

Assessing and Planning for Youth-Friendly Reproductive Health Services

> Workbook N°. 4 Planning Worksheets

> > Kristin Nelson Laurel MacLaren Robert Magnani





Planning Worksheets

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FOCUS ON YOUNG ADULTS

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Contents

How to use Workbook 4	1
Indicator 1: Are the facility hours convenient for youth?	3
Sources of information:	3
Planning worksheet for Indicator 1	5
Indicator 2: Is the location of the facility convenient for youth?	6
Sources of information:	
Planning worksheet for Indicator 2	7
Indicator 3: Is there adequate space and sufficient privacy?	9
Sources of information:	9
Planning worksheet for Indicator 3	. 11
Indicator 4: Are the surroundings of the facility welcoming for youth?	12
Sources of information:	. 12
Planning worksheet for Indicator 4	. 13
Indicator 5: Are the providers and staff specially trained to work with youth issues?	14
Sources of information:	14
Planning worksheet for Indicator 5	
Indicator 6: Are the attitudes of providers and staff supportive towards giving services to	
youth?	
Sources of information:	
Planning worksheet for Indicator 6	. 17
Indicator 7: Do providers and staff honor privacy and confidentiality with their youth	
clients?	
Sources of information:	
Planning worksheet for Indicator 7	
Indicator 8: Is a peer education/counseling program available?	
Sources of information:	
Planning worksheet for Indicator 8	
Indicator 9: Are the fees for services affordable?	
Sources of information:	
Planning worksheet for Indicator 9	
Indicator 10: Are youth involved in decision making about how programs are delivered?	
Sources of information:	
Planning worksheet for Indicator 10	. 27

iii

Indicator 11: Are boys and young men welcomed and served?	. 28
Sources of information:	. 28
Planning worksheet for Indicator 11	. 31
Indicator 12: Does the facility provide a wide range of services?	. 33
Sources of information:	
Planning worksheet for Indicator 12	. 35
Indicator 13: Are the necessary referrals available?	. 36
Sources of information:	. 36
Planning worksheet for Indicator 13	. 37
Indicator 14: Is the amount of time between arranging an appointment and seeing a	
provider adequate for youth?	. 39
Sources of information:	. 39
Planning worksheet for Indicator 14	. 41
Indicator 15: Do the policies support providing services for youth?	. 43
Sources of information:	. 43
Planning worksheet for Indicator 15	. 45
Indicator 16: Does the facility inform the community about its services for youth?	. 47
Sources of information:	. 47
Planning worksheet for Indicator 16	. 49
Indicator 17: Do youth perceive that privacy and confidentiality are honored?	. 50
Sources of information:	. 50
Planning worksheet for Indicator 17	. 51
Indicator 18: Do boys and young men perceive that they would feel welcomed at the	
facility?	52
Sources of information:	. 52
Planning worksheet for Indicator 18	. 53
Indicator 19: Do youth perceive that they would be welcomed regardless of marital and ag	ge
status?	. 54
Sources of information:	
Planning worksheet for Indicator 19	
Indicator 20: Do youth perceive that providers would be informative about their needs?	. 56
Sources of information:	. 56
Planning worksheet for Indicator 20	. 57
Indicator 21: Do adults support youth in seeking reproductive health services at the	
facility?	59
Sources of information:	. 59
Planning worksheet for Indicator 21	. 61
Assessing a Set of Program Facilities	
Facility Summary Planning Sheet	. 63
Summary Table of Facility Scores	. 70

How to use Workbook 4

hile scoring is an important way to monitor changes in youth-friendliness over time, quantified scores may not provide much insight into how to improve the youthfriendliness of your services. To do this, you need to synthesize the qualitative data you have collected and draw conclusions about what changes need to be made. In this Workbook, a **Synthesis Worksheet** is provided for each indicator. Each worksheet has two or three questions that will help you synthesize the information gathered from different sources. Spaces are provided for you to answer each of these questions.

To complete a synthesis worksheet, have copies of the data you collected for each indicator in front of you. Refer to your data as you answer each question. After answering the questions, use your best judgment of whether an improvement is needed to improve the youth friendly characteristic measured by that indicator. At the bottom of the worksheet, check whether you think no improvement is needed, a minor change is needed or a major change is needed.

At the end of each synthesis worksheet, there is a planning worksheet to help you describe the problem and plan for making the facility stronger on that indicator. This planning worksheet can be used during a strategic planning session with your organization and helps you weigh the options for improving the youth-friendliness of characteristics that need improvement. It can be used to lay out a plan and a time line for improving the youth-friendliness of your facility.



Workbook 4 Planning Worksheets

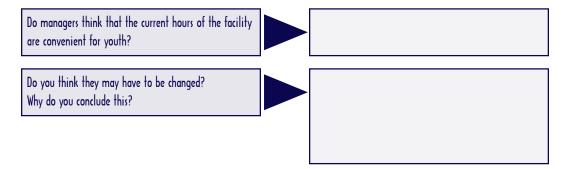


Indicator 1: Are the facility hours convenient for youth?

Sources of information:

Managers, Youth who have been to facility, and Youth who have not been to facility

Managers: Refer to questions 1-5 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers

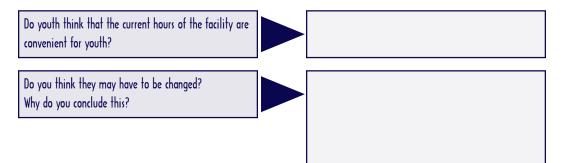


Youth who have been to facility: Refer to questions 26a-b in Workbook 2 - Tool 6: Mystery Client Questionnaire or questions 10a-b in Workbook 2 - Tool 7: Client Exit Interview Guide

Do youth think that the current hours of the facility are convenient for youth?	
Do you think they may have to be changed? Why do you conclude this?	



Youth who have not been to facility: Refer to questions 1-6 in Workbook 2 - Tool 9: Focus Group Discussion Guide for Youth Who Have Not Been to Facility



Is any improvement needed to make this facility more "youth friendly" on this indicator?

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
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Plan of actio	n		Steps to be taken	

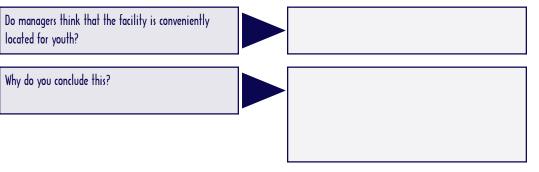


Indicator 2: Is the location of the facility convenient for youth?

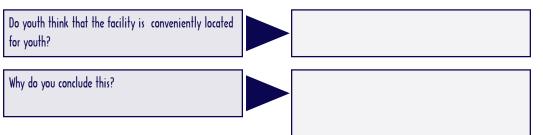
Sources of information:

Managers and Youth who have been to facility

Managers: Refer to questions 6-11 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers



Youth who have been to facility: Refer to questions 1-5 in Workbook 2 - Tool 8: Focus Group Discussion Guide for Youth Who Have Been to Facility



Is any improvement needed to make this facility more "youth friendly" on this indicator?

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
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Plan of action	n		Steps to be taken	



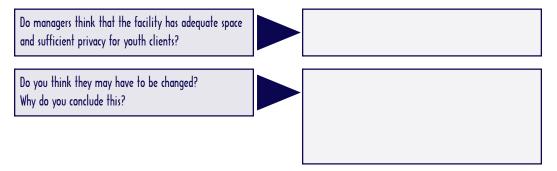
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Indicator 3: Is there adequate space and sufficient privacy?

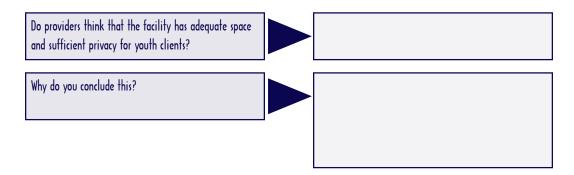
Sources of information:

Managers, Providers and Staff, and Youth who have been to facility

Managers: Refer to questions 12-16 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers

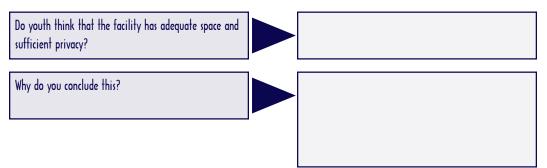


Providers and Staff: Refer to questions 1-4 in Workbook 2 - Tool 5: In-depth Interview Guide for Providers and Staff





Youth who have been to facility: Refer to questions 51-53 in Workbook No. 2 - Tool 6: Mystery Client Questionnaire, or questions 25-27 in Workbook No. 2 - Tool 7: Client Exit Interview Guide



Is any improvement needed to make this facility more "youth friendly" on this indicator?

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
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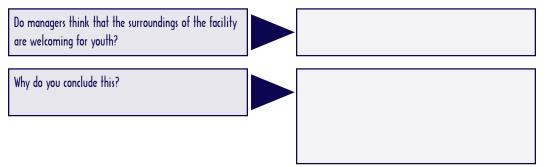


Indicator 4: Are the surroundings of the facility welcoming for youth?

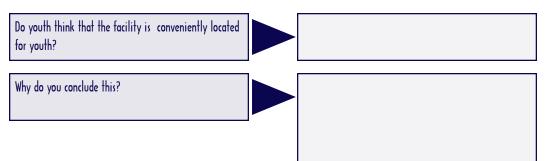
Sources of information:

Providers and Staff and Youth who have been to facility

Providers and Staff: Refer to questions 1-4 in Workbook 2 - Tool 4: Focus Group Discussion Guide for Providers and Staff



Youth who have been to facility: Refer to questions 60-65 in Workbook 2 - Tool 6: Mystery Client Questionnaire, or questions 36-41 in Workbook 2 - Tool 7: Client Exit Interview Guide



Is any improvement needed to make this facility more "youth friendly" on this indicator?

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pro	oblems	Resources needed (human, material, or financial)	
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Plan of actio	n		Steps to be taken	

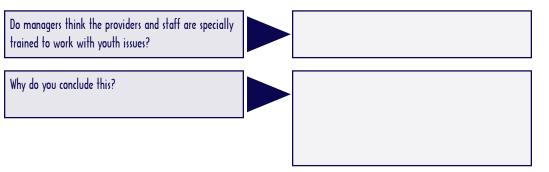


Indicator 5: Are the providers and staff specially trained to work with youth issues?

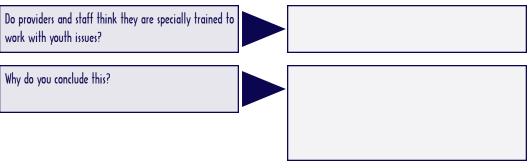
Sources of information:

Managers and Providers and Staff

Managers: Refer to questions 17-23 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers



Providers and Staff: Refer to questions 5-7, in Workbook 2 - Tool 5: In-depth Interview Guide for Providers and Staff



Is any improvement needed to make this facility more "youth friendly" on this indicator?

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
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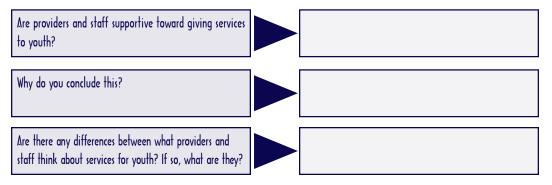


Indicator 6: Are the attitudes of providers and staff supportive toward giving services to youth?

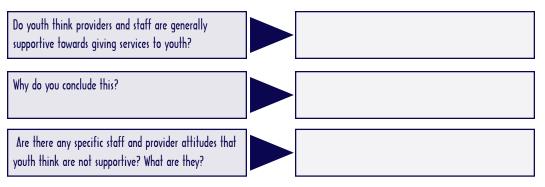
Sources of information:

Providers and Staff and Youth who have been to facility

Providers and Staff: Refer to questions 8-18, 20 in Workbook 2 - Tool 5: In-depth Interview Guide for Providers and Staff



Youth who have been to facility: Refer to questions 27-48 in Workbook 2 - Tool 6: Mystery Client Questionnaire, or questions 11-24 in Workbook 2 - Tool 7: Client Exit Interview Guide



Is any improvement needed to make this facility more "youth friendly" on this indicator?

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
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Plan of action	ı		Steps to be taken	

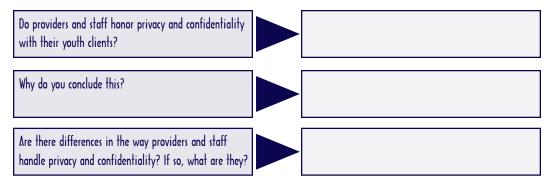


Indicator 7: Do providers and staff honor privacy and confidentiality with their youth clients?

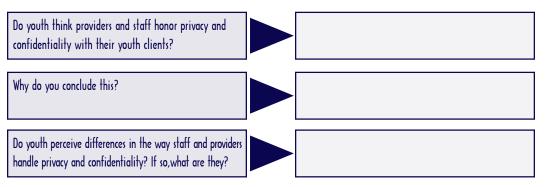
Sources of information:

Providers and Staff and Youth who have been to facility

Providers and Staff: Refer to questions 21-24 in Workbook 2 - Tool 5: In-depth Interview Guide for Providers and Staff



Youth who have been to facility: Refer to questions 54-56 in Workbook 2 - Tool 6: Mystery Client Questionnaire, or questions 28-30 in Workbook 2 - Tool 7: Client Exit Interview Guide



Is any improvement needed to make this facility more "youth friendly" on this indicator?

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed

Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
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Plan of action			Steps to be taken	



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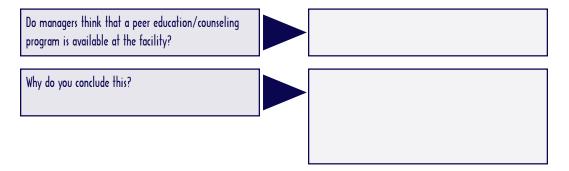


Indicator 8: Is a peer education/ counseling program available?

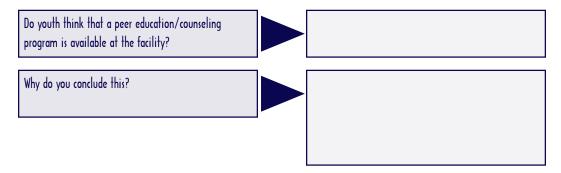
Sources of information:

Managers, Youth who have been to facility, and Youth who have not been to facility

Managers: Refer to questions 24-29 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers



Youth who have been to facility: Refer to questions 6-12 in Workbook 2 - Tool 8: Focus Group Discussion Guide for Youth Who Have Been to Facility





Youth who have not been to facility: Refer to questions 7-10 in Workbook 2 - Tool 9: Focus Group Discussion Guide for Youth Who Have Not Been to Facility

Do youth think that a peer education/counseling program is available at the facility?	
Why do you conclude this?	

Is any improvement needed to make this facility more "youth friendly" on this indicator?

- (Please check one answer)
- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
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Plan of action	ı		Steps to be taken	

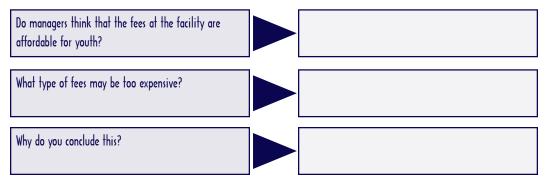


Indicator 9: Are the fees for services affordable?

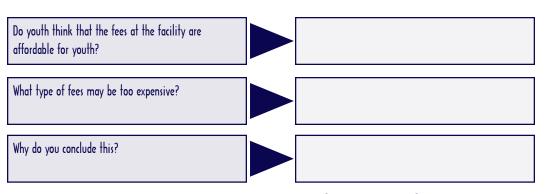
Sources of information:

Managers and Youth who have not been to facility

Managers: Refer to questions 30-35 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers



Youth who have not been to facility: Refer to questions 11-17 in Workbook 2 - Tool 9: Focus Group Discussion Guide for Youth Who Have Not Been to Facility



Is any improvement needed to make this facility more "youth friendly" on this indicator?

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct problems		Resources needed (human, material, or financial)	
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Plan of action			Steps to be taken	

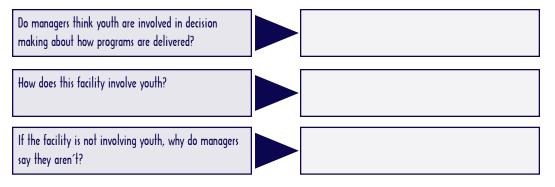


Indicator 10: Are youth involved in decision making about how programs are delivered?

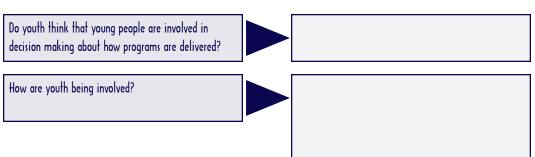
Sources of information:

Managers and Youth who have not been to facility

Managers: Refer to questions 36-39 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers



Youth who have been to facility: Refer to questions 13-15 in Workbook 2 - Tool 8: Focus Group Discussion Guide for Youth Who Have Been to Facility



Is any improvement needed to make this facility more "youth friendly" on this indicator?

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Possible solutions to correct problems		Resources needed (human, material, or financial)	
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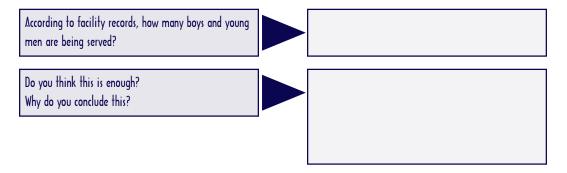


Indicator 11: Are boys and young men welcomed and served?

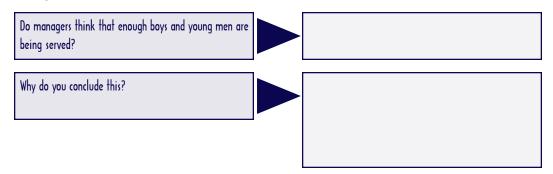
Sources of information:

Facility records, Managers, Providers and Staff, and Youth

Facility Records: Refer to questions 3-5 in Workbook 2 - Tool 1: Questionnaire on Facility Records



Managers: Refer to questions 40-41 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers

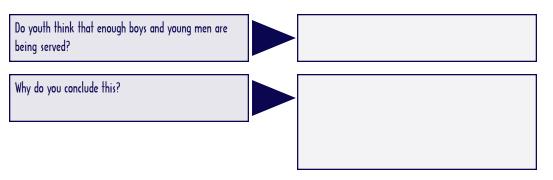




Do providers and staff think that enough boys and young men are being served? Why do you conclude this?

Providers and Staff: Refer to questions 25-28 in Workbook 2 - Tool 5: In-depth Interview

Youth who have been to facility: Refer to questions 49-50 in Workbook 2 - Tool 6: Mystery Client Questionnaire, or questions 34-35 in Workbook 2 - Tool 7: Client Exit Interview Guide



Is any improvement needed to make this facility more "youth friendly" on this indicator?

(Please check one answer)

Guide for Providers and Staff

□ No, it already is "youth friendly"

- □ Minor change is needed
- □ Major changes are needed

Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pro	oblems	Resources needed (human, material, or financial)	
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Plan of action	1		Steps to be taken	



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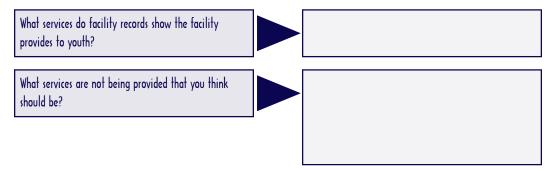


Indicator 12: Does the facility provide a wide range of services?

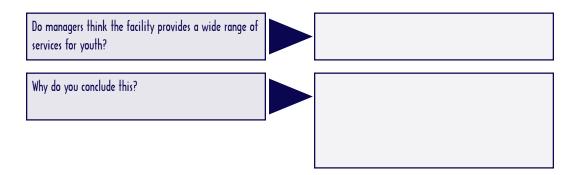
Sources of information:

Facility records, Managers, and Youth who have not been to facility

Facility Records: Refer to questions 1-2 in Workbook 2 - Tool 1: Questionnaire on Facility Records



Managers: Refer to questions 11-17 in Workbook 2 - Tool 3: Inventory of Facilities and Services





Youth who have not been to facility: Refer to questions 22-26 in Workbook 2 - Tool 9: Focus Group Discussion Guide for Youth Who Have Not Been to Facility

Do youth think that the facility provides a wide range of services for youth?	
Why do you conclude this?	

Is any improvement needed to make this facility more "youth friendly" on this indicator?

- (Please check one answer)
- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed

Possible solutions to correct pro	oblems	Resources needed (human, material, or financial)	
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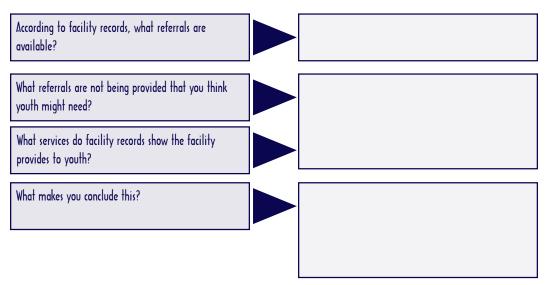


Indicator 13: Are the necessary referrals available?

Sources of information:

Facility records

Facility records: Refer to questions 6-8 in Workbook 2 - Tool 1: Questionnaire on Facility



Records

Is any improvement needed to make this facility more "youth friendly" on this indicator?

(Please check one answer)

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
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Plan of action	ı		Steps to be taken	



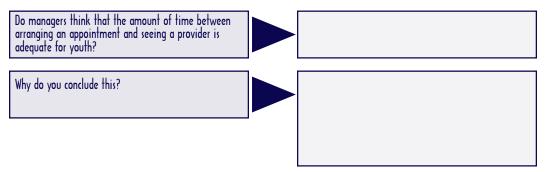
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Indicator 14: Is the amount of time between arranging an appointment and seeing a provider adequate for youth?

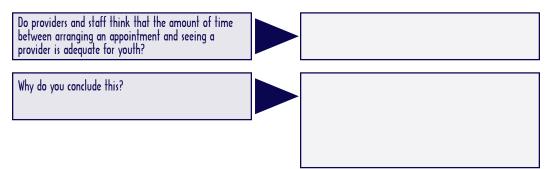
Sources of information:

Managers, Providers and Staff, and Youth who have been to facility

Managers: Refer to questions 42-44 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers

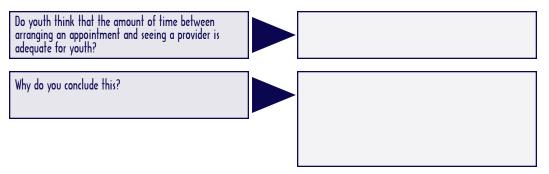


Providers and Staff: Refer to questions 4-7 in Workbook 2 - Tool 4: Focus Group Discussion Guide for Providers and Staff





Youth who have been to facility: Refer to questions 20-25 in Workbook 2 - Tool 6: Mystery Client Questionnaire, and questions 8a-b, 9 in Workbook 2 - Tool 7: Client Exit Interview Guide



Is any improvement needed to make this facility more "youth friendly" on this indicator?

(Please check one answer)

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
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Plan of action	'n		Steps to be taken	



Workbook 4 Planning Worksheets

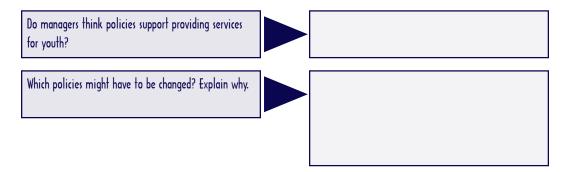


Indicator 15: Do the policies support providing services for youth?

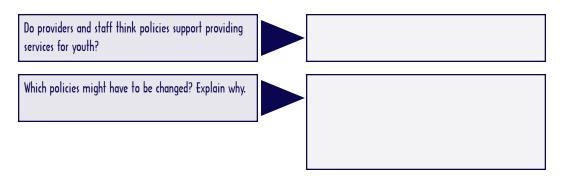
Sources of information:

Managers, Providers and Staff, and Youth who have been to facility

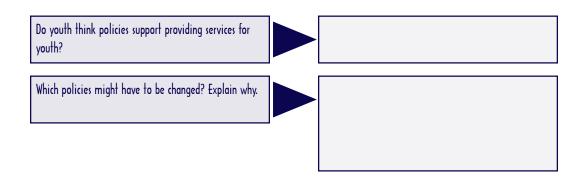
Managers: Refer to questions 45-54 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers



Providers and Staff: Refer to questions 8-11 in Workbook 2 - Tool 5: In-depth Interview Guide for Providers and Staff



Youth who have been to facility: Refer to questions 57-59 in Workbook 2 - Tool 6: Mystery Client Questionnaire and questions 31-33 in Workbook 2 - Tool 7: Client Exit Interview Guide



Is any improvement needed to make this facility more "youth friendly" on this indicator?

- (Please check one answer)
- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
	1			
	2			
	L			
	3			
	1			
	2			
	3			
Plan of action	n		Steps to be taken	



Workbook 4 Planning Worksheets

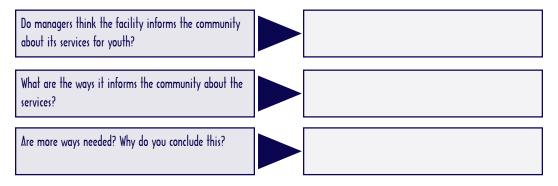


Indicator 16: Does the facility inform the community about its services for youth?

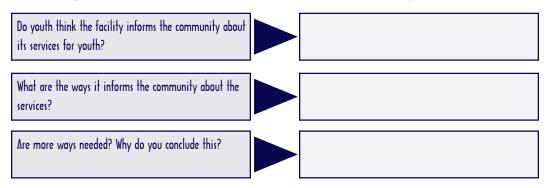
Sources of information:

Managers, Youth (who have not been to facility) and Key Adult Informants

Managers: Refer to questions 55-59 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers

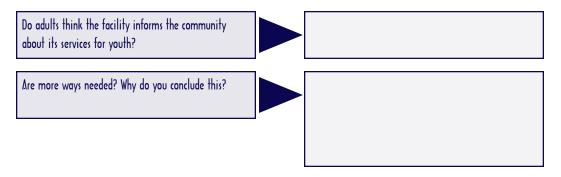


Youth who have not been to facility: Refer to questions 18-21 in Workbook 2 - Tool 9: Focus Group Discussion Guide for Youth Who Have Not Been to Facility





Key Adult Informants: Refer to questions 7-10 in Workbook 2 - Tool 10: Focus Group Discussion Guide for Key Adult Informants



Is any improvement needed to make this facility more "youth friendly" on this indicator?

- (Please check one answer)
- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
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	J			
	1			
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	3			
Plan of action	'n		Steps to be taken	

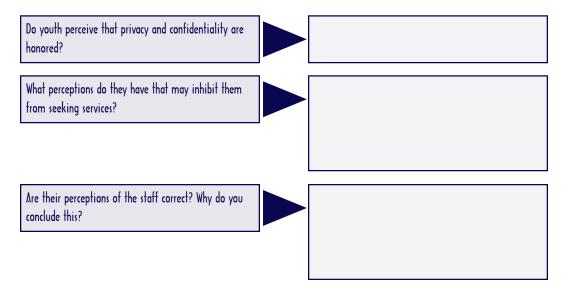


Indicator 17: Do youth perceive that privacy and confidentiality are honored?

Sources of information:

Youth who have not been to facility

Youth who have not been to facility: Refer to questions 27-34 in Workbook 2 - Tool 9: Focus Group Discussion Guide for Youth Who Have Not Been to Facility



Is any improvement needed to make this facility more "youth friendly" on this indicator?

(Please check one answer)

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
	1			
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	3			
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	3			
Plan of actio	n		Steps to be taken	

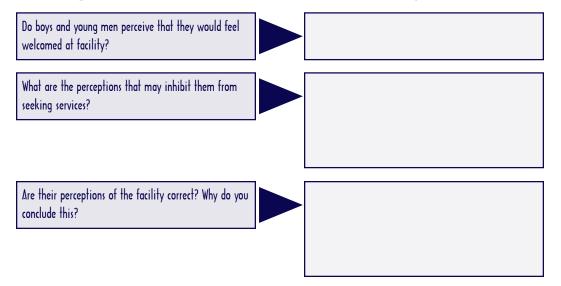


Indicator 18: Do boys and young men perceive that they would feel welcomed at the facility?

Sources of information:

Youth who have not been to facility

Youth who have not been to facility: Refer to questions 46-51 in Workbook 2 - Tool 9: Focus Group Discussion Guide for Youth Who Have Not Been to Facility



Is any improvement needed to make this facility more "youth friendly" on this indicator?

(Please check one answer)

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	roblems	Resources needed (human, material, or financial)	
	1			
	2			
	3			
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	2			
	3			
Plan of action	n		Steps to be taken	

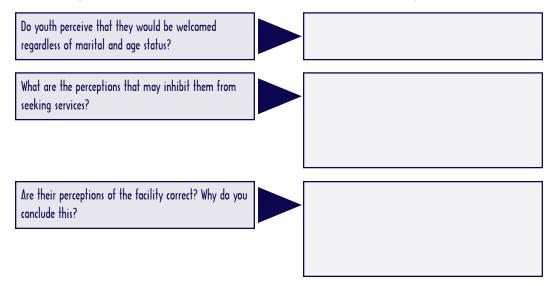


Indicator 19: Do youth perceive that they would be welcomed regardless of marital and age status?

Sources of information:

Youth who have not been to facility

Youth who have not been to facility: Refer to questions 35-38 in Workbook 2 - Tool 9: Focus Group Discussion Guide for Youth Who Have Not Been to Facility



Is any improvement needed to make this facility more "youth friendly" on this indicator?

(Please check one answer)

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
	1			
	2			
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	3			
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	2			
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	5			
Plan of action	1		Steps to be taken	

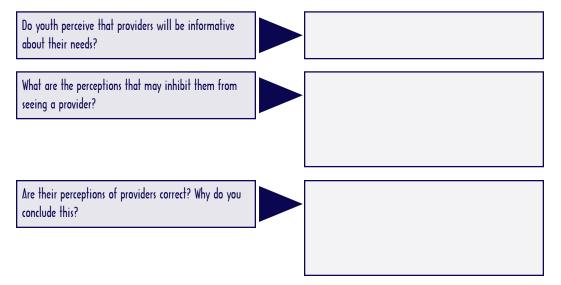


Indicator 20: Do youth perceive that providers would be informative about their needs?

Sources of information:

Youth who have not been to facility

Youth who have not been to facility: Refer to questions 39-42 in Workbook 2 - Tool 9: Focus Group Discussion Guide for Youth Who Have Not Been to Facility



Is any improvement needed to make this facility more "youth friendly" on this indicator?

(Please check one answer)

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	oblems	Resources needed (human, material, or financial)	
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Plan of action	ı		Steps to be taken	



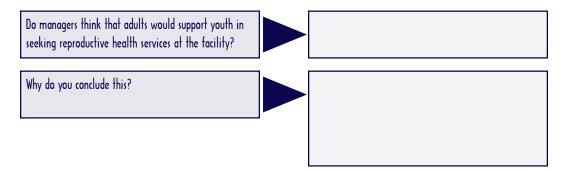
Workbook 4 Planning Worksheets

Indicator 21: Do adults support youth in seeking reproductive health services at the facility?

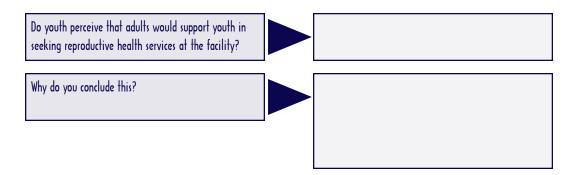
Sources of information:

Managers, Youth who have not been to facility, and Key adult informants

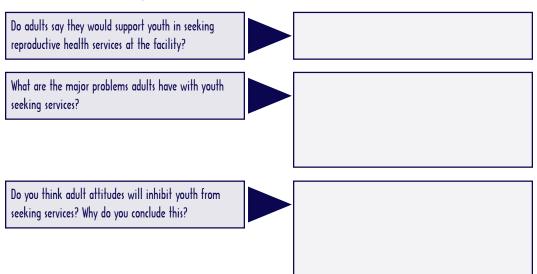
Managers: Refer to questions 60-61 in Workbook 2 - Tool 2: In-depth Interview Guide for Managers



Youth who have not been to facility: Refer to questions 43-45 in Workbook 2 - Tool 9: Focus Group Discussion Guide for Youth Who Have Not Been to Facility







Key adult informants: Refer to questions 1-6 in Workbook 2 - Tool 10: Focus Group Discussion Guide for Key Adult Informants

Is any improvement needed to make this facility more "youth friendly" on this indicator?

(Please check one answer)

- □ No, it already is "youth friendly"
- □ Minor change is needed
- □ Major changes are needed



Problem (s) that prevent facility from being youth friendly on indicator	Possible solutions to correct pr	roblems	Resources needed (human, material, or financial)	
	1			
	2			
	Z			
	3			
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			A	
Plan of action	1		Steps to be taken	



Assessing a Set of Program Facilities

This tool can also be used to assess and compare the youth-friendliness of services at more than one facility that constitute a program.

How to Combine Information across Facilities:

1. Gather data for each facility.

Gather data regarding each program facility, and complete the relevant score sheets and planning worksheets in Workbooks 2 and 3 (you will need to photocopy these Workbooks so you have enough sheets for each facility). Label each program facility separately (e.g., "A," "B" or "C", etc.). You may only be interested in selecting a small set of indicators to measure and compare across facilities. If this is the case, make sure you collect data on the same indicators for each facility, asking the same questions from the data collection tools you choose to use.

2. Synthesize data for all facilities in the program.

If you are assessing the facilities to make them more youth friendly and plan to improve existing services, complete a **Score Sheet** and a **Planning Worksheet** for each facility on the indicators measured. Synthesize plans for each facility on the facility summary planning sheets that follow.

3. Aggregate youth friendly scores.

In some cases you might want to see a quantitative representation of the data across all facilities, for example, if you would like to monitor the degree of youth-friendliness over time or compare the degree of youth-friendliness of different facilities.

- Use the **Summary Table of Facility Scores** to synthesize the Facility Scorecards for each facility in the program and to compare youth friendly scores among program facilities.
- To help you monitor the facility scores over time, use the **Plotting Sheet** in Workbook 3 to plot the aggregated scores for program facilities so that you can see the progress and patterns.



For Facility	Resources needed			
	Steps to be taken			
	Plan of action to correct problem(s)			
	Major problem(s) that prevent facility from being youth friendly			

For Facility	Resources needed			
	Steps to be taken			
TALILITY JUMMARY FLANNING SHEEL	Plan of action to correct problem(s)			
	Major problem(s) that prevent facility from being youth friendly			

For Facility	Resources needed			
	Steps to be taken			
	Plan of action to correct problem(s)			
	Major problem(s) that prevent facility from being youth friendly			

Assessing a set of program facilities

For Facility	Resources needed			
	Steps to be taken			
TALILITY JUMMARY FLANNING SHEET	Plan of action to correct problem(s)			
	Major problem(s) that prevent facility from being youth friendly			

Workbook 4 Planning Worksheets

66

For Facility	Resources needed			
	Steps to be taken			
	Plan of action to correct problem(s)			
	Major problem(s) that prevent facility from being youth friendly			



For Facility	Resources needed			
	Steps to be taken			
TALILIY JUMMARY FLANNING SHEEL	Plan of action to correct problem(s)			
	Major problem(s) that prevent facility from being youth friendly			

Workbook 4 Planning Worksheets Facility Summary Planning Sheet

For Facility	Resources needed			
	Steps to be taken			
	Plan of action to correct problem(s)			
	Major problem(s) that prevent facility from being youth friendly			

69

Summary Table of Facility Scores

DIRECTIONS:

From each score sheet, copy the score for each indicator, the total actual indicator score (A on each score sheet) and the maximum indicator score (B on each score sheet). Then add up all the scores from the Actual Indicator Score column, and add up all the scores from the Maximum Indicator Score column. Write these amounts in the Subtotal row. To calculate a Total Facility Ratio, divide the total Actual Indicator Score by the Maximum Indicator Score. The closer this number is to "1," the more youth friendly your facility is.

Indicators	Indicator Scores						Average Indicator Scores Across Facilities	
	Facility A	Facility B	Facility C	Facility D	Facility E	Facility F	Facility G	
Is the facility, itself, youth friendly?								
1. Are the facility hours convenient for youth?								
2. Is the location of the facility convenient for youth?								
Is there adequate space and sufficient privacy?								
 Are the surroundings of the facility welcoming for youth? 								
Are providers and staff youth friendly?								
5. Are the providers and staff specially trained to work with youth issues?								
6. Are the attitudes of the providers and staff supportive towards giving services to youth?								
Do providers and staff honor privacy and confidentiality with their youth clients?								
Is a peer education/counseling program available?								

Indicators		Indicator Scores					Average Indicator Scores Across Facilities	
	Facility A	Facility B	Facility C	Facility D	Facility E	Facility F	Facility G	
Are the administrative procedures youth friendly?								
9. Are the fees for services affordable?								
10. Are youth involved in decision making about how programs are delivered?								
 Are boys and young men welcomed and served¹? 								
12. Does the facility provide a wide range of services?								
13. Are the necessary referrals available?								
14. Is the amount of time between arranging an appointment and seeing a provider adequate for youth?								
15. Do the policies support providing services for youth?								
16. Does the facility inform the community about its services for youth?								
Are there any psychosocial barriers to prevent youth from seeking services?								
17. Do youth perceive that privacy and confidentiality is honored?								
18. Do boys and young men perceive that they would feel welcomed at the facility?								
19. Do youth perceive that they would be welcomed regardless of marital and age status?								
20. Do youth perceive that providers would be informative about their needs?								
21. Do adults support youth in seeking reproductive health services at the facility?								
Total Facility Scores								



¹ This indicator refers to the following services: Contraceptive counseling, STI screening, counseling and treatment, HIV/AIDS testing and counseling, and counseling on sexuality, relationships, condom negotiation, and sexual abuse.

FOCUS on Young Adults

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Design: M.C. De Valdenebro

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