

COMPREHENSIVE POSTPARTUM PROJECT

Quarterly Report: 11

**Period: April 01, 1999 -
June 30, 1999**

Submitted to: PFH, USAID/Jordan

**Submitted by: Pathfinder International
with Glovis and PATH**

Contract No: 278-C-00-96-90544-03

LIST OF ABBREVIATIONS

CPP	:	Comprehensive Postpartum Project
ADRA	:	Adventist Development & Relief Agency
MIS	:	Management Information System
QA	:	Quality Assurance
CMIS	:	Computerized Management Information System
OR	:	Operations Research
CBS	:	Community Based Services
NGO	:	Non-Government Organization
RFP	:	Request For Proposal
TOT	:	Training of Trainers
USAID	:	United States Agency for International Development
HEU	:	Health Education Unit
MOH	:	Ministry of Health

HIGHLIGHTS OF THIS QUARTER

- 14 CPP centers are operational.
- Renovation plans were developed and finalized for 7 new centers. RFP for renovations will be issued in July 1999.
- Clinic statistics for April - June 1999:
 - 4,589 women received postpartum services
 - 3,084 women received family planning service
 - 7,190 women received antenatal services
 - 1,989 babies received well-baby care
 - An average 64% of the antenatal care clients returned for postnatal care.
- The method mix for family planning new users for this reporting period was as follows:
 - Pills 43%
 - IUD 32%
 - Condom 18%
 - DMPA 4%
 - Norplant 0.5%
 - Sterelization 2%
- Quality Management and quality indicators manuals is finalized and 28 CPP managers and staff were trained on how to use QA in their centers.
- Continued CBS activities with ADRA.
- Operations research study to design and test a client referral and tracking system for CPP was awarded to MRO and the actual study will start in July 1999.
- Total of 118 CPP/MOH & RMS staff were trained in clinical skills, counseling and MIS.
- Comprehensive Counseling and Communication skills TOT was provided by local trainers for 11 new counseling trainers, from the four Training centers, Al Basheer, Princes Badi'a, King Hussein Medical center and Jordan University.
- The IEC committee continued to review the CPP/IEC strategy and activities.

I. Service Delivery

A. Establish Twenty One Comprehensive Postpartum Centers

Al Bitar engineering consulting firm was subcontracted to assist Pathfinder International in the renovation of the seven new centers. Bitar engineers and the MOH engineers finalized the proposed plans for the seven centers. Al Bitar engineers have developed the required documents for bidding these renovations. The bidding documents are being reviewed and finalized by PI/HQ.

Expansion renovations are still not finalized yet pending the receipt of the expansion proposal from PI/HQ.

B. Disseminate the National Standards and Service Delivery Guidelines.

During the reporting period the QA manual was completed and all CPP managers and some of the CPP centers' staff were trained on how to apply the QA system and guidelines on their centers. H.E. Dr. Ishaq Maraqa, the Minister of Health inaugurated the QA workshop and handed the letters and certificate of appreciation to the QA leaders and the CPP staff and consultants.

The process of translating the relevant parts of the manual into Arabic has started and should be completed by September 1999.

In addition, the Arabic version of the infection prevention manual is at the print house and should be out around end of July 1999. CPP staff will be trained in infection prevention during the third and/or the fourth quarter of 1999.

C. Continue to Install and Revise the Standardized Computerized Management Information Systems (CMIS)

The most significant achievement during this quarter was the installation of the computerized assessment tool at the CPP centers. The tool was developed in order to be applied by doctors and nurses/midwives who work at the CPP clinics. The Assessment Tool includes observations of service provided and counseling, clinical facilities available and their conditions, review of service statistics, and review of progress report. The computerized tool is an Excel workbook that contains macro and specific indicators for quality assurance of CPP clinics. This approach allows the use of data by QA element, and therefore, to set QA goals and follow-up actions.

Some modifications were made to the logistic module of the system according to the request of the resident advisor of the family planning logistic system. These modifications include the addition of codes for the two new contraceptive pills and accordingly train the service providers to show these products as separate items on their monthly report instead of grouping them with the other kind of pills that they used to have at their clinic.

As for the CBS computerized system, additional reports were added and some modifications were also made in order to meet the needs of those who use the system.

D. Operations Research (OR)

Operations Research (OR) is included in the CPP activities in order to identify and solve program problems and improve program performance, especially with respect to access, quality and cost-effectiveness.

The CPP project depends heavily on referrals by Community Based Services (CBS) workers and Maternal Child Health (MCH) centers. Unfortunately, there is no single referral system that is used by the various centers, and there is no comprehensive tracking system. It is critical to the success of the CPP that a simple and effective referral and tracking system to be developed tested and implemented.

The CPP has solicited proposals from several local Jordanian research firms to design and test client referral and tracking system for the CPP project.

The purpose of this study is to develop and test simple procedures and mechanisms for tracking clients who are referred into and out of the CPP centers located in MOH and private hospitals.

The CPP has received two (2) proposals and both proposals were evaluated in collaboration with the MCH department of MOH. The review committee decided to award the contract Marketing Research Organization (MRO).

A contract with MRO was drafted and the study is planned to start in July 1999.

E. CBS Program

The CBS activity was initially conceived to be an operations research project to assess the effectiveness of a community based education intervention in the context of the Jordan culture. CPP initially funded two NGOs, Arab Women's Organization and Adventist Development Relief Agency in February 1998. In April 1998, the AWO requested termination of their contract due to philosophical funding conflict with USAID. ADRA took over the catchment area of AWO in May 1998.

ADRA

- The CBS workers conducted the fifth and the sixth home round visits. The fifth home round visit - (22/3/1999 - 25/4/1999) in all areas. The sixth home round visit - (29/4/1999 - 2/6/1999)
- Number of the targeted mothers in Natheef are 3068 women of (10) CBS workers and two supervisors. In Akhdar ADRA targeted mothers are 7812 women for (20) CBS workers and two supervisors. So the whole number of mothers included in this project is eleven thousand which mean most of the east areas of Amman.
- The CBS workers still working in El-Bashir Hospital according the schedule proposed by ADRA health team. A new schedule was fixed for El-Hilal hospital where 6 CBS workers were selected to help in this center on regular basis.

F. Procurement

Activities and items completed during the last Three months:

- Completed Renovation Tender's Documents.
- Meetings with the Ministry Of Health engineers to review Tender's Documents.
- Approval of Ministry Of Health engineers on the Tender's Documents.
- Received final design of the IEC Materials prior to printing.
- Approval on waiver for CPP Office's Shortages and executed purchases of these shortages.
- Various purchases were executed.
- Printed Infection Prevention Manual.
- Prepared packing lists and specification lists for equipment of the new 7 centers..

Plan for the next three-month:

- Post renovation tender for the new 7 centers to solicit proposals from contractors.
- Select subcontractors to execute renovation work.
- Start renovation for 7 sites.
- Start procurement of medical equipment and furniture for the new 7 centers and the shortages of the existing 14 centers.
- Arrange for the reception and clearance of the new equipment and furniture (tax and customs exemption letters, approvals, and procedures).
- Reception of IEC material from printing subcontractor.

II. Training

A. Provide In-Country Training

The three training centers at Al Basheer, King Hussein Medical Center, and Princess Badia continued their scheduled training.

Training

Type of Training	No. of	Number of Trainees		
	Trainers	Previous	Quarter 11	TOTAL
Counseling skills TOT	3	29	11	40
Clinical skills	9	232	53	285
Counseling TOT refresher	3	6	4	10
QA Manual	7	0	28	28
MIS/computer skills	1	110	3	113
QA Assessment Tool	1	0	19	19
TOTAL	24	377	118	495

During this quarter:

- Local trainers provided contraceptive Technology Theoretical and clinical skill practice with 53 physicians attending. The participants practiced the insertion and removal of Norplant and IUD, as well as giving the DMPA injection.
- Local trainers provided comprehensive Counseling and Communication skills refresher, with 4 counseling master trainers.
- Comprehensive Counseling and Communication skills TOT was provided by local trainers with 11 new counseling trainers, from the Training centers, Al Basheer, Princes Badi'a, King Hussein Medical center and Jordan University.
- The Clinical Master Trainers have revised and up-dated the clinical curricula, and a refresher TOT will be done next quarter.
- The Infection Prevention pathfinder module translation is completed and is the process of printing. It will be distributed to all operating CPP centers.

B. Out of Country Training:

There were no-out-of country training sessions planed for this quarter.

C. Complete Quality Tools.

QA Manual training; local trainers conducted 3 days workshop with 28 CPP center managers and nurses. The participants reviewed the QA manual with the help of the 7 QA committee leaders.

Plan for the next three-month:

- The three training centers continued their training schedule; clinical and counseling on going training.
- Local trainers will hold clinical skill refresher training.
- Local trainers will conduct training on clinical skill TOT.
- Infection prevention will be held by Pathfinder consultant.
- Infection prevention translated module will be distributed to all CPP centers
- Out of country Comprehensive Counseling training will be held in Beirut by JHU.
- Finalize the revised clinical curricula.

III. IEC

This quarter, the IEC component completed numerous vital tasks for the CPP Project.

A. Capacity Building

- The IEC task force resumed its work enthusiastically in monitoring the IEC media campaign and attending regular meetings to review recent accomplishments and discuss future plans. During this quarter, four such meetings were held. In the last meeting, a journalist from Ad-Dustour newspaper joined the Committee, thus bringing the total number of IEC Committee members to 6 (excluding CPP team members).
- Field visits to CPP Centres all over the Kingdom to distribute framed posters of the contraceptive methods and other IEC materials.
- Active participation in the meetings held by the Project during the preparatory stage of the Quality Assurance Tools Manual.
- IEC department participated in the Workshop on Quality Assurance Manual and Quarterly Managers' Meeting held at the Grand Hyatt Hotel in Amman between 14-16 June, 1999. IEC representative gave a speech to H.E. the Minister of health who inaugurated the Workshop and under whose patronage the event was held. Moreover, an IEC presentation was made, in which recent accomplishments and future plans of the IEC department were discussed.
- IEC department has reviewed and approved the 2nd wave of client satisfaction study and awaits the final report by early next quarter.
- Meetings with HEU/MOH were continued this quarter for cooperation in IEC and enhancing the capacity of HEU.

B. Family Awareness and Client's Knowledge

▪ Media Campaign

- The airing of the project's TV spots – the major component of the media campaign – was resumed during this quarter. The TV spots were shown on an almost daily basis and at excellent times in the morning, afternoon and evening TV programming of Jordan TV. The spots continue to be aired on a regular basis.
- 5 issues of the Project's newsletter "Hamzat Wasel" were prepared and printed.
- A request for proposal was developed to produce the following audio-visual material in the coming quarter :
 - 2 TV spots for the second wave of CPP mass media marketing campaign, which will be aired during 1999 till 2000.
 - One-hour waiting room video
 - 20-minute video on CPP Project
 - 30-minute counseling video

The Request for Proposal will be released around the end of July, 1999.

▪ Media Coverage

- IEC department ensured proper media coverage of the Project's activities via its IEC task force.
- TV and newspaper coverage of the inauguration of Ma'an CPP Centre by H.E. the Minister of Health and H.E. the Ambassador of the USA to Jordan.
- TV and newspaper coverage of the inauguration of Aqaba CPP Centre by H.E. the Ambassador of the USA to Jordan.
- Newspaper coverage of the visit of the Assistant Administrator of USAID, Mr. Robert Randolph, to Madaba CPP Centre.
- Newspaper coverage of the visit of the USA Ambassador to Mafrq CPP Centre.
- Newspaper coverage of regular training courses held by the project on contraceptive methods as well as Quality Assurance Tools.
- TV, radio and newspaper coverage of the Quality Assurance manual and quarterly managers' meeting inaugurated by H.E. the Minister of Health.

- Newspaper coverage of the visit made by female school students to Al-Basheer CPP Centre.
- Three interviews on Jordan Radio with the CPP Chief of Party to introduce the project, its activities, accomplishments up-to-date and mention its future plans.
- CPP Chief of Party was a guest on a morning live show "Yaom Jadeed" to talk about the project, its centres and the services they offer.
- A programme was filmed for Jordan TV at the CPP Centre located in Soldiers' Families Welfare Society in Zarqa and included in the special programming for June 10th, 1999, in commemoration of Army Day and Arab Revoltution.
- A press release in Arabic and English about the Project and its activities was prepared and distributed among IEC task force members to be used as a reference.

▪ **Printed Material**

- Distribution of extra printed material amongst CPP centres.
- Completion of pre-testing and editing of the following brochures which are currently being printed :
 - a- Antenatal :
 - 1- Pregnancy and hypertension
 - 2- Pregnancy and diabetes
 - 3- Preparation for delivery
 - b- Post-natal :
 - 1- Care of the mother after delivery
 - 2- Pap smear
 - 3- Breast self-examination and mammogram
 - 4- Breast-feeding
 - c- Baby well-care :
 - 1- Growth and development
 - 2- Care for the new born
 - 3- Baby nutrition
 - d- Contraceptive brochures :
 - 1- Spermicides
 - 2- LAM
 - 3- Sterilization
 - 4- Vasectomy
 - e- Posters :
 - 1- Infection prevention
 - 2- CPP centres' publicity

IEC Material

Type of Materials	Produced	Distributed
Promotional Brochure(project)	10,000	8,000
Flipchart	400	370
MCH Booklet	75,000	74,000
All-Method Brochure	40,000	40,000
Promotional Poster	200	200
IUD Flier	100,000	93,000
Clients' All Methods Poster	100	80
Promotional Brochure (services)	10,000	10,000
IUD pamphlet	25,000	25,000
Condom pamphlet	25,000	25,000
Progestine Pill pamphlet	25,000	25,000
Norplant pamphlet	25,000	25,000
Pill pamphlet	25,000	25,000
Depo Provera pamphlet	25,000	25,000
IUD poster	500	400
Condom poster	500	400
Progestine Pill poster	500	400
Pill poster	500	400
Norplant poster	500	400
Depoprovera poster	500	400
LAM poster	500	400
Spermicides poster	500	400
Vasectomy poster	500	400
Tubal Ligation poster	500	500
IUD flyer	50,000	50,000
Condom flyer	50,000	50,000
Progestine Pill flyer	50,000	50,000
Pill flyer	50,000	50,000
Norplant flyer	50,000	50,000
Depoprovera flyer	50,000	50,000
LAM flyer	50,000	50,000
Spermicides flyer	50,000	50,000
Vasectomy flyer	50,000	50,000
Tubal Ligation flyer	50,000	50,000
CPP stickers	2,000	900
Newsletter1	300	300
Total	893,000	880,950

Table I**No. of Clients at Active Sites by Type of Services**

Reporting period: 04/01/1999 - 06/30/1999

Center Name	Antenatal ¹ (A)	Postpartum ² (B)	Family Planning ³ (C)	Total Women (D)	Well Baby ⁴ (E)	%AN Return ⁵ (F)	%PP Return/ ⁶ Infant (H)
Al Bashir	1701	1438	370	3509	491	85%	34%
Madaba	455	226	99	780	112	50%	50%
Princess Badiaa	179	670	379	1228	460	374% ⁷	60%
Zarqa Gov. Hospital	751	379	214	1344	198	50%	52%
Kerak	725	235	107	1067	111	32%	47%
Jerash	787	213	181	1181	142	27%	67%
Mafraq	276	397	120	793	375	144%	94%
Maan ⁸	95	9	46	150	0	9%	N/A
K.Hussein M. Center	20	447	363	830	0	N/A	N/A
Prince Rashed	918	86	124	1128	0	9%	N/A
Princess Haya	306	50	43	399	0	16%	N/A
Tafila	643	86	73	802	0	13%	N/A
SFWS	109	273	676	1058	99	250%	36%
Red Crescent	225	80	289	594	1	36%	1%
Total	7190	4589	3084	14863	1989	64%	43%

¹ Clients in CPP clinics for antenatal services

² Clients in CPP clinics receiving post partum care up to approximately 6 weeks after delivery; this may include F.P. service

³ Clients receiving only F.P. services in CPP clinics

⁴ Infants receiving well baby service up to 2 mos of age in CPP clinics

⁵ % Antenatal clients returning : Col. B/A

⁶ % Post partum clients returning with infant : Col. E/B

⁷ Doctors were not using CPP Client Record to register all AN cases

⁸ Data was not submitted by Maan center, results taken from last quarterly report.

Table II

No. of Visits at Active Sites by Type of Services

Reporting period: 04/01/1999 - 06/30/1999

Center Name	Antenatal	Postpartum	Family Planning	Total Visits	Well Baby visits	Date Service Started
Al Bashir	3754	1856	478	6088	597	June 97
Madaba	927	267	129	1323	112	June 97
Princess Badia	337	733	454	1524	460	Aug 97
Zarqa Gov. Hospital	1506	451	263	2220	252	Sep 97
Kerak	1551	310	138	1999	113	Feb 98
Jerash	1299	193	203	1695	142	Feb 98
Mafrq	554	102	134	790	375	May 98
Maan	166	11	64	241	0	July 98
Royal Medical Services	35	570	440	1045	0	June 97
Prince Rashed	1381	95	142	1618	0	Aug 97
Princess Haya	495	59	57	611	0	Dec 97
Tafila	1449	116	83	1648	0	Sep 98
SFWS	205	328	871	1404	165	Sep 97
Red Crescent	475	104	363	942	1	Sep 97
Total	14134	5195	3819	23148	2217	

Table III***No. of Clients Newly Accepting Family Planning Method******Reporting period: 04/01/1999 - 06/30/1999***

Method	Condom	DMPA	IUD	Norplant	Pills	Sterilization	Total
Center							
Al Bashir	184	42	412	11	311	22	982
Madaba	37	9	27		88	5	166
Princess Badiaa	126	17	160	4	311	19	637
Prince Rashed	22	5	43		63	2	135
Zarqa Gov. Hospital	56	20	99	3	84	4	266
Kerak	60	6	69		86		221
Jerash	31	26	50		82		189
Mafraq	26	5	27		48	3	109
Maan	11	2	4		16	1	34
Royal Medical Services	52	22	166	4	205	6	455
Princess Haya	10	1	12		44	3	70
Tafila	30	1	31		58	1	121
SFWS	79	14	132		313		538
Red Crescent	23	6	83		51		163
Total	747	176	1315	22	1760	66	4086
%	18%	4%	32%	0.5%	43%	2%	100%

CONSULTANTS VISITING THE PROJECT DURING THIS QUARTER

<u>Name</u>	<u>Dates</u>
Ms. Christine Ryan	June 20 - 25, 1999
Ms. Jayne Cody	June 20 - 25, 1999
Mr. John Talbot	June 19 - 26, 1999
Mr. Kevin Greene	June 19 - 26, 1999
Pathfinder International HQ	
Mr. Amin Pakzad	June 26 - July 1, 1999
Glovis	
Dr. Farag El Kamel	
Glovis / Consultant	June 29 - 30, 1999