Public Opinion Survey
Residents of Ukraine
August 27-September 9, 2013

International Republican Institute
Baltic Surveys Ltd. / The Gallup Organization
Rating Group Ukraine
with funding from the United States Agency for International Development
Methodology

The survey was conducted by the public opinion and market research company Baltic Surveys/The Gallup Organization on behalf of the International Republican Institute. The field work was carried out by Rating Group Ukraine.

The main sample consisted of 1,200 permanent residents of Ukraine aged 18 and older and eligible to vote. It is representative of the general population by age, gender, education and religion.

Data were collected on August 27 – September 9, 2013 through face-to-face interviews with the respondents. The margin of error does not exceed plus or minus 2.8 percent. The response rate was 64 percent.

The sample design was a multi-stage random sample. The closest birthday rule was used for selection of the respondent. The households were selected using the random route method.

• **Stage one:** Ukraine is divided into 27 official administrative regions (25 regions of Ukraine, Kiev and Sevastopol). All regions of Ukraine were surveyed.

• **Stage two:** selection of the settlements - towns and villages. Settlements were selected at random. The number of selected settlements in each region was proportional to the share of population living in a particular type of the settlement in each region. Towns were grouped into subtypes according to the size:
  • City more than one million residents
  • City 500,000-999,000
  • City 100,000-499,000
  • City 50,000-99,000
  • City to 50,000
  • Village

• **Stage three:** primary sampling units were described.
MOOD OF UKRAINE
Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?

- **September 2013**: 15% Right direction, 67% Wrong direction, 18% DK/NA
- **May 2013**: 15% Right direction, 69% Wrong direction, 16% DK/NA
- **August 2012**: 24% Right direction, 58% Wrong direction, 18% DK/NA
- **May 2012**: 14% Right direction, 66% Wrong direction, 20% DK/NA
- **March 2012**: 13% Right direction, 73% Wrong direction, 14% DK/NA
- **November 2011**: 13% Right direction, 71% Wrong direction, 16% DK/NA

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Over the last 12 months, how has the financial situation of your household changed?

- **September 2013**: 9% Improved a lot, 41% Improved somewhat, 30% Stayed the same, 17% Worsened somewhat, 2% Worsened a lot, 1% DK/NA
- **May 2013**: 8% Improved a lot, 46% Improved somewhat, 30% Stayed the same, 14% Worsened somewhat, 1% Worsened a lot, 1% DK/NA
- **August 2012**: 14% Improved a lot, 37% Improved somewhat, 27% Stayed the same, 15% Worsened somewhat, 5% Worsened a lot, 1% DK/NA
- **May 2012**: 9% Improved a lot, 45% Improved somewhat, 30% Stayed the same, 13% Worsened somewhat, 3% Worsened a lot, 1% DK/NA
- **March 2012**: 6% Improved a lot, 39% Improved somewhat, 34% Stayed the same, 18% Worsened somewhat, 2% Worsened a lot, 1% DK/NA
- **November 2011**: 6% Improved a lot, 37% Improved somewhat, 36% Stayed the same, 18% Worsened somewhat, 2% Worsened a lot, 1% DK/NA
In the next 12 months, how do you expect the economic situation in Ukraine to change?
ISSUES
Do you think it is acceptable or not if some groups of people use the following methods of protests? How acceptable is each of these forms?

- Collecting signatures for petition, letter: 76% acceptable, 16% not acceptable, 8% DK/NA
- Legal demonstrations: 69% acceptable, 22% not acceptable, 9% DK/NA
- Legal strikes: 64% acceptable, 27% not acceptable, 9% DK/NA
- Boycott: 51% acceptable, 35% not acceptable, 14% DK/NA
- Demonstrations without permission: 34% acceptable, 50% not acceptable, 11% DK/NA
- Strikes without permission: 35% acceptable, 53% not acceptable, 12% DK/NA
- Blocking of major roads: 32% acceptable, 55% not acceptable, 13% DK/NA
- Occupation of buildings or enterprises: 24% acceptable, 62% not acceptable, 14% DK/NA
Do you think it is acceptable or not if some groups of people use the following methods of protests? How acceptable is each of these forms? May 2013

- Collecting signatures for petition, letter: 73% acceptable, 18% not acceptable, 8% DK/NA
- Legal demonstrations: 64% acceptable, 29% not acceptable, 7% DK/NA
- Legal strikes: 54% acceptable, 38% not acceptable, 8% DK/NA
- Boycott: 48% acceptable, 40% not acceptable, 12% DK/NA
- Demonstrations without permission: 28% acceptable, 60% not acceptable, 11% DK/NA
- Strikes without permission: 24% acceptable, 63% not acceptable, 13% DK/NA
- Blocking of major roads: 23% acceptable, 66% not acceptable, 11% DK/NA
- Occupation of buildings or enterprises: 17% acceptable, 71% not acceptable, 12% DK/NA

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UKRAINIAN RESIDENTS SURVEY, September 2013
If Ukraine was able to enter only one international economic union, with whom should it be?
What is your expectation, will Ukraine and the European Union sign the Association Agreement in November 2013?

- Definitely yes: 9%
- Probably yes: 30%
- DK/NA: 26%
- Definitely no: 9%
- Probably no: 26%

IRI, USAID, Baltic Surveys / The Gallup Organization, Rating Group Ukraine
Which side will benefit more from the possible integration of Ukraine to the European Union?

- Ukraine: 17%
- European Union: 26%
- It is beneficial for both sides: 30%
- It is disadvantageous for both sides: 8%
- DK/NA: 19%
Which side will benefit more from the possible integration of Ukraine to the Customs Union with Russia?

- Ukraine: 8%
- Russia: 34%
- It is disadvantageous for both sides: 2%
- DK/NA: 16%
- It is beneficial for both sides: 40%
If signed in November 2013, do you think the Association Agreement with the European Union will have positive or negative consequences for Ukraine?

- Definitely positive: 12%
- Somewhat positive: 35%
- DK/NA: 23%
- Somewhat negative: 21%
- Definitely negative: 9%
What possible consequences will the signing of the Association Agreement between Ukraine and the European Union have for Ukraine in these particular areas?

- **Freedom of movement in the European Union for Ukrainian citizens**
  - Definitely positive: 31%
  - Rather positive: 39%
  - Rather negative: 8%
  - Definitely negative: 3%
  - DK/NA: 19%

- **Protection of human rights and freedoms**
  - Definitely positive: 20%
  - Rather positive: 37%
  - Rather negative: 16%
  - Definitely negative: 6%
  - DK/NA: 21%

- **Standard of living of citizens**
  - Definitely positive: 18%
  - Rather positive: 30%
  - Rather negative: 21%
  - Definitely negative: 8%
  - DK/NA: 23%

- **Fight against corruption**
  - Definitely positive: 16%
  - Rather positive: 33%
  - Rather negative: 16%
  - Definitely negative: 6%
  - DK/NA: 29%

- **Protection of territorial integrity of Ukraine**
  - Definitely positive: 15%
  - Rather positive: 34%
  - Rather negative: 18%
  - Definitely negative: 7%
  - DK/NA: 26%

- **Economic development**
  - Definitely positive: 14%
  - Rather positive: 35%
  - Rather negative: 21%
  - Definitely negative: 10%
  - DK/NA: 20%
How would you evaluate your attitude towards the following entities?

- **Russia**
  - Warm: 50%
  - Neutral: 32%
  - Cold: 15%
  - DK/NA: 3%

- **European Union**
  - Warm: 41%
  - Neutral: 45%
  - Cold: 8%
  - DK/NA: 6%

- **Poland**
  - Warm: 40%
  - Neutral: 49%
  - Cold: 7%
  - DK/NA: 4%

- **United States**
  - Warm: 26%
  - Neutral: 54%
  - Cold: 16%
  - DK/NA: 4%
Which of the following issues are the most important for Ukraine? (Three mentioned issues)

- Unemployment: 55%
- Low industry production: 44%
- Corruption within the state bodies: 42%
- Control over price growth: 35%
- Social protection for poor: 30%
- Government incompetence: 17%
- Crime: 15%
- Political instability: 14%
- Delay in salary/Pension payments: 10%
- Relations with Russia: 10%
- Lack of/Possibility of cutting off gas, electricity, water: 7%
- Hryvnia devaluation: 6%
- Rights to land ownership: 5%
- Russian language status: 2%
- Russian Black Sea Navy presence: 1%
- Other: 3%
- DK/NA: 1%
Which of the following issues are the most important for Ukraine?  
(Three mentioned issues, by gender and age)

<table>
<thead>
<tr>
<th>Issue</th>
<th>Male</th>
<th>Female</th>
<th>18-29 years</th>
<th>30-49 years</th>
<th>50 years and older</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unemployment</td>
<td>54%</td>
<td>56%</td>
<td>62%</td>
<td>61%</td>
<td>47%</td>
</tr>
<tr>
<td>Low industry production</td>
<td>48%</td>
<td>41%</td>
<td>43%</td>
<td>49%</td>
<td>40%</td>
</tr>
<tr>
<td>Corruption within the state bodies</td>
<td>47%</td>
<td>37%</td>
<td>44%</td>
<td>42%</td>
<td>40%</td>
</tr>
<tr>
<td>Control over price growth</td>
<td>29%</td>
<td>39%</td>
<td>34%</td>
<td>31%</td>
<td>39%</td>
</tr>
<tr>
<td>Social protection for poor</td>
<td>24%</td>
<td>35%</td>
<td>21%</td>
<td>24%</td>
<td>40%</td>
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<tr>
<td>Government incompetence</td>
<td>18%</td>
<td>16%</td>
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<td>20%</td>
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<tr>
<td>Crime</td>
<td>17%</td>
<td>13%</td>
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<tr>
<td>Political instability</td>
<td>16%</td>
<td>13%</td>
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<td>Delay in salary/Pension payments</td>
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<td>8%</td>
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<tr>
<td>Hryvnia devaluation</td>
<td>6%</td>
<td>6%</td>
<td>4%</td>
<td>8%</td>
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<tr>
<td>Rights to land ownership</td>
<td>6%</td>
<td>5%</td>
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</tr>
<tr>
<td>Russian language status</td>
<td>1%</td>
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<tr>
<td>Russian Black Sea Navy presence</td>
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<tr>
<td>Other</td>
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<tr>
<td>DK/NA</td>
<td>1%</td>
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</tr>
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</table>
Which of the following issues are the most important for Ukraine?  
(Three mentioned issues, by region)

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<tr>
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<tr>
<td>Unemployment</td>
<td>71%</td>
<td>47%</td>
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</tr>
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<td>Low industry production</td>
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What are the most important problems facing Ukraine?
(Top four issues identified)

Unemployment
Corruption within the state bodies
Low industry production
Control over price growth

IRI, USAID, Baltic Surveys / The Gallup Organization, Rating Group Ukraine
UKRAINIAN RESIDENTS SURVEY, September 2013
Which of the following issues are the most important for you personally?
(Three mentioned issues)

- Control over price growth: 58%
- Unemployment: 51%
- Social protection for poor: 40%
- Corruption within the state bodies: 25%
- Low industry production: 23%
- Delay in salary/Pension payments: 20%
- Crime: 13%
- Hryvnia devaluation: 12%
- Government incompetence: 8%
- Lack of/Possibility of cutting off gas, electricity, water: 8%
- Political instability: 6%
- Relations with Russia: 6%
- Rights to land ownership: 5%
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<td>Other</td>
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<tr>
<td>DK/NA</td>
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</table>
What are the most important problems facing residents of Ukraine?
(Top three issues identified)

- Control over price growth
- Unemployment
- Social protection for poor

IRI, USAID, Baltic Surveys / The Gallup Organization, Rating Group Ukraine
UKRAINIAN RESIDENTS SURVEY, September 2013
In your opinion, in which areas are reforms most needed in Ukraine?
(Three mentioned areas)

- **Economy**: 67%
- **Healthcare**: 48%
- **Social area**: 36%
- **Legislature**: 29%
- **Law enforcement**: 27%
- **Housing and communal economy**: 23%
- **Judiciary**: 22%
- **Public administration /Civil service**: 17%
- **Education**: 15%
- **Science**: 4%
- **Culture**: 3%
- **Other**: 1%
- **DK/NA**: 2%
How do you evaluate the work of the following institutions in Ukraine?

- **Prosecutor's office**
  - Very good: 1%
  - Rather good: 13%
  - Rather bad: 33%
  - Very bad: 28%
  - DK/NA: 25%

- **Police**
  - Very good: 1%
  - Rather good: 13%
  - Rather bad: 39%
  - Very bad: 32%
  - DK/NA: 15%

- **Courts**
  - Very good: 11%
  - Rather good: 37%
  - Rather bad: 31%
  - Very bad: 31%
  - DK/NA: 20%
Have you heard about the citizen protests against police abuse in Vradiyivka, Mykolayiv oblast?*

* A group of residents held protests in Vradiyivka in response to allegations of police involvement in the assault and rape of a local woman.
Do you support the people who organized the protests against police in Vradyivka?  
(Respondents who heard about action protest at least something, n=1043)
POLITICS
If pre-term parliamentary elections were announced today, would you vote in such elections?

May 2013
- Definitely yes: 33%
- Rather yes: 36%
- Rather no: 8%
- Definitely no: 19%
- DK/NA: 4%

September 2013
- Definitely yes: 34%
- Rather yes: 34%
- Rather no: 7%
- Definitely no: 20%
- DK/NA: 5%
If Ukrainian presidential elections were held next Sunday, would you vote in such elections?

September 2013: 38% Definitely yes, 32% Rather yes, 7% Rather no, 17% Definitely no, 6% DK/NA

May 2013: 38% Definitely yes, 36% Rather yes, 5% Rather no, 17% Definitely no, 4% DK/NA
Do you feel that the next presidential election will be free and fair?

- Absolutely free and fair: 2%
- Rather free and fair: 17%
- Rather not free and fair: 39%
- Absolutely not free and fair: 26%
- DK/NA: 16%
Have you heard about the social initiatives of President Viktor Yanukovych?

- **September 2013**
  - Heard a lot about them: 9%
  - Heard something about them: 49%
  - Haven't heard anything about them: 39%
  - DK/NA: 3%

- **May 2013**
  - Heard a lot about them: 10%
  - Heard something about them: 50%
  - Haven't heard anything about them: 38%
  - DK/NA: 2%
How much did you benefit from the social initiatives of President Yanukovych?
(Respondents who have heard about the social initiatives of the President)

September 2013 (n=694)
- Strongly benefitted: 2%
- Somewhat benefitted: 23%
- Did not benefit at all: 69%
- DK/NA: 6%

May 2013 (n=714)
- Strongly benefitted: 2%
- Somewhat benefitted: 18%
- Did not benefit at all: 68%
- DK/NA: 12%
Do you expect positive changes from the President’s social initiatives during the next several years?

- Definitely yes: 3%
- Rather yes: 19%
- Rather no: 27%
- Definitely no: 37%
- DK/NA: 14%
In the past two years, has the situation in the following areas improved or worsened?
How many times per week do you access the Internet?

- **September 2013**
  - Every day: 28%
  - 5-6 times per week: 6%
  - 3-4 times per week: 9%
  - 1-2 times per week: 8%
  - Less often: 6%
  - Never: 42%
  - DK/NA: 1%

- **May 2013**
  - Every day: 24%
  - 5-6 times per week: 6%
  - 3-4 times per week: 8%
  - 1-2 times per week: 9%
  - Less often: 5%
  - Never: 47%
  - DK/NA: 1%

- **August 2012**
  - Every day: 19%
  - 5-6 times per week: 5%
  - 3-4 times per week: 5%
  - 1-2 times per week: 6%
  - Less often: 5%
  - Never: 57%
  - DK/NA: 3%

- **May 2012**
  - Every day: 24%
  - 5-6 times per week: 6%
  - 3-4 times per week: 9%
  - 1-2 times per week: 6%
  - Less often: 5%
  - Never: 49%
  - DK/NA: 2%

- **March 2012**
  - Every day: 25%
  - 5-6 times per week: 4%
  - 3-4 times per week: 4%
  - 1-2 times per week: 6%
  - Less often: 4%
  - Never: 56%
  - DK/NA: 1%

- **November 2011**
  - Every day: 19%
  - 5-6 times per week: 6%
  - 3-4 times per week: 7%
  - 1-2 times per week: 7%
  - Less often: 5%
  - Never: 54%
  - DK/NA: 2%
How many times per week do you access the Internet?

**ALL RESPONDENTS**

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Every day</th>
<th>5-6 times per week</th>
<th>3-4 times per week</th>
<th>1-2 times per week</th>
<th>Less often</th>
<th>Never</th>
<th>DK/NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>28</td>
<td>6</td>
<td>9</td>
<td>8</td>
<td>6</td>
<td>42</td>
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</table>

**GENDER**

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Male</th>
<th>5-6 times per week</th>
<th>3-4 times per week</th>
<th>1-2 times per week</th>
<th>Less often</th>
<th>Never</th>
<th>DK/NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>32</td>
<td>6</td>
<td>11</td>
<td>8</td>
<td>6</td>
<td>35</td>
<td>2</td>
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<tr>
<td>Female</td>
<td>24</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>6</td>
<td>48</td>
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**AGE**

<table>
<thead>
<tr>
<th>Frequency</th>
<th>0-9 years</th>
<th>10-29 years</th>
<th>30-49 years</th>
<th>50 years and older</th>
<th>Every day</th>
<th>5-6 times per week</th>
<th>3-4 times per week</th>
<th>1-2 times per week</th>
<th>Less often</th>
<th>Never</th>
<th>DK/NA</th>
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</thead>
<tbody>
<tr>
<td>18-29 years</td>
<td>51</td>
<td>11</td>
<td>13</td>
<td>10</td>
<td>4</td>
<td>11</td>
<td>4</td>
<td>3</td>
<td>10</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>30-49 years</td>
<td>36</td>
<td>7</td>
<td>12</td>
<td>10</td>
<td>23</td>
<td>2</td>
<td>2</td>
<td>7</td>
<td>20</td>
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<td>2</td>
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<td>50 years and older</td>
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<td>35</td>
<td>43</td>
<td>73</td>
<td>3</td>
<td>9</td>
<td>9</td>
<td>73</td>
<td>3</td>
<td>9</td>
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**REGIONS**

<table>
<thead>
<tr>
<th>Frequency</th>
<th>West</th>
<th>5-6 times per week</th>
<th>3-4 times per week</th>
<th>1-2 times per week</th>
<th>Less often</th>
<th>Never</th>
<th>DK/NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>West</td>
<td>25</td>
<td>5</td>
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<td>51</td>
<td>1</td>
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<tr>
<td>Center</td>
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<td>7</td>
<td>11</td>
<td>8</td>
<td>9</td>
<td>36</td>
<td>4</td>
</tr>
<tr>
<td>South</td>
<td>32</td>
<td>8</td>
<td>9</td>
<td>4</td>
<td>5</td>
<td>41</td>
<td>2</td>
</tr>
<tr>
<td>East</td>
<td>31</td>
<td>5</td>
<td>7</td>
<td>11</td>
<td>3</td>
<td>41</td>
<td>2</td>
</tr>
</tbody>
</table>
SOCIO-DEMOGRAPHICS
IRI, USAID, Baltic Surveys / The Gallup Organization, Rating Group Ukraine

UKRAINIAN RESIDENTS SURVEY, September 2013
Language usually spoken at home

- Ukrainian: 40%
- Russian: 40%
- Ukrainian and Russian equally: 19%
- Other: 1%

Ethnicity

- Ukrainian: 80%
- Russian: 17%
- Other: 3%
Membership in a political party or nongovernmental organization

- 96% None
- 3% Member of a party
- 1% Member of a nongovernmental organization

Regions*

- West Ukraine: 22%
- Center Ukraine: 30%
- South Ukraine: 19%
- East Ukraine: 29%

*Oblasts included in each region: West Ukraine – Volyn, Zakarpattia, Ivano-Frankivsk, Lviv, Rivne, Ternopil, Khmelnytskyi, Chernivtsi
Center Ukraine – Vinnitsya, Zhitomir, Kyiv, Kirovohrad, Poltava, Sumy, Cherkasy, Chernihiv, Kyiv City
South Ukraine – Crimea Autonomous Region, Zaporizhia, Mykolaiv, Odesa, Kherson
East Ukraine – Dnipropetrovsk, Donetsk, Luhansk, Kharkiv