



USAID
DEL PUEBLO DE LOS ESTADOS
UNIDOS DE AMERICA

PERU | COMUN@S

G-8 Rural Connectivity Program

**Quarterly Report
Annual Report**

1. Introduction

During the last quarter, USAID PERU COMUN@S reached a critical milestone in the project: the decision on what to do with the 37 remaining municipalities without internet access. In order to meet the project's original goals and to keep it the promise to the municipalities, the project, along with its core counterparts, analyzed the all of the options and decided to add an additional 37 localities to the original list of 84.

In order to achieve this, the Secretaria de Decentralizacion, agreed to provide resources to cover the training expenses for the additional 37 municipalities and USAID/PERU provided additional funding to purchase 37 more Modulos Ciudadanos. The decision was finalized in August and formally agreed to by the G-8 Coordination Committee later in the month.

As a result, the project was able to resume its training and equipment provision as anticipated and will be use the remaining time available for this project to move activities forward that were delayed as a result of the connectivity issue.

Concurrently, USAID PERU COMUN@S continued to train and support the remaining five localities that had internet access as of the last quarter. In each municipality, the project installed donated equipment and provided in-person training. Information on the municipalities is listed in the table below:

DEPARTAMENTO	PROVINCIA	DISTRITO	LOCALIDAD	Inicio de Capacitación
AYACUCHO	LUCANAS	LARAMATE	LARAMATE	16/07/2009
SAN MARTIN	HUALLAGA	TINGO DE SAPOSOA	TINGO DE SAPOSOA	12/07/2009
SAN MARTIN	LAMAS	SHANAO	SHANAO	15/07/2009
UCAYALI	ATALAYA	RAYMONDI	ATALAYA	21/08/2009
UCAYALI	PADRE ABAD	IRAZOLA	SAN ALEJANDRO	25/08/2009

Training also began this month through the virtual platform developed by the project that the project hopes to continue utilizing throughout the remaining period of performance.

The challenge for the next quarter will be to establish a new training program time line that will incorporate the “new” municipalities and provide assistance to those whose training and equipment donation will be delayed due to lack of connectivity. Although these delays were beyond the project's control, COMUN@S is working to find the best solution to move activities to the best of its ability.

2. Reached achievements

2.1. Training the population in the use of ICT tools and digital literacy:

201 citizens of 5 municipalities were trained in the use of computers and Internet, of which 47 % were women.

Computación básica e Internet			
	Men	Women	Total
27.Laramate	10	27	37
28. Tingo Saposoa	30	20	50
29.Shanao	15	18	33
30.Raymondi	25	12	37
31.Irazola	27	17	44
Totales	107	94	201
Goals of 5 Municipalities			150

2.2. Training to authorities and officials in ICT, Internet use and management tools:

6 officials and 19 authorities of 5 municipalities were trained in the use of computers and Internet. The officials and authorities in these municipalities have more computer knowledge, and so there was not a lot of demand for some of the information.

The training in the use of the Modulo Ciudadano, as an information tool for citizens, was developed for 23 officials and 12 authorities.

		Computación básica e Internet			Uso Módulo Ciudadano		
		Men	Women	Total	Men	Women	Total
LARAMATE	Functionaries			0		1	1
	Authorities	11	5	16		2	2
	Total	11	5	16	0	3	3
TINGO SAPOSOA	Functionaries	4	1	5	3	3	6
	Authorities	1	1	2	4	2	6
	Total	5	2	7	7	5	12
SHANAO	Functionaries			0		3	3
	Authorities			0	3	1	4
	Total	0	0	0	3	4	7
RAYMONDI	Functionaries	1		1	5	2	7
	Authorities	1		1		0	0
	Total	2	0	2	5	2	7
IRAZOLA	Functionaries			0	6		6
	Authorities			0			0
	Total	0	0	0	6	0	6

Totales	Functionaries	5	1	6	14	9	23
	Authorities	13	6	19	7	5	12
	Total	18	7	25	21	14	35
Metas por 5 municipios	Functionaries			10			10
	Authorities			10			10
	Total	0	0	20	0	0	20

2.3. Training citizens on the topic of transparency and transparent municipal management: 170 citizens (57 % women) were trained in the content of the Transparency Law and public information access, as well as in the mechanisms for civil participation. 211 citizens (43 % women) were trained in the use of the Modulo Ciudadano as technological tool to access public information, and 1 citizen was interested in the maintenance of the mentioned tool, in spite of the fact that this technical training was orientated to officials.

	Derecho ciudadano a participación y acceso a Información			Uso Módulo Ciudadano			Administración Módulo Ciudadano		
	Men	Women	Total	Men	Women	Total	Men	Women	Total
LARAMATE	6	29	35	23	12	35			0
TINGO SAPOSOA	21	23	44	23	22	45			0
SHANAO	9	13	22	25	15	40	1		1
RAYMONDI	20	13	33	21	19	40			0
IRAZOLA	17	19	36	28	23	51			0
Totales	73	97	170	120	91	211	1	0	1
Goals for 5 municipalities			150			150			0

2.4. Training to authorities and officials in topics of transparency through the use of technology: 21 authorities and 38 officials were trained in the content of the Transparency Law and the benefits of its application in municipal management. 16 officials and 15 authorities took part in the training on the Transparency Law and public information access, as well as in the mechanisms for civil participation.

32 officials and 18 authorities were trained in maintenance tasks of the Modulo Ciudadano.

28 officials and 16 authorities were trained in the use of the training Virtual Platform to follow the courses of Municipal Website, SIAF and SEACE.

		Transparencia Gestión Municipal			Derecho ciudadano a participación y acceso a Información			Mantenimiento de Módulo Ciudadano			Plataforma Virtual		
		Men	Women	Total	Men	Women	Total	Men	Women	Total	Men	Women	Total
LARAMATE	Functionaries	2	1	3	2		2	1	2	3	2	1	3
	Authorities	2	4	6	1	1	2	2	4	6	2	4	6
	Total	4	5	9	3	1	4	3	6	9	4	5	9
TINGO SAPOSOA	Functionaries	3	3	6	4	2	6	5	3	8	3	2	5
	Authorities	2	1	3	3	1	4	3	1	4	3	1	4
	Total	5	4	9	7	3	10	8	4	12	6	3	9
SHANAO	Functionaries		3	3		3	3		3	3		3	3
	Authorities	2	1	3	4	1	5	3	1	4	1	1	2
	Total	2	4	6	4	4	8	3	4	7	1	4	5
RAYMONDI	Functionaries	13	8	21	1	1	2	13	3	16	5	6	11
	Authorities	3	2	5	2		2	2		2	2		2
	Total	16	10	26	3	1	4	15	3	18	7	6	13
IRAZOLA	Functionaries	5		5	3		3	2		2	6		6
	Authorities	3	1	4	2		2	2		2	2		2
	Total	8	1	9	5	0	5	4	0	4	8	0	8
Totales	Functionaries	23	15	38	10	6	16	21	11	32	16	12	28
	Authorities	12	9	21	12	3	15	12	6	18	10	6	16
	Total	35	24	59	22	9	31	33	17	50	26	18	44
Goals for 5 municipalities	Functionaries			10			10			10			10
	Authorities			10			10			10			10
	Total	0	0	20	0	0	20	0	0	20	0	0	20

2.5. Virtual Training by Platform: The training through the virtual platform was begun in 15 municipalities. The first two courses were concluded.

Capacitación Virtual		Introducción a la capacitación virtual	Transparencia de la gestión municipal
Marcabamba	Functionaries	2	2
	Authorities	3	3
Pauza	Functionaries	3	3
	Authorities	2	2
Pullo	Functionaries	2	2
	Authorities	2	2
Caspizapa	Functionaries	3	3
	Authorities	3	3
Huachac	Functionaries	3	3
	Authorities	2	2
San Cristóbal	Functionaries	3	3
	Authorities	3	3
Tingo de Saposoa	Functionaries	3	3
	Authorities	3	3
Castrovirreyna	Functionaries	3	3
	Authorities	2	2
Huancan	Functionaries	2	2
	Authorities	2	2
Huancapi	Functionaries	1	1
	Authorities	2	2
Iguain	Functionaries	5	5
	Authorities	2	2
Pangoa	Functionaries	2	2
	Authorities	1	1
Picota	Functionaries	2	2
	Authorities	2	2
Río Negro	Functionaries	2	2
	Authorities	1	1
Río Tambo	Functionaries	7	7
	Authorities	4	4
15 municipalities	Functionaries	43	43
	Authorities	34	34

2.6. Endowment and installation of computer and Internet area inside the municipal facilities government: The project installed and put in operation the computer area in 5 municipalities, before beginning training.

DEPARTAMENTO	PROVINCIA	DISTRITO	LOCALIDAD	Installation date
AYACUCHO	LUCANAS	LARAMATE	LARAMATE	16/07/2009
SAN MARTIN	HUALLAGA	TINGO DE SAPOSOA	TINGO DE SAPOSOA	12/07/2009
SAN MARTIN	LAMAS	SHANAO	SHANAO	15/07/2009
UCAYALI	ATALAYA	RAYMONDI	ATALAYA	21/08/2009
UCAYALI	PADRE ABAD	IRAZOLA	SAN ALEJANDRO	25/08/2009

2.7. Contact with Internet service providers: During this quarter, the project maintained close contact with Telefonica del Peru and Claro to solve the lack of Internet service in the municipalities. The project was present at these meetings with representatives of USAID and the counterparts of the Government (Secretaría de Descentralización and FITEL-MTC). Telefónica expressed that they will continue with the established dates in their contract to provide service. Claro gave the option to use their mobile card to offer service and 5 municipalities of the project may choose to pursue this option.

2.8. Citizen access to government information and online transactions: The project installed 5 Modulos Ciudadanos and trained the population in their use. New contents were created in collaboration with the Defensoría del Pueblo which will be incorporated into the Modulo during the next quarter. At the same time, the "Administrador de Modulos", started to operate, allowing the project to monitor the Modulos.

2.9. Post-training support and maintenance: the project has installed the "Administrador de Modulos" and can receive information from each of the Modulos the project has installed. As a result of this information, the project has already detected and solved several small problems. In addition, the project is in constant contact with the person in charge of the Modulo in each municipality and has provided assistance via chat, e-mail, and over the phone. To further improve customer service, the project installed an

“Assistance Line” through a contract with Telefonica that will allow citizens to call the project free of charge. The contact number is 0-800-11-333.

Through this line, support is offered in:

- Transparency in municipal management.
- Municipal Management.
- Civilian Law and access to the public information.
- Assistance in the use and administration of the Modulo Ciudadano.
- Municipality web page
- Access and use of the virtual platform of training.

The schedule of attention is from Monday until Friday, of 9am to 1pm, and of 2pm to 5pm.

URL: <http://comunas.pe/asistencia>

E-mail: asistencia@comunas.pe

Calls recieved at 0-800-11-333	
Functionaries	20
Citizens	2
Total	22

Question Topics	
Módulo Ciudadano	15
Municipal Web page	1
Virtual Platform	5

Huachac (8)	65	167	12	2	3	2	0	1	0	1	15
Mazamari	0	125	0	0	0	0	0	0	0	0	0
Irazola	180	678	25	2	0	5	0	1	2	1	14
Shanao (9)	0	1	0	0	0	0	0	0	0	0	0
Picota (5)	151	179	29	6	0	2	0	0	0	9	21
Saposo	1127	1092	213	19	21	40	15	33	10	26	209
Caspizapa	49	500	12	4	1	2	0	0	1	0	17
Puerto Rico	306	355	86	12	19	3	6	11	0	1	89
San Cristobal De Sisa	357	268	48	4	7	9	10	13	0	2	75
Atalaya	1089	1968	195	30	14	38	33	28	12	32	223
Uranmarca (4)	71	22	9	0	1	2	4	0	1	0	15
Tingo de Saposo	493	1818	65	12	5	10	2	3	1	8	107
TOTAL	10883	15208	2301	283	281	534	198	245	73	317	2107

(1) They have not had Internet access.

(2) Did not have Internet access, and the modulo had a technical problem, that is being monitored currently.

(3) They are moving, and do not have electricity in the new place, but the situation is being monitored.

(4) They have not had Internet because of supplier issues in the zone of the municipality. The situation is being monitored.

(5) There were electric power problems in the zone, and damaged the CPU. The problem has been resolved.

(6) There was no Internet, and then the modulo was not connected to Internet. The CPU is being repaired. The situation is being monitored.

(7) Because electric power faults the modulo was not working. It was resolved but it has not been connected to Internet. The situation is being monitored.

(8) They have not had in the zone neither Internet nor electric power. The situation is being monitored.

(9) The municipality has not connect the Modulo to Internet. The situation is being monitored.

2.11. Support in the development of the municipal web sites: In this topic the project has maintained constant meetings with the ONGEI to provide better assistance. The new web pages implemented during this quarter are:

DISTRITO	Portal Web
LARAMATE	http://www.peru.gob.pe/PM/portales/Portal_Municipal/entidad/PM_MUNICIPALIDAD.asp?pk_id_entidad=489
TINGO DE SAPOSOA	http://www.peru.gob.pe/PM/portales/Portal_Municipal/entidad/PM_MUNICIPALIDAD.asp?pk_id_entidad=1760
SHANAO	http://www.peru.gob.pe/PM/portales/Portal_Municipal/entidad/PM_MUNICIPALIDAD.asp?pk_id_entidad=1769
RAYMONDI	http://www.peru.gob.pe/PM/portales/Portal_Municipal/entidad/PM_MUNICIPALIDAD.asp?pk_id_entidad=1859
IRAZOLA	http://www.peru.gob.pe/PM/portales/Portal_Municipal/entidad/PM_MUNICIPALIDAD.asp?pk_id_entidad=1864

2.12. Coordination with the counterparts of the Government of Peru:

This period was marked by close coordination with the Secretaria de Decentralizacion, FITEL-MTC, and ONGEI to reach a successful solution regarding the lack of internet access in 37 municipalities. The entire Coordination Committee actively participated in debates and document reviews to find an agreeable solution. The Committee signed an agreement it increase the number of municipalities participating in the program by 37 and thereby resolved an issue that the project has struggled with since its inception.

3. Activities projection for the next quarter

3.1. To present the project to 37 localities that recently joined the project and to sensitize their authorities in the objectives of the project.

3.2. To continue with the training timeline with the 53 remaining municipalities from the original list. This activity only will be able to be fulfilled if Government counterparts complete the process of incorporation of 37 new localities (signature of record, signature of agreements, etc.).

3.3. Coordination with 53 municipalities that will join the training.

3.4. Review and record training reports for each locality.

3.5. Monitoring of delivery training and results (in-person and virtual training).

3.6. Acquisition of municipalities' Bundle. The equipment will be delivered and installed in the municipalities.

3.7. Acquisition of Modulos Ciudadanos, delivery to municipalities, setup and training.

3.8. Monitoring and evaluation of Modulos Ciudadanos already in operation.

3.9. Follow-up and coordination where the modulo is already:

Municipality	Action
Corculla	Internet operation in the Municipality
Lampa	To coordinate with the mayor in order that he fulfills the assumed commitment and puts Internet in the municipality. If it's necessary the PCM will see directly the fulfillment.
Huancapi	To supervise that the modulo is connected to Internet when the Internet service is restored.
San José de Ushua	To supervise the correct functioning of the repaired equipment.
Rio Tambo	It will be coordinated with the person in charge in order that they connect the modulo as soon as they get the electric power engine.
Oyolo	To supervise that the modulo is connected to Internet when the Internet service is restored.
Uripa	To supervise that the module is connected to Internet when the Internet service is restored.
Castrovirreyna	To supervise the correct functioning of the repaired equipment.
Rio Negro	To supervise that the module is connected to Internet when the Internet service is restored.
Macachacra	To supervise delivered and repair of the equipment.
San Martín de Pangoa	To supervise that the modulo is repaired and connected to Internet when the service of electric power is restored.
Huachac	To supervise the correct functioning of the equipment.

Shanao	To demand the mayor to fulfill the assumed commitment and install Internet in the module. If it's necessary the PCM will see directly the fulfillment.
Picota	To supervise the correct functioning of the repaired equipment.
Uranmarca	To coordinate in order that the Internet is restored

3.10. Publicize the Assistance Line 0800 in the municipalities that have already been trained (through e-mails, virtual platform of training, and sending of stickers).

3.11. Diffusion and sensitization on the use of the Assistance Line in the new municipalities that will be trained, through the presence trainings, virtual platform and deliver of stickers.

3.12. Operation and monitoring of the Assistance Line.

Annual Report

This report represents the Annual Performance Report for the period of October 1, 2008 to September 30, 2009 for AED activities in the implementation of the USAID/PERU/COMUN@S Project. The project, undertaken with the financial support of USAID/Peru, is implemented under dot-ORG Associate Award No. 527-A-00-08-00015-00.

Throughout the course of the year, the project has successfully reached its targets and developed creative solutions to ensure that delays do not adversely affect project implementation. Important highlights for this year include the completion of Objective 1 of the project and equipping and training 34 municipal governments using materials and a training methodology developed and adapted by the project. COMUN@S has also worked hard to ensure that its efforts will be long lasting and sustainable and has developed several communication tools such as the 0 800 number that allows municipalities and local citizens to quickly find the answers that they need.

In addition, the project enjoys a good working relationship with its counterparts including the Secretaria de Decentralizacion, USAID/Peru, ONGEI, and FITEL, which was critical this year as the project worked to find a way to resolve the problem of lack of internet connectivity in some of the municipalities it is asked to work with during its period of performance. Resolution of this issue represented an important event in the course of the project and allowed the project to move forward to meet its goal of bringing the project to 84 municipalities by April 2010. While the project has encountered setbacks, they are principally due to the delayed resolution of the connectivity issue and therefore were beyond the control of COMUN@S.

Objective 1: *Improved legal frame for rural operators*

In coordination with project counterparts (Secretaria de Decentralizacion – PCM, FITEL – MTC, and ONGEI), the project commissioned a study on rural internet tariffs to support the government's review process. The study entitled ““Diagnóstico de las distorsiones generadas por la regulación para la prestación de servicios públicos de telecomunicaciones en áreas rurales del Perú” was done by VOXIVA.

USAID|PERU|COMUN@S and FITEL-MTC followed up with VOXIVA during the review process and approved the final report.

The “Diagnóstico de las distorsiones generadas por la regulación para la prestación de servicios públicos de telecomunicaciones en áreas rurales del Perú” was officially presented on July 16, 2009 at PCM with USAID/Peru and the companies telephone operators in attendance.

Objective 2: Internet Connectivity in the rural municipalities.

Sub objective 2.1: Endowment and installation of a computer area and Internet inside of the building of the municipality.

34 municipal governments, as of 19 October 2009, have a computer area (2 computers and a printer) inside the municipality. The project has given the equipment and has installed the computer network. The Modulo Ciudadano has been installed too. All the equipment has been left in perfect operation and we have provided answers to any technical problems.



Manuel Gambini, Mayor of Irazola (Ucayali)

Sub Objective 2.2: Training citizens in the use of ICT tools and digital literacy.

854 citizens of 31 municipalities were trained in the use of computers and Internet, of which 44 % were women.

In 7 of 31 municipalities, it was not possible to reach the goal of 30 citizens trained because of lack of electricity during a part of the training (Lampa, Oyolo, Marcabamba, San Jose de Ushua, San Francisco de Rabacayco and Corculla in Ayacucho's south, and in Castrovirreyna, Huancavelica). Nevertheless, the officials

of these 7 municipalities assumed the commitment to train citizens as soon as the electrical problem was fixed.

Computación básica e Internet			
Citizens	Men	Women	Total
31 Municipalities	476	378	854
%	56%	44%	



Municipality of Tingo de Saposoa, San Martín

Sub Objective 2.3: Training to authorities and officials in ICT, Internet use and management tools.

55 officials and 69 authorities of 31 municipalities were trained in the use of computers and Internet, of which 34 % were women.

The project aimed to train 62 people and trained their targeted number of municipal authorities, but were not able to train the targeted number of municipal officials because computer and Internet user skills were already high among this group and intensive training was not needed.

The training in the use of the Modulo Ciudadano, as tool to provide citizens information, was developed for 145 officials and 67 authorities, surpassing the goals of training 2 officials and 2 authorities in each municipality.

		Computación básica e Internet			Uso del Módulo Ciudadano		
		Men	Women	Total	Men	Women	Total
31 Municipalities	Functionaries	34	21	55	103	42	145
	Authorities	48	21	69	44	23	67
	Total	82	42	124	147	65	212
	%	66%	34%		69%	31%	
GOALS	Functionaries			62			62
	Authorities			62			62



Authorities being training in use of Modulo Ciudadano
Municipality of Atalaya, Ucayali

Sub Objective 2.4 Post-training Assistance and maintenance of Internet tools

After onsite training, the project has supported the 31 municipalities trained so far. This support is executed by chat, e-mail, phone calls and, recently by the free 0800 line. Through chat alone, the project attends to more than 10 questions daily.

On September 9 this line was opened 0800 and the monthly report was 25 consults (22 officials, 1 mayor, 2 citizens). The most frequent topics are: administration and use of the Modulo Ciudadano, municipal Web sites, and the virtual platform.

Phone calls to 0-800-11-333	
First Month	
Functionaries	22
Citizens	2
Mayors	1
Total	25

Sub Objective 2.5: Citizen Access through the “Modulo Ciudadano”

Through the use of the Modulo Ciudadano, as of 19 October, 2404 pages were consulted. The monitoring system registered the following pages as the most accessed:

- 312 on Adult ID card
- 297 on Minor ID card
- 557 on Duplicate of ID card
- 221 on Birth certificate
- 251 on Marriage certificate
- 83 on Death certificate
- 245 on How to opening a Business



Citizen using Modulo ciudadano
Municipality of Irazola, Ucayali

Objective 3: More transparency and access to information through systems of Electronic Government

Sub Objective 3.1: Training to the citizens in topics and technological tools for transparent public management.

935 citizens (49 % women) were trained in the Transparency Law and access to public information, and also in the mechanisms for civic participation. 959 citizens (46 % women) were trained in the use of the Modulo Ciudadano as a technological tool to access public information for different government levels (local, regional, national), budget information, transactions, etc.

Citizens	Derecho ciudadano a participación y acceso a Información			Uso Módulo Ciudadano		
	Men	Women	Total	Men	Women	Total
31 Municipalities	480	455	935	519	440	959
%	51%	49%		54%	46%	
GOALS			930			930



Training on Transparency and public management
Municipality of Irazola, Ucayali

Sub Objective 3.2: Training authorities and officials in accountability and transparency through the use of technology.

65 authorities and 167 officials were trained in the Transparency Law and the benefits of its application in municipal management. 99 officials and 84 authorities took part in the training on the Transparency Law and access to public information, and also in the mechanisms for civil participation.

101 officials were trained in the task of maintenance of the Modulo Ciudadano. Despite the fact that this one training is more technical and is orientated to officials, 34 authorities wanted to take part of it as well.

139 officials and 99 authorities were trained in the use of the Virtual Platform of Training to take the courses of Transparency, Municipal Web page, SIAF and SEACE.

		Transparencia Gestión Municipal			Derecho ciudadano a participación y acceso a Información			Administración del Módulo Ciudadano			Plataforma Virtual		
		Men	Women	Total	Men	Women	Total	Men	Women	Total	Men	Women	Total
31 Municipalities	Functionaries	109	58	167	63	36	99	76	25	101	93	46	139
	Authorities	45	20	65	64	20	84	23	11	34	67	32	99
	Total	154	78	232	127	56	183	99	36	135	160	78	238
Goals	Functionaries			62			62			62			62
	Authorities			62			62			0			62
	Total			124			124			62			124

The training through the virtual Platform was initiated in 15 municipalities and 43 officials and 34 authorities have concluded the first two courses (introduction to the virtual modality, and transparency in municipal management).

Virtual Training		Introducción a la capacitación virtual	Transparencia de la gestión municipal
15 municipalities	Functionaries	43	43
	Authorities	34	34
Goals	Functionaries	30	30
	Authorities	30	30

Sub Objective 3.3. Support in the development of Municipal Web sites.

As part of this objective, trainings were developed in the creation and maintenance of web pages in 31 municipalities using the tool developed by the Oficina de Gobierno Electrónico e Informática (ONGEI) named "Municipal Portal ". 102 municipal officials were trained.

Functionaries	Creación y Mantenimiento página Web municipal		
	Men	Women	Total
31 municipalities	73	29	102
%	72%	28%	

34 Municipalities have web page on line, until 19 October



Training on municipal Web site
Municipalidad de Tingo de Saposoa, San Martín

OBJECTIVE 4: Possible private and public sector partnerships

The project concluded an agreement this year with the Municipio al Dia project (through the Instituto de Estudios Peruanos) to collaborate in creating awareness for both projects' services and to keep Municipio al Dia informed of COMUN@S's activities so that they can answer any questions from municipal leaders related to COMUN@S work.

In addition, the project worked with the Defensoria del Pueblo, to develop additional content for the Modulo. The Modulo will include information on how to denounce corruption in the municipality and will link the citizen directly to the Defensoria.

Throughout the year the project has met with the private sector to discuss potential areas of collaboration (including Microsoft, Telefonica del Peru, Claro, etc.) but there have not been any firm commitments on the part of these firms thus far. This is due the fact that most private companies are hesitant to provide in-kind assistance to the public sector. Despite this, the project is committed to continuing to develop relations with the private sector throughout the remaining period of performance.