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**Rule of Law Institutional
Strengthening Program (ROLISP)**

*Monitoring Report
of the Webpages of the Courts of Law
in the Republic of Moldova*

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Monitoring Report of the Courts of Law Webpages

1. Supreme Court of Justice

SCJ Webpage

The webpage of SCJ was the first one for a court in the Republic of Moldova. The website offers the public genuine, direct access to information and helps to increase its quality, to speed up judicial procedures, to increase transparency and to continuously monitor cases pending at SCJ until final judgments are delivered. By viewing information posted on the website, particularly case law, the explanatory judgments of the Plenum and the informative notes on justice in lower courts, civil society can assess how justice is delivered.

The webpage of SCJ is updated by the Chief of the Administrative Office, the spokesperson for the president and consultants from the Division for Generalizing Judicial Practice and Analyzing Judicial Statistics.

Table 1. Content of the webpage of SCJ

Menu title	Information posted on the web page
Home Page	<ul style="list-style-type: none"> - Photo gallery with pictures of the courtrooms of SCJ - Picture of the exterior of the courthouse at 70 Kogalniceanu Street - Website's search menu - Lists of hearings for each judicial division and for the Plenum of SCJ - Menu with the data base of archived judgments of the judicial divisions and the Plenum of the Supreme Court - Press Releases - Contact information of the chancelleries of the judicial divisions and the Plenum of SCJ
Regulatory Framework	<ul style="list-style-type: none"> - Link to "Laws" that lists the following: <ul style="list-style-type: none"> ✓ Law on the Disciplinary Board and Disciplinary Liability of the Judge ✓ Law on the Superior Council of Magistracy ✓ Law on the Supreme Court of Justice ✓ Law on the Status of a Judge ✓ Law on Judicial Organization ✓ Constitution of the Republic of Moldova - Link to international treaties: <ul style="list-style-type: none"> ✓ Universal Declaration of Human Rights ✓ Convention for the Protection of Human Rights and Fundamental Freedoms ✓ European Convention on Mutual Assistance in Criminal Matters ✓ European Convention on Extradition ✓ International Convention on the Rights of the Child ✓ Convention against Torture and other Cruel, Inhumane or Degrading Treatment or Punishment ✓ Convention on the Recognition and Enforcement of Foreign Arbitration Awards - The menu "<i>Regulations of SCJ</i>" contains the following regulations and directives of the court: <ul style="list-style-type: none"> ✓ Directive on the access into the premises of SCJ ✓ Order on the work of the division for petitions and public reception during court hearings ✓ Directive on establishing standing judicial benches of the judicial divisions of SCJ in 2012 ✓ Rules of behavior for the public on the premises of SCJ

	<ul style="list-style-type: none"> ✓ Directive on appointing judicial benches during elections ✓ Directive on establishing standing judicial benches in 2011 ✓ Directive on the amendments to the directive on establishing standing judicial benches ✓ Order on the webpage ✓ Regulations on generalizing judicial practice ✓ Rules for selecting judicial practices ✓ Regulations on organizing and the functioning of SCJ
History	<ul style="list-style-type: none"> - Justice in ancient times - Justice in the Middle Ages, with a link to: <ul style="list-style-type: none"> ✓ Guide for managing the site—when accessed, it does not display any information - Justice in Bessarabia in contemporary times - Modern judicial organization
Overview	<ul style="list-style-type: none"> - Duties - Working principles - Symbols - Overview of the website
Competence and Organization	<ul style="list-style-type: none"> - Management of SCJ. Duties of the court president - Duties of the presidents and vice-presidents of the judicial divisions - Judges - Judicial assistants - Scientific Advisory Council - Office of the president - Division for Standardization of Judicial Practice - Division for Tracking Legislation and Informatics - Division of Court Secretaries - Commercial-Administrative Division - Documentation Division - Police - Organizational chart - Link to the formation of the judicial divisions with information about judges in: <ul style="list-style-type: none"> ✓ Judicial Division for Criminal Cases ✓ Judicial Division for Civil, Commercial and Administrative Cases
Work of SCJ	<ul style="list-style-type: none"> - Plenum of SCJ - Judicial divisions of SCJ - Generalizing and standardizing judicial practice - Professional training for judges - General information about the activities of SCJ
Archive of Judgments	<ul style="list-style-type: none"> - Explanatory and organizational decisions of the Plenum of SCJ - Archive of the judgments of the Plenum and judgments of the judicial divisions of SCJ
Job Vacancies	<ul style="list-style-type: none"> - Announcement of the competition for filling job vacancies - Announcement of job openings - Competition for filling (extra judicial) job vacancies at SCJ - Competition for filling vacancies for presidents, vice-presidents and judges - Competition for filling vacancies for one president, one vice-president and one judge - Competition for filling vacancies for one president, one judge and one investigating judge - Competition for filling job vacancies in divisions of SCJ

	<ul style="list-style-type: none"> - Competition for filling a job vacancy for the president of SCJ - Competition for filling a job vacancy for the president of Falesti District Court - Competition for filling job vacancies of SCJ - Competition for filling a job vacancy for a judge - Competition for filling a job vacancy for a specialist at SCJ - Competition for filling a job vacancy for a judge - Competition for filling a job vacancy for a judge inspector - Competition for filling job vacancies for a judge and an investigating judge
Access to SCJ	<ul style="list-style-type: none"> - Regulatory act on access to SCJ and media relations <ul style="list-style-type: none"> ✓ Directive on access to the premises of SCJ ✓ Regulations on public information - Contact information for the management of SCJ and for each judicial division
Court Hearings	<ul style="list-style-type: none"> - Link to “Judicial Division for Criminal Cases” with information on all hearings held by this division - Link to “Judicial Division for Civil, Commercial and Administrative Cases” with information on all hearings held by this division - Link to “<i>Plenum of SCJ</i>” with information on all hearings held by the Plenum
Template of Judicial Documents	<ul style="list-style-type: none"> - Link to “Criminal Judicial Documents” with templates for: <ul style="list-style-type: none"> ✓ Sentences ✓ Judgments ✓ Judgments of the appellate court - Link to “<i>Civil Judicial Documents</i>” with no information but with an announcement that this page will soon contain templates
Cooperation	<ul style="list-style-type: none"> - Cooperation with the Superior Council of Magistracy - Cooperation with other institutions and organizations including international ones
Draft explanatory judgments of the Plenum	<ul style="list-style-type: none"> - Link to “Draft Explanatory Judgments of the Plenum of SCJ” with information on all draft judgments of the Plenum of SCJ and an invitation to e-mail objections or suggestions on them to SCJ
Consultations, Notifications and Recommendations on Applying the Law	<ul style="list-style-type: none"> - Link to “<i>Consultations and Notifications</i>” does not contain any information - Link to “Recommendations on Applying the Law” contains the following information: <ul style="list-style-type: none"> ✓ Opinion on reasonable satisfaction ✓ Information on whether courts of law may ensure action by suspending the dismissal document ✓ Applying laws on consumer protection when commissioning of buildings and providing services ✓ Information on whether Article 30 of the Law on the Status of a Judge is applicable to judges who did not have a dwelling place at the time the respective norm was abolished ✓ Deadline for submitting applications for compensation for damage caused by breaching the right to trial within reasonable term or the right to enforcement ✓ On submitting and managing written declarations
Case Law of SCJ	<ul style="list-style-type: none"> - Link to “<i>Judgments of the Plenum of SCJ</i>” with the following information: <ul style="list-style-type: none"> ✓ Judgments on actions for annulment (criminal cases) ✓ Judgments on motions for retrial (civil and commercial cases) ✓ Judgments on rehabilitation of victims of political reprisals ✓ Other judgments - Link to “<i>Judicial Division for Civil, Commercial and Administrative Cases</i>”

	<p>contains the following information:</p> <ul style="list-style-type: none"> ✓ Judgments in respect to cassations examined under section I ✓ Judgments in respect to cassations examined under section II ✓ Judgments on motions for retrial ✓ Decisions on inadmissibility of cassations ✓ Other decisions and judgments <p>Link to “<i>Judicial Division for Criminal Cases</i>” contains the following information:</p> <ul style="list-style-type: none"> ✓ Judgments in respect to cassations against judgments of courts of appeal ✓ Judgments in respect to cassations against judgments against which appeals can not be filed ✓ Judgments on actions for annulment <p>Link to “<i>Guide for Accessing Case Law</i>” is active and when accessed it redirects visitors to a PDF file of the respective guide</p>
Other	<p>On the activities of the Plenum of the Commercial Court of SCJ</p> <p>Opinion on reasonable satisfaction</p> <p>Draft law on remuneration in the judicial system and Constitutional Court</p> <p>The opinion of the Alliance for Justice and Human Rights with respect to the legislative initiative on motivating judgments</p> <p>Contents of the Manual for Judges</p>
Income Statements of the President	Income Statement of the President of SCJ in 2011
Arbitration	List of arbitrations
Case Files	The link was created to ensure access between the webpage of SCJ and ICSM, but currently it does not function

Source: <http://csj.md/>

The table shows that most menus contain information of public interest about the activities of SCJ. Some information is accompanied by photos, graphs and lists. As the first webpage created for courts of law, this website is not connected to ICMS. In 2011 the menu “*Case Files*” was added to ensure connection to ICMS, but it is not, however, functional. The home page of the website contains menus that are also included in the main menu of the website. Thus, “*Court Hearings*,” “*Archived Judgments*” and “*Press Releases*” are accessible from the main menu under “*Court Hearings*” and “*Archive of Judgments*.” Duplicate information on the webpage should be removed. In some menus information should be reformatted to make the design uniform. “*Competence and Organization*” contains an active link on the formation of the judicial divisions of SCJ that should be reformatted and adjusted to the amended legislation and to the amendments on the competence of the judicial divisions.

Judgments are posted online by the consultants in the Division for Generalizing Judicial Practice and Analyzing Judicial Statistics and the Chief of the Administrative Office of SCJ. The advisers to the vice-presidents check that these judgments are posted within the timeframes stipulated by law.

2. Chisinau Court of Appeals

Court of Appeals Webpage

Chisinau Court of Appeals has a webpage on which it posts information for the public; it is updated by the educational psychologist as new information is generated.

Table 2. Content of the web page of Chisinau Court of Appeals

Menu title	Information posted on the web page
Overview	No information
Message of the Court President	- Welcome address
Competence	- Jurisdiction - A file showing the localities under the geographical jurisdiction of Chisinau Court of Appeals
Regulatory Framework	List of basic regulatory acts governing the court's work
Public Relations Service	- An active link to the regulations of the public information and media relations service. Accessing it results in an error message. - List of contacts and their telephone numbers that when accessed results in an error message.
Press Releases	- An active link that generates an error message.
News	- Active link to "Vacancies" - Document with a judgment
Archives	- Active link to "Links"
Organization	- Active link to "Organizational structure of Chisinau Court of Appeals" - Active link to "Judicial Benches"
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The latest judgment was posted on 10 July 2012
Statistics	- An active link to "Comparison Table for 9 Months of 2007, 2008 and 2009" that generates an error message - An active link to "Information Note on the Activities of the Judicial Division for Civil Cases of Chisinau Court of Appeals for 9 months (January-September) of 2010" which generates an error message - An active link to "Information Note on the Activities of the Judicial Division for Civil Cases of Chisinau Court of Appeals for 12 months (January-December) of 2010" which generates an error message - An active link to "Information Note on the Activities of the Judicial Division for Criminal Cases of Chisinau Court of Appeals for 9 months (January-September) of 2010" which generates an error message - An active link to "Information Note on the Activity of the Judicial Division for Criminal Cases of Chisinau Court of Appeals for 12 months (January-December) of 2010" which generates an error message

Source: <http://ca.justice.md>

The table shows that the menus contain information of public interest on the work of Chisinau Court of Appeals. Links generating error messages should be replaced with functional ones.

3. Balti Court of Appeals

Balti Court of Appeals Webpage

Balti Court of Appeals has a webpage on which it posts information for the public; it is updated as needed by the adviser to the court president.

Table 3. Content of the web page of Balti Court of Appeals

Menu title	Information posted on the web page
Introduction	General information on the Court of Appeals and images
Message of the Court President	Welcome address
Jurisdiction	<ul style="list-style-type: none"> - Jurisdiction - Table showing the localities under the jurisdiction of Balti Court of Appeals
Regulatory Framework	<ul style="list-style-type: none"> - Active links to the basic regulatory acts governing the court - Link to the <i>SCM Law on Measures to Reduce the Risk of Corruption in the Judicial System of the Republic of Moldova No. 276/12 of 20.09.2007</i>; links to the <i>Regulation on Random Case Assignments in the Courts</i>, <i>Regulation on Competitive Employment of Court Clerks</i> that generate errors
Public Relations Service	<ul style="list-style-type: none"> - Active link to the <i>Regulation on the Public Information and Media Service</i> - Contact data of the person responsible for media relations
Press Releases	<ul style="list-style-type: none"> - Active link to the menu “<i>Information on 2009 Assessment Results</i>” - Active link to the menu “<i>Press Releases on the Police Station</i>”
News	<ul style="list-style-type: none"> - Active link to the menu “<i>2010 Activity Plan of Balti Court of Appeals</i>” - Active link to the menu “<i>2011 Activity Plan of Balti Court of Appeals</i>” - Active link to the menu “<i>2012 Activity Plan of Balti Court of Appeals</i>” containing an active link to “<i>2012 Activity Plan of the Civil and Administrative Review College of Balti Court of Appeals</i>”
Archives	<ul style="list-style-type: none"> - General information on the archives and archivist’s contact data - Active link to “<i>Guidelines on Manual Secretarial Work in Courts of Law and Courts of Appeal</i>”; <i>Law on Archives of the Republic of Moldova No. 880-XII of 22 January 1992</i>
Organization	Active link to the court’s organizational chart
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS. The latest judgment was posted on 25 July 2012.
Statistics	<p>Active links to the following sections:</p> <ul style="list-style-type: none"> • <i>Informative note on civil cases for 2010</i> • <i>Informative note on criminal cases for 2010</i> • <i>Statistical Report on civil cases by districts</i> which contains active links to the following sections: <ul style="list-style-type: none"> ✓ Balti ✓ Florești ✓ Glodeni

	<ul style="list-style-type: none"> ✓ Edineț ✓ Ocnîța ✓ Dondușeni ✓ Briceni ✓ Fălești ✓ Sîngerei ✓ Rîșcani ✓ Șoldănești ✓ Ungheni ✓ Telenești ✓ Soroca ✓ Drochia ✓ Buiucani ✓ Taraclia ✓ TOTAL <ul style="list-style-type: none"> • <i>Statistical report on criminal cases by districts</i> which contains active links to the following sections: <ul style="list-style-type: none"> ✓ Balti ✓ Florești ✓ Glodeni ✓ Edineț ✓ Ocnîța ✓ Dondușeni ✓ Briceni ✓ Fălești ✓ Sîngerei ✓ Rîșcani ✓ Șoldănești ✓ Ungheni ✓ Telenești ✓ Soroca ✓ Drochia ✓ Buiucani ✓ Taraclia ✓ TOTAL • Informative note on the grounds for retrials • Informative note on the work of the Judicial Administrative Division on civil case files in the first semester of 2011 • Informative note on the work of the Civil College on Enforcing Justice in the first semester of 2011 • Informative note on the work of the Enforcement Division from January to October 2011 • Work of the Civil College on Enforcing Justice for 9 months of 2011 • Work of the Criminal College on Enforcing Justice for 9 months of 2011 • Criminal statistical note
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	<ul style="list-style-type: none"> • Informative note on sentencing in plea bargaining agreements • Informative note on civil cases for 2011 containing active links to the following sections: <ul style="list-style-type: none"> ✓ Continuation of the Informative Note ✓ Continuation of the Informative Note p.1 ✓ Continuation of the Informative Note p.2 • Informative note on criminal cases for 2011 containing active links to the following sections: <ul style="list-style-type: none"> ✓ Continuation of the Informative Note ✓ Continuation of the Informative Note p.1 ✓ Continuation of the Informative Note p.2 ✓ Continuation of the Informative Note p.3 ✓ Continuation of the Informative Note p.4 • Informative note on murder • Informative note on enforcing the law regulating prosecutor’s participation in trials from the perspective of ECHR case law • Informative note on protective measures in cases of domestic violence
Information of Public Interest	<p>Active links to:</p> <ul style="list-style-type: none"> • Requirements for participating in competitions to fill the vacancies. • Bank details of Balti Court of Appeals containing an active link to Banca Socială • Application forms containing active links to the following sections: <ul style="list-style-type: none"> ✓ Request for postponement of the examination of the appeal (cassation) for criminal cases which contains an active link to the appropriate document ✓ Request for appeal in civil cases containing an active link to the appropriate document ✓ Request for appeal in criminal cases containing an active link to the appropriate document ✓ Request for cassation in civil cases containing an active link to the appropriate document ✓ Request for cassation in criminal cases containing an active link to the appropriate document • E-mail addresses of courts • Working hours
List of Administrators	<ul style="list-style-type: none"> - Table showing the list of administrators - Active link to the section “<i>Continuation of the List of Administrators</i>”
Hours for Admitting the Public	<ul style="list-style-type: none"> - The hours for the public
Congratulations	<ul style="list-style-type: none"> - Congratulations

Source : <http://cab.justice.md/>

The table shows that the menus have information of public interest about the court's work. The table with the list of administrators should be reconfigured and the links that generate errors should be replaced with active links. Some menus contain information that dates back to 2009 and 2010.

4. Bender Court of Appeals

Bender Court of Appeals Webpage

Bender Court of Appeals has a webpage on which it posts information for the public; it is updated as needed by a court clerk.

Table 4. Content of the web page of Bender Court of Appeals

Menu title	Information posted on the web page
Message of the Court President	<ul style="list-style-type: none"> - Welcome address - A photo of the court president - Greetings from the court president to Nicolae Timofti, the newly appointed president of Moldova
Presentation	<ul style="list-style-type: none"> - Photo gallery of Bender Court of Appeals that when accessed has photos that cannot be viewed - Information on the liquidation of the Bender Tribunal and its replacement by the Bender Court of Appeals
Jurisdiction	<ul style="list-style-type: none"> - Excerpts from regulatory acts regarding the jurisdiction of the Bender Court of Appeals
Regulatory Framework	<ul style="list-style-type: none"> - List of 14 basic regulatory acts governing the court - Active list with 3 additional regulatory acts: the third one is the 2008 Instructions on Secretarial Work
Public Relations Service	<ul style="list-style-type: none"> - List with the names and contact numbers of the persons responsible for media relations, public relations, and maintaining and updating the webpage, including the e-mail address of the court - Regulation on the public information and media relations that when accessed generates an error message
Press Releases	<ul style="list-style-type: none"> - Three press releases <ul style="list-style-type: none"> ✓ Greetings on the occasion of the winter holidays that generate an error ✓ Appointment of a judge at Bender Court of Appeals that generates an error when accessed ✓ "Ten years of work in our own courthouse" that when accessed generates an error
News	<ul style="list-style-type: none"> - News (None of the links contains any information.) - Results of the 2011 Civil Servant Assessment - 2011 Activity Plan of Bender Court of Appeals - Civil servants' professional performance assessment - Round up meeting on the work of Bender Court of Appeals in 2010 - "Ten years of work in our own courthouse" - 25 October 2010–Open House at Bender Court of Appeals - Contribution of Bender Court of Appeals to helping victims of floods - Vacation leave provided to judges in 2010

	<ul style="list-style-type: none"> - Schedule for providing assistance to judges in 2010 - Results of the 2012 Civil Servant Assessment - Regulation on Civil Servant Assessment
Archives	<ul style="list-style-type: none"> - Description of the archives and contact data for the head of archives - Working hours
Organization	<ul style="list-style-type: none"> - Organizational structure of Bender Court of Appeals that when accessed generates an error - Organizational chart of Bender Court of that when accessed generates an error - Contact data, but the link cannot be accessed
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS The latest judgment posted was on 29 May 2012
Statistics	<ul style="list-style-type: none"> - 2010 Statistical Report that contains no information - Statistical Report for 9 months of 2010 that contains no information - 2009 Statistical Report that contains no information - 2008 Statistical Report that contains no information
Information of Public Interest	<ul style="list-style-type: none"> - Working hours of the court - Internal regulations - Rules of conduct for the staff - Regulations on filling a vacancy for court clerk - Office hours for citizens - Time the public is admitted - District courts under the jurisdiction of the Bender Court of Appeals

Source: <http://cabe.justice.md/>

The table shows that most menus have some information of public interest about the work of the court; however, when accessing links in some, visitors are directed to pages that generate errors and/or contain no information. In addition, sometimes information is repeated, for example, information in the menu “Press Releases” is repeated in the menu “News.” There is no “Vacancies” menu. Some menus on the webpage should be restructured and information of public interest should be posted in all of them. The menu “Regulatory Framework” contains a number of regulatory acts, but, the links are not active. To facilitate access to information, there should be active links in this menu.

The court clerk who administers the webpage mentioned that she often does not have access to the statistical page and that judgments are posted by each court clerk while the adviser to the court president oversees whether the posting of judgments is done within the term set by law.

5. Cahul Court of Appeals

Cahul Court of Appeals Webpage

Cahul Court of Appeals has a webpage on which it posts information for the public; it is updated as needed by the public relations specialist.

Table 5. Contents of the webpage of Cahul Court of Appeals

Menu title	Information posted on the web page
Message of the Court President	<ul style="list-style-type: none"> - Welcome address - Photo of the court president
Regulatory Framework	<ul style="list-style-type: none"> - List of 15 basic regulatory acts governing the court - List of 6 other regulatory acts
Overview	<ul style="list-style-type: none"> - Cahul Court of Appeals – a court within the judiciary - Jurisdiction of Cahul Court of Appeals - Principles of Cahul Court of Appeals - Symbols of the judicial power of Cahul Court of Appeals
Membership and Organization of the Court	<ul style="list-style-type: none"> - Court organization - Membership - District courts under the jurisdiction of Cahul Court of Appeals - Organizational chart - Photo of the facade - Contact details - Table with the list of judges
Public Relations Service	List of contacts and telephone numbers
Press Releases	<ul style="list-style-type: none"> - Regulation on Public Information and Media Relations Service - Contact details of persons responsible for public relations - Previous press releases: all press releases of the court are posted here
Statistics	<ul style="list-style-type: none"> - Report on the work of Cahul Court of Appeals in 2011 - Report on the work of Cahul Court of Appeals in 2010 - Report on the work of Cahul Court of Appeals in 2009.
Information of Public Interest	<ul style="list-style-type: none"> - Working hours of the court - Hours for admitting the public - Working hours of employees responsible for public and media relations - Civil proceedings/civil complaints - Enforcement of court judgments
News	<ul style="list-style-type: none"> - Information portal on which information on the operation of the one-stop window is posted - ICMS - Audio recording of court hearings - Performance assessment - 2009 performance assessment - Publication of court decisions on the webpage - Amendments and addenda to Law No. 158-XVI of 4 July 2008 on public positions and the status of civil servants
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS The latest judgment was posted on 19 July 2012
Archives	<ul style="list-style-type: none"> - Description of the archives - Data about the archive's activities
List of Hearings on the Information Board	<ul style="list-style-type: none"> - List of hearings displayed on the information board in June 2012 - List of hearings displayed on the board in July 2012

	- List of hearings displayed on the board in May 2012
Vacancies	- Information on the vacancy for a consultant - Information on the vacancy for a court clerk - Information on the vacancy for a translator
List of Administrators of Cases of Insolvency	List of administrators

Source: <http://cach.justice.md/>

The table shows that all menus have some information of public interest about the court's work; however, sometimes the titles do not match the contents or the information is duplicated. In the menu "Public Relations," there is a table with a list of contact persons and their telephone numbers that is also in the menu "Press Releases." The text in "Statistics," "List of hearings on the Information Board," and "List of Administrators of Cases of Insolvency" has to be reformatted to ensure that the font and style are consistent throughout the webpage.

The public relations specialist who administers the webpage has mentioned that he often does not have access to the statistical page when he wants to update an announcement or display information. At the time of the documentation visit, this problem had not yet been fixed. He also mentioned that the menu "Document Archive" was available in the previous version of ICMS; it stored all documents posted on the webpage.

6. Comrat Court of Appeals

Comrat Court of Appeals Webpage

Comrat Court of Appeals has a webpage on which it posts information for the public that is updated as needed by the public relations specialist.

Table 6. Content of the webpage of Comrat Court of Appeal

Menu title	Information posted on the web page
Main Page	- Link to the menu " <i>Parliamentary Declaration on Justice</i> " - Link to the menu " <i>Congratulations</i> "
Message of the Court President	- Welcome address - Link to the menu " <i>Composition</i> "
Jurisdiction	- Jurisdiction - Table with the localities under the jurisdiction of Comrat Court of Appeals
Regulatory Framework	List of main regulatory acts governing the court
Jurisdiction over District Courts	- List of courts under the jurisdiction of Comrat Court of Appeals - Link to the menu " <i>Comrat District Court</i> " - Link to the menu " <i>Ceadâr-Lunga District Court</i> " - Link to the menu " <i>Vulcănești District Court</i> "
Public Relations Service	- Link to the Regulation on Public Information Service and Media Relations - List of contact persons and telephone numbers

Press Releases	None
News	<ul style="list-style-type: none"> - Link to the menu “<i>Vacancies</i>” - Link to the menu “<i>Reconstruction of Comrat Court of Appeals</i>” which generates an error - Information about the inauguration of Comrat Court of Appeals on the completion of construction - Pictures of the court before and after reconstruction
Archive	<ul style="list-style-type: none"> - General information about the archives - Link to the menu “<i>Links</i>”
Organization	<ul style="list-style-type: none"> - Link to the menu “<i>Organizational Structure of Comrat Court of Appeals in 2011</i>” - Link to the menu “<i>Organizational Structure of Comrat Court of Appeals in 2009 and 2010</i>”
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS The latest judgment was posted on the webpage on 20 July 2012
Statistics	<ul style="list-style-type: none"> - Link to the menu “<i>Information</i>” about the decisions of the judges of Comrat Court of Appeals and district courts under its jurisdiction in 2010 - Link to the menu “<i>Information</i>” about the decisions of the judges of Comrat Court of Appeals and district courts under its jurisdiction in 2011 which generates an error
Information of public interest	Links to: <ul style="list-style-type: none"> ✓ <i>Rules of conduct for trial participants and other persons in court</i> ✓ <i>Working hours of the court</i> ✓ <i>Hearing schedule</i> ✓ <i>Working hours of persons responsible for public and media relations</i> ✓ <i>Civil Proceedings/Filing a complaint</i> ✓ <i>Enforcement of court judgments</i>
Useful links	Links to: <ul style="list-style-type: none"> ✓ <i>Official page of the Republic of Moldova</i> ✓ <i>Official page of the President of the Republic of Moldova</i> ✓ <i>Official page of the Parliament of the Republic of Moldova</i> ✓ <i>Official page of the Chamber of Commerce of Industry of the Republic of Moldova</i> ✓ <i>Official page of the Academy of Science of Moldova</i> ✓ <i>Tourism in the Republic of Moldova</i> ✓ <i>Moldovan Investment and Export Promotion Organization</i> ✓ <i>Legislation of the Republic of Moldova</i> ✓ <i>Official statistics</i> ✓ <i>Regional chairmanships of the Republic of Moldova</i>

Source: <http://caco.justice.md/>

The table shows that menus have information of public interest about the work of the court. The links that generate errors should be replaced with active ones, and information in “*Links*” and “*Archives*” should not be duplicated.

7. Botanica District Court of Chisinau Municipality

Botanica Court Webpage

Botanica Court has a web page where information for the public is posted; it is updated as new information is generated.

Table 7. Content of the web page of Botanica Court

Menu title	Information posted on the web page
Message of the Court President	Message of the President of Botanica Court
Information of Public Interest	<ul style="list-style-type: none"> • Working hours of the court — an active link to the working hours of Botanica Court, hours when the chancellery and the archive staff receive the public. • Rules of behavior for the public in a courthouse — an active link which, when accessed, directs visitors to another link to a document in Word format with the information mentioned. • Bank details for paying state fees — an active link to information about the number of the bank account to which state fees and fines can be paid. • Media relations — an active link which, when accessed, directs visitors to another link to a document in Word format with the president’s order to appoint a judge to handle media relations. • Public relations service — an active link to the public relations specialist’s contact information. • Citizen’s guide: <ul style="list-style-type: none"> ✓ Appeals in civil cases. Civil proceedings. Clicking on the image yields an error message. ✓ Appeals in criminal cases — an active link which, when accessed, shows two active links — “Ordinary appeals” and “Extraordinary appeals.” The link to “Normal appeal procedure” contains two more links — “Appeals” and “Cassations” which contain fragments from the Criminal Procedure Code. Link to <i>Normal appeals procedure</i> contains two more links — <i>Appeals</i> and <i>Cassations</i> which contain fragments from the Criminal Procedure Code. • Deployment of the bailiffs of Botanica Court of Chisinau Municipality — an active link which directs visitors to another link to a Word document with the Order of the Chairman of Centru Territorial Office of Bailiffs “On the Approval of the Deployment of the Bailiffs of Botanica Court, Chisinau Municipality”. • Examination of cases on approval of adoption — does not contain any information.
Overview	<ul style="list-style-type: none"> • Composition of the Court — an active link which directs visitors to other two links: “<i>List of judges</i>” and “<i>Administrative staff of the court.</i>” “<i>List of judges</i>” shows the lists with the names of the court’s judges. “Administrative staff of the court” shows the list with numbers of civil servant and technical staff in Botanica Court. • Territorial coverage — a list of localities and streets that fall under the jurisdiction of Botanica Court.

	<ul style="list-style-type: none"> • Duties and functions — description of duties and functions of Botanica Court.
Organization	<ul style="list-style-type: none"> • Internal regulations of the court — an active link that does not contain any information. • Organizational chart — an image which, when clicked, displays an error.
Regulatory Framework	A list of active links to regulatory acts governing the work of the court.
List of Hearings	Three identical active links to the same Word document with the lists of cases scheduled for trial from 16 August 2010 to 24 September 2012
List of Hearings Posted on the Information Board.	Active links to Word documents with the lists of cases scheduled for trial from 23 March 2010 to 13 July 2012
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The last judgment was published on 8 August 2012
News	<p>Active links to:</p> <ul style="list-style-type: none"> • Request of 30 November 2009 of Botanica Court on filling job vacancies • Answer of the Ministry of Justice to the request of 30 November 2009 • Repeated request of Botanica Court on filling job vacancies • Answer of the Ministry of Justice to the repeated request • Theoretical and practical aspects of passive civil procedural status in light of current civil procedural legislation. • Proposals to the draft law for amending and completing the Civil Procedure Code of the Republic of Moldova • Announcement on the draft law for amending some laws • Proposals to the draft law for amending and completing the Criminal Procedure Code • Statement of 31 January 2012 of Botanica Court of Chisinau Municipality on enforcing judgments in administrative cases • Notification of 5 March 2012 of the President of Botanica Court, Chisinau Municipality on increasing the wages of the regular staff of the court • Notification of 5 March 2012 of the President of Botanica Court, Chisinau Municipality on increasing staff
Statistics	<p>Active links to Word documents:</p> <ul style="list-style-type: none"> • Statistical Report for 2008 • Statistical Report for 2009 • Statistical Report for January 2010 to September 2010 • Statistical Report for January 2010 to December 2010 • Statistical Report for 2011
Job Vacancies	Information about the absence of vacancies
Useful Links	A list of links with images that cannot be displayed: it is not clear what the web page is referring to.

Source: <http://jb.justice.md/>

The table shows that not all menus have information of public interest about court activities. For example, “Information of Public Interest” in the sections “*Examination of cases on approval of adoption*”

and “*Appeals in civil cases*,” “*Civil proceedings*” and “*Organization*” in the sections “*Internal regulations of the court*” and “*Organizational chart*” do not contain any information “*List of Hearings*” shows information retrieved from ICMS automatically. The web page has three links posted manually to the list of cases scheduled for trial from 16 August 2010 to 24 September 2010. Similarly, “*List of Hearings Posted on the Information Board*” contains links to Word documents with the lists of cases scheduled for trial from 23 March 2010 to 13 July 2012. As the list of hearings can be retrieved from ICMS automatically, manual postings in two menus are inappropriate.

8. Buiucani District Court of Chisinau Municipality

Buiucani Court Webpage

Buiucani Court has a webpage where information for the public is posted; it is updated by the person in charge of posting judgments. Edited judgments are copied onto a USB drive and then posted on the webpage.

Table 8. Content of the web page of Buiucani Court

Menu title	Information posted on the web page
Message of the Court President	Message of the Court President
Competence	<ul style="list-style-type: none"> - Competence - Geographical coverage
Regulatory Framework	List of regulatory acts governing judicial work
Public Relations Service	Does not contain information
Press Releases	Does not contain information
News	Active link to “ <i>Public Procurements, Tenders and Competitions</i> ” which directs visitors to an invitation to a tender for publishing services organized in 2011.
Archives	Active links to “ <i>Civil Cases</i> ” and “ <i>Criminal Cases</i> .” The link “ <i>Civil Cases</i> ” directs visitors to “ <i>Civil Cases in 2000</i> ” which opens a list of cases examined in 2000. The link “ <i>Criminal Cases</i> ” directs visitors to the message that the information will be forthcoming.
Organization	<ul style="list-style-type: none"> - Link to the history of Buiucani Court - Link to the organizational structure of Buiucani Court - Link to norms of behavior for court staff - Link to the court staff - Links to judges’ CVs
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Judgments, Sentences, etc. 2012	Links with judge’s names that when accessed direct visitors to links with types of cases that open judgments delivered by those judges
Statistics	<ul style="list-style-type: none"> - Criminal cases that have been in Buiucani Court for more than 12, 24 and 36 months

	<ul style="list-style-type: none"> - Data on the maintenance work in Buiucani Court for the first quarter of 2010 - Statistics on examining motions for warrants of arrest, extension of arrest and home arrest for three months - Statistics on examining statements of appeal against decisions of bailiffs for the first quarter of 2010 - Statistics on examining requests for enforcing judgments in civil cases during the first quarter of 2010 - Statistics on examining motions for criminal prosecution, on-the-spot investigations or application of enforcement measures during the first quarter of 2010 - Statistics for twelve months of 2010
Information of Public Interest	<ul style="list-style-type: none"> - Banking details - Working hours of Buiucani Court - Rules of behavior for the public in a court of law - Office hours for filing statements of claim
Public Summons	Public summons dating from 2011
Job Vacancies	<ul style="list-style-type: none"> - Announcement about competitive employment for the position of a clerk - Application form for the vacancy - Decision on Applying Law No. 158 of 4 July 2008 - Law No. 158 of 4 July 2008 “On Public Office and the Status of a Civil Servant”
List of cases scheduled for trial from 6 August to 10 August 2012	List of judges which contains hearings scheduled for trial on 6 August 2012
Database of Judgments	Information retrieved automatically from ICMS
Links	Photos that cannot be seen and that when accessed direct visitors to webpages of various institutions

Source: <http://jbu.justice.md/>

The table shows that Buiucani Court uses its web page management module, but not all menus contain information of public interest. “*Public Relations Service*” and “*Press Releases*” are empty, and some menus contain outdated information. Since judges do not edit judgments in ICMS and do not use the module for posting judgments on the web page, the information in “*Database of Judgments*” is not updated.

9. Centru District Court of Chisinau Municipality

Centru Court Webpage

Centru Court has a webpage on which it posts information for the public, but it is not updated regularly because the court does not have a person available to manage it.

Table 9. Content of the web page of Centru Court

Menu title	Information posted on the web page
Message of the Court	Welcome address

President	
Competence	- Jurisdiction - Table showing the geographical jurisdiction
Regulatory Framework	List of basic regulatory acts governing the court's work
Public Relations Service	No information
Press Releases	No information
News	- Active link to "Vacancies" which contains no information.
Archives	- Active link to "Links" which contains no information.
Organization	-A file with the court's organizational chart
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The latest judgment was posted on 17 August 2012
Statistics	No information
Information of Public Interest	No information
Useful Links	-Active links to: <ul style="list-style-type: none"> ✓ Official website of the Republic of Moldova ✓ Official website of the President of the Republic of Moldova ✓ Official website of the Parliament of the Republic of Moldova ✓ Official website of the Government of the Republic of Moldova ✓ Official website of the Ministry of Justice of the Republic of Moldova ✓ Official website of the Superior Council of Magistracy of the Republic of Moldova ✓ Official website of the Supreme Court of Justice of the Republic of Moldova ✓ Official website of the Court of Appeals of Chisinau ✓ Official website of the National Institute of Justice ✓ Official website of the Prosecutor General's Office ✓ Official website of the State Chamber of Registration

Source: <http://jcc.justice.md/>

The table shows that not all menus have information of public interest about the work of the court. The table in "Competence" should be completed. Links in "Useful Links" should be reformatted so as to reconfigure the pictures and titles of these links. Several menus have no information at all.

10. Ciocana District Court of Chisinau Municipality

Ciocana Court Webpage

Ciocana Court has a web page on which it posts information for the public; it is updated by the adviser to the president.

Table 10. Content of the web page of Ciocana Court

Menu title	Information posted on the web page
Message of the Court President	Message of the Court President
Competence	<ul style="list-style-type: none"> - Competence - Territorial coverage
Regulatory Framework	List of active links to regulatory acts governing the work of the court
Organization	<ul style="list-style-type: none"> - Link to the internal regulations of Ciocana Court - Link to the organizational chart of the court
Public Relations Service	<ul style="list-style-type: none"> - Link to the regulations of the public information and media relations services - Contact information for the public relations specialist
Archive Service	<ul style="list-style-type: none"> - General information about the archives - Working hours of the archives - Contact information for the head of the archives
Statistics	<ul style="list-style-type: none"> - Statistics on Ciocana Court in 2009 - 2012 report - Information about maintenance work at Ciocana Court from January 2010 to March 2010 - Information about maintenance works at Ciocana Court from 1 January 2010 to 31 June 2010 - Information about maintenance work at Ciocana Court from January 2010 to June 2010 - Report for 1 January 2010 to 31 December 2010 - Working hours of judges in 2012 - Report for 1 January 2011 to 31 March 2011
Job Vacancies	<ul style="list-style-type: none"> - Link to the Code of Behavior for Public Servants - Link to the Law on Public Office and the status of the Civil Servant - Link to “<i>Job Vacancies</i>” which directs visitors to Regulations on Competitive employment for Public Office - Links to “<i>Application forms for civil service positions,</i>” “<i>Regulations on probationary periods for beginning civil servants,</i>” “<i>Regulations on professional performance assessments of civil servants</i>”
List of Hearings	Information retrieved automatically from ICMS
List of Court Hearings for the Current Week	List of hearings scheduled for trial from 9 January 2012 to 13 January 2012 which displays the list of links to judges’ names and the schedule of hearings from 13 August 2012 to 17 August 2012
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The last judgment was published on 13 August 2012
Judgments, Sentences and Rulings from 2009 to 2010	<ul style="list-style-type: none"> - Link to the Regulations No. 472/21 of 18 December 2008 on publishing judgments on web pages - Links to judges’ names, which directs visitors to links to judgments delivered by judges of Ciocana Court and links to types of cases examined by judges
Information of Public Interest	<ul style="list-style-type: none"> - Working hours of the court

	<ul style="list-style-type: none"> - Judicial work - In the interest of court users - Code of behavior for the court staff - Code of behavior for the public in a court of law - Statement of claims - Enforcing judgments - Deployment of bailiffs of Ciocana Sector - Civil proceedings
Useful Links	List of links to websites of public authorities
Archives for 2009 to 2010	Links to the archives of civil and criminal cases examined at Ciocana Court which directs visitors to cases examined by judges of Ciocana Court

Source: <http://jci.justice.md/>

The table shows that the web page of Ciocana Court is regularly updated and that all menus contain information of public interest; however, it contains too much information. For example, the menus include “*List of court hearings for the current week,*” “*Judgments, Sentences and Rulings from 2009 to 2010,*” and “*Archives for 2009 to 2010,*” which duplicate the information in “*List of Hearings,*” “*List of Case Files*” and “*Database of Judgments.*” “*Useful Links*” contains links that should be titled to allow the visitors to access the information of interest to them.

11. Rascani District Court of the Chisinau Municipality

Rascani Court Webpage

Riscani Court has a public webpage that is updated by the adviser to the court president. No major difficulties with managing the webpage were noted.

Table 11. Content of the web page of Riscani Court of Chisinau Municipality

Menu title	Information posted on the web page
Message of the Court President	Message of the Court President
Competence	<ul style="list-style-type: none"> - Jurisdiction of Riscani Court in Chisinau Municipality - Streets under the jurisdiction of Riscani Court
Regulatory Framework	List of basic regulatory acts governing the court’s work
Public Relations Service	Does not contain any information
Press Releases	Does not contain any information
News	Active link to “Job Vacancies”
Archives	The working hours and contact information of the archives service
Organization	<ul style="list-style-type: none"> - 3 active links on the organizational structure of Riscani Court in Chisinau Municipality: <ul style="list-style-type: none"> ✓ Organizational chart ✓ Internal regulations ✓ Internal regulations
List of Hearings	Information retrieved automatically from ICMS

List of Case Files	Information retrieved automatically from ICMS
Judgments Database	Information retrieved automatically from ICMS The latest judgment was posted on 30 September 2011
Statistics	Does not contain any information
Information of Public Interest	The working hours of the chancellery
Useful Links	Links to webpages of some central public authorities and other institutions. Most images cannot be seen.

The table shows that Riscani Court uses some options of the webpage management module and that some menus contain information of public interest. Some menus, however, (“Public Relations Service,” “Press Releases” and “Statistics”) are empty. “Organization” contains two links that display the same information—internal regulations of Riscani Court. “Database of Judgments” has not been updated as the latest judgment posted is dated 30 September 2011. In “Useful Links,” the links should have titles and should be arranged in corresponding order. “News,” “Archives” and “Useful Links” should be posted at the end of the menu list.

12. Balti District Court

Balti District Court Webpage

Balti Court has a website on which it posts information for the public; it is updated by the person responsible for public relations as needed.

Table 12. Content of Balti Court web site

Menu Title	Information posted on the web site
Background	- The background of the court - The history of Balti City
Message of the Court President	Welcome message
Organization	Generates an error message
Regulatory Framework	The list of the main regulatory acts regulating the court
Public Relations Service	Name and surname of the public relations specialist and contact data
Archives	- General information about archives and working hours - Active link to <i>Guidelines on Manual Secretarial Work in Courts of Law and Courts of Appeal approved via the SCM Decision No. 473/21 of 18 December 2008</i> and the <i>Law on Archive Fund of the Republic of Moldova</i> but an error is generated when opening them
Working Hours of Balti Court	Generates an error
Database of Judgments	Information automatically retrieved from ICMS The latest judgment was posted on 18 July 2012 .
List of Hearings	Information automatically retrieved from ICMS
List of Case Files	Information automatically retrieved from ICMS

Press Releases	Analytical report on the work of Balti Court during 2010
Competence	Jurisdiction
Information of Public Interest	<ul style="list-style-type: none"> - Active link to <i>Rules of Conduct for Litigants and other Persons Court</i> - Active link to <i>Public Relations Service</i> - Active link to bank data for paying state fees - Active link to <i>Citizen's Guide with links to samples of applications, samples of summons, rights and duties of the participant, appeal, cassation, execution of judgment, state duty, glossary of legal terms</i>
Congratulations	No information
News	No information
Vacancies	Announcement about a vacancy for court clerk
Announcements	<ul style="list-style-type: none"> - Announcement about a vacancy for court clerk - Note about voluntary blood donations from June to December 2012 and the World Blood Donor Day on 14 June 2012 in Balti

Source: <http://jba.justice.md/>

The menus have some information of public interest, but “Announcements” and “Vacancies” duplicate information and “Competence” should indicate the localities under the jurisdiction of Balti Court. “Press Releases” should be updated.

13. Bender District Court

Bender District Court Webpage

Bender Court has a web page where information for citizens is posted; it is updated by the public relations specialist as new information is generated.

Table 13. Content of the web page of Bender Court

Menu title	Information posted on the web page
Welcome to the Web Page of Bender Court	<ul style="list-style-type: none"> - Lorem Ipsum text (a placeholder text used to demonstrate the graphic elements of a document)
Information of Public Interest	<ul style="list-style-type: none"> - “Work Schedule” – an active link that informs citizens about the working hours of the court - “Let’s Bring Justice Closer to Citizens” – an active link that generates an error when accessed
Message of the Court President	<ul style="list-style-type: none"> - Welcome address
Competence	<ul style="list-style-type: none"> - Competence - Territorial coverage of Bender Court
Regulatory Framework of Bender Court	<ul style="list-style-type: none"> - “Let’s Bring Justice Closer to Citizens” – an active link that generates an error when accessed - Active links to basic regulatory acts that govern the operations of the court

Public Relations Service	- Does not contain any information
Press Releases	- Does not contain any information
News	- Information about meetings of 17 May 2011 between the chiefs of legal institutions of Bender Municipality - Documents with announcements about the job vacancies for court clerk and translator (dated 7 October 2011)
Archives	- Does not contain any information
Organization	- Staff plan for 2010 - Organizational chart of Bender Court
Job Vacancies	- Does not contain any information
List of Hearings	Information is NOT retrieved from ICMS automatically
List of Case Files	Information is NOT retrieved from ICMS automatically
Judgments Database	Information is NOT retrieved from ICMS automatically
Statistics	- General statistics for 2010
Court Judgments	- Court judgments (posted manually)
Court Hearings	- Lists of court hearings (posted manually)

Source: <http://jbe.justice.md/>

The table shows that all menus contain some information of public interest about Bender Court, but the information is not accompanied with photos, illustrations or diagrams, and some menu titles do not match their contents. “Welcome to the Web Page of Bender Court” contains a Lorem Ipsum text (a placeholder text used to demonstrate the graphic elements of a document). “Information of Public Interest” contains the link “Let’s Bring Justice Closer to Citizens” which when accessed states that the information requested cannot be found on the server. “News” contains information about job vacancies in 2011, while the menu “Job Vacancies” is empty. The links on “Regulatory Framework of Bender Court” should have titles and should be arranged in corresponding order.

The public relations specialist who manages the web page of the court mentioned that since 16 March 2012 he has not been able to use the content management module. On the date of the documentation visit, the issue still had not been solved. In addition, information is not retrieved automatically from ICMS to post on the web page. This has been true since the creation of the web page and the implementation of ICMS and still had not been resolved on the date of the documentation visit, the reason being Transnistrian Internet.

14. Anenii Noi District Court

Anenii Noi District Court Webpage

Anenii Noi Court has a website where information for citizens is posted; the public relations specialist is responsible for its maintenance. The documentation team found that the specialist did not know to use the website content management system and contacts CST when the website needs updating.

Table 14. Content of the web page of Anenii Noi Court

Menu title	Information posted on the web page
Message of the President of the	Does not contain any information

Court	
Competence	- Competence - Geographical coverage
Judges	List of judges, their office and phone numbers
Organization	List of employees as of 21 April 2010
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS Latest judgment was posted on 31 July 2012
Regulatory Framework	List of regulatory acts that govern law courts
Press Releases	Does not contain any information
Archives	Active link to "Links" which contains no information

Source: <http://jan.justice.md/>

The website management system of Anenii Noi Court is not used to fullest extent as several menus contain no information and the list of menus is incomplete.

15. Basarabasca District Court

Basarabasca District Court Webpage

Basarabasca Court has a website where information for citizens is posted that is updated as needed. The consultant maintains the website.

Table 15. Content of the web page of Basarabasca Court

Menu title	Information posted on the web page
Message of the President of the Court	- Message of the president in the three colors of the Moldovan flag - Photo of court president
Competence	- Competence of Basarabasca Court - Information on localities falling under the jurisdiction of Basarabasca Court
Regulatory Framework	- Table with 14 main regulatory acts that govern the activity of the court - List of 3 other regulatory acts
Public Relations Service	Regulations on Public Information and Mass Media Relations
News	No information
Archives	No information
Organization	- Link to "Court employees," which contains list of court judges and office staff - Link to the "Internal regulations," which contains the court's internal regulations - Link to "Contact data," which includes details of president's office, the archives and the chancellery.
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The last judgment was posted on 9 July 2012
Statistical Records	Statistics on the activity of Basarabasca Court in 2008 and 2009

Information of Public Interest	<ul style="list-style-type: none"> - "Citizen's Guide" contains active links to the statement of claim, rights and obligations of parties in a trial and appeals - Rules of conduct in courts - Rules of conduct for court staff - Public summons - Active link to the website of the Government of the Republic of Moldova
Schedule of Court Hearings	<ul style="list-style-type: none"> - Schedule for Judge Veronica Carapirea which contains no information; - Schedule for Judge Gheorghe Burdujan which contains no information; - Schedule for Judge Tatiana Molcianova which contains no information; - Schedule for Judge Dorin Munteanu which contains no information.

Source: <http://jbs.justice.md/>

The menus have some information of public interest; however some menu titles do not match their contents and some have no information at all. "Archives," "News" and "Schedule of Court Hearings," for example, contain no information. The links to the regulatory acts in "Regulatory Framework" are not active which limits public access to them. The text in "Message of the President of the Court," "Organization" and "Information of Public Interest" should be reformatted to ensure uniformity of font, color, and style. "Information of Public Interest" includes an active link to the official page of the Government of the Republic of Moldova.

16. Briceni District Court

Briceni District Court Webpage

Briceni Court has a web page on which it posts information for the public; it is updated as needed by the coordinating specialist who is also responsible for maintaining it. It was mentioned that the page is often nonfunctional.

Table 16. Content of the web page of Briceni Court

Menu title	Information posted on the web page
Message of the chief judge	<ul style="list-style-type: none"> - Welcome address - A photo showing the façade of the courthouse that cannot be viewed
Jurisdiction	<ul style="list-style-type: none"> - Competence of Briceni Court - Table with information about the localities in the territorial jurisdiction of Briceni Court
Regulatory Framework	<ul style="list-style-type: none"> - Table with 14 basic regulatory acts governing the court activities - List of three regulatory acts
Public Relations Service	<ul style="list-style-type: none"> - General information about the duties of the public relations specialist - Contact data for the public relations specialist at the Briceni court
Press Releases	No information
News	A link to "Vacancies" that contains no information
Archive	<ul style="list-style-type: none"> - A photo that cannot be viewed - Description of the archive duties

	- The work schedule of the archives
Organization	Organizational chart
List of hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of judgments	Information extracted automatically from ICMS
Statistics	No information
Information of public interest	- Working hours of Briceni Court - Citizens' Guide - Rules of conduct for court employees - Enforcement officers
Useful Links	Links to the websites of the local public administrative bodies

Source: <http://jbr.justice.md/>

The table shows that most menus have information of public interest about the work of the court; however, some contain no information of public interest at all, and sometimes the page contents are not properly laid out. In the "Useful Links" menu, links should be arranged in the proper order. In "Jurisdiction," the table should be reformatted. In "Regulatory Framework," a number of regulations on judicial activities are posted, but they are not active. It would be good to post active links on this menu to facilitate access to information. The menus should contain comprehensive information of public interest and should be updated regularly.

17. Cahul District Court

Cahul District Court Webpage

Cahul Court has a website on which information for the public is posted; it is updated by a consultant as needed.

Table 17. Content of the web site of Cahul Court

Menu title	Information posted on the website
Message of the Court President	The message of the Court President
Composition of the Court	- List of judges - Apparatus of the court
Organization	- Internal regulations - Court's organizational chart
Competence	- General competence - Geographic jurisdiction
Regulatory Framework	- Table with 13 basic acts regulating the court's work - List of 3 other acts
Information of Public Interest	Work hours Judicial authority Citizen's Guide Rules of conduct for the public in a court Code of Conduct for Civil Servants Rules of conduct for court employees

Public Relations Service	- Public relations - Regulations on public information and mass media relations
News	- Open House Day; - Information on restrictions of state duty from the Ministry of Justice
Vacancies	Some announcements about vacancies at the court
List of Cases Scheduled for Trial	No information
Archives	- Description of duties - Data about activities
List of Trials	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Statistical Information	No information
Database of Judgments	Information extracted automatically from ICMS The latest judgment was posted on 2 August 2012
Links	Links to websites of central public administration authorities that don't have titles

Source: <http://jch.justice.md/>

Generally speaking, the menus have some information of public interest; nevertheless, some menus have no information and sometime the page contents are not properly laid out. In the menu “Regulatory Framework” it would be better to have active links to the documents. In “Links,” the links should have titles and should be arranged in the proper order. The table in “Competence” should be reformatted.

18. Cantemir District Court

Cantemir District Court Webpage

Cantemir Court has a webpage where information for the public is posted; it is updated by the public relations specialist as new information is generated.

Table 18. Content of the web page of Cantemir Court

Menu title	Information posted on the web page
Message of the Court President	- Message of the Court President - Photo of the court president that cannot be seen.
Competence	- Competence of Cantemir Court - Information about localities that fall under the jurisdiction of Cantemir Court
Regulatory Framework	- A table with 14 basic regulatory acts governing the court - A list of 3 more regulatory acts with active links to the documents
Information of Public Interest	- Citizen's guide: <ul style="list-style-type: none"> ✓ Statement of claim specifying the form and the content of the statement of claim; ✓ Rights and obligations of parties in a case with information on the conduct of parties in a case and during hearings ✓ “Appeal” – information on judgments that can be appealed in competent courts

	<ul style="list-style-type: none"> ✓ “Cassation” – information on judgments that can be challenged in competent courts - Working hours of the court - Rules of behavior for the public in a courtroom - Norms of behavior for the court staff approved by SCM Decision No. 95/5 of 20 March 2008 - “Useful Addresses” – active links to central public authorities
Public Relations Service	<ul style="list-style-type: none"> - Regulations on the information service that when accessed displays the message that the page cannot be found - Norms of behavior for employees that when accessed displays the message that the page cannot be found - Information on the duties of the public relations specialist and contact information - Working hours of the court - Law on Access to Information No. 982-XIV of 11 May 2000 - Parliamentary Decision No. 174 of 19 July 2007 on Approval of the Strategy for Consolidation of the Judicial System and the Action Plan for Implementing the Strategy for Consolidation of the Judicial System
Press Releases	No information
News	<ul style="list-style-type: none"> - Contains three images, one of which cannot be seen; the other two are the flag of the Republic of Moldova and Themis. - “<i>Job Vacancies</i>” that when accessed has no information
Archives	<ul style="list-style-type: none"> - Image that cannot be seen. Information about the work of the archives service. - Contact information of the archives service and its working hours
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Judgments Database	Information retrieved automatically from ICMS The latest judgment was posted on 18 July 2012
Statistics	No information

Source: <http://jct.justice.md/>

The table shows that most menus contain some information of public interest about Cantemir Court, but some menus contain the same information and some are empty. For example, “Information of Public Interest” and “Public Relations Service” contain the same information about the working hours of the court and norms of conduct for court staff. “Press Releases,” “Job Vacancies” and “Statistics” are empty. The links on “Information of Public Interest” under the section “Useful Addresses” should have titles and should be arranged in a corresponding order. In “Competence,” the table showing the geographical coverage of Cantemir Court should be redone. The coordinating specialist was not trained in using the webpage management module.

19. Calarasi District Court

Calarasi District Court Webpage

Calarasi Court has a website where information for citizens is posted; it is updated by the public relations specialist as needed.

Table 19. Content of the web page of Calarasi Court

Menu title	Information posted on the webpage
Message of the President of the Court	Welcome message
Regulatory Framework	List of the main regulatory acts that govern the court The name of the act has an active link to the text
Competence	<ul style="list-style-type: none"> - Jurisdiction - Table with the settlements falling under scope of Calarasi Court. The name of settlement is an active link to Wikipedia which contains information about the locality
Organization	- Court's organizational chart
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The latest decision was posted on 13 July 2012
Public Summons	Does not contain any information
Press Releases	Active link to the IT equipment delivery to Calarasi Court under the Regional Protection Support Project in Belarus, Moldova and Ukraine
Public Relations Service	Does not contain any information
Information of Public Interest	<ul style="list-style-type: none"> - Link to "Working hours of Calarasi Court" - Active link to "Bank Details" which contains active links to details for paying state fees and details for the paying for the services provided by Calarasi Court. - Active link "Contacts" which contains no information
Statistical Records	Does not contain any information
Archives	Active link to the menu "Archive of Public Summons" which contains no information
Vacancies	<ul style="list-style-type: none"> - Regulation on filling vacancies for civil servants - Form for applying for a civil service position
Useful Links	Active links to the categories: <ul style="list-style-type: none"> ✓ Official website of the Republic of Moldova ✓ Official website of the President of the Republic of Moldova ✓ Official website of the Parliament of the Republic of Moldova ✓ Official website of the Government of the Republic of Moldova ✓ Official website of the Ministry of Justice of the Republic of Moldova ✓ Official website of the Superior Council of Magistracy ✓ Official website of the Supreme Court of Justice ✓ Official website of Chisinau Court of Appeals

	<ul style="list-style-type: none"> ✓ Official website of the National Institute of Justice ✓ Official website of the General Prosecutor's Office ✓ Official website of the State Register of Legal Acts
FAQ	Does not contain any information
Public Procurement	Does not contain any information
Contact Data	Court's contact data

Source: <http://jcl.justice.md>

Not all the menus have information of public interest, some have no information at all and some information is duplicated.

20. Causeni District Court

Causeni District Court Webpage

Causeni Court has a web page on which it posts information for the public; it is updated as needed by the adviser to the court president. At the time of our visit, this position was vacant; therefore the webpage has not been updated.

Table 20. Content of the web page of Causeni Court

Menu title	Information posted on the web page
Message of the court president	- Welcome address
Jurisdiction	<ul style="list-style-type: none"> - Competence - A file showing the localities under the jurisdiction of the Causeni Court
Regulatory Framework	- Active links to basic acts that regulate the court's operation
Public Relations Service	- Full name of the public relations specialist and court contact data
Press Releases	- No information
News	- No information
Archive	- General information about the archive and the full name of the head of the archives
Organization	- A file with court's organizational chart
List of hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of judgments	Information extracted automatically from ICMS The latest decision published is dated June 26, 2012
Statistics	- A diagram without any information or figures
Information of Public Interest	<ul style="list-style-type: none"> - Active link to the section "<i>Bank Details</i>"/active links to the sections "<i>Payment of State Fee</i>" and "<i>Payment of Fines</i>" which contain bank details of the court - Active link to section "<i>How to Enforce a Judgment</i>" which directs visitors to the webpage http://echitate.wordpress.com - Active link to the category "<i>Statement of Claim</i>" which directs visitors to the website http://echitate.wordpress.com
Job Vacancies	- Announcement about the job vacancy of adviser to the court president

Links	- No information
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Source: <http://jca.justice.md/>

The table shows that all menus present information of public interest about the work of the court, but sometimes information is duplicated. For instance, in the menu “Information of Public Interest” in the categories Payment of State Fee and Payment of Fines, information is duplicated and there is no information about the schedule for issuing judgments, the schedule for admitting citizens, etc. In the “Statistics” menu, there is a diagram that contains no data or notes. In the menu “Jurisdiction” there is a link to a Word document with information about the localities under the jurisdictions of the Causeni Court; to facilitate public access, it is recommended to post this information directly on the website.

21. Ceadir Lunga District Court

Ceadir Lunga District Court Webpage

Ceadir-Lunga Court has a website where information for citizens is posted that is maintained by the coordinating specialist who also updates the web page as necessary.

Table 21. Content of the web page of Ceadir-Lunga Court

Menu title	Information posted on the web page
Message of the President of the Court	- Message of the president - Photo of the president
Competence	- Competence of Ceadir-Lunga Court - Information on localities falling under the jurisdiction of Ceadir-Lunga Court
Regulatory Framework	- Table with 14 main regulatory acts that govern the activities of the court - List of three additional regulatory acts
Public Relations Service	Information about the public relations specialist
Press Releases	No information
Archives	- “Links,” which contains no information; - “News,” which contains no information;
Organization	Organizational chart
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The latest judgment was posted on 13 August 2012
Statistical Records	No information
Information of Public Interest	No information
News	Includes the link “Vacancies,” which contains no information.

Source: <http://jcg.justice.md/>

Some menus have information of public interest about Ceadir-Lunga Court that is sometimes accompanied by pictures, illustrations and graphs; however, sometimes the menu title and its content are inconsistent and some have no information at all. For instance, “Archives” includes the sub-menu “Links,” which contains no information and does not correspond to the title. The menu “Regulatory

Framework” includes several judicial regulatory acts, but the links are not active. To facilitate citizens' access to these regulatory acts, it would be better to have active links in this menu.

22. Cimisia District Court

Cimisia District Court Webpage

Cimisia Court has a web page containing information for citizens; a specialist updates it as information changes or as new information is generated. The court’s email is managed by the advisor to the president.

Table 22. Content of the web page of Cimisia Court

Menu title	Information posted on the web page
Message of the Court President	- Welcome address
Competence	- Competence - Territorial coverage of Cimisia Court
Regulatory Framework	- List of basic regulatory acts governing the work of the court
Public Relations Service	- Does not contain information
News	- An active link to “ <i>Job Vacancies</i> ” section which has no information.
Archives	- An active link to the section “ <i>Useful Links</i> ” which has no information.
Organization	- Organizational chart of the court.
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS Last decision was published on 12.07.2012
Statistics	- Does not contain information
Information of Public Interest	- Does not contain information

Source: <http://jcm.justice.md/>

The table shows that not all menus contain information of public interest about the work of the court, and some menu titles do not match their contents. For instance, the section “*News*” has an active link that directs visitors to the section “*Job Vacancies*” which does not contain any information. The section “*Archives*” contains an active link that directs visitors to the section “*Useful Links*” which does not contain any information. The section “*Information of Public Interest*” does not contain information about the schedule for getting judgments or the schedule for admitting citizens, etc. There is no information about the working hours of the court. In the menu “*Competence*,” the table showing the geographical coverage of Cimisia Court should be redone.

23. Comrat District Court

Comrat District Court Webpage

Comrat Court has a website where information for citizens is posted; it is updated by the public relations specialist as needed.

Table 23.1. Content of the web page of Comrat Court in Romanian

Menu title	Information posted on the web page
Competence	- Jurisdiction - Table with the settlements falling under the jurisdiction of Comrat Court
Regulatory Framework	- List of the main regulatory acts that govern the court
Public Relations Service	- Does not contain any information
Press Releases	- Does not contain any information
Archives	- Active link to "Useful Links" which contains no information
Organization	- Court's organizational chart
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The latest decision was posted on 3 August 2012
Statistical Records	Does not contain any information
Information of Public Interest	Does not contain any information
News	Does not contain any information

Source: <http://jco.justice.md>

Table 23.2. Content of the web page of Comrat Court in Russian

Menu title	Information posted on the web page
Message of the President of the Court	Welcoming Message
Competence	- Jurisdiction - Table with the settlements falling under the jurisdiction of Comrat Court
Regulatory Framework	List of the main regulatory acts that govern the court
Public Relations Service	Does not contain any information
Press Releases	Does not contain any information
Archives	Does not contain any information
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The latest decision was posted on 3 August 2012
Statistical Records	Does not contain any information

Source: <http://jco.justice.md>

Some menus have information of public interest about Comrat Court, but some have no information at all. The website in Romanian does not include contact data.

24. Criuleni District Court

Criuleni District Court Webpage

Criuleni Court has a web page containing information for citizens that is updated by a staff member who has this duty. On the day of the visit, that person was on vacation leave.

Table 24. Content of the web page of Criuleni Court

Menu title	Information posted on the web page
Message of the Chief Judge	<ul style="list-style-type: none"> - Message of the Chief Judge - Organizational chart of Criuleni Court
Competence	<ul style="list-style-type: none"> - Competence - Geographical coverage
Regulatory Framework	<ul style="list-style-type: none"> - Table with regulatory acts regulating court operations - <i>Laws, decisions, regulations</i> – an active link that directs visitors to a link to the Regulations on the Service for Public Information and Mass-Media Relations that in turn is not active and generates an error report - <i>Recommendations</i> – an active link that shows no information - <i>Regulations of the court</i> – an active link that shows a link to the guidelines which in turn cannot be accessed and generates an error report
Public Relations Service	<ul style="list-style-type: none"> - General information about the functions of the public relations specialist - Contact information for the public relations specialist
Press Releases	Does not contain any information
News	Does not contain any information
Archives	Does not contain any information
Organization	Does not contain any information
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS
Statistics	Does not contain any information
Information of Public Interest	<ul style="list-style-type: none"> - Announcement in 2010 about the open day at Criuleni Court - Action plan of the court president of Criuleni Court on the occasion of the open day
Job Vacancies	<ul style="list-style-type: none"> - Announcement in 2009 about the vacancy for the positions of court clerk and translator; - Application form

Source: <http://jcr.justice.md/>

The information above shows that the last time the web page management system of Criuleni Court was accessed was long ago. Some menus do not match their contents. Thus, the menu “Message of the Chief Judge” contains not only the message of the court president but also the organizational chart of the court which should be posted in the menu “Organization.” Some menus lack information, while others contain obsolete information.

25. Donduseni District Court

Donduseni District Court Webpage

Donduseni Courthouse has a website where information for citizens is posted; it is updated by the public relations specialist and by the adviser to the president as needed.

Table 25. Content of the web page of Donduseni Court

Menu title	Information posted on the web page
Message of the President of the Court	- Message of the president - Court overview - A picture is posted, but it cannot be seen
Judge Offices	List of judges with images that cannot be seen
Competence	List of localities falling under the jurisdiction of Donduseni Court
Regulatory Framework	- List of regulatory acts that govern the activity of the law court
Public Relations Service	Information about the public relations specialist
Press Releases	No information
News	No information
Archives	It leads to the menu " <i>Links</i> " which contains no information
Organization	- Organizational chart of the Court - List of court staff, position held and contact telephone
List of Hearings	- Information retrieved automatically from ICMS
List of Case Files	- Information retrieved automatically from ICMS
Database of Judgments	- Information retrieved automatically from ICMS - The latest judgment was posted on 22 August 2012
Statistical Records	No information
Information of Public Interest	No information

Source: <http://jdn.justice.md/>

Not all the menus have information of public interest about Donduseni Court. Some menu titles do not match the contents, for example, "Archives" includes the menu "Links" that contains no information. "Press Releases," "News," "Statistical Records" and "Information of Public Interest" also have no information.

26. Drochia District Court

Drochia District Court Webpage

Drochia Court has a website where information for citizens is posted. It is updated by the adviser to the court president as needed. During the assessment visit, no difficulties with web page administration were cited. The information on the web page includes decisions, announcements, vacancies, lists of hearings, casual greetings and the court's schedule.

Table 26. Content of the web page of Drochia Court

Menu title	Information posted on the web page
Message of the Court President	Message of the court president
List of Hearings	Information extracted automatically from ICMS
Jurisdiction	- Competences

	- Localities under the jurisdiction of Drochia Court
Regulatory Framework	Basic documents regulating court activities
Public Relations Service	Court schedule
Press Releases	The list of cases under examination
News	Active link to “ <i>Vacancies</i> ”
Archives	No information
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS The latest decision was posted on 27 July 2012
Statistical Data	No information
Information of Public Interest	Error message

Source: <http://jdr.justice.md/>

The table shows that the web page management module is used partially. There is little information of public interest. Some menu titles do not match their contents. For example, the list of cases under examination is posted under “*Press Releases.*” There is no need to scan and post manually prepared lists of cases scheduled for trial since ICMS allows displaying all that information under “*List of Hearings.*”

27. Dubasari District Court

Dubasari District Court Webpage

Dubasari Court has a web page on which it posts information for the public. The court has a coordinating specialist for public relations who is in charge of updating the web page.

Table 27. Content of the web page of Dubasari Court

Menu title	Information posted on the web page
Message of the Court President	- Message of the Court President - A picture that cannot be seen - The link “ <i>News</i> ” containing an announcement about a vacancy for clerk
Hearings Schedule	- Hearings by Judge V. Suciu, which is empty - Hearings by Judge B. Talpă, which is empty - Hearings by Judge Al. Motricala, which is empty
Competence	- General competence - Territorial competence
Regulatory Framework	- 23 basic regulatory acts governing the judges’ work - 6 more regulatory acts
Public Relations Service	- Contact information for judges and court staff - Regulations on the Service for Public Information and Media Relations - Coordinating specialist for public relations ✓ A photo that cannot be seen ✓ Contact information
Archives	Does not contain information
Organization	Does not contain information
List of Hearings	Information retrieved automatically from ICMS

List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The latest judgment was posted on 19 July 2012
Information of public interest	<ul style="list-style-type: none"> - Working hours of Dubasari Court - Rules of behavior for the court staff - Internal regulations - Guide for court users - Plan of activities and self-training
Useful Links	Does not contain any information

Source: <http://jdb.justice.md/>

The table shows that most menus contain some information of public interest about the work of Dubasari Court; however, “Archives,” “Organization” and “Useful Links” do not contain any information. “Regulatory Framework” contains a number of regulatory acts referring to the work of judges, but these links are not active and should be activated. “Competence” contains a table on the geographic coverage of Dubasari Court that should be redone.

28. Edinet District Court

Edinet District Court Webpage

Edinet Court has a web page on which it posts information for the public; it is updated as needed by the coordinating specialist.

Table 28. Content of the web page of Edinet Court

Menu title	Information posted on the web page
Message of the Court President	<ul style="list-style-type: none"> - Welcome address - Photo with the façade of the court that cannot be viewed
Overview	<ul style="list-style-type: none"> - Territorial jurisdiction of the court - Territorial jurisdiction of enforcement officers
Structure and Organization	<ul style="list-style-type: none"> - Internal regulations - Contact details - Organizational chart
Information of Public Interest	<ul style="list-style-type: none"> - Hours for admitting the public - Public guide - Code of conduct for trial participants and other persons within the courthouse - Code of conduct for civil servants ; - Rules of conduct for the court staff - Juvenile justice
Regulatory Framework	<ul style="list-style-type: none"> - Regulations on public information and media relations - Table with basic regulatory acts governing court activities - List of regulatory acts
Public Relations Service	<ul style="list-style-type: none"> - General information about the tasks of the public relations specialist; - Business contacts of the public relations specialist - Regulation on public information and media relations

List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Hearings Posted on the Board	Lists of cases examined by each judge
Database of Judgments	Information extracted automatically from ICMS
Statistics	- 2010 statistical report on civil, criminal, and administrative cases
Archives	- Photo which cannot be viewed - Description of archive functions - Work schedule of the archives
Press releases	- Link to “Greeting Message” that contains no information - Photo that cannot be viewed
News	- Vacancies - Court judgments published - 2010 assessment of civil servant performance

Source: <http://jed.justice.md/>

The table shows that most menus have information of public interest about the activities of Edinet Court; however, some contain no information at all and sometimes the menu title is inconsistent with its content. The menu “Press Releases” contains a link to a greeting message that contains no information. “General Overview” has a table showing the territorial jurisdiction of Edinet Court that should be reformatted. In “Regulatory Framework,” some links to the acts are not active; active links should be posted to facilitate access to information. In some menus information is repeated, for instance, the regulation on public information and media relations is displayed both in “Regulatory Framework” and “Public Relations Service.”

The coordinating specialist mentioned the need for training in the use of the website management system because the specialist responsible for website maintenance is newly employed and has not received any so far.

29. Falesti District Court

Falesti District Court Webpage

Falesti Court has a webpage on which it posts information for the public; it is managed by the chancellery specialist who mentioned that difficulties with the webpage management module are lack of proper training and lack of time.

Table 29. Content of the web page of Falesti Court

Menu title	Information posted on the web page
Message of the Court President	- Image that can not be seen. - Message of the court president
Competence	- Competence - Geographic coverage
Regulatory Framework	Table with regulatory acts governing court operations
Public Relations Service	General information about the duties, the working hours and contact information of the public relations specialist
News	Information on the electronic address of Falesti Court

Archives	<ul style="list-style-type: none"> - General information about the archives, method for delivering copies of case materials, working hours and contact information for the archivist - An active link to the Law on Archives of the Republic of Moldova and to the Guidelines on Manual Secretarial Work in Courts of Law and Courts of Appeals, approved through SCM Decision No. 473/21 of 18 December 2008, which when accessed displays an error message.
Organization	An active link to the organizational chart of Falesti Court.
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The latest judgment was posted on 29 August 2012
Statistics	Does not contain any information
Information of Public Interest	Does not contain any information
Useful Links	Does not contain any information

Source: <http://jfa.justice.md/>

The table shows that Falesti Court uses the webpage management module regularly; however, some menus such as “*Statistics*,” “*Information of Public Interest*” and “*Useful Links*” do not contain any information. The text in “*Public Relations Service*” should be reformatted to make its font, colors and style uniform. The information in “*News*” should be updated. The webpage lacks a menu for job vacancies.

30. Floresti District Court

Floresti District Court Webpage

Floresti Court has a website where information for the public is posted. Until June 2012 the public relations coordinating specialist was responsible for managing it. This function has temporarily been taken over by the adviser to the court president who does not have enough time to manage and update it regularly.

Table 30. Contents of the web page of Floresti Court

Menu title	Information posted on the web page
Message of the President of the Court	<ul style="list-style-type: none"> - A picture is posted, but it cannot be seen - Message of the president
Competence	<ul style="list-style-type: none"> - Competence of the court - Geographical coverage
Regulatory Framework	- Table with the list of regulatory acts that govern the court
Public Relations Service	<ul style="list-style-type: none"> - A picture is posted, but it cannot be seen - General information about the functions, contact data and working hours of the public relations specialist
Archives	<ul style="list-style-type: none"> - A picture is posted, but it cannot be seen - General information about the archives

	- Active link to SCM Decision no. 473/21 of 18 December 2008 on amendments and addenda to the Guidelines on Secretarial Work in Courts and Courts of Appeal that which generates an error when accessed
Organization	Does not contain any information
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The latest judgment was posted on 21 August 2012
Statistical Records	Does not contain any information
Useful Resources	Does not contain any information

Source: <http://jfl.justice.md/>

The webpage management system is used to a certain extent, but “*Organization*,” “*Statistical Records*” and “*Useful Resources*” contain no information. The menu “*Public Relations Service*” needs to be reformatted in order to make the font and style of the text uniform. The website does not have the menu “*Vacancies*.”

31. Glodeni District Court

Glodeni District Court Webpage

Glodeni Courthouse has a website where information for citizens is posted. The web page of Glodeni Court is updated by a consultant who knows how to manage web content very well.

Table 31. Content of the web page of Glodeni Court

Menu title	Information posted on the web page
Presentation	<ul style="list-style-type: none"> - Short history of the court - Competence of the court - Day of the public servant
Message of the Court President	<ul style="list-style-type: none"> - Active link to the menu “<i>President of the Court</i>.” When accessed, the following active links appear: <ul style="list-style-type: none"> ✓ Contact data for the President of Glodeni Court ✓ Office hours for citizens - Message of the President of Glodeni Court
Regulatory Framework	Active links to the regulatory acts that govern Glodeni Court. When accessing the link, visitors are redirected to the website http://www.justice.md/ .
Public Relations Service	<ul style="list-style-type: none"> -Active link to the strategy on the strengthening of the judiciary and the action plan for implementing the strategy -Contact information for the public relations specialist
Information of Public Interest	<ul style="list-style-type: none"> - Goes to “<i>Citizens’ Guide</i>,” an active link that leads to other active links with information about: <ul style="list-style-type: none"> ✓ Examples of petitions ✓ Petition of legal action

	<ul style="list-style-type: none"> ✓ Parties' rights and obligations ✓ Appeals ✓ Challenges ✓ Enforcing judgments ✓ State fees <ul style="list-style-type: none"> - <i>"Working Hours,"</i> an active link that informs citizens of the court's working hours - <i>"Rules of Conduct for Parties to Litigations and for Other People in Court,"</i> an active link that presents information on the judiciary of the Republic of Moldova; on general rules of conduct in court, in the chancellery, during a hearing and in the archives and on communications with information services and mass media. - <i>"Code of Conduct for Public Servants"</i> - <i>"Rules of Conduct for Court Staff,"</i> an active link to the SCM decision - <i>"Useful Resources,"</i> an active link to the websites of Parliament, the government, the President's Office, etc.
Mass Media Relations	Contact data for the person responsible for mass media relations
Press Releases	<ul style="list-style-type: none"> - Statistics on judicial enforcement in the Republic of Moldova in 2009 - Information note on the activities of Glodeni Court for semester I of 2010 - Schedule of Glodeni Court staff as of 5 September 2010 - Anticipated parliamentary elections on 28 November 2010 - Schedule of Glodeni Court staff on general local elections on 5 June 2011 - Schedule of Glodeni Court staff on general local elections of 19 June 2011 - Information note on the results of professional performance assessments of public servants employed by Glodeni Court for 2011
News	<ul style="list-style-type: none"> - Link to the news of 2011 - Link to the news of 2010 - Link to the news of 2009
Organization	<ul style="list-style-type: none"> - Link to Glodeni Court organizational chart - Active link to the internal regulations - Active link to the <i>"Staff of Glodeni Court"</i> which leads to a list with other active links to: <ul style="list-style-type: none"> ✓ Judges: names and pictures of Glodeni Court judges ✓ Court administration: names and pictures of the employees of Glodeni Court administration ✓ Contact data: address of Glodeni Court; contact data of the judges, chancellery, archives, accounting division, etc.
List of Hearings	Information retrieved automatically from ICMS
List of Cases	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS Last decision was posted on 18 July 2012
Statistics	Active links to statistics on Glodeni Court from 2007 to 2010
Archives	<ul style="list-style-type: none"> - Procedure for issuing copies of documents - Archives contact information

Job Vacancies	<ul style="list-style-type: none"> - Active link to the application form for a vacant public position - Active link to the job description of the adviser to the president - Announcement on filling the position of adviser to the president
Summons	Three public summons
Glodeni District	Active links to the categories: <ul style="list-style-type: none"> - Local public authorities of the town of Glodeni - Administration of Glodeni District - State institutions - Law enforcement bodies
Public Procurements	Active link to the category where press releases related to public procurement are stored

Source: <http://jgl.justice.md/>

All the menus have information of public interest about Glodeni Court that is generally accompanied by pictures. The text posted in “*Competence*,” “*Press Releases*,” and “*Information of Public Interest*” should be reformatted to ensure the uniformity of the design and font used on the website. Some information posted under “*Press Releases*,” “*News*” and “*Statistics*” is outdated.

32. Hincesti District Court

Hincesti District Court Webpage

Hincesti Court has a web page on which it posts information for the public; it is updated by the public relations specialist as information changes or as new information is generated.

Table 32. Content of the web page of Hincesti Court

Menu title	Information posted on the web page
Welcome to the Web Page of Hincesti Court	<ul style="list-style-type: none"> - Welcome address - Photo of the courthouse façade
Information of Public Interest	<ul style="list-style-type: none"> - <i>Dictionary of legal terms</i> – a link to the Ministry of Justice’s web page: http://justice.md/md/dic/ - <i>Work program</i> – an active link that informs citizens about the working hours of the court - <i>Schedule of judgments issue by the chancellery of Hincesti Court</i> – an active link that informs citizens about the days and hours when they can receive documents issued by the chancellery - <i>Schedule of citizens admission</i> – an active link that shows days and hours for citizens’ appointments with the court president - <i>Rules of behavior for court users and other persons in a court of law</i> – an active link that presents information about the organization of courts of law in the Republic of Moldova; general rules of behavior in a courthouse, a chancellery, during a court hearing and in the archives as well as the way to get public information and to handle mass media relations - <i>Regulations</i> – an active link that in its turn shows a list of other active links to the following regulations:

	<ul style="list-style-type: none"> ○ publishing court judgments on a web page ○ digital audio recordings of court hearings ○ providing public information and handling mass-media relations ○ organizing a competition for the position of a court clerk ○ randomly assigning cases in courts of law - <i>Norms of behavior for court staff</i> – an active link to the appropriate decisions of the SCM - <i>For court users</i> – an active link that displays other active links about the civil process, statement of claim, requests to issue enforcement orders and the procedure for enforcing judgments - <i>In-house guidelines and regulations</i> – an active link that displays two other active links to the guidelines on firefighting for the courthouse and the internal regulations of the court - <i>Deployment of bailiffs from Centru Territorial Office</i> – an active link that displays two other active links: deployment of bailiffs from Centru Territorial Office and Order No. 14 of Centru Territorial Office of Bailiffs
Public Relations Service	<ul style="list-style-type: none"> - General information about the functions of the public relations specialist - His /her contact information
Court Structure	<ul style="list-style-type: none"> - Information about the organization of Hincesti Court - Organizational chart of Hincesti Court
Statistics	<ul style="list-style-type: none"> - General statistics from 2007 to 2010
Job Vacancies	<ul style="list-style-type: none"> - Announcements of competitions to fill job vacancies - Job description templates - Regulatory acts that describe employment and work within the court
Regulatory Framework	<ul style="list-style-type: none"> - Active links to basic regulatory acts that regulate the court’s operation - List of four regulatory acts only one of which can be accessed
Archive Service	<ul style="list-style-type: none"> - Template of an application for copies of documents from the archives - Links to regulatory acts that govern the operation of the archives
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS Last decision was posted on August 22, 2012
Useful Links	Links to web pages of some central public authorities and other institutions
Competence	<ul style="list-style-type: none"> - Competence - Geographical coverage of Hincesti Court
News	<ul style="list-style-type: none"> - News about the judicial information system - News about probation with respect to juveniles - News about justice reform - Congratulations on holidays - Announcements
Announcements	Active link to the announcement of NIJ about the competition to fill the network of trainers

Source: <http://jhn.justice.md/>

The table shows that all menus present information of public interest about the work of the court. The information is accompanied with photos, illustrations and diagrams; however, sometimes the title of the menu does not match its content. For instance, the section “Welcome to the Web Page of Hincesti Court”

contains an active link that wishes visitors happy holidays although “News” also contains similar wishes. The section “*Information of Public Interest*” repeats the information about the schedule for issuing judgments, the schedule for admitting citizens, rules for citizens’ behavior in a courtroom, rules of behavior for the court staff, the court user guide, regulations and the dictionary of legal terms. The information about the working hours of Hincesti Court is repeated in “*Information of Public Interest*” and “*Public Relations Service*.” In “*Useful Links*”, the links should have titles and should be arranged in corresponding order. In “*Competence*,” the table showing the geographical coverage of Hincesti Court should be redone, and “*News*” contains announcements even though there is a separate menu for announcements.

33. Ialoveni District Court

Ialoveni District Court Webpage

Ialoveni Court has a website on which information for citizens is posted; it is updated by a consultant who is also a court clerk responsible for overseeing ICMS operations.

Table 33. Contents of the web site of Ialoveni Court

Menu title	Information posted on the web site
Message of the Court President	The message of the court president
Competence	<ul style="list-style-type: none"> - Competence - Geographic jurisdiction
Regulatory Framework	<ul style="list-style-type: none"> - Link to the ECHR judgments that when accessed refers visitors to the web page http://www.justice.md/md/cedo/ - Link to the menu “Parliamentary Acts” that has a list of regulatory acts governing the court - Link to the menu “Government Act”, with a list of government decisions - Link to the menu “Acts of SCM” with a list of SCM decisions
Press Releases	No information
Public Relations Service	<ul style="list-style-type: none"> - Contact information the court’s spokesperson and the coordinating specialist for public relations - Active link to the working hours of Ialoveni Court
News	No information
Archives	<ul style="list-style-type: none"> - General information of the archive service - Link to templates of applications for issuing copies of documents - Link to the Law on State Fees referring visitors to http://www.justice.md/md/cedo/
Organization	No information
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS The latest judgment was posted on 1 August 2012
Statistics	None
Information of Public Interest	<ul style="list-style-type: none"> - Active link to working hours with information about the court’s working hours

	<ul style="list-style-type: none"> - Active link to Rules of Conduct for the Public and other Persons in Court - Active link to Citizen’s Guide containing links to: <ul style="list-style-type: none"> • Statement of claim, with information about the procedure • How to resolve a statement of claim • How to enforce a decision, showing the procedure • Templates of applications: <ul style="list-style-type: none"> ✓ for issuing a divorce decision ✓ for issuing a decision for property division ✓ for issuing a decision (order) to pay off alimony ✓ for issuing a decision(order) to pay off debt ✓ for issuing a copy of the judgment ✓ for issuing an enforcement order
Business hours of the Chief Judge	Information on the court president’s office hours
Vacancies	No information
Useful links	When accessed, the links refer visitors to various websites. The links have no titles.

Source: <http://jia.justice.md/>

Although the website administration system is used, “Press Releases,” “News,” “Organization” and “Statistics” don’t have any information. The layout of “Competence” and “Information of Public Interest” should be changed so fonts, colors and text styles are uniform. The menu “Useful Links” should have titles for the links so visitors can access the information they are interested in.

34. Leova District Court

Leova District Court Webpage

Leova Court has a web page on which it posts information for the public; it is updated by the adviser to the court president as needed.

Table 34. Content of the web page of Leova Court

Menu title	Information posted on the web page
Message of the Court president	- Announcement about the launch of the web page of Leova Court
Jurisdiction	<ul style="list-style-type: none"> - Competences - Localities under the jurisdiction of Leova Court
Regulatory Framework	- Basic regulatory documents on court activities
Public Relations Service	<ul style="list-style-type: none"> - Full name of the public relations specialist and court contact data - Active link to court regulations
Press Releases	- No information
News	- Active link to the “ <i>Vacancies</i> ” section which contains no information
Archive	- General information about the archive; schedule for receiving requests and issuing documents

	- Active link to the “Useful Links” section which contains no information
Organization	- A file with the court’s organizational chart
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS The last decision was posted on July 16, 2012
Statistical Data	- Statistical data on cases examined during 2009
Information of Public Interest	- No information

Source: <http://jlv.justice.md/>

The table shows that not all menus have information of public interest about the work of the court. Sometimes, the title of the menu does not match its content. For instance, the section “*Message of the Court President*” actually does not contain the message of the court president; instead, it displays information about the opening of the court’s web page which should have been posted in the “*News*” section. In the “*News*” section there is an active link that directs visitors to the “*Vacancies*” section which in turn contains no information. In the “*Archive*” menu there is an active link directing visitors to “*Useful Links*” which contains no information. In “*Jurisdiction*,” the table showing the localities should be reformatted. The information in “*Statistical Data*” has not been updated.

35. Nisporeni District court

Nisporeni District Court Webpage

Nisporeni Court has a web page with public information. It is the job of the information technology specialist to update this page regularly as new information is generated, but currently the court does not have an information technology specialist, so nobody is responsible for managing the web page. The staff mentioned that they need a person to edit judgments posted on the web page. Currently all judgments are posted by judges themselves.

Table 35. Web page content of Nisporeni Court

Menu title	Information posted on the web page
Message of the Court President	- Message of the Court President - A picture of the courthouse facade. This picture cannot be seen.
Competence	- Competence of Nisporeni Court - Table of localities within the geographical coverage of Nisporeni Court
Regulatory Framework	- Table with fourteen basic regulatory acts governing the court’s activities - List of three more regulatory acts
Public Relations Service	Regulations on public and media relations
Press Releases	Does not contain information
News	The link “Job Vacancies” which does not contain information
Archives	Links that do not contain information
Organization	Organizational chart

List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS The last decision was posted on August 10, 2012
Statistics	Does not contain information
Information of Public Interest	Legal dictionary

Source: <http://jns.justice.md/>

The table shows that some menus contain information of public interest about Nisporeni Court; however, some menu titles do not match their contents and others do not contain any information at all. Thus, “Archives” contains the sub menu “Links” which does not contain information and is inappropriate in this menu. This menu should contain general information about the activities of the archives and the working hours of this service. In the menu “Competence,” the table showing the geographical coverage of Nisporeni Court should be redone. “Regulatory Framework” contains a number of regulatory acts on judicial work but they cannot be seen. These links should be made active. More information of public interest should be added to the web page and it should be updated regularly.

36. Ocnita District Court

Ocnita District Court Webpage

Ocnita Court has a webpage on which it posts information for the public; it is updated regularly by the advisor to the court president and the public relations specialist.

There are no major difficulties with managing the webpage though the staff mentioned the occasional inability to access it and the difficulty in posting texts prepared in .doc format.

Table 36. Content of the web page of Ocnita Court

Menu title	Information posted on the web page
Overview	Brief history of the town of Ocnita and of Ocnita Court
Media Relations	<ul style="list-style-type: none"> - Contact information for the person responsible for media and public relations - Regulatory acts governing access to information and the manner and terms for delivering it
Regulatory Framework	Table with regulatory acts governing court operations
Public Relations Service	<ul style="list-style-type: none"> - General information about the person responsible for public relations at Ocnita Court - Contact information and working hours of that specialist
Press Releases	Regulations on the public information and media relations service
News	<ul style="list-style-type: none"> - Information on Civil Servant Day - Active link to “Vacancies” - Active link to “Investigating Judge” that contains information on temporary transfer of the investigating judge to Soroca Court
Organization	Information on court staff and their contact information
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS

Database of Judgments	Information extracted automatically from ICMS The latest judgment was posted on 13 August 2012
Statistics	Statistics on civil, criminal and administrative cases examined from 2007 to 2011
Information of Public Interest	<ul style="list-style-type: none"> - Active link to “<i>Citizen’s Guide</i>” - Active link to “Rules of Behavior in a Court” - Active link to “<i>Norms of Behavior for Court Staff</i>” - Active link to “<i>Public Summons</i>” - Active link to “<i>Court of Law</i>” with information on the judicial system of the Republic of Moldova, the status of a judge, the public nature of court hearings, the language of court proceedings and the right to translation, the appeal and the mandatory nature of final sentences and judgments. - Active link to “<i>Telegram</i>” (template for summons) - Active link to “<i>Internal Regulations</i>”
Archive	<ul style="list-style-type: none"> - General information about the archive service - Working hours of the archives - Hours for getting copies of case materials
Competence	Geographic coverage
Motion for Suspension of Trial	Does not contain any information
Message of the Court President	Message of the Court President

Source: <http://joc.justice.md/>

The table shows that Ocnita Court uses the webpage management module regularly. The text in all menus should be reformatted to make the font and colors uniform. The menus should be in the following order: “*Message of the Court President*,” “*Overview*,” “*Competence*,” “*Organization*,” “*Regulatory Framework*,” “*Public Relations Service*,” “*Information of Public Interest*,” “*Press Releases*,” “*News*” and “*Statistics*.” “*Press Releases*” contains the regulations on the public information and media relations service which does not fit in the menu title. “*Motion for Suspension of Trial*” should be removed; this information should be in “*Information of Public Interest*.” “*News*” contains outdated information.

37. Orhei District Court

Orhei District Court Webpage

Orhei Court has a web page on which it posts information for the public. Although Orhei Court has a person managing its web page, he does not use the web content management module and is responsible only for publishing judgments.

Orhei Radio has started the practice of announcing cases tried by the court on the respective day.

Table 37. Content of the web page of Orhei Court

Menu title	Information posted on the web page
Main Page	Lorem Ipsum text (a placeholder text used to demonstrate the graphic elements of a document)

Message of the Court President	Address of the President of Orhei Court
Competence	- Competence of Orhei Court - Territorial coverage of Orhei Court
Regulatory Framework	List of regulatory acts governing the work of Orhei Court
Public Relations Service	Contact information for the public relations specialist
Press Releases	Information about appointing a judge to deal with mass-media relations and requests for information
News	Information about the 2008 training for clerks on using the audio recording equipment in court hearings
Archive	- Information about delivering copies of procedural documents - Active link to the 2008 guidelines
Organization	Link to the organizational chart of Orhei Court.
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS Last decision was posted on August 3, 2012
Statistics	Statistics for 2010 and 2011
Orhei District	General information about Orhei District with two links that when accessed result in an error message.
Vacancies	Information from 2011 about the vacancy for adviser to the president.

Source: <http://jor.justice.md/>

The table shows that the web content management module of Orhei Court was last accessed in 2011. The web page contains statistics for 2011 and an announcement about a job vacancy. “Competence” should be redone to better use the space. “News” contains obsolete information. The text in “Statistics” is inefficiently formatted and laid out.

38. Rezina District Court

Rezina District Court Webpage

Rezina Court has a web page on which it posts information for the public; it is updated by the public relations specialist as needed.

Table 38. Content of the web page of Rezina Court

Menu title	Information posted on the web page
About Rezina Court	- Court history - Information about the fact that it was a pilot court project - General information about the restructuring
Message of the Chief Judge	- Welcome address
Jurisdiction	- Competence - A file showing the localities under the jurisdiction of the Rezina Court
Regulatory Framework	- List of basic regulatory acts governing the court’s work

Public Relations Service	- Full name of the public relations specialist and contact data
Press Releases	No information
News	Active link to “ <i>Vacancies</i> ”
Archives	<ul style="list-style-type: none"> - General information about the archives - Active link to <i>Guidelines on Manual Secretarial Work in Courts of Law and Courts of Appeal approved by SCM Decision No. 473/21 of 18 December 2008</i>, which directs visitors to the website http://www.csm.md that generates an error - Active link to the Law for Amending the Law on Archives of the Republic of Moldova - Active link to “<i>Useful Links</i>” which contains no information.
Organization	A file with the court’s organizational chart
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS Last decision was posted on December 21, 2011
Statistics	- Active link to “ <i>Informative Note for 2009</i> ” which contains data from the 2009 Statistical Report
Information of Public Interest	<ul style="list-style-type: none"> - Active link to “<i>Rules of Conduct for Court Staff</i>” - Active link to “<i>Court Working Hours</i>” - Active link to “<i>Guidelines for Citizens</i>” which directs visitors to “<i>Civil Complaints</i>”

Source: <http://jrz.justice.md/>

The table shows that not all menus have information of public interest about court activities. “*News*” contains an active link that directs visitors to “*Vacancies.*” In the menu “*Jurisdiction,*” the table presenting the localities should be redone. The menu “*Organization*” contains a link to a Word file presenting the organizational chart of the court. To facilitate public access to this information, the organizational chart should be displayed directly on the website. The information in “*Statistics*” should be updated.

39. Riscani District Court

Riscani District Court Webpage

Riscani Court has a web page on which it posts information for the public. The adviser to the president updates the web page regularly, but he mentioned that he did not know how to use a few minor options in the management module.

Table 39. Content of the web page of Riscani Court

Menu title	Information posted on the web page
Overview	<ul style="list-style-type: none"> - Judicial organizational system - Administrative-territorial unit of Riscani District (geographical coverage, history, administrative organization)
Message of the Court	Welcome address

President	
Competence	<ul style="list-style-type: none"> - Competence - Territorial coverage
Regulatory Framework	List of the basic regulatory acts governing the activities of the court
Public Relations Service	<ul style="list-style-type: none"> - A picture that can not be seen - General information about the public relations specialist's duties, contact information and office hours
Media Relations	<ul style="list-style-type: none"> - A picture that can not be seen - Information and contact information of the person responsible for public and media relations, list of regulatory acts governing access to information, means and terms of delivering information
Press Releases	Does not contain information
News	<ul style="list-style-type: none"> - An active link to information on the publication of judgements on the web page (extracted from Regulations on Publishing Judgements on a Web Page) - An active link to information on performance assessments of public servants of Riscani Court - An active link to information on ICMS - An active link to information on the wearing of gowns by lawyers during court hearings
Archives	<ul style="list-style-type: none"> - A picture that can not be seen - General information about the archives - A link to the Law on the State Fee - A link to other regulatory acts governing the work of the archives. When accessed, this link displays an error message
Organization	<ul style="list-style-type: none"> - An active link to the internal regulations of Riscani Court - An active link to the court staff which displays other links: <ul style="list-style-type: none"> ✓ Judges of Riscani Court. The pictures on this page can not be seen ✓ Administrative staff of Riscani Court. The pictures on this page can not be seen ✓ Contact information for the court staff - An active link to the organizational chart of Riscani Court
Information of Public Interest	<ul style="list-style-type: none"> - An active link to the section "<i>Working Hours of the Court</i>" - An active link to <i>SCM Decision No. 136/3 of 30 April 2009 on Rules of Court Users' Behavior in a Court of Law</i> - An active link to the section "<i>Bank Details of Riscani Court</i>" - An active link to the section "<i>Court User's Guide</i>" which shows links to: <ul style="list-style-type: none"> ✓ Statement of claim, with information about the procedure for writing and filing a statement of claim ✓ Procedure for delivering an enforcement order and its contents - An active link to the section "<i>Enforcement of a Judgment</i>" which does not contain any information - An active link to the section "<i>Civil Procedure</i>" which does not contain any information
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS

	The latest judgment was posted on 26 July 2012
Statistics	Does not contain information
Useful Links	Links to web pages of central governments and other institutions. The link to the site of the Parliament of the Republic of Moldova is not active. Some pictures can not be seen.
Summons	Does not contain information
Hearings	Lists of court hearings (posted manually)

Source: <http://jrs.justice.md/>

The table shows that the web page management module of Riscani Court is used. The web page contains information of public interest; however, some menus, such as “*Press Releases*,” “*Statistics*” and “*Summons*” do not contain any information. Although some information is accompanied with photos, most pictures can not be seen. “*Announcements*” was last updated in 2011. The fonts and colors of the text on the web page should be uniform. The court does not have a menu for job vacancies. It is recommended that some menus be redone. They should be arranged in a logical order: “*Competence*,” “*Organization*” and “*Regulatory Framework*” followed by “*List of Case Files*,” “*Database of Judgements*,” “*Court Hearings*” and “*Summons*.” “*News*,” “*Archives*” and “*Useful Links*” should be placed at the end of the menu list. This order would facilitate public access to information posted on the web page of the court.

40. Singerei District Court

Singerei District Court Webpage

Singerei Court has a web page that is updated by the coordinating specialist for public relations as new information is generated.

Table 40. Web page content of Singerei Court

Menu title	Information posted on the web page
Overview	No information.
Message of the Court President	- Welcome address - Active link to the consultant’s message which contains no information - A file with the court’s organizational chart
Competence	- Competence - A table of localities under the jurisdiction of Singerei Court
Regulatory Framework	List of basic regulatory acts governing the work of the court
Public Relations Service	General information about the duties and contact information of the public relations specialist
Press Releases	No information
News	Active link to the “ <i>Vacancies</i> ” section which contains no information.
Organization	No information.
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS Last decision was posted on June 29, 2012
Statistics	No information

Information of Public Interest	- Active link to “ <i>Court Working Hours</i> ” - Active link to rules of behavior for court users and other persons in a court of law
Useful Links	No information
Archives	General information about the archives
Hearings Schedule	No information

Source: <http://jsi.justice.md>

The table shows that not all menus have information of public interest about court activities. In the menu “Competence,” the table showing the geographic coverage of Singerei Court should be redone. “Overview,” “Organization,” “Press Releases,” “News,” “Statistics,” “Useful Links” and “Hearings Schedule” contain no information.

41. Soroca District Court

Soroca District Court Webpage

Soroca Court has a web page on which it posts information for the public; it is updated as needed by the public relations specialist.

Table 41. Content of the web page of Soroca Court

Menu title	Information posted on the web page
Message of the chief judge	- Address of the court president - A photo showing the façade of the courthouse that cannot be viewed
Jurisdiction	- Competence - Territorial jurisdiction of Soroca Court
Regulatory Framework	- Table with basic regulatory acts governing the court activities - List of three regulatory acts
Public Relations Service	- General information about the duties of the public relations specialist - Contact data for the public relations specialist - Information on the priorities in the communication strategy
Press Releases	- Press release on a roundtable on the protection of vulnerable minors
News	- Vacancies—the link is active but contains no information
Archive	- The sub-menu “ <i>Links</i> ” which is active but contains no information - Data about the hours of the archives.
Organization	- Organizational structure of the court
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS
Statistics	- Contains no statistics
Information of Public Interest	- Work hours of Soroca Court - When citizens are admitted
Useful Links	Links to websites of some central public authorities and other institutions

Source: <http://jsr.justice.md/>

The table shows that some menus have information of public interest about the work of the court. Sometimes the information is accompanied by photos, images and graphs; however, some contain no information of public interest, and sometimes the menu title does not match its content. In the “Useful Links” menu, links should have a name and be arranged in proper order. In “*Jurisdiction*,” the table should be reformatted. In “*Regulatory Framework*,” a number of regulations are posted, but they are not active; it would be useful to post active links. In “Information of Public Interest,” there is no information about the schedule for issuing judgments, the rules of conduct for citizens in the court, the rules of conduct for court staff or a public guide.

42. *Straseni District Court*

Straseni District Court Webpage

The court has a webpage on which it posts information for the public; it is updated as needed by the adviser to the court president who taught himself to use the content management system. Court clerks are responsible for posting judgments on the webpage.

Table 42. Content of the web page of Straseni Court

Menu title	Information posted on the web page
Message of the Court President	Welcome address
Jurisdiction	- Competence; - Geographic jurisdiction
Regulatory Framework	- Table with the list of regulatory acts governing the court
Public Relations Service	General information about the duties of the public relations specialist and contact data
Press Releases	None
News	Active link to the menu “ <i>Vacancies</i> ” which contains no information
Archives	Active link to the menu “ <i>Links</i> ” which contains no information
Organization	- Active link to the internal regulation of Straseni Court - Active link to the organizational chart of the court
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS The latest judgment was published on 26 January 2011
Statistics	None
Information of Public Interest	- Active link to the menu “ <i>Working hours</i> ” which contains no information. - Active link to the menu “ <i>Citizens’ Guide</i> ” which contains another active link to the menu “ <i>Civil complaint</i> ” that displays information on filing civil complaints - Active link to the menu “ <i>Rules of conduct for court employees</i> ” which displays the rules of conduct for the court staff and other persons within the court.

Source: <http://jst.justice.md/>

Although the webpage administration system is used, some of the menus contain no information. In “*Jurisdiction*” and “*Information of Public Interest,*” the content should be reformatted to make the font, color and style consistent.

43. Soldanesti District Court

Soldanesti District Court Webpage

Soldanesti Courthouse has a website where information for citizens is posted. The web page is updated by the coordinating specialist of Soldanesti Court as needed.

Table 43. Content of the web page of Soldanesti Court

Menu title	Information posted on the web page
Message of the President of the Court	- Welcoming message of the president of the court
Overview	- Active links to <i>Overview of the website, General overview of Soldanesti Court, Tasks of Soldanesti Court, Symbols of Judicial Power, History of Soldanesti Court</i>
Structure	<ul style="list-style-type: none"> - Staffing scheme of Soldanesti Court - Active links to the following: <ul style="list-style-type: none"> • <i>President of the Court</i> • <i>Judges</i> • <i>Clerks</i> • <i>Other employees</i> • <i>Public Service Relations which contains an active link to the public information service and media relations</i> • <i>The archives, containing an active link to the Guidelines on secretarial work in courts and courts of appeal; to the Law on the Archival Fund of the Republic of Moldova no. 880-XII of 22 January 1992; Internal Regulations of Soldanesti Court; Law on State Fee.</i> • <i>Organizational chart of Soldanesti Court</i>
Competence	<ul style="list-style-type: none"> - Competence - Active links to the <i>Law on Judicial Organization, the Civil Procedural Code, the Criminal Code and the Code on Administrative Offenses of the Republic of Moldova.</i> - Active link to the <i>territorial jurisdiction of Soldanesti Court</i> which includes a table with settlements
List of Case Files	Information retrieved automatically from ICMS
Public Summons	<ul style="list-style-type: none"> - Active link to <i>summons issued by Judge Popa Elvira</i> which contains active links <i>summons issued in 2010 and in 2011.</i> - Active link to <i>summons issued by Judge Ghilas Ion</i> which contains active links to the <i>summons issued in 2010, 2011 and in 2012.</i> - Active link to <i>summons issued by Judge Mandraburca Alexandru</i> which

	contains active links to the <i>summons issued in 2011 and in 2012</i> .
List of Hearings	Information retrieved automatically from ICMS
Court Hearings	- Two active links to court hearings in 2011 and 2012 respectively which show active links to court hearings with judges Popa Elvira, Ghilas Ion, Mandraburca Alexandru and Taban Vasile with the lists of hearings.
Database of Judgments	Information retrieved automatically from ICMS Last decision was posted on September 3, 2012
Regulatory Framework	Active links to the <i>main regulatory acts that govern the court</i>
Mass Media Relation	- Information on the public relations specialist with contact data - Active link to “ <i>Mass Media in the Courtroom</i> ” - Active link to “ <i>Press Releases</i> ” which contains active links to: <ul style="list-style-type: none"> • <i>General statistics for 2010</i> • <i>Indicators for the first three months of 2011</i> • <i>Synthesis of activities in the first half of 2011</i> • <i>Activities during the first 9 months of 2011</i> • <i>Statistical records for 2011</i> • <i>Activities during the first 3 months of 2012</i>
Information	- Active links to: <ul style="list-style-type: none"> • Information on the organization of Soldanesti Court activities which contains an active links to: <ul style="list-style-type: none"> ✓ <i>Internal regulations</i> ✓ <i>Rules of conduct for the employees of the court</i> ✓ <i>Working hours</i> ✓ <i>Audience hours of the staff</i> ✓ <i>Contact data for Soldanesti Court staff</i> • Background information which contains active links to: <ul style="list-style-type: none"> ✓ <i>Rules of conduct for the participants in the cases and other persons in law courts</i> ✓ <i>Civil cases</i> ✓ <i>Civil actions</i> ✓ <i>State fees</i> ✓ <i>Participants in a civil case</i> ✓ <i>Criminal cases</i> ✓ <i>Administrative cases</i> ✓ <i>Publicity about court hearings</i> ✓ <i>Judicial forms</i> ✓ <i>Appeals</i> ✓ <i>Examples of petitions</i> ✓ <i>Information of public interest</i> ✓ <i>Enforcement activities</i> ✓ <i>Enforcing judgments</i> ✓ <i>Services provided by Soldanesti Court</i> • Statistical information which contains active links to: <ul style="list-style-type: none"> ✓ <i>Information note for 2009</i> ✓ <i>Statistics for 2010</i> ✓ <i>Statistics for 2011</i> ✓ <i>Statistics for 2012</i>

	<ul style="list-style-type: none"> • Information notes which contain active links to: <ul style="list-style-type: none"> ✓ <i>Amendment of the Code on Civil Procedures of the Republic of Moldova in Law no. 102 of 28 May 2010</i> ✓ <i>Analysis of economic causes when Law no. 163 of 22 July 2011 was ruled unconstitutional</i>
Vacancies	<ul style="list-style-type: none"> - Active link to <i>vacancies</i> which contains no information - Active link to <i>vacancies</i> with the announcement that Soldanesti Court currently has no vacancies
Useful Resources	<ul style="list-style-type: none"> - Active links to: <ul style="list-style-type: none"> • <i>Official website of the Republic of Moldova</i> • <i>Official website of the President of the Republic of Moldova</i> • <i>Parliament of the Republic of Moldova</i> • <i>Government of the Republic of Moldova</i> • <i>Ministry of Justice of the Republic of Moldova</i> • <i>Superior Council of Magistracy</i> • <i>Supreme Court of Justice of the Republic of Moldova</i> • <i>National Institute of Justice</i> • <i>National Council for State-Guaranteed Legal Support</i> • <i>European Court for Human Rights judgments</i>
News Archives	<ul style="list-style-type: none"> - Active links to: <ul style="list-style-type: none"> - <i>Year 2010</i> which contains active links to: <ul style="list-style-type: none"> • <i>8 September 2010 Appointment of presidents of some law courts</i> • <i>8 September 2010 Introduction of the new president of Soldanesti Court</i> • <i>11 October 2010 Open House in Soldanesti Court</i> • <i>19 October 2010 Report on the Open House</i> • <i>21 December 2010 Season's Greetings</i> - <i>Year 2011</i> which contains active links to: <ul style="list-style-type: none"> • <i>04 March 2011 Congratulations on March 8, 2011</i> • <i>19 April 2011 Happy Easter</i> • <i>24 August 2011 Working and leisure time in August 2011</i> • <i>26 August 2011 Schedule of calls from 27–31 August</i> • <i>27 August 2011 Congratulations</i> • <i>18 October 2011 Lawyer's Day</i> • <i>23 December 2011 Season's Greetings,</i> • <i>30 December 2011 Schedule of judges' calls from January to March 2012</i> - <i>Year 2012</i> which contains active links to: <ul style="list-style-type: none"> • <i>16 January 2012 Activities of Soldanesti Court in 2011</i> • <i>06 February 2012 Annual meeting of the judges</i> • <i>20 February 2012 Parliament approved draft Law no. 317 of 15 February on the first reading</i>

	<ul style="list-style-type: none"> • 24 February 2012 Draft Law no. 317 was not considered on 23 March 2012 on the second reading • 24 February 2012 Day of 3 March 2012 working day and 9 March 2012 day off • 24 February 2012 Announcement on the filling of a vacant public position • 06 March 2012, 8 March 2012 (translator's note: the women's day in Moldova) • 06 March 2012 Draft Law no. 317 of 15 February 2012 was passed on the second reading • 13 March 2012 Announcement on the extension of the recruitment for a vacant public position • 26 April 2012 Day off in April • 08 June 2012 Notice of request for proposals • 15 June 2012 Annual meeting of the judges • 25 June 2012 Notice of request for proposals • 10 July 2012 Notice of request for proposals
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The table shows that all menus are filled with information of public interest on the activities of Soldanesti Court, but the speed of downloading pictures on this website is slow. In the menu “Vacancies,” the links to vacant positions are going to be eliminated. The information on this page should be directly on the page with no links. Information about vacancies should be transferred from “News Archive” to “Vacancies.”

44. Stefan Voda District Court

Stefan Voda District Court Webpage

Stefan Voda Court has a web page on which it posts information for the public; it is updated as needed by the public relations specialist.

Table 44. Content of the web page of Stefan Voda Court

Menu title	Information posted on the web page
Message of the Court President	<ul style="list-style-type: none"> - Welcome address - A photo showing the façade of the courthouse, which cannot be

	viewed
Jurisdiction	<ul style="list-style-type: none"> - Excerpt from Law No. 514-XIII of 06 July 1995 on judicial organization - A short message about the jurisdiction of Ștefan Voda Court and of Slobozia Court, and a photo with the image of Themis
Regulatory Framework	<ul style="list-style-type: none"> - Active links to 14 basic regulatory acts governing the court activities - A list with four regulatory acts, none of which opens
Public Relations Service	<ul style="list-style-type: none"> - General information about the duties of the public relations specialist - Contact data for the public relations specialist - Contact data and telephone numbers of the judges at Ștefan Voda and Slobozia courts, the accountant and the head of chancellery
Media Relations	<ul style="list-style-type: none"> - Contact data of the person responsible for media relations
News	<ul style="list-style-type: none"> - News about the judicial information system - News about the launch of initial training on mediation - News about the official launch of the court website and the creation of the court's email address
Archives	<ul style="list-style-type: none"> - Information on the working hours of the archives, the location of the archive and the procedure for issuing copies
Organization	<ul style="list-style-type: none"> - Employment scheme for 2010 at Ștefan Voda and Slobozia courts
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS The latest judgments was posted on 6 August 2012
Information of Public Interest	<ul style="list-style-type: none"> - Work hours: an active link which informs citizens about the working hours of the court - Schedule of issuing judgments by the Ștefan Voda court chancellery: an active link which informs citizens about the days and hours when they may receive documents issued by the chancellery - Schedule for visitors: an active link that shows the hours the court president and judges will meet with citizens - Rules of conduct for the public and other persons in within the court: an active link presenting information about court organization in Moldova; general rules of conduct in courts, the chancellery, the courtroom and the archives as well as the means of communicating with the information and media relations service - Rules of conduct for the court staff: an active link to the corresponding SCM decision - Information of interest to the public: an active link that displays other active links with information on civil procedures, civil complaints, requests for issuing enforcement orders and the procedures for enforcing judgments as well as the rights and obligations of the participants in a trial - Regulations: an active link that displays a list of other active links to the following regulations: <ul style="list-style-type: none"> o Random Assignment of Cases in Courts;

	<ul style="list-style-type: none"> ○ Digital Audio Recording of Court Hearings; ○ Conduct of the Contest for Employment to the Position of Court Clerk; ○ Public Information and Media Relations Service; ○ Publication of court judgments on the website
Useful Links	- Links to the websites of some central and public authorities and other institutions. There are no names for the links.
Statistics	- Statistical data from 2008 to 2010.
Vacancies	- Stefan Voda Court openings for competitive positions.

Source: <http://jsv.justice.md/>

The table shows that all menus have information of public interest about the activities of Stefan Voda Court that is often accompanied by photos, images and graphs; however, the information in some menus should be reviewed. In “Useful Links,” the links indicated should have a name and should be arranged in proper order. In “Jurisdiction,” the table that shows the territorial jurisdiction of Stefan Voda Court should be reformatted. In “Regulatory Framework,” there are a number of judicial regulatory acts; however, four of them are not active and should be.

45. Taraclia District Court

Taraclia District Court Webpage

Taraclia Courthouse has a website where information for citizens is posted; it is updated by the public relations specialists as necessary.

Table 45. Content of the web page of Taraclia Court

Menu title	Information posted on the web page
Message of the President of the Court	Welcoming Message
Organization	<ul style="list-style-type: none"> - Competence - Table with the settlements falling under scope of Taraclia Court
Regulatory Framework	List of the main regulatory acts that govern the activities of the court
Public Relations Service	Does not contain any information
Press Releases	Does not contain any information
News	<ul style="list-style-type: none"> - Announcement of the position of translator - Active link to “Vacancies” that contains the same announcement on the position of translator in Russian
Archives	Active link to the category “Useful Resources” which contains no information
Organization	Court's organizational chart
List of Hearings	Information retrieved automatically from ICMS ¹
List of Case Files	Information retrieved automatically from ICMS

¹ File names are in Russian.

Database of Judgments	Information retrieved automatically from ICMS Last judgment was posted on 29 June 2012
Statistical Records	Does not contain any information
Information of Public Interest	Does not contain any information

Source: <http://jt.justice.md/>

Not all menus have information of public interest on the activities of Taraclia Court. The menu "News" and the link "Vacancies" contain the same announcement. The menus "Public Relations Service," "Press Releases," "Statistical Records" and "Information of Public Interest" should have information of public interest.

46. Telenesti District Court

Telenesti District Court Webpage

Telenesti Court has a website where information for citizens is posted; it is updated as needed.

Table 46. Content of the web page of Telenesti Court

Menu title	Information posted on the web page
Statistical Records	Information on Lorem Ipsum
Welcome to the Website of Telenesti Court	A picture is posted, but it cannot be seen
Congratulations	<ul style="list-style-type: none"> - A picture is posted, but it cannot be seen - Season's greetings
Message of the president of the court	<ul style="list-style-type: none"> - Photo of court president - Message of the president of the court
Competence	<ul style="list-style-type: none"> - General competence - Territorial scope
Regulatory Framework	<ul style="list-style-type: none"> - A picture is posted, but it cannot be seen - Table with 14 main regulatory acts that govern the activity of the court - List of 3 other regulatory acts
Public Relations Service	<ul style="list-style-type: none"> - Working hours - Office hours
Press Releases	A picture is posted, but it cannot be seen
News	<ul style="list-style-type: none"> - Vacancies - Open House
Archives	Organizational chart
Organization	No information
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS Last judgment was posted on 31 July 2012
Archives	<ul style="list-style-type: none"> - Information note 2011 (6 months) - Information note 2010 - Information note 2010 (9 months)

	<ul style="list-style-type: none"> - Information note 2010 (6 months) - Information note 2019 - Information note 2011
Information of Public Interest	<ul style="list-style-type: none"> - Link to the menu "<i>Telenesti District</i>", which contains two pictures that cannot be seen and a link to the website of Telenesti District - Link to the <i>Code of Conduct for Public Servants</i> - Link to the <i>Rules of Conduct for Parties in Litigations in Court</i>, which contains an image that cannot be seen - Link to <i>Resources for drafting statements of claim</i> - Link to <i>Request for issuing an enforcement order</i> - Link to <i>Services provided by Telenesti Court</i> - Link to <i>Staffing scheme of Telenesti Court</i> - Link to <i>Statement of income of judges from Telenesti Court</i> - Link to <i>Activity plan of Telenesti Court</i> - Link to <i>Schedule for issuing documents by the chancellery of Telenesti Court</i> - Link to <i>Working hours of Telenesti Court</i> - Link to the <i>Code of Conduct for Court Staff</i>

Source: <http://jtl.justice.md/>

Most of the menus have some information of public interest; however, sometimes the menu titles and their contents are inconsistent and sometimes the information is not organized. The menu "*Regulatory Framework*" includes several acts that relate to the judiciary; however, the links are not active. To facilitate public access, it would be better to have active links in this menu. In "*Competence*," the table showing the jurisdiction of Telenesti Court should be reformatted. "*Archives*" should have information about issuing copies of judicial acts, and the organizational chart of the court should be in "*Organization*."

47. Ungheni District Court

Ungheni District Court Webpage

Ungheni Court has a website where information for citizens is posted that is updated by the adviser to the president of Ungheni Court as needed.

Table 47. Contents of the web page of Ungheni Court

Menu title	Information posted on the web page
Main Page	<ul style="list-style-type: none"> - Information about the court's tax identification number and treasury account - Schedule for issuing forms by the chancellery and contact data of the chancellery
Message of the Court President	Welcome
Competence	<ul style="list-style-type: none"> - Competence - Table of the territory under the jurisdiction of Ungheni Court - Picture of flowers

Regulatory Framework	List of the main regulatory acts that govern the court
Public Relations Service	Background information about this position, responsibility of the specialist and his/her contact data
Mass Media Relations	- General information about relations with mass media; - Court contact data and working hours
News	- Active link to “Magna Carta of the Judges” that in turn contains an active link to the website of the Council of Europe - Announcement about establishing the court's e-mail
Archives	- General information about the archives - Active link to the SCM Decision no. 473/21 of 18 December 2008 on Amendments and Addenda to the Guidelines on Secretarial Work in Courts and Courts of Appeal which directs visitors to the website http://www.csm.md which generates an error - Active link to the Law on the Amendment of the Law on the Archival Fund of the Republic of Moldova - Active link to “Links” which contains functional links to the following web pages: “Parliament of the Republic of Moldova,” “Government of the Republic of Moldova,” “Ministry of Justice,” “Supreme Court of Justice,” “Supreme Council of Magistracy,” “Ministry of Home Affairs,” “General Prosecutor's Office,” “Center for the Combating Economic Crimes and Corruption,” “Legislation of the Republic of Moldova” and “The European Court of Human Rights.” The link to “President of the Republic of Moldova” generates an error and the link to “National Institute of Justice” directs visitors to the NIJ website but generates error - Court contact data and working hours
Organization	- Active link to the rules of conduct for court staff - Court organizational chart
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS
Statistics	Picture with no information
Chancellery	- Information about the activities of the chancellery - Court contact data and working hours
Information of Public Interest	- Information about the fact that lawyers must attend court hearings properly attired in compliance with the Lawyer's Code of Ethics - Rules of conduct for the employees of courts - Rules of conduct for participants in cases and other people in law courts
Announcements	Active link to “Vacancies” which contains information about the form and content of the application.

Source: <http://jun.justice.md/>

The table shows that not all the menus have information of public interest. Sometimes information is duplicated or appears even three times like the court's contact data. In “Competence,” the picture should be deleted and the table should be reformatted. Information on the contact data and working hours of the court should be in just one menu. The duplication of rules of conduct for court employees in

“Organization” and “Information of Public Interest” should be eliminated, and information should match the title of the menu.

48. Vulcanesti District Court

Vulcanesti District Court Webpage

Vulcanesti Court has a web page on which it posts information for the public; it is updated as needed by the public relations specialist.

Table 48. Content of the webpage of Vulcanesti Court

Menu title	Information posted on the web page
Introduction	No information.
Message of the Court President	<ul style="list-style-type: none"> - Message of the court president - Photo of the courthouse façade that cannot be viewed.
Regulatory Framework	<ul style="list-style-type: none"> - Table with basic regulatory acts governing the court’s work - List of other regulatory acts
Jurisdiction	<ul style="list-style-type: none"> - Information on the jurisdiction of Vulcanesti Court - Territorial jurisdiction of the court - Photo that cannot be viewed.
Organization	<ul style="list-style-type: none"> - Table of the court staff - Vulcanesti Court’s organizational chart
List of Hearings	Information extracted automatically from ICMS
List of Case Files	Information extracted automatically from ICMS
Database of Judgments	Information extracted automatically from ICMS
Statistics	<ul style="list-style-type: none"> - 2010 Statistical Report on civil, criminal and administrative cases. - 2009 Statistical Report on civil, criminal and administrative cases. - 2008 Statistical Report on civil, criminal and administrative cases.
Archive	<ul style="list-style-type: none"> - Description of archive’s functions - Information on the program of the archive
News	No information.
Public Relations Services	<ul style="list-style-type: none"> - General information on the responsibilities of the public relations specialist - Regulations for the Public Information and Mass Media Service.
Press Releases	No information
Mass Media Relations	No information
Information of Public Interest	<ul style="list-style-type: none"> - Rights and obligations of trial participants - Summons - Appeals - Recourse - Dictionary of legal terms - State Agencies for Protection of Law Rules
Announcements	Link – <i>Job Vacancy</i> . No information.
Useful Links	No information.

Source: <http://jvl.justice.md/>

The table shows that, in general, the menus contain some information of public interest; however, some menus do not, and the information in other menus needs to be reformatted. The menu “*Legal Framework*” contains a list of several regulatory acts. To facilitate the access to them, it would be better to post active links in this menu. In the menu “*Jurisdiction*,” the table with information on the localities under the jurisdiction of Vulcanesti Court should be reformatted. In the menu “*Links*” links to the central public authorities should be posted in an appropriate order.

49. Commercial District Court

Commercial District Court Webpage

The court has a website where information for citizens is posted; the consultant updates it.

Table 49. Content of the web page of Commercial District Court ²

Menu title	Information posted on the web page
Message of the president of the court	Welcoming message of the president of the court
Competence	- Competence - Table with settlements falling under scope of Commercial District Court
Regulatory Framework	- List of the main regulatory acts that govern the activity of the court
Public Relations Service	Does not contain any information
Press Releases	Does not contain any information
News	Active link to “Vacancies” which contains no information
Archives	Active link to “Links” which contains no information
Organization	Court's organizational chart
List of Hearings	Information retrieved automatically from ICMS
List of Case Files	Information retrieved automatically from ICMS
Database of Judgments	Information retrieved automatically from ICMS Last decision was posted on 31 May 2011
Statistical Records	Does not contain any information
Information of Public Interest	Does not contain any information

Source: <http://je.justice.md/>

Not all menus have information of public interest about the Commercial District Court. Information about vacancies should be removed from "News." The menus "Public Relations Service," "Press Releases," "News," "Archives," "Statistical Records" and "Information of Public Interest" contain no information.

² On assessment day the website stated the name of the court as the Economic District Court.