USAID | DELIVER PROJECT
FROM THE AMERICAN PEOPLE

Before & After

Ethiopia: Better Storage of Medicines Means Better Care at Goba Hospital

With training, dejunking, and new warehouse equipment, the USAID | DELIVER PROJECT increases hospital storage capacity by 200 percent.

At the Goba Zonal Referral Hospital, the storage space for health commodities was disorganized and shelving conditions were poor; it was often difficult for hospital staff to find the right products for their patients. In February 2009, health officials in Goba engaged the USAID | DELIVER PROJECT to help them improve how the space was used.

With updated inventory tracking and standard shelves, pallets, ladders, and trolleys, products are now easier to locate and to put away. Storage area improvements help keep supplies in good condition and increase the efficiency of the staff. The capacity of the stores to load and unload shipments has increased by 100 percent, while the storage capacity increased by 200 percent.

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Before: Unwanted items and lack of proper shelving affected the ability of staff to manage health products. Health supplies were easily damaged or misplaced.

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After: With new shelves and warehouse equipment, stores personnel—who received on-the-job training on proper storage management of health commodities—are now able to efficiently serve patients at the hospital.

The USAID | DELIVER PROJECT, Task Order 4, is funded by the U.S. Agency for International Development, and implemented by John Snow, Inc. The project improves essential health commodity supply chains by strengthening logistics management information systems, streamlining distribution systems, identifying financial resources for procurement and supply chain operations, and enhancing forecasting and procurement planning. The project also encourages policymakers and donors to support logistics as a critical factor in the overall success of their health care mandates.

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