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QUARTERLY PROGRESS REPORT – YEAR 4, QUARTER 3

I April to 30 June 2022

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ANNUAL PROGRESS REPORT – YEAR 4, QUARTER 3

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ACRONYMS AND ABBREVIATIONS

ACI	(Civil Society Organization) Advocacy Capacity Index
AO	(USAID) Agreement Officer
AOR	(USAID) Agreement Officer's Representative
ARERES	Association for Restoration of Esaan Rural Eco-System
CGDCR	Community Governance and Drivers of Conflict (Project)
CPCR	Center for the Protection and Revival of Local Community Rights
CSO	Civil Society Organization
DAI	DAI Global, LLC
DRTC	Damrongtham Center (Province)
DSW	Deep South Watch
ECF	Esaan Community Foundation
ICT	Information and Communication Technology
KTA	Kampung Taqwa Association
MAC	Muslim Attorney Centre Foundation
MEL	Monitoring, Evaluation and Learning (Plan)
NDF	Northern Development Foundation
NFA	Nature Friend Association
NLPB	National Land Policy Board
NRMP	Natural Resource Management Plan
PJO	Provincial Justice Office
RDMA	(USAID) Regional Development Mission for Asia
RTF	Raks Thai Foundation
RTG	Royal Thai Government
SBPAC	Southern Border Province Administration Center
SRBA	Saiburi River Basin Association
TAMIS	Technical and Administrative Management Information System
TEAMS	Training Exchange Automated Management System
USAID	United States Agency for International Development

I. EXECUTIVE SUMMARY

BACKGROUND

Initiated in August 2018, *Together*, funded by USAID Regional Development Mission for Asia (RDMA) and implemented by DAI Global, LLC (DAI) through DAI (Thailand) Ltd., is a four years and nine months USD 14 million project that supports Civil Society Organizations (CSO) and the Royal Thai Government (RTG) to deepen constructive dialogue between citizens and government, leading to actions that address citizens' priorities and grievances and reduce drivers of latent and violent conflict. *Together* works closely with the government to strengthen its capacity to listen to, understand and communicate with citizens, thus increasing its ability to address issues of concern to citizens and strengthen social inclusion and cohesion. At the same time, *Together* collaborates with CSOs to improve their capacity to advocate for public interests and work with the government to develop effective solutions to common problems. Through its partnerships and activities, *Together* expands the space for dialogue and reconciliation, and facilitates the growth of attitudes, networks and mechanisms that nurture peace, tolerance and just governance.

The *Together* framework includes three objectives:

1. Improve existing mechanisms for RTG institutions to receive input and feedback from citizens;
2. Improve capacity of civil society to advocate for the public interest to find common solutions with government; and
3. Improve relations and constructive dialogue among citizens of different backgrounds.

COVID-19 Pandemic – Caseloads Fall, Restrictions Lifted

During the reporting period, the number of new COVID-19 cases fell dramatically throughout Thailand, from more than 27,000 per day in early April to less than 2,500 at the end of June. COVID-related deaths also fell, from more than 80 per day in early April to less than 20 in late-June.¹ With fewer cases, the government eased restrictions on travel and meetings, allowing *Together* staff to travel more freely to focus provinces and partners to proceed with in-person activities as scheduled. There were few restrictions on meetings with government agencies, enabling *Together* to proceed with activities with government officials in focus provinces. Nonetheless, the COVID-19 pandemic remains an on-going concern not only for *Together*, but also for its partners, stakeholders, and citizens throughout the country. Fears of a new surge in cases and a reintroduction of meeting restrictions may impact *Together's* activities scheduled for the coming quarter and into the final year of the Activity.

KEY ACCOMPLISHMENTS

Engagement with Government Agencies

During the quarter, *Together* conducted seven training courses for government officials in Khon Kaen, Pattani, and Yala Provinces, with a total of 153 participants (22% male, 78% female). The courses covered

¹ <https://www.worldometers.info/coronavirus/country/thailand/>

three topics. The first focused on Providing High Quality Services to the Public, covering people-centric service provision, reading non-verbal communications, and techniques for providing services over the phone. The course trainers also provided tips on positive leadership, effective problem solving, and dealing with difficult and stressful situations.

The second course was on Integrated Communications, covering the core components of an integrated communications plan and how the plan focuses on relationships between audiences, messages, channels of communications, activities, and materials. The course also introduced participants to facilitation techniques, approaches for effective communication with individuals and the public, and tools that support the achievement of organizational goals.

The final course was on Gender Sensitive and Gender Responsive Services to Public and facilitated discussion on gender concepts and the importance of being sensitive to different individual perspectives, expectations and practices when engaging with citizens and providing services to them.

Courses held during the quarter were the final courses in the first round of training for government officials supported by *Together*. Altogether, the first round included a total of 27 courses with 512 participants (22% male, 78% female) from government agencies in Chiang Mai, Khon Kaen, Pattani, Yala and Narathiwat Provinces.

The participants responded very favorably to the course content and instructors. Post-training evaluation scores indicated near universal agreement (more than 97% of respondents) that course topics were relevant, and that new knowledge and skills obtained could be used in their daily work. Participants remarked that the courses covered topics and techniques that were new to them and gave them confidence that they could provide better services to the public.

Participants also gave high marks for the trainers, with more than 97% agreeing that the trainers were knowledgeable on the subject matter, well prepared to deliver the course content, and had good presentation skills. They also remarked that the trainer's skills and teaching approach supported learning and understanding, and that the diverse activities used during the courses built their confidence in applying the new approaches and techniques in their work.

In addition to these direct engagements by *Together* with RTG agencies, *Together* core partners and grantees have had substantial engagement with at least 44 local government agencies as they implemented projects funded by the Activity to address local conflicts and contentious issues. These include provincial, district and sub-district government agencies, and local offices of various technical ministries (e.g., Natural Resources and Environment offices, Energy Regulatory Commission offices, Public Health offices, Royal Irrigation Department offices, and National Park offices).

On 13-14 June, *Together* hosted a government-civil society workshop in Pattani on "Participatory Local Governance through Partnerships among Government, Civil Society and Citizens." The overall objective of the workshop was to explore and build a foundation for strong relations and partnership between Provincial Justice Offices, Damrongtham Centers, and CSOs in Pattani, Yala, and Narathiwat. A representative of the Pattani Governor's office and the USAID/RDMA Deputy Director, General Development Office offered opening remarks. *Together* then led the opening session, presenting findings from the *Together*-funded Governance and Social Inclusion assessment. In subsequent sessions, the government officials and CSO representatives shared their experiences and discussed areas where they

might collaborate effectively to address issues and concerns of citizens residing in the region. Some 100 representatives of the government agencies and local CSOs attended the event and expressed great appreciation to *Together* for supporting a platform for dialogue between government and civil society. Participants highlighted the importance of events like this which provide an opportunity for government agencies and CSOs to present their work and expertise and have candid and in-depth conversations on opportunities for working together.

CSO Core Partner Organization and Advocacy Strategy Development

In June, *Together* facilitated workshops with the Muslim Attorney Centre Foundation (MAC) and the Network of Civic Women for Peace (Civic Women) to closely review, update, and expand their organization and advocacy strategies that will guide their work in the coming five years. During the workshops, MAC and Civic Women staff discussed and clarified their understanding of the internal and external environment in which they work, and reviewed and revised their organizational goal, objectives, and indicators of success. They also defined a clear and appropriate advocacy strategy, including programming sectors, constituencies, influential stakeholders, vision, and goals. The organizations will review the resulting draft documents, seek input from key organizational stakeholders, such as their directors, advisors, and constituents, and use the resulting feedback to refine and finalize their strategies and associated documents. The strategic plans will help the organizations maintain focus in their work and provide a clear foundation for measuring the contribution of discrete activities to achieving larger organizational goals and advocacy objectives.

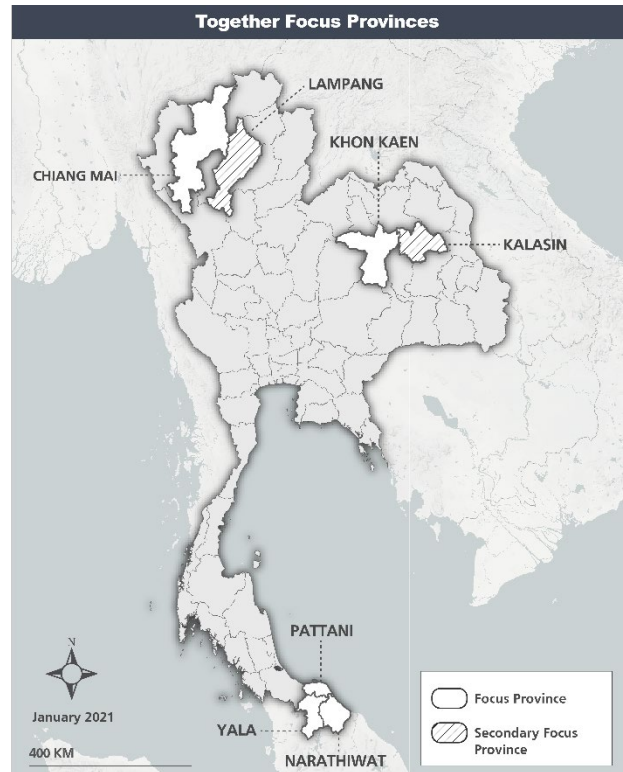
CSO Core Partners and Activities to Address Drivers of Conflict

Seven CSO core partners held grant awards supporting advocacy activities during the quarter (three of which were approved by USAID at the end of June and began on 1 July). A summary of the grant awards with CSO core partners is presented below (see Section 2 for more details on each of these awards).

- THE PEN, *Supporting CSO Advocacy in the Deep South through Effective and Accelerated Messaging (1 December 2020 to 31 May 2022)*
- The Network of Civic Women for Peace (Civic Women), *Increasing the Role and Capacity of Women to Advocate in Support of Peace in the Deep South (first award; 3 February 2021 to 31 July 2022)*
- The Network of Civic Women for Peace (Civic Women), *Strengthening Women's Leadership in the Deep South (second award; 1 July to 30 December 2022)*
- Civil Society Council of Southernmost Thailand, *Strengthening Local Capacity to Facilitate Positive Dialogue and Address Conflicts in the Deep South (26 April 2021 to 30 June 2022)*
- Association of Children and Youth for Peace in the Southernmost Provinces of Thailand (Luukrieang), *Strengthening Local Capacity to Support Vulnerable Women, Youth and Children in the Deep South (24 January 2022 to 15 June 2022)*

- Association for Restoration of Esaan Rural Eco-System (ARERES), *Land Use and Access Dispute Mitigation in Northeast Thailand (30 March to 15 November 2022)*
- The STANDARD, *Supporting CSO Advocacy through Documentaries (1 July to 31 December 2022)*
- Muslim Attorney Center Foundation (MAC), *Addressing legal challenges facing people in the Deep South through collaboration among government, civil society, and citizens (1 July to 30 December 2022)*

During the quarter, Together also funded grant awards with eight CSOs supporting projects that address drivers of conflict at the community level, including four CSOs in the Deep South, two in the Northeast and two in the North. A summary of these grant awards is presented below (see Section 2 for more details on each of these awards).



- Deep South Watch (DSW), *Studying and Strengthening the Quality and Accessibility of Data on the Deep South for CSOs, Research Institutions and Government (15 January 2021 to 30 June 2022)*
- Saiburi River Basin Association (SRBA), *Mitigating conflicts over the use of natural resources through dialogue in Raman District, Yala Province (28 April 2021 to 20 June 2022)*
- Association of Women for Peace (We Peace), *Supporting Buddhist and Muslim Communities in Pattani and Yala to Mitigate Conflict and Improve Intergroup Relationships through Empowering Youth Leadership (14 September 2021 to 15 May 2022)*
- Raks Thai Foundation (RTF), *Addressing Natural Resource Use and Access Disputes in Mae Chaem District, Chiang Mai (8 September 2021 to 30 June 2022)*
- Northern Development Foundation (NDF), *Addressing Natural Resource Use and Access Disputes in Chiang Dao District, Chiang Mai Province (15 October 2021 to 22 August 2022)*
- Esaan Community Foundation (ECF), *Addressing Water Use and Access Conflicts in Nam Phong District, Khon Kaen Province (1 December 2021 to 31 July 2022)*
- Kampung Taqwa Association (KTA), *Strengthening Social Cohesion in Bangpu Subdistrict through Sustainable Natural Resource Management (4 February to 29 July 2022)*
- Nature Friend Association (NFA), *Strengthening Local Capacity to Mitigate Conflict in Kuchinarai District (1 March to 22 August 2022)*

2. TECHNICAL ACTIVITIES AND HIGHLIGHTS

The COVID-19 Pandemic – Relaxed Restrictions

From April to June 2022, the number of new COVID-19 cases fell dramatically throughout Thailand and government restrictions on travel and meetings were largely removed, allowing *Together* staff to travel more freely to focus provinces and activities to proceed as scheduled. With a favorable work environment, *Together* moved forward quickly with the implementation of activities with the government, CSOs and universities as described in this section.

Activities with Provincial Justice Offices and Damrongtham Centers

Government-civil society workshop in Pattani Province

On 13-14 June, *Together* hosted a workshop in Pattani on “Participatory Local Governance through Partnerships among Government, Civil Society and Citizens.” The overall objective of the workshop was to explore and build a foundation for strong relations and partnership between Provincial Justice Offices (PJO), Damrongtham Centers (DRTC), and CSOs in Pattani, Yala, and Narathiwat. A representative of the Pattani Governor’s office and the USAID/RDMA Deputy Director, General Development Office offered opening remarks. *Together* then led the opening session, presenting findings from the *Together*-funded Governance and Social Inclusion assessment. In subsequent sessions, the government officials and CSO representatives shared their experiences and discussed areas where they might collaborate effectively to address issues and concerns of citizens residing in the region.

At the event, participating CSOs also showcased their work in exhibitions in the meeting hall. Some 100 representatives of the government agencies and local CSOs attended the event and expressed great appreciation to *Together* for supporting a platform for dialogue between government and civil society. Participants highlighted the importance of events like this which provide an opportunity for government agencies and CSOs to present their work and expertise and have candid and in-depth conversations on opportunities for working together. The event served as an important platform for building relationships between government agencies and CSOs, helping them to expand their professional networks and increase their effectiveness in meeting the needs of local citizens.

Government-civil society workshop in Chiang Mai and Khon Kaen – post-event update

The CSOs that participated in the workshops in Chiang Mai (17 November 2021) and Khon Kaen (9 March 2022) have since reported a range of meetings and collaborations with participating government agencies.

CSOs in Chiang Mai reported discussions and work with government agencies that also attended the workshop on forest and natural use and access issues, including the Chiang Mai National Resource and Environment Office, Forest Resource Management (Office No. 1) and the Conservation Area Administration Office National Park Division (Office No. 16). They also reported that they had encouraged other CSOs to contact district-level DRTCs and Community Justice Centers to avail of their services and proposed that a DRTC be established in Muang Kaew Subdistrict, Mae Rim District.

CSOs that attended the workshop in Khon Kaen reported discussions and work with government agencies that also attended the event on local socio-economic development issues, municipality markets,

environmental issues such as waste management, and monitoring changes in the local environment due to economic development and related impacts on health. Some of the agencies the CSOs worked with following the workshop include the Regional Environment Office 10 (Khon Kaen), the Royal Irrigation Department Office 6, the Khon Kaen Provincial Administrative Organization, and the Khon Kaen Municipality Office.

CSOs that participated in the workshops expressed their appreciation of the events and requested that additional meetings be held with government agencies to further strengthen relationships and effective collaboration between the government agencies and the CSOs. For future activities, the CSOs recommended small group discussions with government officials, focusing on specific local problems and clear instructions on how to request and receive government assistance in finding solutions. They also recommended workshops focusing on specific technical or thematic issues where officials and CSOs could discuss opportunities to resolve related problems in communities and guidelines for government-CSO engagement, followed by projects that bring together government agencies and CSOs to implement activities.

Capacity building activities

During the quarter, *Together* completed the series of training courses that began in December 2021 for PJO, DRTC, and other government agencies on three topics:

- Providing High Quality Services to the Public – Participants reflected on and discussed their approaches to, and the impact of, services provided to the public. They learned about people-centric service provision, how to read non-verbal communications, and techniques for providing services over the phone. The course trainers also provided tips on positive leadership, effective problem solving, and dealing with difficult and stressful situations.
- Integrated Communications – Participants learned about the core components of an integrated communications plan and how an effective plan focuses on relationships between audiences, messages, channels of communications, activities, and materials. Participants were introduced to facilitation techniques, approaches for effective communication with individuals and the public, and tools that support achievement of organizational goals.
- Providing Gender Sensitive and Gender Responsive Services to Public – Participants discussed and deepened their understanding of gender concepts and the importance of being sensitive to different individual perspectives, expectations and practices when engaging with citizens and providing services to them.

The locations and number of participants for courses conducted during the quarter are presented in Table 1, below.

Table 1: Training Courses for Government Officials, April to June 2022, Participants by Course

Course	Locations, Agencies	Male	Female	Total
Providing High Quality Services to the Public (2 events)	DRTC Pattani; Khon Kaen (multiple agencies)	10	43	53
Integrated Communications (3 events)	PJO Pattani, DRTC Pattani and Yala; Khon Kaen (multiple agencies)	19	48	67

Course	Locations, Agencies	Male	Female	Total
Providing Gender Sensitive and Gender Responsive Services to the Public (2 events)	DRTC Pattani; Khon Kaen (multiple agencies)	5	28	33
Total (7 events)		34 (22%)	119 (78%)	153 (100%)

Together's review of 494 post-training participant evaluations, covering all courses conducted from December 2021 to June 2022, showed a very positive response to the courses, with many participants stating they had never received training on these topics. More than 96% of participants completing the evaluations remarked that the course objectives and content were relevant and appropriate for their work, and 98% stated that the new knowledge and skills gained would help them to improve their performance and respond better to the needs of citizens in their areas. They also gave very high marks for the trainers from Impression, the training group hired by *Together* to design and conduct the courses. More than 96% of participants felt that the trainers were well prepared and knowledgeable on the subject matter, more than 97% that their presentation skills were very good, and 97% that the teaching methods used were engaging, appropriate, and supported learning and understanding of the course materials.

Through their participation in these courses, government officials learned new approaches and techniques for communicating with and delivering high quality services to support citizens' needs and improve their agencies' impact in bettering the lives of people in their provinces. Beginning in September 2022, *Together* will support a second round of training with an overall focus on providing high quality services to the public. Topics will include communications approaches and techniques, gender sensitive and responsive service delivery, mediation techniques, customer service psychology, and other topics that are relevant to the work of the agencies (see Section 6 for more details).

The locations and number of participants for all courses conducted during December 2021 to June 2022 are presented in Table 2 (by course) and 3 (by region), below.

Table 2: Training Courses for Government Officials, December 2021 to June 2022, Participants by Course

Course	Locations, Agencies	Male	Female	Total
Providing High Quality Services to the Public (9 events)	PJO and DRTC Pattani, Narathiwat and Yala; Chiang Mai and Khon Kaen (multiple agencies)	40	143	183
Integrated Communications (9 events)	PJO and DRTC Pattani, Narathiwat and Yala; Chiang Mai and Khon Kaen (multiple agencies)	37	142	179
Providing Gender Sensitive and Gender Responsive Services to the Public (9 events)	PJO and DRTC Pattani, Narathiwat and Yala; Chiang Mai and Khon Kaen (multiple agencies)	34	116	150
Total (27 events)		111 (22%)	401 (78%)	512 (100%)

Table 3: Training Courses for Government Officials, December 2021 to June 2022, Participants by Region

Course	Pattani, Yala, Narathiwat	Chiang Mai, Khon Kaen	Total
Providing High Quality Services to the Public (9 events)	112	71	183
Integrated Communications (9 events)	129	50	179
Providing Gender Sensitive and Gender Responsive Services to the Public (9 events)	98	52	150
Total (27 events)	339 (66%)	173 (34%)	512 (100%)

CSO Core Partner Organization and Advocacy Strategy Development

In June, *Together* facilitated workshops with MAC (21-23 June) and Civic Women (25-26 June) to closely review, update, and expand their organization and advocacy strategies that will guide their work in the coming five years. During the workshops, MAC and Civic Women staff discussed and clarified their understanding of the internal and external environment in which they work, and reviewed and revised their organizational goal, objectives, and indicators of success. They also defined a clear and appropriate advocacy strategy, including programming sectors, constituencies, influential stakeholders, vision (and its alignment with the overall vision for their organizations), and goals. The organizations will review the resulting draft documents, seek input from key organizational stakeholders, such as their directors, advisors, and constituents, and use the resulting feedback to refine and finalize their strategies and associated documents.

With clear, complete, and appropriate organizational and advocacy strategies, the organizations will be more efficient and effective in their work.

Strategic plans will help the organizations maintain focus in their work and provide a clear foundation for measuring the contribution of discrete activities to achieving larger organizational goals and objectives. The plans will also help the organizations optimize their impact given the resources available to them. For civil society organizations active in public or policy advocacy or working towards positive social change, a clear and well-designed advocacy strategy is a fundamental component of the overall organizational strategy and provides a framework within which to implement advocacy activities.

Together will facilitate similar workshops with core partners Luukrieang and the Civil Society Council in late July 2022.

CSO Core Partner Capacity Development Activities

For mentoring and training on communications themes, *Together* and The STANDARD collaborate to assist CSO core partners to be more effective and systematic in communicating with their audiences, and in applying new approaches and tools to reach their communications objectives. Mentoring has helped them create more compelling content that leads to better engagement with their audiences, as evidenced by greater numbers of comments, shares, likes, and followers for their online activities. The new skills, approaches, and tools provide a firm foundation of strategic communications to support greater

engagement with key constituents and government policy makers, and for the achievement of partner advocacy goals.

For mentoring and training on data management themes, *Together* collaborates with TrainzIT to help the CSO core partners become more proficient in the use of Microsoft data management and analysis software, and other software packages to facilitate the storage, analysis and use of data for reporting, mapping, and creation of infographics. *Together* mentors provide technical guidance and recommendations for addressing challenges and taking advantage of opportunities related to data management and use of data in CSO partner activities.

Illustrative highlights of the outcomes of mentoring activities during the quarter are presented below.

Association for Restoration of Esaan Rural Eco-System (ARERES). With guidance from The STANDARD, ARERES developed their brand identity and branding strategies, including organizational colors, logo and fonts for use in published media materials, and templates for various types of content. ARERES also began to apply a consistent storytelling approach in their media posts, ensuring these were engaging and recognizable by their audience. Mentoring helped ARERES staff to better understand the importance of creating a strong organizational identity and clear branding strategy that corresponds with their goals and which are appropriate for their focus audience.

With more consistent, structured, and engaging content, ARERES has received positive feedback from their audiences online, generating more comments, reactions, and shares. Facebook metrics reveal that ARERES had a total page reach of more than 29,000 from April to June 2022.

The Network of Civic Women for Peace (Civic Women). Civic Women published two podcast episodes for the “Talk Kub Ter” podcast series, titled *The mother of Luukriang Home: The Chance Giver Who Builds Leadership for Youth* and *Youth Girl: Anti-Bullying Boardgame*. They also released a video about a youth group called “*Wea-rung Pai Nhai*” who use their social media platforms to tell stories of multicultural society and everyday life in the Deep South. This Civic Women video garnered a total of 6,186 views.

While producing their media materials, Civic Women applies new techniques and tools learned from The STANDARD, including the audience-centric approach which helps them clearly identify their focus audience and to shape the mood and tone of their content to match the preferred style of the audience. This helps them simplify complex issues into more relatable and easier-to-grasp content for their audiences.

As evidence of the success of this approach, these two podcast episodes, *The mother of Luukriang Home* and *Youth Girl*, garnered more than 2,300 and 19,000 views, respectively, across Facebook, YouTube and Spotify platforms. Additionally, Civic Women also strengthened their graphic designs for podcast and YouTube covers, using templates clearly showing their organizational logo and more engaging colors and fonts. Overall, Civic Women Facebook page garnered a total reach of 57,342 during April to June, an increase of 126.5% from the previous quarter.

Association of Children and Youth for the Peace in Southernmost Provinces of Thailand (Luukriang). Luukriang continued to monitor and adjust their communications plan during the reporting period. They held regular internal meetings to review their content development plan and platforms used to disseminate messages to their audiences and assessed the effectiveness of their communications activities and online posts. As a result of their internal reviews, Luukriang began utilizing their Instagram account in addition

to their Facebook page as this platform is generally popular among youth, one of Luukrieang's main audiences. Previously, they promoted their activities mainly on their website, which is a one-way communication tool and therefore could not engage audiences effectively. With guidance from The MATTER and support from *Together*, Luukrieang shifted platforms and improved their communications approach. By clarifying its goals, knowing its core audience, and creating more engaging content with graphics and storytelling, Luukrieang encouraged greater audience reaction and engagement on its Facebook page. According to its Facebook insight data, during April to June 2022, their Facebook page obtained the total page reach of 96,868 (an 18.3% increase over the previous quarter), 5,225 page views (a 24.6% increase over the previous quarter), and 486 new page likes (a 44.2% increase over the previous quarter).

Luukrieang staff also received mentoring from TrainzIT on data management using Microsoft Excel, focusing on how to apply Microsoft Excel tools and features to create a project level database of stakeholders and people who received assistance through their project activities. They also learned how to merge project data to create and maintain an organization level database of stakeholder and beneficiary information, and how to analyze the resulting data for use in reports and presentations to government agencies, donors, and other interested organizations. Luukrieang will use these new skills in their upcoming activities funded through a grant award with *Together*, scheduled to begin in late August 2022.

Muslim Attorney Centre Foundation (MAC). With mentoring support from The MATTER, MAC created live programs they broadcasted on their Facebook page. In developing each program, MAC designed pre-production, production, and post-production plans, identified and clarified focus audiences, and tailored key messages for different audiences. MAC also strengthened its branding strategy and materials by standardizing its logo, colors, and format for content they develop to attract and enhance audience engagement and trust in MAC communications. As a result, the impact of their communications is improving, as evidenced through feedback received from audience focus groups, which highlighted their appreciation for and desire to see more of MAC's live programs and attend training courses on law and the justice process in the Deep South. During April to June 2022, MAC gained the total reach of 89,844 for its Facebook page.

MAC, supported by TrainzIT and *Together*, began to design their database for storing information from legal cases they have worked on, consisting of the database interface and data entry form that will capture information on legal complainants, results of investigation processes, and findings of the Court of First Instance, the Court of Appeals, and the Supreme Court, as available. Applying skills developed during training and mentoring activities, they are using Microsoft Access software in developing the database structure. Next, MAC will design reporting templates that they can use to support legal assistance activities and advocacy for legal reform. Mentoring support for MAC will continue into the coming period, as their data management staff complete the development of the database and begin entering historical case data which stem from the legal assistance they have provided to people in the region between 2016-2020 (more than 1,700 cases). With increased staff capacity and an improved database, MAC will be more effective in conducting evidence-based advocacy in support of people in the Deep South and in assisting people facing legal challenges.

THE PEN. In support of core partner Luukrieang's advocacy efforts, THE PEN published three video interviews, titled "A-esah Sareb: Peace Story Teller," "Is-kanda: Community Chef," and "Luukrieang Home." Using approaches they learned from The STANDARD, THE PEN employed the big idea technique, storyline development, and pre-production planning to facilitate selection of the locations for recording

the videos and to identify people with unique stories that could be told that represented Luukrieang's activities and link with their core advocacy goals. These three video interviews were disseminated on THE PEN Facebook page and have garnered a total reach of 11,685 and 4,896 views as of the end of June.

Expanding Media Coverage of CSO Core Partner Advocacy Activities

In support of partner communications activities, *Together* conducted media accelerator events online and in Bangkok under the theme "*Together Open House*." The events aimed to enhance Bangkok-based media awareness of CSO advocacy topics in the Deep South and leverage media capacity to amplify positive images and messages about activities in the region. Conducted in November 2021, the events were supplemented by journalist visits to the Deep South in December to interview people and collect information they could use to create compelling, evidence-based media coverage of key issues and advocacy messages of *Together* CSOs partners working in the region. The 64 different media materials produced during the year through the end of the quarter include original short news articles, videos, photo albums and live programs published on YouTube, Facebook, Instagram, and media organization website pages. Drawing on platform statistics, audience engagement metrics showed a reach of more than 800,000, and more than 428,000 views, 56,000 reactions, and 1,600 shares for the published content.

CSO Core Partner Advocacy Project Implementation

During the quarter, *Together* funded separate grant awards with seven CSO core partners supporting their advocacy activities. A selection of highlights and primary activities during April to June 2022 are presented below (highlights for previous periods can be found in *Together* Progress Reports):

Civil Society Council of Southernmost Thailand, Strengthening Local Capacity to Facilitate Positive Dialogue and Address Conflicts in the Deep South.

Civil Society Council conducted a final public forum under its grant award with *Together* on 30 May 2022 that brought together project stakeholders to discuss the outcomes of dialogue activities and the status of marine diversity in the Dato Village area, and to identify natural resource management policies that would help ensure the sustainability of local natural resource and which would be acceptable to community residents. The event successfully established a solid foundation for collaboration between government agencies, fisherfolk, and the civil society organizations for continued dialogue and problem-solving. Participants in the forum included the Pattani Provincial Fishery Office, Southern Border Province Administration Center (SBPAC), the Pattani Natural Resource Department, the Ban Dato Village Chief, and local Islamic religious leaders.

After the forum, Civil Society Council and the Dato Village fisherfolk met to reflect on project activities and outcomes. The fisherfolk expressed great satisfaction with the project and to Civil Society Council for their efforts to address the issues that had divided and been a source of tension in the community. They noted that the natural resource management agreement had helped to mitigate local conflicts and helped the two groups of fisherfolk to reconcile their differences. Representatives of the two fishing groups expressed their desire to work together for positive change in Dato Village, and, following the reflection meeting, signed an agreement to do so with the support of the Civil Society Council. Additionally, Civil Society Council held an internal reflection meeting where staff shared their perceptions of the achievements of the project and discussed how they can support implementation of the resource management agreement and where they might use their new skills and approaches to resolve disputes in

other areas.

Association of Children and Youth for Peace in the Southernmost Provinces of Thailand (Luukrieang), Strengthening Local Capacity to Support Vulnerable Women, Youth and Children in the Deep South.

Following their training-of-trainers course in March 2022, the project Training Resource Group began using their new skills to disseminate information to and coordinate activities with community leaders and village volunteers who assist vulnerable women, youth, and children in project focus areas. They did this through three community-level training courses conducted in Yala, Pattani, and Narathiwat during May 2022. A total of 92 people participated in the two-day training courses.

Religious leaders that participated in the training courses expressed their appreciation of the course, stating they found the content very useful and that other Islamic religious leaders in the province should also attend a training course like this. Reflecting on the time allowed for the course, Luukrieang and the trainers agreed that it would be better for the course to be expanded to three days, from the current two days, or include evening sessions, to allow more in-depth discussion of the course content and issues raised by participants. Luukrieang also determined that the trainers could use additional support to improve their presentation and facilitation skills and understanding of some of the course content. As a result, Luukrieang is planning to provide additional training and mentoring to the trainers to ensure the Training Resource Group is fully able to provide support and guidance to community leaders and village volunteers who assist vulnerable women, youth, and children in the region.

Small Grant Awards to Improve Relations and Address Drivers of Conflict – Highlights

During the quarter, *Together* funded grant awards with eight CSOs supporting projects that address drivers of conflict at the community level, including four CSOs in the Deep South, two in the Northeast and two in the North. A selection of highlights and primary activities during April to June 2022 are presented below (highlights for previous periods can be found in *Together* Progress Reports).

Saiburi River Basin Association (SRBA), Mitigating conflicts over the use of natural resources through dialogue in Raman District, Yala Province.

In May, SRBA hosted a one-day Pru Lan Kwai Ecology and Natural Resources Development and Management Plan workshop for community representatives, local government officials, and other project stakeholders to discuss the results of the wetland survey and recommendations from community members collected during village consultation workshops held in April. Government officials expressed their interest in the Management Plan, stating that the Plan contained a lot of good information and would help in the management of local natural resources. They also provided useful recommendation on how to improve the Plan and involve government agencies in its implementation (e.g., establishing a local water management committee that would involve district and provincial fisheries authorities; and sub-district administrative office support for establishing a local fishery center for research on local fish species).

In June, SRBA conducted a community forum to present the Management Plan and other project outputs to community members and other project stakeholders, including relevant government officials, academics, and local leaders. During the meeting, SRBA presented their experiences, accomplishments and challenges faced during project implementation and in developing the Management Plan. They also led discussions on the use and benefit of the Plan by community residents and its applications as a

management tool for wetland ecosystem preservation and to ensure equitable benefit from the use of local natural resources.

Kampung Taqwa Association (KTA), Strengthening Social Cohesion in Bangpu Subdistrict through Sustainable Natural Resource Management.

In June, KTA completed the Coastal Resource Survey and Mapping exercise that began in April 2022. Data from the 90 survey respondents were analyzed by KTA and the Bangpu Working Group members. Gaps in the dataset were identified and recommendations were sought from community leaders and government officials on how to address these. As the analysis concludes, KTA will work with local experts to draft a Bangpu marine coastal resource map and management plan that will be presented to the Bangpu Working Group, community residents, and local government.

Association of Women for Peace (We Peace), Supporting Buddhist and Muslim Communities in Pattani and Yala to Mitigate Conflict and Improve Intergroup relationships through Empowering Youth Leadership.

In April and May, We Peace conducted community forums in Na Tham and Yupo Sub-districts, Yala Province, that brought together government officials, project working groups, youth groups, and community members to discuss the results of the community scorecard processes that focused on improving food service at a child development center (Na Tham) and the community waste management system (Yupo). Participants discussed the strengths and weaknesses of the services from the community's perspective, and the roles of community members and government agencies in maintaining and improving the services. The forum provided opportunity for community residents to express their concerns and expectations, and for government officials to improve their understanding of community problems and receive feedback on the services they provide to the community.

Buddhist and Muslim youth led the overall scorecard processes and helped facilitate discussion during the forums. Through their involvement in the project, the youth helped improve community life and gained recognition from residents. The youth also enhanced their leadership skills through training provided by We Peace and by leading the scorecard process in their communities. Their work has been accepted by local authorities, as evidenced in Yupo, where the Sub-district Administrative Office will produce a billboard to publicize the achievements of the youth and support their involvement in the community youth council.

Northern Development Foundation (NDF), Addressing Natural Resource Use and Access Disputes in Chiang Dao District, Chiang Mai Province.

During the quarter, NDF conducted training courses and completed surveys to collect data in project focus villages. Training on legal matters regarding the use and access to forest lands and resources prepared community leaders to discuss these issues with authorities and identify possible remedies.

Data collected during village surveys provided a foundation for understanding community-public land boundaries and traditional land use practices. The data was used to create community maps, a community calendar, and clarify land use patterns, including area used for homes, forest, community forest, and agriculture. The data also helped to establish the community history of living in and using local forests, including evidence of some 300 years of continuous communal life in the area (e.g., artifacts were found).

Project activities have brought together community residents and local forestry officials, encouraging continuous interaction and engagement. This has improved relations between the communities and

officials. In the past, community members would flee when they saw forestry officials approaching, as they feared being arrested. Now, they do not do so. Better informed of their situation and legal rights, and with accurate data on their land use practices, people in the communities are confident in discussing land use and access issues among themselves and with local authorities to identify ways to resolve their problems. As problems are discussed and resolved, tensions are reduced in the communities. With growing confidence in their knowledge and abilities, community members have hope that their future will be bright.

Raks Thai Foundation (RTF), Addressing Natural Resource Use and Access Disputes in Mae Chaem District, Chiang Mai.

During the period, RTF oversaw the collection and analysis of natural resource use and access information in project focus communities, including discussions with local government officials and community groups to ensure a clear understanding of the perceptions and realities of current natural resource use and access practices. The resulting data were used to create community maps indicating current land use practices and the condition of different land plots that are accepted by the communities and local authorities. Additionally, the communities, supported by RTF, used the data and maps to create a natural resource management plan that was submitted to the Chiang Mai National Land Policy Subcommittee and forwarded to Royal Forest Department.

RTF also established a land policy working group comprising community representatives and government authorities. Using a participatory approach, RTF has encouraged close collaboration and free exchange of opinions during meetings, discussions, and other activities. Thus, the project serves as a platform for constructive dialogue between communities and authorities, helping to decrease tensions between them.

During this project, RTF has expanded its relationship with the National Land Policy Board (NLPB). NLPB officials attended project meetings and visited focus communities, hearing – for the first time – directly from communities of the problems and challenges they face. The officials remarked that most staff at the central level normally receive or hear only good stories and reports from the provinces. They felt that RTF’s project helped them to hear the reality facing local communities and noted that if this information could be reported to the Royal Forest Department, then positive changes might come about. The NLPB officials provided advice to RTF on how to advocate effectively to the Royal Forest Department in future projects.

RTF closed the project with a public meeting at the end of June, bringing together community leaders, academics, government representatives, and community residents to discuss project achievements and the proposed community Natural Resource Management Plan. Project activities have educated community residents of their rights and responsibilities regarding land use practices and given them confidence to discuss their problems and concerns with local authorities. Better able to discuss matters directly with government officials and identify solutions with them, local communities have growing faith that their futures will be less tense and more stable and productive.

Esaan Community Foundation (ECF), Addressing Water Use and Access Conflicts in Nam Phong District, Khon Kaen Province.

ECF completed Participatory Community Environmental and Health Impact Assessment tasks in the reporting period. This included focus group discussions with (1) individuals who advocate for the Huai

Chot Pond Dredging Project, (2) individuals who oppose the Huai Chot Pond Dredging Project, and (3) community leaders responsible for citizens living near the Huai Chot Pond Dredging Project, to collect community experiences, concerns and suggestions related to the environmental, economic and health impacts of the operations of heavy industries in Lam Nam Phon and the Huai Chot Pong. ECF also led community representatives in collecting water and soil samples with academics from Khon Kaen University, officials from the Environmental Regional Office 10, and representatives of factories in the area. The assessment established a commonly accepted set of scientific data that will be used in discussions with community residents, factory representatives, and government officials to clarify local concerns and identify and discuss mutually beneficial solutions to pressing issues.

Nature Friends Association (NFA), Strengthening Local Capacity to Mitigate Conflict in Kuchinarai District.

NFA conducted a Dust Impact Management and Monitoring course for Community Monitoring Committee members, introducing them to the specific effects of dust on the environment and people's health, laws and policies related to dust as an environmental hazard, and approaches to monitoring dust in the environment. Committee members also learned how to conduct stakeholder consultations, register and manage complaints, and report on dust-related issues and concerns.

NFA also introduced the Community Monitoring Committee to the Health Center 7 (Khon Kaen) and the Environmental Regional Office 10 (Khon Kaen) to open discussions on how to address community environmental problems and concerns. Additionally, NFA helped the Committee to establish strategies and activities to facilitate greater involvement among community members, local authorities, and plant representatives in environmental monitoring and improvement activities. To improve relations and reduce tensions between communities and the plants, one such activity is the planting of trees to reduce dust and pollution in the area. Communities, schools, the subdistrict health promoting hospital, and Subdistrict Administrative Organizations showed their enthusiasm for the activity by actively participating in tree planting activities.

Communities have begun to use the Community Monitoring Committee as a mechanism for reporting pollution related problems arising from plant operations, such as dust, odors, wastewater, and loud noise. The Committee records these incidents as evidence of adverse environmental impacts, which they report to local authorities. With their new expertise and experience, they are currently working with the Health Center 7 (Khon Kaen) to collect data related to environmental and health issues for use in environmental protection activities.

3. STAKEHOLDER PARTICIPATION

Together met with a wide range of Activity stakeholders during the quarter, including government agencies, CSOs, and universities. As local transmission of COVID-19 declined during the period and the government eased restrictions, *Together* was able to conduct in-person events and engage with partners and project stakeholders in focus communities. To maintain communications and preparations for upcoming activities and comply with government restrictions, meetings and training events were held online when possible.

A detailed list of activities with stakeholders during the quarter is provided below.

A. Royal Thai Government – Consultation meetings, training courses and discussions on upcoming activities:

- Provincial Justice Office, Khon Kaen Province, discussion on training activities
- Damrongtham Center, Khon Kaen Province, discussion on training activities
- Southern Border Province Administration Center (SBPAC), CSO-Government Workshop
- Provincial Justice Office, Pattani Province, multiple discussions on upcoming activities, past and upcoming training events, CSO-Government workshop
- Damrongtham Center, Pattani Province, multiple discussions on upcoming activities, past and upcoming training events, CSO-Government workshop
- Provincial Justice Office, Yala Province, multiple discussions on upcoming activities, past and upcoming training events, CSO-Government workshop
- Damrongtham Center, Yala Province, multiple discussions on upcoming activities, past and upcoming training events, CSO-Government workshop
- Provincial Justice Office, Narathiwat Province, multiple discussions on upcoming activities, past and upcoming training events, CSO-Government workshop
- Damrongtham Center, Narathiwat Province, multiple discussions on upcoming activities, past and upcoming training events, CSO-Government workshop
- Provincial Justice Office, Chiang Mai Province, discussions on past and upcoming training events
- Damrongtham Center, Chiang Mai Province, discussions on past and upcoming training events

In addition to these direct engagements by *Together* with RTG agencies, *Together* core partners and grantees have had substantial engagement with at least 44 local government agencies in Activity focus provinces as they implemented projects funded by *Together*. These include provincial, district and sub-district government agencies, and local offices of various technical ministries (e.g., Natural Resources and Environment offices, Energy Regulatory Commission offices, Public Health offices, Royal Irrigation Department offices, and National Park offices).

B. Civil Society Organizations (multiple meetings and communications during the period):

- Core Partners
 - Patani Forum (Deep South)
 - The Network of Civic Women for Peace (Civic Women, Deep South)
 - THE PEN (Deep South)
 - Association of Children and Youth for Peace in the Southernmost Provinces of Thailand (Luukrieang, Deep South)
 - Civil Society Council of Southernmost Thailand (Deep South)
 - Muslim Attorney Centre Foundation (MAC, Deep South)
 - Center for the Protection and Revival of Local Community Rights (CPCR, North)
 - Association for Restoration of Esaan Rural Eco-System (ARERES, Northeast)

- The MATTER (Bangkok)
- The STANDARD (Bangkok)
- Grant Recipients (sub-awards under Objective 3):
 - Esaan Community Foundation (ECF, Northeast)
 - Nature Friend Association (NFA, Northeast)
 - Raks Thai Foundation (RTF, North)
 - Northern Development Foundation (NDF, North)
 - Association of Women for Peace (We Peace, Deep South)
 - Kampung Taqwa Association (KTA, Deep South)
 - Saiburi River Basin Association (SRBA, Deep South)
 - Deep South Watch (DSW, Deep South)

C. Universities – Monitoring and learning activities, research (multiple meetings and communications during the period):

- Khon Kaen University, Faculty of Humanities and Social Sciences, Khon Kaen Province
- Maejo University, Faculty of Liberal Arts, Chiang Mai Province
- Prince of Songkla University-Pattani Campus, Faculty of Political Sciences, Pattani Province
- Yala Rajabhat University, Faculty of Humanities and Social Sciences, Yala Province

D. Noteworthy meetings with U.S. Government stakeholders during the quarter included:

- USAID/RDMA Implementing Partner Communications Meetings, Bangkok (online), 7 April, 19 May, and 23 June 2022
- US Embassy Chargé d’Affaires and USAID/RDMA Mission Director, Deputy Director (General Development office), and *Together* AOR (Thailand Governance Program Lead), discussion session with *Together* CSO partners, Pattani Province, 27 April 2022
- USAID/RDMA Deputy Director (General Development office) and *Together* AOR (Thailand Governance Program Lead), Government-CSO Workshop, Pattani Province, 13-14 June 2022

Together will continue ongoing engagements with stakeholders during July to September 2022, particularly with RTG officials, CSO representatives and university researchers through the following events:

- Preparation for training events with PJO, DRTC, and other government agency officials;
- Mentoring and grant award implementation with CSO core partners and sub-awards recipients under Objective 3; and
- Research, monitoring and learning activities with university partners.

4. CONTRIBUTIONS TO USAID/RDMA DEVELOPMENT SCREENS

Together has integrated three USAID/RDMA smart development screens into its overall approach and implementation strategy. These screens, and *Together's* contributions during the quarter, are presented below.

Science and Technology

CSOs increasingly recognize that they need to better incorporate Information and Communications Technology (ICT) if they are to reach broader audiences, especially youth. *Together* designs innovative social media engagement approaches, based on content analysis and audience targeting, to support dialogue and improved communication.

Contribution. During the quarter, *Together* continued to support capacity building for government representatives on integrated communications through three training courses with a total of 67 participants. In addition to formal training courses, *Together* also supported mentoring activities for its CSO partners on a variety of information and communications approaches and tools, helping them to achieve their advocacy goals and create larger impacts for their constituents through their activities.

Partnerships

Together, with its partners, leverages support for in-kind expertise, venues, facilitation services, and other contributions, and uses clear written agreements of partnership, that include broad expectations for activities and mutual support and focal points for managing the relationship and activities, to guide engagements. University partners have supported workshops, training courses, and research.

Contribution. During the quarter, *Together* funded 16 grants to local CSOs to address drivers of conflict and supported seven training courses for government officials with 153 participants. *Together*-funded grant awards and technical activities with CSOs and government agencies include provisions for partners to contribute their own resources as cost share towards the grant-funded activities and technical deliverables.

Gender Equality, Female Empowerment, and Social Inclusion

Together's complex adaptive system approach emphasizes the need to understand and integrate gender equality and social inclusion issues throughout the activity cycle to address drivers of conflict and social norms that affect social and political participation among women, men, girls, and boys across Thailand.

Contribution. During the reporting period, *Together* and its partners conducted five training courses on gender sensitivity and equity themes with 125 participants, helping partners to integrate the associated principles and best practices into their activities. In the coming period, *Together* will design additional training courses on gender sensitive and responsive public services for government partners. The courses are scheduled to begin in September 2022 and continue to January 2023, with an estimated 120 government officials in Pattani, Yala, Narathiwat and Chiang Mai Provinces expected to participate.

5. CHALLENGES

COVID-19 pandemic.

From April to June 2022, the number of new COVID-19 cases fell dramatically throughout Thailand, from more than 27,000 per day in early April to less than 2,500 at the end of June. With fewer cases, the government eased restrictions on travel and meetings, allowing *Together* staff to travel more freely to focus provinces and partners to proceed with in-person activities as scheduled (COVID-related deaths also decreased during the period, from more than 80 per day in early April to less than 20 in late-June).² There were few restrictions on meetings with government agencies, enabling *Together* to proceed with activities with government officials in focus provinces.

Despite fewer cases and government restrictions, the COVID-19 pandemic remains an on-going concern not only for *Together*, but also for its partners, stakeholders, and citizens throughout the country. Fears of a new surge in cases and a reintroduction of meeting restrictions may impact *Together's* long-term planning for events with government agencies and CSO partners.

Action: As the situation improved, *Together* accelerated implementation of operations and activities with partners. *Together* continued with pandemic related precautions during the quarter to ensure staff and partner safety, and smooth implementation of activities, including:

- Implementing a Continuity Plan and Risk Assessment Tool that provides guidance to senior managers and staff under various scenarios regarding the prevalence of COVID-19 and the resulting impact on life and business in Thailand.
- Grant award management and monitoring approaches include online meetings and discussions with grantees and stakeholders to ensure smooth award implementation and high-quality outputs.
- Using Webex as the main online platform for meetings and mentoring and maintaining the online SharePoint portal for partners to easily access project information, forms, templates, and training materials.

Activities requiring travel and in-person meetings will be able to proceed without delay should the current COVID-19 situation and related government policies remain unchanged during July to September 2022. These include events with provincial government agencies, field-based mentoring for grantees, on-site coaching of partner staff as they apply new skills and tools learned in training courses and mentoring sessions, and *Together* participation in, and monitoring of, community-level discussions.

Gaps in understanding of the factors that provide an underlying vulnerability to escalating tension and conflict.

Consensus opinion points to many complex and inter-related factors—political, socio-economic, and cultural—that have long affected communities vulnerable to escalating tension and conflict due to neglect and inadequate approaches to addressing them. CSOs designing activities to address local conflicts are hindered by a superficial understanding of underlying factors involved and how these may play out in the lives of different people in different communities. Thus, most CSOs tend to place focus on actions and

² <https://www.worldometers.info/coronavirus/country/thailand/>

activities (*what they will do*) rather than on how to address the underlying factors driving conflict. Poorly designed projects are the result. A better understanding of the relative significance of factors, how their importance may vary across different demographic groups, and how these may change over time is critical and necessary to ensure that activities address the most important factors for various stakeholder groups and lead to the desired positive outcomes.

Action: *Together's* research helps clarify and monitor risk factors which support destructive and violent actions and identifies demographic groups that are most vulnerable to being influenced to commit extreme acts. An assessment of non-violent influencers supplements this information, providing a deeper understanding of how these individuals provide a contrasting positive influence in their communities. *Together* is using research and assessment findings in proposal design workshops with core partners and other local organizations to build their understanding of, and ability to, address the most important drivers of conflict among various stakeholder groups, and to improve the design and potential for lasting outcomes of the projects they implement.

6. MAJOR ACTIVITIES FOR NEXT QUARTER (JULY TO SEPTEMBER 2022)

COVID-19 Emergency Impact and Actions

Due to the ongoing pandemic, caution must be taken to safeguard staff and partner health during travel and large in-person events. Thus, *Together* foresees a continuation of online interaction with stakeholders in the coming period. As possible and practical, *Together* staff will travel to project sites to monitor activities and conduct in-person events while following travel and meeting protocols – such as wearing masks, maintaining physical distancing, and taking temperatures when entering rooms.

As possible, partners will conduct community-level activities in their areas of operation. Training courses planned for government officials assume minimal travel and meeting restrictions, allowing events to be held in-person. However, given continued uncertainty around COVID-19, delays or cancellations of in-person activities, while presently unlikely, may occur. In response to these challenges, *Together* will continue to be flexible, adapting programming methods to changes in the work environment, and using innovative approaches and tools in implementing scheduled activities in the coming period and beyond.

Highlights of major activities planned for the next quarter are presented below.

Activities with Provincial Justice Offices, Damrongtham Centers and Other Government Agencies

In July to August, *Together* will meet with PJO, DRTC and other government agency officials in Pattani, Yala, Narathiwat, and Chiang Mai to confirm their interest in a second round of training for their staff and begin designing the curriculum and selecting participants. *Together* plans for a six-day course for a total of 30 participants in Chiang Mai, and a total of 90 participants (spread over three groups) in Pattani, Yala, Narathiwat. Guided by the results of the training assessment (See Section 7, Monitoring and Evaluation), the overall theme of the course will be on providing high quality services to the public, with instruction on communications approaches and techniques, gender sensitive and responsive service delivery, mediation techniques, customer service psychology, and other topics that are relevant to the work of the agencies.

The training courses are scheduled to begin in late-September 2022 and continue through January 2023.

CSO Core Partner Advocacy Project Implementation

In the upcoming quarter, *Together* will support CSO core partners as they implement projects, as presented below (*organization, theme and main activities*).

- The Network of Civic Women for Peace (Civic Women), *Increasing the Role and Capacity of Women to Advocate in Support of Peace in the Deep South*.

Before concluding this project at the end of July 2022, Civic Women will produce the final podcast episodes titled “Talk with Her” that cover topics related to women empowerment and draw on the stories of Muslim women actively promoting positive social change in the Deep South. The podcasts will be disseminated through the Civic Women podcast station. Additionally, Civic Women will also publish two videos on topics like those of the podcasts to inspire viewers and encourage women to take active roles in creating positive change in their communities.

- The Network of Civic Women for Peace (Civic Women), *Strengthening Women’s Leadership in the Deep South*.

In this second grant award with *Together*, Civic Women will prepare their detailed project work plan and communications plan to support their overall advocacy activities. They will conduct an advocacy planning workshop and prepare materials for their engagement with key stakeholder groups during the project.

Civic Women will conduct an engagement and advocacy meeting with the Provincial Islamic Committees of Yala, Pattani, Narathiwat, and Songkhla to share findings from their research on the role of Muslim women in public spheres and to discuss how women could take on a greater role in local religious affairs that have very significant impacts on life and governance of the communities in the Deep South. An estimated 47 people will participate in the meeting, including Islamic Committee representatives from each province, Sheikhul Islamic Office representatives, women alliance group representatives, key informants of Civic Women’s research project, and Civic Women staff. The main objective of this meeting is to generate interest and support for greater leadership by women in the region, and commitment to participate in the seminar on women’s participation in religious and community affairs in the Deep South.

- Association for Restoration of Esaan Rural Eco-System (ARERES), *Land Use and Access Dispute Mitigation in Northeast Thailand*.

In July, ARERES will complete work on their Pocket Guide detailing the six-step approach to addressing land use and access disputes that was developed during the first *Together*-funded grant award, including context analysis, stakeholder analysis, engaging with communities, engaging with government, bringing together opposing groups, and advocacy. ARERES will produce 300 copies of the guide for dissemination to trainees, network affiliates, and participants of advocacy events during this project and in future ARERES activities.

In August 2022, ARERES will host a three-day training course for their technical staff and staff of other CSOs working in the Northeast that partnered with ARERES during implementation of the first *Together*-funded grant award, including the Isaan Land Reform Network, the Mining Network, and the Association for the Conservation and Development of Phetchabun Mountains. In September 2022, they will conduct a

similar three-day training course for select members of the Isaan Land Reform Network who work on land disputes in the Northeast.

Also in September 2022, ARERES will conduct an advocacy meeting with government officials who are involved in land use disputes in Sai Thong National Park, Chaiyaphum Province to present and promote use of the model approach in the Northeast.

- The STANDARD, *Supporting CSO Advocacy through Documentaries*.

In July and August, The STANDARD will conduct internal workshops with *Together*, six CSO core partners, and USAID to discuss the three documentary themes, draft storylines, and begin the design of pre-production plans. The STANDARD will travel to Yala, Pattani, and Narathiwat to identify locations for interviews and filming video. They will also conduct preliminary interviews with various informants and stakeholders whose involvement is essential to the documentaries.

In August, The STANDARD will meet with *Together*, USAID, and CSO core partners to discuss and finalize the storylines, pre-production plans, and other essential matters. The pre-production plans will include story outlines, objectives, focus audiences, key messages, possible distribution channels, interviewees, and locations for interviews. Three trips to the Deep South are planned for September, to conduct interviews and collect video footage for use in the documentaries.

- The Muslim Attorney Centre Foundation (MAC), *Addressing legal challenges facing people in the Deep South through collaboration among government, civil society, and citizens*.

In August, MAC will hold a Facebook Live event to present their youth capacity building program and share the experiences of youth who attend previous training courses provided by MAC. They will also promote their upcoming training courses under this project that are scheduled to begin September, with an estimated total of 30 youth attending from three provinces.

With *Together* support, MAC will finalize the designed templates for their Microsoft Access database and begin entering the first batch of their existing case data for reporting, educational activities, and advocacy efforts – data from about 60 cases, which will be a strong test of their database system and enable them to correct errors and further improve the system before proceeding with the entry of additional data.

In addition to the project activities highlighted above, *Together* is also working with Civil Society Council and Luukriang to design proposals for new grant awards. *Together* anticipates these proposals will be developed and delivered to USAID for review and approval during July 2022.

Small Grant Awards to Improve Relations and Address Drivers of Conflict

Together will continue to provide guidance and support to grantees as they implement activities to address drivers of conflict in focus provinces. Upcoming grantee activities are presented below (*organization, theme, and main activities*).

- Northern Development Foundation (NDF), *Addressing Natural Resource Use and Access Disputes in Chiang Dao District, Chiang Mai Province*.

In July, NDF will present the land use and access maps and a draft Natural Resource Management Plans (NRMPs) to community members, and solicit their questions, concerns, and suggestions for improving the plans. NDF will also facilitate discussion on how the maps and plans can be used to negotiate and resolve land use and access disputes with government authorities.

Also in July, NDF, project working group members, and community leaders will conduct meetings in Muang Khong and Muang Haeng to present the revised NRMPs to relevant government officials, including representatives of the Office of Wildlife Conservation and Protection, Chiang Dao District, the Pha Daeng National Park Office, and the Plant Conservation Protected Area Regional Office 16. The planned output of the meetings is a general agreement with the revised NRMPs among all participants.

In August, NDF, project working groups, and community leaders will organize public meetings in Muang Khong and Muang Haeng to share the results of the data collection process and the revised NRMPs with community residents and government officials who did not take part in previous project activities. NDF will lead discussions on best approaches for advocating for the acceptance and use of the NRMPs among the broader community and relevant government agencies.

➤ *Kampung Taqwa Association (KTA), Strengthening Social Cohesion in Bangpu Subdistrict through Sustainable Natural Resource Management.*

In July, KTA will hold four dialogue meetings with four government agencies:

- The Pattani Provincial Tourism and Sports Office to encourage them to work with eco-tourism communities to develop eco-friendly approaches, regulations, and practices.
- The Pattani Provincial Fisheries Office Coastal Fishery Unit to advocate for them to work with fishing communities to demarcate coastal boundaries that support sustainable fishing, improve on- and off- season fishing activities, and discuss more sustainable fishing practices (e.g., proper fishing equipment, boat registration, hatchling management, and innovative sea life banking systems).
- The Pattani Mangrove Forest Administration and Management Center to advocate for them to work with fishing communities to demarcate of coastal boundaries and increase local awareness of the importance of mangrove forests to the vibrancy of marine life and local economies.
- The Yaring Subdistrict Municipality Office to advocate for better management of coastal resources, including more robust regulation and monitoring of toxic waste emissions into Pattani Bay, and annual development planning and budgeting commitments.

About 25 persons will attend each meeting with government agencies, for a total of 100 persons.

In late August, KTA will organize a half-day on-site and online public presentation (via Facebook and BAPU TV, a local television station) in Bangpu Subdistrict with upwards of 50 government and non-government leaders to share their achievements, challenges, and recommendations for maintaining effective communication and coordination for the benefit of Bangpu communities and the preservation of local natural resources. An exhibition of the Bangpu Resource Map will be displayed at the event venue.

➤ *Nature Friends Association (NFA), Strengthening Local Capacity to Mitigate Conflict in Kuchinarai District.*

In July, NFA and the project Community Monitoring Committee will organize Environmental Monitoring Plan Design Meetings in Kuchinarai District to create the Monitoring Plan, which will strengthen collaboration between the Committee, communities, plants, and relevant government agencies in addressing environmental problems.

Also in July, NFA will conduct a Compassionate Communication training course in Kuchinarai District for Community Monitoring Committee members to teach them the principles, tools, approaches, and techniques of constructive communication. Committee members will practice dialogue facilitation techniques and various approaches to communications. The activity will strengthen the Committee members' relationships and commitment through their interaction and practice during the course.

In early August, NFA and the Community Monitoring Committee will conduct an Environmental Monitoring Plan Community Validation Meeting in Kuchinarai District to present the Monitoring Plan to community residents and ask for comments and suggestions. The activity will improve community understanding of the Monitoring Plan and their involvement in implementing the plan. Also in August, NFA and the Community Monitoring Committee will hold a consultation meeting to present the Monitoring Plan and Committee achievements to the Kuchinarai District Chief, and representatives of the Kalasin Provincial Environmental Office, Environment Regional 10 Khon Kaen Office, and the Kalasin Provincial Industrial Office, and to solicit their support and advice in implementing the Monitoring Plan.

➤ Esaan Community Foundation (ECF), *Addressing Water Use and Access Conflicts in Nam Phong District, Khon Kaen Province.*

In July, ECF will organize a half-day meeting for both project focus communities to present and discuss the results and recommendations of the Participatory Community Environmental and Health Impact Assessment process. This will be an open forum for participants to listen, learn, and speak out about the environmental, economic, and health impacts (positive and negative) of heavy industry in the area, and how best to move forward. The intent of the meeting is to bring citizens together to listen to and be heard by trusted leaders about the assessment findings and other project activities.

Prior to the end of the project on 31 July, ECF will facilitate a consultation meeting with provincial, district, and subdistrict leaders to: (1) present the results and recommendations of the project, (2) discuss local concerns and government priorities, (3) listen to the perspectives of industrial plant representatives, and (4) identify and discuss potential, mutual-benefit solutions to addressing pressing issues.

In addition to the project activities with partners highlighted above, *Together* is also working with SRBA, RTF, and We Peace to design proposals for new grant awards. *Together* anticipates these proposals will be developed and delivered to USAID for review and approval by early August 2022.

Promoting Tolerance and Respect for Diversity

In Year 3, *Together* collaborated with Maejo University, Khon Kaen University, PSU–Pattani, and Patani Forum to design and conduct a research project to explore citizens' perspectives on hate speech and tolerance themes. Using a mixed methods approach, the research team conducted a quantitative survey in Yala, Pattani, Narathiwat, Khon Kaen, and Chiang Mai Provinces, and focus group discussion sessions, interviews with key figures and meetings with CSOs in Chiang Mai, Khon Kaen, and Pattani, following standard quantitative and qualitative research and statistical methods. In late November 2021, *Together*

conducted a two-day workshop with all research team members to assess the results, identify core findings, and determine the implications for *Together* programming and University actions to reduce the prevalence of hate speech and promote tolerance for diversity in Thailand.

In the coming period, *Together* will conduct one-day workshops at Khon Kaen University and PSU-Pattani with university students to discuss the results of the research project and identify opportunities to promote respect and acceptance for diversity among university students and communities nearby the universities. Additionally, *Together* will conduct a one-day workshop with Bangkok-based media outlets to discuss the results of the research project and the role media can play in promoting tolerance for diversity and countering hate speech.

Communications for Advocacy Workshop

In August to September, *Together* will work with four core partners (i.e., MAC, CPRC, Patani Forum, and Civic Women) to prepare for a Communications for Advocacy Workshop to discuss their experiences, and the processes, approaches and tools they used in communicating with focus audiences, particularly government authorities, that effectively supported their advocacy activities. Scheduled for September 2022, workshop discussions will identify effective approaches for communicating with focus audiences, defined by their appropriateness for the context in which they are used, adaptability for use in other contexts, and their capacity to support broad advocacy goals and improved understanding and relationships between advocacy focus groups.

To ensure the communication approaches are clearly identified and understood, the four CSOs will develop and, during the workshop, make short presentations of each approach, including tools, process steps, people involved, timing and challenges in implementation. Following the presentations, each organization will be well-prepared to give additional presentations to their staff and network organizations to raise awareness of the approaches among other CSOs. *Together* plans to conduct a second workshop with its other four CSO core partners in November 2022.

7. MANAGEMENT

OPERATIONS

COVID-19 Emergency Impact and Actions

As COVID-19 infections fell in Thailand during the period, operations largely continued as planned. The Bangkok and Songkhla offices remained open and *Together* staff were able to travel to implement and monitor partner activities and provide technical guidance as needed. *Together* foresees that staff based in Bangkok, Khon Kaen, and Songkhla will continue to be able to travel and hold in-person meetings and events through the coming period. As indicated in the Continuity Plan, *Together* will follow relevant RTG COVID-19 emergency policies and regulations regarding movement and meetings at all times.

Closedown Planning

On 30 June to 1 July, *Together* held a Quarterly Strategy and Closedown Preparations meeting in Bangkok with all staff. During the meeting, staff reviewed upcoming tasks for Year 4 Quarter 4, including activities, output targets, budgets, and individual staff responsibilities. Staff also began discussion of technical activities to be implemented in Year 5, and monitoring indicator targets and activity budgets, and created a draft closedown matrix (calendar) comprising various administrative and operational tasks that must be completed prior to the end of the *Together* activity in May 2023. DAI will submit a comprehensive closedown plan to USAID by mid-February 2023.

PERSONNEL

Together continued recruitment during the quarter for the Deputy Chief of Party, the Senior Program Manager-Songkhla and the Program Development Officer-Songkhla. Due to a lack of viable candidates from recruitment efforts in April and May, *Together* re-advertised the positions with a deadline for applications in mid-July 2022.

Short-term Consultants. During 27 June to 8 July, *Together* hosted the DAI/Bethesda-based Project Associate to assist with early closedown planning to ensure that *Together* is closed in a smooth and efficient manner, and in compliance with USAID regulations and DAI policies and procedures. Consultant tasks included:

- Assist in planning for and participate in the *Together* Quarterly Strategy and Closedown Preparations meeting.
- Draft a *Together* Activity closedown matrix, including plans for closing the Songkhla and Bangkok offices, property disposition, and demobilization of staff.
- Develop closedown plan trackers and familiarize field staff with these to ensure these are maintained throughout the closedown period.
- Formulate plans and timelines for auditing closed grants, procurement, and personnel files.

In August, *Together* plans to host the DAI Senior Business Analyst to update and improve the functionality of the *Together* Technical and Administrative Management Information System (TAMIS) database to ensure it meets current and future needs of staff. Tasks comprising this assignment include:

- Create a closedown module that Thailand- and Bethesda-based staff will use for efficient management of closedown tasks.
- Review and update administrative and technical modules to ensure that data capture forms and associated views are accurate and user-friendly.
- Review the locking function on data capture forms to ensure the integrity of TAMIS data.
- Orient *Together* staff on new and updated modules, forms, and views.

MONITORING AND EVALUATION

Together conducted the following monitoring and evaluation tasks during the period.

Assessment of Training Courses for Government Officials

In late May and early June, *Together* conducted an assessment of the training courses provided to government officials during December 2021 to June 2022. The assessment explored:

- Applicability of course content, techniques, and tools presented in the course for the government officials and agencies involved.
- Application of new approaches, techniques, and tools, as presented in the training courses, by the government officials and agencies involved, or plans to do so in the future.
- Government agency interest in additional training courses and, if so, topics, techniques, and tools of particular interest.

During the assessment, the assessment team reviewed the results of post-training participant evaluations collected from 494 trainees and conducted small group discussions with PJO and DRTC officials in Chiang Mai, Pattani, Yala, and Narathiwat provinces. A total of 33 persons participated in the discussions, including office directors in three locations and officials who had personally attended the courses. The assessment team also met with the trainers to gather their impressions of the courses, participants, and outputs.

Regarding course content, post-training evaluation scores indicated near universal agreement (more than 97%) that the course topics were relevant, and that new knowledge and skills obtained could be used by the government officials in their daily work. Participants remarked that the courses provided new information to them, covered new topics and techniques, and gave them confidence that they could provide better services to the public.

Participants also gave high marks for the trainers, with more than 97% agreeing that the resource persons were knowledgeable on the subject matter, well prepared to deliver the course content, and had good presentation skills. They also stated that the trainer skills and approach used supported learning and understanding, and that the diverse activities used during the courses built their confidence in applying the new approaches and techniques in their work. Participants were pleased that the trainers provided ample opportunity for them to exchange experiences and ideas.

Given the assessment results and following internal discussion, *Together* will design a second round of training for government officials, with courses beginning in September 2022 and continuing through January 2023. Still under discussion, the six-day course for a total of 30 participants in Chiang Mai, and a total of 90 participants (spread over three groups) in Pattani, Yala, Narathiwat will have an overall focus on providing high quality services to the public. Topics will include communications approaches and techniques, gender sensitive and responsive service delivery, mediation techniques, customer service psychology, and other topics that are relevant to the work of the agencies.

Drivers of Conflict Micro-Surveys

During November 2018 to June 2019, and again during June to October 2020, *Together* and its university research partners implemented the Community Governance and Drivers of Conflict Research (CGDCR) Project to explore issues of governance, social inclusion, and conflict in the North, Northeast, and Deep South regions of Thailand. The research provides *Together* with a clear understanding of community governance, drivers of conflict, and the pathways through which individuals become vulnerable to, and involved with, destructive or violent actions.

The research findings provide a foundation for the *Together* implementation strategy and a basis to measure the impact of its interventions. The initial quantitative perceptions survey implemented in March-April 2019 provides baseline data on governance, social cohesion, and drivers of conflict. In June 2020, the mid-point of the Activity, the perceptions survey was replicated following the same method and using the same tools. It will be replicated again at the end of the Activity, providing data that can be used to compare progress against baseline and mid-project data.

While this data will be useful in measuring the impact of *Together* interventions at the province level, it does not allow for a measure of the impact of specific projects at the community level. Such information and analysis would be useful to *Together* and partners in learning about what works and what does not at the micro-level, knowledge that can be used to design more effective interventions in the future. Micro-surveys of the perceptions of people directly participating in a sample of *Together*-supported activities, using the same questions and survey methodology used in the CGDCR Project, can help fill this gap in understanding and knowledge.

Guided by the Monitoring, Evaluation and Learning (MEL) Officer, *Together* and its university partners are conducting micro-surveys on governance and social cohesion factors and drivers of conflict in seven locations with projects supported by *Together*. As projects are completed, *Together* will compare the results of the pre- and post-project surveys to measure the impact of interventions in each location.

Projects and locations that include micro-surveys during the coming quarter are:

1. NDF, *Addressing Natural Resource Use and Access Disputes in Chiang Dao District, Chiang Mai Province*. Chiang Dao District, pre-project survey completed in February 2022 and post-project survey planned for August 2022.
2. SRBA, *Mitigating Conflicts Over the Use of Natural Resources Through Dialogue in Raman District, Yala Province*. Raman District, pre-project survey conducted in June 2021 and post-project survey planned for August 2022.
3. RTF, *Addressing Natural Resource Use and Access Disputes in Mae Chaem District, Chiang Mai*. Mae Chaem District, pre-project survey completed in December 2021 and post-project survey planned for August 2022.

Other projects and locations that have completed pre- and post-project micro-surveys are:

1. We Peace, *Building relationship between Buddhist and Muslim youth in three subdistricts in Yala Province*. Tambon Yu Po, Tambon Na Tham and Tambon Ba La, pre-project survey completed in November 2020 and post-project survey completed in June 2021.
2. ARERES, *Resolving Land Access and Rights Issues and Mitigating Conflicts in The Northeast*. Chaiyaphum Province, Khon San District, pre-project survey completed in December 2020 and post-project survey completed in June 2021.
3. ARERES, *Resolving Land Access and Rights Issues and Mitigating Conflicts in The Northeast*. Khon Kaen Province, Phu Pha Man District, pre-project survey completed in December 2020 and post-project survey completed in November 2021.

4. NFA, *Strengthening a multi-stakeholder platform to reduce tensions and mitigate conflicts in Kuchinarai District*. Khuchinari District, pre-project survey completed in December 2020 and post-project survey completed in November 2021.

CSO Core Partner Advocacy Capacity Index

Together works closely with partner CSOs to improve their capacity to advocate for the public interest, especially the interests of under-represented groups, to find common solutions with the government using non-violent means. *Together* has designed and implemented a Civil Society Organization Advocacy Capacity Index (CSO ACI) to monitor and assess progress in improving CSO advocacy skills and performance. Changes in index scores over time provide a gauge for measuring progress in developing CSO advocacy capacity. At the same time, the CSO ACI helps clarify CSO partner understanding of their own strengths and weaknesses in these areas and highlights specific issues needing *Together* attention.

The *Together* CSO ACI Assessment Team, comprised of the MEL Officer, Program Communications Officer, and a designated Program Development Officer, implements the assessment. The MEL Officer leads all planning, data collection and analysis tasks. The CSO ACI Assessment Team assesses data collected and scores CSOs in each competency area. *Together* collected baseline data in December 2020 to February 2021 and conducted the assessment with CSO core partners in the Deep South in March and in the Northeast and North in April 2022.

CSO Core Partner Communications Assessment

To better understand the extent to which *Together's* support has strengthened CSO core partner communications capacity, *Together* is conducting an assessment of the outcomes of training, mentoring, and project support provided to select partners. The assessment focuses on how *Together* support led to better partner advocacy outcomes, as articulated in their advocacy and strategic communication plans. Specifically, the assessment aims to:

- Deepen *Together* and partner understanding of the specific outcomes of communications training, mentoring and project support provided by *Together*;
- Identify impacts of *Together* support on CSO core partners' advocacy and communications efforts, as presented in their strategic plans; and
- Identify particularly effective approaches and practices in communicating with target audiences and advocating on key issues.

The assessment relies on collaborative consultation with participating CSOs (i.e., Civic Women, Luukrieang, MAC, and ARERES) and *Together* media partners (i.e., The STANDARD and The MATTER), and uses a combination of desk review, in-depth interviews, focus group discussions, social media monitoring, and social media metrics. This approach will provide a holistic view of partners' current and past communications and advocacy activities, and data that can be used to measure change over the period of *Together* support.

Assessment activities scheduled for July to September 2022 include:

1. Partner interviews and co-design sessions – with Civic Women on 19 July, Luukrieang and MAC on 20 July, and ARERES on 26 July 2022

2. Media partner consultation (focus on media perceptions of partners' communication activities and their progress in adapting new skills and approaches to their work) – with The STANDARD on 15 August and The MATTER on 16 August 2022
3. Social media monitoring and engagement metrics (focus on identifying the overall impact of communication activities through communications with a wider audience) – will begin on 29 July 2022 and continue through December 2022
4. Changemaker in-depth interviews (focus on identifying how communications and advocacy activities have been received by and changed the perceptions and actions of this audience) – will begin at the end of August and continue through December 2022
5. Community focus group discussions (focus on identifying how communications and advocacy activities have been received by and changed the perceptions and actions of this audience) – will begin at the end of September and continue through December 2022

Assessment analysis and reporting tasks will be conducted during December 2022 to January 2023.

Monitoring Data Reporting

Together supported 11 training courses during the quarter, with a total of 258 participants (of which 72 were youth). Of this total, 76% were women and 24% men.

As indicated by the USAID AO in an email dated 25 November 2021, *Together* is no longer required to enter information in the USAID training records database Training Exchange Automated Management System (TEAMS). This change will be made formal in a modification to the *Together* agreement. Thus, *Together* has no TEAMS report for the quarter.

Internal Data Quality Assurance Assessment Results

In July 2022, *Together* conducted an assessment of monitoring data related to activities conducted during April to June 2022. Following this assessment, *Together* has no errors to report to USAID regarding Year 4 Quarter 3 monitoring data.

APPENDICES

Appendix I

Together Activity Framework and Theory of Change

Theories of Change	Inputs (Illustrative)	Outputs	Outcomes	Goal
<p><i>If</i> government officials have better capacity, strategies, and tools to communicate with citizens, <i>then</i> government will be better informed and able to respond to citizen concerns, which will increase government's legitimacy and reduce grievances.</p>	<ul style="list-style-type: none"> ▪ Technical assistance to develop and implement framework and plan for expanding use of or effectiveness of citizen feedback mechanisms 	Output 1.1. Improved capacity of government officials to better communicate with citizens	Objective 1: Improve existing mechanisms for targeted RTG institutions to receive input/feedback from citizens	Improved meaningful engagement among targeted stakeholders to reduce drivers of latent and violent conflict in Thailand
	<ul style="list-style-type: none"> ▪ Digital innovation to increase transparency and improve state-citizen engagement ▪ Use public feedback to strengthen citizen-centered engagement strategies and mechanisms ▪ Use of data in making decisions 	Output 1.2. Improved strategies to strengthen channels for local citizen concerns to be heard		
<p><i>If</i> universities, CSOs, and media can better use evidence, develop constructive arguments, and apply effective governance tools to inform, aggregate, and represent citizen priorities, particularly those of marginalized groups, <i>then</i> the government will be more likely to engage and respond effectively to citizen demands.</p>	<ul style="list-style-type: none"> ▪ Facilitate tiered and peer-to-peer CSO capacity development ▪ Develop CSO capacity to conduct research in support of evidence-based advocacy ▪ Support CSOs to design/implement strategic campaigns using innovative communications approaches 	Output 2.1. Increased CSO advocacy, research, and communication skills to inform targeted audiences	Objective 2: Improve capacity of civil society to advocate for the public interest, especially the interests of under-represented groups, to find common solutions with the government using nonviolent means	
	<ul style="list-style-type: none"> ▪ Build media capacity to support CSO advocacy as an “accelerator” ▪ Technical assistance to improve media capacity to conduct research and in use of new technologies 	Output 2.2. Improved evidence-based media coverage of key issues in moderate, non-inflammatory ways		
	<ul style="list-style-type: none"> ▪ Train CSOs on social accountability and other data collection tools involving communication between citizens and government ▪ Workshops to discuss and document new/improved communications tools and channels 	Output 2.3. Developed/improved CSO tools to support citizens in communicating with government		
<p><i>If</i> different or conflicting groups can better understand and respect each other, develop skills and tools to resolve their differences constructively, and work on issues of common concern together, <i>then</i> they will be able to resolve their differences.</p>	<ul style="list-style-type: none"> ▪ Strengthen civil society capacity for dialogue to promote solutions to problems that support vulnerabilities to conflict ▪ Workshops with CSOs and media groups to discuss hate-speech and how to counter it through non-inflammatory communications 	Output 3.1. Empowered diverse communities and CSOs to engage constructively with each other on issues that affect them and mitigate conflict	Objective 3: Improve relations and constructive dialogue among citizens of different backgrounds	
	<ul style="list-style-type: none"> ▪ Promote dialogue between groups using new methods and approaches ▪ Promote evidence-based advocacy to address socio-political grievances ▪ Develop innovative dialogue tools 	Output 3.2. Increased/created channels for constructive dialogue among groups of different backgrounds		

Appendix 2

Together Monitoring, Evaluation and Learning Plan
Indicator Tracking Table

14-Jul-22

No.	Type	Together ID	Indicator Name	Unit of Measure	Disaggregated by	Baseline		Period 1 -- 22 Aug 2018-30 Sept 2019		Period 2 -- 1 Oct 2019-30 Sept 2020		Period 3 -- 1 Oct 2020-30 Sept 2021		Period 4 -- 1 Oct 2021-30 Sept 2022	
						Month-Year	Value	Target	Actual	Target	Actual	Target	Actual	Target (Revised)	Actual to 30 June 22
1	FA Output PS.6.2-2	41 (cross-cutting)	Number of USC-funded events, trainings, or activities designed to build support for peace or reconciliation on a mass scale	Event	None	NA	NA	0	0	35	13	21	32	28	27
2	FA Output PS.6.2-4	42 (cross-cutting)	Number of people participating in USG-supported events, trainings, or activities designed to build mass support for peace and reconciliation	Person	Sex (male and female); Age Cohort (20-24 years, 25-29 years, and 30 years and older); Province	NA	NA	0	0	611 M = 305 F = 306	122 M = 57 F = 65 Youth = 10	2,504 M = 1,252 F = 1,252	1,988 M = 906 F = 1,082	2,131 M = 1,091 F = 1,040	1,849 M = 1,014 F = 835
3	FA Output GNDP-8	22	Number of persons trained with USG assistance to advance outcomes consistent with gender equality or female empowerment through their roles in public or private sector institutions or organizations	Person	Sex (male and female); Age Cohort (20-24 years, 25-29 years, and 30 years and older); Province	NA	NA	0	0	146 M = 73 F = 73	47 M = 15 F = 32 Youth = 10	192 M = 96 F = 96	109 M = 36 F = 73	269 M = 112 F = 157	301 M = 94 F = 207
4	FA Output YOUTH-1	43 (cross-cutting)	Number of youth trained in soft skills/life skills through USG assisted programs	Person	Sex (male and female); Age Cohort (20-24 years, 25-29 years, and 30 years and older); Province	NA	NA	0	0	35 M = 17 F = 18	0 M = 0 F = 0	60 Age 20-24: 20; M=10; F=10 Age 25-29: 40; M=20; F=20	104 Age 20-24: 69; M=38; F=31 Age 25-29: 35; M=18; F=17	103 Age 20-24: 53; M=26; F=27 Age 25-29: 50; M=23; F=27	136 Age 20-24: 90; M=38; F=52 Age 25-29: 46; M=19; F=27
5	Outcome	11	Perception of "Consensus Orientation" in sample of focus community members	Compound variable	Province	See Table: Custom Indicator Tracking Table	See Table: Custom Indicator Tracking Table	NA	NA	End-of-period value improved over baseline	See Table: Custom Indicator Tracking Table	NA	NA	NA	NA
6	Outcome	12	Perception of "Participation" in sample of focus community members	Compound variable	Province	See Table: Custom Indicator Tracking Table	See Table: Custom Indicator Tracking Table	NA	NA	End-of-period value improved over baseline	See Table: Custom Indicator Tracking Table	NA	NA	NA	NA
7	Outcome	21	CSO Advocacy Capacity Index	Compound variable	None	See Table: CSO ACI (Baseline Values)	See Table: CSO ACI (Baseline Values)	NA	NA	NA	NA	NA	NA	NA	5 of 8 Organizations in at least 5 of 8 (obtained target positive change)
8	Outcome	31	Perception of "Community Marginalization and Discrimination" in sample of focus community members	Compound variable	Province	See Table: Custom Indicator Tracking Table	See Table: Custom Indicator Tracking Table	NA	NA	End-of-period value improved over baseline	See Table: Custom Indicator Tracking Table	NA	NA	NA	NA
9	Outcome	32	Perception of "Self-efficacy" among sample of focus community members	Compound variable	Province	See Table: Custom Indicator Tracking Table	See Table: Custom Indicator Tracking Table	NA	NA	End-of-period value improved over baseline	See Table: Custom Indicator Tracking Table	NA	NA	NA	NA
10	Outcome	33	Perception of "Sense of Belonging" among sample of focus community members	Compound variable	Province	See Table: Custom Indicator Tracking Table	See Table: Custom Indicator Tracking Table	NA	NA	End-of-period value improved over baseline	See Table: Custom Indicator Tracking Table	NA	NA	NA	NA
11	Outcome	34	Perception of "Responsibility for the Common Good" among sample of focus community members	Compound variable	Province	See Table: Custom Indicator Tracking Table	See Table: Custom Indicator Tracking Table	NA	NA	End-of-period value improved over baseline	See Table: Custom Indicator Tracking Table	NA	NA	NA	NA

APPENDIX 2

Together Monitoring, Evaluation and Learning Plan -- Custom Indicator Tracking Table
30-Sep-21

No.	Indicator (Factor)	Khon Kaen		Chiang Mai		Pattani		Yala		Narathiwat		Deep South							
		2019	2020	Percent Change	2019	2020	Percent Change	2019	2020	Percent Change	2019	2020	Percent Change						
11	Consensus Orientation	0.757	0.745	-2%	0.729	0.773	6%	0.742	0.676	-9%	0.692	0.716	4%	0.681	0.644	-5%	0.703	0.678	-4%
12	Participation	0.656	0.624	-5%	0.618	0.638	3%	0.614	0.605	-1%	0.576	0.531	-8%	0.615	0.559	-9%	0.601	0.564	-6%
31	Comm Marginalization and Discrimination	0.708	0.729	3%	0.691	0.691	0%	0.688	0.675	-2%	0.666	0.712	7%	0.637	0.616	-3%	0.661	0.667	1%
32	Self-Efficacy	0.801	0.799	0%	0.771	0.755	-2%	0.818	0.697	-15%	0.760	0.765	1%	0.749	0.722	-4%	0.774	0.729	-6%
33	Sense of Belonging	0.826	0.857	4%	0.775	0.810	5%	0.847	0.784	-7%	0.799	0.745	-7%	0.747	0.712	-5%	0.797	0.746	-6%
34	Responsible for the Common Good	0.814	0.827	2%	0.791	0.828	5%	0.788	0.756	-4%	0.769	0.706	-8%	0.783	0.734	-6%	0.780	0.732	-6%

Note: 1. Analysis of research data indicates no statistically significant difference between female and male survey respondents. Thus, disaggregation by sex is not provided.

2. Percent change negative, 2019 to 2020 (indicates increasing support for extreme ideas/actions)

3. All Data, unless otherwise indicated -- Confidence Level = 95%; Confidence Interval = 7.5%

4. Confidence Interval = 7.6%

5. Confidence Interval = 7.9% to 8.2%

6. Confidence Interval = 8.9%

Lower levels of confidence due to inadequate response data (not all questions answered in all interviews)

Appendix 3

USAID Together Activity -- Documents Uploaded to the USAID DEC 18-Jul-22

	Document	Date of Publication	Period	USAID AOR Approval to Upload	Date of Upload (by DAI)			USAID DEC	USAID DEC link (URL)
					DAI Sharepoint	DAI TAMIS	USAID DEC		
1	Quarterly Progress Report, Year 1 Quarter 1	30-Jan-19	22 August to 31 December 2018	21-Feb-22	1-Mar-22	18-Feb-19	24-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z758.pdf	
2	Quarterly Progress Report, Year 1 Quarter 2	30-Apr-19	1 January to 31 March 2019	21-Feb-22	1-Mar-22	30-Apr-19	24-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z759.pdf	
3	Quarterly Progress Report, Year 1 Quarter 3	30-Jul-19	1 April to 30 June 2019	21-Feb-22	1-Mar-22	14-Oct-19	24-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z75B.pdf	
4	Annual Progress Report, Year 1	30-Oct-19	22 August 2018 to 30 September 2019	16-Feb-22	21-Feb-22	18-Nov-19	21-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z6QX.pdf	
5	Quarterly Progress Report, Year 2 Quarter 1	30-Jan-20	1 October to 31 December 2019	26-Feb-22	1-Mar-22	27-Mar-20	28-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z7CV.pdf	
6	Quarterly Progress Report, Year 2 Quarter 2	30-Apr-20	1 January to 31 March 2020	26-Feb-22	1-Mar-22	1-May-20	28-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z7CW.pdf	
7	Quarterly Progress Report, Year 2 Quarter 3	30-Jul-20	1 April to 30 June 2020	26-Feb-22	1-Mar-22	30-Jul-20	28-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z7D1.pdf	
8	Annual Progress Report, Year 2	31-Oct-20	22 August 2019 to 30 September 2020	16-Feb-22	21-Feb-22	31-Oct-20	21-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z6R3.pdf	
9	Quarterly Progress Report, Year 3 Quarter 1	30-Jan-21	1 October to 31 December 2020	26-Feb-22	1-Mar-22	30-Jan-21	28-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z7D2.pdf	
10	Quarterly Progress Report, Year 3 Quarter 2	30-Apr-21	1 January to 31 March 2021	26-Feb-22	1-Mar-22	30-Apr-21	28-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z7D3.pdf	
11	Quarterly Progress Report, Year 3 Quarter 3	30-Jul-21	1 April to 30 June 2021	26-Feb-22	1-Mar-22	30-Jul-21	28-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z7D5.pdf	
12	Annual Progress Report, Year 3	30-Oct-21	1 October 2020 to 30 September 2021	16-Feb-22	21-Feb-22	30-Oct-21	21-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z6R6.pdf	
13	Quarterly Progress Report, Year 4 Quarter 1	30-Jan-22	1 October to 31 December 2022	20-Mar-22	23-Mar-22	30-Jan-22	23-Mar-22	https://pdf.usaid.gov/pdf_docs/PA00Z8K1.pdf	
14	Quarterly Progress Report, Year 4 Quarter 2	30-Apr-22	1 January to 31 March 2022	18-Jul-22	30-Apr-22	30-Apr-22	18-Jul-22	https://pdf.usaid.gov/pdf_docs/PA00ZGF5.pdf	
15	Annual Work Plan, Year 1	6-Dec-18	22 August 2018 to 30 September 2019	2-Mar-22	2-Mar-22	18-Feb-19	2-Mar-22	https://pdf.usaid.gov/pdf_docs/PA00Z7JV.pdf	
16	Annual Work Plan, Year 2	1-Oct-19	1 October 2019 to 30 September 2020	2-Mar-22	2-Mar-22	14-Oct-19	2-Mar-22	https://pdf.usaid.gov/pdf_docs/PA00Z7JX.pdf	

USAID Together Activity -- Documents Uploaded to the USAID DEC
18-Jul-22

	Document	Date of Publication	Period	USAID AOR Approval to Upload	Date of Upload (by DAI)				USAID DEC link (URL)
					DAI Sharepoint	DAI TAMIS	USAID DEC		
17	Annual Work Plan, Year 3	21-Oct-20	1 October 2020 to 30 September 2021	2-Mar-22	2-Mar-22	21-Oct-20	2-Mar-22	https://pdf.usaid.gov/pdf_docs/PA00Z7JZ.pdf	
18	Annual Work Plan, Year 4	22-Sep-21	1 October 2021 to 21 August 2022	2-Mar-22	2-Mar-22	23-Sep-21	2-Mar-22	https://pdf.usaid.gov/pdf_docs/PA00Z7K1.pdf	
	Research and Assessment Reports								
19	Gender Equality and Social Inclusion (GESI) Analysis	5-Dec-18	NA	27-Feb-22	1-Mar-22	18-Feb-19	28-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z7DJ.pdf	
20	Feedback Mechanism Assessment	27-Jan-20	NA	27-Feb-22	1-Mar-22	1-Sep-20	28-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z7F9.pdf	
21	Underlying Vulnerabilities and Drivers of Conflict in Thailand	21-Apr-20	NA	Public Document	1-Mar-22	29-Apr-20	24-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z75C.pdf	
22	Roles and Characteristics of Non-Violent Influencers in Thailand	6-Aug-20	NA	Public Document	1-Mar-22	10-Aug-20	28-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z7FB.pdf	
	Other								
23	Gender and Inclusive Development Action Plan (GIDAP), Revision 2	1-Aug-20	Life of Activity	27-Feb-22	1-Mar-22	1-Sep-20	28-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z7FC.pdf	
24	Monitoring, Evaluation and Learning Plan, Revision 2	19-Jan-21	Life of Activity	2-Mar-22	2-Mar-22	8-Feb-21	2-Mar-22	https://pdf.usaid.gov/pdf_docs/PA00Z7K3.pdf	
25	Together Activity Fact Sheet	30-Jan-20	Life of Activity	Public Document	1-Mar-22	30-Jan-20	28-Feb-22	https://pdf.usaid.gov/pdf_docs/PA00Z7FD.pdf	
26	Monitoring, Evaluation and Learning Plan, Revision 3	28-Mar-22	Life of Activity	25-Apr-22	28-Mar-22	31-Mar-22	27-Apr-22	https://pdf.usaid.gov/pdf_docs/PA00Z7BC3.pdf	
27	Gender and Inclusive Development Action Plan (GIDAP), Revision 3	5-Jul-22	Life of Activity	15-Jul-22	6-Jul-22	6-Jul-22	18-Jul-22	https://pdf.usaid.gov/pdf_docs/PA00Z7GDT.pdf	