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RULE OF LAW STABILIZATION – FORMAL COMPONENT ANNEX: COURT USER SURVEY

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RULE OF LAW STABILIZATION – FORMAL COMPONENT **ANNEX: COURT USER SURVEY**

Implemented by:
Tetra Tech DPK
605 Market Street, Suite 800
San Francisco, CA 94105

Project Address:
Main Street, House #18
Shash Darak
Kabul, Afghanistan

DISCLAIMER

The author's views in this publication do not necessarily reflect the views of the United States Agency for International Development or the United States Government.

APPENDIX I: ADDITIONAL RESULTS

How would you describe yourself?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Party to a case - Plaintiff	501	56.7	56.7	56.7
Party to a case - Defendant	235	26.6	26.6	83.4
Citizens with other business at the court	139	15.7	15.7	99.1
Other	8	.9	.9	100.0
Total	883	100.0	100.0	

Where was your case heard?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid In the Courtroom	118	13.4	13.4	13.4
At the Judge's Office	475	53.8	53.8	67.2
In Another Room	254	28.8	28.8	95.9
In Jail	36	4.1	4.1	100.0
Total	883	100.0	100.0	

If the court did not give a verdict, why not?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid The judge was busy	124	14.0	14.0	14.0
The witness(es) was not present	75	8.5	8.5	22.5
The defense attorney was not present	35	4.0	4.0	26.5
The plaintiff was not present	84	9.5	9.5	36.0

The defendant was not present	58	6.6	6.6	42.6
The case was referred to peace makers	192	21.7	21.7	64.3
Others	12	1.4	1.4	65.7
I did a receive a verdict.	303	34.3	34.3	100.0
Total	883	100.0	100.0	

How many years of formal education have you completed?

	Frequency	Percent	Valid Percent	Cumulative Percent
Illiterate	384	43.5	43.5	43.5
Up to and including 5 years	57	6.5	6.5	49.9
6 to 8 Years	118	13.4	13.4	63.3
Valid 9 to 12 years	266	30.1	30.1	93.4
College graduate	33	3.7	3.7	97.2
Post-Graduate	25	2.8	2.8	100.0
Total	883	100.0	100.0	

Gender

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Male	801	90.7	90.7	90.7
Female	82	9.3	9.3	100.0
Total	883	100.0	100.0	

What is your about your age?

	Frequency	Percent	Valid Percent	Cumulative Percent
18 - 29	218	24.7	24.7	24.7
30 - 44	397	45.0	45.0	69.6
Valid 45 - 60	235	26.6	26.6	96.3
Older than 61	33	3.7	3.7	100.0
Total	883	100.0	100.0	

District * Getting to the courthouse was easy? Crosstabulation

% within District

	Getting to the courthouse was easy?			Total
	Disagree	Undecided	Agree	
Argo District			100.0%	100.0%
Guzara District	43.2%		56.8%	100.0%
Herat Appellate	20.6%	2.9%	76.5%	100.0%
Injil District	47.2%	2.8%	50.0%	100.0%
Kabul District 2 Appellate	35.0%	5.0%	60.0%	100.0%
Farza District			100.0%	100.0%
Kalaka District	8.1%		91.9%	100.0%
Arghandab District			100.0%	100.0%
Kandahar Appellate			100.0%	100.0%
Daman District			100.0%	100.0%
Mehtar Lam Appellate	60.0%	5.7%	34.3%	100.0%
Faizabad Appellate			100.0%	100.0%
Qarghaye District	35.3%	2.9%	61.8%	100.0%
Jalalabad Appellate	3.6%		96.4%	100.0%
Kama District			100.0%	100.0%
Surkhrod District			100.0%	100.0%
Bazarak Appellate	5.1%		94.9%	100.0%
Aonaba District	21.1%		78.9%	100.0%
Lashkar Gah Appellate			100.0%	100.0%
Kisham District			100.0%	100.0%
Qala I Naw Appellate	21.1%	5.3%	73.7%	100.0%
Muqur District	18.4%	7.9%	73.7%	100.0%
Qadis District	57.5%	7.5%	35.0%	100.0%
Balkh District	26.3%		73.7%	100.0%
Dihdadi District	34.1%	17.1%	48.8%	100.0%
Mazar-e-Sharif Appellate	13.2%		86.8%	100.0%
Total	19.0%	2.5%	78.5%	100.0%

District * Finding where I need to go in the courthouse was easy and convenient? Crosstabulation

% within District

	Finding where I need to go in the courthouse was easy and convenient?			Total
	Disagree	Undecided	Agree	
Argo District			100.0%	100.0%
Guzara District	27.0%		73.0%	100.0%
Herat Appellate			100.0%	100.0%
Injil District	27.8%		72.2%	100.0%
Kabul District 2 Appellate	35.0%	2.5%	62.5%	100.0%
Farza District			100.0%	100.0%
Kalaka District	32.4%	8.1%	59.5%	100.0%
Arghandab District			100.0%	100.0%
Kandahar Appellate	11.1%	11.1%	77.8%	100.0%
Daman District	6.7%		93.3%	100.0%
Mehtar Lam Appellate	8.6%	5.7%	85.7%	100.0%
Faizabad Appellate			100.0%	100.0%
Qarghaye District	14.7%	5.9%	79.4%	100.0%
Jalalabad Appellate	7.1%		92.9%	100.0%
Kama District			100.0%	100.0%
Surkhrod District	2.9%		97.1%	100.0%
Bazarak Appellate	5.1%		94.9%	100.0%
Aonaba District	18.4%		81.6%	100.0%
Lashkar Gah Appellate			100.0%	100.0%
Kisham District			100.0%	100.0%
Qala I Naw Appellate	21.1%	5.3%	73.7%	100.0%
Muqur District	21.1%	5.3%	73.7%	100.0%
Qadis District	12.5%	7.5%	80.0%	100.0%
Balkh District	5.3%	2.6%	92.1%	100.0%
Dihdadi District	29.3%	9.8%	61.0%	100.0%
Mazar-e-Sharif Appellate	13.2%	2.6%	84.2%	100.0%
Total	12.3%	2.5%	85.2%	100.0%

District * I felt safe in the courthouse? Crosstabulation

% within District

		I felt safe in the courthouse?			Total
		Disagree	Undecided	Agree	
District	Argo District			100.0%	100.0%
	Guzara District	5.4%		94.6%	100.0%
	Herat Appellate		2.9%	97.1%	100.0%
	Injil District	5.6%	2.8%	91.7%	100.0%
	Kabul District 2 Appellate	20.0%	7.5%	72.5%	100.0%
	Farza District			100.0%	100.0%
	Kalaka District	10.8%	10.8%	78.4%	100.0%
	Arghandab District			100.0%	100.0%
	Kandahar Appellate			100.0%	100.0%
	Daman District	3.3%	10.0%	86.7%	100.0%
	Mehtar Lam Appellate	5.7%	2.9%	91.4%	100.0%
	Faizabad Appellate			100.0%	100.0%
	Qarghaye District	11.8%	5.9%	82.4%	100.0%
	Jalalabad Appellate			100.0%	100.0%
	Kama District			100.0%	100.0%
	Surkhrod District	2.9%		97.1%	100.0%
	Bazarak Appellate	5.1%	2.6%	92.3%	100.0%
	Aonaba District	5.3%	5.3%	89.5%	100.0%
	Lashkar Gah Appellate			100.0%	100.0%
	Kisham District			100.0%	100.0%
	Qala I Naw Appellate	26.3%	5.3%	68.4%	100.0%
	Muqur District	26.3%	10.5%	63.2%	100.0%
	Qadis District	15.0%	7.5%	77.5%	100.0%
	Balkh District	5.3%	5.3%	89.5%	100.0%
	Dihdadi District	39.0%	4.9%	56.1%	100.0%
	Mazar-e-Sharif Appellate	10.5%	5.3%	84.2%	100.0%
	Total	8.6%	3.7%	87.7%	100.0%

District * It was easy getting the information I needed when I came to the courthouse?

Crosstabulation

% within District

	It was easy getting the information I needed when I came to the courthouse?			Total
	Disagree	Undecided	Agree	
	Argo District	71.9%	9.4%	
Guzara District	10.8%		89.2%	100.0%
Herat Appellate		2.9%	97.1%	100.0%
Injil District	2.8%	5.6%	91.7%	100.0%
Kabul District 2 Appellate	37.5%	10.0%	52.5%	100.0%
Farza District	10.8%	5.4%	83.8%	100.0%
Kalaka District	32.4%	13.5%	54.1%	100.0%
Arghandab District	21.4%	17.9%	60.7%	100.0%
Kandahar Appellate	33.3%		66.7%	100.0%
Daman District	83.3%	3.3%	13.3%	100.0%
Mehtar Lam Appellate	5.7%		94.3%	100.0%
Faizabad Appellate	29.0%	22.6%	48.4%	100.0%
Qarghaye District	14.7%	2.9%	82.4%	100.0%
Jalalabad Appellate	32.1%	3.6%	64.3%	100.0%
Kama District	9.1%	3.0%	87.9%	100.0%
Surkhrod District	2.9%	20.0%	77.1%	100.0%
Bazarak Appellate	5.1%	2.6%	92.3%	100.0%
Aonaba District	13.2%		86.8%	100.0%
Lashkar Gah Appellate	54.3%		45.7%	100.0%
Kisham District	63.6%	27.3%	9.1%	100.0%
Qala I Naw Appellate	18.4%	15.8%	65.8%	100.0%
Muqur District	28.9%	26.3%	44.7%	100.0%
Qadis District	25.0%	12.5%	62.5%	100.0%
Balkh District		18.4%	81.6%	100.0%
Dihdadi District	34.1%	7.3%	58.5%	100.0%
Mazar-e-Sharif Appellate	15.8%	5.3%	78.9%	100.0%
Total	23.8%	9.1%	67.2%	100.0%

District * Court personnel treated me with courtesy and respect? Crosstabulation

% within District

	Court personnel treated me with courtesy and respect?			Total
	Disagree	Undecided	Agree	
Argo District	12.5%		87.5%	100.0%
Guzara District	5.4%		94.6%	100.0%
Herat Appellate	2.9%	2.9%	94.1%	100.0%
Injil District	5.6%		94.4%	100.0%
Kabul District 2 Appellate	40.0%	12.5%	47.5%	100.0%
Farza District	13.5%	8.1%	78.4%	100.0%
Kalaka District	24.3%	21.6%	54.1%	100.0%
Arghandab District	7.1%		92.9%	100.0%
Kandahar Appellate	33.3%		66.7%	100.0%
Daman District	76.7%		23.3%	100.0%
Mehtar Lam Appellate	14.3%		85.7%	100.0%
Faizabad Appellate	12.9%	25.8%	61.3%	100.0%
Qarghaye District	17.6%	5.9%	76.5%	100.0%
Jalalabad Appellate	28.6%		71.4%	100.0%
Kama District	39.4%		60.6%	100.0%
Surkhrod District	31.4%	34.3%	34.3%	100.0%
Bazarak Appellate	5.1%		94.9%	100.0%
Aonaba District	13.2%	5.3%	81.6%	100.0%
Lashkar Gah Appellate	62.9%		37.1%	100.0%
Kisham District	40.9%	4.5%	54.5%	100.0%
Qala I Naw Appellate	39.5%	7.9%	52.6%	100.0%
Muqur District	34.2%	34.2%	31.6%	100.0%
Qadis District	37.5%	7.5%	55.0%	100.0%
Balkh District	2.6%	21.1%	76.3%	100.0%
Dihdadi District	24.4%	14.6%	61.0%	100.0%
Mazar-e-Sharif Appellate	10.5%	7.9%	81.6%	100.0%
Total	23.8%	8.8%	67.4%	100.0%

District * The judge hearing listened to me and was courteous, respectful and fair? Crosstabulation

% within District

	The judge hearing listened to me and was courteous, respectful and fair?			Total
	Disagree	Undecided	Agree	
Argo District	18.8%	6.3%	75.0%	100.0%
Guzara District	10.8%		89.2%	100.0%
Herat Appellate	5.9%	8.8%	85.3%	100.0%
Injil District	5.6%	5.6%	88.9%	100.0%
Kabul District 2 Appellate	42.5%	12.5%	45.0%	100.0%
Farza District	13.5%	8.1%	78.4%	100.0%
Kalaka District	16.2%	29.7%	54.1%	100.0%
Arghandab District	3.6%		96.4%	100.0%
Kandahar Appellate		22.2%	77.8%	100.0%
Daman District	30.0%	10.0%	60.0%	100.0%
Mehtar Lam Appellate	11.4%	2.9%	85.7%	100.0%
Faizabad Appellate	9.7%	22.6%	67.7%	100.0%
Qarghaye District	35.3%	8.8%	55.9%	100.0%
Jalalabad Appellate	10.7%	14.3%	75.0%	100.0%
Kama District	30.3%	9.1%	60.6%	100.0%
Surkhrod District	45.7%	25.7%	28.6%	100.0%
Bazarak Appellate	2.6%	2.6%	94.9%	100.0%
Aonaba District	13.2%	2.6%	84.2%	100.0%
Lashkar Gah Appellate	34.3%		65.7%	100.0%
Kisham District	4.5%	9.1%	86.4%	100.0%
Qala I Naw Appellate	44.7%	2.6%	52.6%	100.0%
Muqur District	18.4%	42.1%	39.5%	100.0%
Qadis District	45.0%	7.5%	47.5%	100.0%
Balkh District	10.5%	18.4%	71.1%	100.0%
Dihdadi District	22.0%	19.5%	58.5%	100.0%
Mazar-e-Sharif Appellate	13.2%	28.9%	57.9%	100.0%
Total	20.3%	12.2%	67.5%	100.0%

District * I understand the instructions of the court and what I need to do next? Crosstabulation

% within District

	I understand the instructions of the court and what I need to do next?			Total
	Disagree	Undecided	Agree	
Argo District	15.6%	21.9%	62.5%	100.0%
Guzara District	13.5%	5.4%	81.1%	100.0%
Herat Appellate	17.6%	14.7%	67.6%	100.0%
Injil District	8.3%	5.6%	86.1%	100.0%
Kabul District 2 Appellate	50.0%	12.5%	37.5%	100.0%
Farza District	21.6%	27.0%	51.4%	100.0%
Kalaka District	27.0%	24.3%	48.6%	100.0%
Arghandab District	7.1%	3.6%	89.3%	100.0%
Kandahar Appellate	33.3%	22.2%	44.4%	100.0%
Daman District	20.0%	33.3%	46.7%	100.0%
Mehtar Lam Appellate	14.3%	20.0%	65.7%	100.0%
Faizabad Appellate	6.5%	58.1%	35.5%	100.0%
Qarghaye District	32.4%	14.7%	52.9%	100.0%
Jalalabad Appellate	17.9%	10.7%	71.4%	100.0%
Kama District	18.2%	9.1%	72.7%	100.0%
Surkhrod District	42.9%	40.0%	17.1%	100.0%
Bazarak Appellate	10.3%	38.5%	51.3%	100.0%
Aonaba District	15.8%	21.1%	63.2%	100.0%
Lashkar Gah Appellate	25.7%	11.4%	62.9%	100.0%
Kisham District	31.8%	36.4%	31.8%	100.0%
Qala I Naw Appellate	28.9%	7.9%	63.2%	100.0%
Muqur District	55.3%	10.5%	34.2%	100.0%
Qadis District	27.5%	7.5%	65.0%	100.0%
Balkh District	28.9%	47.4%	23.7%	100.0%
Dihdadi District	34.1%	46.3%	19.5%	100.0%
Mazar-e-Sharif Appellate	26.3%	50.0%	23.7%	100.0%
Total	24.5%	23.1%	52.4%	100.0%

District * My case or other business was handled promptly and in an efficient manner?

Crosstabulation

% within District

	My case or other business was handled promptly and in an efficient manner?			Total
	Disagree	Undecided	Agree	
Argo District	50.0%	3.1%	46.9%	100.0%
Guzara District	16.2%	2.7%	81.1%	100.0%
Herat Appellate	11.8%	8.8%	79.4%	100.0%
Injil District	8.3%		91.7%	100.0%
Kabul District 2 Appellate	52.5%	22.5%	25.0%	100.0%
Farza District	29.7%	24.3%	45.9%	100.0%
Kalaka District	24.3%	27.0%	48.6%	100.0%
Arghandab District	57.1%		42.9%	100.0%
Kandahar Appellate	22.2%		77.8%	100.0%
Daman District	66.7%		33.3%	100.0%
Mehtar Lam Appellate	11.4%	2.9%	85.7%	100.0%
Faizabad Appellate	25.8%	16.1%	58.1%	100.0%
Qarghaye District	20.6%	11.8%	67.6%	100.0%
Jalalabad Appellate	42.9%	3.6%	53.6%	100.0%
Kama District	45.5%	3.0%	51.5%	100.0%
Surkhrod District	54.3%	17.1%	28.6%	100.0%
Bazarak Appellate	33.3%	30.8%	35.9%	100.0%
Aonaba District	39.5%	28.9%	31.6%	100.0%
Lashkar Gah Appellate	51.4%	2.9%	45.7%	100.0%
Kisham District	63.6%		36.4%	100.0%
Qala I Naw Appellate	28.9%	2.6%	68.4%	100.0%
Muqur District	31.6%	7.9%	60.5%	100.0%
Qadis District	25.0%	2.5%	72.5%	100.0%
Balkh District	28.9%	55.3%	15.8%	100.0%
Dihdadi District	39.0%	56.1%	4.9%	100.0%
Mazar-e-Sharif Appellate	28.9%	50.0%	21.1%	100.0%
Total	34.4%	16.2%	49.4%	100.0%

District * I was treated equally and fairly by the court? Crosstabulation

% within District

	I was treated equally and fairly by the court?			Total
	Disagree	Undecided	Agree	
Argo District	25.0%	25.0%	50.0%	100.0%
Guzara District	8.1%		91.9%	100.0%
Herat Appellate	8.8%	17.6%	73.5%	100.0%
Injil District		11.1%	88.9%	100.0%
Kabul District 2 Appellate	57.5%	17.5%	25.0%	100.0%
Farza District	18.9%	35.1%	45.9%	100.0%
Kalaka District	27.0%	27.0%	45.9%	100.0%
Arghandab District	32.1%	14.3%	53.6%	100.0%
Kandahar Appellate		33.3%	66.7%	100.0%
Daman District	26.7%	36.7%	36.7%	100.0%
Mehtar Lam Appellate	11.4%	5.7%	82.9%	100.0%
Faizabad Appellate	9.7%	32.3%	58.1%	100.0%
Qarghaye District	32.4%	8.8%	58.8%	100.0%
Jalalabad Appellate	35.7%	7.1%	57.1%	100.0%
Kama District	30.3%	12.1%	57.6%	100.0%
Surkhrod District	60.0%	11.4%	28.6%	100.0%
Bazarak Appellate	25.6%	41.0%	33.3%	100.0%
Aonaba District	26.3%	34.2%	39.5%	100.0%
Lashkar Gah Appellate	28.6%	34.3%	37.1%	100.0%
Kisham District	18.2%	31.8%	50.0%	100.0%
Qala I Naw Appellate	5.3%	7.9%	86.8%	100.0%
Muqur District	10.5%	18.4%	71.1%	100.0%
Qadis District	12.5%	2.5%	85.0%	100.0%
Balkh District	39.5%	47.4%	13.2%	100.0%
Dihdadi District	29.3%	65.9%	4.9%	100.0%
Mazar-e-Sharif Appellate	23.7%	55.3%	21.1%	100.0%
Total	23.9%	24.5%	51.6%	100.0%

District * Overall, I think the court performed effectively? Crosstabulation

% within District

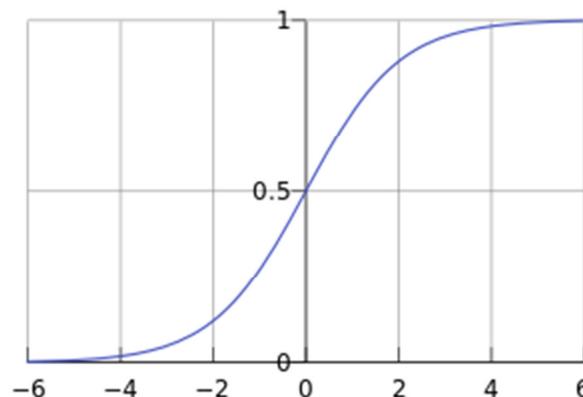
	Overall, I think the court performed effectively?			Total
	Disagree	Undecided	Agree	
Argo District	25.0%	12.5%	62.5%	100.0%
Guzara District	5.4%	5.4%	89.2%	100.0%
Herat Appellate	14.7%	17.6%	67.6%	100.0%
Injil District	5.6%	16.7%	77.8%	100.0%
Kabul District 2 Appellate	57.5%	17.5%	25.0%	100.0%
Farza District	18.9%	35.1%	45.9%	100.0%
Kalaka District	27.0%	29.7%	43.2%	100.0%
Arghandab District	28.6%	17.9%	53.6%	100.0%
Kandahar Appellate		11.1%	88.9%	100.0%
Daman District	30.0%	33.3%	36.7%	100.0%
Mehtar Lam Appellate	22.9%	2.9%	74.3%	100.0%
Faizabad Appellate	16.1%	22.6%	61.3%	100.0%
Qarghaye District	35.3%	11.8%	52.9%	100.0%
Jalalabad Appellate	35.7%	7.1%	57.1%	100.0%
Kama District	36.4%	9.1%	54.5%	100.0%
Surkhrod District	48.6%	20.0%	31.4%	100.0%
Bazarak Appellate	25.6%	33.3%	41.0%	100.0%
Aonaba District	26.3%	34.2%	39.5%	100.0%
Lashkar Gah Appellate	25.7%	37.1%	37.1%	100.0%
Kisham District	40.9%	22.7%	36.4%	100.0%
Qala I Naw Appellate	10.5%	13.2%	76.3%	100.0%
Muqur District	50.0%	18.4%	31.6%	100.0%
Qadis District	30.0%	7.5%	62.5%	100.0%
Balkh District	39.5%	47.4%	13.2%	100.0%
Dihdadi District	29.3%	65.9%	4.9%	100.0%
Mazar-e-Sharif Appellate	23.7%	55.3%	21.1%	100.0%
Total	28.0%	24.2%	47.8%	100.0%

APPENDIX II: BINOMIAL LOGISTICS REGRESSION

RLS-Formal uses statistical analysis to understand whether the project impacts court user’s perceptions of the quality of justice delivery that they receive at court and which types of program activities contribute the most impact. This analysis involves the use of regression to determine which type of response to a particular survey question predicts whether a respondent will perceive an improvement in court performance. This type of statistical model is binary logistic regression.

RLS-Formal’s statistical model predicts the likelihood of court user agreeing “that a court performed effectively.” This language reflects the project’s PMP Indicator: Percentage of court users who agree that a court performed effectively. Logistic regression predicts a binary outcome, whether the court user perceives the court as performing effectively, by fitting it the s-shaped curve of logistic function. The top curve traces the “1 = court users agree that a court performed effectively,” and the bottom of the curve traces “0 = court users disagree, or feel neutral, that a court performed effectively.” The logistic regression equation can be written as follows: the court user’s response = fixed intercept + slope*predictor +random parameter.

In the Court User Survey, the response is a court user’s answer to question: “Overall, I think the court performed effectively?” The response to this question is the dependent variable in the model. The fixed intercept is constant where the logistic curve crosses the y-axis depending on the slope and independent predictor variable. The random parameter accounts for responses not predicted by the model.



The predictor, or independent, variables in the model are: the number of judges trained by RLS-Formal; the number of court staff trained by RLS-Formal; whether a project staff is embedded at the court; whether RLS-Formal provided office equipment to the court; and, whether a recent graduate from the *Judicial Stage* serves with the court. These are also called covariates.

Predictor variables are statistically significant at either the 1% or 5% level, meaning it is either 99% or 95% certain that the variables have predictive effects. The analysis also puts forth several predictor variables significant at a greater than 5% level which indicates an uncertain but likely positive impact. The effect of a predictor variable is quantified as an odds ratio.

The odds ratios describe the impact of a predictor variable on the question of whether a court user perceives a court as performing effectively. The odds ratios in this report represent a model with strong explanatory power. An odds ratio is best understood as the pay-off, or multiplicative change, of a court receiving assistance from RLS-Formal. The predictor variables above represent the different types of assistance provided by the project.

An odds ratio of one is equal to the average likelihood that a respondent will say a court performed effectively. An odds ratio of greater than one indicates the increased likelihood that a respondent will say a court performed effectively when that court features either: judges trained by RLS-Formal; court staff trained by RLS-Formal; a project staff embedded at the court; office equipment provided by RLS-Formal; or, a recent graduate from the Judicial Stage.

The odds ratios are given in descending order to indicate the relative strength of their predictive power. The project used the backward conditional (stepwise) approach to logistics regression to eliminate unneeded explanatory variables and ensure no overlap in the predictive power the two odds ratios. For example, if a court has both a *Stage* graduate and an embedded project staff, the backward conditional approach separates the benefit of the two variables and prevents an inaccurate inflation of the odds ratio.

Several confounding variables may influence the Court User Survey's statistical model. For example, RLS-Formal recognizes that appellate and urban courts are located in areas with a higher level of stability than district courts. In addition, RLS-Formal is not the only program assisting courts in Afghanistan. The project strongly believes that such extraneous variables do not diminish the finding that USAID's assistance to courts improves the perceptions of court users.

The following tables demonstrate how the survey coded each covariate by court. They represent the background research to conduct the court user survey and describe RLS-Formal's impact since 2010.

Court Type	Province	District	# of Judges Trained	Judges Trained	# of Court Staff Trained	Court Staff Trained	Is a <i>Stage</i> graduate serving at the court?	Embedded Staff	Provided office equipment or computers?
				(low = 0-5, mid=6-25 high = 26 or more)		(low = 0-5, mid=6-25 high = 26 or more)	Only 2012 & 2011 Graduates		Not including ACAS
Appellate & Provincial	Badakhshan	Badakhshan	3	Low	0	Low	Yes	No	No
Appellate & Provincial	Badghis	Qala-E-Nah	3	Low	6	Mid	Yes	No	No
Appellate & Provincial	Balkh	Mazar	19	Mid	28	High	Yes	Yes	Yes
Appellate & Provincial	Helmand	Lashkar Gah	2	Low	8	Mid	No	No	No
Appellate & Provincial	Herat	Herat	27	High	33	High	Yes	Yes	Yes
Appellate & Provincial	Kabul	Kabul	17	Mid	86	High	Yes	Yes	Yes
Appellate & Provincial	Kandahar	Kandahar	2	Low	10	Mid	Yes	Yes	Yes
Appellate & Provincial	Laghman	Mehtar Lam	16	Mid	15	Mid	Yes	No	No
Appellate & Provincial	Nangarhar	Jalalabad	9	Mid	39	High	Yes	Yes	Yes
Appellate & Provincial	Panjsher	Bazarak	5	Low	0	Low	Yes	No	No

Court Type	Province	District	# of Judges Trained	Judges Trained	# of Court Staff Trained	Court Staff Trained	Is a <i>Stage</i> graduate serving at the court?	Embedded Staff	Provided office equipment or computers?
				(low = 0-1, mid = 2-3, high=4 or more)		(low = 0-1, mid = 2-3, high=4 or more)	2012 & 2011 Graduates		Not including ACAS
District Primary	Badakhshan	Argo	1	Low	0	Low	No	No	No
District Primary	Badakhshan	Kishim	1	Low	0	Low	No	No	No
District Primary	Badghis	Maqur	0	Low	0	Low	Yes	No	No
District Primary	Badghis	Qadis	0	Low	1	Low	No	No	No
District Primary	Balkh	Balkh	0	Low	1	Low	No	No	No
District Primary	Balkh	Dehdadi	1	Low	2	Mid	No	No	No
District Primary	Herat	Anjil	2	Mid	5	High	No	No	No
District Primary	Herat	Guzara	1	Low	2	Mid	No	No	No
District Primary	Kabul	Kalakan	1	Low	1	Low	No	No	No
District Primary	Kabul	Farza	1	Low	0	Low	No	No	No
District Primary	Kandahar	Arghandab	3	Mid	2	Mid	No	No	No
District Primary	Kandahar	Daman	2	Mid	0	Low	No	No	No
District Primary	Laghman	Qarghaye	5	High	3	Mid	No	No	No
District Primary	Nangarhar	Kama	3	High	3	Mid	No	No	No
District Primary	Nangarhar	Surkhrod	1	Low	1	Low	No	No	No
District Primary	Panjsher	Onaba	1	Low	0	Low	No	No	No

APPENDIX III: SAMPLE STRUCTURE & METHDOLOGY

Overview

The Court User Survey is a quasi-experimental study which samples members of the public who use the formal court system in Afghanistan. RLS-Formal utilized informal sampling to identify respondents to participate in the study. Users may be litigants, attorneys, witnesses, family members of litigants, or citizens seeking information at the court.

The project implemented the survey between June 1 and August 5, 2013; and, intends to implement a second phase between November 1 and December 31, 2013.

Challenges to Studying Court Users

The Court User Survey intends to describe the perceptions of Afghan citizens who use the formal court system. No accurate number of court users exists in Afghanistan. RLS-Formal cannot employ probability sampling methods to determine a representative sample-size without such an estimate. The project also lacks the scope of work and resources to scientifically survey the entire population of Afghanistan to determine the number of court users.

Survey Design

RLS-Formal selected a quasi-experimental study type and an informal sample in order to overcome the unknown size of the population of court users in Afghanistan and the project's resource constraints on surveying nationally.

The Court User Survey is quasi-experimental in part because project staff controls the selection of the sampling points, courthouses and provinces rather than uses random assignments. RLS-Formal determined the total number of courts and *dewans* based on information received by the Supreme Court and the project's monitoring reports of the Afghanistan Court Administration System.

Court Type	Structure	<i>Dewans</i> (Division)	Courts Without <i>Dewans</i>
Supreme Court		5 <i>dewans</i>	
Appellate Court	<ul style="list-style-type: none"> Kabul Appellate Court, divided into 9 <i>dewans</i> Appellate Courts in 4 provinces, each divided into 6 <i>dewans</i> = 24 <i>dewans</i> Appellate Courts in the remaining 29 provinces, each divided into 3 <i>dewans</i> = 87 <i>dewans</i> 	9 <i>dewans</i> 24 <i>dewans</i> 87 <i>dewans</i>	

Urban Primary Courts	<ul style="list-style-type: none"> • 4 Kabul Zonal Courts, each divided into 5 <i>dewans</i> = 20 <i>dewans</i> • Trial courts in 4 provinces, each divided into 5 <i>dewans</i> = 20 <i>dewans</i> • Trial courts in the remaining 29 provinces, each divided into 3 <i>dewans</i> = 87 <i>dewans</i> 	20 <i>dewans</i> 20 <i>dewans</i> 87 <i>dewans</i>	
Specialized Courts	<ul style="list-style-type: none"> • Kabul has 5 specialized courts • 4 provinces have 3 specialized courts = 12 courts • 7 provinces have 2 Anti-Corruption Tribunals = 14 courts 		5 courts 12 courts 14 courts
District Courts	<ul style="list-style-type: none"> • There are 268 active district primary courts (trial courts) 		268 courts
Total		252 dewans	299 courts

The project selected two provinces by region (Center, East, South, West and North). In each province, project staff chose the appellate court and the urban courts in the capital and two district primary courts outside the provincial capital.

Province	District	Court Name
Badakhshan	Argo	District
Badakhshan	Faizabad	Appellate & Provincial Primary
Badakhshan	Kisham	District
Badghis	Qala-e-Naw	Appellate & Provincial Primary
Badghis	Muqur	District
Badghis	Qadis	District
Balkh	Balkh	District
Balkh	Dihdadi	District
Balkh	Mazar-e-Sharif	Appellate & Provincial Primary
Helmand	Lashkar Gah	Appellate & Provincial Primary
Herat	Guzara	District
Herat	Herat	Appellate & Provincial Primary
Herat	Injil	District
Kabul	District 2	Appellate & Provincial Primary
Kabul	Farza	District
Kabul	Kalaka	District
Kandahar	Arghandab	District
Kandahar	Daman	District

Kandahar	Kandahar	Appellate & Provincial Primary
Laghman	Mehtar Lam	Appellate & Provincial Primary
Laghman	Qarghaye	District
Nangarhar	Jalalabad	Appellate & Provincial Primary
Nangarhar	Kama	District
Nangarhar	Surkhrod	District
Panjsher	Bazarak	Appellate & Provincial Primary
Panjsher	Aonaba	District

The appellate court and urban courts are typically located in one location and handle the majority of cases in a province. This enables field surveyors to access significant data from a single sample point. The single sampling point gives the surveyors access to court users at the multiple divisions of a court, and in some cases, at specialized courts located alongside the urban and appellate courts. Typically appellate courts and urban courts contain civil, criminal and public security divisions. Appellate courts and urban courts in Balkh, Herat, Kabul, Kandahar, and Nangarhar contain additional divisions, including traffic, public rights, commercial and juvenile divisions. Specialized anti-corruption, counternarcotic and family courts are also present in larger provinces.

Surveying district primary courts permits the project to add geographic depth to its sample while limiting urban or rural bias.

Sampling Structure

RLS-Formal utilizes an informal, judgment sample in order to reach respondents for the Court User Survey. The project relied on the judgment of its senior advisors to construct the sample. They consider that members of the public using courts in Afghanistan are most easily identifiable when they visit the courthouse. Interviewing these court users at the courthouse eases identifying survey respondents but precludes introducing randomness.

The project recognizes that informal sampling is prone to bias. It increased the accuracy of its judgment sampling by seeking the advice of multiple experts when constructing the sample and designing the sample to reduce the probability of omission and underrepresentation or overrepresentation. The project limited urban or rural bias by surveying district courts. Also, a field surveyor was as likely to select a user of a family court division as a criminal division because of the survey's sampling point and respondent selection techniques.

Sampling Point & Respondent Selection

RLS-Formal worked with judges and court staff to map out the location most frequently trafficked by court users at the courthouse. This was used as the primary sampling point. On a day when the court schedules trials, field surveyors interviewed members of the public passing through the

sampling point after they use the court. The surveyors attempted to interview as many court users as time allows.

Female surveyors were used to interview female respondents whenever possible in order to ensure cultural appropriateness was maintained. Depending on the layout of the court, respondents were taken a distance away from the frequently trafficked area in order to ensure their responses remain confidential and unbiased.

The project set a minimum target of at least 35 respondents per court and at least 700 respondents in total in order to permit meaningful statistical analysis and to attain a likely representative size given the constraints described above.

Surveyor Quality Control

RLS-Formal held a series of briefing and training sessions with its interviewers, supervisors and judicial advisors to prepare for the survey. The project developed the questionnaire in consultation with its judicial advisors and staff embedded at the Afghanistan Supreme Court to review the questions and variables as well as the overall approach to data collection.

RLS-Formal conducted quality checks throughout the data collection process to ensure its accuracy. Staff conducted training and piloting to induct surveyors. Supervisors accompany interviewers to at least 30 percent of interviews to ensure they follow the strategies outlined above. During the data entry process, supervisors randomly reviewed the entry of 20 percent of data ensure quality control during the collation process.

APPENDIX IV: QUESTIONNAIRE

Rule of Law Stabilization - Formal Q10 – Court User Satisfaction Survey

Text in bold should be read aloud. *Text in italics* is instructions and should not be read aloud.

Prepare this information in advance of the interview.

1. Date		4. Name of Court	
2. District		5. Name of Interviewer	
3. Province		6. GPS Coordinates	

Hello. My name is ____. I work for an organization helping to strengthen the rule of law and governance in Afghanistan. We are conducting a survey to learn what court users experience in Afghan courts.

Are you willing to answer questions about your experience at court today? We will not ask your name. Your answers will be confidential. The questions will take less than thirty minutes. Your response will help us inform the Afghan people of their rights and how to protect them.

7. If he or she agrees, mark yes and continue the questionnaire. If he or she declines, mark no and proceed to another person with a new questionnaire.

<input type="checkbox"/> Yes, willing to answer questions.	<input type="checkbox"/> No, unwilling to answer questions.
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8. How would you describe yourself? *Please check their response.*

<input type="checkbox"/> Party to a case – Plaintiff	<input type="checkbox"/> Party to a case – Defendant
<input type="checkbox"/> Citizen with other business at the court	<input type="checkbox"/> Lawyer
<input type="checkbox"/> Defense Attorney	<input type="checkbox"/> Prosecutor
<input type="checkbox"/> Other. Please explain _____	

9. Did you have a case in court today? *Please check their response.*

<input type="checkbox"/> Yes	<input type="checkbox"/> No
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If he or she responds yes, continue to question 10 below. If he or she responds no, move to page 3 and ask Question 41.

Which of the following charge(s) describes the case that involves you? Please check their response.

A. Civil options:

- | | | | | | |
|--------------------------------|--------------------------|-----------------------------|--------------------------|------------------------------|--------------------------|
| 10. Family dispute | <input type="checkbox"/> | 11. Land dispute | <input type="checkbox"/> | 12. Trees' dispute | <input type="checkbox"/> |
| 13. Water dispute | <input type="checkbox"/> | 14. Heritage dispute | <input type="checkbox"/> | 15. Business dispute | <input type="checkbox"/> |
| 16. Loan | <input type="checkbox"/> | 17. Contract dispute | <input type="checkbox"/> | 18. Labor Rights | <input type="checkbox"/> |
| 19. Escaping from House | <input type="checkbox"/> | 20. Others | <input type="checkbox"/> | Please explain: _____ | |

21. If he or she answered yes to any of questions 10 through 20, mark yes.

<input type="checkbox"/> Yes	<input type="checkbox"/> No
------------------------------	-----------------------------

B. Criminal options:

- | | | | | | |
|-----------------------------------|--------------------------|--|--------------------------|------------------------------|--------------------------|
| 22. Murder | <input type="checkbox"/> | 23. Kidnapping | <input type="checkbox"/> | 24. Traffic Accident | <input type="checkbox"/> |
| 25. Robbery | <input type="checkbox"/> | 26. Physical Abuse | <input type="checkbox"/> | 27. Sexual Abuse | <input type="checkbox"/> |
| 28. Spying | <input type="checkbox"/> | 29. Rape | <input type="checkbox"/> | 30. Drug Traffic | <input type="checkbox"/> |
| 31. Armed Arrest | <input type="checkbox"/> | 32. Pederasty | <input type="checkbox"/> | 33. Corruption | <input type="checkbox"/> |
| 34. Fake Money Transaction | <input type="checkbox"/> | 35. Traffic of ancient artifact | <input type="checkbox"/> | 36. Banditry | <input type="checkbox"/> |
| 37. Armed Threat | <input type="checkbox"/> | 38. Others | <input type="checkbox"/> | Please explain: _____ | |

39. If he or she answered yes to any of questions 10 through 20, mark yes.

<input type="checkbox"/> Yes	<input type="checkbox"/> No
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40. **Where was your case heard? Please check their response.**

<input type="checkbox"/> In the Courtroom	<input type="checkbox"/> At the Judge's Office
<input type="checkbox"/> In Another Room	<input type="checkbox"/> In jail

41. **Did the court give a verdict in your case today? Please check their response.**

<input type="checkbox"/> Yes	<input type="checkbox"/> No
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42. **If the court did not give a verdict, why not? Please check their response.**

<input type="checkbox"/> The Judge was busy	<input type="checkbox"/> The witness(es) was not present
<input type="checkbox"/> The defense attorney was not present	<input type="checkbox"/> The plaintiff was not present
<input type="checkbox"/> The defendant was not present	<input type="checkbox"/> The case was referred to peace makers
<input type="checkbox"/> Other _____	

Now I would like to ask you two questions for statistical purposes.

43. How many years of formal education have you completed? Please check their response.

<input type="checkbox"/> Illiterate	<input type="checkbox"/> Up to and including 5 years
<input type="checkbox"/> 6 to 8 Years	<input type="checkbox"/> 9 to 12 Years
<input type="checkbox"/> College graduate	<input type="checkbox"/> Post-Graduate

44. What is your about your age? Please check their response.

<input type="checkbox"/> 18 - 29	<input type="checkbox"/> 30-44	<input type="checkbox"/> 45-60	<input type="checkbox"/> Older than 61
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I will now ask you ten brief questions. Please choose a response to each statement that fits with your experience in the court today. You have only one choice for each statement: **Strongly Agree, Agree, No Opinion, Disagree, or Strongly Disagree.** Please circle their responses.

Questions	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
45. Getting to the courthouse was easy?					
46. Finding where I need to go in the courthouse was easy and convenient?					
47. I felt safe in the courthouse?					
48. It was easy getting the information I needed when I came to the courthouse?					
49. Court personnel treated me with courtesy and respect?					
50. The judge hearing listened to me and was courteous, respectful and fair?					
51. I understand the instructions of the court and what I need to do next?					
52. My case or other business was handled promptly and in an efficient manner?					
53. I was treated equally and fairly by the court?					
54. Overall, I think the court performed effectively?					

Thank you very much for your time. Your responses will be very useful. Your answers will be confidential and not revealed to anyone. We will try to share the results with you when they are ready.

55. After you conclude, please indicate the gender of the respondent.

<input type="checkbox"/> Male	<input type="checkbox"/> Female
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After you conclude, please sign to attest that you recorded the information of the respondent accurately.

Signature

**USAID/ Afghanistan
Office of Democracy and Governance
U.S. Embassy
Great Masood Road
Kabul, Afghanistan**