

Latin America and the Caribbean Unit

Bolivia Profile

Family Planning Management Development (FPMD)

Project Number: 936-3055

Agreement Number: CCP-A-00-95-00000-02

Office of Population, USAID

Management Sciences for Health

165 Allandale Road

Boston, MA 02130

1997

Bolivia

- ▶ Clients: **Caja Nacional de Salud (CNS)**
(Public sector-- the Bolivian “Social Security” health care provider. FPMD works with the CNS’ National Reproductive Health Program)

- ▶ Number of years program in operation: Seven (7)
(FPMD began subproject activities in 1991)

- ▶ Level of FY98 funding: US \$109,494

- ▶ Field presence: yes no X

- ▶ Overall/Broad Goal:

FPMD’s technical assistance to the CNS seeks to improve the quality of reproductive health care service delivery provided by CNS polyclinics. By increasing access and improving the quality of reproductive health services provided by the CNS, this intervention contributes to a national reduction in maternal and child mortality and morbidity, one of the key strategic objectives of USAID/Bolivia’s National Reproductive Health Program (NRHP).

- ▶ Strategic Importance:

In a context of increasing competitiveness among Bolivian health care providers, the health care services provided by the CNS have been perceived by Bolivian clients to be of poor quality. Technical assistance from FPMD in the methodology of Continuous Quality Improvement is enabling CNS polyclinics to improve the quality of the services they provide. FPMD is currently supporting the pilot accreditation of seven (7) CNS polyclinics serving the La Paz metropolitan area. Accreditation of these polyclinics as providers of high quality health care will enhance the Bolivian public’s perception of the CNS’ services.

- ▶ Which of the four FPMD elements are operating in this project:

(1) Strengthening Institutions, (2) Designing Innovative Management Tools, (3) Developing and Using Local Capacity, and (4) Using State-of-the Art Communications Technologies

- (1) Strengthening Institutions:

Continuous Quality Improvement (Caja Nacional de Salud: 1996, 1997, 1998)

- (3) Developing and Using Local Capacity:

Mexican and Bolivian consultants provide technical assistance in support of the CQI process and the accreditation of polyclinics of the Caja Nacional de Salud

(1997, 1998)

- ▶ Collaboration
- ▶ Other CA's: N/A