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CIVIC ENGAGEMENT PROGRAM II (CEP II)

Year 3 Quarter 2 Report (*DRAFT*)

(1 January – 31 March 2011)



April 2011

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Cover photo: CEP II

(The cover photo is of the playground built by Bizzariya Village Council with support from USAID through ARDWBG301 VC Public Park Bizzariya. For further information, refer to 5.0 Highlights: Achievements and Impact)

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The author's views expressed in this publication do not necessarily reflect the views of the United States Agency for International Development or the United States Government.

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KEY TERMS

ACMD	Al-Istiqlal Center for Media and Development
AHCS	Al-Aqsa Handicapped Charitable Society
AISG	American International School Gaza
AOCB	Arab Orthodox Club Beit Sahur
BCCI	Bethlehem Chamber of Commerce and Industry
BRCS	Blind Rehabilitation and Care Society
CSO	Civil Society Organization
DFG	De Facto Government
ER	Early Recovery
FHSB	De La Salle (Frères) High school in Bethlehem
GMS	Grant Management Specialist
HA	Humanitarian Assistance
HKS	Helen Keller School
HoH	House of Hope
JSFCU	Jenin Society for Family Co-operation and Unity
JYWC	Jenin Young Women Club
KMT	Knowledge Management Team
LHA	Life and Hope Association
LGU	Local Governmental Unit
M&E	Monitoring and Evaluation
MCI	Mercy Corps International
NASCD	Nablus Association for Social and Community Development
NFI	Non-Food Items
NIS	New Israeli Shekel
NSDL	National Society for Democracy and Law
NGO	Non-governmental Organization
OTI	Office of Transition Initiatives
PA	Palestinian Authority
PCMC	Palestinian Center for Mass Communication
PLO	Palestinian Liberation Organization
PMP	Performance Monitoring Plan
RFA	Request for Application
RFP	Request for Payment
RI	Relief International
SHCC	South Hebron Chamber of Commerce
SHS	Stars of Hope Society
SPSW	Syndicate of the Psychological and Social Workers
SYFS	Save Youth Future Society
TAM	Women Media and Development
TtARD	Tetra Tech ARD
USG	United States Government
WBG	West Bank and Gaza Strip
WVI	World Vision International

1.0 EXECUTIVE SUMMARY

The Civic Engagement Program II (CEP II) supports the creation of a viable, democratic, Palestinian state living in peace with Israel and its neighbors. CEP II is implemented by Tetra Tech ARD (TtARD), a contractor for the United States Agency for International Development (USAID). CEP II is a three-year program and will close out on 29 September 2011.

CEP II is a flexible grant-making mechanism that has been able to adapt to the social, economic, and political climate of West Bank and Gaza. In line with USG transformational developmental objectives, CEP II supports the voices and forces of moderation across the West Bank and Gaza and promotes opportunities for communities to link tangible improvements in their daily lives with positive developments in the Palestinian-Israeli peace process. CEP II works directly with PA ministries and local government entities as well as local NGOs in the delivery of this assistance.

In addition to its work as a USAID democracy and governance program, CEP II helps to reduce the economic stress of marginalized and vulnerable households through the provision of humanitarian assistance and supports early recovery by identifying and creating sustainable economic opportunities, following an intensive Israeli military campaign in late 2008.

This quarterly report covers the period from 1 January through 31 March 2011, which is the second quarter of CEP II's third and final year (Y3Q2).

During this quarter,¹ CEP II had **66** active² grants under three objectives. Of that number, **48** grants (valued at **\$13,641,093**) were ongoing throughout the quarter (including **12** newly approved projects (totaling **\$729,372**). In addition, **18** grants were completed (valued at **\$11,326,467**). CEP II made significant new obligations, with **\$729,372** for in-kind grants. Disbursements this quarter included **\$988,302** for in-kind grants and **\$3,334,024** for standard grants.

To date, over 1.8 million Palestinians have benefited from CEP II activities, directly or indirectly. This quarter alone, CEP II impacted the lives of about 320,175 Palestinians.³

Grant development, implementation, evaluation, and close-out continued throughout this quarter across the portfolio of in-kind grants. To ensure that in-kind grants are completed by Y3Q3 (April-June 2011), CEP II focused this quarter on obligating the bulk of the remaining in-kind grants and signing all lengthy sub-contracts under construction-related grants.

CEP II Objectives

1. Support initiatives and processes that support a democratic, peaceful, and prosperous Palestinian state.
2. Strengthen reform-minded Palestinian leaders and institutions in support of improved service provision and increased responsiveness to citizen needs.
3. Supply basic humanitarian commodities to disadvantaged groups, to preserve hope and moderation among impoverished populations.
4. Distribute food and relief items directly or through work and training, to preserve hope and moderation among impoverished populations.

¹ To date, CEP II has implemented 161 grants (ongoing and completed), impacting 1,864,972 beneficiaries with either direct or indirect assistance. Of these grants, 108 grants fall under CEP II's first two objectives, while 53 projects fall under Objectives 3 and 4.

² Active grants include grants under implementation throughout the quarter (including newly approved grants) and grants approved during the quarter.

³ This number includes 106,407 beneficiaries of Objectives 1 and 2 and 213,768 beneficiaries of Objective 4.

Under Objective 1 and 2 this quarter, CEP II had 51 active grants (with a total value of \$6,224,385), reaching an estimated 106,407 Palestinians. Of this number, 39 grants were ongoing (including 12 newly approved grants) and 12 grants were completed. CEP II continued to support reform-minded institutions to provide improved responsiveness and services to their community. Of the 39 ongoing grants under Objectives 1 and 2, 60% focused on community infrastructure and services and civic engagement activities, and the remaining 40% were capacity-building interventions designed to improve institutional performance across operational and programmatic areas. Increasing services and responsiveness for marginalized groups is an overall theme within CEP's grant-making this quarter.

CEP II's presence in the Gaza Strip continued to be significant, with 15 active grants under Objective 4 (with a total value of \$18,743,175, reaching 213,768 Palestinians. Of that number, nine grants remained ongoing, including: one remaining grant to support early recovery; six grants to INGOs providing winterization relief to vulnerable households (in a fifth round of humanitarian assistance grants); and two grants supporting the CEP transportation system. Six grants to INGOs to support early recovery were completed.

In Y3Q3, CEP II will focus its programming in the areas of capacity-building grants and continued responsiveness to USAID Mission requests for support to LGUs and moderate NGOs. Over half of the 12 grants approved during this quarter focus on capacity-building,⁴ while a quarter support LGUs to improve community infrastructure.

CEP II continues to deliver commodities for the early recovery and humanitarian assistance grants through its CEP transportation system, with 100 truckloads of commodities delivered this quarter for CEP II partners, the US Consulate, and AMIDEAST. Scrutiny at Israeli checkpoints into Gaza continues to impact shipments. As a result of a complicated inspection process, the cost for shipments through the Tarqumia checkpoint is often twice that through the Beitunia checkpoint. CEP II has noted an increased inspection-related commodity damages in six shipments routed through the Beitunia checkpoint. Also during this reporting period, trucking companies that transport commodities from the Kerm Shalom Checkpoint began a strike for higher transportation fees. The strike resulted in the delay of 10 trucks carrying USAID/CEP commodities.

The TtARD Home Office conducted on-line training for CEP II procurement staff topics identified on a continuing basis. During this quarter, a half-day training session was held for staff regarding compliance regulations. The training led to a determination that a comprehensive final report capturing best practices would best be compiled in Q3. The procurement team has also begun reviewing open procurement files, to support CEP II's close-out activities.

Meanwhile, to meet the requirements of the program's close-out, CEP II formed the Knowledge Management Team (KMT) consisting of monitoring, reporting and impact specialists. KMT handles the output and incomes reporting and is revising CEP II processes to create more effective knowledge management materials for dissemination to USAID. CEP submitted to USAID a revised Performance Monitoring Plan (PMP) matrix at the end of this quarter and initiated an assessment of its impact under Objectives 1 and 2 by selecting a contractor through a competitive bidding process. (The 14-week impact assessment will begin next quarter.) CEP II also developed a methodology for assessing impact under Objectives 3 and 4. In preparation for the completion of all grants in Y3Q3, CEP II further streamlined the project-level evaluation by introducing the After Action Review, a rapid appraisal tool developed by the USG.

⁴ The final round of capacity-building interventions next quarter will respond to the recommendations contained in the Mid-Term Review of Capacity-Building Interventions conducted in Y3Q1.

2.0 PROGRAM OVERVIEW

The Civic Engagement Program II (CEP II) supports US foreign policy objectives toward a viable, democratic Palestinian state living in peace and security with Israel and its neighbors by providing a flexible grants program focused on visibly improving the quality of life for Palestinians in the West Bank and Gaza. It builds on previous United States Agency for International Development (USAID) initiatives to bolster prospects for peace in the region, and is the direct follow-on to CEP I, which ran from January 2008 to June 2009.

CEP II started in September 2008 with two strategic objectives aimed at promoting stability and democratic reform in the West Bank and Gaza. Following the Israeli military campaign Cast Lead in December 2008, USAID added two new strategic objectives focused on the humanitarian and emergency response needs of the Gaza Strip.⁵

The four objectives of CEP II are:

- 1) Support initiatives and processes that support a democratic, peaceful, and prosperous Palestinian state.
- 2) Strengthen reform-minded Palestinian leaders and institutions in support of improved service provision and increased responsiveness to citizen needs.
- 3) Supply basic humanitarian commodities to disadvantaged groups, to preserve hope and moderation among impoverished populations.
- 4) Distribute food and relief items directly or through work and training, to preserve hope and moderation among impoverished populations.

The program complements other activities of the USAID/West Bank and Gaza Mission, and targets critical, time-sensitive initiatives consistent with the Mission's transformational development goals and US foreign policy objectives.

⁵ The original CEP II contract was signed on 29 September, 2008 for a total amount of \$19,999,969. On the 24 July 2009, the CEP II contract was expanded by \$40,500,031 to a new total contract ceiling of \$60,500,000. On 9 September, 2010, USAID further expanded the contract by \$2,000,000 to bring the total contract value to \$62,500,000 and added the two additional objectives were added to the scope of work, focusing on the provision of humanitarian and early recovery assistance.

3.0 OPERATIONAL CONTEXT

CEP II is now in its third and final year and is working to fulfill all obligations; a thorough close-out of all activities is currently under implementation and will continue to the end of the program. However, as needs emerge in economic recovery and political moderation with its partners, CEP II will continue to respond to emerging needs, especially in Gaza to the extent possible.

3.1 Political Overview

During this reporting period, a wave of civil uprisings swept across the Middle East. By quarter's end, the Tunisian and Egyptian governments had fallen, the Libyan government was engaged in a civil war, and other governments throughout the region were facing widespread unrest. Following the outbreak of protests in Egypt and only days after the leak of secret papers detailing its proposed concessions in the peace negotiations, the Palestinian Authority (PA) announced plans for governmental changes, including the immediate formation of a new government under Prime Minister Salam Fayyad and a general election by September, following previously announced local elections in July. These elections will be the first held by the PA since 2006. (At quarter's end, Prime Minister Fayyad had not yet formed a new cabinet.)

Despite an initially limited Palestinian civil response to the regional unrest, a new youth-led movement organized through Facebook and focused on Palestinian unity emerged in the weeks after the Egyptian protests began. (For more information, see CEP Local Analysis below.) Although its rallies were unevenly attended, with 10,000 participants reported in Gaza and a few thousand across the West Bank, and tightly controlled by the PA and the de facto government (DFG), political unity gained new national impetus. PA President Mahmoud Abbas announced his intention to personally go to the Gaza Strip in an attempt to restart talks with the DFG. Due to the United States Government's (USG) no-contact policy with the Gaza DFG, concerns are raised that if a unity government is achieved, the new government would not receive support from the USG.

As it prepares to renew its electoral mandate at the local and national level, the PA needs to respond to a widespread, albeit publicly muted, desire for political change by demonstrating its democratic commitment and its capacity to visibly improve citizens' lives. Against a backdrop of youth-led protests across the region, responding to the growing activism of Palestinian youth will also be critical to sustaining civic support in the run-up to the governmental elections and beyond.

3.2 CEP Local Analysis

The CEP II team in Gaza constantly monitors the socio-economic and political condition in the Gaza Strip and submits analytical reports to USAID and CEP II for strategic planning. The CEP II staff uses this analysis to make effective programmatic decisions and advise partner organizations in Gaza to ensure the success of grant project activities. Below is a selection of the most significant analysis provided by the CEP II team in Gaza during this quarter.

Local Analysis: Gaza Youth Use Social Media to Demand Change

CEP in Gaza noted that youth in Gaza are increasingly using social media groups (such as Facebook and Twitter) to express their frustrations with life under the DFG and to organize a rapidly cohering, youth-led social protest movement. As a digital place outside Hamas's control, Facebook and similar sites have become a virtual refuge for youth to organize themselves politically. In addition, with travel out of Gaza practically impossible, the internet has become a vital window to the West Bank and the world outside. Since the creation of the "Gaza Youth Break Out" Facebook group in late December, multiple Facebook pages have been created by young people in the Gaza Strip, rapidly attracting thousands of fans. According to CEP in Gaza, one Facebook group attracted over 6,000

fans in just three days. However, the DFG is reportedly monitoring the new cyber groups closely and has arrested young people it accuses of being involved in their creation.

Local Analysis: DFG Limits Youth-led Demonstrations in the Gaza Strip

As noted above, rallies for Palestinian reconciliation and unity were organized in the West Bank and Gaza on March 15. Although attendance was limited in the West Bank; 10,000 people reportedly participated in the Gaza City rally. CEP in Gaza reported that, in addition to attempting to organize counter rallies, the DFG cracked down on the youth-led rallies by beating up or arresting protesters, university students, and journalists. The DFG has reportedly been preventing coverage of the popular demonstrations, from the first day, by attacking journalists and reporters and confiscating their equipment. CEP in Gaza also described how DFG forces moved against groups of youths sitting at nearby coffee shops or walking in nearby streets close to the Square of the Unknown Soldier, the main site of the rallies. Some Al Azhar, Al Aqsa, and Open University students also reported that DFG forces stormed their universities and beat-up teachers and students while they were attending their classes, sitting in university cafeterias or walking nearby.

Local Analysis: DFG Rejects Announced Elections

CEP in Gaza expects that the DFG will not allow the elections in Gaza. Since it expects that the PA will cancel the results of the elections if Hamas wins in West Bank, the DFG will not consider allowing elections to take place in Gaza until an agreement is reached in the ongoing unity talks.

Local Analysis: DFG Takes Over Moderate Municipality

In January, CEP in Gaza reported that the DFG Ministry of Local Authorities informed the Al Fukhkhari mayor to hand over his municipality to a new council on February 1, 2011. The municipality is one of seven moderate municipalities in the Gaza Strip whose term was extended by the DFG after originally expiring a year ago. Along with the other six municipalities,⁶ Al Fukhkhari Municipality is known as a moderate municipality and had received USAID fund during the last five years, including two CEP grants. The new council was reportedly formed by the DFG of local community members known as Hamas supporters. CEP in Gaza assumes that the six other moderate municipalities in Gaza Strip will soon be notified to hand over their municipalities to new DFG-selected committees or councils: the extended terms of four municipalities expired in January while the terms of the remaining two municipalities expire in May. As CEP in Gaza noted, after the change of municipalities in these marginalized, poor communities, USAID will no longer have local government partners for public infrastructure and community response projects.

Local Analysis: Political Purpose Behind Increased Border Conflict?

In late March, a barrage of mortar shells was fired into Israel. According to analysis by CEP in Gaza, the attack was initiated by the Hamas military wing Qassam Brigade in response to recent demands by the Palestinian public, in Gaza Strip and the West Bank, for the reconciliation of Fatah and Hamas. Rumors have surfaced regarding disagreements within Hamas' leadership over President Abbas' proposed visit to Gaza to discuss reconciliation. Some attribute the Qassam Brigade's attack, which had stopped firing rockets at Israel for a long while, to the influential Hamas political and military leaders who are upset by efforts to arrange Abbas' visit to Gaza. Others interpreted the Brigade attack as an attempt to divert public attention from reconciliation to Israel's military retaliations. Significantly, not long ago, Mahmoud Al Zahar, a high ranking political leader in Hamas, attacked those who were firing rockets at Israel and called them "collaborators". CEP in Gaza concluded that Hamas may fear that Abbas' visit would create more pressure on the movement to reconcile with Fatah, which does not suit its strategy at the moment.

⁶ The six other municipalities include Al Musader, Abasan Al Jadideh, Abasan Al Kabira, Al Maghazi, Wadi Gaza, and Um Naser. Abbas announced on 17 February 2011 that elections would not be held if Hamas was opposed to voting occurring in Gaza.

4.0 SUMMARY OF GRANT ACTIVITIES

CEP II is distinguished for its rapid assistance and flexible support of USG initiatives in the West Bank and Gaza through in-kind and standard grants. CEP II supports a diverse range of projects that include community infrastructure, youth activities, civic engagement forums, local NGO capacity building, humanitarian assistance, and the rebuilding of livelihoods in Gaza.

To date, CEP II has implemented **161** grants (ongoing and completed), impacting **1,864,972** beneficiaries with either direct or indirect assistance. Of these grants, **108** grants fall under CEP II's first two objectives, while **53** projects fall under Objectives 3 and 4. The range of grants provided by CEP II varies from **\$1,271** to **\$1,999,971**.

All ongoing and completed project activities are listed in Appendix I. For graphic representation of CEP II's overall project status, see 4.2 below.

4.1 Quarterly Overview

4.1.1 Quarterly Summary

During this quarter, CEP II had **66** active⁷ grants, reaching about 320,175 Palestinians. Of that number, **48** grants (valued at **\$13,641,093**) were ongoing throughout the quarter (including **12** newly approved projects (totaling **\$729,372**)). In addition, **18** grants were completed (valued at **\$11,326,467**).

For a detailed listing of grants ongoing (including approved) and completed this quarter, see Appendix I.2 (Listing of Grants by Objective).

Objectives 1 and 2

CEP II continued to support reform-minded institutions to provide improved responsiveness and services to their community. With its grant-making for relief and assistance and early recovery in the Gaza Strip drawing to a close, CEP II is increasingly focusing on its first two objectives, under which it strengthens community institutions, particularly local government units (LGU) and recipients of capacity-building assistance, to improve services to constituents.

Under Objective 1 and 2 this quarter, CEP II had 51 active grants (with a total value of \$6,224,385), reaching an estimated 106,407 Palestinians. During this quarter, 12 grants were completed under CEP II's first two objectives (with a total value of \$1,328,638).

Of the 39 ongoing grants under Objectives 1 and 2, roughly 60% focused on community infrastructure and services and civic engagement activities, and the remaining 40% were capacity-building interventions designed to improve institutional performance across operational and programmatic areas. Increasing services and responsiveness for marginalized groups is an overall theme within CEP's grant-making this quarter, with 34 grants targeting youth, women, and/or the disabled.⁸

⁷ Active grants include projects under implementation throughout the quarter, projects completed by the end of the quarter, and grants approved during the quarter.

⁸ This number includes ARDWBG382, ARDWBG384, and ARDWBG384, which were completed on 31 March 2011 (the last day of Y3Q2).

This quarter, CEP supported 17 LGUs to provide new or rehabilitated infrastructure for local residents. In addition to improving public spaces (such as the main Jericho square, access roads, and sidewalks) CEP local government partners respond to the needs of young community members by enhancing educational opportunities: through CEP grants ongoing or completed this quarter, local councils built six new schools and improved the facilities of two others.

In parallel, CEP II continued to respond to its contractual mandate to build the capacity of key local institutions, with 17 capacity-building grants under implementation. This quarter, CEP II expanded its capacity-building efforts by including additional grantees and awarding new grants to existing recipients. Through seven grants approved this quarter, CEP is building the capacity of local institutions to serve vulnerable and/or marginalized social groups, including the disabled (with two grants to the Blind Rehabilitation and Care Society) and women (with two grants to the Jenin Women' Club and one grant to Women Media and Development (TAM)).

In the Gaza Strip, CEP II strengthened local organizations in their response to the widespread incidence of conflict-related trauma. With five CEP II grants, three local organizations helped over 7,000 women and children cope with trauma caused by Operation Cast Lead through a series of educational workshops and afterschool activities.⁹

CEP II remained responsive to the Mission's programming priorities. This quarter, 11 active grants (under Objective 2) were Mission-directed: six grants improved recreational or educational opportunities for children and youth; three grants built the capacity of chambers of commerce; and two grants supported services for the disabled.

Objective 4

CEP II's provision of humanitarian and early recovery assistance in the Gaza Strip continued to be significant, with 15 grants active under Objective 4 (with a total value of \$18,743,175), reaching 213,768 Palestinians. Of that number, nine grants remained ongoing, including one grant to support early recovery, six grants to INGOs providing winterization relief to vulnerable households (in a fifth round of humanitarian assistance grants), and two grants supporting the CEP transportation system. Six grants to INGOs to support early recovery were completed.

Over this quarter, CEP II grants provided nutritional and academic support to children, recreational therapy for women, and increased employment opportunities for youth, women farmers, construction workers, and fishermen and vulnerable households, with an estimated 172,952 working days created. Commodities continue to enter as scheduled, via the CEP II transportation system, in the form of winterization kits, food products, clothing, household commodities and other needs.

4.1.2 Quarterly Project Status

The following represents the various stages of CEP II West Bank/Gaza grants for Y3Q2:

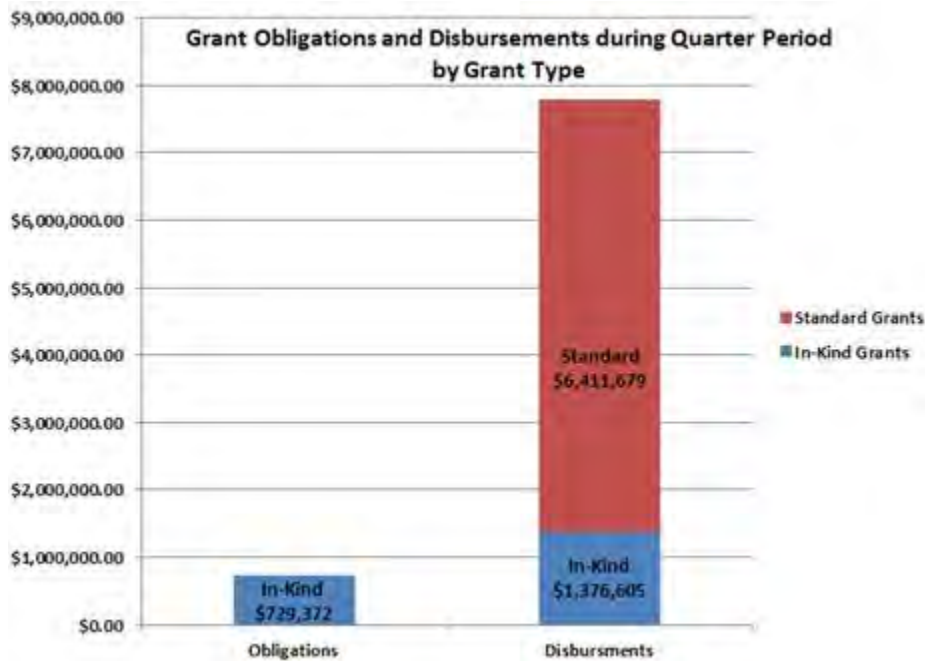
- **Under Implementation in Y3Q2** (*grants ongoing at the end of the quarter, including newly approved grants*):
 - Objectives 1: 1 grant valued at \$42,870
 - Objective 2: 38 grants valued at \$4,852,877
 - Objective 3: 0 grants valued at \$0
 - Objective 4:¹⁰ 9 grants valued at \$8,745,346

⁹ See footnote 8 above.

- **Total:** **48 grants valued at \$13,641,093**
- **Completed in Y3Q2** (*grant activities completed but pending administrative actions such as final payments and title transfers before closing out*):
 - Objective 1: 2 grants valued at \$43,070
 - Objective 2: 10 grants valued at \$1,285,568.43
 - Objective 3: 0 grants valued at \$0
 - Objective 4: 6 grants valued at \$9,997,829
 - **Total:** **18 grants valued at \$11,326,467.43**
- **Closed, Cancelled, or Rejected in Y3Q2:** 0 grants

4.1.3 Quarterly Obligations and Disbursements

The graph below illustrates the quarterly obligations and disbursements of in-kind grants (under Objectives 1 and 2) and standard grants (under Objective 4). In this reporting period CEP II made significant new obligations, with **\$729,372** for newly approved in-kind grants. Disbursements this quarter included **\$1,376,605** for in-kind grants and **\$6,411,679** for standard grants.



¹⁰ All Objective 4 grants under implementation are in the Gaza Strip.

4.1.4 Quarterly Overview of Gaza Transportation System

In response to the difficulties faced in transporting goods into the Gaza Strip, in February 2009, CEP II developed its own transportation system to improve the efficiency of humanitarian aid shipments. Through this system, CEP II has helped ensure the timely delivery of humanitarian aid for its INGOs partners operating in Gaza. At the request of USAID, CEP II has extended its transportation services to other INGOs and the USG.

This quarter, via the **100 truckloads** of commodities delivered to the Gaza Strip, CEP was able to include IT equipment, office furniture, books, and educational tools for AMIDEAST and the US Consulate in Gaza.

(To date, CEP II has delivered **13,200 metric tons** of humanitarian assistance transported via **654** truckloads, carrying **13,506** pallets of commodities.¹¹ This assistance has been distributed to over **1.3 million** beneficiaries in the Gaza Strip.)

This quarter, there was an increased amount of commodity damage and shipping cost and time, with seven shipments impacted directly by new or existing Israeli inspection procedures.

CEP II continues to experience shipping delays and increased costs as a result of the need to ship certain commodities¹² through the Tarqumia checkpoint in the southern West Bank, which utilizes a back-to-back inspection process. As noted in the previous quarterly report (Y3Q1), the multi-step inspection process at Tarqumia results in longer journey time and doubled trucking costs (due to the need for two trucks to complete the back-to-back inspection). This quarter, in addition to these increased shipping costs for commodities routed through Tarqumia, one shipment routed through Tarqumia required storage in Ashdod when inspection-related delays meant the truck left too late to cross Kerm Shalom.

At the Beitunia checkpoint, the Israeli military increased inspection of commodities by using carton cutters to open boxes and removing nylon wraps from the pallets. As a result, CEP II has noted increased commodity damages in six shipments routed through Beitunia.

During this reporting period, trucking companies that transport commodities from the Kerm Shalom checkpoint began a strike for higher transportation fees. The strike resulted in a week-delay of 10 trucks carrying USAID/CEP commodities.

4.2 Overall Project Status To Date

The charts below show overall project status over the life of the program (15 September 2008 – 31 March 2011).

4.2.1 Project Status To Date by Objective

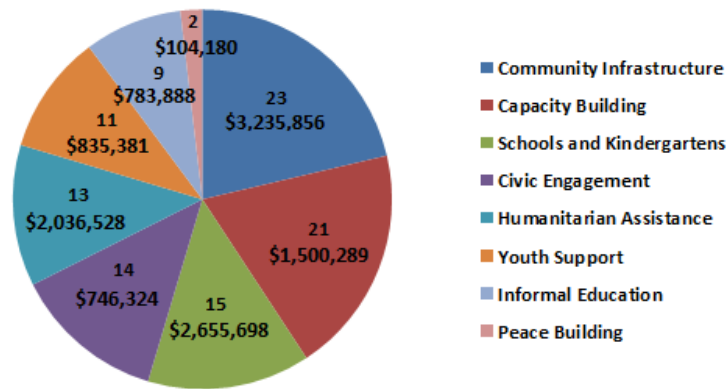
The charts below show completed or ongoing projects disaggregated by objective over the life of the program. (For details, see Appendix A)

To date, under **Objectives 1 and 2**, there are **108** completed and ongoing projects with a total of **\$10,353,894**.

¹¹ To date, CEP-transported commodities have included food packages, children's kits, water tanks, school clothing, plastic sheets, medical supplies, and non-food items.

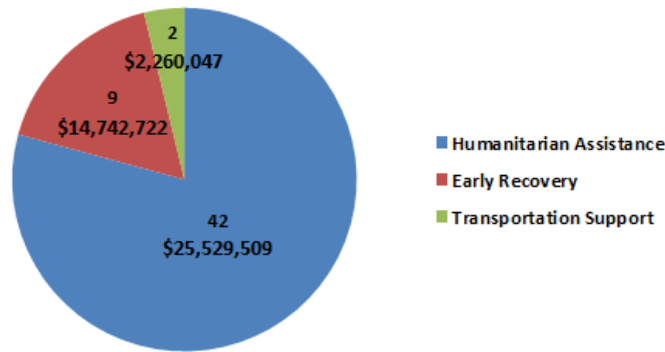
¹² The Israeli authorities require commodities that cannot be inspected by sniffer dogs at the Beitunia checkpoint in the central West Bank (including IT equipment, steel items, and construction materials) to be shipped via the Tarqumia checkpoint.

CEP Project Type By Objective 1 & 2 (ongoing and completed)



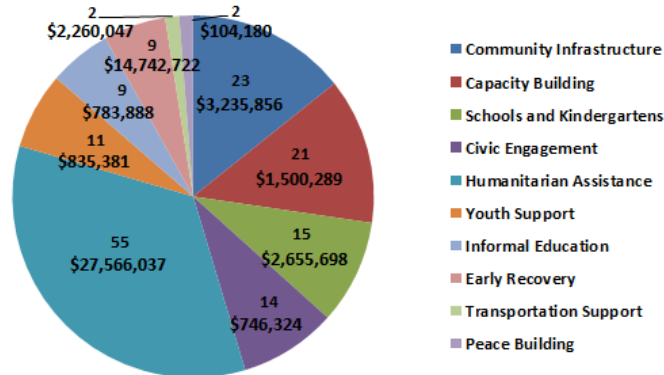
To date, under **Objectives 3 and 4**, there are **53** projects completed or ongoing, with a total of **\$41,442,407**.

CEP Project Type By Objective 3 & 4 (ongoing and completed)



In total, to date, under all four objectives, there are **161** projects valued at **\$51,796,302** completed or ongoing.

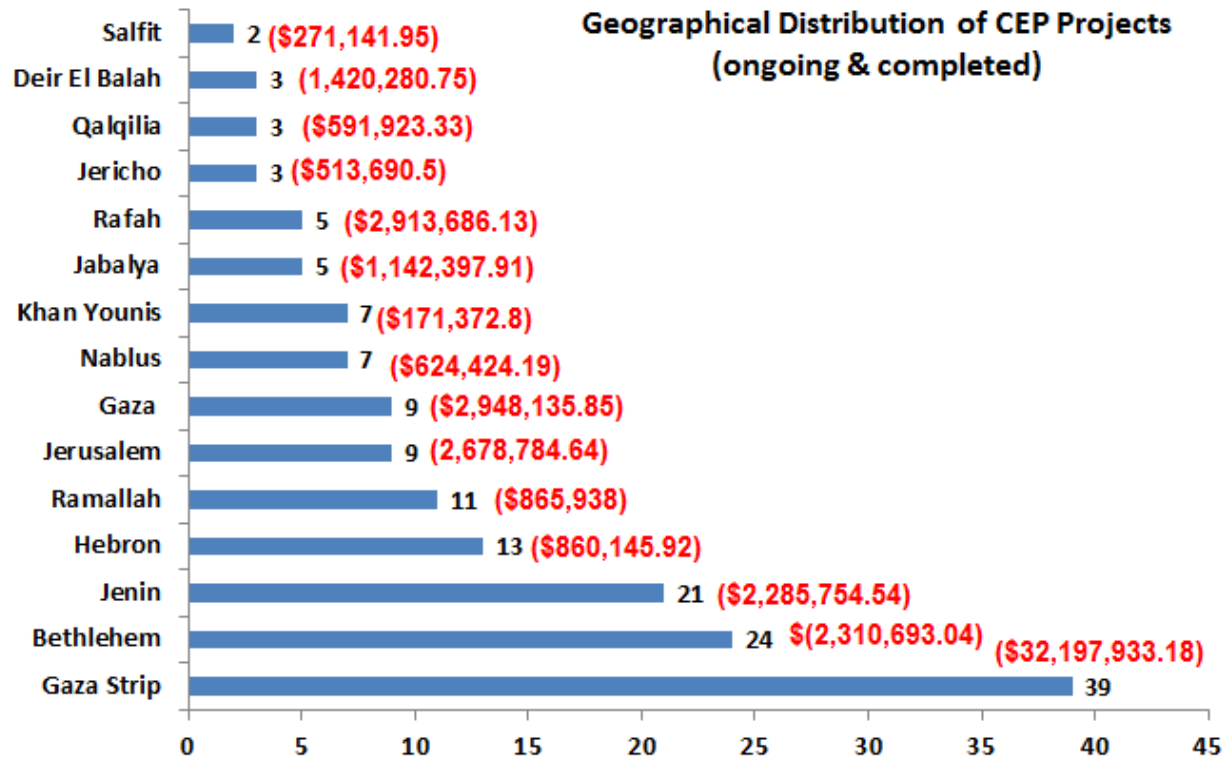
CEP Project Type By Number of Projects and Values (ongoing and completed)



4.2.2 Project Status by Geographical Area

To date, through its **161** projects, CEP II has worked in all **15** governorates of the West Bank and Gaza Strip. The chart below illustrates the geographical distribution of the number of CEP projects and the total funds allocated.

This chart provides project distribution both across governorates and across the Gaza Strip. (Thirty-nine CEP II projects focus on beneficiaries located across the Gaza Strip rather than in one specific governorate in the Gaza Strip.)



5.0 CEP II IMPACT IN Y3Q2

This quarter, CEP II completed 18 grants (valued at \$11,326,467) across the West Bank and Gaza Strip. As detailed below, 12 grants supported the voices and forces of moderation across the West Bank and Gaza and promoted opportunities for communities to link tangible improvements in their daily lives with positive developments in the Palestinian-Israeli peace process. Through six grants to international NGOs, CEP II helped to reduce the economic stress of marginalized and vulnerable households through the provision of humanitarian assistance and supported early recovery by identifying and creating sustainable economic opportunities.

5.1 Impact of Grants Completed Under Objective 1

Objective 1: Support initiatives and processes that support a democratic, peaceful, and prosperous Palestinian state.

ARDWBG527 – MC Tourism Promotion Festival Beit Sahur
ARDWBG528 – MC Tourism Promotion Festival Beit Jala

GRANT OUTPUTS

- \$43,070 total value
- 2 LGUs benefited
- \$24,290 worth of equipment put in place
- 14,000 individuals benefited
- 36 working days generated

Through the two grants completed under Objective 1 this quarter, CEP II supported initiatives to contribute to a peaceful and prosperous Palestinian state by enabling the Beit Jala and Beit Sahur municipalities to promote local tourism, showcase local investment opportunities, and bring together Palestinians together to celebrate their diversity and unity around traditional seasonal celebrations.

Since ARDWBG527 and ARDWBG528 supported tourism events focused on Christmas, with the bulk of grant activities implemented in December, CEP II reported on the impact of these grants in its report on Y3Q1, submitted in January 2011.

5.2 Impact of Grants Completed Under Objective 2

Objective 2: Strengthen reform-minded Palestinian leaders and institutions in support of improved service provision and increased responsiveness to citizen's needs.

Grants completed under Objective 2 this quarter enabled local government partners to visibly improve the quality of community life, supported moderate NGOs to increase their response to critical community needs, and built the capacity of institutions to strengthen the economic and democratic opportunities in their constituencies.

ARDWBG301 – VC Public Park Bizzariya
ARDWBG306 – VC School Building At Tayba
ARDWBG382 - NSDL Women Recreational Therapy Workshops Rafah
ARDWBG383 - SYFS Women Recreational Therapy Workshops Gaza
ARDWBG384 - LHA Women Recreational Therapy Workshops Jabalya
ARDWBG411 – NSDL After School Activities Rafah
ARDWBG412 – SYFS After School Activities Jabalya
ARDWBG424 – CSOP Olive Press Rehab Bethlehem
ARDWBG436 – SHCC ISO9001 Certification Hebron
ARDWBG438 – PCMC Training Institute Hebron

GRANT OUTPUTS

- \$1,285,568 total value
- 2 LGUs benefited
- 8 CSO/NGOs benefited
- \$414,244 worth of equipment put in place
- 7,355 individuals benefitted
- 1,827 working days generated
- \$36,150 leveraged in community cost share

The impact of seven of the grants completed under Objective 2 is described in the following pages.¹³



IMPACT SNAPSHOT:

Bizzariya Village Council Creates a Community Park (ARDWBG301)

Direct Beneficiaries: estimated 3,000

As a result of travel restrictions in the northern West Bank, Bizzariya village in the Nablus governorate is the main access point between the Jenin governorate and northern villages of Nablus. Yet, because of the checkpoints that channel heavy traffic through its roads, the residents of Bizzariya and the neighboring villages are unable to travel freely and lack access to recreational spaces.

FOCUS ON IMPACT:

Through this grant, USAID/CEP empowered Bizzariya Village Council to create with a four-dunam hilltop park, complete with a playground, outdoor theater, and sanitation facilities, so that the families of Bizzariya and the surrounding area can gather outside with their children.

The CEP II grant enabled the Bizzariya Village Council to realize a long-planned improvement to its community infrastructure that had stalled as a result of funding shortages. Its location on a hilltop above the village made the construction of playground a complicated engineering operation, requiring extensive leveling and terracing of a steep, barren, and windswept hillside. The playground is a highly visible achievement by the village council, which plans to further enhance its impact on community life by asphaltting the road that leads from the village.

¹³ Three grants under Objective 2 completed on the last day of the quarter (31 March 2011): ARDWBG382, ARDWBG383, and ARDWBG384. Following the project-level evaluations early next quarter, CEP II will report on the impact of these grants in the upcoming quarterly report (for Y3Q3).



IMPACT SNAPSHOT:

At Tayba Municipality Builds a New Boys School (ARDWBG306)

Beneficiaries: estimated 350 teachers and students

When the existing boys' school was condemned by the Ministry of Education, the village council of At Tayba in northwest Jenin Governorate contacted CEP II, after hearing about its rehabilitation of the nearby Rummana Village boys' school, to request assistance in building a new basic boys' school.

ARDWBG306 was one of several grants focusing on visibly improving quality of life in the Jenin governorate to support the PA's campaign to strengthen order in the governorate.

FOCUS ON IMPACT:

CEP II enabled the village council to respond to a critical community priority. The construction of a new 6-classroom school in At Tayba has significantly improved the daily lives of 140 local students and their teachers by replacing a building ridden with damp and mold. Through the grant, CEP II also ensured a safe play area by installing external walls, playgrounds and sunshades.

An unexpected impact was increased community cohesion within the village. When the boys' school was closed during the construction period, the students were transferred to a new school, where the administration of the school ensured that they experienced no academic disruption.



IMPACT SNAPSHOT:

Grassroots Organizations Help Children Excel at School and Recover from Trauma (ARDWBG411 and ARDWBG412)

Direct Beneficiaries: estimated 296 individuals

Through these two grants, CEP II supported initiatives by Save the Youth Future Society (SYFS) and the National Society for Democracy and Law (NSDL) to provide 600 children with learning difficulties and conflict-related trauma with academic support and stress relief in Gaza City and Rafah.

The afterschool programs engaged students between the ages of 8 and 12 years old in remedial Arabic, English, science and math in parallel with psychosocial and recreational activities to release the students stress. Activities also included students' educational trips, open days and competitions along with parents' educational meetings to help them enhance their children's performance and psychological well-being.

FOCUS ON IMPACT:

By the end of the six-month programs, students had improved their average scores by an estimated 22 percent. Many parents expressed their happiness with their sons/daughters' academic and behavioral improvements, while the project team noted a noticeable improvement in personal hygiene, appearance, manners, and participation amongst the students. The program was described by all as a better educational and recreational environment than that offered by the beneficiaries' schools. Most importantly, students report that the project positively changed their attitude and aptitude toward learning. "I received a geometry set from my school because I got one of the

highest marks in math and English," said 11-year old Mohammad Al Amoody. Mohammed was one of eight students who received prizes from schools because they got the highest grades in their class.



IMPACT SNAPSHOT:

Olive Oil Cooperative Improves Services to Local Farmers (ARDWBG424)

Direct Beneficiaries: 1,620 farmers

The annual olive press is one of the main sources of income for Bethlehem farmers during the olive harvesting season. CEP II grantee Cooperative Society for Olive Pressing (CSOP) helps farmers in Bethlehem and Jerusalem with pressing and soap production for nominal fees. To better serve farmers during the olive harvest, CSOP needed support to renovate its olive press and soap factory. Through the grant, CSOP installed a solar-water heating system, new light fixtures, an olive sorter and turbine gear, as well as other renovations.

FOCUS ON IMPACT:

As a result of this project, CSOP was able to provide services to 1,620 farmers or roughly 40% of all farmers in Bethlehem Governorate. The CSOP manager described this year's oil production as high quality and pure, which satisfied the farmers because they had a better product to sell. "Farmers saw a difference in the quality of our oil," he said. "Some farmers who pressed their olives in other places came us to filter it again so that they can sell it in the markets."



IMPACT SNAPSHOT:
South Hebron Chamber Of Commerce Qualifies For ISO9001:2008 Certification (ARDWBG436)
Direct Beneficiaries: 3,000 staff and chamber members

One of the ten recipients of capacity-building assistance, South Hebron Chamber of Commerce, Industry and Agriculture (SHCC) plays a critical role in improving the business environment in four main towns¹⁴ in the southern Hebron governorate, an area that is particularly hard hit by the construction of the separation barrier. This grant addressed SHCC's lack of a quality management system by designing and establishing a systematic, structured and professional approach to qualify for the ISO900:2008 certification.¹⁵ The grant also aimed to upgrade the effectiveness of SHCC in providing rapid and efficient services, with the long-term goal of encouraging economic investment in the southern Hebron Governorate.

FOCUS ON IMPACT:

As a result of this grant, the SHCC was granted the ISO9001:2008 certification, which recognizes the significant improvement of the chamber's management system. There was also a noticeable impact on staff commitment to the institutional reforms created during the ISO 9001:2008 experience. Staff have already institutionalized newly developed policies and systems, such as using a transparent, competitive process for new staff recruitment and choosing to retroactively entering membership information into the new e-filing system.

In parallel with this grant, CEP II is also providing furniture and IT equipment to the SHCC through ARDWBG437.

Members have noticed the change in SHCC services. "The quality of service provided is better and the staff attitude towards members is improved because of the confidence and skills gained through this project," said Rajeh Abu Allan, a SHCC member. "Because the SHCC can now provide me with computerized products, the documents I need from them are of a higher quality."

¹⁴ Dahiriya, Yatta, Fawwar and Dura

¹⁵ The ISO 9001 family of standards relate to quality management systems and are designed to help organizations ensure they meet the needs of customers and other stakeholders.



IMPACT SNAPSHOT:

Hebron Institute Revitalizes its Training Services to southern West Bank (ARDWBG438)

Beneficiaries: estimated 1,800 individuals

Another recipient of CEP II's capacity-building assistance, the Palestinian Center for Media and Communication (PCMC) is a recognized leader in the provision of training in the southern West Bank. However, as a result of outdated IT equipment and facilities, the organization had been unable to sustain and expand its training services to the local community, particularly to new university graduates. Through this grant, CEP II provided IT equipment and furniture for the establishment of a language lab, rehabilitated PCMC's lecture hall and computer lab, and funded three training workshops on NGO management, English language, and fundraising.

FOCUS ON IMPACT:

Through this grant, PCMC was able to achieve its goal of reactivating its specialized center for professional training in the southern West Bank. With CEP II's support for training programs, as well as equipment, the Applied Science Institute (ASI) has improved the scope and relevancy of its training services and was able to immediately offer courses identified as priorities for new graduates with local universities and chambers of commerce during the grant design. Also as a result of the grant, the PCMC's ASI has begun providing training through AMIDEAST, the British Council, and local professional unions. Impact has also been felt by other local organizations that work closely with the PCMC to strengthen moderate voices within the region. "PCMC shares our political and social vision and work closely together to realize this vision in our own communities," said Majd Abu Sharekh, manager of the SHCC (see above). "By helping them, you have supported us."

5.3 Impact of Grants Completed Under Objective 4

Objective 4: Distribute food and relief items direct or through work and training, to preserve hope and moderation among impoverished populations

Prior to the end of 2008, the number of Gazans living in poverty was staggering, brought on by years of conflict and an 18-month border closure between the territory and Israel. Unemployment in Gaza reached an unprecedented level in 2007 of 36.4 percent, which is among the highest rates in the world. Conditions in the Gaza Strip further deteriorated in the wake of the Israeli military's "Operation Cast Lead."

This continuing economic decline in Gaza has been breaking down public and private Palestinian sectors including education, agriculture, industry, transportation, and healthcare. Many Gazans are forced to depend on unsustainable coping mechanisms such as borrowing money from relatives or friends and/or selling dowry gold for the sake of securing basic needs, thus de-capitalizing valuable assets. Moreover, the sweeping Israeli ban on the import of construction materials, spare parts for public infrastructure and industrial inputs into Gaza, along with restrictions on the entry of cash, not only keep unemployment levels extremely high but also impede the planning and implementation of almost all early recovery activities, including reconstruction, return to livelihoods and large scale cash for work

To date, through CEP II, USAID has provided \$14.7 million to support early recovery for vulnerable households in the Gaza Strip through nine grants to INGO partners. This quarter, CEP II completed six early recovery grants implemented through five INGOs.

ARDWBG451 - MCI Early Recovery Gaza
ARDWBG453 - CRS Early Recovery Gaza
ARDWBG454 - WVI Early Recovery Gaza
ARDWBG455 - CHF Early Recovery Gaza
ARDWBG464 - CHF Early Recovery Gaza
ARDWBG466 - WVI Early Recovery Gaza

Outputs

- 48,638 individuals benefited
- 9 CSO/NGOs benefited
- 2,755 participants in educational activities
- 116,436 working days created in the local economy

The impact of selected grants completed under Objective 4 is described below.

IMPACT SNAPSHOTS:

Through the cash-for-work (CFW) activity under **ARDWBG451 MCI Early Recovery Gaza**, 30 women and a technician worked for two months in a bakery and produced 110-111 kilos of ka'ek per day, distributed to 3,200 families from Khan Younis, east Khan Younis and Deir Al Balah. The women were able to use their wages to improve their families' living conditions. Head of a six-member household, Sumia Abu Blaima described the project as an important opportunity for her family. "I am going to buy a fridge and fix my kitchen from the money I get," she said.



Through another CFW project (**ARDWBG453 CRS Early Recovery Gaza**), CEP II also supported psychosocial sessions for the young men and women participating. For many of the youth, the sessions were an important outlet for their frustration over being unemployed. "These sessions help decrease my frustration," said recent graduate Mahmoud Qdeih "I learn how to let off some steam, and I also listen to the experiences of others in my group. I am keen to attend the rest of the sessions because they make me feel better."

Through **ARDWBG454 WVI Early Recovery Gaza**, CEP II funded a grassroots-based program that taught communities how to help children recover from the experience of conflict. When seven-year old Jalal entered he was increasingly aggressive and nervous during school. After completing the program, he became more personable and his grades have significantly improved. “Jalal has become much better from the beginning of the project until now,” said his teacher. “He is now earning excellent marks in school.”



In addition to income-earning opportunities through **ARDWBG455 CHF Early Recovery**, the CEP II grant helped conflict-affected Gazans regain basic quality of life by making critical household repairs. After windows and doors were damaged in Operation Cast Lead, Ana'am Shamalakh's house would let in the winter rains, affecting more than just her family. “Our neighbors are homeless and shelter from the rain in our basement, which floods in the rain,” she said. “Replacing the windows has helped both of our families.”



Through multiple grants, CEP II enabled Gazans to increase the earning potential of their agricultural lands. For example, through **ARDWBG466 WVI Early Recovery Gaza**, CEP II helped Nabeel Al Attar rehabilitate his farmland after being bulldozed during the conflict. By funding the fencing of his three-dunam strawberry plot, CEP II enabled the father of six to save the \$4,000 he would have had to pay and shift his limited resources to pay for school fees for his children and health care for another, disabled child. "My land was an open passage for people, dogs, and herds of sheep. My produce was either stolen or destroyed by trespassers. So I end-up losing a fraction of what I was supposed to earn because of that," he explained. "I thank the American people for the assistance they are giving. I know that they provide us with a lot of things including food."

6.0 PROGRESS AGAINST WORKPLAN

6.1 In-Kind Grants (Objectives 1 and 2)

Development, implementation, evaluation, and close-out of in-kind grants under Objectives 1 and 2 continued throughout this quarter.

In order to ensure the close-out of in-kind grants by Y3Q3 (April-June 2011), CEP II obligated the bulk of remaining in-kind grant funds and signed all lengthy sub-contracts under construction-related grants.

CEP II prepared a strategic planning workshop for the recipients of its capacity-building grants to be held early next quarter: the workshop was designed to respond to a main recommendation of the Capacity-Building Midterm Review¹⁶ that the grantees improve their strategic planning skills. At the workshop, the CEP Capacity-Building Consultant will train the grantees on strategic planning skills and facilitate the development of a strategic plan for each participating grantee.

6.2 Standard (INGO) Grants (Objective 4)¹⁷

Early Recovery (ER): This quarter, CEP II completed six ER grants implemented through four INGO partners. The implementation of another ER grant is continuing as planned. Effective oversight was maintained across the portfolio in adherence to USAID compliance regulations with sustained mentoring and guidance provided to all partners. CEP II also collected M&E data, making adjustments in output targets whenever grants were modified over the quarter.

Relief and Assistance (RA): CEP II continued the implementation of RA Round V grant agreements with six grants to INGOs for winter-related relief to Gaza.

Transportation: CEP II continued to use the services of two transportation and warehousing companies to effectively move goods from the West Bank into Gaza for the ER grants and RA Round V grants.

6.3 Grants, Compliance, and Procurement

To ensure the completion of all grants by Y3Q3, the grants-making team met regularly for weekly grant planning purposes, financial projection reviews, and establishment of overall milestones over time.

TtARD Home Office provided on-line training for field procurement staff members who did not receive the original training last year. With training topics identified on continual basis, CEP is also providing ongoing field-based training through formal and informal methods. This quarter, CEP held a half-day training session for all staff on compliance regulations. In addition, staff received “Tips of the Week” emails on compliance, focusing on USAID grant policies, regulations, and other key issues. CEP will prepare a final report capturing best practices in Q3.

Final adjustments to the enhanced Procurement Database were completed.

To support close-out activities, the procurement unit held weekly meetings to review all open procurement files, disseminated weekly updates to all grant staff on the status of grant files, and continued regular coordination with the finance and administration unit to meet grant payments.

¹⁶ A midterm review of the capacity-building interventions by CEP was conducted in Y3Q1.

¹⁷ There are no grants under implementation under Objective 3.

6.4 Program Finance and Administration

CEP hired a new Grants Management Specialist for North West Bank and extended the services of Capacity Building Consultant through July 2011.

6.5 M&E and Reporting

To meet the requirements of the program's close-out, CEP II formed the Knowledge Management Team (KMT) consisting of monitoring, reporting and impact specialists. KMT handles the output and impact reporting and is revising CEP II processes to create more effective knowledge management materials for dissemination to USAID.

CEP submitted to USAID a revised Performance Monitoring Plan (PMP) matrix at the end of this quarter. Revisions included the identification of new indicators and setting new targets as appropriate. (For further detail, see 7.0 Summary of Program Indicators.)

CEP also submitted for approval a detailed technical approach for an impact assessment of in-kind grants under Objectives 1 and 2, as proposed in the PMP. Following USAID's approval, CEP identified a contractor through a competitive process. CEP has completed negotiations and will award the contract following USAID vetting approval of the contractor. CEP II also developed a methodology for assessing impact under Objectives 3 and 4.

Regular reporting on CEP II outputs and outcomes continued through the USAID Geo/MIS system and weekly highlights and focus reports. This quarter, CEP further streamlined project-level evaluation by introducing the After Action Review tool,¹⁸ which enables grants teams to rapidly evaluate completed grants through a facilitated, collective results-focused discussion.

Project-level lessons learned continue to be generated and circulated in real-time. In preparation for the completion of all grants in Y3Q3, CEP II further streamlined the project-level evaluation by introducing the After Action Review, a rapid appraisal tool developed by the USG. To complement this field-level approach, the KMT will be initiating a Lessons Learned process with senior managers to capture program-wide input.

¹⁸ *After Action Review: Technical Guidance*. USAID (2006).

7.0 SUMMARY OF PROGRAM INDICATORS

7.1 Indicator Reporting

CEP measures the progress of each of its grants against established project indicators, chosen by CEP staff in collaboration with USAID. Shown in the table below, these indicators are predominately output indicators and measure the direct results of project activities.

TABLE – CEP II INDICATORS
November 1, 2008 - March 31, 2011
(Actual results achieved in completed grants per indicator)

Sector	Sub-sector	Indicators	Total Outputs to Date
1. Education / Basic Education	Construction/renovation of classrooms and related facilities	Number of educational rooms constructed/ renovated/ rehabilitated	84
2. Education / Youth	Construction/renovation of facilities for youth	Number of youth facilities constructed (built)/ renovated/rehabilitated	7
		No. of youth facilities furnished/ equipped	15
3. Water	Provision of emergency water related services	No. of water/ roof tanks provided	600
4. Roads /Other infrastructure	Construction / improvement of interior and connecting roads (non-agricultural)	Number of square meters of sidewalks, fences, school fences, retaining walls, terraces, shades, balconies, roofs, constructed, renovated, rehabilitated, or painted.	20,775
		No. of community centers constructed/ renovated/ equipped	3
		No. of public parks/ recreational areas constructed/ renovated	3
5. Humanitarian Assistance	Supply of basic humanitarian commodities to disadvantaged groups	Number of students/children and individuals from disadvantage groups benefiting from humanitarian assistance (uniforms, bags, clothing, hot meals, household items, medical aids, coupons, stationary supplies, CBI kits, other).	1,389,481
		No. households benefiting from humanitarian assistance	172,817
		Metric tons of food commodities distributed	1,341
6. Democracy & Governance / Civil society	Support needy institutions to deliver better services (NGO, GO, private, etc...)	No. of CSO/NGOs, GOs and LGU's benefiting from TA/CB/infrastructure activities.	118
		Number of workshops/events/media campaign/ TV messages and informal education conducted.	236

TABLE – CEP II INDICATORS
November 1, 2008 - March 31, 2011
(Actual results achieved in completed grants per indicator)

Sector	Sub-sector	Indicators	Total Outputs to Date
7. Health/ Psychological	Provision of CBI training and Basic psycho-social support	No. of participants in recreational activities.	3,390
8. Economic Growth / Agriculture	Assistance to small farmers and households (Ag. Olive, diary, cisterns, fish)	Number of farmers and fisher folk benefiting	1,724
Cross Cutting		No. of people employed in short-term jobs as a result of USG-supported social assistance programming.	2,527
		Number of grants provided	161
		Person Days of employment generated	144,407
		No. of people benefiting through CSO/NGO/LGU/HA activities	1,516,463

7.2 Performance and Monitoring Plan - FY11 Indicator Reporting

The table below shows the actual outputs for CEP's completed grants in FY11.¹⁹ The figures, which are entered into the GeoMIS system, reflect planned results for FY11 versus achieved per indicator for the first two quarters of FY11 (October 1, 2010 - March 31, 2011). To ensure accuracy and quality of all data, CEP uploads output figures into the USAID GeoMIS system only when supporting documentation is obtained from grantees during grant close out.

Element Code/ Name	New Indicator title/description	OP/MGT	FY11 Planned Outputs	Achieved Outputs To Date
Education / Basic Education	Number of educational rooms constructed/renovated/ rehabilitated	Op	55	16
Education / Youth	Number of youth facilities constructed (built)/renovated/rehabilitated	Mgmt.	9	5
	No. of youth facilities furnished/ equipped	Mgmt.	25	5
Water	Number of water/ roof tanks provided	Mgmt.	122	2
Roads /Other infrastructure	Number of square meters of sidewalks, fences, school fences, retaining walls, terraces, shades, balconies, roofs, constructed, renovated,	Mgmt.	25,300	703

¹⁹ FY11 starts from October 1, 2010 and ends on September 31, 2011.

Element Code/ Name	New Indicator title/description	OP/MGT	FY11 Planned Outputs	Achieved Outputs To Date
	rehabilitated, or painted.			
	No. of community centers constructed/ renovated	Mgmt.	4	2
	No. of public parks/ recreational areas constructed/ renovated	Mgmt.	3	2
	No. of houses rehabilitated/ renovated	Mgmt.	300	0
Humanitarian Assistance	Number of students/children and individuals from disadvantage groups benefiting from humanitarian assistance (uniforms, bags, clothing, hot meals, household items, medical aids, coupons, stationary supplies, CBI kits, recreational activities).	Mgmt.	123,245	15,358
	Number of student/children or individuals benefitted from Early Recovery (workshops, recreational activities, training, dunams reclaimed, meals, houses renovation, water cisterns, water catchments, Cash-for-Work activities)	Mgmt.	86,725	0
	No. households benefiting from humanitarian assistance	Op	22,481	1,969
	Metric tons of food commodities distributed	Op	335	0
	No. of meals provided for kids	Mgmt.	166,920	0
Democracy & Governance / Civil society	No. of CSO/NGOs, GOs and LGU's benefiting from TA/CB/infrastructure activities.	Mgmt.	65	46
	Number of workshops/events/media campaign/ TV messages, awareness campaign and informal education conducted.	Mgmt.	203	10
Health/ Educational/Recrea tional	Number of participants (training, workshops, etc.) in recreational/educational activities.	Mgmt.	5,669	114
	No. of home gardens established	Mgmt.	1,000	0
	No. of dunams reclaimed	Mgmt.	1,552	0
	No. of water cisterns constructed/ rehabilitated	Mgmt.	40	0
	No. of water catchments constructed/ developed	Mgmt.	179	0
Cross Cutting	No. of female (disaggregated by age, and element) benefiting.	Mgmt.	163,326	15,857
	No. of male (disaggregated by age, and element) benefiting.	Mgmt.	165,673	17,086
	Number of grants provided	Mgmt.	76	69
	Person Days of employment generated	Op	223,543	6,229
	No. of people employed in short-term jobs as a result of USG-supported grants/activities.	Op	11,419	165

8.0 CHALLENGES, REMEDIAL ACTIONS AND LESSONS LEARNED

Through its continual identification and integration of lessons learned during the project cycle, CEP has established substantial competencies to better manage its grants efficiently and rapidly within its complex regulatory and operational contexts.

Each quarter, CEP identifies key challenges faced and the remedial actions taken to ensure continued response to local needs under its four objectives. Through its analysis of these challenges and remedial actions, CEP establishes lessons learned for future programming in civic engagement and humanitarian assistance/early response.

8.1 Regulatory Challenges

1. **Conflict with USAID IT system:** In December 2010, USAID began using the Windows 2010 operating system. To ensure continued interactivity with USAID, CEP II also adopted Windows 2010, replacing the existing Windows 2003 system. However, this resulted in hampering CEP II's compliance unit, which was unable to access old reports for its sub-award reporting.

Remedial action: The compliance unit revised its reporting protocols to enable the reconciliation of monthly sub-award report, despite reports existing in conflicting Windows. One protocol was the creation of a new cumulative report.

2. **Need for ongoing staff training in Mission Order 21:** Across its diverse grant portfolio, CEP II has successfully focused on maintaining compliant with the USAID/WBG Mission Order (MO) 21. However, when new CEP staff are recruited or new MO21-related regulations are issued by USAID, CEP II recognizes that, without ongoing training, there is a possible risk of non-compliance, particularly in vetting.

Remedial action: To ensure that its team is always practiced in MO21 regulations, CEP II provided training for its grant-making teams this quarter. The three-hour workshop required the grants staff to analyze mocked up case studies, developed by the compliance unit to mimic the most common compliance issues faced by CEP II. The compliance unit also provided the grants team with regular updates and tips on key compliance issues, particularly during the sub-award reporting.

Lesson Learned: In order to remain compliant with critical and frequently complex USAID regulations, maintaining a centralized compliance unit that can monitor and technically guide staff, both empowers grants teams through specialized on-the-job training and ensures essential oversight.

8.2 Implementation Challenges

1. **Shorter implementation horizon for end-of-program grants:** As CEP II approaches its project activity close-out date (PACD), newly proposed grant-making faces a very short implementation period, particularly since USAID requires time to review activity ideas (AIT) for comment or approval.

Remedial action: In order to initiate activities immediately after USAID approves a grant, the CEP II procurement department began frontloading procurement this quarter upon submission of the AIT. For instance, the procurement department has already initiated internal procurement actions for ARDWBG531, ARDWBG532,

ARDWBG533, and ARDWBG534 so that, if/when approvals are received from USAID, procurement of necessary commodities can begin at once.

Lessons Learned: Parallel processes of procurement preparation and requests for USAID grant approval enable CEP to begin grant implementation immediately.

2. Insufficient synchronicity in grant schedules: Delivery schedules of procurement items under in-kind grants have sometimes been difficult to synchronize, resulting in implementation delays. When procurement and grant development are not parallel tracked successfully, vendor contract requirements are not smoothly aligned with grantee expectations and time frames, resulting in adjustments during implementation.

Remedial action: CEP has developed a new planning tool this quarter to mitigate these inefficiencies. The tool - a procurement plan - mirrors the grant activity plan in terms of activity time lines. The plan is developed by the procurement specialist according to the grant activity plan, thus ensuring that procurement strategies under the grant are fully aligned with grant development and implementation needs.

Lesson Learned: Integrate procurement strategies at the earliest stages of grant design to identify and manage potential vulnerabilities.

3. Lack of grantee technical expertise: CEP II construction projects require high levels of engineering capacity to ensure proper design and implementation. Low levels of the necessary skills can result in technical problems, leading to delays and changes to plans and/or budgets. For example, during the construction of a school under recently completed ARDWBG306 (VC At Tayba School), the design submitted by the grantee engineer led to problems during the plastering phase. Since the grant was initiated before CEP II hired engineering specialists, the fault was not identified during the design phase.

Remedial Action: CEP II recognized the need for in-house engineering expertise and, since creating an engineering team in early 2010, have ensured appropriate oversight of construction activities. In ARDWBG306, CEP's engineering specialists identified the problem and were able to guide the contractor in resolving the issue.

Lesson learned: CEP II should be aware that grantees may not have the necessary technical skills to contribute effectively to grant design. Therefore, CEP II should ensure to fill any gaps in grantee technical skills.

3. Vulnerability of public infrastructure to land conflicts: Community infrastructure projects are always vulnerable to land disputes, particularly between the local government partner and community residents. Implementation of two recent grants was delayed as a result of such land issues. Under ARDWBG306, because the grantee At Tayba Village Council failed to coordinate adequately with local residents, a neighbor's complaint over the location of walls constructed around the school yard required nearly a month of negotiation. Similarly, under grant ARDWBG482 (MC School Roads Rehab Beit Jala), despite initially agreeing to the planned road construction next to his property, a resident decided to dispute the agreed setback with the local government partner in order to pressure the municipality on another land issue: as a result, the school access road being constructed was delayed, until the municipality was able to secure the landowner's agreement through negotiations with the contractor.

Remedial action: These problems were solved through follow up and supervision by CEP II.

Lesson Learned: To extent possible, CEP II must ensure that the grantee has identified and resolved all potential land disputes in project design by working with the grantee to establish documented final agreements before project start.

4. Limited availability of unique commodities: Because some of the commodities requested in WB grants (such as lab equipment and braille IT equipment) were not available in the local market, their procurement required a lengthy search and complicated bidding process. This resulted in a greater workload and timeframe for procurement than was anticipated in the grant design.

Remedial action: At some points, one of the solutions was to search for these commodities in the Israeli market which also implied extra efforts especially given that the Israeli suppliers are not always flexible or cooperative to deal with. Moreover, the Israeli suppliers often did not accept CEP II systems and procurement conditions, such as delay penalty and payment upon delivery. For example, when commodities were identified in the Israeli market for ARDWBG488 (SHS Equipment and Furniture Ramallah) and ARDWBG460 (ABA Equipment and Furniture Jerusalem), the Israeli suppliers requested down-payments, which is not allowed under CEP II procurement and payment policies. After negotiations, CEP II was able to convince the vendors to accept its policies. CEP II also used the progressed payment policy (ARDWBG492 Alnayzak Mobile Experiments Ramallah).

Lesson Learned: Careful planning of grants and activities based on availability of required items in the local and global markets as well as anticipation of time required for completion of the related implementation phases are the best methods to overcome any potential obstacle related to their availability.

5. Limited experience of CEP team in specialized procurement fields: An internal challenge face by CEP II team was the limited encountered experience in implementing specific sectors. For example, CEP II did not have the in-house experience for the procurement of a website designed for disabled people (ARDWBG494 Alnayzak E-Experiments Portal Development Ramallah and ARDWBG488) or contracting of international consultants ARDWBG489 SHS Staff Training and Admin Development Ramallah and ARDWBG493 Alnayzak Staff Training Ramallah. (Although CEP II has developed an extensive pool of local consultants, it has not had reason to develop a stable of international consultants.)

Remedial action: CEP II leveraged TtARD's experience in international procurement to move these grants forward. CEP II procurement department is designing specialized training on international procurement to be delivered in the field by HO.

Lesson learned: On those occasions when grant design requires field staff to work in sectors that are new to them, ongoing capacity building with the support of TtARD is useful.

9.0 UPCOMING PLANS

9.1 Descriptive Listing of AITs and Yellow Lights

Next quarter, CEP II will focus its programming in two areas: capacity building interventions and continued responsiveness to USAID Mission requests for support to LGUs and moderate NGOs. The final round of capacity-building interventions will respond to the recommendations contained in the Mid-Term Review of Capacity-Building Interventions. CEP II will submit two grants for approval early in the next quarter for the two remaining institutional partners (National Council for Development and Disabled without Borders Organization). These grants will build capacity in human resource management, basic NGO management skills, financial and administrative systems and procedures, and strategic planning.

CEP II has a developing pipeline of unsolicited proposals from USAID focused on requests for assistance from LGUs and moderate NGOs. CEP II will develop discreet Activity Ideas (AIT) for USAID approval that will support the provision of improved services for citizens at community-level through these partners. As CEP II has a programming window of only a few more months and limited funds remaining to obligate, new grants will be relatively modest in scope and duration, so that project activities can be completed in-line with the CEP II close-out schedule for grant activities next quarter.

9.2 Upcoming Events

A key recommendation of the Mid-Term Review of Capacity-Building Interventions conducted in Y3Q1 was that CEP II support its capacity-building grantees to improve their strategic planning skills.

In response to this recommendation, CEP II plans to conduct a strategic planning workshop for recipients of its capacity-building grants. At the workshop, the CEP Capacity-Building Consultant will train the grantees on strategic planning skills and facilitate the development of a strategic plan for each participating grantee. Scheduled for 13–14 April, 2011 in Jericho, the workshop will be attended by:

1. South Hebron Chamber of Commerce
2. Bethlehem Chamber of Commerce and Industry
3. National Council for Development
4. Palestinian Center for Mass Communication
5. Disabled Without Borders Organization
6. Blind Rehabilitation and Care Society
7. Jenin Young Women Club.

APPENDICES

Appendix I: Program Achievements To Date (15 September 2008 – 31 March 2011)

This section summarizes achievements to date, across all contract objectives, and lists all ongoing (including recently approved) and completed grant activities.

I.1 Grant Overview by Objective

OBJECTIVE ONE

Completed Grants	Value	Events	Value of Community Cost Share	Participants/Beneficiaries
14	\$420,465	14	\$38,940	34,012
Ongoing Grants				
1	\$42,870	1,600 (est.)	\$200	800 (est.)

OBJECTIVE TWO

Completed Grants	Value	Community Infrastructure	Beneficiaries	Value of Equipment	Working days Generated	\$Value of Community Cost Share
55	\$5,037,683	19 completed	227,748	1,217,977	12,455	\$403,041
Ongoing Grants						
38	\$4,852,877	19 ongoing	90,053 (est.)	\$589,600 (est.)	43,067 (est.)	\$85,400 (est.)

OBJECTIVE THREE

Completed Grants	Value	Households Reached	Metric Tonnes of Food Provided	Value of NFIs	Individual Beneficiaries
16	\$7,345,196.45	92,032	673	3,825,937	686,158
Ongoing Grants					
0	0	0	0	0	0

OBJECTIVE FOUR

COMPLETED GRANTS		28
Total Value		\$25,315,864.85
RELIEF AND ASSISTANCE		
Number of grants	20	
Value	\$12,651,794	
Households benefited from food and NFI	82,685	
Individual beneficiaries	614,430	
Metric tonnes of food provided	659	
Working days generated	26,884	

EARLY RECOVERY (ESTIMATED NUMBERS)	
Number of grants	8
Value	\$12,700,070.68
Houses rehabilitated/ renovated	300
Individuals benefited	60,455
Household benefited	5,150
Children's meals provided	166,920
NGOs with increased capacity	41
Workshop or training provided	94
Participants in workshop or training	3,970
Farmers benefited	2,000
Home gardens established	1,000
Dunums of land reclaimed	1,500
Water cisterns constructed/ rehabilitated	40
People employed in short-term jobs	3,858
Working Days Created	219,746

ONGOING GRANTS	
	9
Total Value	\$8,745,346
RELIEF AND ASSISTANCE	
Number of grants	8
Value	\$6,745,376
Households Benefitted from Food and NFI	17,100
Individual Beneficiaries	122,950
Metric Tonnes of Food Provided	203
Working days Generated through support to relief logistics	6,257
EARLY RECOVERY (ESTIMATED NUMBERS)	
Number of grants	1
Value	\$1,999,970
Water tanks provided	104
Individuals benefitted	27,412
Household benefitted	231
Farmers benefitted	231
Dunums of land reclaimed	52
Water catchments constructed/ developed	179
People employed in short-term jobs as a result of CFW or USG supported grants/activities	2,415
Working Days Created through Cash-for-Work or USG supported activities	50,259

I.2 Listing of Grants by Objective

(Grants approved this quarter are highlighted in blue and grants completed this quarter are highlighted in red)

OBJECTIVE I: SUPPORT INITIATIVES AND PROCESSES THAT SUPPORT A DEMOCRATIC, PEACEFUL AND PROSPEROUS PALESTINIAN STATE.

COMPLETED TO DATE

(Grants completed this quarter are highlighted in red.)

OBJECTIVE I: WEST BANK PROJECTS			
Grant Number	Grant Title	Grantee	Dollar Value
ARDWBG310	JEC Improvements Equipment Jericho	Jericho Equestrian Club	\$95,248.93
ARDWBG355	MC Peace Run Beit Sahur	Beit Sahur Municipal Council	\$2,798.00
ARDWBG358	ACMD Forums Equipment Hebron	Alistiqlal Center for Media and Development	\$26,740.00
ARDWBG402	Amideast Cultural Movie Outing Nablus	Direct Implementation	\$1,270.90
ARDWBG410	AADM Ramadan Nights Bethlehem	Al-Hares Association for Democracy and Media	\$24,615.00
ARDWBG416	MC Tourism Promotion Festival Beit Sahur	Beit Sahur MC	\$29,504.90
ARDWBG421	MC Old City Ramadan Business Reviving Hebron	Hebron MC	\$39,146.78
ARDWBG477	MOYS Cultural Sports Nights Jenin Governorate	Ministry of Youth	\$53,731.92
ARDWBG506	BCCI Ramadan Business Promotion Bethlehem	Bethlehem Chamber of Commerce and Industry	\$28,727.79
ARDWBG527	MC Tourism Promotion Festival Beit Sahur	Beit Sahur MC	\$21,095.00
ARDWBG528	MC Tourism Promotion Festival Beit Jala	Beit Jala MC	\$21,975.00
		Subtotal	\$344,854

OBJECTIVE I: GAZA PROJECTS			
Grant Number	Grant Title	Grantee	Dollar Value
ARDWBG315	PCDCR Democratic Forums Gaza	Palestinian Center for Democracy and Conflict Resolution	\$11,659.75
ARDWBG354	ICCE Educators Training Gaza	International Center for Contemporary Education	\$38,190.81
ARDWBG408	UHIGA Ramadan Cultural Nights Gaza	Universities and Higher Institutions Graduates Association	\$25,759.78
		Sub-total	\$75,610

UNDER IMPLEMENTATION AND APPROVED²⁰

(Grants approved this quarter are highlighted in blue.)

OBJECTIVE I: GAZA PROJECTS			
Grant Number	Grant Title	Grantee	Dollar Value
ARDWBG517	SYFS Women Theater Shows Gaza	Save Youth Future Society	\$42,870
		Sub-total	\$42,870

²⁰ There were no grants under implementation in the West Bank under Objective I in Y3Q2.

OBJECTIVE 2: STRENGTHEN REFORM-MINDED PALESTINIAN LEADERS AND INSTITUTIONS IN SUPPORT OF IMPROVED SERVICE PROVISIONS AND INCREASED RESPONSIVENESS TO CITIZEN'S NEEDS.

COMPLETED TO DATE

(Grants completed this quarter are highlighted in red.)

OBJECTIVE 2: WEST BANK PROJECTS (completed to date)			
Grant Number	Grant Title	Grantee	Dollar Value
ARDWBG300	YC Rehab/Equipment Salfit	Salfit Social Cultural Club	\$76,625.00
ARDWBG301	VC Public Park Bizzariya	Bizzariya Village Council	\$249,940.00
ARDWBG302	MC Road Rehab Salfit	Salfit MC	\$194,516.95
ARDWBG304	VC Girls School Jarryus	Jarryus VC	\$223,157.33
ARDWBG305	VC Main Road Beautification Deir Ghazala	Deir Ghazala VC	\$207,590.84
ARDWBG306	VC School Building Al Tayba	Al Tayba VC	\$243,817.82
ARDWBG308	LC Road Rehab Al 'Ezariya	Al 'Ezariya Local Council	\$156,892.00
ARDWBG312	MC Sports Field Rehab Kharas	Kharas MC	\$127,906.79
ARDWBG313	CACB Rehab Equipment Bethlehem	Catholic Action Club Bethlehem	\$136,947.46
ARDWBG314	PCRC Equipment Workshop Bethlehem	Palestinian Conflict Resolution Center	\$52,583.75
ARDWBG320	VC Girls School 'Anin	Anin VC	\$224,683.58
ARDWBG322	TGYC Sports Equipment Jenin	Tura al Gharbiya Club	\$42,201.10
ARDWBG333	VC Road Beautification Rummana	Rummana VC	\$1,440.43
ARDWBG340	Creche Fuel and Food supplies Bethlehem	Daughters of Charity Bethlehem	\$48,035.78
ARDWBG352	NCD Schools Rehabilitation Hebron	National Council for Development	\$60,985.46
ARDWBG353	MC Roads Rehab Beit Jala	Beit Jala MC	\$77,995.00
ARDWBG356	Al Ihsan Peace March Beit Jala	Al Ihsan Society	\$18,620.00
ARDWBG359	BRCS Theater Equipment Jenin	Blind Rehabilitation and Care Society	\$90,104.00
ARDWBG363	QADS Kindergarten Equipment Qatanna	Qatanna Association for Development and Strengthening	\$80,197.60
ARDWBG378	AOCB Rehab Equipment Beit Sahur	Arab Orthodox Club Bethlehem	\$167,147.63
ARDWBG379	SOJ Furniture Equipment Beit Sahur	School of Joy	\$27,233.00
ARDWBG380	MC Women Center and Health Clinic Equipment Aqraba	Aqraba MC	\$41,727.00
ARDWBG396	MC Schools' Access Road Rehab Al-Ubeidiya	Al-Ubeidiya MC	\$120,781.73
ARDWBG397	JCDC Food Supplies Furniture Jerusalem	Jerusalem Princess Basma Center for Disability	\$98,858.04
ARDWBG400	JYWC Sports and Office Equipment Jenin	Jenin Young Women's Club	\$56,876.64
ARDWBG401	JSC Cultural & Sports Nights Jenin	Jenin Sports Club	\$24,918.30
ARDWBG404	YYSC Cultural & Sports Nights Al Yamun	Al Yamun Youth Sporting Club	\$20,091.48
ARDWBG405	RUSC Cultural & Sports Nights Jenin	Rummana Union Sporting Club	\$11,996.73
ARDWBG406	YSC Sports & Cultural Nights Jenin	Ya'bad Sporting Club	\$19,438.70
ARDWBG409	NCD Ramadan Food Baskets Old City Hebron	NCD	\$36,136.00
ARDWBG419	MC Guest House Bir Zeit	Bir Zeit MC	\$35,118.00
ARDWBG422	AHCS Health Al-Samou'	Al Aqsa Handicapped Charitable Society	\$134,660.40
ARDWBG424	CSPO Olive Press Rehab Bethlehem	Cooperative Society for Olive Pressing	\$88,903.00
ARDWBG425	MC Health Clinic Yatta	Yatta MC	\$87,881.01
ARDWBG427	SPSW Treatment of Trauma and Psychological Disorders Nablus	Syndicate for Psychological and Social Work	\$54,514.18
ARDWBG428	SPSW Provision of Equipment Nablus	SPSW	\$19,130.61
ARDWBG436	SHCC ISO9001 Certification Hebron	South Hebron Chamber of Commerce	\$28,800.00
ARDWBG437	SHCC IT Equipment and Furniture Hebron	SHCC	\$53,292.04

ARDWBG438	PCMC Training Institute Hebron	Palestinian Center for Mass Communication	\$58,452.73
ARDWBG449	HKS Visually Impaired Equipment Jerusalem	Helen Keller School	\$19,920.00
ARDWBG478	ACMD Ramadan Tent of Friendship & Culture Hebron	ACMD	\$24,599.71
		Subtotal	\$3,544,718

OBJECTIVE 2: GAZA PROJECTS (completed to date)			
Grant Number	Grant Title	Grantee	Dollar Value
ARDWBG316	UHIGA After School Program Khan Younis (278)	UHIGA	\$50,014.97
ARDWBG317	LHA After School Program Jabalya (280)	Life and Hope Association	\$48,005.82
ARDWBG321	Ahli Arab Hospital Food Gaza	Al Ahli Hospital	\$18,994.00
ARDWBG323	Ahli Arab Hospital Medicine Gaza	Al Ahli Hospital	\$21,151.00
ARDWBG324	PFBS Medical Supplies Gaza	Patient's Friends Benevolent Society	\$17,500.51
ARDWBG329	PCDCR Milk & Blankets to Gaza	PCDCR	\$154,468.49
ARDWBG360	MC Water Tanks Al Fukkhari	Al Fukkhari MC	\$40,443.83
ARDWBG362	MC Water Tanks Abasan Al Kabira	Abasan Al Kabira MC	\$40,443.83
ARDWBG382	NSDL Women Recreational Support Workshops Rafah	NSDL	\$238,368.75
ARDWBG383	SYFS Women Recreational Support Workshops Gaza	SYFS	\$55,972.88
ARDWBG384	LHA Women Recreational Support Workshops Jabalya	LHA	\$183,981.00
ARDWBG388	AISG School Supplies Gaza	American International School of Gaza	\$183,581.00
ARDWBG389	AISG Textbooks Gaza	AISG	\$223,621.55
ARDWBG391	LHA School Clothing Gaza	LHA	\$6,074.39
ARDWBG392	UHIGA School Clothing Khan Younis	UHIGA	\$6,074.39
ARDWBG394	MC School Clothing Abasan Al Kabira	Abasan Al Kabira MC	\$6,074.39
ARDWBG395	MC School Clothing Al Fukkhari	Al Fukkhari MC	\$6,074.39
ARDWBG411	NSDL After School Activities Rafah	National Society for Democracy and Law	\$95,920.00
ARDWBG412	SYFS After School Activities Jabalya	SYFS	\$96,200.00
		Subtotal	\$1,492,965

UNDER IMPLEMENTATION AND APPROVED

(Grants approved this quarter are highlighted in blue.)

OBJECTIVE 2: WEST BANK PROJECTS (under implementation and approved)			
Grant Number	Grant Title	Grantee	Dollar Value
ARDWBG307	VC Road Rehab 'Ein 'Arik	Ein 'Arik VC	111,000.00
ARDWBG309	VC Main Street Rehab Deir Ibzi'	Deir Ibzi' VC	151,350.00
ARDWBG327	MC Main Square Rehab Jericho	Jericho MC	247,321.00
ARDWBG381	MC School Building Azzoun	Azzoun MC	234,150.00
ARDWBG386	VC School Labs Zabda	Zabda VC	193,542.00
ARDWBG390	VC School Building Ti'nnik	Ti'nnik VC	246,570.00
ARDWBG398	HOH Rehab Furniture Bethlehem	House of Hope	241,705.00
ARDWBG403	JSFCU Theater Equipment Jenin	Jenin Society for Family Cooperation and Unit	173,100.00
ARDWBG407	VC School Construction Beit Ta'mir	Beit Ta'mir VC	249,975.00
ARDWBG417	FHSB Facilities Rehab Bethlehem	FHSB	86,170.00
ARDWBG418	AYC Sports Field Hindaza	Al-Ta'amreh Youth Club	96,200.00

ARDWBG423	MC Park Rehab Al Doha	Al-Doha MC	140,380.00
ARDWBG426	SPSW Staff and System Development Nablus	SPSW	122,438.50
ARDWBG432	BCCI IT Equipment Software Bethlehem	BCCI	100,650.00
ARDWBG435	BCCI Training Center Construction Bethlehem	BCCI	250,000.00
ARDWBG445	JG Seedlings Jenin	Jenin Governorate	225,000.00
ARDWBG448	JYC Sports Field Rehab Jericho	Jericho Youth Club	171,120.57
ARDWBG460	ABA Equipment & Furniture Jerusalem	Arab Association of the Blind	62,870.00
ARDWBG480	VC School Building Barta'a	Barta'a VC	250,000.00
ARDWBG481	NASCD Naseej Center Nablus	Nablus Association for Social and Cultural Development	135,403.00
ARDWBG482	MC Schools Road Rehab Beit Jala	Beit Jala MC	140,000.00
ARDWBG483	MC School External Works Jayyus	Jayyus MC	134,616.00
ARDWBG488	SHS Equipment & Furniture Ramallah	Stars of Hope Society	70,000.00
ARDWBG489	SHS Staff Training & Admin Development Ramallah	SHS	65,814.00
ARDWBG490	SHS Resource and Publicity Materials	SHS	30,780.00
ARDWBG492	Alnayzak Mobile Experiment Equipment Ramallah	Alnayzak	71,600.00
ARDWBG493	Alnayzak Staff Training Ramallah	Alnayzak	40,156.00
ARDWBG494	Alnayzak E-Experiments Portal Development Ramallah	Alnayzak	30,000.00
ARDWBG495	JYWC Human Resources Development Jenin	JYWC	18,751.00
ARDWBG496	JYWC Sports Teams Training Jenin	JYWC	31,970.00
ARDWBG498	BRCS An Noor Club Jenin	BRCS	30,100.00
ARDWBG499	BRCS Computer Lab Jenin	BRCS	69,700.00
ARDWBG502	TAM Rehab & Equipment Bethlehem	Women Media and Development (TAM)	138,650.00
ARDWBG518	VC School Expansion Ras Karkar	Ras Karkar VC	230,820.00
ARDWBG520	Al Huda School Rehab and Equipment Aljeb	Al Huda Islamic School	29,300.00
ARDWBG522	NCD Construction and Equipment Hebron	NCD	121,795.00
ARDWBG530	MC Sanitation Equipment and Lighting Sinjel	Sinjel MC	50,130.00
ARDWBG531	MC Sidewalks Construction Halhoul	Halhoul MC	59,750.00
		Subtotal	\$4,852,877

OBJECTIVE 3: SUPPLY BASIC HUMANITARIAN COMMODITIES TO DISADVANTAGED GROUPS TO PRESERVE HOPE AND MODERATION AMONG IMPOVERISHED POPULATIONS²¹

COMPLETED TO DATE

Grant Number	Grant Title	Grantee	Dollar Value
ARDWBG328	CHF Plastic Sheets Gaza	CHF	\$204,304.00
ARDWBG332	MCI Emergency Assistance Gaza	Mercy Corps International	\$246,782.36
ARDWBG334	CHF Emergency Assistance Gaza	CHF	\$197,294.57
ARDWBG335	CRS Emergency Assistance Gaza	Catholic Relief Services	\$226,832.38
ARDWBG336	CARE Emergency Assistance Gaza	CARE	\$244,859.18
ARDWBG338	RI Emergency Assistance Gaza	Relief International	\$262,922.60
ARDWBG339	ANERA Emergency Assistance Gaza	ANERA	\$239,412.12
ARDWBG341	CHF Plastic sheets Gaza	CHF	\$211,538.25
ARDWBG342	MCI Emergency Response Gaza	MCI	\$713,838.00
ARDWBG343	ANERA Emergency Response Gaza	ANERA	\$658,219.66

²¹ There was no CEP II grant activity in the West Bank under Objective 3. There were no grants under implementation in Gaza under Objective 3 in Y3Q2.

ARDWBG344	IOCC Emergency Response Gaza	IOCC	\$694,518.12
ARDWBG345	CARE Emergency Response Gaza	CARE	\$703,270.62
ARDWBG346	CRS Emergency Response Gaza	CRS	\$674,971.99
ARDWBG347	SCUS Emergency Response Gaza	Save the Children US	\$714,253.75
ARDWBG348	CHF Emergency Response Gaza	CHF	\$740,409.22
ARDWBG349	WV Emergency Response Gaza	World Vision	\$611,769.63
		Subtotal	\$7,345,196.45

OBJECTIVE 4: DISTRIBUTE FOOD AND RELIEF ITEMS DIRECT OR THROUGH WORK AND TRAINING, TO PRESERVE HOPE AND MODERATION AMONG IMPOVERISHED POPULATION.²²

COMPLETED TO DATE

(Grants completed this quarter are highlighted in red.)

Grant Number	Grant Title	Grantee	Dollar Value
ARDWBG351	RI Emergency Assistance Gaza	RI	\$750,000.00
ARDWBG365	ACTED Emergency Response Gaza	ACTED	\$246,517.04
ARDWBG370	IOCC Humanitarian Assistance Gaza	IOCC	\$747,563.38
ARDWBG371	CRS Humanitarian Assistance Gaza	CRS	\$689,046.55
ARDWBG372	RI Humanitarian Assistance Gaza	RI	\$749,992.50
ARDWBG373	CHF Humanitarian Assistance Gaza	CHF	\$734,200.09
ARDWBG374	IRD Humanitarian Assistance Gaza	IRD	\$739,936.22
ARDWBG375	MCI Humanitarian Assistance Gaza	MCI	\$745,879.00
ARDWBG376	SCUS Humanitarian Assistance Gaza	SCUS	\$717,336.57
ARDWBG377	ANERA Humanitarian Assistance Gaza	ANERA	\$701,709.18
ARDWBG387	ACTED School Uniforms Gaza	ACTED	\$248,819.32
ARDWBG444	ANERA School Clothing Gaza	ANERA	\$521,234.35
ARDWBG450	ACTED Early Recovery	ACTED	\$747,805.00
ARDWBG451	MCI Early Recovery Gaza	MCI	\$1,970,949.00
ARDWBG453	CRS Early Recovery Gaza	CRS	\$1,970,491.00
ARDWBG454	WVI Early Recovery Gaza	WVI	\$1,251,963.00
ARDWBG455	CHF Early Recovery Gaza	CHF	\$1,995,774.00
ARDWBG456	IRD Early Recovery Gaza	IRD	\$1,997,118.00
ARDWBG464	CHF Early Recovery Gaza	CHF	\$1,408,621.00
ARDWBG466	WVI Early Recovery Gaza	WVI	\$1,400,031.00
ARDWBG470	RI Relief and Assistance Gaza	RI	\$737,648.57
ARDWBG471	CARE Relief and Assistance Gaza	CARE	\$709,545.21
ARDWBG472	CRS Relief and Assistance Gaza	CRS	\$730,779.08
ARDWBG473	IOCC Relief and Assistance Gaza	IOCC	\$732,887.70
ARDWBG474	IRD Relief and Assistance Gaza	IRD	\$743,717.86
ARDWBG475	ANERA Relief and Assistance Gaza	ANERA	\$668,966.70
ARDWBG476	CHF Relief and Assistance Gaza	CHF	\$701,227.85
ARDWBG503	Concord Warehousing Gaza	Concord	\$2,100.00
ARDWBG504	Sepi Sun Transportation Gaza	Sepi Sun	\$10,440.00
ARDWBG524	Relief and Assistance Gaza	SYFS	\$22,247.00
		Sub-total	\$25,351,865

²² There was no CEP II grant activity in the West Bank under Objective 4.

UNDER IMPLEMENTATION

Grant Number	Grant Title	Grantee	Dollar Value
ARDWBG465	IOCC Early Recovery	IOCC	\$1,999,970
ARDWBG500	Sepi Sun Transportation Gaza	Sepi Sun Holding Ltd.	\$1,312,490
ARDWBG501	Concord Warehousing Gaza	Concord Co. A.F Ltd.	\$935,017
ARDWBG510	ANERA Winter Relief Gaza	ANERA	\$750,000
ARDWBG511	CHF Winter Relief Gaza	CHF	\$749,130
ARDWBG512	CRS Winter Relief Gaza	CRS	\$749,996
ARDWBG513	IOCC Winter Relief Gaza	IOCC	\$749,935
ARDWBG514	IRD Winter Relief Gaza	IRD	\$749,267
ARDWBG515	RI Winter Relief Gaza	RI	\$749,542
		Sub-total	\$8,745,346

Appendix 2: List Of Grants (Yellow Lights and AITs)

YELLOW LIGHTED PROJECTS²³			
Grant Number	Grant Title	Grantee	Dollar Value
Central West Bank			
ARDWBG509	JWCS Furniture Equipment Provision Jericho	JWCS	\$25,000
ARDWBG519	DWBO Capacity Building Ramallah	Disabled Without Borders Organization	\$29,000
ARDWBG533	Al Quds IMM Renovation Ramallah	Al Quds Institute Modern Media	\$40,000
ARDWBG534	Al Ram School Rehab Jerusalem	Al Ram LC	\$50,045
ARDWBG535	YMCA Furniture Equipment Provision Jericho	YMCA	\$37,000
		Sub-total	\$181,045
Southern West Bank			
ARDWBG521	NCD Institutional Development Hebron	NCD	\$25,000
ARDWBG526	JPII Visitor Information Center Bethlehem	John Paul II Foundation	\$49,920
ARDWBG532	YCS Kindergarten Furniture and Equipment Yatta	Yatta Charitable Society	\$24,000
		Sub-total	\$98,920
Northern West Bank			
ARDWBG536	ISSRPL Participant Fees	Mohammed Amer	\$5,000
		Sub-total	\$5,000
		Total	\$284,965

Activity Idea (AIT)²⁴			
Grant Number	Grant Title	Grantee	Dollar Value
Northern West Bank			
TBD ²⁵	ISSRPL Participant Fees	Mohammed Amer	TBD
Center West Bank			
TBD	Pal-vision Furniture & Equipment Provision Jerusalem	Palestinian Vision	\$18,000
		Sub-total	\$18,000
South West Bank			
TBD	VC Schools Street Rehab Al-Karmel	Al-Karmel VC	\$21,000
TBD	PRCS Furniture Equipment Sa'ir	Palestinian Red Crescent Society	\$50,000
TBD	ACSB Furniture Equipment Bethlehem	Antonian Charitable Society	\$45,000
TBD	MC Health Clinic Furniture Equipment Beit Ummar	Beit Ummar MC	\$10,000
		Sub-total	\$126,000
Gaza			
TBD	GFA Farmers Assistance Gaza South	Greenhouses Farmers Association	\$36,000
TBD	SYFS Training Fresh Graduates Gaza	SYFS	\$17,500
		Sub-total	\$53,500
		Total	\$197,500

²³ Yellow lighted projects are those approved by USAID and then developed for green light request.

²⁴ Activity Idea is a concept paper prepared for collective comments before being submitted to yellow light.

²⁵ To be decided

Appendix 3: Snapshots

SNAPSHOT

SCHOOL CONSTRUCTION PROVIDES RELIEF FOR DOWNTRODDEN COMMUNITY



During the second Intifada, Jenin Governorate was one of the most critical areas of the West Bank, inflamed with widespread chaos, due partly to the lack of law enforcement. To restore law and order, the Palestinian Authority established the Jenin Security Plan, supported by the international community. In alignment with this plan, USAID identified Jenin Governorate as a main target area in the West Bank, in need of support.

Particular attention is being paid to areas that have been affected by the Israeli separation wall, in the northern and western areas of Jenin city. The Civic Engagement Program, as a Democracy and Governance Program partner of USAID, is supporting local governments in addressing the needs of their constituents, thereby creating tangible improvements that strengthen the call for moderate reform-minded leaders and institutions.



Interior and exterior of At Tayba School, completed through USAID/CEP funding.

USAID/CEP completed the construction of a new boys' school in At Tayba, a small village in Jenin affected by the separation wall which has caused economic decline for many of the village's 4,000 inhabitants. As a result, the village council lacked funding to construct a school which would replace the current dilapidated building. The lack of available classrooms for At Tayba students, overcrowding became a great concern, leading students to attend schools in other villages while many dropped out.

USAID/CEP agreed to build the new school consisting of eight classrooms, a teachers' room, conference room, a corridor and sanitary unit with a total of 755 meters². At Tayba Village Council agreed to demolish the old school and remove the rubble in preparation for the construction. Sidewalks, window guards, sunshades, a perimeter fence and main gate were constructed to finish the school.

Two thousand people including students, the school faculty and the local community are realizing improved educational services through the construction of this school. Families will feel safer knowing that their children are attending a quality school within their own village.

SNAPSHOT

SUPPORTING THE WORKING CLASS IN BETHLEHEM GOVERNORATE



Bethlehem Farmer pressing olives using machinery rehabilitated by USAID/CEP.

The olive tree is an important symbol of Palestinian culture and a crucial source of income for many Palestinians. Olive tree products can be found throughout the Palestinian Territories and Israel where a stroll through Jerusalem or Jericho will reveal many handmade crafts and souvenirs made from olive tree wood. Olives, fresh olive oil and handmade soap are peddled by farmers and street merchants, especially during the harvest season.

Bethlehem Governorate has large areas of olive tree orchards; many are in areas that are affected by land confiscations, demolitions and movement restrictions caused by the Israeli separation wall. In 1965, The Cooperative Society of Olive Pressing (CSOP) was established as an advocacy group, determined to spread the importance of olive tree farming in Palestine. It has since expanded its services to improve the quality of olive oil products through advanced olive pressing and its in-house soap factory. Additionally CSOP regularly provides farming and harvesting workshops.

CSOP's olive pressing equipment is old and has been in use for many years. The machines used for olive pressing require annual maintenance. However, parts and labor for the repairs are expensive and not easily available. USAID recognized the need to strengthen the working class of Bethlehem by providing necessary repairs to the olive pressing machine and obtained a new olive sorter and turbine gear for the olive press. The olive oil soap factory was completely renovated.

As a result of this intervention, CSOP Manager, Khaled Al Masso, said that the olive press administration will begin plans to restart soap production. "The recent olive harvest produced pure olive oil of a higher quality. The farmers are satisfied because they have better products to sell. Some farmers who pressed their olives in other places had non-pure olive oil which made them come to CSOP to have it re-filtered." The grant was completed just as the olive harvest of 2010 was beginning. Over 1,620 farmers, approximately 40% of all farmers in Bethlehem Governorate, used CSOP's services during the olive harvest.

SNAPSHOT

TREE PLANTING HIGHLIGHTS USG SUPPORT FOR JENIN GOVERNORATE

The USAID/WBG Director of Democracy & Governance (D&G), Brad Bessire, accompanied by representatives of USAID and Civic Engagement Program (CEP) attended a tree planting ceremony in Jenin Governorate. The event held in recognition of Arbor Day planted 16,000 Carob trees at the entrance of Jenin City and at a newly created Peace Garden.

At a meeting with Jenin Governor Qaddour Mousa, prior to the event, USAID/CEP were praised for the many grant projects conducted in Jenin, particularly those that have targeted youth and women. The governor's hope is that in 2011, these two groups would continue to receive assistance. He continued by saying that, *"USAID has been the only organization capable of creating positive changes in Jenin, across all sectors."* USAID/CEP activities in Jenin have included school, road, water and sanitation system rehabilitations, as well as support for youth clubs and other service providing organizations.

Following the meeting, the Governor, the PA Ministry of Agriculture, USAID/CEP guests and local community leaders visited the entrance to Jenin City from Nablus where the tree planting ceremony was held. Governor Mousa, pointing to the mountainside, stated that, *"The Carob Trees are a very important part of Palestinian culture. Not only do they prevent land erosion and generate oxygen, but they're also used as a source of food for people and as feed for livestock. This important project will improve environmental quality, raise awareness and beautify the lush natural landscape here in Jenin."*

"Today's event is a joint cooperation between the Jenin Governor and the U.S. Government through USAID. We are committed to helping Palestine create a clean environment. These seedlings are a symbol of USAID's support to Palestine. We have not just begun but have been here and will continue to be here each step of the way," said USAID D&G Director Mr. Bessire.

Mr. Bessire and Governor Mousa concluded the ceremony by leading guests in the planting of trees along the mountainside before greeting and taking pictures with cheerful community members and civil servants.

SNAPSHOT

USAID HELPS OVER 2,000 CHILDREN IN GAZA COPE WITH TRAUMA



In December 2008 and January 2009, the Gaza Strip experienced weeks of intense conflict during the Israeli military campaign *Cast Lead*. Many children were left traumatized by the violence, becoming anxious and performing poorly in school. Within a deepening humanitarian crisis triggered by an on-going blockade on the Gaza Strip, families struggled to help their children cope. In the months after *Cast Lead*, parents said their children's most pressing need was help in healing from emotional and psychological trauma. Through CEP, USAID is supporting initiatives that will stimulate early recovery in the Gaza Strip.

One of these initiatives is *Atfaluna Amaluna* ("Our Children, Our Future"), a grassroots-based program that taught communities how to help children recover from the experience of conflict. Working in areas of the Gaza Strip most affected by *Cast Lead*, *Atfaluna Amaluna* built community-based support for 2,150 children with learning disabilities and disorders caused by conflict trauma. The program was conducted in partnership with World Vision International and provided the children with life skills and remedial education, encouraging them to address the causes of their suffering. Based at 10 grassroots organizations already providing recreational therapy, *Atfaluna Amaluna* also trained families and community members in specialized techniques so that they may be enabled to continue fostering the children's recovery after the program ended.

Seven year old Jalal is one of the 2,150 children that participated in the *Atfaluna Amaluna* program. When Jalal entered the program, he was exhibiting increasingly aggressive behavior and constant nervousness during school. His parents and teachers noticed that Jalal had become withdrawn and was rarely interacting with his peers. While enrolled in *Atfaluna Amaluna*, Jalal participated in activities coupled with behavioral and family counseling. After completing the program, he became more personable; his concentration and grades have significantly improved. His recovery was welcomed by his family and teachers. "I have noticed a clear difference in Jalal's personality. He has become more active and is now interested in studying. "Jalal's teacher also noticed his changes, remarking, "Jalal has become much better from the beginning of the project until now. He is now earning excellent marks in school."

Eight-year old Ahmed also improved visibly from *Atfaluna Amaluna*. Ahmed had suffered from learning disabilities and lacked interest in his third grade studies. As he progressed through the program, Ahmed participated in interactive games, theatre activities, and group sessions which addressed his anxieties. Ahmed's reading and comprehension skills have since greatly improved and he is more open about his feelings. Noticing his changes, his teacher said, "I am very delighted with the results achieved by Ahmed. Last month, he showed a real improvement in Arabic, Math, and English. I'd like to congratulate your team for their hard work."

Seven year old Jalal participated in USAID/CEP sponsored conflict trauma workshops.

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