



USAID | DELIVER PROJECT

The USAID | DELIVER PROJECT in Ethiopia

The USAID | DELIVER PROJECT, a U.S. Agency for International Development (USAID)-funded project, works with national and international partners to increase the availability of essential health supplies for clients around the world. The project works to ensure transparent and cost-effective procurement, create efficient delivery systems, and strengthen and integrate national and international supply chains.

Implemented by John Snow, Inc., the project works on a range of health commodities, including contraceptives and condoms, essential drugs, and various commodities for HIV/AIDS, malaria, maternal and child health, infectious diseases, and avian influenza.

Our motto—**No Product, No Program**—is a reminder that health programs cannot operate successfully without a full supply of essential commodities. The project encourages policymakers and donors to support logistics and commodity supply as critical factors in the overall success of their health care programs.

Beginning in Ethiopia in 2003, the USAID | DELIVER PROJECT (formerly known as the DELIVER Project) focuses on improving commodity security by strengthening the Ministry of Health's logistics information and commodity distribution systems. Working in all eleven regions and cities of Ethiopia, the project has three primary objectives including:

1. Improving the National Contraceptive Logistics System of the Federal Ministry of Health (FMOH)

In collaboration with partners working in reproductive health and family planning, the project implements the Ethiopian Contraceptive Logistics System (ECLS) with the Family Health Department (FHD) of the FMOH, Regional Health Bureaus (RHBs), Zonal and Woreda Health Offices, and MOH health facilities.

2. Supporting the National Strategic/Action Plan for Reproductive Health Commodity Security

The project works closely with the FMOH and RHBs to improve Contraceptive Security (CS) throughout the country. At the Federal level, the project works to make family planning and contraceptive availability a top priority for the MOH by organizing CS-focused events and sending key leaders abroad for CS trainings and workshops.

The USAID | DELIVER PROJECT also participates actively in the Logistics and Family Planning Technical Working Group (LFPTWG) and helps FHD in the preparation of annual national contraceptive forecasts.

3. Providing Technical Assistance to the Design and Implementation of the Pharmaceutical Logistics Master Plan (PLMP)

The project provides support to the design and implementation of the PLMP, which was officially launched by the MOH in October 2006. The PLMP is a comprehensive reengineering program of the public sector's health commodity system that uses the existing strengths of PHARMID (now the Pharmaceutical Fund and Supply Agency), while also building new information systems and restructuring the supply chain's physical design and operations.

The project has the following implementation strategy:

Designing and Implementing the Ethiopian Contraceptive Logistics System

A primary focus is to implement the ECLS in order to successfully move contraceptives through the supply chain to the clients of public sector health facilities. This system allows health facilities to order new quantities based on their usage and stock-on-hand. The “engine” of this system is the Logistics

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Management Information System (LMIS)—the collection, reporting, aggregation, and use of logistics information for ordering, re-supplying, and forecasting of future needs.

To implement the ECLS, the project provides several training courses developed for MOH staff, partners, and project staff on logistics concepts, the LMIS, and inventory management. Courses and activities include:

- Advanced Training of Trainers
- Training of Trainers
- ECLS Rollout Sessions
- ECLS Supervisors Course
- On-the-job Training
- Supportive Supervision

Building Support for Contraceptive Security

Another key part of the project’s mandate in Ethiopia is to support better planning and forward thinking regarding contraceptive security and creating an environment that provides access to family planning services.

Working with the Federal and Regional Family Health Departments to ensure commodity security at service delivery points, the project:

- Advocates for continuous financing of contraceptives by the Government of Ethiopia and its support partners.
- Builds the capacity of MOH staff at all levels in logistics and commodity management.
- Assists in contraceptive forecasting.
- Ensures speedy procurement of contraceptives.
- Supports timely and efficient distribution of contraceptives.
- Strengthens collaboration and partnership.
- Advocates for a supportive policy environment.

Supporting the Implementation of the PLMP

Investing in proper warehouse management reorganization, inventory control, physical facilities, and warehouse equipment optimizes resources and storage capacity, while also reducing wastage and allowing the MOH to better serve its clients.

The project’s warehouse initiatives started at the FMOH’s three central warehouses, and have expanded to include the regional warehouses in Tigray, Amhara, SNNPR, Harari, Beneshangul Gumuz, and Gambella.

In regional and zonal warehouses, and hospitals and health center stores, the USAID | DELIVER PROJECT is implementing the following practices:

- Conducting warehouse assessments to determine upgrade and shelving needs.
- Defining proper storage conditions and systems for health commodities.
- Improving management of commodities by de-junking, reorganizing, setting up inventory control systems, and providing trainings in all of these areas.

Additional PLMP areas of support include designing and building the new LMIS, and supporting forecasting for non-HIV/AIDS health commodities.

The project is committed to a customer-oriented approach with a focus on the primary goal of improved availability of essential health supplies for the clients of the Ministry of Health.

To support our world-wide efforts, the USAID | DELIVER PROJECT partners with the following organizations:

- **3i Infotech**
- **Abt Associates**
- **Center for International Health and Development at Boston University School of Public Health**
- **Crown Agents Consultancy, Inc.**
- **Family Health International**
- **Fuel Logistics Group (Pty) Ltd.**
- **The Manoff Group**
- **MAP International**
- **PATH**
- **UPS Supply Chain Solutions**
- **U.S. Pharmacopeia**

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