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Enhancing WASH Activity

QUARTERLY REPORT

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ACTIVITY INFORMATION

Activity Title	Enhancing Water, Sanitation, and Hygiene Activity
Agreement Number	72064121CA00001
Name of Prime Implementing Partner	Global Communities
Name(s) of Subcontractor(s)/Subawardee(s)	Afram Plains Development Organization (APDO) Aquaya Institute Be Girl Deloitte Safe Water Network The Manoff Group Total Family Health Organization (TFHO) Water4 WaterAid, Ghana World Vision
Activity Start Date	October 01, 2021
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DISCLAIMER

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ACRONYMS AND ABBREVIATIONS

BCC	Behavior Change Communication
CLTS	Community-Led Total Sanitation
COP	Chief of Party
COVAX	Covid-19 Vaccination
DA	District Assembly
DICCS	District Inter-Agency Coordinating Committee on Sanitation
EHA	Environmental Health Assistant
EHO	Environmental Health Officer
EMMP	Environmental mitigation and monitoring plan
ENA	Essential nutrition actions
EWA	Essential WASH actions
GC	Global Communities
GES	Ghana Education Service
GoG	Government of Ghana
M&E	Monitoring and evaluation
MHM	Maternal Health Management
NL	Natural Leaders
OD	Open defecation
ODF	Open defecation free
PPP	Public-private partnership
RICCS	Regional Inter-Agency Coordinating Committee on Sanitation
SBCC	Social and behavior change communication
TMG	The Manoff Group
TOR	Terms of Reference
USAID	United States Agency for International Development
USG	United States Government
WASH	Water, Sanitation and Hygiene
WHO	World Health Organization
WSMTs	Water and Sanitation Management Teams
VSLA	Village Savings and Loans Association

1. EXECUTIVE SUMMARY

In its second-quarter (FY22 Q2), enhancing WASH Activity has focused on equipping stakeholders with the Behavior Integrated Approach (BIA) or behavior-first approach to implementation. Although the BIA has taken center stage, E-WASH has also facilitated the uptake of Covid-19 vaccines among citizens in all project regions through the Covid-19 Vaccine Acceleration Operational Support (COVAX project). Global Communities also took advantage of the *9th World Water Forum - Dakar 2022* to showcase its collective WASH Impact made in the lives of Ghanaians in collaboration with USAID. These milestones achieved in FY22-Q2 could not have been possible without our ten partners, with whom we formed the E-WASH Team.

FY22-Q2 began with a series of workshops dubbed *Igniting Behavior Change (IBC) Workshops* to educate and empower the E-WASH team, first, and; Regional and District stakeholders on the BIA of improving WASH behaviors among citizens. This series of workshops, led by The Manoff Group (TMG), has been organized in four regions in Northern Ghana: Upper East, Upper West, Northern, North-East, and project regions. Since January, most stakeholders have been enlightened and empowered to adopt the BIA during project implementation. With this foundation laid, the sustainability of improved WASH behaviors is more likely to increase..

The team also leveraged this series of workshops to engage the Government of Ghana agencies on individual bases to finalize MOUs before the commencement of project implementation. One of these government agencies is the Zongo and Inner Cities Development Secretariat (ZICDS), under the Office of the President of Ghana. They are eager to commence implementation in their zones of influence (ZOI) which constitute 21 districts in the E-WASH project regions. They are also optimistic about improving the WASH behaviors of people in their ZOI under this partnership.

Running concurrently with the E-WASH project is the COVAX project. Based on our proven track record in project delivery, USAID entrusted Global Communities to oversee the uptake of the COVID-19 vaccines among citizens in the E-WASH ZO in February. Using the BIA, the people were sensitized to the relevance of the Covid-19 vaccination through jingles that are being aired on local radio stations in local languages. The GC team has since made some recruitments and rolled out the vaccines collaborating with the Ghana Health Service (GHS). In the first eight days of intervention, **91,799 people** were vaccinated, out of which 27,619 have received the first dose, 59,340 have received the second dose, and 4,840 have received boosters. At this rate, we are optimistic that most citizens in the E-WASH geographic area will willingly get vaccinated.

This quarter would not have been completed without participating in *World Water Day 2022 (WWD22)*, considering our contribution to providing Ghanaians access to safe water. In Ghana, the team supported the Ghana Water Commission to organize an event to commemorate the day. Additionally, the E-WASH team was privileged to participate in the *9th World Water Forum* in Dakar, Senegal. The team showcased Global Communities' contributions to improving WASH in Ghana. The team shared the organizations' experiences as much as they learned innovative practices from other participants from across the globe.

Further, our partners, including Water4, APDO, Deloitte and Aquaya Institute, have been contributing to the gains of the E-WASH project. Per their roles, they have been engaging stakeholders and communities and conducting research, respectively, to achieve the targets, which will ensure the overall attainment of the E-WASH project goal.

It is worth mentioning that progress made in FY22-Q2, although largely focused on workshops for stakeholders, is consistent with workplan. With these foundations laid, more direct implementation and WASH infrastructure constructions will commence next quarter, FY22 Q3.

1.1. Activity Description

The E-WASH Activity aims to facilitate access to and use of sustainable water, sanitation, and hygiene services, financing, and governance of northern Ghana. E-WASH will work in 30 districts across six regions in Ghana (Northern, North-East, Oti, Savannah, Upper East, and Upper West), including USAID/Feed the Future zone of influence (ZOI), comprising 17 districts in four regions. Global Communities will spearhead E-WASH with ten other partners with technical expertise in WASH, namely Afram Plains Development Organization (APDO), Aquaya, Be-Girl, Deloitte, Safe Water Network, The Manoff Group, Total Family Health Organization (TFHO), Water4, WaterAid, and World Vision.

By employing a strengthening systems approach, E-WASH activity is working to achieve the following results:

- 1) The Government of Ghana (GoG) and Metropolitan, Municipals and District Assemblies (MMDAs) efficiently and effectively plan, budget, implement, and monitor water and sanitation services;
- 2) GoG and other actors improve the enabling environment for private sector participation in the WASH sector;
- 3) Citizens and institutions adopt and sustain improved WASH practices; and
- 4) WASH service providers adopt improved management, operational, and finance models products in target districts.

All strategies are designed to collaboratively prioritize, fund, and implement with the GoG to achieve key behavioral changes and outcomes and ensure sustainability.

E-WASH will build on the improved behaviors attained under the USAID-WASH for Health Project that ended in September 2021. Through E-WASH, it is anticipated that 300,000 people will gain access to basic sanitation services, and 250,000 people will gain access to basic drinking water services. In addition, E-WASH will support MMDAs to enable 70 percent of target communities to be certified as Open Defecation Free (ODF) and 60 percent of households to adopt and sustain improved WASH practices, including through the transformation of household/community gender roles and norms.

Result 1: MSWR and MMDAs effectively and efficiently plan, budget for, implement, and monitor water and sanitation services and policy.

IR 1.1 MMDAs incorporate WASH investment plans into District Development Plans:

GC will support MMDAs to develop and incorporate WASH plans into medium-term District Development Plans and engage GoG ministries and agencies to prioritize WASH services. GC will begin work with three MMDAs to align public-private partnerships (PPPs) with District Development Plans and engage relevant stakeholders to validate WASH investment plans, supporting the MMDAs in the presentation of these plans to the General Assembly for approval. GC and World Vision (WV) will work with relevant stakeholders to conduct annual reviews of the WASH investment plans and District Development Plans. GC will provide support to MSWR and MMDAs to support WASH events, including handwashing celebration day, world toilet day, etc. WV will conduct a gap analysis and conduct capacity strengthening for MMDA staff. WV will set up information systems in all targeted MMDAs. GC will conduct water and sanitation coverage mapping and organize community meetings on the mapping results. In support of multiple IRs, TMG will design and conduct “Igniting Behavior Change” capacity building workshops with targeted audiences, including District Health Management Teams (DHMTs), MMDs, community leaders, HCF workers, and community members and hold a full

stakeholder meeting on WASH “Igniting Behavior Change” Lessons Learned and the Way Forward. Water4 will convene a strategy kick-off meeting for Wa for E-WASH partners. Water4 will coordinate with MMDAs on WASH fund allocations for efficient investment and define customer service areas in one to three districts. Water4 will support up to three MMDAs to align PPPs with District Development Plans. GC and WaterAid will organize and hold national and local level engagements in policy dialogues and influencing on WASH and Health linkages.

IR 1.2 National and MMDA increase and efficiently spend their budgets for WASH services in northern Ghana:

GC will train MMDAs on proposal writing to source funding for WASH activities. GC will support MSWR to develop a WASH sector PPP policy and assist the MSWR to create a WASH help desk. WV will analyze national and international data on WASH access and engage relevant GoG ministries and agencies on the need to prioritize WASH service delivery. GC and WV will establish annual WASH plan marketing summits with partners, Corporate Ghana, NGOs, and potential investors and organize an annual conference for regional ministries, Metro Municipal District Chief Executives (MMDCEs), and stakeholders on WASH financing. WV will engage MMDAs, encouraging them to dedicate a certain percentage of internally generated funds (IGF) for WASH service delivery and will institute an annual awards scheme to recognize and reward exceptional MMDAs that prioritize investment. WaterAid will develop capacities of MMDAs to prioritize WASH in HCFs and create health linkages.

IR 1.3 MMDAs or other water services authorities monitor water quality, quantity, and sanitation coverage:

GC will work with MMDAs to train code enforcement officers, locally referred to as environmental health prosecutors, on environmental sanitation and guidelines and publish local and national bylaws. GC will support creation of districtwide ODF plans, investment plans, and marketing strategies, and, with WV, will train and support WSMTs to conduct participatory water quality assessments. TMG will assess MSWR staff ability to conduct WASH demand-and-use activities, develop a training package, and conduct initial pilot trainings. GC and WV will organize dissemination workshops with MMDAs on the National Drinking Water Quality Framework and support MMDAs to prepare and implement district level plans for operationalizing the framework. WV will support MMDAs to establish or strengthen water quality analysis and testing (test materials, field test kits, other quick test kits) and train MMDA District Work Departments to conduct site visits to water facilities and test water samples. WV will build the capacity of MMDAs in water safety planning and water quality monitoring and will deploy groundwater level data loggers across sub-basins in the districts, to monitor groundwater sustainability with respect to climate change.

Result 2: GoG and other actors improve the enabling environment for private sector participation in the WASH sector.

IR 2.1 GoG supports policies that encourages private sector sanitation service providers to reach the poor:

GC will strengthen MSWR capacity to use the pro-poor guidelines. GC will analyze current policies, identify gaps, and propose additional pro-poor reforms. GC will build the capacities of district and regional ministries to better engage with the private sector. Water4 will identify approaches to target subsidies to the most marginalized and engage MMDAs and national stakeholders in policy discussions affecting private sector participation. GC will contract Deloitte to provide advisory services, including assisting E-WASH to expand implementation of pro-poor policies and development of policies that promote private sector solutions. Deloitte will analyze

the financial enabling environment for water and sanitation sectors and specific cost layers of providing finance in an individual transaction. Deloitte will identify suitable finance providers or assist E-WASH in designing technical assistance and incentive payments to overcome the barrier in the cost layers.

IR 2.2 Households, SMEs, and service providers use financial products for WASH:

GC will implement SBC activities to sensitize citizens on the importance of prioritizing WASH and engage MMDAs in enabling financial institutions to produce WASH products. GC will engage with the Ministry of Gender and Social Protection and relevant GoG agencies to advocate for women's financial inclusion and assess and select WASH financial products which meet the needs of target groups, including promoting village savings and loans associations (VSLAs). APDO will facilitate rural financial systems at the community level. Deloitte will assist in developing inclusive sanitation financing mechanisms, focusing on women's access to finance and community groups' ability to jointly borrow. Deloitte will explore alternative charging structures to maximize both affordability and financial and operational sustainability, with the aim of making providers attractive to lenders. Deloitte will map lending barriers, design interventions and incentives to overcome barriers, and prepare marketing events to raise consumer awareness on available financing options.

IR 2.3 GoG implements water governance accountability mechanisms to ensure efficient responses to local concerns:

GC will build the capacity of community representatives to advocate MMDA funding of WASH projects. GC will build the capacity of District Authorities and civil society to advocate at the national level. GC will build MMDA and CWSA capacity to regulate and oversee delivery of quality, equitable WASH services via PPP. GC will encourage MMDA use of participatory planning and budgeting to develop a medium-term development plans inclusive of WASH service investment. GC will encourage MMDAs to adopt a budget tracking tool to increase transparency and accountability. Water4 will negotiate profit sharing arrangements with MMDAs, target WASH funding and negotiate and sign PPPs for ten- to twenty- year service periods in at least one district. Water4 will work with MMDAs to set water quality testing and compliance protocols and set functionality metrics and targets.

Result 3: Citizens adopt and sustain improved WASH practices.

IR 3.1 Citizens use basic sanitation facilities:

GC will enter communities using behavior first sessions and audio visuals to change WASH-related social norms. GC will train CLTS facilitators to implement CLTS, leading to the construction of household latrines, formation of VSLAs, training of local artisans, and introduction of latrine financing options. The pro-poor guidelines will be used to identify and support the poor in project communities. TMG will reorganize existing communication packages, including community engagement and team building modules, for target audiences (e.g., NLS, EHOs, extension workers, etc.), and review WASH and nutrition-sensitive WASH (NuWASH) communication materials and activities with relevant stakeholders to assess gaps and further needs. TMG will meet with GHS staff to discuss how to better integrate WASH into health topics, similar to NuWASH. TMG will assess GoG integration of WASH and NuWASH into field activities and develop a plan of action based on findings. TMG will conduct rapid formative research to assess COVID challenges and associated additional sub-behaviors. TMG will conduct training of trainers on the use of WASH and NuWASH packages with previously trained users to prepare them to conduct training workshops in E-WASH districts. TMG will expand training via the Ministry of Health (MoH) and assess possibilities of training via Community-Based Growth Program Volunteers (CBGPV). TMG will conduct a rapid assessment on WASH counseling skills and determine possibility of additional WASH

Counseling module for communication package. GC will reprint limited copies of existing communication package in different format. Water4 will complete the Kalba system retrofit to NUMA and expand the construction of the distribution network piped water systems. GC and APDO will conduct a five-day training for on hygiene for community network groups and leaders. APDO will train EHOs and conduct latrine artisan and mechanic training in four districts. APDO will also implement hygiene SBC.

IR 3.2 Citizens access safe and convenient water and sanitation services:

GC will broadcast SBC messages on WASH services and introduce households to services and financing options. GC will assess non-functional boreholes for rehabilitation and develop bidding documents for the engagement of contractors and consultants for WSMTs to contract drilling, drilling supervision, and hydro studies. APDO will conduct a training of WSMTs in every district. Safe Water Network (SWN) will sensitize communities for water stations, civil works, and pipe networks using prepaid meters. SWN will source drilling, mechanization, and solar installation for stations and will apply water treatment and quality monitoring tools, ultimately branding and commissioning new stations.

IR 3.3 Citizens efficiently pay for affordable water and sanitation services:

GC will assist WASH service providers in providing flexible credit schemes for household water connection. GC will tailor payment models for WASH services around established norms of pay-to-fetch and monthly payments. VSLAs will support payment for WASH services. GC will support MMDAs in including WASH services for schools and HCF in funds allocation. HCFs to lobby DHMTs to source for funds to pay for water and sanitation services in Health. Water4 will sell water through vendors, manage tariff revenue, hire NUMA vendors, and train vendors in sales and marketing. SWN will expand piped connections and implement a user subsidy program.

IR 3.4 Institutions efficiently pay for affordable water and sanitation services:

GC will conduct WASH assessments of HCFs. GC will assist DHMTs to conduct IPC-WASH trainings for health officers and HCF stakeholders. GC will partner with Ghana Education Service to conduct assessments and provide training for staff. GC will work with TMG to develop, produce, and air SBC messages. GC and BeGirl will conduct a market assessment of MHM products and establish partnerships with MHM product distributors. GC and BeGirl will contextualize SBC and education packages on menstrual and roll out campaigns in collaboration with GoG and other stakeholders. Additional SBC campaigns will address menstrual stigma and generate demand for menstrual products. Water4 will conduct market-based WASH training for each new community. Water4 will sign agreements with clinics, schools, and households for service delivery as needed. GC and APDO will organize and facilitate bi-annual hygiene league tables in institutions, organize events for special events (e.g., Menstrual Hygiene Day). GC and WaterAid will increase access to WASH in HCFs and develop capacities of DHMTs and regional health directorates to improve institutional hygiene to attract patients to their HCF.

IR 3.5 Family members, basic school children, and health and school staff adopt improved hygiene practices:

GC will engage in policy dialogues with local governments, DHMTs, MSWR, MMDAs, and Ministries of Health, Local Government. and Rural Development to create awareness on the need to deliver accessible and sustainable WASH in HCFs and communities. GC will develop capacities and influence MMDAs to prioritize WASH in HCFs and on WASH and health linkages, as well as working with DHMTs and health officials to carry out hygiene SBC. GC will also develop community capacities on WASH rights. In addition, WaterAid and GC will install solar integrated water supply systems in HCFs, install toilets and bathrooms for health workers, install handwashing facilities, and install gender segregated sanitation blocks for patients with

MHM supplies and accessible facilities. E-WASH will also install double chamber incinerators for medical waste management. GC and WaterAid will strengthen the capacity of Infection Prevention and Control-WASH (IPC-WASH) on prevention of cross-infection. GC will assess IPC-WASH in all HCFs using the WASH Facility Improvement Tool (WASHFIT). GC will then carry out WASHFIT trainings for HCF and set up IPC-WASH committees in each facility using the WASHFIT guide. GC and WaterAid will implement the ABCDE novel hygiene campaign, with integrated WHO and GHS COVID-19 behaviors and safety protocols within the campaign. WaterAid will support GHS to develop and disseminate SBC materials and standard operating procedures for HCFs. GC and WaterAid will also conduct advocacy, capacity strengthening, and knowledge management activities for national, regional, and district level actors, and embark on a hygiene campaign for behavior change and against COVID-19.

Result 4: WASH service providers adopt improved management, operational and finance models.

IR 4.1 Private sector increases sales:

GC will facilitate private sector innovative to develop and increase access to affordable WASH products and services. GC will work with TFHO and private sector actors to establish and coordinate effective supply chains to last mile distribution. GC will conduct market surveys and disseminate findings on demand for WASH products and services and innovative consumer financing options. TFHO will recruit and train distributors, sales agents, and retailers who will be deployed to intensify sales activities and roll out sale promotional activities (community activations, market storms, adverts, etc.). TFHO will engage a business development consultant to support distributors and sanitation entrepreneurs and will design and roll out matching funds or incentive schemes. Deloitte will provide targeted technical assistance, facilitating public/private dialogue and process to advance policy reforms with power to encourage increased private sector operators in the WASH sector. Deloitte will promote knowledge of enabling policies and provide technical assistance and toolkits to enable private provision. Deloitte and GC will work together to identify innovative business models and introducing them to finance sources so they can grow; and utilize prize competitions and other incentive approaches to encourage private businesses to overcome market failures.

IR 4.2 Water service providers improve district-wide operational efficiency:

GC will support Water4 and SWN to build their capacity as WASH service providers to source for funding, conduct surveys and assessments on willingness and ability to pay, promote sustainable business models, and coordinate and plan for district-wide coverage. Water4 will conduct a baseline survey and developed key performance indicators, informing annual cost recovery targets. SWN will conduct trainings for WSMTs and water service providers on management and operational protocols, preventive maintenance protocols, and on financial and operational performance monitoring and reporting.

IR 4.3 Water service providers improve financial performance:

GC will facilitate experimentation of water service providers on different modes of payment to suit different types of clients and utilize optimal and efficient payment schemes. GC will build the capacity of water service providers to accurately inform clients on health benefits of clean water, facilitating community gatherings with traditional authorities, utility managers and MMDAs to explain the need to pay for water services and benefits of clean water for health. Water4 will establish annual revenue goals and design and roll out comprehensive sales and marketing strategies in communities. Water4 will track sales and customer service key performance indicators to track growth in market share and market penetration and analyze opportunities for cross-subsidies and new or upgraded service levels. SWN will implement a proven operating and sustainability subsidy for new stations. GC and SWN will partner to

implement a campaign on household connection. Deloitte will deploy its GrowthPath tool to assess and prioritize where and how to unlock growth through changing customer behavior, which will inform SBC activities.

2. PROJECT ACTIVITIES

Generally, activities for Q2 have been delayed due to the IBC change workshops conducted for all IPs and project districts. These workshops are to precede all implementations to ensure that all activities carried out are behavior-led. In order to meet the timelines stipulated in the workplan, activities scheduled for Q3 will be cautiously fast-tracked.

2.1 Inception Updates

- An Igniting Behavior Change pilot workshop has been organized (January 26 – 28, 2022) for selected project staff to fine-tune the approach for delivering the training to all consortium partners and partners in using the behavior-led approach in implementation. **(TMG)**
- A series of Igniting Behaviors workshops have been organized for consortium partners/IPs and other local stakeholders at the regional and District levels in February and March 2022, in preparation for project implementation.. **(TMG)**
- A meeting was held with the Programs Officer for School Health Education Program (SHEP), Ghana Education Service, to brief the office on the new project, its implementation approach, and geographical scope. **(TMG/GC)**
- Discussions have been held with the Ministry of Sanitation and Water Resources, which resulted in their commitment to continue the strong partnership with Global Communities during the Enhancing WASH Activity implementation. **(GC)**
- Planning for Menstrual Hygiene Day 2022 (MHD22) National and Regional events **(GC)**
- Initiating the process for local certification of Be Girl products in Ghana **(GC/Be Girl)**
- In mid-March, Emy Yanny, the Global Impact Director of Be Girl moved to Accra to launch the EWASH operation and hire in-country staff. The main activities that took place during this month were:
 - Initiating the selection process for the in-country three staff: “Country Director” – “Financial and Operations Manager” – “Communications Manager.”
 - Screening around 600 applications that were received from three different recruitment platforms (Be Girl website, LinkedIn, and Ghana jobs)
 - The screening process entailed a shortlist, followed by phone interviews of around 20 candidates for each of the three roles
 - The 1st round of interviews was scheduled and conducted with nine candidates for the Country Director role. **(Be Girl)**
- Coordination meetings took place with relevant stakeholders, mainly Global Communities, where discussions took place around the scope of work for the first year and the potential partners and Be Girl’s operational model. **(Be Girl)**
- In fine-tuning the operational model for Be Girl, a meeting has been held with The Manoff Group to explore and learn how other similar enterprises are being operated in Ghana. **(Be Girl)**
- Discussions have been held with the Ministry of Sanitation and Water Resources, which resulted in their commitment to continue the strong partnership with Global Communities during the Enhancing WASH Activity implementation. **(TMG)**
- Interviewed and selected a new SBC member to join The Manoff Group team.

- Reviewed the roles of The Manoff Group staff, especially the SBC specialist and the behavior integration advisor. **(TMG)**
- Organized Virtual Behavior Integration Session with Be Girl. **(TMG)**
- Hired a new TMG SBC Specialist for Upper East Region. **(TMG)**
- Participated in review of behavioral and factor outcome indicators. **(TMG)**
- 4Ward-WA team has secured and moved into a new office space in Wa as the second headquarters of their business which also has offices in Daboase. Eight staff members from Daboase have transferred to Wa, and four new staff members have been hired, including the position of Finance Officer, Technical Officer, Quality Controller, and administrative staff. For communities in Sawla-Tuna-Kalba and Wa West with a population of about 1,000 people, water point inventory is underway. This will be used to determine the best communities in which to begin work. **(Water4)**

Inception Documentations

- The following documents have been approved by the AOR this quarter. They were submitted to USAID last quarter, as required by the Cooperative Agreement to pave the way for implementation:
 - Workplan and Workplan Narrative
 - Environmental Mitigation and Monitoring Plan
 - Water Quality Assurance Plan
 - Monitoring, Evaluation, and Learning Plan
 - Marking and Branding Plan
 - Public Sector Plan

2.2 Activity Progress

Result 1 That the Government of Ghana, through the Ministry of Sanitation Water Resources and Metropolitan, Municipal, and District Assemblies (MMDAs), effectively and efficiently plans, budgets for, implements, and monitors Water and Sanitation Services and Policy.

- An MOU has been drafted for MMDAs in the Zone of Influence, where implementation is taking place. **(GC)**
- A Memorandum of Understanding has been drafted for partnership with the Zongo and Inner-cities Development Secretariat, targeting selected disadvantaged communities in the Zone of Influence. It is being reviewed by and will be signed in April. **(GC)**

Result 2 That Government and other actors improve the enabling environment for private sector participation in the WASH sector.

- Existing MFIs in our project districts that will support access to sanitation products at affordable prices are being assessed to ascertain their mode of operation and whether or not they meet the standard requirements. **(GC)**
- MFIs in the various regions that have developed sanitation products are being assessed for partnership. They are being assessed on their experience, compliance to GoG directives and sustainability. **(GC)**

- 4Ward-WA has begun government engagement and advocacy work, including hosting series of meetings with the Works and Housing Committee under the leadership of Vincent Opong within the quarter. **(Water4)**
- Preparations of an MOU with CWSA are also underway, outlining where Water4 will operate as it relates to CWSA and how both parties will collaborate in the training and development of staff. **(Water4)**
- MoUs with MMDAs have been prepared for the STK and Wa West District Assemblies. The MoU stipulates roles of each party in maintaining and sustaining water access interventions. The 4Ward-WA team is aiming to have these agreements signed by next quarter. **(Water4)**
- During this reporting period, Deloitte worked with Global Communities and coordinated with teaming partners to agree upon a Scope of Work for Year 1. Under that Year 1 Scope of Work, Deloitte team proceeded to develop 3 core activities that will be implemented in coordination with EN-WASH partners over Year 1. Those three activities are listed below as well as current status. **(Deloitte)**
- Activity Pro-Poor Policies and Private Sector Engagement: This activity seeks to perform a review of the current state of the enabling environment, policies, and barriers to increasing financing and private sector solutions, and will develop recommendations and a strategy to overcome these barriers. **(Deloitte)**
- Updates:
 - Completed initial desk research on the enabling environment, policies, and barriers related to Pro-Poor policies and private sector engagement in the water and sanitation sectors of Ghana
 - Continuing to verify initial findings and prepare first draft of phase 1 current state assessment; and
 - Continuing analysis of key barriers and development of initial recommendations.
 - Collaboration and exchange with consortium partners **(Deloitte)**
- Activity Identification of Financing Barriers and Recommendations to Address: The outcome of this activity seeks to develop intervention recommendations designed to improve access to finance in rural communities of northern Ghana for the purpose of ensuring safe, reliable, and affordable water and sanitation services through identification of barriers on-the-ground preventing households from acquiring and paying for water and sanitation products and services in selected regions in northern Ghana. **(Deloitte)**
- Updates on implementation:
 - Completed initial desk research for water and sanitation service finance landscape including actors, finance structure, and preliminary barriers to finance WASH services
 - Continuing to verify initial findings and prepare first draft of phase 1 current state assessment; and
 - Continuing analysis of key barriers and development of initial recommendations.
 - Collaboration and exchange with consortium partners **(Deloitte)**

- Activity Enabling Environment and Business Models of WASH Service Providers: This activity seeks to map key barriers to scaling viable business models and identify solutions to pilot. The team will seek to support pilots to test models and demonstrate successful ones for scaling. One approach the team may consider is using targeted grants to test models, as well as considering grants for prize competitions to encourage innovations to address market barriers. **(Deloitte)**
- Updates:
 - Continuing initial desk research on the enabling environment and barriers related to development and distribution of the Global Communities sanitation solutions
 - Continuing to verify initial findings and prepare first draft of phase 1 current state assessment; and
 - Continuing analysis of key barriers and development of initial recommendations. **(Deloitte)**

Result 3 That citizens adopt and sustain improved WASH practices.

- A total of 1,848 citizens use 231 improved basic sanitation facilities they were assisted to construct in Nkwanta North and Krachi East project communities in the Oti Region. These districts were carried-over unto the E-WASH project due to the district-wide ODF target set under the WASH for Health project **(GC)**
- 4Ward-WA has started building and retrofitting piped water systems in the towns of Nyoli and Tuna to facilitate the use improved water access to the Nyoli and Tuna communities. **(Water4)**
- Drafted Community Entry guides for introducing the E-WASH project to communities before implementation begins. **(TMG)**
- Combined with USD\$4.3 million from The Helmsley Charitable Trust, this co-funded project's goals include signed PPPs in the targeted districts, 160 new piped water points serving 120,000 people with access to safe water, and generating an estimated \$222,000 in local revenue with 5% of gross revenues provided back to each community as a subsidy for access for the most marginalized and a total of 200 new jobs created. **(Water4)**

Result 4 WASH service providers adopt improved management, operational, and finance models.

- None at the moment

Monitoring, Evaluation, Research and Learning (MERL)

- Aquaya's primary role in the consortium involves developing and implementing the research and learning agenda. We are in the process of formulating research topics and questions through consultations with other consortium members and the Government of Ghana (GoG). **(Aquaya)**
- To date, Aquaya has conducted in-depth interviews with eight consortium partners (Global Communities, Deloitte, WaterAid, Safe Water Networks, Water4, Total Family Health Organization, Afram Plains Development Organization, and World Vision) and Ghana's Ministry of Sanitation and Water Resources to understand better-planned

activities, priorities, and existing evidence gaps. The ultimate goal is to identify key learning questions that EWASH will address. **(Aquaya)**

- We have identified approximately 12 potential research questions related to 1) Economies of rural water supply: cost comparison of different service delivery models and community willingness-to-pay (WTP) for operating and maintaining water supply systems; 2) Open defecation free (ODF) sustainability: Post-ODF follow-up and community incentives; and 3) Market-based sanitation: WTP for sanitation products and services, strategies to incentivize sanitation enterprises, analysis of supply chains, and financing for sanitation. Aquaya is now in the process of compiling, finalizing and recommending key questions for the research and learning agenda. **(Aquaya)**
- As M&E indicators continue to be honed by the E-WASH team, progress to date has been measured against Water4's outlined scope of work. **(Water4)**

2.3 Implementation Activities

Sanitation Marketing

- The Digni-Loo database/tracker has been redesigned to accommodate demands for E-WASH, following new demands.
- LPM and Script for Digni-Loo jingle have been developed to support the promotion of Digni-Loo
- A listening test was conducted with our team members to assess the Digni-Loo jingle for the promotion and sales of the product.
- The entrepreneur training manual and assessment forms have been reviewed.
- We followed up with TFHO for a copy of the agreement document with Satopan vendors. The copy has been modified to suit our needs of engaging with the entrepreneurs. This will be further reviewed.
- Followed up with vendors to carry over Digni-Loo supplies, to get updates on sales and payments to GC
- Liaised with Red Cross and APDO Sanitation Partners to guide the selection of an appropriate sanitation technology choice that makes use of the Digni-Loo, for flood-prone intervention areas in the Upper East Region
- Developed documents for recruitment of Entrepreneurs
- Paid a visit to Duraplast to formally introduce the management and discuss possibilities for engaging Duraplast's bulk distributors, also as Digni-Loo vendors. Following this, a list of potential locations which may be necessary to pitch new Digni-Loo vendors has been compiled to be shared with Duraplast's management.
- Facilitated fresh Digni-Loo orders and deliveries to Entrepreneurs in Odumase Krobo and Gbawe in the Eastern and Greater Accra Regions, respectively, and supplies to restock the Accra office.
- Jointly reviewed the training manual for the sanitation entrepreneurs with PPP Specialists to align with current demands.
- Coordinated the production of a Digni-Loo installation video in Amanfro, in the Shai Osudoku District of the Greater Accra Region. This is to be used to train new entrepreneurs and serve as a guide for do-it-yourself clients who purchase Digni-Loos. As part of this exercise, some Latrine Artisans who share the same

operational areas with some vendors were invited to witness the installation process and be able to serve clients.

- Facilitated roll-out of Digni-Loo promotions and call for entrepreneurs on eight local radio stations in four project regions: Upper West, Savannah, Oti, and Volta Regions. Consequently, some applications have been received from potential vendors.
- Facilitated distribution of Sanitation Entrepreneurs and Sales Promoters application forms to various locations where the roll-out for call for Entrepreneurs is ongoing.
- Facilitated distribution of Digni-Loo fliers to all District start-up/IBC workshop locations, sharing among stakeholders to enhance their knowledge of the product and its features.
- Participated in the District start-up meetings on E-WASH and IBC workshops in Wa East and Nadowli-Kaleo Districts. Used the opportunity to educate participating stakeholders on the Digni-Loo and its features and encouraged those who may be interested as vendors to take advantage of the calls being made for entrepreneurs via the ongoing radio announcements.
- Prepared audio recordings to explain the different stages of the Digni-Loo installation process, to be used as voice-over for the Digni-Loo installation video.
- Provided details of outstanding Digni-Loo supplies to the Northern Regional Program Coordinator on Digni-Loos with vendors in various parts of the Northern Region that have still not been sold. This is to guide the relocation of those supplies back to the Tamale office to be used for other purposes.
- Participated in the second-round review of the draft Digni-Loo distribution agreement document to be signed with Digni-Loo vendors and shared with the BDP/PPP Specialist for finalization.
- We reviewed the framework agreement for the supply of Digni-Loos, shared by the Ghana Red Cross Society, with inputs made where necessary for a smoother implementation.
- Followed up with vendors with carrying over Digni-Loo supplies to get updates on sales and payments to Global Communities

Public-Private Partnership/Business Development Service (PPP/BDS) Updates

- Partnership with Ghana Broadcasting Corporation for broadcasting BCC/WASH informercials and jingles is ongoing
- Partnership with Duraplast for producing and distributing of Digni-Loo is ongoing
- Partnership with Ghacem for providing subsidized cement from household latrine construction is ongoing

Outreach / Communications Update

- Finalized partnership negotiations with eight local radio stations to promote Digni-Loo in selected project regions. Airing of the jingles and LPMs is ongoing for a one-month pilot period.

WASH Commemorative Days Observed

- **World Water Day:**
 - The Sanitation Specialist, Felix Amofa, and Senior WASH Manager Moses Arkoh participated in the 9th World Water Forum in Dakar - Senegal, and exhibited the WASH activities USAID/Global Communities-Ghana undertaken.
 - The project supported the Ghana Water Commission in commemorating the day held on March 22, 2022, at the Dodowa Presbyterian Basic 2 School, where the Ghana Water Report was launched.

2.4 CoVAX Project Implementation

Activity Implementation

- Presented strategies for improving the Covid-19 vaccine uptake in the project regions to implementing partners working on the same project and; the Director of Public Health and his team.
- Held a meeting with Global Communities HQ on the state of the project
- The total number of people vaccinated in the regions since March 28, 2022, is 91,799, with 27,619 receiving the 1st dose, 59,340 receiving the second doses, and 4,840 people had their boosters.
- Held a meeting with Director of Public Health, Dr. Franklin Asiedu Bekoe, and Expanded Program Immunization (EPI) Manager, Dr. Kwame Amponsah Achiano, to update them on our COVID-19 vaccine uptake.
- Continuous coordination with Ghana Health Service at all levels to roll out the COVID-19 vaccination in 64 districts of the six regions.
- Due to the upcoming Ramadan (April 3 - May 2, 2022), vaccine intake in predominant Muslims is envisaged to decrease. Therefore, discussions are underway to plan other strategies to adopt and deploy with the GHS team at all levels.

3 CROSS-CUTTING ISSUES

3.1. Environmental Compliance

- USAID has approved the EMMP for the EWASH project. Our EMO will conduct some refresher training on Environmental compliance from May 2022 for District Environmental Health Officers (DEHOs) and Environmental Health Assistants (EHAs) in project districts as the construction activities progress. **(GC)**

4. STAKEHOLDER COLLABORATION

4.1. Collaboration and Coordination with Other Key Stakeholders

- Series of Igniting Behavior Change workshops have been organized in the zones of influence in collaboration with the MMDAs and Regional & District Coordinating Councils. This collaboration increases their support of the project and augments its adaptation in the various communities they oversee. **(GC)**

5. LESSONS LEARNED

5.1. Challenges and Relevant Solutions to Activity Implementation

- Water4 and Global Communities have encountered challenges with regards to the appropriate branding and marking of the NUMA water kiosks under the E-WASH project. However, the two parties continue to discuss the way forward to brand the water kiosk to represent the parties involved while we review the project Branding and Marketing guidelines in the context of a multinational branded water product. **(Water4)**

6. ACTIVITIES PLANNED FOR NEXT QUARTER

Hold coordination meetings with all the IPs by thematical area to boost the activities in the second half of year one.

Result 1: The GoG (MSWR And MMDAs) Effectively And Efficiently Plans, Budgets For, Implements, And Monitors Water And Sanitation Services And Policy

- Sign a Memorandum of Understanding (MOU) between the project and the various MMDAs and other partners interested in working with us. **(GC)**
- Coordinate with MMDAs on WASH service budget allocations in target districts for efficient investment and defining customer service areas in up to three of the districts, working in partnership with up to three MMDAs to align PPPs with District Development Plans **(Water4)**
- Identify an approach to target MMDA funds to the most marginalized within the district-wide approach **(Water4)**
- Deloitte intends to prepare the first deliverables on Current State Assessments of enabling environment for poor-inclusive WASH, leveraging Ghana's Pro-Poor Sanitation Policy, as well as the Current State Assessment of availability of financial products for water and sanitation in northern Ghana. **(Deloitte)**

Result 2: Government And Other Actors Improve the Enabling Environment For Private Sector Participation in the WASH Sector

- Start engagement with MSWR and the MMDAs to establish a private sector desk at the various MMDAs to provide information about business opportunities in the WASH sector in their districts. **(GC)**
- Build capacities of communities to form five (5) Village Savings and Loans Association (VSLA) in Northern and Upper East regions to construct and purchase household latrines. **(GC)**
- Continue to engage MMDAs and national stakeholders in policy discussions, negotiate profit-sharing arrangements with MMDAs, target WASH funding, and negotiate and sign PPPs for 10–20-year service periods in at least one of the districts. **(Water4)**

Result 3: Citizens Adopt And Sustain Improved Wash Practices

- Development of household latrines posters **(GC)**
- Training of local artisans to support the uptake of household latrines **(GC)**
- Training of CLTS facilitators **(GC)**
- Implementation of CLTS activities in project communities **(GC)**
- Training of hygiene promoters **(GC)**
- Complete the Kalba system retrofit and planning an expansion outside of the community **(Water4)**
- Construct piped water systems **(Water4)**
- Conduct market-based WASH training for each new community **(Water4)**
- Recruit and hire 23 local positions for 4Ward-WA and NUMA kiosk vendors **(Water4)**
- Review Work plans of Implementing Partners to ensure Behavior integrity. **(TMG)**
- Support Community Entry activities, including selection and validation. **(TMG)**

- Review Outputs from the Igniting Behavior Change Workshops. **(TMG)**
- Reorganize existing Communication packages for specific audiences. **(TMG)**
- Lead Demand and Use Activities as needed. **(TMG)**

Result 4: Wash Service Providers Adopt Improved Management, Operational, And Finance Models

- Work with the MMDAs to identify WASH service providers in their districts to sensitize them on the need to adopt improved management, operational and financial models. **(GC)**

Monitoring, Evaluation, Research and Learning (MERL)

- Work with Global Communities and consortium partners to consolidate three priority research topics. **(Aquaya)**
- Start developing research protocols on two out of three research topics identified from the consultation process. **(Aquaya)**
- Present key learnings from Aquaya’s past work to kick off a consortium-wide webinar series. **(Aquaya)**
- Present the research and learning agenda for E-WASH to the consortium partners and relevant stakeholders during the webinar mentioned above. **(Aquaya)**
- Work with Global Communities to submit an abstract for an E-WASH side session at UNC. **(Aquaya)**
- Train the District Assemblies and the Global Communities staff on the SanPlan tool. The SanPlan tool is a spatial data visualization tool developed under WASHPaLS, allowing users to interact with geospatial information related to topics such as population density, road accessibility, community typologies, and WASH access. **(Aquaya)**
- Conduct an M&E baseline, including functionality metrics. **(Water4)**
- Review Work plans of Implementing Partners to ensure Behavior integration.
- Assist MERL work as needed. **(TMG)**

Menstrual Hygiene Management (MHM)

- Finalize the selection process for the three in-country staff **(Be Girl)**
- Submit a request to Food and Drugs Authorities to classify Be Girl’s products as non-medical products. **(GC)**
- Coordinate with Global Communities and other stakeholders the potential interventions that can be implemented during the Menstrual Hygiene Day in Ghana **(Be Girl)**
- Determine a period-positive marketing and communication plan **(Be Girl)**

7. APPENDICES

I. Success Stories and Press Coverage

- None at this time

II. Financial Information

- To be submitted separately.

III. Activity Oversight & Technical Assistance Support

TABLE 1: MONITORING VISITS DURING REPORTING PERIOD

Date of Site Visit	Monitoring Team Members	Site(s) visited	Major observations and/or findings from site visits (Concise bullet points)

TABLE 2: TECHNICAL ASSISTANCE (TA) PROVIDED DURING REPORTING PERIOD

Organization and/or person(s) who provided	Type of TA	Purpose of TA	Dates of TA
Global Communities, HQ	Programmatic	Colby Berry	January 8 – 22, 2022

TABLE 3: INTERNATIONAL TRAVEL

Name of traveler(s)	Purpose of international travel	Destination	Travel dates
Felix Amofa, Moses Arkoh	Participate in 9 th World Water Forum	Dakar, Senegal	March 18 – 23, 2022

IV. M&E Issues

Indicator and/or Target Adjustments

- The Activity Monitoring and Evaluation Plan has been approved, and the M&E workshop with the IPs has started.

V. Management and Administrative Issues

Administrative Updates

- **Recruitment of Staff:** E-WASH Project benefited from staff who implemented the WASH For Health project. All the staff agreed to continue, and Global Communities (GC) has signed contracts. Also, the advert was placed in the dairies to recruit staff for the following positions Behavior Change Officer for Upper West, Gender and Youth Specialist, Grant and Contract Specialist, and Innovative WASH Financing and Pricing Lead. The recruitment process has been finalized, and we are waiting for the one-month notice for them to join us.
- **Engagement of Partners:** All partners in the consortium have been engaged and committed to implementing the E-WASH with GC. Pre-Award Letters (PAL) were given to enable the partners to participate in the inception activities and prepare and submit the initial deliverables. GC Office of Grants and Contracts is conducting due diligence, including OFAC checks, to ascertain whether they are permitted to receive federal funds.
- **Project Offices:** Both Accra and Tamale offices have been secured, and the tenancy agreements have been signed with the landlords. World Vision, WaterAid, and other local partners who have been operating in Upper East and Upper West Regions were contacted about the possibility of cohabitation. However, none of them have enough space to accommodate E-WASH staff working in the two regions. The project has secured offices in Bolgatanga and Wa for Upper East and Upper West implementation, respectively. World Vision staff will likely operate out of our office in Wa.
- **Procurement of Vehicles and Motor Bikes:** Requests for quotations were sent out in the first quarter for prospective suppliers to bid. The evaluation for the Motor Bikes is completed, and approval from the AO was received. We are now waiting for the Duty Exemption from the Ministry of Finance and USAID to clear the vehicles.

Staff Changes/Updates

- E-WASH
 - Philomina Arhin (Administrative Assistant, EWASH Project, Bolga Office)
 - Lambert Konlan Lamisi (BCC Officer, EWASH Project, Bolga Office)
 - Philip Dombelle Aratuo (BCC Officer, EWASH Project, Wa Office)
- COVID-19 Project Team Recruitments
 - Dr. Luiz Amoussou-Gohoungo (Consultant)
 - Mr. James Gakpetor (M&E Strategist)
 - Mr. Eric Dalinpoo (Regional Coordinator, Wa)
 - Mr. Jonathan Nasonaa Zakaria (Regional Coordinator, Tamale)
 - Mr. Katakylie Twim KessiTakyi (Regional Coordinator, Upper East region)
 - Mr. Cudjoe Azumah (Regional Coordinator, Oti)
 - Ms. Abigail Kwashie (Finance Coordinator, Accra)

Budget Issues

- None at this time.

Issues with Collaborators and Other Stakeholders

- None at this time.

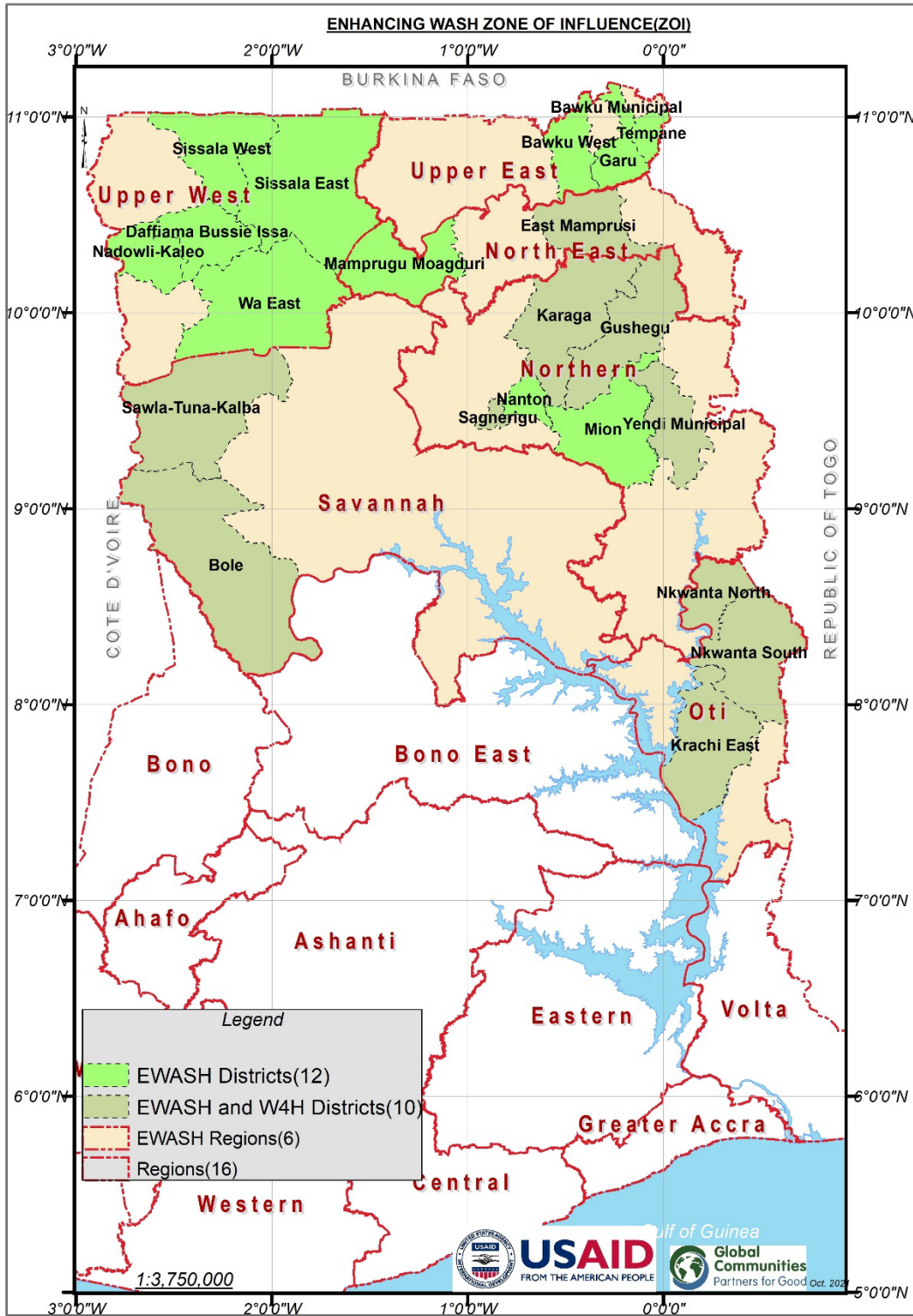
Other

Vehicular Incidents

None at this time.

A/COR comment/recommendation from previous reporting period and/or relevant evaluation/research recommendation	Brief Description of Follow-up Action Taken	Date Action was taken or is planned to be taken
NONE	NONE	NONE

VI. Map of Project Activity Sites/ Facilities by District



VII. Photos

Igniting Behavior Change – Implementing Partners & Regional Level



Lynne Cogswell (TMG) leading a session with the IPs in Tamale



Activity session with the IPs



Regional Coordinating Director, Peter Maala,



IBC workshop in Walewale, North-East Region



IBC workshop in Bolgatanga, Upper East Region



IBC workshop in Tamale, Northern Region

Igniting Behavior Change Workshops – District Level



E-WASH IPs and MMDA Officials after the IBC workshop in Sagnarigu Municipality



IBC break-out session in Wa-East District



IBC session in Bawku-West District



IBC workshop in the Sissala East Municipality



IBC workshop in Nanton District



IBC session at the Yendi Municipal Assembly

World Water Day 2022 – World Water Forum, Dakar



Exhibition session



Minister for Sanitation and Water Resources, Cecilia Dapaah, visiting the Global Communities booth



E-WASH Team (L-R): Felix Amofa, Anna Schaffer (Deloitte) and Moses Arkoh

WWD 22 – Water Commission Event



The Chief of Dodowa-Numesi, Nene Okukrubor Teye Kwesi Agyeman V, addressing the gathering



Launch of the Ghana Water Report by the Water Commission and some UNICEF Officials



Poetry recital by a pupil of Dodowa Presbyterian Basic 2 School

COVAX Project



Covax Team with the District and Regional Health directors in Upper East



Covax Team meeting regional and district health officials in the Oti Region



Covax team interacting with the Upper West Regional Health Director

Water4 Community Engagement



Signing of community agreement at Nyoli



Signing of community agreement at Nyoli



4WARD staff at the Wa Municipal Assembly