# Meeting the Reproductive Health Needs of Young People through Public-Private Partnership



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#### Acronyms

AJA Adolescent Job Aid

ALS Alternative Learning System

AHDP Adolescent Health and Development Program

AYHDP Adolescent and Youth Health Development Program

AYRH Adolescent and Youth Reproductive health

BCC Behavior Change Communication

CHO City Health Office(r)

DepEd Department of Education

DOH Department of Health

DOH-RO Department of Health-Regional Office

DSWD Department of Social Welfare and Development

FP-MCH Family Planning-Maternal and Child Health

HEADSSS Home Environment; Education and/or Employment; Activities; Drugs;

Sexuality/Sexual Activity; Suicide/Depression; Safety from injury and violence

IEC Information-Education-Communication

LGU Local Government Unit MCP Maternal Care Package

MNCHN Maternal, Newborn, Child Health and Nutrition

NDHS National Demographic and Health Survey

NGO Non-Government Organization

OSY Out-of-School Youth
PHO Provincial Health Office(r)

PRISM2 Private Sector Mobilization for Family Health-Phase 2 Project

POPCOM Population Commission
PPP Public-Private Partnership

PYAP Pagasa Youth Association of the Philippines

RH Reproductive Health
SDN Service Delivery Network
SDP Service Delivery Point
TWG Technical Working Group

VAWC Violence Against Women and Children
WCPD Women and Children Protection Desk
YAFS Young Adult Fertility and Sexuality Survey

YAH Youth and Health

#### Section I: Overview

#### **Background**

Young people aged 15-24 yearss old are estimated to comprise close to a fifth (19 percent) of the Philippines total population of 108 million people. Their positive contribution to the development of the nation is crucial; thus, their health and welfare is an important public concern.

During the past two decades, the country was gripped with changing trends in adolescent and youth sexual and reproductive health (RH). According to the 2013 Fourth Young Adult Fertility and Sexuality Study (YAFS4), one in three Filipino youth, aged 15-24 years old, engage in early sex. The survey showed that the prevalence of premarital sex among 15-24 year olds rose from 18 percent in 1994 to 23 percent in 2002, and then to 32 percent in 2013 (which equals about 6 million young people). The majority (78 percent) of these sexual experiences are spontaneous in nature and unprotected. The survey also showed that there is a narrowing gap in levels of premarital sex in males (36.5 percent) and females (28.7 percent).<sup>2</sup>

These risky sexual behaviors put young women at risk, especially because they are more vulnerable to complications associated with early and unplanned pregnancies. According to the 2013 National Demographic Health Survey (NDHS), 10 percent of women aged 15-9 were already pregnant or have given birth.<sup>3</sup> In the 2005 study, *The Incidence of Abortion in the Philippines: Current Levels and Recent Trends*, young people accounted for 36 percent of the reported 473,000 abortions per year. The DOH also reported that 25 percent of maternal deaths were among women younger than 24 years old. With a large cohort of the young population entering the childbearing age in 10 years, the present unmet demand for sexuality and reproductive health information and services for young people is anticipated to increase further.

Why do we care about teenage pregnancy as a public health concern? Early pregnancy contributes to maternal, perinatal and infant mortality, and to a vicious cycle of poverty and ill-health. It is often accompanied by elevated risks of pregnancy complications and mortality for both the mother and the child. Maternal death in teenage pregnancy is two to five times higher than adult mothers, and children of young mothers have higher levels of morbidity and mortality. Overall, early motherhood can severely impede young women's education and employment opportunities which could hinder them from improving their status in society.

<sup>&</sup>lt;sup>1</sup> The World Fact book (<a href="https://www.cia.gov/library/publications/the-world-factbook/geos/rp.html">https://www.cia.gov/library/publications/the-world-factbook/geos/rp.html</a>). Accessed I October 2014.

#### What is in this document?

This document describes the step-by-step processes in strengthening local programs towards meeting the reproductive health needs of adolescents and youth through multi-sectoral public-private partnership (PPP). This document also provides pilot-tested intervention and resources such as a training guide and job aid tools employed by the USAID Private Sector Mobilization for Family Health-Phase 2 (PRISM2) project which may be considered for adaptation / adoption in scaling up local programs for young people.

The document likewise aims to encourage consultation, discussion, and activities with all key and secondary stakeholders at the regional and local levels: public-private partners from the health and other sectors, such as the social welfare officers and police at the women and children protection offices, guidance office and campus-based clinics in educational institutions, non-governmental organizations (NGOs), and with young people.

Furthermore, this document serves as a practical guide in helping these stakeholders clarify and establish an operational strategic framework that will help them put their complementing roles and functions into proper perspective, and provide guidance on how to work together in an integrated fashion. It aims to transform existing local programs into one cohesive, coherent, and integrated adolescent and youth health program in the local market areas/local government units (LGUs), with multi-sectoral public-private stakeholders as implementing partners.

#### Who is it for?

This document was developed to help program managers at the regional and local levels, local authorities (chief executives, health officers, and staff), public and private health service providers (midwives, nurses, physicians, and guidance counselors), youth-serving professionals and institutions, youth-focused NGOs, and other stakeholders, like external development and cooperating agencies working on adolescent and youth reproductive health programming.

#### Why multi-sectoral PPP in addressing young people's reproductive health needs?

A multi-sectoral PPP is critical in meeting the reproductive health needs of young people due to the following:

Expansion of client reach. Multi-sectoral PPP helps provide more young people with access to sexuality and reproductive health (including family planning and maternal and child health, or FP-MCH) information, services and products. Young people are mostly in academic institutions (both secondary and tertiary levels), in communities as out-of-school youth (OSY), and in formal and non-formal industries.

Promotion of complementarity of functions. Multi-sector local PPP covers multiple dimensions of young people's reproductive health and FP-MCH needs through:

a. Provision of sexuality, reproductive health information relevant to young people's concerns and interests; capacity building on basic social life skills related to responsible practice of sexuality and prevention of teenage pregnancy, such as critical thinking and decision-making skills, that can be carried out in schools and communities.

- b. Provision of services and products in health facilities and other agencies (such as the local social welfare department and local Philippine National Police's Women and Children Protection Office) to meet the reproductive health needs of young people through linkages with service delivery points (SDPs).
- c. Local public private partnerships promoting the assurance of continuity of care as the needs of adolescents and youth change.

Going beyond the reproductive health of the youth. Many young people have needs that are not directly reproductive health related, but nonetheless have the potential to impact their sexual and reproductive health negatively. By taking a partnership approach, young people's reproductive health needs can be addressed within this broader context.

Local public-private partners' resource and capacity mobilization. Mobilizing academic institutions, local communities, workplaces and other organizations that have available resources (e.g., infrastructure, human and capital resources, technical capabilities, etc.), and making use of established local structures could help support and sustain the provision of access to reproductive health information, services, and products.

### Section 2: Strengthening local programs for meeting reproductive health needs of young people

A number of national policies and program frameworks provide an enabling environment for regional offices and LGUs to implement various intervention strategies that help meet the sexual and reproductive health needs of adolescents and the youth. These include the following:

- a. Republic Act 10354: Responsible Parenthood and Reproductive Health Act of 2012, the foremost document that supports Adolescent and Youth Reproductive Health (AYRH) information, products and services provides that (Sec. 7) no person shall be denied information and access to family planning services... Sec. 14 likewise provides that the State shall provide age- and development-appropriate reproductive health education to adolescents.
- b. DOH Administrative Order (AO) No. 2008-0029, otherwise known as the *Implementing Health Reforms for the Rapid Reductions of Maternal and Neonatal Mortality*. The MNCHN Strategy Manual of Operations, which provides the guidelines for implementing AO No. 2008-0029, identified adolescents, particularly young women up to 17 years of age, as one of the priority population groups at greatest risk for maternal deaths and complications (MNCHN Strategy Manual of Operations, p. 27).
- c. DOH AO No 2013-0013 or the *National Policy and Strategic Framework on Adolescent Health and Development Program (AHDP)* recognizes the risks inherent to early sexual initiation, and aims to delay the age of sexual initiation among adolescents.
- d. The Adolescent Health and Youth Development (AHYD) Program of the Population Commission (POPCOM) recognizes the role that adolescents and youth play in population, development and reproductive health, and their important contributions to attaining the Philippine Population Management Program goals. AHYD aims to create an environment that enables young people to protect their sexual and reproductive health.

The commitment and efforts of DOH-Regional Offices (ROs) and LGUs should include taking on the primary stewardship of local programs designed for young people, which are carried out by public and private health providers and other stakeholders outside the health sector.

In strengthening local programs intended for young people, the following should be taken into consideration:

- a) While adolescents and youth are generally healthy, psychosocial issues and risk-taking behaviors, such as engaging in early sexual activities, drinking alcohol, and smoking and drug use, could undermine their health and well being, and figure prominently into the causes of morbidity and mortality. In addition, young people are vulnerable to gender-based violence. These vulnerabilities pose threats to their health and development.
- b) A paradigm shift should take place to recognize young people' growing independence in caring for their health and well being. Their emerging capacities to think critically, communicate and

make decisions should be recognized, guided, nurtured. Young clients should always be consulted in all processes that concern their health and well being. In the same way, parents and/or other --significant adults in the young client's life should also be involved.

c) Young people rarely access routine health care. Their visit to a service provider/facility is an opportunity to proactively assess their vulnerability to any psychosocial risks.

The flowchart on the next page describes the steps that DOH-RO and LGU stewards might consider in developing/strengthening local programs aimed to meet the sexual and reproductive health needs of adolescents and youth:

### Designating Department of Health Regional Office-Provincial Health Office/City Health Office Adolescent and Youth Reproductive Health Core Team

As a first step, form an Adolescent and Youth Reproductive Health (AYRH) Core Team who will be the primary public stewards of programs targeting adolescents and youth. The responsibility for establishing the AYRH Core Team may be mutually initiated by the respective program coordinators for the Adolescent Health Development Program (AHDP) at the Department of Health-Regional Offices (DOH-ROs) and local provincial / city health offices.

At the regional and provincial/city levels, program coordinators implement the DOH Adolescent Health and Development Program. The AYRH Core Team may be composed of the following:

- DOH-RO AHDP Coordinator
- Regional POPCOM AHYD Program Coordinator
- Provincial Health Office (PHO)/City Health Office (CHO)-AHDP Coordinator
- Provincial/City Population Officer from Population Office
- Health Promotion Officers and MNCHN Coordinators (at both levels)

In areas where local Service Delivery Networks (SDNs) under the DOH MNCHN strategy have already been established and are functional, the AYRH Core Team should take the form of a sub-committee under the more comprehensive SDN management team. The AYRH Core Team's main goal and task is to ensure that the young people's reproductive health services, information and products are met through forging public-private health and sectoral partnership, and mobilizing the PPP's resources and capacities. The responsibilities, roles and authorities of the core team are outlined in Annex A.

### Designating DOH-RO - Provincial Health Office/City Health Office (PHO/CHO) Adolescent-Youth Reproductive Health Core Team

- Designate a core team composed of program coordinators at the regional and LGU levels as primary stewards of interventions for young people
- Issuance of LGU policy to officially create the core team to manage the AYRH program in the LGU (if not yet included in the SDN local policy issuance)



#### 2. Situation analysis

- Understand the prevailing reproductive health concerns of young people, current youth policy issuances and programs, and challenges and operational barriers
- A desk review of national and local policy issuance related to addressing the health of young people in the LGU



#### 3. Determine programming operational principles

• At the beginning, decide upon the principles or values on which to base the work to strengthen interventions for young people.



### 4. Determine the intervention strategies for meeting reproductive health needs of young people

- Engage public-private health and sectors with roles in nurturing young people
- Strategic planning exercise
- Determine the interrelated intervention strategies that will comprise the local programs for young people.



### 5. Implementation of interventions towards meeting the reproductive health needs of young people

- Adolescent/youth-friendly service delivery in different settings
- Behavior change communication activities
- Public-private youth-friendly referral network for reproductive health



#### 6. Manage and monitor the implementation of local programs for young people

- Creation of a TWG or a subcommittee on adolescent and youth health under the Service Delivery Network (SDN) management team composed of multi-sectoral public-private partners implementing local programs for young people
- Install level recording-reporting mechanism to monitor services accessed by adolescents and youth.
- Work with LCE and LGU for an official policy issuance regarding the approved program and activities that will address the youth RH concerns.

#### Situation analysis

Conducting a situation analysis is a critical step that should be performed to gather information required to identify the major issues related to the sexual and reproductive health concerns of adolescents and youth. The AYRH Core Team should take the lead for the analysis.

The situation analysis will require that the team review the current status, knowledge, attitudes and practices of adolescents and youth, pertaining to sexual and reproductive health, and factors influencing these. The analysis will also include relevant policies and programs on adolescents and youth, and the gaps in programmatic responses. Site visits should be conducted to look at facilities that utilize various models of intervention strategies addressing adolescent and youth reproductive health issues. This analysis should then be used as the foundation for strategic planning and determining inter-related intervention strategies, planning, and implementation phases of programs or projects.

The following steps and methods can be undertaken to gather the necessary information for the situation analysis:

- I. Review of national and local literature on AYRH.
- 2. Search for websites of organizations or institutions that work on AYRH, and look for situation analyses they conducted.
- 3. International organizations, such as the World Health Organization, World Bank, United Nations Population Fund (UNFPA), UNAIDS, and USAID are important sources of information on AYRH. These international development agencies support national and international studies on local AYRH situations. Local research institutions should also be used as resources for information, like the University of the Philippines Population Institute, which conducted the four series Young Adult Fertility and Sexuality Surveys (YAFSI-1984, YAFS2-1994, YAFS3-2002, YAFS4- 2013) in coordination with the DOH and POPCOM. Searches should be conducted for YAFS data and other literature written on the studies' in-depth analyses.
- 4. The team should also consider looking at the most recent Census of Population and Household Survey, and the NDHS by the National Statistics Office. Other government agencies like the DOH, POPCOM, and the National Youth Commission can also provide useful information. Most of the literature can be downloaded from their websites. The team may also request copies of available studies and program data from these agencies and institutions.
- 5. When collecting information, try to gather the most recent and relevant data. Most data do not radically change over time. Statistics that are five to 10 years old could still be considered valid. To validate, update and enrich information gathered from the literature review, conduct interviews with key stakeholders from government agencies, such as the DOH, POPCOM, the Department of Social Welfare and Development (DSWD) and the National Health Insurance Corporation (PhilHealth), to elicit information about current program policy issuances on adolescent-youth, and available resources, such as relevant training programs, standard practice guidelines, systems and protocols,

- job aid tools, that would help LGUs in implementing intervention strategies. This may also help identify policy and program gaps.
- 6. In some cases, local data may be available for local studies or the collection of monitoring data from local programs for young people. Where possible, this data should be included in the review as the situation analysis is conducted.
- 7. Conduct field/site visits to observe existing pockets of local initiatives/programs addressing the reproductive health needs of young people. These local programs may be implemented by the LGUs, NGOs or hospitals.
  - Observe and interview personnel on how they operate. Ask about human resources and capacity building required, infrastructure modification needed, internal policies, routine standards and system of operations, budgetary support, and mobilization of available resources in the community. Also ask about operational facilitating factors, as well as barriers affecting their implementation (see <a href="#">Annex B</a>: Key Informant Interview Design and Guide Questions).
- 8. Analyze information and data. In doing so, the AYRH Core Team should take a close look at the following:
  - What is the prevailing knowledge, attitudes, and behaviors of Filipino adolescents and youth in the areas of sexuality, sexual health practices and reproductive health? What social factors/institutions exert influence over young people to engage (or to not engage) in sexual activities? What are the cultural norms pertaining to sexuality and sexual health?
    - If not addressed, identify the impact on the health and development of young people, and of the country.
  - What are the relevant national policies and programs on the reproductive health of adolescent-youth that would provide an enabling environment for the DOH-ROs-Provincial Health Offices/City Health Offices to implement local programs to address the identified pressing reproductive health issues?
  - What are the gaps in national policies and programs, and operational challenges and barriers that can be used as an intervention strategy for programming?
  - What are the existing pockets of intervention strategies, models, best/good practices in local areas that address the identified pressing reproductive health concerns of young people? Identify the potential impact or outcome of various intervention strategies.
- 9. Document your situation analysis. Please refer to Annex C for the 2012 situation analysis completed by the PRISM2 project on Adolescent Sexual and Reproductive Health in the Philippines.
  - Conducting a situation analysis is important in determining the principles that will guide program managers in implementing the local programs designed and intended for young people. The situation

analysis will also provide important information for the strategic planning exercise, and, along with environmental scan, will guide program managers in the process of determining interrelated intervention strategies. These will help local programs meet the reproductive health needs of young people in ways that are responsive to their stage of development. It is equally important to understand that interventions are generally culturally acceptable, and are within the purview of potential public-private multi-sectoral partners.

#### **Determine programming operational principles**

Based on the situation analysis, there is a need for the AYRH Core Team to decide, at the outset, on the principles which will serve as the basis for strengthening local programs for young people.

Programming principles are a set of precepts underpinning the overall operational framework for implementing program activities, in this case, towards meeting the reproductive health needs of young people who seek information, counseling and services. Public-private partners from the health sector and other sectors should be familiar with, and share, a common understanding of the operational principles.

The following list of illustrative operational principles express important values when providing services to adolescents and youth. They are based on the unique reproductive health needs of adolescents and youth, and the knowledge, attitudes, sexual health practices, and socio-cultural considerations of adolescents and youth within the Philippines. These principles may be adopted by partners, in addition to other principles that stakeholders may decide upon, in strengthening local programs designed for adolescent and youth clients.

- a. Adolescents and youth are the primary clients, and are valued and respected assets of society;
- b. Routine psychosocial risk assessment through interview should be carried out in different settings, such as campus-based clinic and guidance office, public-preivate facilities, as a proactive approach towards addressing various health risks including the sexuality and reproductive health needs of young people;
- c. Youth-friendly approach to service delivery;
- d. Life skills approach in behavior change communication intervention strategy;
- e. Culturally-sensitive and generally acceptable to stakeholders and the general community;
- f. Multi-sectoral PPP for a continuum of various reproductive health care; and
- g. Local programs are sustainable.

Refer to Annex D for a full discussion of the Principles behind Programs for Meeting the Reproductive Health Needs of Young People.

### Determine intervention strategies for meeting the reproductive health needs of young people

Reproductive and sexual health concerns and teenage pregnancy are a complex phenomenon in the life of adolescents and youth. Determining the strategies towards meeting the reproductive health needs of young people requires consultations and strategic planning with public and private health sector partners and stakeholders from other sectors. As the overall leader and steward, the AYRH Core Team may take the lead in the following processes to determine what interrelated intervention strategies will make up the local programs for young people:

- I. Engage public-private health and sectors with roles in nurturing young people in communities / local government units. In the process of engaging the public-private health and other sectors, the AYRH Core Team may do the following:
  - a) Identify and select potential partners to implement programs for adolescents and youth. These potential partners may come from the following:
    - Key decision makers these may include the mayor, provincial/city health officer, Department
      of Education (DepEd) division heads, principals of secondary schools, heads of student affairs
      in tertiary educational institutions, the head of the social and welfare development office, the
      head of the women and children protection office, private practicing midwives, OB-GYNEs
      and Pediatrics in the out-patient department of hospitals, and youth-focused NGOs.
    - Secondary stakeholders these are service providers who are in direct contact with
      adolescents and youth, and include physicians, nurses, public and private midwives, guidance
      counselors and campus-based health providers, social workers, police officers from the
      women and children protection desk, and service providers in youth-focused NGOs.

When selecting educational institutions/schools as partners, the AYRH Core Team may consider the following minimum criteria.

- Is the school is favorable to implementing programs that will address the sexual and reproductive health needs of their students, which will include reproductive health or family planning programs;
- ii. Does the school have an existing guidance counseling office(s) and campus-based health providers? In cases where there is no daily health provider, a health provider must at least visit the school on a regular basis.
- b) Convene a stakeholders' forum with the goal of meeting the reproductive health needs of young people. This will serve as an advocacy activity and is important to get the support of potential public-private partners to participate programs that meet the reproductive health needs of young people. During the consultation meeting, the AYRH Core Team should present the results of the situation analysis, including the operational gaps and challenges in addressing the general and reproductive health concerns of young people.

2. Conduct strategic planning workshops with engaged public and private health partners and those from other sectors. Strategic planning is important in clarifying what the public-private partners will try to achieve, how they will achieve it, and will also help clarify the individual and organizational roles, tasks and functions in the implementation of strategies.

In conducting the strategic planning exercise, the following steps may be observed:

- Identify key AYRH issues to be addressed as part of the strategic planning effort. Situation analysis
  findings can be used as a reference along with other available local data. There may be several
  issues that come up, so it is important to prioritize them. These can be achieved by assessing
  the benefits of addressing a specific issue against the negative health and development
  consequences of not addressing it.
- Carry out an environmental scan. This includes external environmental scanning, which requires identifying and assessing opportunities and threats in the external environment, while the internal component assesses the strengths and weaknesses of the public-private health partners and those from other sectors. This process is often referred to as SWOT (Strengths, Weaknesses, Opportunities, and Threats) analysis. This helps provide an understanding of how partners will address the prioritized AYRH issues given the results of the SWOT analysis.
  - External environmental scan is for opportunities and threats that exist and can exert influence on the public-private partners as they carry out their mission. These external influences may include: culture, customs (beliefs and religion), social behavior, economy, demographics, political trends, legal and regulatory constrains, laws and policies, national program, standards and protocol.
  - The internal component of the environmental scan includes an assessment of the strengths and weaknesses of public-private partners. Usually, this includes scanning of the 7Ms:
    - Manpower (or human resources) identify the appropriate line of human resources that will be involved in program implementation, including inherent capacity to provide services
    - Mansion includes infrastructure in a public-private partners' facility, such as room/office
    - Management processes to support implementation of programs such as internal policies, standards, systems, guidelines, and monitoring
    - Money financial capacity needed in carrying out activities
    - Materials supplies
    - Machine equipment
    - Messages information technology, communications, transportation

The results of the scan will help set priorities, develop scenarios about what could happen, and ensure that multi-sectoral public-private partners are equipped to face identified threats, and overcome internal weaknesses.

- Summarize the current situation. This reflects various prevailing AYRH issues that need to be addressed, and the output of external and internal environmental analyses presented in a comprehensive assessment of the current realities. This will help multi-sectoral public-private partners in prioritizing health concerns and understanding programming challenges. This will also give them a sense of how they will strengthen local programs for young people, given the external opportunities and threats, and internal strengths and weaknesses.
- Prioritize reproductive health issues of young people, including gaps in policies and programming.
   Criteria for prioritization may include urgency, magnitude, implications of inaction, availability of technology (relevant program policies, training resources, standards, systems and protocols), and areas where multi-sectoral public-private partners have knowledge, influence and authority to address the problems.
- Develop goals and objectives to meet the reproductive health needs of young people. In developing objectives, follow the SMART rule: Specific, Measurable, Attainable, Realistic and Timebound.
- Determine and agree on key intervention strategies to attain the set objectives. Intervention strategies are interrelated, organized tasks that will aid local programs in meeting the reproductive health needs of young people. Strategies can be a combination of program components which may include:
  - i. Capacity Building
  - ii. Behavior Change Communication
  - iii. Public-Private Health and Youth-focused Sectoral Referral Network
  - iv. Policy Development
  - v. Health Financing

The implementation of each of these is discussed in the next section.

Several intervention strategies may come up, and prioritizing which ones to spend your time and energy on is essential. As part of developing a strategic plan, intervention strategies should be classified according to those that can be addressed at the national level, e.g., PhilHealth enrolment of teen moms under the *Kalusugang Pangkalahatan* program would entail policy reform at the national PhilHealth level, and those that can be addressed at the regional and local levels, which is closer to the targeted population, in this case, the young people.

In the process of determining key intervention strategies, ensure that the multi-sectoral publicprivate stakeholders understand the programming principles, their complementing roles and functions in implementing key intervention strategies, how these strategies are interrelated, and how they can work together in an integrated manner.

A set of criteria can be agreed upon by the multi-sectoral public-private partners, and can be used to determine intervention strategies. The following criteria may be considered:

- Value Will the strategy contribute to meeting goals that have been agreed upon?
- Appropriateness Is the strategy consistent with the multi-sectoral partners' mission and operating principles?
- Feasibility Is the strategy practical, given personnel and financial resources, and institutional capacities of partners?
- Acceptability Is the strategy generally acceptable to the multi-sectoral partners, general community, taking into consideration the cultural context of the country and/or local community?
- Cost-benefit Is the strategy likely to lead to sufficient benefits to justify the costs?
- Timing Can and should the public-private partners implement a specific strategy in a given time, considering external factors? Based on these or other agreed-upon criteria, strategies can be evaluated, prioritized and selected.
- Develop a shared vision/mission for adolescents and youth in the local market area. A vision statement describes how the health and development status of adolescents and youth in a particular local market area would look like in the future, as envisioned by public-private multistakeholder groups. Mission, on the other hand, states the current and future role/s of the

public-private multi-sectoral partners to help in achieving the shared vision.

• Develop the operational framework for strengthening local programs towards addressing the reproductive health needs of young people through multi-sectoral PPP. Based on the strategic planning process, the operational framework will serve as a guide to the AYRH Core Team and implementing multisectoral public-private partners in carrying out intervention strategies that constitute the local programs for young people.

In a wider sense, the operational framework will set the scope of local programs specifying components that include prioritized intervention strategies and theri processes. The framework will describe what is covered and what is not.

#### Going into Teenagers' HEADSSS A psychosocial risk assessment

The HEADSSS interview is a practical strategy that publicprivate service providers in different settings (e.g., clinics, guidance counseling office and campus-based clinic setting, hospitals) can use in their routine clinic practice to assess psychosocial risks among adolescent clients, provide guidance, counseling, service and referral.

The approach is known as the acronym **HEADSSS** focusing on assessment of the Home environment, Education and employment, Eating, peer-related Activities, Drugs, Sexuality, Suicide/depression, and Safety from injury and violence.

**HEEADSSS** proceeds naturally from less threatening questions to more intrusive questions. This gives the service provider a chance to establish trust and rapport with the teenager. For teenagers, a psychosocial review is as important as the physical exam to spot problems early. If this is not done, there is virtually no chance of making a significant impact on adolescent morbidity and mortality.

H.E.A.D.S.S.S.

H ome Environment

E ducation and/or

**Employment** 

A ctivities

D rugs

S exuality/sexual activity

Suicide / Depression

S afety

• Develop the work and action plan based on the operational framework, including plans pertaining to each intervention strategy. Action plans and activities may directly and indirectly contribute towards achieving goals and specified objectives. The workplan can be updated annually, while the action plan can be updated on a quarterly basis.

### Implementation of interventions towards meeting the reproductive health needs of young people

The AYRH Core Team, being the primary public steward, will be the lead implementing body for the local programs for young people. In addition, with various intervention strategies identified by public-private partners to be implemented, tying together all activities is the responsibility of the AYRH Core Team. This will ensure that resources are "rowing in the same direction" towards meeting the reproductive health needs of young people. Presented below are the different combinations of intervention strategies that can be used, improved and scaled up:

**A.** Capacity Building. This will allow service providers to build and enhance existing knowledge and skills. In the context of AYRH programming, capacity building as an intervention strategy would mean training service providers in different settings on the nuances of dealing with adolescent-youth clients. Capacity building may extend to providing them with job aid tools to help them apply knowledge and skills learned from the training.

The DOH has a training program called *Training on the Use of Adolescent Job Aid* (AJA) *Manual* designed to build the skills of service providers in providing adolescent-friendly service, perform psychosocial risk assessment using HEADSSS interview, and use of adolescent job aid manual.

Consistent with the programming principles on the "youth-friendly approach to service delivery," and "proactive routine psychosocial risk assessment in different settings," building the capacity of service providers to be responsive to the reproductive health needs of young people would help them attract, retain, and sustain young people as regular facility clients – whether for RH / FP-MCH counseling, and accessing services and / or products.

In building the capacity of service providers in the areas / LGUs, the AYRH Core Team may:

- 1. Jointly train service providers in different settings. According to the DOH, the *Training on the Use of Adolescent Job Aid Manual* is designed and intended for:
  - a) All trained and registered health care workers who provide preventive and curative clinical services to young people.

A team approach is highly encouraged so it will be beneficial to include the following service providers in your local areas:

 Physicians, nurses, and midwives in the public health sector, such as Provincial Health Office/City Health Office, rural health centers, health providers assigned in the out-patient department of public hospitals

- Private clinics' of midwives, physicians and nurses; health providers assigned in the out-patient department of private hospitals
- Health providers in NGOs with clinics
- b) Paramedical professionals which may include the following:
  - Guidance counselors and campus-based physicians and nurses, and also health service providers (nurses, physicians) under the DepEd health services office.
     These health providers conduct physical examination for all national high school students at the beginning of the school year
  - Social workers in the social welfare department, particularly the youth service providers
  - Police officers particularly those assigned in Women and Children Protection Desks /Offices
  - Population officers who are nurses.
- c) Undergraduate students in the medical field
  - Nursing and medical students

Joint training promotes camaraderie among participants from different sectors, which is important in establishing a network of youth-friendly providers for referral purposes.

2. Provide trained providers with job aid tools, aside from the Adolescent Job Aid Manual.

One important feature of the AJA training is the psychosocial risk assessment with adolescent-youth clients using HEADSS interview. For teenagers, a psychosocial risk assessment is as important as the physical exam to spot problems early. If this is not done, there is virtually no chance of making a significant impact on adolescent morbidity and mortality.

To ensure that the HEADDSS interview will be routinely used in dealing with young clients, the AYRH Core Team may provide trained service providers with additional job aid tools such as the adolescent-youth health assessment form or the AYHAF (Annex E).

**B.** Behavior Change Communication (BCC). BCC is an approach for promoting behavior change, which focuses on using communication to reach the youth. With the recognition of prevention within health services, behaviour change has become a central objective of many public health interventions.

In the context of AYRH programming, BCC is an important intervention strategy. Based on studies, adolescents and youth are not necessarily receiving developmentally-appropriate sexual and reproductive health information. More people are engaging in sex at an earlier age before they are fully aware of the long-term consequences of their actions. In addition, their critical thinking and decision making skills are not yet fully developed. In addition, young people tend to tell, and

get a great deal of information from their peers on issues that are especially sensitive or culturally taboo, like sexual health practices and reproductive health concerns.

Recognizing the influence of peer group to a young person's behavior, both risky and safe, youth peer education (*Usapang Barkadahan*) can be utilized as one form of interpersonal behavior change communication approach. *Usapang Barkadahan* compliments the existing Population-Development-Education (PopDevEd) program integrated into secondary level education, and reproductive health topics integrated into tertiary level subjects.

#### Usapang Barkadahan

In our efforts to meet the reproductive health information needs of young people coming from various social circumstances, the *Usapang Barkadahan* (youth peer education) was developed both as a strategy and approach to reach a significant number of young people with correct reproductive health information and link them to accessable youth-friendly health and health-related services when needed.

Adolescents and youth confide and get a great deal of information from their peers on the issues that are sensitive, like sexuality and reproductive health concerns. Moreover, Filipino adolescents and parents alike are not open to talking about these issues. The *Usapang Barkadahan* approach seeks the involvement of selected adolescents and youths to be peer educators to leverage peer influence in a positive way.

A copy of the *Usapang Barkadahan* Facilitator's Guide is available in a separate manual in DVD format.

Coordinated with other intervention strategies, the adult-guided youth peer education program can be used to reach a significant number of young people with correct information on responsible practices of sexuality and sexual and reproductive health, and facilitate access to RH/FP-MCH services and products.

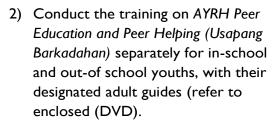
In launching the *Usapang Barkadahan* program in the local market areas, AYRH Core Team may consider the following steps:

- Coordinate with in-school and out-of-school youth key stakeholders
  For in-school youth peer education program:
  - a) Coordinate and further discuss *Usapang Barkadahan* with engaged partner educational institutions as one of the strategies in programming for adolescents and youth, and their roles in its implementation. Personalities may include:
    - the DedpEd division head in the area, if you have engaged national high schools. In one city, the number of national high schools may range from 10 to 30. Getting the approval of this key stakeholder is very important, because the Division Head will issue the memorandum order to the national high schools to participate and implement *Usapang Barkadahan* in these national high schools.

- Secondary school principals
- Heads of department of student affairs, and heads of guidance counseling offices in tertiary levels
- b) Once properly discussed and coordinated with key stakeholders, work with and request guidance counselors and campus-based health providers take the lead in the selection of students to be trained to be youth peer educators. Guidance counselors may use the following minimum criteria in the process of selection:
  - At the college level, choose potential peer educators who are in the 3<sup>rd</sup>, 2<sup>nd</sup>, and 1<sup>st</sup> year levels. At high schools, select those in their 3<sup>rd</sup> and 2<sup>nd</sup> year.
  - Select students with experience in public speaking or facilitation, and have gained the respect and trust of peers.
    - In college levels, choose among existing peer facilitators in every college (e.g., nursing, business administration, engineering, etc.) under their respective guidance counselors' office. They must have received some capacity building activities from the school, and more or less, have established good relationship with peers and guidance counselors, and earned the respect and trust of their peers.
    - In secondary levels, choose among Student Supreme Council officers. These students
      must have gained the respect and trust of their peers, or else they would not have
      won the election. Also, select among students with high academic ranking in class.
  - The student is not against reproductive health or family planning, and is willing to commit his/her time to peer education sessions.
  - Include guidance counselors and campus-based health providers and population officers as participants in the training to serve as the adult-guides of peer educators.

For out-of-school youth peer education program:

- a) Coordinate with the social welfare and development office Pag-asa Youth Association of the Philippines (PYAP) and / or the DepEd division-Alternative Learning System (ALS) officer-in-charge. Discuss Usapang Barkadahan as one of the intervention strategies for out-of-school youths, and their roles in its implementation.
- b) Request PYAP youth service providers and ALS teachers take the lead in the selection of potential OSY peer educators, who possess the following criteria:
  - At least high school graduate
  - Active PYAP member; ALS student, or former Sanguniang Kabataan official
  - With experience in public speaking or facilitation
  - Is not against reproductive health or family planning, and is willing to commit his/her time to peer education sessions.





- 3) Successively, support roll-outs of *Usapang Barkadahan* sessions carried-out in-school and out-of-school community settings.
- C. Public-Private Health and Youth-focused Sectoral Referral Network. An essential element of effective and efficient operationalization of local programs that address the health and reproductive health needs of young people is the linkage and referral mechanism between reproductive health service facilities and providers (categorized as Receiving Facilities) and sectors outside of health but who also paly a role in nurturing young people (categorized as Referring Facilities). Linking these multi-sectors will ensure that young people will have access to a continuum of health and reproductive health information, counseling, services and products in a supportive and non-judgmental environment.

The process of establishing the adolescent-friendly referral network in the provinces / cities entails consultation workshops and meetings with stakeholders from:

- i. **Receiving Facilities** from engaged public-private health providers (midwives, nurses, physicians, campus-based providers) in different settings trained on the Use of Adolescent Job Aid and/or Family Planning Competency-based Training-Level 1; and,
- ii. **Referring Facilities** composed of engaged formal educational institutions, alternative learning schools, and communities.

Included in this network are local offices like the department of social welfare and development, and police-women and children protection desks which have mandates in addressing cases of gender-based violence.

As an output of the consultation workshop, it would be beneficial to document and transform the participants' workshop outputs and agreements into a service delivery and referral guideline (refer to Annex F for sample referral guidelines). The document will serve as a practical reference to the network of Referring Facilities and Receiving Facilities as they assist young people to access needed reproductive health counseling, services and products.

**D.** *Policy development:* The Local Government Code of 1991 (RA No. 7160), through a system of decentralization, provides LGUs with more authority, responsibility, and resources to be effective partners in attaining national program goals.

In the context of AYRH local programming, the AYRH Core Team, in close consultation with engaged public-private multi-sectoral partners, can propose needed local policy to strengthen local programs for young people. Local policies may be in the form of an ordinance, resolution, administrative order, memorandum order or standard practice guidelines aligned with national program policies and provisions.

Local policy agenda for strengthening local programs for adolescents and youth may include:

- A local policy for public-private health and youth-focused sectors to integrate health and reproductive health services and products for adolescents and youth in a youthfriendly environment, and designating certain days and time of the week as "Adolescent Health Day."
- A local policy providing budgetary and other resource allocations to accommodate adolescents and youth as clients for health services and products, etc.

Policy efforts will ensure that young people will have access to quality health and reproductive health care and products. Likewise, sustainability of programs will also be ensured because activities related to intervention strategies aimed at meeting the health and reproductive health needs of young people can be funded by including these programs in the annual investment plan.

**E.** Health financing: There is a big gap in health financing to improve maternal and neonatal health outcomes among pregnant teens. Currently, pregnant teens are burdened by out-of-pocket expenses for childbearing and childbirth which result in their reluctance to seek facility-based delivery. And while delivery may be covered by PhilHealth, if the pregnant teen is a dependent of a PhilHealth member, newborn screening and other related medical expenses for the baby are not covered. This compounds the health risks of the mother and her child associated with early pregnancy.

As an intervention strategy / component towards meeting the reproductive health needs of young people, this calls for action by the national level agencies, such as the DOH and PhilHealth, to develop a health financing policy that covers adolescents and youth.

#### Manage and monitor the implementation of local programs for young people

A critical component for sustaining and further improving the quality of interventions is having a local structure and mechanisms to manage the AYRH multi-sectoral PPP, and monitoring the progress of implementation of interventions carried out by multi-sectoral partners.

Headed by the AYRH Core Team, one mechanism is to create a subcommittee on AYRH under the SDN Management Team composed of key representatives from the public-private multi-sectoral partners for AYRH (refer to Annex G for a sample Executive Order for the Creation of an Adolescent

and Youth Reproductive Health Technical Working Group (TWG)). These stakeholders, depending on the diversity of sectors involved in the implementation, may include the following:

- AYRH core team
  - DOH-RO AHDP Coordinator
  - Regional POPCOM AHYD Program Coordinator
  - Provincial/City Health Office AHDP Coordinator
  - the PHO/CHO
  - Health Promotion Officers and MNHCN Coordinators at both levels
- Trained in-school and out-of-school youth peer educators
- Public and private health sector
  - PHO/CHO and attached rural health centers
  - Public hospitals
  - Private medical clinics
  - Private lying-in clinics
- Educational Institutions
  - Formal educational institutions like secondary schools, colleges and universities
  - Non-formal institutions, like the DepEd Alternative Learning System, vocational schools accredited by the Technical Education and Skills Development Authority (TESDA)
- Social Welfare and Development Office
- Police-Women and Children Protection Desk
- City Population Division/ Office
- Youth-focused NGOs

The duties and responsibilities of the AYRH Subcommittee include, but are not limited to the following:

- I. Based on the national DOH standards, establish guidelines and standards in mainstreaming youth-friendly services in various settings/facilities in the area;
- 2. Ensure continuing quality improvement in the provision of reproductive health information, products, and services for adolescents and youth;
- Recommend solutions to address emerging challenges in the course of AYRH programs implementation;
- 4. Establish mixed-monitoring mechanisms:
  - a. Level recording reporting mechanisms (see <u>Annex H</u> for simple recording-reporting templates)
  - b. Quarterly meetings to:
    - i. Provide updates on the implementation status, such as services provided to adolescent and youth clients, and activities conducted related to AYRH programs;

- ii. Discuss facilitating factors in the implementation that can be scaled up, and challenges affecting implementation;
- iii. Generate recommendations to resolve challenges; and
- iv. Monitor the extent to which objectives are being achieved through
  - Periodic site visits
  - Programming assessment and planning, and continued cycle of program management

#### Section 3: Experiences and Conclusions

#### The experiences

<u>Iloilo and Batangas Cities.</u> An analysis of 980 post-*Usapang Barkadahan* health action cards accomplished by female (632) and male (348) out-of-school youth, aged 13-25 years old, in the cities of Iloilo and Batangas showed that 23.5% (or 231) are interested to seek further counselling on various available contraceptive methods. Notably, among those who signified interest, all (100%) expressed interest in further counselling on combined oral contraceptives pills, combined injectable contraceptive at 94%, and progestin-only pills at 91%. Among the natural family planning methods, counselling on Billings Ovulation Method and Standard Days Method registered at 85.2% and 84.4%, respectively. These young people with expressed interest in family planning counseling were followed-up, and those ready to access services and products were referred to partner public or private service providers / facilities.

Parañaque City. With PRISM2 technical assistance, 42 health service providers from the CHO and regional health centers, social hygiene clinic, private practicing midwives, the social welfare and development office, and three campuses of Parañaque National High School participated in a workshop to strengthen linkages between adolescent and youth friendly service delivery facilities in Parañaque City. The workshop paved the way for public-private multi-sectoral partners to take stock of reproductive health services offered in their respective facilities to make and receive referrals. The workshop also provided a venue for introducing a simple four-level recording and reporting tool and mechanism to monitor services provided to young clients. It was agreed that quarterly reports from public-private partners will be submitted to the coordinator of the Adolescent-friendly Reproductive Health Services Network in Parañaque City with the supervision of the CHO. The CHO will also include school guidance counselors in keeping track of students with concerns on reproductive health. The CHO will utilize the current form for their FHSIS data gathering and add items pertaining to AYRH and will coordinate with the City Epidemiological Surveillance Unit to check on data validity/integrity.

<u>Batangas City.</u> In Barangay Malitam in Batangas City dominated by Badjaos, project grantee Philippine Rural Reconstruction Movement organized *Usapang Barkadahan* sessions for young Badjao mothers to educate them on the effects of teenage pregnancy and to introduce them to the different modern family planning methods to help them space or limit childbirth. *Usapang Barkadahan* sessions are specifically tailored to respond to the reproductive health needs and concerns of young people. As of July 2014, 314 trained public and private health service providers and peer educators have conducted 235 Usapang Barkadahan sessions, reaching about 11,750 young people in PRISM2 project sites.

<u>Iloilo City.</u> The PRISM2 project assisted the city government of Iloilo in developing an Adolescent and Youth Reproductive Health Team composed of health service providers from the public and private sectors, including schools and universities. PRISM2 trained health care providers in the use of the AJA and created linkages between trained providers and youth-serving agencies in Iloilo City such as the City Social Welfare and Development Office through the Pag-Asa Youth Movement to ensure sustainability of local programs in the provision of comprehensive youth-friendly health services. The City Population Office of Iloilo City has agreed to adopt and sustain *Usapang Barkadahan* in its regular program for out-

of-school youth and it is now included in its annual investment plan. The CHO has designated each Friday of the week as "Adolescent Health Day" where adolescents and youth may avail of health services in all rural health units. The Social Welfare and Development Office have committed to support out-of-school peer educators in organizing Usapang Barkadahan sessions in communities. Trained youth peer educators have now been fully integrated into the youth development programs of the city government of Iloilo.

#### **Conclusions**

The sexual behavior of adolescents and youth in the Philippines is changing rapidly, which puts young people at greater risk for unintended pregnancies that threatens their health and development. What compounds these risks is that adolescents and youth rarely seek routine health care, and risky sex behaviours do not even come up in any ordinary consultation with a service provider. In addition, providing young people with access to reproductive health information, counselling, services and products is a challenging task, not only because such programming is new and groundbreaking, but also because the issues and actions involve matters of great cultural sensitivity.

Thus, meeting the reproductive health needs of young people requires building the capacities of publicprivate service providers in different settings to enable them to asses/screen risks in adolescent-youth clients, provide health guidance, counselling, services and products in ways that are friendly and responsive to the needs of young people.

Furthermore, linking together the varying levels and types of SDPs are needed to meet the various and changing reproductive health concerns of young people, and for continuity of care. Partnership with sectors outside of health like educational institutions - both formal and non-formal - social welfare and development, etc., provides more young people with access to varying reproductive health information and services when needed. Demand generation approaches should be part of the local programs aimed at increasing demands among young people for reproductive health services.

Towards sustaining and continuing quality improvement of reproductive health interventions for young people, a local mechanism should be put in place to manage public-private multi-sectoral partnership, with LGU stakeholders as primary stewards.

### **Annexes**

### Annex A: Roles and Responsibilities of the Adolescent and Youth Reproductive Health (AYRH) Core Team

#### I. Responsibilities of the AYRH Core Team

The Core Team shall be responsible for taking the lead in the following activities:

- a. Conducting a situation analysis of prevailing reproductive health concerns of young people, relevant policies and programs, gaps, challenges, and operational barriers.
- b. Identifying and engaging potential public-private health and sectoral stakeholder groups outside of health as partners for AYRH local programming
- c. Conducting a strategic planning with PPP partners, and determining intervention strategies towards addressing the reproductive health needs of young people, and development of plan
- d. Overseeing all the processes involved in the implementation of different AYRH intervention strategies as carried out by public-private health and sectoral partners
- e. Serving as the primary coordinating body for the public-private health and sectoral partners
- f. Managing, monitoring and evaluating local programs / intervention strategies for AYRH
- g. Supporting and mobilizing resources of partners in implementing AYRH intervention strategies and other related activities.

#### 2. Roles

#### Regional level agencies

- a. Providing technical assistance in the rollout of related national policies, training programs, systems, standards and protocols pertaining to adolescent and youth health;
- b. Providing technical assistance and financial support to the PHO / CHO in their efforts to improve the quality of, and access by young people to reproductive health information, services and products;
- c. Providing technical assistance and support in establishing systems to improve operations;
- d. Monitoring and evaluating the implementation of programs / intervention strategies for meeting the reproductive health needs of young people; and
- e. Scaling up local programs, both by improving intervention strategies and replicating emerging best practices to other provinces, cities and municipalities.

#### Provincial/city level agencies

- a. Leading the implementation of local programs/intervention strategies towards addressing reproductive health needs of young people in the local market area;
- b. Overseeing all the processes involved in the implementation of different AYRH intervention strategies; and
- c. Acting as the primary coordinating body for the multi-sectoral PPP.

#### 3. Authority

- a. Set systems, standards and protocols to ensure provision of quality reproductive health information, services and products;
- b. Establish mix monitoring mechanisms, including recording and reporting system, and request partners to submit reports on a regular basis;
- c. Issuing regional memoranda and local policies relating to Adolescent-Youth Health programming; and
- d. Providing policy advice to national level agencies.

#### Annex B: Key Informant Interview Design and Guide Questions

## Understanding Clinic Operations Affecting Young People's Access to Health and Reproductive Health Counseling, Services and Products

#### **Key Informant Interview**

#### - DESIGN -

#### **Background and Purpose**

In the past two decades, the country has been gripped with the increasing trends in sexual and reproductive health concerns among adolescents and youth. Based on the 2013 YAFS4 survey, 32% or I in 3 youth aged 15-24 years old is engaged in early sex. Majority (78%) of these sexual experiences are spontaneous in nature, and oftentimes unprotected, putting young women particularly vulnerable to complications associated with early and unplanned pregnancies. Maternal death in teenage pregnancy is 2-5 times higher than adult mothers, and children of young mothers have higher levels of morbidity and mortality. Moreover, early childbearing, more often than not, means interruption or outright stopping from going to school. Overall for young women, early motherhood can severely impede education and employment opportunities which hinders improvement of the status of women in society.

These key informant interviews (KIIs) are intended for public and private health service providers in facilities with initiatives that address the adolescent reproductive health needs of young people. The interviews seek to gather insights on what combinations of clinic operations strategies work to attract adolescent-youth clients to access reproductive health counselling, services and products. Meanwhile, operational barriers affecting the provision of reproductive health services to adolescents and youth will also be explored.

Insights gained from the interviews will be used to refine the technical assistance activities that will be provided to LGUs towards institutionalizing services responsive to the needs of adolescent-youth clients.

#### **Participants**

To be interviewed are the following personnel from public or private service facilities, non-government organizations, and hospitals providing reproductive health services for adolescents-youths.

- Clinic manager or owners
- Clinic physician/s
- Nurses
- Midwives
- Other types of personnel involved in the delivery of services to adolescent-youth clients

#### **KII GUIDE QUESTIONS**

#### Clinic Operations

- What reproductive health services do your clinic / facility offer?
- Why did you choose to focus on providing services to adolescents-youth?
- How and when did you start providing reproductive health services to young people?
- What are the reproductive health services offered to adolescents-youths in your facility?
  - Among these services, which are most commonly accessed by adolescent-youth clients?
  - In cases where you find out that the adolescent- youth client is engaged in early unprotected sexual practice, during the course of the consultation, what approach do you use to help adolescent-youth clients avoid unplanned pregnancy?
  - Is provision of family planning counseling, services and products included in these reproductive health services?
  - Have your adolescent-youth clients increased over the years? Could you provide some profiles of your adolescent-youth clients? Are they in school? Working? Out of school? Engaged in commercial sex, etc.
- Do you have personnel specifically assigned to provide reproductive health services for adolescents and youths? If yes, who are they? If not, how do you ensure that personnel at the reception, or the midwives, nurses, and physicians are adolescent-youth-friendly?
  - What capacity building activities were given to the personnel, such as training(s), clinic systems and standards orientation, etc.?
  - Who provided you with the technical assistance in the process of building the capacities of health service providers / facility?
- What are the standard operating procedures that were included in their clinic operations when dealing with adolescent-youth clients?
- Were there any physical changes or arrangements done in the clinic in order to make the facility adolescent-youth-friendly?
- What are the approaches or promotional activities done by the clinic to make young people aware of the reproductive health services offered by the clinic / facility, e.g., partnership with youth stakeholder groups, information-education communication activities?
- What are some of measures undertaken by the clinic / facility to attract and retain adolescent-youth clients, e.g., free / discounted fees or bundle services, adjusting clinic hours for students and working young people, specific clinic day and time dedicated to adolescents—youth, ensuring privacy and confidentiality, internal policy on paternal consent, etc.
- Do you have some form of adolescent-youth-friendly referral network in case they have to comanage or refer a young client?

- How or where do you record the information gathered from adolescent-youth clients, and where do you keep them?
- What do you think are the factors that contribute/facilitate the provision of reproductive health services to adolescents-youth?
- What are the operational barriers for openly providing reproductive health services to adolescents and youth?
- In your opinion, what can the government (national-regional, local) do to further improve reproductive health services for young people offered in different service facilities?

### Annex C: Situation Analysis on Adolescent Sexual and Reproductive Health in the Philippines

#### Introduction

This review of the AYRH situation in the Philippines, undertaken by the PRISM2 project, serves as the foundation for determining inter-related intervention strategies, planning, and implementation of technical assistance activities to be provided by the Project to the Department of Health and various local government units.

The report highlights the reproductive health status of adolescents and youths in the country. Key AYRH challenges and issues affecting adolescent reproductive health in the Philippines are also presented. The report then provides policy context by outlining laws and policies affecting provision of information and services to adolescents. The report identifies operational policy barriers to AYRH and ends with recommended actions to improve AYRH in the Philippines

#### **Methodology**

Review of existing literatures and studies conducted by research institutions in the Philippines and external development agencies was used for gathering information. To validate and enrich information, key informant interviews and field visits were also used done.

- A literature search using the internet to search websites of local research institutions and organizations who have published works on AYRH0 in the Philippines; library search in UNFPA and USAID projects
- Requests for copies of program policies and programs, and available studies and programme data from government agencies like DOH, POPCOM, DSWD, NSO.
- In-person interviews with program managers in national agencies like DOH, POPCOM to validate, update, and enrich information gathered from the literature research and to elicit information about projects and programs.
- Site visits to existing local initiatives implementing AYRH services and information.

#### Status: Filipino Adolescent Sexual & Reproductive health

Based on the recommendations of the World Health Organization and the Department of Health, "adolescent" comprise the 10–19 year-olds, and "youth" constitute the ages 15–24; collectively the 10-24 year olds are referred to as young people. While adolescent and youth connote different, yet overlapping age categories, the terms "adolescent" and "youth" are used interchangeably throughout this document.

At an annual population growth rate of 1.87 %, the Philippine population is one of the fastest growing in the world. Based on 2010 POPCEN, young people adolescent -youth 10-24 years old, comprise 31.2% of the country's total registered population of 92 million. A profile of Filipino youth emphasizes that the

Philippines is currently in the midst of a "youth bulge," a transitory but important demographic expansion occurring in the latter part of the 20th century and the earlier segment of the 21st century.

YAFS3 analysis showed that biological and psychosocial factors influence young people to engage in sexual practices such as:

- i. Females' early menarche and males' early sexual maturation extend the period between puberty and adulthood. Studies have shown that due to improved nutrition and other factors, girls are entering puberty at a younger age (8-13 years old). This implies that a young girl's psychosocial maturity for critical thinking, communication and negotiation skills, and decision making to say no to sex or negotiate for safer sex do not match up with her capacity to reproduce.
- ii. Age of marriage continue to rise thus exposing young people to unplanned sexual activities, and unplanned pregnancies. Age at first marriage is relatively late in Philippine society. About 10 percent of young women ages 15–19 and 45 percent of young women ages 20–24 were evermarried. This means that young people are exposed to a longer period of non-marital sexual activity.
- iii. Social norms of sexuality have also changed in the past 2 decades leaning towards permissiveness. One of the primary sources of normative beliefs among adolescents is their peers. Adolescents with peers who engage in sexual activities will more likely imitate what they are doing.
- iv. Current modernization, urban migration, evolution of information technology, and exposure to pornographic media change the way information on sexuality are accessed by young people. All these factors put young people very vulnerable to sexual experimentation and risky sexual practices.
- v. Level of self-efficacy or basic life skills. As more people are engaging in sex at earlier ages, they do it even before they are fully aware of the secondary sexual changes occurring in their bodies and the long-term consequences of their actions. Young people are not necessarily receiving developmentally-appropriate sexual and reproductive health information; they lack the proper understanding about how to protect themselves from consequences of early sex such as early pregnancy and childbirth, abortion, STI infection including HIV-AIDS, and are often unaware of how and where to access available services. Moreover, young people have not fully developed the basic social life skills such as decision-making, critical and creative thinking that could help them to make positive actions at the right time.

#### Sexual Activity

A significant number of young people (15-24 years old) engage in sex at an early age. Based on the Young Adults Fertility and Sexuality survey, premarital sex prevalence among the aged 15-24 rose from 18 % in 1994 to 23 % in 2002. Majority of these sexual experiences are spontaneous in nature, and in most instances, unprotected, thus putting young women particularly vulnerable to risky early and unplanned pregnancies. This could lead to unsafe abortions, pregnancy-related complications, and /or sexually transmitted infections and HIV/AIDS.

According to 1984-2012 Philippine HIV and AIDS Registry, of the total 10, 830 reported cases, 24% come from aged 15-24 year olds. Notably, sexual intercourse and needle-sharing among injecting drugusers are the most common form of transmission.

2010 National Demographic and Health Survey showed that one in every ten women age 15-19 years old are already mothers or are pregnant with their first child. The alarming concern for the rising trend in teenage pregnancy and fertility among Filipino adolescents and youth is anchored primarily on its impact on their health. Because their body has not achieved physiological maturity, pregnant adolescents 18 years old and younger have a higher incidence of medical complications both for the mother and the child. The mortality rate for the mother is twice that of adult pregnant women. Poor maternal weight gain, pregnancy induced hypertension, anemia, hemorrhage are some of the complications during and after delivery, leading to high morbidity and mortality among teen mothers. The incidence of having a low birth weight infants among adolescents is more than double the rate for adults, and neonatal death rate (within 28 days) is almost 3 times higher.

Early and unplanned, pregnancy in adolescents could lead to induced and clandestinely performed abortions. In the 1997 study "Clandestine Abortion: A Philippine Reality reported that there were about 400,500 induced abortion in 1994 based on an analysis of hospital admissions due to post-abortion complications. Indirect estimates showed that the Philippines had an abortion rate of 20-30 abortions per 1000 women, with Metro Manila registering the highest rate at 41 per 1000 women. Most women who had abortions were within the ages 20-29 with an average age at 26.6 years within the peak child-bearing ages.

Early pregnancy and childbirth also exposes young people to premature parenting which they are psychologically and economically unprepared for. Girs and women have largely borne the burden and negative effects of early childbearing; a) they face the potential adverse health consequences, b) social censure due to stereotyping and double standards for males and females, especially for out-of-wedlock pregnancies, c) schooling interruptions, d) reduced employment opportunities later in life, and e) economic difficulties. In a society in which economic advancement is linked to educational attainment, leaving school undermines, in both subtle and direct ways, the effort to involve women in nation development.

#### **AYRH** Issues

#### Reproductive behavior

Although a majority (78%) of adolescents do not engage in sex because they generally disapprove of premarital sex, a liberal attitude on sexuality is emerging among adolescents and youth. Based on analysis of YAFS 2002 data, youths perceived unwed mothers as acceptable, in general, compared to the greater society (62.3%), neighbors (75.4%), girl friends (78.6%), and family (87.6). There was a marked increase in the acceptance of unmarried mothers between 1982 and 1994.

Based on 2010 NDHS, 10% of women ages 15–19 have begun childbearing or are already first time mothers. Given their early start, these women will likely have large families.

#### Early pregnancy and birth intervals

One consequence of the value placed on fertility and the pressure to have children is rapid childbearing once married, and short birth intervals. Cultural and geographic factors contribute to short birth intervals and low contraceptive prevalence. At least 20% of young women who got pregnant at ages 15-17 years old will get pregnant again in two years. In terms of total births, young women ages 15–24 contributed 818,000 births in 2000.

#### Contraceptive use

Based on YAFS3, 78% of first sex is unprotected, and ever-use of contraception among sexually active adolescents was low at 20 percent. Non-desire for pregnancy and high awareness of contraceptive methods were not enough for the young to use contraception. Among those who do use contraception, the more popular methods are the condom, withdrawal, and rhythm – the last two are considered obsolete methods. Beliefs and misconceptions about the side-effects of contraceptive use create barriers to access.

#### Abortion and unmet need for contraception

In 2005 study on "The Incidence of Abortion in the Philippines: Current Levels and Recent Trends" young people account for the 36% of the reported 473,000 abortions per year. Large numbers of abortions among adolescents occur because of non-use of contraception to prevent unwanted o r mistimed pregnancies. In 1998, 32 percent of girls ages 15–19 and 29 percent of those ages 20–24 who were currently married said that they wanted to postpone, space, or limit childbearing but were not using any form of contraception. Health statistics also reported that 25% of maternal deaths were among women younger than 24 years old.

It is anticipated that this present unmet demand of young people for FP-MCH products and services will further increase with the expected entry of large cohort of the population (about 31.4M) entering the childbearing age in 10-15 years.

#### Risk of STI / HIV-AIDS

Based on the Philippine HIV-AIDS Registry, there were already a total of 8,576R cases of HIV infection in the country as of January 2012. Since January 2011 up to January 2012, there was an average of 197 new HIV cases every month. HIV infection is most common among 20-29 years old and among males.

#### Policies and Programs Relevant to AYRH

This section addresses policies relevant to adolescent health and reproductive health in the Philippines. Policy, defined as a government's course of action, encompasses formally documented laws like constitutional provisions, legislation, executive and administrative orders, judicial decisions, ministerial, state, or district-level decrees, programmatic goals and guidelines, and standards of practice (operational policies), as well as customary laws and cultural norms and customs. Thus, policy can be stated explicitly in laws and other formal documentation as well as more implicitly in codes of conduct and practices. This broad definition of policy is particularly relevant to the adolescent reproductive health in the Philippines, where factors such as church-state relations, periodic change in government leadership,

decentralization of health services, and cultural, geographic, and ethnic diversity all influence both how adolescent reproductive health is acted upon.

- Adolescent and Youth Health Policy: The Adolescent and Youth Health (AYH) Policy was issued by the DOH in April 2000 under Administrative Order No. 34-A series 2000. It recognizes adolescents and youth ages 10–24 as the priority group in terms of pressing health needs and states as its mission ensuring access to quality comprehensive health care and services for all Filipino youth and adolescents. This order provides for the creation of the AYH Sub-program under the Program for Children's Health Cluster for Family Health. It also provides guidelines for the creation of public youth-friendly health service centers and specifies implementing mechanisms. Notably, access to contraceptive services and products is stipulated as a requirement within the guidelines for youth-friendly health services. Much of what is in the policy is further elaborated in the Adolescent and Youth Health and Development Program (AYHDP) described below.
- Adolescent and Youth Health and Development Program (AYHDP): Under UNFPA's fifth country program, the AYHDP is under the aegis of the DOH in partnership with other government agencies with adolescent concerns, such as the DepEd and the Commission on Higher Education (CHED). Targeting youth ages 10–24, the AYHDP provides comprehensive implementation guidelines for youth-friendly comprehensive health care and services on multiple levels—national, regional, provincial / city, and municipal. The program extends beyond reproductive health to encompass all facets of adolescent and youth health, including mental and environmental health and special attention to HIV-related concerns.

Strategies aimed to ensure integration of the AYHDP into the health care system and broader society include: building a supportive policy environment; intensifying Information-Education-Communication (IEC) and advocacy particularly among teachers, families, and peers; building the technical capacity of providers of care and support for youth; improving accessibility and availability of quality health services; strengthening multi-sectoral partnerships; resource mobilization and allocation; and improved data collection and management.

 DOH MCHN Strategy Manual of Operations. The Maternal Neonatal Child Health and Nutrition (MNCHN) Strategy sets the program framework and details the processes in implementing A.O 2008-2009 otherwise known as "Implementing Health Reforms for the Rapid Reductions of Maternal and Neonatal Mortality" to achieve the country's commitment to attaining Millennium Development Goals, specifically MDGs 4 & 5 pertaining to reduction of infant mortality and improving maternal health, respectively.

The MNCHN Strategy MOP states, under the priority population groups,  $\leq$  17 y/o at greatest risk for maternal mortality and complications. Though the MNCHN strategy promotes the implementation of health services spanning each of the life cycle stage, the MOP does vaguely specify package of services for young people under the pre-pregnancy package of services.

- **DepEd Population Education Program:** The National Population Education Program (POPED) tackles four basic components: (1) reproductive rights and health, (2) family life and responsible parenthood, (3) gender and development, and (4) population resources and environment.
- The POPCOM Adolescent Health and Youth Development Program: AHYDP continues to be an important component of the Philippine Population Management Program. The program recognizes the key roles of adolescents and youth in population and development and reproductive health. Specifically, AHYDP aims to reduce the incidence of teenage pregnancies, early sexual involvement, early marriages, and other reproductive health problems such as sexually transmitted infections (STIs) and HIV-AIDS, among others.

#### **Operational Barriers to AYRH**

In spite of the different policies and programs that provides an enabling environment to address the emerging sexual and reproductive health concerns of young people, this segment of the population remains significantly underserved. Compared to the younger and older population groups, whose programs are well established, programs for 10-24 years old remain fragmented. There are no cohesive and integrated intervention strategies towards addressing the reproductive health concerns of adolescents and youth.

Based on the in-depth analysis conducted by the Futures Group International – POLICY project in 2003, many operational barriers to sexual and reproductive health care and products exist for Filipino adolescents:

- a) Policy barriers to adolescent sexual and reproductive well being.
  - In general, AYRH issues are considered sensitive in the Philippines. In most public health centers, age is not really the issue in providing reproductive health services and products, it is the marital status. If a 17 year old is married, she is eligible to receive counseling, services and products for family planning. But, those single and sexually active adolescents and youth, who are at risk of unplanned and risky early pregnancy, are not entitled to family planning services and products.
  - Single and sexually active adolescents and youth also run the cultural stigma for using contraceptives, negative and judgmental attitudes on the part of health service providers, pressure from the Church.
- b) Limited access to correct information: Among the greatest challenges for Filipino youth is access to correct and meaningful information on sexual and reproductive issues. Various governmental and nongovernmental programs have introduced sexuality and reproductive health education in both formal and informal ways and with varying degrees of success.
  - The POPED program, which covers sex and reproduction, is now a mandated component of the secondary school curriculum in the Philippines. However, there is a tendency to approach POPED in overly clinical way which is not meaningful for students. Also many teachers themselves are neither equipped nor comfortable discussing sexuality and reproductive health.

At the local levels, there is lack of linkage between agencies / institutions / organizations providing AYRH information with direct SDPs

c) Limited access to quality FP-MCH services and products: The lack of access to contraceptive services and products was among the most frequently articulated concerns with regard to adolescent sexual and reproductive health. Programs such as the AYHDP do recognize adolescents' need for access to contraception.

Pregnant teens are also burdened by out-of-pocket expenses incurred in childbearing and childrearing. If the pregnant teen is a dependent of a PhilHealth member, her delivery is covered through PhilHealth's MCP package. However her child is no longer entitled to any benefits. The burden of out-of-pocket expenses is heavier on non-PhilHealth dependent or non-member pregnant teens, which can compromise the health of both the mother and the child.

#### Recommendations

A multi-sectoral approach to adolescent and youth health and development programming: A strongly supported, well-coordinated, public-private health and sectoral development approach involving the government, the private sector, educational institutions, nongovernmental organizations (NGOs), social welfare, and other agencies with roles in nurturing young people.

Improve the quality of and access to correct information: Young people, in order to make informed decisions about their reproductive health and disease and pregnancy prevention, require accurate information that is provided in an age-appropriate, and interesting manner.

Improve access to RH / FP-MCH services and commodities: As with information, the lack of access to reproductive health services including contraceptive services and products creates barriers to good adolescent sexual and reproductive health.

**Clear guidelines to providers:** Providers often inject their own morality in deciding whether or not to serve youth, rather than following policy guidelines such as those stipulated by the government for the AYH Policy and the AYHDP.

**Involve youth in developing policies and programs:** Finally, young people should be involved in policy and program development as they are the ones most affected by policy action or inaction or by program non-implementation or missteps.

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# Annex D: Principles behind Programs for Meeting the Reproductive Health Needs of Young People

The following are some of programming principles developed based on the unique reproductive health needs of adolescents and youth, their knowledge, attitudes and practices, and socio-cultural considerations in the Philippine. These may be adapted / adopted by partners, in addition to other principles that stakeholders may decide upon, in strengthening local programs designed for adolescent and youth clients.

- a) Adolescents and youths as the primary clients, and are valued and respected assets of society
- b) Routine psychosocial risk assessment carried out in different settings as proactive approach towards addressing various health risks including sexuality and reproductive health needs of young people.
- c) Youth-friendly approach to service delivery
- d) Life skills approach in behavior change communication intervention strategy
- e) Culturally sensitive and generally acceptable to stakeholders and general community
- f) Public-private health and sectoral partnership for a continuum of various RH/FP-MCH care
- g) Local programs are sustainable

These are more fully explained in the table below.

#### Principles behind programs for meeting reproductive health needs of young people

# Adolescents and youth are viewed as the primary clients, and are valued and respected assets of society

- In implementing local programs intended for young people, a shift of paradigm should take place to recognize the young client's growing autonomy and personhood in caring for their health and well being. Their emerging capacities to think critically, communicate, and make decisions in matters that have impact on their health and healthy development.
- In service delivery (information, counseling, service provision, referral) the young client will always be
  consulted first in all processes that concerns her /his health and well being. However,
  involvement of parents and/ or other significant adults in the young client's life will be equally
  promoted.

## Routine psychosocial risk assessment carried-out in different settings as proactive approach towards addressing various health risks including sexuality and reproductive health needs of young people

- Psychosocial issues and risk-taking behaviors, such as tobacco smoking, alcoholic drinking, abuse of prohibited substances, unprotected and early sexual initiation, mental health concerns are prevalent among Filipino adolescents and youth as causes of morbidity. Young people are also vulnerable to experience physical, psychological or sexual abuse.
- However, international and local studies have shown that, while it is critical that young people receive correct information, guidance and counseling, and services in these areas to avoid negative health and development consequences, usually these concerns don't even come up in physiologically-focused consultations. In addition, this group of people rarely access routine health care in a health facility.
- Therefore, a proactive psychosocial risk assessment through psychosocial interview should be integrated in every service facility's daily routine operations. This gives service and healthcare providers an opportunity to assess and explore a broad range of issues during any visit to a facility.

#### Youth-friendly approach to service delivery

- Skills in handling young clients should be built in the capacities of service providers (guidance counselors, midwives, nurses, physicians) in order to attract and retain adolescents and youth as clients.
- Service provision should ensure confidentiality and privacy, and non-judgmental attitude of health providers. Having staff that are trained to work competently and sensitively with young people is often considered the single most important condition for establishing youth-friendly services.

#### Life skills approach in behavior change communication intervention strategy

- While adolescents and youth begin to be integrated into the adult society, they have not fully developed their basic social life skills. Life skills are essentially those abilities that help promote competence in young people as they face the realities of life. Most development professionals agree that life skills are generally applied in the context of health and social events. They can be utilized in many content areas: prevention of drug use, sexual violence, teenage pregnancy, HIV/AIDS prevention and suicide prevention.
- The World Health Organization has defined life skills as, "the abilities for adaptive and positive behavior that enable individuals to deal effectively with the demands and challenges of everyday life".

- UNICEF defines life skills as "a behavior change or behavior development approach designed to address a balance of three areas: knowledge, attitude and skills". The UNICEF definition is based on research evidence that suggests that shifts in risk behavior are unlikely if knowledge, attitudinal and skills based competency are not addressed
- Critical thinking skills and Decision-making skills are two of ten basic social life skills important to an individual. An adolescent-youth must be skilled at evaluating the future consequences of their present actions and the actions of others. They need to be able to determine alternative solutions (creative thinking) and to analyze the influence of their own values and the values of those around them.
- In the context of BCC strategy, the use of structured experiential or interactive methods in education sessions helps in life skills building among young people. They build on participants' capacity to reflect, to study, to think critically about the possible consequences of their own actions, and to solve problems.

#### Public-private and sectoral partnership for a continuum of RH / FP-MCH care

- Young people are concentrated / confined in defined settings; they are mostly found in schools (in-school youth) and communities (out-of-school youth). Settings approach and public-private health partnership would be beneficial to reach significant number of young people and be able to respond to their varied reproductive health concerns in an integrated fashion.
- Multi-sectoral partnership will provide young people with access to a continuum of RH / FP-MCH services and products when needed.

#### Culturally sensitive and generally acceptable to stakeholders and general community

- Despite the urgent need to put in place programs intended for meeting reproductive health needs of young people, sexuality and adolescent reproductive health is a culturally sensitive issue in the Philippines. Family Planning - Maternal and Child Health / Responsible Parenthood are also "misnomers" for a programming, and generally not acceptable even among young people because most of them are unmarried and not yet planning their own family.
- In addressing the RH / FP-MCH needs of young people in ways that are generally acceptable, proactive psychosocial risk assessment (through HEADSSS) must be incorporated in routine facility operations of service facilities (guidance counselling office, public-private health facilities, social welfare office, etc).
- Sexuality issues close to the hearts or universally appealing to adolescents and youth must be part of BCC strategies, and must be designed using life skills approach.

#### Sustainability

Sustainability mechanisms must be part of any planned programming initiative for young people. Management and monitoring for sustained implementation of intervention strategies should be put in place.

#### **Annex E: Adolescent-Youth Health Assessment Form**

Petsa: \_\_\_\_\_ Oras\_\_\_\_\_

Pangalan ng Klinika / Opisina

## **ADOLESCENT-YOUTH HEALTH ASSESSMENT FORM**

(Intake Form for 10-24 year olds)

**Opisina Address:** 

						masyong personal sa amin. Ang iyong mga sa iyo sa mga sitwasyong tulad ng mga		
	a) Sa mga sitwasyong may bantang panganib sa buhay ng isang kabataan, halimbawa, planong magpakamatay, may bantang saktan sya ng ibang tao, o sa mga sitwasyong ang kabataan ay inaabuso.							
	b) Sa mga sitwasyon ng kabataan na may bantang panganib sa buhay at kalusugan ng ibang tao, halimbawa, ang isang kabataan ay may tiyak na planong saktan ang ibang tao, o upang maiwasan ang nakakahawang sakit.							
,	c) Kailangan naming ibahagi ang mga impormasyon nakatala dito sa iba pang makakatulong na ahensya, tulad ng DSWD, police, Women & Children Protection Unit, rehabilitation centers, o ibang pagamutan.							
PART I: Ha	yaang punan ng pasy	ente / kliyente ang m	ga sumusunod na patlan	ıg.				
A. PERSO	NAL INFORMA	ATION		Clie	ent Code: 14	_I		
Pangalan :				_	Kasarian:	□ Lalake □ Babae		
Last		First	M. I.					
Kapanganak	an:				<b>Edad :</b> y /o			
Katayuan:	□ Walang Asawa	□ May Asawa	□ Living-in					
Trabaho:	□ Estudyante	□ Nagtatrabaho	□ Estudyante at Nagtatrabaho		riling- itrabaho	□ Wala		

Tirahan :								_
Numero ng Contact :	Sa Bahay:			Cell Pho	Cell Phone:		Sa Trabaho:	
Health		_ O	o, PhilHealth M	lember			□ Wala	
Insurance:		□ O	o , Dependent	ng PhilHealth	Member			
		□ O	o, Universal Er	nrolment / Ind	ligency Progi	ram/4Ps		
	ı	_ O	o, group insura	ance enrolled	by school			
Uri ng Kliyente:	_ <b> </b>	Bago	□Dati na	□ Walk-in	□ ini-r	efer ng:		
B. PAST M	1ED	ICAL	HISTORY					
I) Kailan ka h	uling	nag pak	consulta sa doc	tor/ nurse/ mi	idwife?			
Petsa / taoi	n:			Dahilan:				
2) Na-operah	an ka	na ba?				□ Hindi	□Оо	
Kung oo, k	alian:			Dahilan:				-
3) Nagkaroor balat ?	ı ka n	ia ba ng	injuries, halim	bawa. bali sa	buto, hiwa s	<sup>a</sup> □Hindi	□ Оо	
Kung oo, k	alian:			Anong parte n	ng katawan: _			
4) Na-confine	ka n	a ba sa	ospital?			□ Hindi	□ Оо	
5) Na-rehabil	itate	ka na ba	a tunkol sa dru	ıg buse?		□ Hindi	□ Оо	
6) Nagkaro	on / r	neron k	a ba ng mga su	musunod na k	condisyong p	angkalusugan?		
Allergy			□ Wala □ I	Meron Al	lergic saan?_			

Asthma 🗆 Wala		□ Me	eron Gam	ot na ininom/	tinurok:	
Tuberculosis	uberculosis 🗆 Wala 🗆 Meron		eron Gam	ot na ininom/	tinurok:	
Convulsion	□ Wala □ Meron		eron Gam	ot na ininom/	tinurok:	
Diabetes	□ Wala	□ Me	eron Gam	ot na ininom/	tinurok:	
Urinary Tract Infections	□ Wala	□ Me	eron Gam	ot na ininom/	tinurok:	
Sexually Transmitted Infections	□ Wala	□ Me	eron Gam	ot na ininom/	tinurok:	
			_		_	
Abortion	□ Wala	□ Me	eron Gam	ot na ininom/	tinurok:	
OTHERS, please speci	fy:			ot na ininom/	tinurok:	
OTHERS, please speci	fy:					Kung namayapa na, dahilan ng
OTHERS, please speci	fy:				ayang Pangkalusugan  May sakit (Paki-lagay)	Kung namayapa na, dahilan ng kamatayan
OTHERS, please speci	fy:			Kalaga	ayang Pangkalusugan	
OTHERS, please speci  C. FAMILY HISTO  Miyembro ng Pam	fy:		Kasarian	Kalaga Malusog	ayang Pangkalusugan	
OTHERS, please speci  C. FAMILY HISTO  Miyembro ng Pam  Ama:	fy:		Kasarian    Lalake	Kalaga Malusog	ayang Pangkalusugan	
OTHERS, please speci  C. FAMILY HISTO  Miyembro ng Pam  Ama:	fy:		Kasarian  Lalake  Babae	Kalaga Malusog	ayang Pangkalusugan	
OTHERS, please speci  C. FAMILY HISTO  Miyembro ng Pam  Ama:  Ina:  Kapatid I:	fy:		Kasarian  Lalake Babae L B	Kalaga Malusog	ayang Pangkalusugan	

44 | Meeting the Reproductive Health Needs of Young People through Public-Private Partnership

□ Lolo at Lola □ Tiyuhin □ Tiyahin □ Pinsan □ Spiritual leaders

□ lhang tao na di mo ka	ımag-anak:			
_	go ba kamakailan lamang sa par	nilva na nakakaapekto s	<u> </u>	
□ Pag-aasawa	□ Paghihiwalay ng mga magulang	□ OFW ang magulang	□ Na promote sa trabaho	
□ Kamatayan	□ Lumipat ng tirahan	□ Aksidente		
□ Pagkawala ng trabaho	□ Lumipat ng paaralan	□ May Nakulong	□ Huminto sa pag-aaral	
□ May na-ospital	□ Biktima ng karahasan	□ Kalamidad (ex. sunog	, baha, etc)	
Paano mo nakakayanan	ang ganong sitwasyon ?	1		
5) May mga pagkakata	on ba na pinag –isipan mong ma	aglayas o umalis na ng ir	yong bahay?	
□ Hindi □ Oo				
Kung Oo, bakit?				
> EDUCATION				
Ikaw ba ay kasaluku	yang nag-aaral? 🛭 🗆 Oo 🗆 Hind	di, Kung hindi, huwag ng sag	utan ang mga numero 2-7.	Kung 00, saan at
Kung hindi, ano ang mg	ga dahilan ng di mo pag-aaral?			
□ Kulang sa Finansyal	□ May sakit □ kailngang mag	trabaho 🗆 na ki	ck- out	
,	□ Hindi □ Kailangang ala nteresado anak	igaan ang mga □ othe	rs	
2) Kumusta ang relasy	on mo sa iyong teachers at clas	ssmates?		
Sino ang hindi mo ma	syado kasundo?			
2) A	- hhl			
□ Mas mataas	o ba sa school ay mas mataas o □ Mas mababa Kung mas mataa	<b>.</b>	sa noong nakaraang quart	er:

	Kung mas mababa, bak	rit?		
4)		a mga extra -curricular activities club, atbp?   Hindi   Oo , kung	sa school, tulad ng sports, theatre arts, dance club oo, anong mga gawain?	, peer education,
5)	Kamakailan lamang Kung oo, bakit?	g, may mga classes ba na di ka na	kapasok?   Oo   Wala	
6)	Na suspende ka na Kung Oo, bakit?	ba sa loob ng taong ito?   Oo	□ Hindi	
7)	_	s bullying sa school?   o bang i-report sa school authorities?	□ Hindi ano ang aksyong ginawa hinggil dito?	
>	EMPLOYMENT			
I)	Kasalukuyan bang Kung oo, ano ang iyor	ikaw ay nagtatrabaho? Definition of trabaho?	o 🗆 Hindi, Kung hindi, huwag ng sagutan ang numero	2-4
2)	Kasundo mo ba iyo Kung hindi, bakit?	ong mga katrabaho? 🗆 Oo	□ Hindi	
3)	Meron bang mga p Kung oo, ano ang m	agbabago sa yo'ng trabaho na na nga iyon?	akaka apekto sa yo? 🗆 Oo 🗀 Hindi	
	$\square$ Na promote	□ Resignation o redundancy	□ Pagbabago sa pamamahala	
	□ Mataas na sahod	<ul> <li>Nalipat ng assignment</li> </ul>	□ Iba pa?	
	Paano mo nakakayanar	n ng mga pagbabago?		-
4	Ano ang iyong ha	ngarin / pangarap tungkol sa iyor	ng trabaho?	
	□ Ma-promote	□ Mas mabuting working condition	□ Ma-permanente sa trabaho	

□ Mas mabuting sahod	□ Mas mabuting working relationship	lba pa:
> EXERCISE & EA	TING HABITS.	
1) Kumakain ka ba r	ng regular tatlong beses isang	g araw – almusal, tanghalian, hapunan? 🛘 🗆 Oo 🔻 Hindi
Kung hindi, bakit?		
Nasisiyahan ka ba sa	yong eating habits?	
□ Oo, bakit	🗆 Hindi, bakit	
2) Madalas mo bang	g iniisip na ikaw ay overweigh	ht? 🗆 Oo 🗇 Hindi
3) Kung ikaw ay ov	erweight, sinubukan mo na b	pang magbawas ng timbang ? 🗆 Oo 🗀 Hindi
Kung 00, ano ang g	inagawa mo upnag mabawasan ar	ng timbang?
□ Regular exercise	□ Healthy diet	□ Taking drugs that reduce weight □ Skipping meals
<ul> <li>Less amount of foo</li> </ul>	d    Keep physically active	□ Forced vomiting □ Others
> EMOTIONS		
,	<b>G G</b> •	ng nalulungkot na parang wala ng saysay ang buhay?
□ Oo □ Hindi		
2) May pagkakataon	ban a seryoso mong naisip r	na wakasan ang iyong buhay? 🗆 Oo 🗀 Hindi
3) Ikaw ba ay nakara	anas ng pang-aabusong pisik	<b>cal, sexual</b> ?⁴ □ Oo □ Hindi
Kung oo, kanino? _		

<sup>4</sup> NOTE for health providers and counsellors:

If the adolescent answered yes on items 3 and 4 under Emotions, consider Risk for Gender-based Violence. Special considerations should be given to adolescents and youth with following circumstances:

- Person with physical or mental disability / illness
- Person who have separate living arrangement from parents
- Absentee parents
- · Children with substance abusers in the family
- Child / youth whose parent was physically / sexually abused as a child
- Street youths
- Substance abusers
- Orphans
- · Neglected child and youth
- Child / youth who are in juvenile home / jail

5) Kung ikaw ba ay	, nagagalit may n	agkakataon ba na ikaw	nakakananakit o na	ngwawala?		
		agnanataon ba na maw	Tiananapariante o Tie	gwawaia.		
6) Gusto mo bong	magna councel tu	ngkol sa mga bagay na	humahagahag sa i	yo?   Oo   Hindi		
,	<b>-</b> .			yo: 🗆 Oo 🕒 Hiildi		
Kung nindi, bakit!						
> ACTIVITIES &	PEER RELATION	ISHIP.				
Ano ang ginagav	va mo kapag may	libre kang oras o kapag	g Sabado at Linggo?			
□ Gawaing bahay	□ Sports	□ Nagbabasa	□ Tulong sa bukid	□ Religious functions		
□ Lakad / gala	□ Bahay lang	□ Community	□ Computer	□ lba pa:		
_		work	•			
2) Meron ka bang	mga kaibigan?	□ Oo □ Hindi				
Kung oo, ano ang	karaniwang ginagaw	a nyo ng iyong mga kaibiga	an?			
> DRUGS / SUBST	TANCE USE					
Naninigarilyo ka						
		at ilang st	icks sa isang araw?			
2) Umiinom ka ba?	□ <b>O</b> o □ I	Hindi				
Kung 00, anong ed	ad ka nag umpisa?	gaano kadalas?	, at gaano kara	aming bote o baso?		
3) Gumagamit ka	ba ng marijuana, s	habu, o ibang drugs or	inhalants? 🗆 Oo	□ Hindi		
Kung 00, anong eda	ıd ka nag umpisa?, _	gaano kadalas?	, at anong klase	ng drugs?		
				, o ibang drugs o inhalants?		
□ Wala □ Mero	n					
5) May nakakaalam	ı ba sa kapamilya ı	mo na ikaw ay gumaga	mit ng prohibited d	rugs?		
□ Oo □ Wal		, 5	0.			
> SEXUAL HEALTH DEVELOPMENT						
) <b>Meron ka bang a</b> l	alahanin tungkol	sa mga pagbabago sa y	ong katawan? □W	′ala □ Meron , kung meron, anong iyon?		
□ Pagreregla □ F		Pubic 🗆 scrotum er	nlarge	s parasturbation		

2) Pumapasok	ba sa isipan mo na baka ika	w ay gay, lesbian, or bise	sexual?   Oo   Hindi	
,	mo bang magpa-counsel tungko	, , ,		
3) Ikaw ba ay r	nakaranas ng makipag sex?	□ Oo □ Hindi		
Kung 00, Kai	nino?	<u></u>		
4) Nakaranas I	ka ba na ikaw ay pinilit na m	nakipag sex ? 🗆 🗆 Oo	□ Hindi	
5) Ikaw ba ay na	asa relasyon kung saan ikaw	ay nakakaranas ng pana	anakit o pananakot, ?	
□ <b>O</b> o □	Hindi			
infection?	□ Oo □ Hindi	. •	an ang maagang pagbubuntis o kaya ay sexually transmitted	i
	cit? ka kumukuha / bumibili ng contr			
,	nakaranas ng mabuntis, o n			
•	-		_	
• •	buntis, kumunsulta ka bas a phy	ysician or a midwife para sa	maternal check-up?	
Oo Hir	<sup>ndi</sup> akaranas ng magkaroon ng	sovuelly transmitted infe	faction or disposal	
OO Hin	0 0	sexually transmitted line	ection or disease:	
Kung oo, ano a				
. 6 ,	66			
PART 2: An	g parteng ito ay nakalaan p	ara punan ng health serv	vice provider .	
VITAL SIGNS	<u> </u>		•	
T <sup>0</sup> :	PR/CR :	RR :	BP:	
	Weight :		Classification :	
CHIEF COME	PLAINT :			

HISTORY OF PRI	ESENT	ILLNESS:		
OBSTETRIC & GYI	NECOL	OGICAL HISTORY (fo	or young women)	
a) Have you started h		·	□ Yes	□ No
If yes, how old were	e you wh	en you had your first menst	rual period?	
b) When was your la	st menst	rual period, the first and last	: day?	
c) Do you experience	e any boo	dily discomfort during your p	period?	□ No
PHYSICAL EXAM	1INATI	ION		
Body Organ	EN	Abnormal	Findings	Description & Other Findings
Claire		□ Discoloration	□ Dryness	
Skin		□ Lesion (acne)	□ ↓ Turgor	
Head and Scalp		□ Bulges /irregularities	□ Lesion	
		□ Tenderness	□ Deformity	
Cheeks		□ Ulcer/Lesion	□ Swelling	
N		□ Rigidity	□ Fistula	
Neck & Lymph Nodes		□ Tenderness	□ Swelling/Mass	
Eyes		□ Vision: R L	□ Inflammation	
,		□ Lesion	<ul> <li>Discharge</li> </ul>	
		 □ ↓Hearing	□ Discharge	

		Acuity: R L		
		□ Deformity	□ Inflammation	
Nose & Sinuses		□ Deformity	□ Bleeding	
		□ Ulcer/Lesion	<ul> <li>Discharge</li> </ul>	
Mouth & Tongue		□ Inflammation	□ Tongue	
			Deviation	
		□ Ulcer/lesion	$\Box$ Deformity	
Teeth & Gums		□ Absent tooth/teeth	□ Bleeding	
		□ Caries	□ Swelling	
Throat, Pharynx &		□ Foul odor	□ Inflammation	
Tonsils		□ Ulcer/Lesion	□ Swelling	
Thyroid		□ Diffuse enlargement	□ Mass/es	
Heart		□ Abnormal sounds	□ Irregular beat	
Chest		□ Tenderness	□ Deformity	
		□ Bulges/Depression	□ Retraction	
Lungs		□ Wheezing	□ Rales /Crackles	
	_	□ Stridor		
Breast & Axilla		□ Retraction/Dimpling	□ Mass/Nodule	
Di Cast & / Willa		☐ Enlarged lymph nodes	□ Discharge	
Abdomen	П	□ Striae	□ Tenderness	
		□ Mass/es	□ Distention	
		□ Tenderness	□ Deformity	
Spine & Shoulder			□ Lordosis	
		☐ Kyphosis		
Upper / Lower		□ Deformity	□ Clubbing of nails	
Extremities		□ Edema	□ Tremors	

Anus & Rectu	m	□ □ Lesion	□ Stricture	
		□ Mass/es	□ Tenderness	3
REPROD	UCTI	VE TRACTE	XAMINATION	
NOTE: Inter	rnal exami	ination should be don	e only among sexually active fe	emales only.
FEMAI	LE			
> TANNER	Stage :	Breasts :	Pubic	Hair:
	EN	Abnoi	rmal Findings	Description & Other Findings
		□ Lesion	□ Inflammation	
Vulva		□ Swelling	<ul> <li>Developmental</li> </ul>	
			anomalies	
Vagina		□ Lesion	□ Discharge	
_		□ Inflammation	□ Mass/es	
Cervix		□ Lesion	□ Discharge	
		□ Inflammation	□ Mass/es	
Uterus		□ Tenderness	□ Enlargement	
		□ Mass(es)	□ Retroversion	
			/retroflexion	
Adnexae		□ Mass/es	□ Tenderness	
MALE				
> TANNER	Stage	Scrotum :	Pubic	Hair:
:	. Jugo			
	EN		mal Findings	Description & Other Findings
Penis		□ Lesion	□ Phimosis	
		C 11:	D 1 . D: 1	
		□ Swelling	□ Purulent Discharge	

Scrotum		□ Lesion	□ Maldescended testis			
		□ Hernia	□ Tenderness			
Prostate		□ Tenderness	□ Enlargement			
DIAGNOS	SIS :					
_	Early add	olescent (10 – 13y/o) o	□ Middle adolescent (I y/o)	4- 16	□ Late adolescent (17-19 y/o)	
Risky behav		m priority to least pric t pregnancy or STI)	ority e.g. heavy smoker cons	uming 10-	-15 sticks /day, sexually active without using any method	to
Diagnosis f	for chief c	omplaint:				
Managemei	nt :					
Referred to						
Reason for	referral:					
Follow-up d	late :					

Annex F: Sample Adolescent-Youth Health Program Service Delivery and Referral Guidelines

# Iloilo City Youth & Adolescent Health Program

**Service Delivery and Referral Guidelines** 







#### I. BACKGROUND

Iloilo City, the capital city of the province of lloilo, is a highly urbanized city. In the 2010 population census, Iloilo City's population was 424,619, with a 1.8% population annual growth rate. Young people, 10-24 years old, comprise twenty-nine percent (29% or 123,834 people) of the city's 2010 population. Major industries like management of port facilities, banking and finance, telecommunications infrastructure and utilities, retail trading, and business process outsourcing make lloilo City a hub for trade, commerce and industry in the Western Visayas region. This robust development happening in the city has not only generated income and employment to the city's population, but also contributed to the city's overall economic development and urbanization. The city is also home to many large tertiary educational facilities. Many young people, both female and male, from peripheral municipalities, including that of Iloilo province and Panay Island migrate to Iloilo City to receive a degree in higher education or to work. However, 2012 data estimated that at least 18% (or 17,014) of young people were out-ofschool.

With changing social norms and lifestyles, urbanization, and increased access to information technology, in-school and out-of-school young *llongos* are experiencing challenges that pose threats to their health and development. Prevalence of risk-taking behaviours has increased, with greater exposure to negative effects, particularly on the sexual and reproductive health of the youth. Recent data from the lloilo City City Health Office and Rural Health Centers, found an increasing trend in teenage pregnancies. In 2011, data showed that a total of 5,207 adolescents and youth sought consultation for pre-natal check-up. As shown in Table I, Molo registered the highest number (1,296), followed by Arevalo (1,051).

Table I. Adolescent And Youth Pregnancies in Iloilo City, 2011

Districts	Consu			
	10-14 y/o	15-19 y/o	20 -24 y/o	TOTAL
Sto. Rosario	2	121	294	417
Tanza	0	66	124	190
Lapuz-Bo. obrero	0	112	247	359
La Paz	0	143	308	451
La Paz Maternity	0	80	189	269
Jaro I	6	150	217	373
Jaro II	0	113	240	353
Mandurriao	0	181	267	448
Molo	5	501	790	1,296
Arevalo	0	178	873	1,051
TOTAL	13	1,645	3,549	5,207

Source: Iloilo City -City Health Office and Rural Health Centers, 2010 Reports

Why adolescent pregnancy is a public health concern? Because adolescent pregnancy contributes to maternal, perinatal and infant mortality, and to a vicious cycle of poverty and ill-health. Maternal death in teenage pregnancies is 2-5 times higher than that of adult mothers, and children of young mothers have higher levels of morbidity and mortality. Early chidlbearing, more often than not, means stopage or interruption from going to school. Overall, for young women, early motherhood can severely impede education and employment opportunities which hinders the improvement of the status of women in society. On the other hand, reducing adolescent pregnancy is vital for achieving the Millennium Development Goals that relate to childhood and maternal mortality, and to the overall goal of poverty reduction.

Other health causes of mortality and morbidity affecting this age group in Iloilo City are shown in Table 3.

Table 3. Ten Leading Causes of Mortality In Iloilo City, 0-24 Years Old, 2010-2011

NO.	CAUSES	MALE	FEMALE	TOTAL
I	Injuries (all kinds)	22	T.	23
2	Heart Diseases	8	4	12
3	Pneumonia	7	2	9

4	Brain Diseases	6	0	6
5	Cancer	5	I	6
6	Hypertension	2	I	3
7	Gastrointestinal Diseases	0	3	3
8	Septicemia	2	I	3
9	Asthma	I	2	3
10	Dengue Hemorraghic Fever	I	1	2

Source: Iloilo City -City Health Office and Rural Health Centers, 2010 Reports

Despite these emerging health concerns of young people, this segment of the population remains significantly underserved. Compared to the younger and older population groups, whose programs are well established, programs for 10-24 years old in Iloilo City remain fragmented. Services for young people are provided depending on the health conditions, usually addressing the clinical aspect of health concerns. Psychosocial issues and risk-taking behaviours, which figure prominently as causes of morbidity and mortality, are remotely responded to. Moreover, there is no strategic approach for addressing the health concerns of adolescents and youth.

Hence, Iloilo City, with the assistance of CHD-6, POPCOM-6, and the USAID-PRISM2 project and other development agencies, recognizes the need to promote a cohesive public-private health and sectoral partnership that would support, coordinate, strengthen and sustain a Youth and Adolescent Health Program in Iloilo City.

This manual is designed to guide public and private health sectors at varying levels and settings, and sectoral partners such as social welfare, the police-women and children protection desks, formal and non-formal educational institutions, youth-focused non-governmental organizations (NGOs), and youth groups in *lloilo City* in mainstreaming / integrating adolescent and youth-friendly service, including making referrals, in their respective facilities, as appropriate,. This is to provide young people with access to a continuum of health and reproductive health care in a safe, supportive and non-judgmental environment. The guidelines are the results of a workshop held on June 5-6, 2013 and successive consultations with the members of the YAH program Technical Working Group.

#### II. PROGRAM DESCRIPTION

The health needs of adolescents and youths are different from that of other age groups. Because young people are prone to risk-taking behaviours, such as engaging in early sex, alcoholic drinking, smoking, drug use, and are vulnerable to gender-based abuse, this unique group of individuals requires a holistic approach to physical and mental well-being.

Helping them grow and develop to become responsible and productive adults requires partnerships and linkages among complementing public – private health and youth stakeholder groups / agencies / institutions that have roles in nurturing adolescents and youth.

In providing service to adolescents and youths, the service delivery networks recognize the following, which are unique to this segment of population:

- Young person's growing autonomy and personhood in caring for their health and well being.
- While adolescents are generally healthy, psychosocial issues and risk-taking behaviour figure prominently as causes of morbidity that pose threats to their healthy development.
- Physical complaints are commonly connected to psychosocial issues.
- This segment of the population rarely accesses routine health care, so any visit to a healthcare provider / facility provides an opportunity to assess and explore a broad range of issues.
- While it is important to gain trust and empathy, all those involved have to be vigilant of professional boundaries.

In line and in support of the adolescent health policy programs and standards of the Department of Health and other national agencies, this manual details the agreed –upon guidelines in providing adolescent-friendly service and referral flow.

lloilo City's Youth & Adolescent Health (YAH) Program is dedicated to serving adolescents and youth, ages 10 to 24 years old. The Program's focus is to respond to varied aspects (physical and psychosocial) of an adolescent and youth's health and reproductive health concerns. Assessment of risky behaviours and providing appropriate guidance and counselling will be part routine service delivery, including the development of a plan of care, coordinate, refer and work with other youth stakeholder service points, when needed.

#### A. Vision

Well guided, well directed, empowered healthy and responsible young citizens of lloilo City

#### **B.** Mission

To provide and uphold a safe, supportive and non-judgmental environment to young citizens, both female and male, of lloilo that is conducive to their healthy development

#### C. Guiding Principles

In providing service, the YAH Program is guided by the following principles:

I. Public-private and sectoral partnerships for an integrated and holistic approach to health care

 Meeting the health and reproductive health needs of young people requires involvement, coordination and collaboration among complementing youth stakeholder groups, including the active participation of adolescents and youths themselves.

#### 2. Rights-based

- Service delivery recognizes that adolescents and youth, like any other age groups, have the right to achieve the highest attainable level of health.
- Due to their current stage of development, this segment of population has unique health needs.
- Physical complaints and medical conditions are commonly connected with psychosocial issues, e.g., a pregnant teen may be experiencing abuse; sexually transmitted infection in adolescent may be caused by prostitution or abuse; a pregnant teenager may be lacking in social support that need to be responded to.

#### 3. Adolescent and youth as the primary client / patient

- Service delivery will respect and regard young people's growing autonomy, personhood, capacity to communicate and make decision.
- In providing services, the young client will always be consulted in all processes that concerns her /his health and well being. However, involvement of parents and / or other significant adults in the young client's life will be equally promoted.

## 4. Values and spiritual formation play important part in providing guidance to young people

Building young people's positive values will play an important part in guiding young people to make decisions that will impact their health and healthy development.

#### 5. Service facilities and providers are adolescent and youth-friendly

- Service providers are trained in the use of the Adolescent Job Aid Manual that contains the DOH's national standards in providing adolescent-friendly service
- Honor privacy and confidentiality
  - Have a room or space dedicated for interviews, counselling and examinations to maintain audio-visual privacy
  - In the course of interviewing and performing a physical examination of an adolescent and youth client, audio-visual privacy has to be promoted and maintained in service facilities.
  - Information given has to be kept confidential. It will not be unnecessarily shared to other people. However, there are circumstances when confidentiality can be breached, such as:
    - a) if there are grave threats to the life of the adolescent or youth client, e.g., if she / he has a plan of committing suicide;

- b) if the adolescent or youth client is currently or has been abused; and
- c) if there is grave danger to the life of others, e.g., the young client has a concrete plan to hurting other people
- Gender responsive.
  - Service providers have to be sensitive and responsive to the unique information, counselling and services needs of male and female adolescents and youth.
- Non-judgmental
  - Unnecessary judgmental or blaming comments, like "eh kasi ikaw", or condemning/judging behaviors towards a young client should be avoided.
  - Instead, young clients will be provided with guidance to assist him / her develop basic social life skills such as critical thinking, creative thinking and decision-making.
- Facilities are adequately equipped with commodities and providers can competently provide young people with health and reproductive health counselling, services and products.

#### D. YAH Program Framework

As shown in Figure 1, Iloilo City's YAH Program has the following key components:

#### 1. Network of Complementing Service Institutions / Facilities & Providers

With the City Health Office as the steward of Iloilo City's YAH Program, the City engaged youth stakeholder institutions like formal and non-formal educational institutions, youth organizations, youth-focused NGOs, private health providers, rural health centers, and other government agencies to form a public-private health and sectoral partnership to serve as the Iloilo City YAH program implementing network.

From this network, Iloilo City issued in December 2012 the Executive Order no. 55-C, series of 2012 for the Creation and Composition of Iloilo City Youth and Adolescent Health Program Technical Working Group. The TWG is composed of the following stakeholder groups:

- a) Iloilo City City Health Office and attached Rural Health Centers
- b) City Population Office
- c) Department of Education, Commission on Higher Education and Development
- d) Educational institutions
- e) Non-Government Organizations
- f) Private health providers, and
- g) Other government agencies that have roles in nurturing adolescents and youth including:
  - Sangguiniang Kabataan (SK)
  - Department of Interior and Local Government (DILG)
  - City Social Welfare and Development Office (CSWDO)

- Iloilo City Police Office-Women and Children Protection Desk
- President of Association of Barangay Captains
- h) CHD6, POPCOM6 and PRISM2 sit as consultants

These public-private partners have existing complementing capacities, resources, services and products that can respond to the various reproductive health and other health and development needs of young people.

#### 2. Adolescent and Youth-Friendly Service Delivery

The following elements will be implemented when providing adolescent and youth-friendly services:

- i. Service providers will be trained on adolescent-friendly service delivery and on how to use the Adolescent Job Aid Manual, and other skills building on specific services
- ii. Use of other job aid tools, such as the Adolescent and Youth Health Assessment Form (AYHAF) as basic recording form for 10-24 years old
- iii. A designated room that maintains audio-visual privacy during the interview, examination and counseling
- iv. An array of health and reproductive health services and products in varying levels that can be provided to adolescents and youth clients
- v. Separate filing cabinets designated for adolescent and youth clients
- vi. Adolescent-friendly referral networks and guidelines

Figure 1. Youth & Adolescent Health (YAH) Program Framework

#### Youth & Adolescent Health (YAH) Program

- 1. Network of complementing service institutions/facilities & providers
- 2. Adherence to adolescent & youth-friendly service delivery
- 3. Behavior change communication and youth peer education activities
- 4. Referral network and guidelines

Advise policy makers towards improving YAH program

5. YAH program management (assess, plan, implement, monitor and evaluate)

#### - -**Referred / Receiving Facility** Referring / Initiating Party • Ask young client about her/his complaint · Receive client with referral form Discuss confidentiality and clause Ask young client about her/his complaint Discuss confidentiality and clause **HEADSS** psychosocial interview HEADSSS psychosocial interview Physical examination Physical & laboratory examinations Manage/ treat client based on facility & provider capacity Treat / manage client Record using AYHAF Record using AYHAF Provide health guidance Provide health guidance Decision to refer to SDPs Plan of care to address other psychosocial risks (case of abuse, substance use, STI, etc) **REFERRAL PRACTICALITIES** Decision to refer to higher level SDPs and / or Inform the client reason for referral social service facilities (CSWDO, Police -Outward referral form WCPDO,etc) Communicate with referred / receiving **REFERRAL PRACTICALITIES** facility Inform the client reason for referral Record referral Outward referral form **RECORDING PRACTICALITIES** Communicate with referred / receiving facility Record client information in a separate Record referral logbook **FEEDBACK PRACTICALITIES** • Feedback referral form Communicate back to initiating facility re. management & follow-up Youth & Adolescent Health Program Technical Working Group Manage YAH local programs activities (assess, plan, implement, monitor, evaluate) • Monitor cases received in YAH referral network Identify facilitating factors and challenges affecting YAH program implementation Generate recommendations to resolve challenges Refine YAH program implementation

#### 3. Behavior Change Communication activities

Experiences suggest that youth peer education interventions can be effective in influencing adolescents and youth to adopt positive behaviors that impact heir health, such as responsible practice of sexuality and substance use.

Iloilo City has trained in-school (in partner schools) and out-of-school (in different Iloilo City districts) youth peer educators. With guidance from their respective guidance counselors (in-school) and designated adult guides (out-of-school), peer educators will conduct peer education sessions, mentor other young people to be peer educators, and facilitate referrals to help their peers access health and reproductive health services and products when needed.

#### 4. Adolescent & Youth-friendly Referral Network and Guidelines

The public-private health and sectoral partners implementing Iloilo City's *Youth and Adolescent Health Program* comprise the program's referral network (see Attachment A: Directory of Service Providers) These sectors are categorized as:

- A. <u>Referring or Initiating Parties</u>. These are youth stakeholder groups who, in their own capacities and mandates, nurture young people. They include the following sectors:
  - a) Formal learning institutions. These are formal tertiary and secondary educational institutions where the majority of young people are concentrated on a daily basis.

Teachers / professors, guidance counselors, clinic physicians, nurses, midwives, peer educators, are providers that are in direct contact with adolescents and youth. They can be effective agents for helping and referring young people with health and reproductive health concerns. Following are some of the formal tertiary institutions in lloilo City:

- Central Philippines University
- John B. Lacson Foundation and Maritime University (Molo and Arevalo)
- University of Iloilo-Phinma
- St Therese College
- Iloilo Doctors College
- West Visayas State University
- University of San Agustin
- West Visayas Science and Technology
- Western Institute of Technology
- University of the Philippines Visayas
- other secondary and tertiary schools in Iloilo City are also part of the YAH program
- b) Non-formal learning institutions. These are alternative learning system (ALS) schools that provide opportunities for out-of-school youths to receive education in an informal set-up.

Teachers in ALS schools can refer adolescent and youth with health and reproductive health concerns.

- SCALA (or sharing computer access locally and abroad) in Iloilo City
- c) Youth groups / organizations
  - Sanguniang Kabataan officers or members
  - Pag-asa Youth Association of the Philippines-Iloilo City
- d) Youth peer educators Iloilo City's YAH Program recognizes that in-school and out-of-school youth peer educators can influence positive health seeking behaviours among their peers. They can help in providing correct health and reproductive health information and where to get needed services and products, help their peers with reproductive health concerns, and facilitate referrals.
- e) General community. This includes parents, people's organizations, barangay officials, faith-based groups, differently- abled groups, Muslim youth groups and communities, etc.
- B. <u>Referred / Receiving Facility.</u> These are public-private SDPs in different levels of care (community level providers, Basic Emergency Obstetric and Newborn Care or BeMONC, Comprehensive Emergency Obstetric and Newborn Care or CeMONC) that have health providers trained in AJA and other skills in specific areas, e.g., FPCBT1.

These facilities have the capacity and resources, health and reproductive health services and products that adolescents and youth can access when needed. These facilities include:

#### **Public Sector**

- Iloilo City City Health Office and all its Rural Health centers
- Western Visayas Medical Center

#### Private Sector

- EMUNAH Lying –In Clinic
- Angel's Haven Birthing Center
- TESS Birthing Clinic
- IMAP Birthing Center
- St. Therese Hospital

#### Non-Government Organization

Family Planning of the Philippines- Iloilo City

Other government agencies for social services

- City Social Welfare and Development Office with offices in all lloilo City districts
- Police Women and Children Protection Desks in all Iloilo Districts

#### 5. YAH Program Management

The created Iloilo City Youth & Adolescent Health Program Technical Working Group is considered the action force behind Iloilo City's YAH Program. It is the primary local body / structure that will manage (assess, plan, implement, monitor, evaluate) Iloilo City's local programs for young people.

The TWG will "provide timely health advisory to stimulate policy makers to make strategic decisions and interventions sensitive to the needs of young people", as stipulated in E.O no. 55-C, series of 2012 for the Creation and Composition of Iloilo City Youth and Adolescent Health Program Technical Working Group.

A quarterly meeting will be convened to:

- a) Track and assess the implementation of YAH program activities
- b) Update on the number of adolescents and youth cases received in respective facilities
- c) Discuss facilitating and hindering factors that affect the implementation of local programs
- d) Identify facilitating factors and challenges affecting service facilities in providing adolescent friendly service; and
- e) generate recommendations to refine YAH program implementation

#### **III. OPERATIONAL GUIDELINES**

Public-private health and sectoral partners who serve as referring parties and receiving facilities of the YAH Program have different yet complementing and reinforcing roles towards addressing health and reproductive health needs of young *llongos*.

#### Referring or Initiating Parties

#### SCHOOL-BASED PROGRAMS

Formal learning institutions. These are formal tertiary and secondary educational institutions where the majority of young people are concentrated on a daily basis. Following are some of the formal tertiary institutions in Iloilo City:

- Central Philippines University
- John B. Lacson Foundation and Maritime University (Molo and Arevalo)
- University of Iloilo-Phinma
- St Therese College
- Iloilo Doctors College
- West Visayas State University
- University of San Agustin
- West Visayas Science and Technology
- Western Institute of Technology
- University of the Philippines Visayas
- other secondary and tertiary schools in Iloilo City are also part of the YAH program

Non-formal learning institutions. These are alternative learning system (ALS) schools that provide opportunities for out-of-school youths to receive education in a non-formal setting. Teachers in ALS schools can refer adolescent and youth with health and reproductive health concerns to public-private youth-friendly recieving facilities.

SCALA (or sharing computer access locally and abroad) in Iloilo City

#### • Campus-based Service and Referral Activities

- Tertiary schools in Iloilo City are YAH Program partners because they can provide links to various public-private adolescent-friendly SDPs that will increase young people's access to needed reproductive health services and products.
- In-school youth peer educators, teachers / teaching professionals, guidance counsellors, and school-based health providers are directly in contact with young people on a daily basis. By coordinating and working closely with one another, they serve as "first contact" providers, who can provide information, assess risky behaviours, provide guidance, and make the necessary outward referral to any of the public-private adolescent-friendly SDPs.
- Figure 2 and Figure 3 illustrate the service and referral flow in a campus-based setting. It should be noted that in this setting, it will be the **GUIDANCE COUNSELING OFFICE** and guidance counsellors who will "triage" or determine the priority of an adolescent or youth client's health and reproductive health concerns based on the severity of their condition. They are also responsible for coordinating with other appropriate SDPs, and will make necessary referrals within or outside the campus.

#### Campus-based youth peer education and other BCC / IEC activities

- With guidance from their respective guidance counselors (in-school), trained peer educators are
  tasked to conduct peer education sessions (*Usapang Barkadahan*) and facilitate referral to help
  their peers access health and reproductive health services and products when needed.
- As a job aid tool to follow-up on their peers who have health and reproductive health concerns, youth peer educators should ask the peer participants to fill-out the *Usapang Barkadahan health action cards*, help and refer to their guidance counselors those who signified interest to access further counseling, services and or products.
- Guidance Counselors then do the "triage" and make the needed referral to appropriate publicprivate SDPs.
- Guidance counselors They are also tasked with mentoring their select peers to be peer educators
  to ensure the continuity of the peer education program. Recruited / volunteer peer facilitators
  from different colleges under the Guidance Counseling Office, will be trained / mentored on
  AYRH peer education to build their capacities in facilitating youth peer education.

- To reinforce youth peer education sessions, partner schools may opt to integrate / mainstream
  health and reproductive health information dissemination in school affairs as other form of BCC /
  IEC activities. This may include:
  - i. Guidance counselling sessions / classes, NSTP classes, family day, nutrition month, valentine's day, Lingo ng Wika, foundation day, freshmen orientation session, class retreats, etc.
  - ii. Regular column in school organ / paper with topics on adolescent sexuality and reproductive health
  - iii. Youth forums and seminars
  - iv. Establish information corners on reproductive health such as health bulletins or nutrition corners in canteens
  - v. Utilizing new information technologies such as social networks (Facebook, Twitter, MySpace) as windows for information dissemination on responsible sexuality and reproductive health

Figure 2. Campus -based Service and Referral Flow

# **RESPONSIBLE PERSON FUNCTIONS / SERVICES** I. Assist in health risk assessment • Guidance counsellors provide teachers with copies of Part 1 (psychosocial health risk assessment) of the Adolescent and Youth Health Assessment Form. • Teachers ask students to fill-up Part I of AYHAF **TEACHERS** • Explain students that this is being done in close collaboration with the Guidnace Counselling office to help • Ensure students that information shared will be kept confidential • Collect accomplished Part I from students • Teachers submit accomplished Part I of AYHAF to guidance counsellors. There is no need for the teachers to review the accomplished Part I of AYHAF; guidance counsellor will do the assessment 2. Refer students observed to have some concerns to the guidance counsellor • Keenly observe behaviours of students, e.g. frequent absences, abrupt poor change in academic performance, isolation, etc • Talk to students re. concerns and ask if willing to seek help • Communicate, coordinate, and refer to guidance counsellor 1. In collaboration with guidance counsellors and health providers, organize and conduct youth peer education (Usapang Barkadahan) sessions 2. At the end of each session, ask peer participants to fill-ouit the Usapang Barkadahan Health Action Card **PEER** 3. Ensure that information shared will be kept confidential **EDUCATORS** 4. Collect filled-out health action cards and submit to adult-guide guidance counsellors 5. Together with guidance counsellors, review and isolate those with health and RH concerns 6. Follow -up with peers who have health and RH concerns, and ask if she/he is willing to get help to access further counselling and services 7. If willing to access counselling and services, coordinate and refer to the guidance counsellor

**SCHOOL MD /RN** 

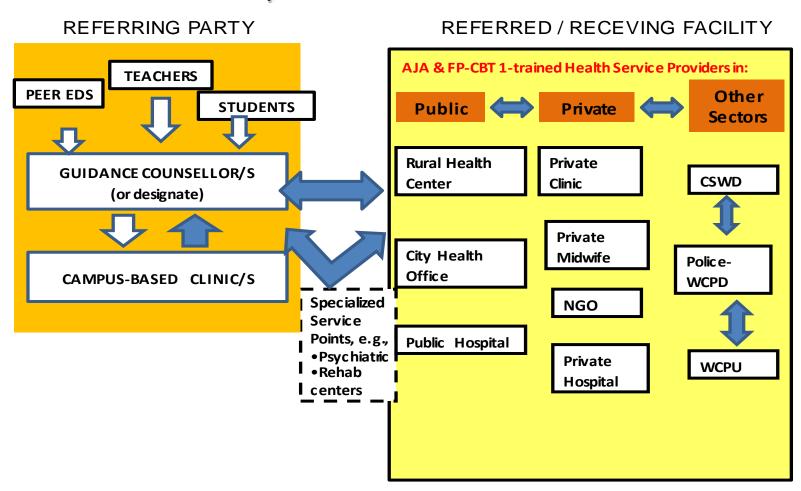
- 1. Receive referrals from teachers, peer educators or direct consultations from students
  - Greet the adolescent and accompanying adult (if accompanied)
  - Explain that any information shared will be kept confidential unless
    - a) there is grave threat to the life of the adolescent and youth
    - b) the young client is in state of abuse
    - c) there is grave threat to the lives of others

Wherein information can be shared to parents or other agencies to help the young client

- Quickly review accomplished Part I of AYHAF, ask young client about her/his concerns; ask parent / accompanying adult about their concerns for the young client
- Inform the parent / accompanying adult that you will now interview the patient alone and that you will call him / her back to discuss your assessment and plans
- Based on Part I, probe and conduct psychosocial interview using the HEADSS format.
- 2. Make risk assessment base on the HEADSS interview; manage and provide health guidance
- 3. Refer to appropriate facility if needed *using 2-way referral forms*; along with 2-way referral forms, provide referred facility with a copy of the completed AYHAF Part 1 sealed in an envelope
- 4. Coordinate with specific provider in the *referred facility* regarding the young client who was referred to their facility; ask referred facility to provide feedback on the management done using the feedback form
- 5. Record case received, managed and those referred in a logbook
- 1. Receive referrals from the guidance counsellor; receive walk-in young clients
- 2. Greet the adolescent and accompanying adult when they enter the clinic (if accompanied)
- 3. Explain the issue of confidentiality to both the adolescent and the accompanying adult
- 4. Quickly review the completed Part 1 of the AYHAF, ask the young client about her/his concerns, past medical history and family history
- 5. Based on Part I of the AYHAF, probe and conduct psychosocial interview using the HEADSS format, performa a physical examination
- 6. Make a medical diagnosis and health risk assessment based on the HEADSS interview
- 7. Inform the young client of your findings, provide guidance and manage
- 8. Using the feed-back form, **refer back to the guidance counsellor** with notes on the management performed, and/ or for the need for further outward referral.
- 9. Record cases received and managed

FIGURE 3: Campus-based Referral Flow

# Campus-based Referral Flow



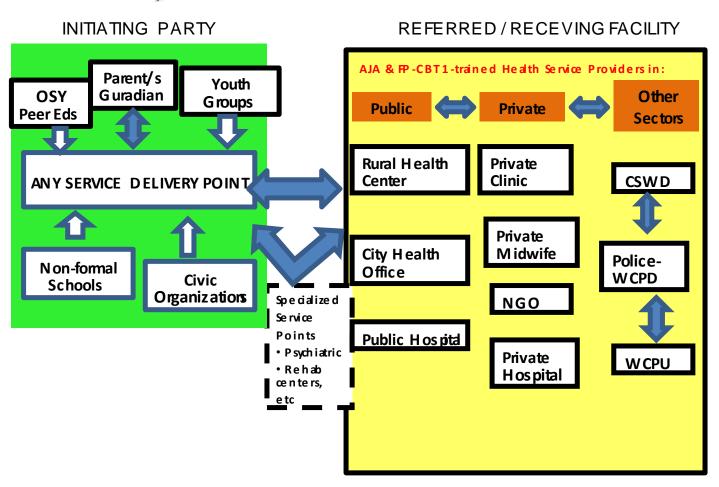
#### **COMMUNITY-BASED PROGRAMS**

#### • Community-based Service and Referral Activities

- In close coordination with the City Social Welfare and Development, Pag-asa Youth Association
  of the Philippines, and Barangay local chief executives, Iloilo City has trained out-of-school youth
  peer educators.
- Similar to in-school peer education activities, OSY peer educators in the districts of Iloilo City conduct youth peer education sessions (*Usapang Barkadahan*) and provide referrals to help their peers access health and reproductive health services and products when needed.
- As a job aid tool for following-up on their OSY peers with health and reproductive health concerns, youth peer educators ask peer participants to fill-up the post-peer education health action cards, and provide assistance and refer those who signified interest to accessing further counseling, services and/or products.
- Unlike the school / campus-based setting, OSY peer educators refer their OSY peers directly to any of the appropriate public-private adolescent and youth-friendly Receiving Facilities.
- If there is a need for additional referals to other SDPs, the facility will coordinate, communicate
  and make the necessary referral, and request for feedback on the management of the case
  through the feedback form.
- Figure 4 illustrates the service and referral flow in the community-based setting.

FIGURE 4. Community-based Service and Referral Flow for Out-of-school Youth

# Community-based Referral Flow for Out-of-School Youth



#### Referred / Receiving Facility

#### **HEALTH FACILITY**

These are public-private SDPs in different levels of care that can offer skills capacities and resources, health and reproductive health services and products that adolescents and youth can access when needed. In Iloilo City, these facilities include:

Public Sector – Primary Level

Iloilo City - City Health Office and all its Rural Health Units

Public Sector - Tertiary Level

Western Visayas Medical Center

Private Sector – Primary Level

- EMUNAH Lying –In Clinic
- Angel's Haven Birthing Center
- TESS Birthing Clinic
- IMAP Birthing Center
- Family Planning of the Philippines- Iloilo City (a non-government organization)

Private Sector - Tertiary Level

- St. Therese Hospital
- The following pages describe how public and private health service facilities at different levels will integrate / mainstream adolescent and youth-friendly service delivery in their daily operating procedures.
- The Iloilo City YAH program seeks to improve / enhance the daily operating procedures of the clinic, to elevate it to the consciousness of health providers that they also have to be responsive to the needs of adolescent and youth clients.
- In the course of providing service to young people, health providers should adhere to the set of guiding principles mutually agreed by the members of YAH program.

#### Rights-based

- Service delivery recognizes that adolescents and youth, like any other age groups, have the right to achieve highest attainable level of health.

Adolescent and youth as the primary client /patient

 In providing services, the young client will always be consulted in all processes that concerns her /his health and well being.

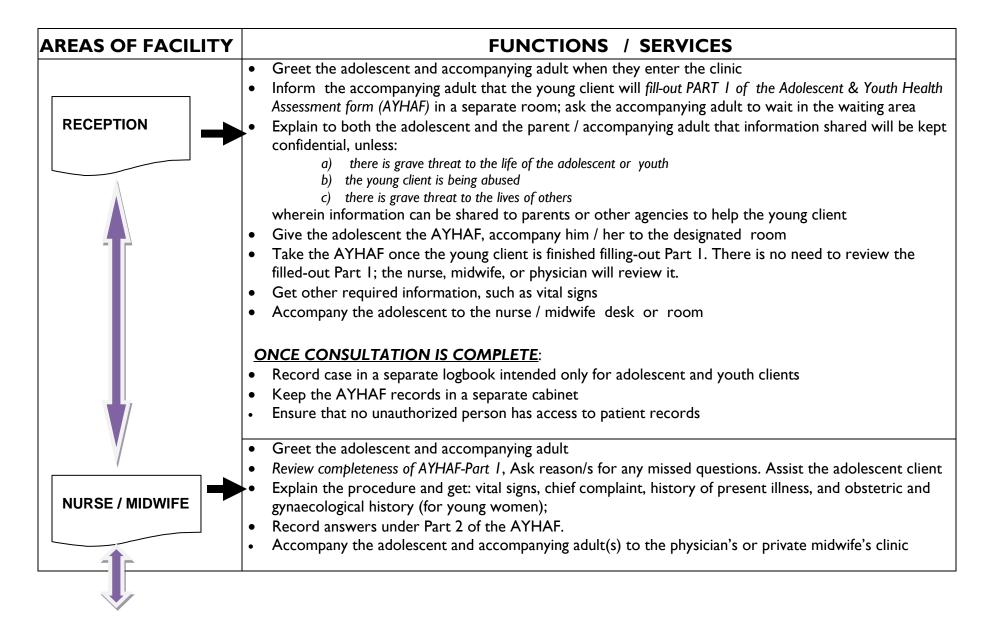
Values & spiritual formation play important part in providing guidance to young people

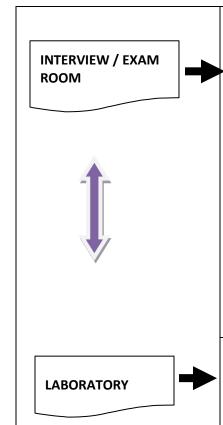
 Building young people's positive values will play important part in guiding young people to make decisions that will impact on their health and healthy development.

Service facilities and providers are adolescent and youth-friendly

- Trained providers in use of Adolescent Job Aid manual as DOH national standards in providing adolescent-friendly service
- Honor privacy and confidentiality
- Gender responsive.
  - Non-judgemental

#### • Health Facility Adolescent-friendly Service and Referral Activities





- Greet the adolescent and accompanying adult
- Explain to both the adolescent and the parent / accompanying adult that information shared will be kept confidential, unless:
  - a) there is grave threat to the life of the adolescent and youth
  - b) the young client is in state of abuse
  - c) there is grave threat to the lives of others
- Quickly review the completed Part I of AYHAF; probe further into the adolescent's past medical history, family history and chief complaint. Ask both adolescent and parent / accompanying adult
- Inform the parent / accompanying adult that you will now interview the adolescent alone and that you will call him / her back to discuss your assessment and plans
- Based on the Part I, probe and conduct a psychosocial interview using the HEADSSS format
- Conduct a physical examination
- Make a diagnosis and risk assessment based on the HEADSSS interview
- Make requests for laboratory tests if necessary
- Manage and provide guidance regarding the health of the patient
- Using the 2-way referral form(see Attachment B), make the needed referrals to appropriate facility/ies if needed.
- Greet the adolescent and parent / accompanying adult when they enter the clinic
- Perform requested laboratory exams
- Forward the results to the attending health provider; do not divulge lab findings / results to anybody, maintain confidentiality
- if asked by the adolescent client or accompanying adult / parent to interpret results, politely explain that they will need to request that from the attending provider

- In private practice midwives' clinics / health facilities, same guidelines apply.
- In a hospital setting, the Out-Patient Department (OPD) will serve as the department to "triage" or determine the priority concerns of an adolescent and youth client, coordinate and make the needed referral to other specialized departments, e.g., to OB-Gyne department for managing a pregnant teen.

#### **SOCIAL SERVICE FACILITY**

Adolescents and youth are vulnerable to abuse. The study conducted by the UP Center for Women's Studies-UNICEF in 1996, revealed that the majority of abuse, both physical and sexual, occurs during the ages of 11-17.

Recommended services to a victim-survivor are based on three national laws, namely:

- RA 7610 or the Special Protection of Children Against Abuse, Exploitation and Discrimination Act of 1992
- RA 9262 or the Anti-Violence Against Women and their Children Act of 2004; and
- RA 9710 or the Magna Carta of Women of 2009

#### The Services to Gender-Based Violence Victims-Survivors

A. RA 9262 (Anti-Violence Against Women and Their Children Act)

defines violence against women and children as "any act or a series of acts committed by any person against a woman who is his wife, former wife, or against a woman with whom the person has or had a sexual or dating relationship, or with whom has a a common child or against her child whether legitimate or illegitimate, within or without family abode, which result in physical, sexual, psychological harm or suffering, or economic abuse including threats of such acts, battery, assault, coercion, harassment or arbitrary deprivation of liberty".

RA 9262 lists the agencies and the services that they must provide to victims-survivors, to wit:

- Department of Social Welfare and Development (DSWD) and Local Government Units (LGUs)
  - Temporary shelters, counseling and psycho-social services, and/or recovery, rehabilitation programs and livelihood assistance;
- 2) Department of Health (DOH) through the establishment of at least one Women and Children's Protection Unit (WCPU) in every province
  - Medico-legal assistance. Medical assistance includes complete physical and mental examinations, medical and surgical treatment, psychological and psychiatric evaluation and treatment, hospital confinement when necessary, manage the reproductive health concerns of victim-survivor of Violence against Women and Children (VAWC), etc.

#### 3) Barangay Council

- issuance of barangay protection order to prevent further acts of violence and minimize any disruption in the daily life of the woman and child;

#### 4) Family Court

Issuance of temporary/permanent protection order

# 5) National Bureau of Investigation (NBI)/Philippine National Police (PNP) Women and Children's Protection Desk

 Investigation of the case, conduct search and rescue operations, protection of the victimsurvivor and arrest perpetrators and provide police security, whenever necessary; and

#### 6) Department of Justice (DOJ)/Public Attorney's Office (PAO)/Prosecutor's Office:

- Legal/prosecution services.
- B. RA 9710 (Magna Carta of Women) reiterates the services mentioned in RA 9262 and defines discrimination against women as "any distinction, exclusion or restriction which has the effect or purpose of impairing or nullifying the recognition, enjoyment or exercise by women, irrespective of their marital status, on a basis of equality of men and women, of human rights and fundamental freedoms in the political, economic, social, cultural, civil or any other field":
  - Section 17: Comprehensive health services that include: psychosocial, therapeutic, medical, and legal interventions and assistance towards healing, recovery, and empowerment
  - Section 30-31: Women in Especially Difficult Circumstances (referring to victimssurvivors of sexual and physical abuse, illegal recruitment, prostitution, trafficking, armed conflict, women in detention, victims and survivors of rape and incest, and such other related circumstances which have incapacitated them functionally). Local government units are mandated to deliver the services, such as, but not limited to the following, to WEDC under their respective jurisdictions:
    - ✓ Temporary and protective custody;
    - ✓ Medical and dental services;
    - ✓ Psychological evaluation;
    - ✓ Counseling
    - ✓ Psychiatric evaluation;
    - ✓ Legal services;
    - √ Productivity skills capability building;
    - ✓ Livelihood assistance:
    - √ Job placement;
    - √ Financial assistance; and
    - ✓ Transportation assistance.

C. RA 7610 (Special Protection of Children Against Abuse, Exploitation and Discrimination Act) also lists services for abused children:

Services specified in the Comprehensive Programme on Child Protection (CPCP) developed by the Committee for the Special Protection of Children (CSPC) headed by the Department of Justice (DOJ) and the Department of Social Welfare and Development (DSWD) in accordance with RA 7610 are, among others, the (Yacat, 2011):

- Development and strengthening of rescue mechanisms:
  - Crisis Intervention Unit (CIU), a special unit of the DSWD, provides integrated services such as immediate rescue and protection, provision of direct financial and material assistance, and referrals for medical, legal, psychosocial, temporary shelter, and other services to clients. Rescued children are provided Critical Incident Stress Debriefing. Then they are referred to appropriate centres for temporary shelter and protective custody.
  - Local Councils for the Protection of Children (LCPC) at all levels of the government, especially at the barangay level;
- Psychosocial recovery and healing services and social reintegration.
  - Centre-based services provide any of the following services: a) skills training, values
    formation and alternative education or tutorials; b) legal assistance, case work and
    psychological/psychiatric services; and c) recreation, sports and even livelihood
    opportunities.
  - Street-based services usually offer "street education," which adopts a protective approach that includes counselling, referral to health centres health education, first aid, and advocacy for prevention.

Active involvement of the a) City Social Welfare and Development, and b) the police-Women and Children Protection Desks in all Districts of Iloilo City as members of referral network are highly valued to help young people experiencing gender-based violence get out of abuse.

The following service delivery and referral flows, as standard operating protocol /procedure are being followed in the two abovementioned agencies:

# a) Iloilo City - City Social Welfare and Development Office Service and Referral Activities

## **FUNCTIONS / SERVICES AREAS OF FACILITY** Establish rapport by greeting the client and let her / him feel comfortable Explain to the client that confidentiality is a policy of the office and is being observed **RECEPTION** Accompany client to the Interview cum Exam Room Interview the client using the general information (intake) sheet Record case in a separate logbook intended for adolescent and youth clients In cases of abuses such as incest / rape, refer to the Women and Children **INTERVIEW /** Protection Desk (WCPD) for documentation, and collaborate with **EXAM ROOM** WCPD in handling / managing case Probe / validate information gathered Make the initial assessment Make diagnostic assessment Hold counselling sessions Prepare treatment / rehabilitation plan with the client Refer to multi-disciplinary agencies for co-management IN MAKING REFERRAL TO WCPD The Social Worker Officer 3 (SWO3) signs the prepared referral letter Client brings the referral letter to WCPD, or a social worker accompanies the client to WCPD As a mechanism for feedback, the social worker follows up on the case and calls the WCPD to check if client benefited from the needed services

#### b) Police Station - Women and Children Protection Desk

#### **AREAS OF FACILITY FUNCTIONS / SERVICES** Consider adolescents and youth as the primary clients Greet adolescent and accompanying adult when they enter the station Explain to the client that confidentiality is an office policy and will being RECEPTION observed (Information In cases of abuse, immediately refer the client to the WCPD section Desk) View / consider adolescent – youth as the primary client Greet adolescent and accompanying adult when they enter the station Explain to the client that confidentiality is a policy of the office and is being **WCPD** section observed **INVESTIGATOR** Make sure that the adolescent or youth feel comfortable Interview the child / adolescent or youth Review with the client the information she / he had given for any additional information or correction/s in the information Blotter the case, record all needed information, record the case in a separate logbook intended for women and children cases only (confidential) **IN MAKING REFERRAL** After the blotter, the WCPD investigator fills-up a referral form • The client brings with her the prepared referral form **Referral for medical examination.** For medical examination, client is usually referred at Western Visayas Medical Center or WVMC, and **Psychological referral.** The client is referred to CSWD for psychological examination, counselling and financial or temporary shelter assistance. In case of reported sexual abuse, the WCPD Investigator immediately informs the CSWD Social Worker, through a phone call or SMS-text, the name and case of client to be referred to their office. To avoid trauma caused by repeat interviews, the Social Worker goes to the WCPD section for "one-stop-shop" interview with the client **ASSIST IN CASE FILING** • Give client the list of needed documents in filing the case in court Assist client in preparing affidavits / statements / complaints If all documents are already complete, assist client in filing the case in court.

## Attachment A: Directory of Iloilo City Service Providers and Facilities

# Iloilo City Youth and Adolescent Health Program

#### **Referral Network**

#### **DIRECTORY**

(As of September 20, 2013)

Name of Facility and Address	Name of Providers and Contact Numbers	Services Offered					
I. City Health Office- Iloilo	City						
CHO Main Office City Hall Building Plaza Libertad, Iloilo City  Sto. Rosario Health	Dr. Roland Jay Fortuna  Contact No. 333-1111 local 212- 2nd floor  Local 517 – 5th floor  Dr. Maila Buyco –	Well -adolescent services     General health assessment     Micronutrient supplementation- iron with folic aicd     CBC/blood typing/ urinalysis/fecalysis sputum exam for TB     Counselling and management     (FP-informed choice/provision of FP methods with City Population Office)					
Center Lilith Libardo – No	Lilith Libardo – Nurse Contact No. 3364692	<ul> <li>HIV/AIDS/STD</li> <li>Pap smearing</li> <li>VAW (Visual acetic acid wash)</li> <li>Fertility awareness</li> <li>Smoking cessation</li> </ul>					
Tanza Health Center	Mae Muyuela Contact No. 3384756  Dr. Teresita Chiu	<ul> <li>Health education- hygiene/nutrition/anemia/healthy eating habits/healthy lifestyle/substance abuse</li> <li>General medical consultation</li> <li>Pre-pregnancy</li> </ul>					
Molo Health Center	Jeff Mabilog Contact No. 3374609	<ul> <li>Teenage pregnancy prevention</li> <li>Responsible parenting</li> <li>Informed choice and voluntarism</li> <li>Fertility awareness</li> </ul>					
Mandurriao Health Center	Dr. Annabelle Tang Celina Divinagracia	- FP methods/provision of methods (with City Population Office)					

	Contact No. 3211373	4. Deworming
	Dr. Amelia Guarin	5. Health cards
Jaro Health Center I	Mylven Granada	6. Outreach activities - Adolescent Health Day in the Barangay Health
	Contact No. 3203933	Station every Friday
	Dr. Mencho Robles	7. Dental services
Jaro Health Center II	Elizabeth Tan	8. Pregnancy
	Contact No. 3207015	<ul> <li>Monitoting of height and weight</li> <li>Birth planning</li> <li>BP taking</li> <li>Provision of Iron with folic acid</li> </ul>
	Dr. Mary Ann Diaz	- Promote use of iodized salt
Lapaz Health Center	Nilda Hallares	- Early referrals for danger signs and complicatios
Lapaz Fleattii Center		- Tetanus toxoid vaccination
	Contact No. 3203227	- Health seeking behaviour
	Dr. Marigold Calsas	9. Support services: laboratories-CBC/blood typing/urinalysis/fecalysis
Barrio Obrero Health	Jole Jopson	10.0
Center /Lapuz Health Center	Contact No. 3382693	<ol> <li>Social hygiene clinic –HIV/AIDS detection commercial sex workers and health screening</li> </ol>
	Dr. Bernard Caspe	II. Post partum services
	Luisa Hipolito	- Post partum home visits
Arevalo Health Center	Contact No. 3365055	- Provision of iron 2 times per month
		- Provision of vitamin A
	Dr. Odette Villaruel	<ul> <li>Deworming</li> <li>Promote utilization of iodized salt</li> </ul>
	Contact No. 3358891	- FP-birth spacing provision of methods
Social Hygiene Clinic	Contact No. 3338871	11 bit at spacing provision of methods
, ,	Marlyn Diocena	12. Newborn care – referral for newborn screening
	•	- Exclusive breast feeding
Calumpang Lying In	Contact No. 3373757	- Immediate NB care and birth registration

Lapaz Maternity and Reproductive Health Center	Dr. Julie L. Baronda Contact No. 3211297	13. Immunization – BCG/pentavalent/MMR and rotavirus  Lapaz Maternity and Reproductive Health Center Additional Services:  14. Prenatal and Delivery Services				
2. City Population Office -	Iloilo City					
City Population Office 5th Floor City Hall Plaza Libertad, Iloilo City Contact No: 333-1111 (local 513-514)	Mary Ann Ramos OIC City Population Officer  Florence Galanto PMC Team Chairman  Population Program Officers	<ol> <li>Reproductive health services (assessment, counselling and management)         <ul> <li>IEC/counselling</li> <li>Service provision of FP methods (limited to pills, condoms and DMPA)</li> </ul> </li> <li>Teenage pregnancy prevention         <ul> <li>IEC/counselling</li> <li>Provision of FP services except for IUD and DMPA (referred to clinics)</li> <li>NSV and BTL referred to FPOP and WVMC</li> </ul> </li> <li>Post partum</li> <li>VAWC/ Gender-based Violence services         <ul> <li>Early recognition/detection of VAWC cases and referral to appropriate agency if necessary</li> </ul> </li> <li>AYRH lectures conducted in school upon invitation/request, walk-ins</li> <li>Conduction of a survey on issues and concerns on 7 identified public highschools in Iloilo City</li> <li>Information disseminated through films involving teenage groups in barangays</li> </ol>				
3. City Police Office – Wor	nen's and Children Protection De					
Headquarters – General Luna St., Ioilo City	PINSP. Marie Faith Superio	Administer and attend to cases against women and children and other similar offenses				

	Contact no. 338-38-65	2 Assert to all access referred to the relies station and investigate
Iloilo City Police Station (ICPS) I – City Proper		<ol><li>Attend to all cases referred to the police station and investigate preparation of affidavit and filing in court</li></ol>
		3. Monitor all cases in the city concerning women and children
ICPS 2 – Lapaz		
	PO2 Janet I. Condino	VAWC/Gender-based Violence Services
ICPS 3 -Jaro	Contact No. 337-90-22	Early recognition/detection of VAWC cases
	PO2 Venus T. Gabawa Contact No. 3290904	First aid intervention for injuries of survivors – refer to hospital- WVSU and ICER
ICPS 4 - Molo		
	PO2 Beverly L. Cataluna	3. Support services to safeguard patient's rights and privacy
ICPS 5- Mandurriao	Contact No. 329-75-58	4. Detection of high risk factors, e.g., suicidal tendencies, etc. (refer to WVMC)
ICPS 6 – Arevalo	SPOI Nona T. Tamayor Contact No. 337-95-02	5. Coordination with local authorities and approach agencies or facilities (refer to DSWD)
	SPO1 Diana Rose Sipole Contact No. 33-27-34	Management of Survivors of VAWC (refer to Hospital –WVSU-WVMC )     medical psychotherapy     Medical
	SPO2 Ma. Novie A. Homena	- Psychotherapy
	Contact No. 337-95-93	- Gathering of pieces of evidence – (WCP Office)
	Contact 140. 337-73-73	<ul> <li>Shelter provision - DSWD - CIU</li> <li>7. Assist clients in initial report of cases (abused)</li> </ul>
		8. Assist clients in filing cases in court
4. City Social Welfare Dev	elopment Office (CSWDO) – Iloi	lo City
City Social Welfare		Early recognition/detection of VAWC cases
Development Office (CSWDO		2. First aid intervention for injuries of survivors - referred to health

M. H. Del Pilar St., Molo, Iloilo		sectors
City	Nida Espadan Contact No. 3374552	3. Support services to safeguard patients rights and privacy
CSWDO – City Proper District	Evelyn Olano	<ol> <li>Detection of high risk factors e.g suicidal tendencies – refer to appropriate facilitiest</li> </ol>
	Contact No. 337-8223	5. Coordination with local authorities and approach agencies or facilities
CSWDO – Lapaz District	Merlyn Gizon	
	Contact No. 3375833	6. Management of survivors of VAWC  — Medical
CSWDO - Molo District	Ruby Lopez	Psychotherapy / psychosocial intervention  Cathering of piaces of oridones (AVCRD)
	Contact No. 329-1236	<ul> <li>Gathering of pieces of evidence – (WCPD)</li> <li>Shelter provision</li> </ul>
CSWDO – Jaro District	Teresa Gelogo	
	Contact No. 3376022	
CSWDO - Arevalo District	Juna Alidron Contact No. 3213697	
CSWDO – Mandurriao District	Elizabeth Sevilla Contact No. 3375833	
CIU -SDC Buikding		
M.H del Pilar, Molo, Iloilo City		
5. Family Planning Organiza	tion in the Philippines (FPOP)	) Iloilo Chapter
Family Planning Organization in the Philippines (FPOP) Iloilo	DOCTOR:  Dr. Salapare	Well Adolescent Services     General Health Assessment     Medical History     Past medical history

#### Chapter

Sacred Heart Bldg., Brgy. Rizal Palapala, Jalandoni St., Iloilo City

Direct Contact: **Monaliza Diones** 

Tel. #: 336-3991

Mobile: 09166466788

Nurses:

Rowena Palma Junie Arano

Midwives:

Connie Marie Deguma Razel Cabrera Pearl Lima Lorgen Pama

- Family history
- Immunizations / allergies/ medications
- Pubertal / menstrual history / obstetric & gynecological history (for girls)
- Physical examination
- Growth and development / nutritional assessment
- Complete P. E
- 2. Micronutrient supplementation
  - Iron with folic acid
- 3. Immunization
  - Hepatitis B Vaccine
  - Tetanus and Diphtheria toxoid (Td) booster
  - Flu vaccines
  - Measles, mumps, rubella
  - Varicella vaccine
  - HPV
- 4. Basic diagnostic tests (CBC with blood typing, urinalysis, fecalysis)
- 5. Reproductive health assessment, counselling and management
  - IEC/counselling
  - Service provision of broad -range of family planning methods, pelvic exam for sexually active
  - RTI (HIV/AIDS/STD) prevention, counselling and voluntary testing for STIs and HIV
- 6. Health Guidance on prevailing health concerns
  - Information/education and counselling on proper hygiene nutrition, nutritional deficiencies and disorders such as obesity, under nutrition, anemia, goiter, unhealthy eating habits.
  - Health and unhealthy lifestyle
- 7. Pre-pregnancy
  - Teenage pregnancy prevention (IEC counselling, provision of FP services pills, condom, DMPA, IUD, NFP, BTL, NSV)
  - Deworming or antihelminthic intake
  - IEC/counselling on healthy lifestyle

- Update master listing of women reproductive age - Assessment of health risks - Assistance in filling up of health needs plans - Organize out-reach services - Pregnancy - Provision of essential antenatal care services - Support services - Prevention and management of other diseases indicated - Prevention and management of other diseases indicated - Delivery - Clean and safe delivery - Monitoring progress of labor using partograph - Identification of early signs and symptoms and management - Controlled delivery of head and active management of labor - Basic emergency obstetric and newborn care - Comprehensive emergency obstetric care - Comprehensive emergency obstetric care - Comprehensive emergency obstetric care - Identification of early signs and symptoms of postpartum complication(s) - Maternal nutrition - Family planning - IEC/counselling on healthy lifestyle - Prevention and management of abortion complications - Correction of anemia - Anti-tetanus serum - Diagnostic and screening test - Immediate newborn care - Essential newborn care - Care prior to discharge - Expanded program on immunization (BCG, Hepa B, DPT, Polio and MMR) - Early and exclusive breastfeeding to 6 months - Newborn screening referral - Support services		
- Assessment of health risks - Assistance in filling up of health needs plans - Organize out-reach services  8. Pregnancy - Provision of essential antenatal care services - Support services - Prevention and management of other diseases indicated  9. Delivery - Clean and safe delivery - Monitoring progress of labor using partograph - Identification of early signs and symptoms and management - Controlled delivery of head and active management of 3rd stage of labor - Basic emergency obstetric and newborn care - Comprehensive emergency obstetric care  10. Post partum - Identification of early signs and symptoms of postpartum complication(s) - Maternal nutrition - Family planning - IEC/counselling on healthy lifestyle - Prevention and management of abortion complications - Correction of anemia - Anti-tetanus serum - Diagnostic and screening test - Immediate newborn care - Essential newborn care - Essential newborn care - Care prior to discharge - Expanded program on immunization (BCG, Hepa B, DPT, Polio and MMR) - Early and exclusive breastfeeding to 6 months - Newborn screening referral - Support services		- Prevention and management of other diseases as indicated
- Assistance in filling up of health needs plans - Organize out-reach services  8. Pregnancy - Provision of essential antenatal care services - Support services - Prevention and management of other diseases indicated  9. Delivery - Clean and safe delivery - Monitoring progress of labor using partograph - Identification of early signs and symptoms and management - Controlled delivery of head and active management of labor - Basic emergency obstetric and newborn care - Comprehensive emergency obstetric care  10. Post partum - Identification of early signs and symptoms of postpartum complication(s) - Maternal nutrition - Family planning - IEC/counselling on healthy lifestyle - Prevention and management of abortion complications - Correction of anemia - Anti-tetanus serum - Diagnostic and screening test - Immediate newborn care - Essential newborn care - Essential newborn care - Essential newborn care - Care prior to discharge - Expanded program on immunization (BCG, Hepa B, DPT, Polio and MMR) - Early and exclusive breastfeeding to 6 months - Newborn screening referral - Support services		· · · · · · · · · · · · · · · · · · ·
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<ul> <li>Expanded program on immunization (BCG, Hepa B, DPT, Polio and MMR)</li> <li>Early and exclusive breastfeeding to 6 months</li> <li>Newborn screening referral</li> <li>Support services</li> </ul>		
MMR)  - Early and exclusive breastfeeding to 6 months  - Newborn screening referral  - Support services		· · · · · · · · · · · · · · · · · · ·
<ul> <li>Newborn screening referral</li> <li>Support services</li> </ul>		, , , , , , , , , , , , , , , , , , , ,
<ul> <li>Newborn screening referral</li> <li>Support services</li> </ul>		- Early and exclusive breastfeeding to 6 months
- Support services		
		<u> </u>
		- Integrated management of childhood illnesses

6. Central Philippine Univers	sity (CPU)	II. RTI (HIV/AIDS/STI) services  Identification of signs and symptoms and high risk clients  Management of RTI cases  Laboratory diagnosis eg cervical/ urethral smear, RPR / VDRL
Central Philippine University (CPU) Jaro, lloilo City Contact No. 329-1971 dial 0 for operator assistance  - Guidance Services Center  - CPU laboratory office  - Lifestyle, Health and Fitness office  - CPU medical/ Dental Clinics  - Kabalaka reproductive health service	Gift D Tragico 329-1971 local 1059 or 1512	<ol> <li>IEC/ counseling</li> <li>Health guidance on prevailing health concerns</li> <li>Basic laboratory tests -</li> <li>Healthy lifestyle and fitness</li> <li>Well Adolescent Services         General Health Assessment         <ul> <li>Medical history</li> <li>Past medical history</li> <li>Family history</li> <li>Immunizations / allergies/ medications</li> <li>Pubertal / menstrual history / obstetric &amp; gynecological history (for girls)</li> <li>Physical examination</li> <li>Growth and development / nutritional assessment</li> <li>Complete P. E</li> </ul> </li> <li>Reproductive health assessment, counselling and management         <ul> <li>Service provision of broad-range of family planning methods if needed</li> <li>RTI (HIV / AIDS / STD) prevention, counselling and voluntary testing for STIs and HIV</li> </ul> </li> <li>Micronutrient supplementation         <ul> <li>Iron with folic acid</li> </ul> </li> <li>Pre-pregnancy         <ul> <li>Teenage pregnancy prevention (IEC counselling, provision of FP services – pills, condom, DMPA, IUD, NFP, BTL, NSV)</li> </ul> </li> </ol>

	December 21 1 2 1 2 2 1
	- Deworming or antihelminthic intake
	- IEC/counselling on healthy lifestyle
	- Update master listing of women reproductive age
	- Assessment of health risks
	- Assistance in filling up of health needs plans
	- Organize out-reach services
	9. Pregnancy
	- Provision of essential antenatal care services
	- Support services
	<ul> <li>Prevention and management of other diseases indicated</li> </ul>
CDII birthing Contor	I0. Delivery
CPU birthing Center	- Clean and safe delivery
	<ul> <li>Monitoring progress of labor using partograph</li> </ul>
	<ul> <li>Identification of early signs and symptoms and management</li> </ul>
	- Controlled delivery of head and active management of 3rd stage of
	labor
	- Basic emergency obstetric and newborn care
	- Comprehensive emergency obstetric care
	- Care of pre-term babies and/or low birth weight babies
	II. Post partum
	- Identification of early signs and symptoms of postpartum
	complication(s)
	- Maternal nutrition
	- Family planning
	- IEC/counselling on healthy lifestyle
	- Prevention and management of abortion complications
	- Correction of anemia
	- Anti-tetanus serum
	- Diagnostic and screening test
	- Immediate newborn care
	- Essential newborn care
	- Care prior to discharge
	- Early and exclusive breastfeeding to 6 months
	- Newborn screening referral
	- Support services
	11

#### 7. John B Lacson Foundation Maritime University (JBLFMU)

#### John B Lacson Foundation Maritime University (JBLFMU)

M.H. Del Pilar, Molo, Iloilo City Contact Person: Marlon335-1825

#### Diagnostic center

#### Raymund Benedick Brillantes

Guidance Counselor, JB Lacson University – Molo

- I. General Health Assessment
- Medical History
- Past medical history
- Immunizations / allergies/ medications
- Growth and development / nutritional assessment
- Complete P.E.
- 2. Vaccinations
- Hepatitis B vaccine
- Flu vaccine recommended yearly
- 3. Basic diagnostic tests CBC with blood typing, urinalysis , fecalysis, chest X-Ray
- 4. Information / education / counselling on:
- Proper hygiene nutrition, nutritional deficiencies and disorders such as obesity, malnutrition, anemia, goiter, unhealthy eating habits.
- Healthy and unhealthy lifestyle
- 5. Smoking cessation
- 6. Assessment of health risks
- 7. Organize outreach services

#### 8. Substance Abuse Treatment and Rehabilitation Center (SATRC)

# Substance Abuse Treatment and Rehabilitation Center (SATRC)

Brgy. Rumbang, Pototan, Iloilo

Contact Persons:

# Dr. Mariano S. Hembra

In-charge of SATRC

#### **Conchita Paguntalan**

Program and Activities Coordinator

Contact No: 529-89-55

- I. 6 months in house program
- 2. Basic life skills training
- 3. Counselling
- 4. Multi-disciplinary approach
- 5. Sports activities
- 6. Celebrate recovery program (spiritual aspect)
- 7. Tasking (daily routine activities)
- 8. Family dialogue
- 9. Interventions (family and residents)

I. EMUNAH Lying –In Clinic Zone D- 042, Molo Blvd, Iloilo City	Ms. Cely Virgo- Clinic Manager Landline: 3383437 Cellphone No. 09225426048  Midwives: Nida J. Rendon Aprile P. Gallego	<ol> <li>Pre-pregnancy         <ul> <li>Teenage pregnancy prevention (IEC counselling, provision of FP services – pills, condom, DMPA, IUD, NFP, BTL, NSV)</li> <li>Assessment of health risks</li> <li>Assistance in filling up of health needs plans</li> <li>Organize out-reach services</li> </ul> </li> <li>Pregnancy         <ul> <li>Provision of essential antenatal care services</li> <li>Support services</li> </ul> </li> </ol>
2. Angel's Haven Birthing Center	Ms. Elena dela Peña Clinic Manager  Contact No: Landline: 3013974 Cellphone No. 09203175722	<ul> <li>Delivery         <ul> <li>Clean and safe delivery</li> <li>Monitoring progress of labor using partograph</li> <li>Identification of early signs and symptoms and management</li> <li>Controlled delivery of head and active management of 3<sup>rd</sup> stage of labor</li> <li>Basic emergency obstetric and newborn care</li> <li>Comprehensive emergency obstetric care</li> </ul> </li> </ul>
Duran St., Brgy. Concepcion, Iloilo City	Midwives:  Mary Ann Magdato-Salamisan Leonora Gonzales Melanie Villanueva  Staff: Ana Marie Ramos	4. Post partum  - Identification of early signs and symptoms of postpartum complication(s)  - Maternal nutrition  - Family planning  - IEC/counselling on healthy lifestyle  - Correction of anemia  - Anti-tetanus serum
3. TESS Birthing Clinic Blk. 12, Brgy. Sinikway, Lapaz, lloilo City	Ms. Tessie Miranda – Clinic Manager Cellphone No. 09126125974	<ul> <li>Immediate newborn care</li> <li>Essential newborn care</li> <li>Care prior to discharge</li> <li>Early and exclusive breastfeeding to 6 months</li> <li>Newborn screening referral</li> </ul>

	Midwives:  Reginita Segovia  Ma. Elsa Esportuno
4. IMAP Birthing Center	Ms. Emilie Militar- Clinic Manager Cellphone No. 09079442024
41 Burgos St. Lapaz, Iloilo City	Midwives:  Lalaine Maude
	Jenet Monteño Cecilia Deguma

# **Attachment B: Two-way Referral Forms**

OUTWARD REFERRAL	. FORM		Date	Referred:
REFERRED BY:				
Address and Contact Number/s:				
REFERRED TO:				
Age:	Sex:	<b>Status:</b> $\square$ Single	□ Married	□ Living-in
Occupation:   Student	□ Working	□ Both a student and working	$\square$ Self-employed	$\hfill \square$ Not in school / not working
Reason for Referral :				
History and Pertinent P.E fine	dings:			
Impression:				
Risky behaviours:				
Actions taken:				
				By:Signature over Printed Name

FEEDBAC	K FORM					Date:		
FEEDBACK	TO:							
Attention:	Name of service provid	ler who referred the p	patient)					
Patient's Na	me:							
Age:	s	Sex:	Status:	□ Single	□ Ma	arried	□ Living-in	
Occupation:	□ Student	□ Working	□ Во	th a student and wo	orking [	□ Self-employed	□ Not in school /	not working
Reason for F	Referral:							
History:								
Lab. Finding	s:							
Diagnosis:								
<b>M</b> anagemen	t:							
							Ву:	
							Signature ove	er Printed Name



# REPUBLIC OF THE PHILIPPINES CITY OF ILOILO

#### OFFICE OF THE CITY MAYOR

Robinson's Place, Iloilo City 5000 Tel. (033) 337-3573 / 337-0085 \* Fax (033)-0689 Official Website: www.iloilocity.gov.ph

EXECUTIVE ORDER NO. 55 - C
Series of 2012

#### CREATION AND COMPOSITION OF THE ILOILO CITY YOUTH AND ADOLESCENT HEALTH PROGRAM TECHNICAL WORKING GROUP

WHEREAS, Section 13 of ART. 11 of the Phil. Constitution provides that "The State recognizes the vital role of the youth in nation-building and shall promote and protect their physical, moral, spiritual, intellectual, and social well-being. It shall inculcate in the youth patriotism and nationalism, and encourage their involvement in public and civic affairs;"

WHEREAS, Section 17, of R.A. 7160 (Local Government Code of 1991) provides for delivery of Basic Services and Facilities for Health and Social Welfare Services, including its programs and projects on Child and Youth Welfare; livelihood and other pro poor projects, among others and to ensure active participation of the private sector in local governance;

WHEREAS, Iloilo City adheres to the guiding principles of the UN Millennium Development Goals and the Medium Term Development Plan to reduce the incidence of poverty and the worst form of deprivation through health service delivery;

WHEREAS, there is a need to promote a cohesive public private sectoral partnership to support, coordinate, strengthen and sustain the Youth and Adolescent Health Program in Iloilo City;

WHEREAS, there is a need for timely health advisory to stimulate the policy makers to make strategic decisions and interventions sensitive to the needs of the Young People.

WHEREAS, Iloilo City is identified as one of the Partners of the United States Agency for International Development in a new program known as the Cities Development Initiatives (CDI). CDI is a cross cutting development intervention aim to promote cities as engines of growth and development that mobilizes a wide range of assistance instruments to assist local governments in economic growth, higher education, energy, environment and health sectors.

NOW, THEREFORE, I, JED PATRICK E. MABILOG, by virtue of the powers vested in me by laws as City Mayor of Iloilo, do hereby decree:

Section 1: That there is hereby created the YOUTH AND ADOLESCENT HEALTH TECHNICAL WORKING GROUP, composed of the following:

CHAIRMAN:

JED PATRICK E. MABILOG City Mayor

VICE CHAIRMAN:

URMINICO M. BARONDA, JR., M.D. City Health Officer II

**EDNA QUERUBIN** 

Dept. Head -City Population Office



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#### MEMBERS:

DEPED

CHED

Central Philippine University

John B. Lacson Foundation Maritime University

(Molo & Arevalo)

**UI-PHINMA** 

St. Therese College

St. Therese Hospital

Iloilo Doctors College

West Visayas State University

University of San Agustin

West Visayas Science & Technology

Western Institute of Technology

University of the Philippines Visayas

DILG

Sangguniang Kabatan

ICPO

CSWDO

**FPOP** 

**ABC President** 

YAHDP Coordinator:

BARBARA C. HORTILLO

Consultant/Advisers:

CHD6, POPCOM 6, PRISM2

Section 2: The Youth and Adolescent Health TWG will meet Quarterly, every 1st Month of the Quarter or as the need arises.

Section 3: Duties and Responsibilities:

#### A. City Health Office:

- B. Core group will prepare Agenda for the meeting
- Regular Attendance to the meetings
- Communications should be sent to Head of Agencies a week before schedule meeting
- Participate in planning and monitoring
- Submit monthly reports
- Provide feedback on the status of the program implementation

#### B. Academe:

- Submit reports, data information on the implementation of Youth and Adolescent Health Program using Adolescent Job Aid (AJA) tool
- Referral/networking of services to other facilities



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C. NGOS

- Coordination with the CHO on activities, services offered
- Referral & Networking
- Submit reports and provide feedback
- D. SK & other Government agencies
  - Participate actively in Youth & Adolescents Health activities
  - Share resources for Youth & Adolescents Health activities
  - Networking & referral
  - Organize Peer educators & counsellors
  - Assist health related activities
  - Masterlistings of Young people in the barangays
  - Early referral of teenage pregnancies
  - Integrate SK plans on youth & adolescent health related activities

This Executive Order will take effect immediately.

Done this 12th day of December 2012, in the City of Iloilo, Philippines.

**City Mayor** 

ATTESTED BY:

P. AGUDO Supvg. Admin. Offcr.

#### **Annex H: Adolescent-Youth Services Recording-Reporting Templates**

Level 2: Facility Level Daily Recording Form

#### Adolescent-Youth Services (10-24 y/o)

## **Daily Recording Logbook**

									DIA	GNOSIS				
NAME	CLIENT	ADDRESS & CONTAC T NO.	AG E	SE X	STATUS	OCCUP ATION	HEALTH INSURAN CE	REASON FOR CONSULT	ME DIC AL	RISKY BEHA VIOUR S	MANAGE MENT	REFERRED TO	RECEIV ED FROM	NEXT FOLLOW- UP

Level 3: Facility Level Monthly
Consolidation Form (to be submitted
monthly to Provincial /City Health Office)

# Adolescent –Youth Health MONTHLY SERVICES REPORT

	Quarter:	I	2	3	4 (please encircle) Month: _	, Year		
Name of Ser	vice Facility:					Contact No		
Complete Ad	ddress:							
Type of Facility:	Public CHO / RHU		-		Campus-based Guidance Campus-based Clinic	Private Hospital	NGO-based Clinic	

			Age Group									
	Adolescent -Youth Health Services Provided		13 y/o	14	-16y/o	17	-19y/o	20-	-24 y/o			
			FEMALE	MALE	FEMALE	MALE	FEMALE	MALE	FEMALE	Monthly Total		
Α	WELL ADOLESCENT -YOUTH SERVICES											
A.I	General Health Assessment											
A.2	Micronutrient supplementation											
	<ul> <li>Iron with Folic</li> </ul>											
	- Vitamin A											
A.3	Immunization											
	<ul> <li>Hepatitis B vaccine</li> </ul>											
	Tetanus and Diphtheria toxoid (Td) booster											
	– Flu vaccine											
	<ul> <li>Measles, Mumps, Rubella</li> </ul>											
	- Varicella vaccine											
	– HPV (human papilloma virus)											
A.4	Deworming											
A.5	Guidance and Counselling session (one-on-one)		_	_	_		_					
A.6	BCC -UsapangBarkadahan session/s											
	(attach attendace sheets)											
В	GENERAL MEDICAL CONSULTATION											

					Age G	Froup				
		10-	13 y/o	14	-16y/o	17-	-19y/o	20-	-24 y/o	
	Adolescent -Youth Health Services Provided	MALE	FEMALE	MALE	FEMALE	MALE	FEMALE	MALE	FEMALE	Monthly Total
B.I										
B.2										
B.3										
С	REPRODUCTIVE HEALTH									
C.I	Teenage Pregnancy Prevention									
	- Modern Natural Contraceptive Methods									
	- Oral Contraceptive Pills									
	- Condom									
	- DMPA									
	- IUD									
	- NSV									
	- BTL (Mini-lap under Local Anesthesia)									
C.2	Sexually Transmitted Infections									
	- Bacterial									
	Gonnorhea									
	Chlamydia									
	• Syphillis									
	Chancroid)									
	- Viral									
	Genital herpes									
	Genital warts									
	Genital molluscum									
	Hepatitis B									
	HIV									
	- <b>Protozoal</b> (Trichomonas)									
	- Fungal (Candidiasis)									
	- Skin Parasites (pubic lice, scabies)									
C.3	Prenatal Care									
C.4	Delivery									-
C.5	Post-partum care									
C.6	Gender-based Violence / VAWC									
	TOTAL									

Level 4: P/CHO Level Consolidation
Form (to be submitted quarterly to
DOH-RO)

# Adolescent - Youth Health QUARTERLY CONSOLIDATED SERVICES REPORT

	Quarter:	I	2	3 4	<b>1</b> (p	lease enc	circle)	Month	s:		_, `	Year		_					
Provincial /City Health Offic	e:										_		Con	tact N	o				
Complete Address:									-:									<del> </del>	
Submitted data from public- hospitals	orivate servi	ce d	elive	ry fac	ilitie	s:F	RHUs:	P	rivate	lying-ir	ns /l	Birthing	g home	s;	N	GO clinic	:s;	_ schools	s;
							Social \	Welfare	& Dev	elopm/	ent	Office	;	W	omen	and Child	lren Prot	tection [	Desk

		10-	13 y/o	14	1-16y/o	17	-19y/o	20	-24 y/o	Quarterly Total
	Adolescent -Youth Health Services Provided	MALE	FEMALE	MAL E	FEMALE	MALE	FEMALE	MALE	FEMALE	
Α	WELL ADOLESCENT -YOUTH SERVICES									
A.I	General Health Assessment									
A.2	Micronutrient supplementation									
	- Iron with Folic									
	- Vitamin A									
A.3	Immunization									
	- Hepatitis B vaccine									
	- Tetanus and Diphtheria toxoid (Td) booster									
	- Flu vaccine									
	- Measles, Mumps, Rubella									
	- Varicella vaccine									
	– HPV (human papilloma virus)									
A.4	Deworming									
A.5	Guidance and Counselling session (one-on-one)									
A.6	BCC -Usapang Barkadahan session/s (attach attendace sheets)									
В	GENERAL MEDICAL CONSULTATION									
B.I										

					Age	Group					
		10-	13 y/o	14	4-16y/o		-19y/o	20	-24 y/o		
	Adolescent -Youth Health Services Provided	MALE	FEMALE	MAL E	FEMALE	MALE	FEMALE	MALE	FEMALE	Quarterly Total	
B.2											
С	REPRODUCTIVE HEALTH										
C.I	Teenage Pregnancy Prevention										
	- Modern Natural Contraceptive Methods										
	- Oral Contraceptive Pills										
	- Condom										
	- DMPA										
	- IUD										
	- NSV										
	- BTL (Mini-lap under Local Anesthesia)										
C.2	Sexually Transmitted Infections										
	- Bacterial										
	Gonnorhea										
	Chlamydia										
	<ul> <li>Syphillis</li> </ul>										
	Chancroid)										
	- Viral										
	G. herpes										
	G. warts										
	G. molluscum										
	Hepatitis B										
	• HIV										
	- Protozoal										
	(Trichomonas)										
	- Fungal										
	(Candidiasis)										
	- Skin Parasites (pubic lice, scabies)										
C.3	Prenatal Care										
C.4	Delivery										
C.5	Post-partum care										
C.6	Gender-based Violence / VAWC										
	QUARTERLY T O T A L										