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## **COUNTERPART CONSORTIUM**

### **PROGRAM OF CIVIL SOCIETY AND NGO DEVELOPMENT FOR THE CENTRAL ASIA REGION**

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#### **QUARTERLY REPORT**

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## I. BROAD SECTOR SUPPORT: COUNTERPART INTERNATIONAL

### A. PROJECT PURPOSE

**Strengthened democratic culture among citizens and targeted institutions**

### B. PROJECT IMPACTS

#### KAZAKHSTAN

##### **Sustainable Civil Society Organizations**

##### ***Counterpart Trainings Helped Rural NGOs Conduct Successful Fundraising***

Non-governmental organizations in small cities and rural areas do not have the ability to develop their professional skills by participating in trainings because of their remoteness from big cities. In the Atbasar region of Akmola oblast there are about 12 NGOs and initiative groups that have not been able to participate in capacity building trainings. In September 2001, *Astana CSSC* conducted a training workshop on Project Design for these organizations. There they obtained knowledge and skills, and actually designed 8 projects. Currently, 4 of these projects have received financial support from ISAR, Eurasia Foundation and Virtual Foundation.

- *Club Of Local Lore Kapelka* (Zhaltyr station of Atbasar District) - \$2000 grant from ISAR
- *Angel* (Atbasar District) ISAR – \$1240 grant under Kaspiy program
- *Protalinka* (Pokrovka village) – \$500 grant from Virtual Foundation to plant a lilac garden
- *Initiative Group Of Solitary Women* - \$7000 grant from Eurasia Foundation to establish a Center for the Children of Teachers

##### ***New Year's Present to Children From Poor Families***

Poor families inhabit the former dormitory of Almaty Cotton Factory, the majority of whom are single women with children and families. It is hard for the parents to provide their children with necessary food and clothing because the majority of the people are internal migrants and unemployed. NGO *Den*, which was organized by a local women's initiative group, registered with the help of *CSSC Zhalgas Counterpart* and participated in several trainings on Fundraising, Project Design, NGO and Community and others. They also successfully conducted fundraisers with the help of Chevron Oil Company and provided 100 children from poor families with tickets to the circus, where they enjoyed a New Year's show and received presents.

##### ***Rehabilitation for Children With Cerebral Palsy***

There are more than 20,000 children with cerebral palsy in Kazakhstan. In November 2001, *Public Foundation Alem Komek* the partner of *CSSC Zhalgas Counterpart*, which participated in all training seminars and consultations, opened the *Rehabilitation Center for Children with Cerebral Palsy*. Under the guidance of special trainers, children can exercise and receive massage and "hippo therapy". With the help of the private sponsors, the Center purchased special antigravity space costumes from Moscow's Space Institute. These costumes, specially designed to help the astronauts to adapt to anti-gravitational conditions, significantly alleviated the process of children rehabilitation. The costume helps the child to move and stand, even if he was unable to do it before. The event was widely covered by local press and TV channels.

##### ***National Consumers League Of Kazakhstan Successfully Implements Its Strategic Plan***

Counterpart's focus NGO *National Consumer League of Kazakhstan* implemented a strategic plan to expand its activities and attract funds from international donor organizations. Recently three of the organizations projects have attracted the attention of two donor organizations: Eurasia Foundation and Soros-Kazakhstan Foundation.

- A project "Legal Protection of Consumers' Rights" was funded by Soros Foundation in the amount of \$11,171. At the end of the project there is a plan to issue a collection of judicial precedents on consumers right protection;

- A project “International Round Table: Social Partnership in the Field of Consumers Rights Protection” was funded by Soros Foundation in the amount of \$13,986.
- A grant from Eurasia foundation in the amount of \$31,901 was donated for the "Establishment of an Educational Center for Teachers”.

#### ***Four NGOs Receive Funding***

NGOs in the Astana region have had problems attracting project funding due mainly to their lack of experience in project design. Ongoing support from the Astana CSSC including trainings on fundraising and project design, project design consultations, and dissemination of information about grant programs and donors has resulted in funding for four client organizations through the ECO Center’s grant program *US/Kazakhstan Women’s Grant Program for NGOs*.

- *Volunteer Center* - \$1530 for assisting a boarding school for handicapped children to organize athletic activities, help children adapt to the outside environment and inform the community about the students’ problems;
- *Ardager* - \$1600 to establishing the *New Century Support Center* to provide 45 elderly people in Astana with basic business skills;
- *Zhenskiy Luch* - \$1800 to train unemployed women and providing psychological rehabilitation;
- *ZAMA* - \$1500 to building a creamery under the *Leadership Development Program*. The purpose of the creamery is to provide people of Atbasar with sunflower-seed oil that will be cheaper than imported oil.

#### **Social Partnership**

##### ***Government Recognition of NGOs***

As a result of Counterpart’s Social Partnership training, program realization by NGO *CSSC Association of Kostanai Oblast* and other NGOs have begun to enter into social partnerships. NGOs in the region obtained not only the recognition of local governmental structures but are also actively involved in joint projects initiated by Akimat and Maslikhat. In December 2001, the recognition of NGOs was supported by an official acknowledgement when Dmitriy Dey a president of NGO *Association of Kostanai Oblast* was invited as a representative of NGOs to participate in a meeting devoted to the celebration of the Independence Day of the Republic of Kazakhstan. There he was awarded a medal in recognition of 10 years of the Republic of Kazakhstan’s Independence by the president of the Republic of Kazakhstan.

#### **Advocacy**

##### ***Repatriates Receive Legal Consultations***

Oralmans, repatriates of Kazakh origin, are one of the socially vulnerable groups in Kazakhstan. These people constantly face problems with the judicial system because of their lack of Russian language skills, poor living conditions, insufficient education level, and different culture. *Sary Arka*, a cooperative public fund, was established in Astana in April 2001 to support repatriates, protect their rights, and assist them in problem solving. The fund developed a proposal, with consultation and support from the Astana CSSC, to open an Oralman Consulting Center. An \$18,000 project was funded by the Soros Foundation and began on September 4th. During the first two months of the projects implementation more than 70 Oralmans from Uzbekistan and Mongolia received consultations on citizenship, pensions, welfare and employment issues. In addition, 10 Oralmans received dwellings and 2 repatriates were employed.

##### ***Successful Campaign Results in Community Improvement***

The *Duman* community appeared in the suburbs of Almaty in the early 1990<sup>s</sup>. During this time of economic crisis many migrants from rural areas occupied and settled lands that were formerly municipal properties. The administration did not name the streets in the community and did not provide numbers for the houses. Since there were no streets, no house numbers, and no postal codes, the people were unable to call for an ambulance, fire brigade or police. Without a mailing address they were not able to receive their pensions, letters or get a job. *CSSC Zhalgas Counterpart* and NGO *Baspana* conducted PCA research in the community in February 2001. The informal community

leaders (The Council of Elders) together with NGO *Baspana* have started the advocacy process. In April 2001, the Almaty City Administration issued a decision to give streets a name, houses a number and a postal code for the community. As a result of this advocacy campaign in cooperation with NGO and CSSC more than 1000 families (7500 people) received a proper addresses to ensure postal and social service delivery.

### ***NGO Launches An Advocacy Campaign***

In 1996 the Government of the Republic of Kazakhstan eliminated all benefits for Afghan War Veterans. Previously, they had the right of free public transport, reduced utilities payments, free medical care and free country travel once a year. These benefits have been replaced by a \$10 per month pension. The situation has been complicated by the fact that Afghan War Veterans don't have the status of War Veterans. *Almaty Society of Disabled Afghan War Veterans*, a partner of CSSC Zhalgas, a participant in Counterpart training seminars, and a participant in the Community Outreach Program, started an advocacy campaign in order to participate in the development of the new law on War Veterans, under which they hope the rights of Afghan War Veterans will be protected. As a first step in the campaign, they organized a conference in Almaty on December 3<sup>rd</sup> and 4<sup>th</sup>, where a number of issues were discussed with the 20 members of other Afghan War Veterans Societies and representatives of Almaty Akimat (local government). The draft law was submitted to Parliament, where it would be discussed in late January. Zhalgas Counterpart advised the NGO on fundraising issues and helped them to design a proposal on the organization of the conference, with which they then received \$2000 from Soros Foundation

### **Community Mobilization**

#### ***People Begin To Believe In Own Strength***

General inactivity and overriding pessimism of the population have become major social problems in Kazakhstan, particularly in depressed regions such as former Semipalatinsk oblast. However, the desire to change living conditions for the better became the motive behind a participatory community appraisal among inhabitants of Begen Village of Beskaragai region by NGO *ZhenSovet Arna*. The main problem mentioned by the people was pollution and the lack of vegetation. To solve this problem the community applied to Counterpart for financial support for an environmental project. The project has been successfully implemented and it has already seen its first impacts. For example, local citizens organized four street committees to keeping order in the village; also there was a meeting of akims (heads of the village) of the region devoted to solving such problems. The akim of Beskaragai region then made a decision to spread their experience of community cooperation, local government cooperation, and NGO development throughout the entire region.

#### ***Community Action Grants Generate Interest in Community Problem Solving***

*Home Proprietors Cooperative (HPC)* with financial and technical assistance from Counterpart, developed a program of community involvement to solve its own problems. In an effort to provide inhabitants of buildings with safe and comfortable entrances, the organization changed the attitude of people (employed, unemployed, children, adults and pensioners) towards activities near their residence. Local involvement was much larger than planned and gradually the inhabitants themselves began to do additional work by contributing their own resources, labor and materials. In addition, owners of a café, shops and a chemist, who are located on the territory of HPC also began to participate in the accomplishments of HPC with supporting funds, materials, and community reparation and creation of architectural structures. HPCs activities became famous among the local governmental, housing and communal services and mass media. Currently, representatives of HPC, together with an initiative group, which was formed during the projects implementation, are developing a plan for future activities.

#### ***Government and NGOs Work Together on Shelter For Homeless Children***

Deterioration of the economic condition in the country resulted in the growing number of unfortunate families, where children are abandoned; and some are forced to leave their homes and prostitute themselves to earn a living. On July 2001, an initiative group headed by Gulnara Kaldybaeva applied to Counterpart support center Zhalgas with a project to provide shelter for the homeless children. The

initiative group received consulting, training and technical assistance. As the result, on October 16<sup>th</sup> this group was registered as a public funded *Seed* shelter for homeless children. The organization attracted the attention of Akimat governmental authorities to the problem of homeless children and with its help received a building in the Aksai district of Almaty for a Kindergarten.

## **KYRGYZSTAN**

### **Sustainable Civil Society Organizations**

#### ***Youth Information Center***

As a result of difficulties associated with the transition period in Kyrgyzstan, infant and mortality rates in the Naryn oblast have been increasing. Two contributing factors are the lack of access to information about family planning practices and the lack of knowledge on the part of youth about healthy lifestyles. The NGO *Eldos* has been working to educate the population of Naryn about family planning and practicing safe sex. *Eldos* has conducted a number of sexual education seminars for young people and family planning seminars for women. In 2001 the European Alliance on Reproductive Health supported *Eldos*' efforts to open a *Youth Information Center (YIC)* on sexual education. As a result of this expanded programming and funding *Eldos* has achieved the following:

- Trained five volunteers in reproductive health practices;
- Conducted two seminars on reproductive health for teachers and students of Naryn educational institutions;
- Distributed 50 booklets on family planning and sexual education for teenagers free-of-charge;
- Conducted sexual education lessons at village schools;
- Opened a *Health Center* in the Jan-Bulak village; and
- 100 teenagers, students, teachers and doctors have visited the center since its opening.

#### ***Family Practitioners Fighting Sexually Transmitted Diseases***

*Family Groups Practitioner Association (FGPA)* has been working with 803 groups of Family Practitioners in the Kyrgyz Republic on the issue of sexually transmitted diseases (STDs). During 2001, the FGPA conducted a marketing survey to determine the percentage of people with STDs. While conducting the survey, FGPA used PRA methods, learned at Counterpart trainings. The survey resulted in the pilot project aimed at decreasing STDs in the Tokmak City. Shortly after the FGPA received funding from the Soros Foundation in the amount of \$4,200 to provide specialists of FGPA with professional and modern diagnostics of sexually transmitted diseases (seminars, workshops) and also to provide Family Practitioner Groups with necessary medications for combating STDs. The project is being implemented successfully, and to date 20 doctors in Tokmak City are proactively conducting elucidative work among the local population, identifying high-risk groups and providing treatment services worth \$5,600.

#### ***Kyrgyz Club of High Blood Pressure Patients***

Cardiovascular diseases are one of the leading causes of death in Kyrgyzstan. 70-80% of cardiovascular diseases are caused by hypertension and coronaries. Most high blood pressure patients are not aware of basic preventive measures and lack the funds to buy the necessary medicines. The staff members of the *Kyrgyz Club of High Blood Pressure Patients* in conjunction with the *National Center of Cardiology and Therapy* developed a project proposal to increase the effectiveness of prevention and treatment of high blood pressure patients and coronary patients at the ambulatory-polyclinic level in Bishkek. The Club's staff was trained by Counterpart in Project Design and Fundraising. They won an open contest sponsored by the Obligatory Medical Insurance and were awarded \$14,590. The Club began implementation of the project in August 2001. Fifty low-income high blood pressure patients and coronary patients have already been treated through the program *Schools of High Blood Pressure Patients* and have received medicine free of charge. The doctors of the Family Practitioner Groups of the hospitals # 6 and # 7 received 25 tonometers for measuring blood pressure to replace their dilapidated supply.

## **Advocacy**

### ***Solving Problems Locally***

Legal knowledge among the residents of Bishkek is low. Legal illiteracy leads to the deterioration of relations between citizens, businesses, and local authorities and hampers the process of solving infrastructure problems. Public building associations have been working to eliminate information and legal gaps in the knowledge of the inhabitants, define strengths and weaknesses of their own work, and establish links with state and other organizations to collectively define ways to solve local problems. The public associations' activities will also aid in lobbying social issues. The members of the public association *Kut - Doolot* were trained in Project Design and NGO Public Relations at the *InterBilim Center*. *Kut - Doolot* designed a project proposal for educational seminars on legal issues for women and youth in Archa- Beshik. The project proposal was approved and an \$882 grant was awarded through the Democracy Commission of the US Embassy. The NGO *Kut-Doolot* conducted 18 training workshops for 203 participants and held round tables with parliamentary deputies, city council members, Lenin Rayon officials, the Committee of Self-governance, NGOs and the mass media. 82 women from Archa- Beshik found solutions to problems related to the registration of land plots and passport registration; 15 women joined and formed a women's groups of self-assistance; and a 10-year old problem with drinking water in the Archa-Beshik housing estate was solved due to lobbying skills learned by residents.

## **Community Mobilization**

### ***Restoration and Clearing of the Drainage System in Krasnaya Rechka***

In February the Kant CSSC conducted PCA exercises in Krasnaya Rechka, which revealed reconstruction of drainage networks as the main problem facing the community. There are 7,025 villagers (1, 536 families) in Krasnaya Rechka. The existing drainage system was outdated and hadn't been serviced in at least 15 years. The result of this neglect was that there was no resetting of subsoil waters so fields bogged and soil quality degraded. Together with the Kant CSSC the community designed a project to solve this problem. The village administration, the Department of Irrigation Systems, and the community worked together to restore the drain lines. The village administration allocated \$390 to purchase diesel fuel for two dredges, the Department of Irrigation Systems paid for specialists to oversee the repairs, and the community organized brigades for digging irrigation ditches and guarding the equipment. The community succeeded in restoring and clearing three drainage systems. As a result, subsoil waters from 200 hectares now drain freely and provide irrigation to 140 hectares of land used for sugar beet and corn production. The lands belong to the village administration and community members. 97 refugee families rent lands from the local villagers and plant and sell sugar beets to supplement their own family income. The local villagers grow corn to provide their households with forage. The community made plans to restore three more systems.

### ***Repair of the Secondary School in Chui-Tokmak***

There are 42 general schools in Chui-Tokmak, most of which are in need of maintenance and repair. For example, school #37 was built 40 years ago and has never undergone major repairs. 80% of the school's facilities, including lighting, heating, doors, window frames and restroom facilities are worn-out or unusable. Using skills gained in Counterpart trainings in project design and fundraising, NGO *Yrys Kenchi* designed a project to repair school #37. The project received funding from Mercy Corps International in the amount of \$2,590 and the city Department of Education contributed \$485. As a result of strong leadership by the NGO and participation of parents, teachers, pupils, senior students and local villagers, the repairs were completed in a months' time (even though original plans called for a two month implementation timeline). The repaired school now has functioning heating and lighting systems, freshly painted and re-framed windows and doors, and working lavatories. As a result, 246 school children including 52 refugee children are regularly attending school this year at school #37.

### ***Initiative Group Leads Way for Access to Clean Drinking Water***

PCA exercises conducted by Counterpart in the village Chon-Kara revealed a severe shortage of drinking water resulting from outdated pumping equipment for the existing pump station. 2,517 villagers, including 117 refugees from Tajikistan republic live in Chon-Kara. An initiative group from

the community developed a plan of action to reconstruct the pump station. With Counterpart guidance, the initiative group designed a proposal and received \$900 in funding from both Counterpart and Mercy Corps to repair the station. The two donor projects reinforce one another and will ensure access to clean water for years to come.

### ***NGO Finds Creative Solutions to Address Refugee and Community Needs***

The village of Chon-Kara has had trouble maintaining its medical facilities, particularly the medical ambulance station. The roof leaks, the floors are rotting, and the general dampness of the building creates an unhealthy environment for patients. The NGO *Avaz-Makham*, using skills gained in Counterpart trainings in NGO and Community, Project Design, and Fundraising developed a number of projects to repair the village medical ambulance station. With \$1,865 in support from Mercy Corps, *Avaz-Makham* is using Tajik refugees as laborers to repair the building. The refugees are “paid” with food products donated from resources outside the budget of the project. It is anticipated that in the near future the repairs will be complete and the village medical ambulance station will be providing services to 2,517 members of the community, including 117 refugees (21 families).

### ***Employment and Infrastructure Improvements Through Partnership***

Unemployment and dilapidated infrastructure facilities plague the *Jalgyz-Terek* VI. of the Naryn Oblast. The repair and maintenance of water pipeline systems, built in 1950, have not occurred for over a decade. In 2001 the members of the NGO *Nasip-Ber* attended training workshops in Project Design, Fundraising, Financial Management and Financial Reporting, conducted by the Naryn CSSC. After researching the social and economic problems of the local community, *Nasip-Ber*, together with active community members, designed a joint project aimed at repairing the water pipes. The project proposal was approved and \$2,000 was awarded by the UNDP under the program *Strengthening Capacity of the NGO/Community Based Organizations in the Social Sector*. The project, implemented jointly with local governments and the Oblast Employment Center, created 10 jobs for unemployed villagers who lined a self-flowing channel to the water pipe system and did partial repair of the water pipe system in the village of Jalgyz-Terek. The Employment Center covered the salaries for the 10 workers. The leader of the *Namys* fund provided \$520, the Governor’s Fund provided \$285 for purchasing diesel fuel, the Rayon Administration set aside \$210 from the local budget to cover oil and cement costs, the local municipality gave \$980. Local partners contributed \$1,991. As a result of the project, the villagers of Jalgyz-Terek have access to clean drinking water.

### ***New Community Based Organization Begins Fundraising***

An old water pipe built in 1967 in the villages of Andarak and Iskra of *Sumbulin* municipality in the Leilek Rayon had not been repaired since it was built. This problem resulted in the poor quality of the water supply and regular breaks in the water pipe. The municipality, which is an owner of the water pipeline, could not repair it because of budget constraints. The Water Committee *Leilek-Sumbula-Suu*, registered as a public association, decided to address that problem. After attending Counterpart training workshops in NGO and Community and Project Design, the association submitted a funding proposal to the Soros Foundation. The project was approved for \$2,461. Currently, the Water Committee in partnership with the administration of the Sumbulin municipality proactively involves citizens of Andarak and Iskra in the project’s implementation. In order to ensure project sustainability, the village population is ready to pay fees for further maintenance of the water supply system.

### ***People in Remote Regions Reap Health Benefits From NGO Partnership***

The remote populations in mountainous regions of the Kyrgyz Republic had never been examined or treated for cardiovascular diseases. The *Kyrgyz Club of Patients with High Blood Pressure*, involved in the *Health NGO Capacity Building Initiative Program* of Counterpart, took part in training workshops and received consultations on establishing partnerships. Technical assistance from Counterpart allowed the NGO to design a project *Qualitative selection of therapy of the hypertension disease on the basis of patients inherited genetics* which was approved by the *Imperial College* based in the *Hammer Smith Hospital* in London. The project has been implemented in partnership with the *Molecular Biology Department* in England. The partners plan to finance the project throughout the next three years. The first installment of \$3,000 was made this year. During the first year of the

project, about 4,000 people from Alai, Sulukta, Kemin Rayons and Bishkek were examined. According to the test results, 1,200 people were identified as a high-risk group for cardiovascular diseases. Shortly after, 18% of newly registered patients and 40% of the group of high-risk people were registered by health authorities and received preventive treatment.

## **TAJIKISTAN**

### **Sustainable Civil Society Organizations**

#### ***Munis Generates Income From its Private Land***

Due to the highly regulated and uncertain business environment in Tajikistan, many Tajik NGOs are unable to carry out economic activities for their financial sustainability. The community organization *Munis*, which is one of Counterpart's target NGOs, generated approximately \$4,500 from growing, harvesting and selling wheat, rice and other agricultural products. These products are grown on 19 hectares of land that were given to *Munis* by the local government as a result of efforts by *Munis'* Board of Directors. Of this income, \$3,000 will be spent on wages for workers who are at the same time *Munis'* beneficiaries and also to support other needy families in Hissar region. The remaining \$1,500 will be used for *Munis'* expenses and for their organizational development.

#### ***NGO Fair in Khujand Attracts Donors and NGOs***

The Khujand CSSC conducted the first NGO Fair in Tajikistan, at which 30 NGOs of the Sughd Oblast displayed their services to the public. Two of the goals of the fair were to assist NGOs in finding partners and to help NGOs get support for their project ideas from international donor organizations. Participants included local NGOs, business, government, media and representatives of international organizations. The NGO Fair had a positive impact on the population of Khujand. One of the positive outcomes of this fair was that NGO *Youth Group for Environment* was successful in making an agreement with OSCE. OSCE will now support their project aimed at preparing young trainers in Khujand. This event was covered by the local media.

#### ***Fidokor's Moves Towards Sustainability***

The financial sustainability of CSSCs has been a top priority for Counterpart International. NGO *Fidokor*, which runs the CSSC in Kurghon-teppa, has recently obtained another donor to ensure its sustainability in the future. Mercy Corps International has invited *Fidokor* to be its partner in the implementation of its new agricultural program. The amount of the grant that will be given to *Fidokor* to carry out this project is \$2,500 and project duration is 6 months. According to the project proposal developed by *Fidokor*, they will participate in developing the training module on Marketing of Agricultural Products for Farmers and conduct these training workshops for farmer associations in Bokhtar, Vakhsh, Kolkhozabad and Ghozimalik Districts of Khatlon Oblast. *Fidokor* is planning not only to get additional funding sources but also to improve its capacity in agriculture and farmer association development. In particular, 3 of *Fidokor's* members have already attended the Interactive Agriculture Courses conducted by MCI.

#### ***Hamroz Provides Jobs for Refugee Women***

The problem of unemployment has been a critical issue for most of Tajikistan's population, especially for women. Counterpart's target NGO *Hamroz* has established a sewing workshop in Kurghon-teppa, where 62 women work in three shifts producing handicraft and other products to sell to various institutions. Part of the income is paid to cover labor costs and the rest is spent for raw materials and project sustainability. All women working in the workshop are former returnees from neighboring communities. Due to *Hamroz's* successful fundraising campaign, the United Nation's World Food Program supported the project by covering the equipment cost and by providing food commodity for the project's beneficiaries. *Hamroz's* members have taken a number of Counterpart's training workshops, including fundraising, project design and small business development.

#### ***NGO Medservice Succeeds In Running An Income Generation Project For Needy Women***

After NGO *Medservice*, one of Counterpart's target NGOs, conducted a Problem Identification workshop with the members of their target communities, *Telman* and *Sharq*, unemployment and lack

of sources of income were identified as top priorities for these two communities. In the second part of the workshop in the *Telman* community, some women suggested creating a workshop for sewing market bags from empty sacks that can be obtained for free from some humanitarian organizations. Community activists with *Medservice's* assistance applied to World Food Program (WFP) with their proposal to which WFP agreed to provide them with the sacks as well as food for the workers. In addition, some community members agreed to give their sewing machines to the workshop. Now, 60 women from the two communities work in the workshop making bags and selling them in bazaars. Before starting the project, project members researched local bazaars and assessed the demand for these market bags in different market places. After *Medservice's* negotiations with Oktyabrski District Government authorities, the project implementers were also freed from tax obligations. The project members are planning to increase the wages of each member from 7-9 Somoni (\$2.8 – \$3.6) to 12-14 Somoni (\$4.8 – \$5.6) per week by increasing the production of bags and sewing other items as well. Since *Medservice* is Counterpart's target NGO it has received a great deal of training and technical assistance from Counterpart. When working with local communities, *Medservice* uses the knowledge, skills and techniques gained from the TOTs on PCA, Volunteer Development and Facilitation Skills provided by Counterpart.

### ***Harmony Of World Launches New Environmental Projects***

The NGO *Harmony of World* has always been active and enthusiastic in supporting children, as stated in their mission. However, lack of fundraising and marketing skills didn't allow the NGO to succeed in implementing their ideas. After attending the training workshops on Fundraising and Project Design conducted by Dushanbe CSSC, NGO *Harmony of World* managed to receive a grant from UNDP for translating, publishing and distributing 4,000 books, *Jelly Jam People Preserver*, an ecological book for children into Tajiki. The book will teach children about the environment and how to preserve it. This is the first project of *Harmony of World* supported by an outside donor. Before that they were using small donations from local business structures, which were not enough to implement big projects. The NGO has also submitted a project proposal to AED to conduct interactive trainings for 100 schoolteachers and kindergarten educators to teach the above-mentioned book. These 100 teachers will educate 5,000 children from Dushanbe. The proposal is likely to be supported by AED.

### **Social Partnership**

#### ***Pirchid Community Initiative Group Succeeds in Secondary School Renovation***

NGO *Kalam*, which runs the Khorog CSSC in GBAO, conducted a PCA activity with *Pirchid* community members. During the meetings the community members complained of poor conditions at the secondary school. For example, a leaky roof is causing physical damage to the building, which contributes to the susceptibility of children to airborne infections. Although the government is responsible for the maintenance of the school, it was not on their list of priorities to take care of. During the PCA workshop an initiative group was created by teachers and parents to resolve this problem. It turned out that the Head of the school was also a Deputy of the GBAO Council and was able to solicit support from four other deputies from Khorog for school repairs. As a result of negotiations with the government, it was agreed that the government would provide money to purchase and transport materials and the community would provide labor for the repairs. The local government \$30,000 worth of materials and the community members renovated the school. Now 1,200 children students sit in comfortable and warm classrooms.

#### ***Tajik Air and Government Power Engineering Company Contribute to NGO TAIS Program in Supporting Street Children***

Counterpart's target NGO *TAIS* has recently received 100 Somoni from Tajik Air (\$40) and 80 Somoni (\$32) from the Government Power Engineering Company to support street and orphan children in Dushanbe. *TAIS* has established a center to support street and orphan children from *Telman* and *Ahrori* Mahallas of Dushanbe through educational and cultural programs, medical services and humanitarian assistance (food and clothes) provided by international organizations. A sports club and English language study group are functioning in the Center and an average of 75 children attend the Center daily. *TAIS* in cooperation with other local NGOs, conducts cultural events and festivals for children devoted to national\_celebrations. The leader of the organization, Saodat

Hakimova, said that they succeeded in attracting different donors due to the skills and knowledge that they received through Counterpart's trainings, especially on Fundraising, Project Design, Social Partnership and Strategic Planning.

### **Community Mobilization**

#### ***Community in Kurghon-Teppa Builds a Gas Pipeline***

Many Tajik homes have no access to natural gas facilities. A great deal of funds and efforts are needed to set up gas pipelines to areas where gas has not yet been provided. Although *Frunze Mahalla*, which consists of 60 households, is located in the center of Kurghon-teppa, the inhabitants suffer from limited access to natural gas, especially in the winter. The NGO *Women and Society* conducted several meetings with the community members to find a solution to this problem. A working group of 10 people was selected among community activists to take action. 80 Somoni (\$32) from each family was collected to purchase pipes and other materials and labor, provided by community members, was used to accomplish the task. The working group also got assistance from respected and known people throughout the community to get permission from the local authorities to set the gas pipeline. As a result 1,300 people living in this community have access to natural gas for their daily household use. *Women and Society* is a constant recipient of Kurghon-teppa CSSC services. In particular, they have taken part in PCA, Volunteerism and Advocacy training workshops conducted by the Center.

## **TURKMENISTAN**

### **Sustainable Civil Society Organizations**

#### ***NGO Uchgun Provides Health Education***

Issues of personal hygiene, proper sanitation, and potable water are critical for adequate child survival and development. In Turkmenistan, personal hygiene is not included in the formal school curriculum and there is a lack of educational teaching materials and tools. Counterpart grantee and subcontractor *Uchgun* has emerged as a leading health expert and educator of teachers and students in the Dashoguz rural region. As a result of subcontracting with Counterpart to implement the UNICEF financed Water, Hygiene and Sanitation projects, *Uchgun* has conducted 17 trainings for 226 participants over the last four months. The NGO developed handouts and leaflets on sanitation and hygiene in the local language for these trainings. As a result, *Uchgun* has been approached by local schools to continue health education for students as a part of the ongoing curriculum.

#### ***Women's NGO Expands Its Services.***

In Turkmenistan women are traditionally given fewer social and professional opportunities than men and are primarily engaged in housekeeping and childcare. Efforts have been made to expand the opportunities of women, but these efforts are often short term, not wide spread, and target few people. Counterpart grantee *Ene*, with a mission to raise women's social status through public awareness of women's issues, participated in several trainings at the Dashoguz CSSC, including Project Design and Fundraising. As a result, *Ene* received \$7,660 in funding from the US Embassy Democracy Fund grant program to shoot two videos about the work of *Ene* and the *Women's Resource Center* of Dashoguz velayat.

#### ***Culture Without Borders***

*Awara* is an independent theatre organized by local Turkmen artists to support the Turkmen cultural revival and the creative potential of Turkmen artists. The participation of *Awara* members in a series of Counterpart organizational development trainings and free e-mail and Internet access through Counterpart Ashgabat Resource Center, enabled *Awara* members to establish a partnership with the Theater-*An-Der-Ruhr* from Mulheim, Germany. The Ashgabat Resource Center also rendered assistance to partners in translating correspondence between the two organizations. As a result, *Awara* was invited to the *Silk Road Festival* in Germany to perform the play "King Lear". At the Festival, *Awara* was awarded the international actors prize of 7,000 DM. *Awara* members used the prize money to buy a car so they can travel throughout Turkmenistan to perform their plays. The German Embassy in Turkmenistan supported the successful partnership of the two theatres and assisted

*Theater-An-Der-Ruhr* in touring Turkmenistan and performing the play “Caspar” during the summer of 2001.

#### ***Association is the Way to Sustainability.***

The issues of financial sustainability and fundraising are always a problem for Turkmen NGOs. The lack of funds and the small number of donor organizations working in Turkmenistan restrict the opportunities for NGOs to find resources for new programs or projects. In July, the *Commonwealth of Ecological NGOs of Turkmenistan*, consisting of 45 organizations, began working with Counterpart on their organizational development. After a full organizational assessment, problems and priorities were identified and a sustainable strategic plan was devised. The Eco-Center, which is the executive body of the Commonwealth, conducted consultations on proposal writing and goal setting, and organized several meetings for velayat’s NGOs and ISAR’s representatives. As a result, 7 of velayat’s Turkmen NGOs and members of the Commonwealth received grants to implement ecological projects from ISAR.

#### ***Expansion of Civic Education***

The demand for civic education in local schools is not being met by the existing education system in Turkmenistan. In order to respond to this need, Counterpart grantee NGO *Civic Dignity*, supported by the OSCE and Canadian Fund of Local Initiatives, developed 2 manuals and issued 5 bulletins on democracy and ethics within the last six months. Using interactive methods of teaching Civic Dignity conducted more than 10 seminars for teachers of Ashgabat, Dashoguz, Mary and Turkmenabat. As a result, the NGO was invited by local schools to conduct its trainings for students. At the present time, more than 600 school students have attended the *Civic Dignity’s* trainings.

#### **Volunteerism**

##### ***Humanitarian Aid Distributed by Volunteers***

Conducting large public events or projects for NGOs is usually accompanied by a lack of professional human resources. As a result, NGOs often do not attempt to organize large-scale activities. Counterpart grantee, *Center of Social Adaptation Umyt*, attended two rounds of the advanced Counterpart training Volunteer Management to help them avoid this situation with their humanitarian relief distribution. Equipped with new approaches in working with volunteers, the members of *Umyt* developed a 3-month strategic plan for working with volunteers. Twenty-five volunteers from a pool of 50 interested people were selected and taught to unload and distribute humanitarian goods. During July and August *Umyt* volunteers unloaded two containers of humanitarian goods received from Counterpart Humanitarian Assistance Program (CHAP). These humanitarian goods quickly reached 1,895 poverty stricken or disabled people.

##### ***Dashoguz NGOs Succeed in Recruiting Volunteers***

Volunteerism is a relatively new concept in Dashoguz velayet and the local population does not always understand the idea of volunteerism. Developing a volunteer movement is one of the priority goals of the Dashoguz CSSC. In February 2001, the CSSC began seeking, recruiting and training volunteers. The CSSC created a special room, equipped with computer and Internet access, in order to work more effectively with volunteers. Since creating the room, 10 people have been recruited as regular volunteers of Dashoguz CSSC and they have spent more than 574 hours assisting NGOs on Internet research, typing text into the computer, video and photo shooting, and using e-mail and the fax machine. During this period, 4 volunteers from the Dashoguz CSSC were hired by NGOs. CSSC volunteers also prepared projects for 6 NGOs and as a result one organization received a grant from ISAR. Volunteers are currently organizing and conducting Discussion Clubs, trainings, and round-tables for Dashoguz NGOs. The volunteers helped to organize more than 20 events.

#### **Advocacy**

##### ***Pensioners Take Action***

The absence of the practical implementation and enforcement of existing laws is a major problem in Turkmenistan. Members of the NGO *Arma* after participating in Counterpart’s Advocacy training developed a training module on Implementation of the Law on Pensioners of Turkmenistan, which

covered topics such as stakeholder analysis, problem identification, and promotion of human rights. The training was conducted for 30 pensioners. An action plan for promoting the interests of pensioners was developed during the training. A number of pensioners filed an appeal with the local social welfare department of Ashgabat Khakimlik for their pension amount to double. The appeal is still pending. Currently, the NGO is working to develop follow up trainings for those who want to continue advocating on their own behalf.

## **Community Mobilization**

### ***Community in Action***

The administration of local schools in Turkmenistan is managed solely by local education departments. Parents and teachers have no formal ability to influence school management. As a result of the facilitation of community meetings in School #3 of Darganata etrap of Lebap velayat by the Lebap CSSC staff, a Parents and Teachers Association to promote safe education facilities to more than 400 students was formed. The association developed an action plan to solve the priority problems encountered by a local school. The first implemented project, Clean Water for Everybody - supported by Counterpart, empowered the association to mobilize local resources to build a school lemon tree green house. The income from the green house will be spent for improving the facilities at the school. Also, a group lead by the school nurse developed a training module and began conducting hygiene and sanitation classes for students using an interactive methodology of teaching.

## **UZBEKISTAN**

### **Sustainable Civil Society Organizations**

#### ***Kokand Businesswomen Association Increases Membership by 40%***

Attracting members and enlarging activities is a habitual problem among Central Asian NGOs. The Kokand branch of *Businesswomen Association* began operations 1994, but individual membership had never exceeded 100 persons. In January 2001, the Association was awarded a Counterpart focus grant and has received technical and consultative assistance from Counterpart. The Association's leadership has been trained in both basic and advanced modules including Project Design, Coalition Development, Facilitation Skills, Volunteer Management, and PCA. This year, the Association has developed a strategic plan for capacity building, including expanding the organization's activities and attracting new members. The programs on volunteer development, community mobilization for addressing social and economic problems in the region, and educational and youth programs, have been especially attractive to the population of Kokand and the adjacent regions. The image of the Association has improved and as a result, 50 new members have joined Association this past year.

#### ***Legal Assistance for Underprivileged Groups Among Kokand Population***

The interests of underprivileged citizens have been largely neglected at legal trials and their cases have often been lost, as they could not afford the services of competent lawyers. When the *Center for Legal Protection and Information Mezon* was developing a project proposal for protecting the legal interests of Kokand's underprivileged population, CSSC provided it with information, consultations and technical support. The CSSC also assisted the NGO in establishing contacts with the Open Society Institute who eventually supported the project. As a result of the project, three qualified Kokand lawyers have begun providing free legal consultations to underprivileged groups in Kokand. From July to October 2001, 247 individuals received free legal consultations, and the lawyers took 47 appeals to court. To date, 6 trials have been completed and the beneficiaries of this free legal service have won all of them.

#### ***Four NGOs Initiate Activities in Rural Khorezm Region***

When Counterpart established the Center for Support of Civil Society in Khorezm (March 2001), there were no NGOs in the rural Shavat district of Khorezm region. Moreover, people were not aware of the importance of the non-commercial sector as a component of civil society. The first NGO - Women's Center *Ikhlos* - was set up and registered in July 2001, after the organization's leader, Raisa Makhmudova, participated in Counterpart's basic workshops and got consultations from the Khorezm CSSC. The Women's Centre *Ikhlos* then established a partnership with the local khokim's office and

started promoting its work in the district newspaper *Shovot Istikboli (Prosperity of Shavat)*. This exposure increased the awareness of NGOs and their role in society. *Ikhlos* also contributed in setting up initiative groups in the district. The *Ikhlos Center* replicated Counterpart workshops NGO and Community and Project Design for initiative groups and their constituents. This facilitated the creation and registration of *Women's Health, Ecology and Health*, and *Center for Youth Support*. These new NGOs will have a combined constituency of approximately 2000 people. Counterpart played an active role in the establishment of these NGOs by providing office equipment and information and consultations on various issues. Counterpart also provided financial support by awarding a \$1,700 grant to Women's Center *Ikhlos*.

#### ***Ikhtisodchi Ayel Association Organizes Business Training for Rural Women***

Uzbek women, particularly in rural areas, disproportionately bear the brunt of economic hardship and rising unemployment. To address this issue the leaders of the Samarkand Association *Ikhtisodchi Ayel* (Women in Economics) convinced the management body of the state program on microcredit (implemented by the State Employment Fund) to train and provide assistance to unemployed rural women in order to improve their financial situation. The Association *Ikhtisodchi Ayel*, in collaboration with the *Republican Committee of Women and Employment*, organized interregional courses on writing business plans and microcredit. Fifty rural businesswomen, from three rural districts in the Samarkand Region, have received business training. Twenty of the trainees have received a total of \$1,200 in microloans to start small dairy and cattle farms or farms to process agricultural products. Many of the women-farmers intend to employ family members and people from the community. Moreover, training participants from the Urgutskie District have recently opened their own Business Center. The leaders of The Association *Ikhtisodchi Ayel* have been participating in Counterpart's workshops since 1996, in particular they took part in the seminars Project Design, Strategic Planning, Financial Sustainability and Development of Small Business. They regularly get technical assistance and consultations from Counterpart.

#### ***NGOs Initiate Activities in Most Remote Region of Uzbekistan***

The Surkhandarya region of Uzbekistan, bordering Afghanistan, is the most remote and socially and economically undeveloped region of the country. Until recently, the majority of international organizations working in Uzbekistan have ignored this region and Uzbek NGOs have only recently initiated activities in the region. In 2001 the leaders of The Surkhandarya Center of Spirituality and Enlightenment were trained at a series of Counterpart workshops including NGOs and the Community, Project Design, and Participatory Community Appraisal (PCA). These leaders also received consultations from Counterpart on organizational development. The Surkhandarya Center then used information gleaned from Counterpart's trainings and consultations and assisted another regional NGO, *Ayel va Zamon*, in conducting a PCA and to identify their clients' priority problems. *Ayel va Zamon* has since implemented a UNHCR funded project to purchase textbooks for refugee children, organize language and history courses for 45 people from Afghanistan, and repair and furnish a classroom. The NGO plans to open carpet making and beadwork workshops next year.

#### **Volunteerism**

##### ***Khorezm CSSC Volunteer Assists NGO Development in Khiva Region***

Few NGOs are operating in the peripheral regions of Uzbekistan. As of May 2001, there were only 2 NGOs in Khiva-city and Khiva Oblast. Karamat Irmiyazova, the head of Khiva Branch of NGO *Al Khorezmi Vamberi* has been trained in Counterpart basic and advanced modules including NGO & Community, PCA, Project Design, Fundraising, Public Education Through the Media, and Volunteer Management. She volunteered to represent Khorezm CSSC in the Khiva region and to provide local training, consulting, and access to information. Using the knowledge the volunteer received through Counterpart training and advice from the Khorezm CSSC, she provided local initiative groups with consultations on NGO registration, project design, and facilitated PCA and CAPs in the communities. From August – October 2001, Karamat Irmiyazova gave 147 consultations to 48 representatives of NGOs and initiative groups. As result, 2 NGOs were registered, 10 initiative groups were established and 4 initiative groups conducted PCA and developed CAPs, which received Counterpart grants.

### ***Khunarmand Association In Namangan Region Trains 19 Young People In National Ceramics***

Unemployment among the young is an acute problem in Namangan region. *Khunarmand Association* joined with Counterpart to support and train young people in their national handicraft. Following the Namangan CSCS's recommendation the Association held a round table discussion at which the members discussed problems of unemployment among the young. Master Nigmat Soliev, member of the *Khunarmand Association*, after participating in Counterpart's workshop on Volunteer Management agreed to train a group of young people in ceramics for free. Members of the Association's Art Board selected 19 gifted young men from the local population for the training. Once every three months the Association will organize exhibitions of the trainees' works in order to exhibit their achievements. Upon finishing a one-year course 19 trainees will have a skill and a better chance of finding a job. They will also become privileged members of the Association (membership fees will be waived) and will be given a recommendation letter, which will assist them in getting new job. Some of the students are planning to open their own workshop after they finish the course. The Association members have been trained at Counterpart's workshops, in NGO and Community, Project Design, Financial Management of an NGO, and Fundraising. Knowledge they received in their trainings and workshops will assist them in finding ways to solve unemployment among youth in the community.

### **Social Partnership**

#### ***Zarafshon Taronalari Works With Local Government to Assist Disabled***

According to official data, there are more than 94,000 disabled people in Samarkand region. Disabled People's Creative Association *Zarafshon Taronalari (Melodies of Zeravshan)* promotes and supports the development of talented disabled people's. The Association works closely with local government bodies in order to secure disabled people with social protection. As a result:

- On December 3, International Disabled People's Day, the Association in cooperation with Khokim's Office as well as other government and private organizations conducted a marathon to collect money for disabled people.
- The Association set up an oriental music ensemble *Zarafsahon Taronalari*, comprising 15 disabled musicians and singers. Regional Khokim's Office allocated 1m sums (\$700) to purchase music instruments and costumes.
- Khokim's Office supports the organization of charity concerts in the districts of the region of this ensemble.
- The local government also presented disabled people with ten wheel chairs.

Collection of means for supporting the Association's activity is under way. Most of the 25 members of the Association have participated in Counterpart's basic workshops such as NGO and Community and Advocacy and regularly take part in round tables and meetings organized by Samarkand CSSC. Samarkand CSSC takes an active part in offering diverse support to this NGO ranging from technical support to consultations in writing letters, complaints and appeals to state authorities.

### **Advocacy**

#### ***Improved Access for Samarkand's Disabled Residents***

Despite the fact that there are 94,000 disabled people in the Samarkand Oblast and a *Social Protection Law* stipulating that all public buildings and transport must be wheelchair accessible, the region's infrastructure is not well developed for disabled people. The *Hayot (Life) Center* for the support of disabled people in Samarkand, which serves approximately 400 members, organized a campaign to promote disabled people's freedom of movement. The Center, whose leaders have attended numerous Counterpart workshops in Project Design, Strategic Planning, and Advocacy and whose director is a Counterpart trainer, assisted in drafting legislation that ordered all shops, transport stops, banks, and public buildings to be provided with ramps. Members of the *Center* then followed up on the implementation of this order. Now all buildings in public use have ramps and the deputy khokim of transportation has agreed by early 2002 to purchase several buses with devices for lifting wheel chairs. The project is sponsored by the World Bank and will be implemented by the city khokimiyat. The final phase of this process will be to build toilets accessible for disabled people.

### **Community Mobilization**

#### ***Residents of Navoi Mahalla Develop Community Action Plan to Resolve Irrigation Problems***

Because of nearby housing construction, a one kilometer-length irrigation channel in mahalla Yangi-Arik was filled in. As a result, 186 residents were cut off from their irrigation water supply for their farms. The blocking of the channel threatened to flood 10 adjacent households and a garbage dump. This was a priority problem identified during a PCA conducted in September 2001 by the initiative group *Tashabbus* with participation of the mahalla residents, the mahalla committee and local authorities. Participants developed a community action plan (CAP) to resolve the problem. The initiative group *Tashabbus* was successful in involving three governmental agencies in the action plan. The three agencies developed a technical project for construction of a new irrigation channel and allocated the necessary technical and human resources. The mahalla committee also mobilized 20 mahalla residents for the construction work. The mahalla residents now have irrigation water for farming, the flooding of houses was prevented, and the mahalla community has cleaned up the territory around the garbage dump. Counterpart trained the initiative group *Tashabbuss* in PCA and CAP, provided consultations in community needs appraisal and action planning, as well as in attracting stakeholders to problem resolution.

#### ***Bukhara Center of Information and Culture Conducts Non-violence Campaign***

Violence against women and children remain a major problem in many Uzbek communities. *The Bukhara Center of Information and Culture*, a Counterpart partner, initiated the campaign *Human Rights - No Violence* in Bukhara and Navoiy districts of Uzbekistan. 10 NGOs and 1,500 people took part in the campaign one way, or the other. 950 participants attended 19 seminars on reproductive rights, women's rights, and problems of violence were conducted. Two thousand copies of handouts on human rights were distributed. Five volunteers from the *Center for Social Adaptation of Women* in Navoiy region were trained to work on telephone hot lines. Twenty-three doctors and nurses in Navoiy region were trained to work with victims of violence. Three charity actions were conducted during which two children's homes in the town of Navoiy and 150 disabled people received support; toys, school materials and presents. This campaign was broadcast on the TV program *Ayel Mukaddasi (Saint Woman)*. The campaign helped NGOs to work together with other groups in the community and to attract public attention to the problems of violence. The number of female victims of violence hot line callers to *Crisis Center Oidin Nuri* increased from 3 calls per week to 3 calls per day. A new violence hot line was created in the town of Navoiy.

## C. HUB CENTER ACTIVITY OVERVIEW

### REGIONAL OVERVIEW

The major event of this quarter was Counterpart's Regional Conference on Governance. The conference took place in Almaty, Kazakhstan on November 12-14. Over 150 participants from all five Central Asian countries took part in the event, which was organized by Counterpart's regional office. The goal of the conference was to stress the importance of good NGO governance. The conference successfully met its goal and participant feedback was overwhelmingly positive. The Regional Reporting Officer in cooperation with staff from Hub offices prepared a report on the conference, which includes notes on discussions and the results of a post-conference questionnaire. This report will be published and distributed to all NGOs that took part in the conference.

In early November Counterpart CEO designate Lelei Lelaulu and Arlene Lear Senior Vice President for Programs visited the region. During the visit Mr. Lelaulu visited Kazakhstan, Uzbekistan and Kyrgyzstan. There were a number of meetings with high officials of several international organizations operating in these countries and missions of US agencies and departments. Lelei, accompanied by some of Zhalgas Counterpart and Kazakhstan country office staff visited a playground that was built by Baspana NGO in one of the districts in Almaty. In Kyrgyzstan Lelei visited a CAG project of building a pipe in Arachbishik 2 villages in Bishkek suburbs. NGO Arysh implemented the project. Lelei and Arlene also visited ICNL and CHAP. The top officials of Counterpart had meetings with country directors to discuss strategy for the network after the Phase III project comes to an end. Arlene Lear also visited Governance Conference held in Almaty in November.

A third major activity during the quarter was the administration of the NGO thermometer. The thermometer is a survey aimed at measuring the effectiveness of the Support Centers' (CSSC) activities and tracking the progress of the NGO sector in the Central-Asian region. It was developed by USAID's DM team in cooperation with regional staff of Counterpart. The survey was first administered in 2000 by one CSSC per country, but this year it was administered by all of the SCs in the Central-Asian region. In order to track the progress in the community outreach component of the program, Counterpart collected data on NGOs involved in community-based projects and the number of completed community-based projects. The data for both of these indicators was collected for the first time, which revealed several issues. The major finding was that data required by USAID is different from that collected by Counterpart. To resolve this issue, the Regional Reporting Officer will draft a document containing guidelines that will be distributed to SCs so that reports produced by Counterpart are in line with USAID's requirements.

### Organizational Development

This quarter's largest event, the three-day regional conference Effective Governance for Non-Commercial Organizations: A Key Factor for Organizational Sustainability, contained obvious organizational development implications. The over 150 participants from all five Central Asian countries included representatives of SCs, focus NGOs, target NGOs, health NGOs and Hub centers. The Conference participants heard two major presentations, one by Sarah Lindemann, NGO Consultant and co-founder of the Siberian Civic Initiatives Center in Novosibirsk, Russia, and Vadim Nee, Regional Consultant for the International Center for Non-Profit Law in Almaty, Kazakhstan. Ms. Lindemann spoke on the topic of Models of Organization Governance and the Russian NGO Experience, while Mr. Nee discussed the Legal Aspects of NGO Governance in Central Asia.

Through a mix of instructional sessions, panel discussions, and small group work, conference participants explored the following topics:

- Analysis of the external and internal civil society environment
- Identification of opportunities and obstacles to the formation of NGO governing bodies

- Selection of a governing body (role, functions and structure)
- Characteristics and motivation of governing body members
- Governing bodies from the perspective of international donor organizations
- Personal experiences of NGO governing bodies' members

Conference participants then decided on the next steps toward forming or improving their organizations' governing bodies and provided recommendations for Counterpart's follow-up activities to assist them to make their desired changes. Conference participants also received a manual with extensive in-depth material on the establishment and functioning of governing bodies, and during the conference had the opportunity to view a gallery of presentations prepared by participating NGOs which described the structures and operations of their governing bodies.

The design of the conference was based on an evolutionary approach to the development of governing bodies. Therefore, we focused on encouraging participants to identify how inviting community members to help their organization could increase its effectiveness, quality of services, recognition and financial resources. We also offered a range of options for involving community members, from inviting them to join the organizing committee for an event, to establishing an Advisory Board, to developing a full-fledged Board of Directors with legal authority over the organization.

Prior to the conference, some participants had almost no exposure to the concept or practice of governing bodies, while those with more exposure tended to be familiar with only one or two rigid models. Those with greater exposure felt that governing bodies were at best useless, at worst dangerous entities being imposed on them by donors. The conference was successful in exposing participants to a wide range of possibilities for organizations to improve their governance and facilitating the development of realistic plans for improving governance based on the current situations of each organization.

Conference participants were asked to complete a questionnaire to collect baseline data on their existing governing bodies, and to evaluate their conference experience. Following are a few selected results of the questionnaire.

- 99% of respondents said that as a result of their participation in the conference, they felt that governing bodies were more important than before.
- 84.5% said that they planned to make changes in their governing body as a result of the training and information they received at the conference. Frequently mentioned planned changes included establishing a governing body, changing the procedures of their current governing body, and restructuring governing body membership.
- 94.8% of respondents rated the overall usefulness of the conference as useful or very useful.

Conference follow-up activities included the revision of the basic training module on governance and the development and delivery of an advanced governance module. In addition, OD Program Coordinators will work closely with SCs and focus and target NGOs to support the development of new governing bodies and the improvement of existing ones.

Immediately following the Governance Conference, country OD Program Coordinators participated in a two-day workshop, which focused on sharing experience to date in OD capacity-building work with SCs and focus NGOs, and reviewing OD consulting skills. Topics included conducting OD assessments, measuring changes in institutional capacity, techniques for motivating change, how to facilitate the development of country CSSC networks, and follow-up activities to promote development of governing bodies.

Furthermore, Counterpart has designed and is in the process of implementing a regional Performance Appraisal System along with training in basic supervisory skills. This is an important step in strengthening the management capacity of Hub centers. The appraisal system and training will also be available to use as a tool to strengthen management skills in Support Centers and other NGOs.

Janna Rysakova, formerly Kyrgyzstan Deputy Director has begun work in Almaty as the Regional OD Coordinator. She is working closely with the Senior Advisor for OD to develop and deliver new OD activities and provide training and support to the country-level OD Program Coordinators. The Regional OD Coordinator worked closely with the Deputy Financial Director to coordinate re-contracting with focus NGO grantees in Kyrgyzstan, Kazakhstan and Uzbekistan. They are helping country Grant Managers and OD Program Coordinators assist focus grantees to design new projects, which focus on increasing the grantees' institutional capacity and sustainability.

### **Community Outreach**

The most important event in the Community Outreach Program during the last quarter was the community outreach workshop, Increasing Efficiency in Community Outreach Program Implementation, held in Almaty on December 10-12<sup>th</sup>, 2001. The objectives of the workshop were:

- Analyzing the program implementation in the five countries
- Enhancing the Community Outreach Program through the Training Program
- Skills Development on Community Projects Design and Management

One distinguishing aspect of this workshop was the broad circle of participants. Along with Counterpart's Community Outreach Program Coordinators and the Regional Program Manager, program directors, coordinators, and grant managers of other Counterpart programs took part in the workshop.

The workshop outlined recommendations on improving community outreach program efficiency and coordinating implementation with other programs. An Advocacy Resource Book was created at this workshop as a follow-up product of a previous regional training on Advocacy. The program staff had the opportunity to develop their skills using the Log Frame mechanism aimed at improving community projects Design and Management. This expertise will be conveyed to the support centers, and to the NGO, CBO and Communities.

Planning and reporting procedures introduced by the regional office recently were considered as a tool for organizing the processes of monitoring and coordination of program implementation. Reports from the CO coordinators sent to the regional office have been very useful for raising, discussing and answering a lot of questions.

The visits of the CO Regional coordinator to Tajikistan, Kyrgyzstan, Kazakhstan and the meetings in local communities have demonstrated the positive impact of the program on community residents' lives and attitudes. The experience and the expertise garnered from the participating counties were made evident by several success stories throughout the region. These stories will be documented and exchanged in order to improve future program implementation.

### **Training**

On November 12-14, 2001 the regional conference, Effective Governance Of Noncommercial Organizations: A Key Factor for Organizational Sustainability was held in Almaty. The conference brought together representatives of Counterpart's Hub Centers and Civil Society Support Centers as well as a number of organizations that are involved in Counterpart projects throughout five countries of Central Asian Region. The conference aimed at defining a number of general models of governing bodies for Central Asia. As a result of the conference, the participants developed concrete action plans for establishing organizational governing bodies. Sarah Lindemann-Komarova, NGO consultant and co-founder of the Siberian Civic Initiatives Support Center in Novosibirsk, Russia, was the keynote speaker. Vadim Nee, a lawyer working with ICNL, gave a presentation on the legislative aspects of the creation and operation of NGO governing bodies.

On December 10-12, a regional Community Outreach Workshop was held in Almaty. Among the 18 participants at this regional workshop were Senior Program Managers and Directors, Community Outreach Coordinators, and Coordinators from other Programs (HNCBI, PRIA, CRD, MIP).

## **KAZAKHSTAN**

### **Activity Overview**

- Two Hub office staff members – Maiya Tsyganenko and Dana Amanova – participated in a Monitoring and Evaluation Conference in Novosibirsk organized by Siberian Center for Civic Initiatives. Maiya was invited as a trainer for some sessions.
- Support Center managers, staff, and leaders from our key partner organizations participated in the regional conference, Effective Governance as a Key Factor for Sustainability, held in Almaty, November 12-14, 2001.
- The Hub office and Support Centers Strategic Plans have been completed, discussed and approved for implementation. Action plans for capacity building have been completed according to the new strategic goals and objectives.
- The Kazak staff participated in the Monitoring and Evaluation training funded by the AED/GTD program. Two trainers -Alexey Kuzmin and Vladimir Balakirev - conducted the training from *Process Consulting Company*, Moscow. After the training, M&E activity was named a priority for the future localized Hub office.
- The Performance Appraisal for local employees began in December.
- A new project with the University of Michigan began this quarter. Lena Neudakhina – former Zhalgas Center bookkeeper – was hired as the accountant for this UM project. Galina Janybaeva was hired as the new Zhalgas Center bookkeeper.

### **Training Activity**

During the past quarter a plan for country level trainings along with training follow-up activities to be held under Phase III Community work was drafted.

In November, Advocacy training was conducted at Zhalgas-Counterpart for NGO representatives and focus organizations. The training was adapted locally from a regional module and was conducted by Kaisha Atakhanova and Nurlan Yeskendirov. Upon completion of the training each CSSC drafted its own plan for conducting advocacy campaigns in the regions. It is important to plan follow-up trainings and activities to conduct Advocacy campaigns.

In December, a Program Monitoring and Evaluation training was conducted by *Process Consulting* (Russia), with financial support from AED/GLOBAL. 10 Representatives of CSSCs took part in the training, 4 from focus NGOs, 3 from health NGOs, 4 from PRIA project, 2 trainers and 4 representatives of Kazakhstan country office. Issues included information needed for decision-making, problem statements, planning and preparing a participatory evaluation, data collection and analysis, reporting, feedback, and decision-making. Many participants claimed that the training was essential and the timing was good. The Hub office is planning to develop offer M&E services and develop an M&E training module.

### **Organizational Development**

In order to complete the strategic plan and action plan of the head office, a consultation meeting of program staff with Dmitry Grigoriev, the vice-president of S. M. Marshak Foundation (Russia), was conducted. The analysis of activities carried out in this direction was conducted, and strategic goals and objectives through March 2003 were formulated.

During the past quarter, two organizational development case management meetings were held. These meetings allowed for the discussion of reports of target organizations in detail in order to give better definitions of the purposes of site-visits to organizations, analyze the decision-making process in the organizations, and to discuss success stories.

Organizational development re-assessments were completed at the CSSCs and 10 focus organizations. The re-assessments included interviews with employees, discussions of organizational structure, and meetings with clients, analysis of documents, and sustainability evaluations. During the visits it was

observed that NGOs are focusing more on the development of SCs (training of staff, strategic planning, reporting) and paying less attention to achieving program goals. OD assessments of focus organizations showed that their strategies have a tendency to develop like regional representations. They require additional resources, Hub office development plans, and increased work with regional representatives.

The Governance conference was organized and staged by the regional office on November 12-14, 2001. Two program coordinators from each of five Central Asian countries led small group discussions. The leading people from Kazakhstan were Jamila Asanova and Nurlan Sakhanov. Small group discussion included: The analysis of the external and internal environment of creation and activity of the governance; Motivation for community members to participate in NGO activities; Consideration of the various models of the governance of non-commercial organizations; Plans of activity on governance development.

A meeting of association members was held and activity on Board development with new functional responsibilities at the Diabetic Association of Republic of Kazakhstan was scheduled.

November 15-17, 2001 Jamila Asanova, Nurlan Zhumabekov, Nurlan Sakhanov and Mahabbat Yespenova participated in a regional meeting of organizational development coordinators. During this meeting there was an exchange of experience on the improvement of an organizational development component of the program with coordinators from other countries of the region. Topics included the administering of assessment in target organizations, the analysis of a database of organizational development, development of networks of the support centers, specifics of interventions, realization of monthly case management meetings on organizational development and others. The timing of the meeting allowed for a break between the first and second organizational development assessments, thus, it was possible to analyze the weak and the strong aspects in the work of OD advisers. Also, since time had passed since the start of the Phase III project and the meeting, it was possible to analyze the effect of some interventions (the OD assessment itself, strategic planning, planning, trainings, etc.) for target organizations.

There were several meetings of the program staff on the issue of agreements with focus organizations, the result of which was the creation of documents to serve as a format for new contracts. According to the scheme that was offered by the regional office, the financing of focus organizations in January is not planned, however advisory work for scheduling actions, filling out applications, budgeting, and the analysis of the reporting for past year was planned.

## **Community Outreach**

### ***Improvement of CSSC Community Mobilization Mechanisms***

Quarterly CSSC working meetings are an efficient mechanism for monitoring progress in local community mobilization. The program covers 11 communities, both urban and rural. The last of such meetings was held on October 4 at which managers and coordinators of all the 6 Kazak SCs and the Community Mobilization Coordinator, Nurlan Zhumabekov, participated. The meeting had the following objectives:

- Share information about the joint program work performed from February - September 2001.
- Present regional community mobilization schemes.
- Develop recommendations for overcoming country-specific program implementation problems.

Community mobilization means involving all community members in the decision-making process for the purpose of joining together the community efforts and resources in addressing common problems. The meeting participants formulated the following ways to mobilize their communities:

- Organize community meetings and roundtables including NGOs, governmental agencies, and local community residents.
- Publicize activities through awareness-raising campaigns, publications, booklets, and fact sheets about the Community Outreach Program.

- Award community action grants
- Utilize mailing lists.

This meeting was very important as it helped to analyze the results of work done and to identify the difficulties in CSSC community mobilization work. The participants came to a shared understanding of the importance of all program components.

To improve the quality of management of Community Outreach Program components, the participants proposed detailed recommendations for designing plans for all SCs. These plans included specific goals based on the available indicators and specific deadlines for their accomplishment. On December 22 these recommendations were sent out to all Kazak SCs.

#### ***Development of CSSC Skills in Consulting on Conducting of Advocacy Campaigns***

Advocacy campaigns reach their goals only if conducted properly. An advocacy training of CSSC coordinators, focus NGOs (DARK, AYL, NLCK) and representatives of Almaty NGOs was conducted on November 12-14. Information in the Counterpart advocacy module was supplemented with materials of the regional advocacy training held in September 2001. Kaisha Atakhanova and Nurlan Eskendyyrov from Karaganda NGO Ecocenter, who have vast experience in conducting advocacy campaigns, were invited to take part in the training.

The role-play *Strength of Power* demonstrated to the trainees the public structure, ways that it may infringe on public interests, and the need to protect such interests. During the sessions some NGO representatives shared their experience in advocacy campaigns. Upon completion of the training each CSSC drafted its own plan for conducting advocacy campaigns in the regions.

#### ***Development of Community Action Grant Monitoring Procedures***

Because monitoring of community projects is a new activity for national SCs, they need to learn practical monitoring skills. Community Mobilization Coordinator, Nurlan Zhumabekov and Regional M&E Program Coordinator, Altynai Kusainova visited the Semipalatinsk district of Eastern Kazakhstanian oblast to get hands-on experience in monitoring the communities of the boarding school for children with poor or no sight, and of the villages of Begen and Bolshaya Vladimirovka.

Consulting on monitoring community project implementation was provided to all SCs, specifically to the Astana CSSC in late November. Such consultations focused primarily on monitoring, planning and reporting.

In the first half of December, the Community Mobilization Coordinator Nurlan Zhumabekov analyzed the impacts of 9 community infrastructure support projects in Kazakhstan. This work was done in cooperation with the SCs, which got their preliminary assignments in late November. The impacts analysis revealed the following:

- Planned outcomes have been achieved in all projects.
- The projects have impacted stakeholders, stimulated mobilization of additional community resources (??-funding of the project activities), and expanded social partnership and advocacy.

The SCs need practice in recording community project impacts. Information is mostly received through direct contacts between the Hub Office and NGOs implementing the project through informal conversations.

#### ***Development of CSSC Skills in Consulting on Community Projects***

Consulting was provided on CSSC project proposals filed with the Grant Committees within the framework of grant activities. The procedure was designed for Hub Office's consulting SCs on project proposals and PCA community work. The communities, which apply, are first consulted on their project proposals by the CSSC. The SCs then forwards the project proposals for review and assesses the completeness of the filings (??? reports, letters of support, technical and other documentation).

Six project proposals out of those considered by the Grant Committee on December 18 were approved for funding. Astana and Zhalgas Counterpart consulted on three of the six project proposals.

### ***Participation in the Regional Meeting on Community Outreach***

Preparation for presentation of the Community Outreach Program in Kazakhstan took place from December 7 through December 9. The preparatory work was done with the technical support of the Grant manager Dana Amanova, following the format recommended by the regional office.

The following materials were reviewed during the preliminary stage:

- Monthly reports and all attachments (grant awards, monitoring reports, etc.) of national SCs.
- Community work database (amount of ???, ??? trainings, etc.)
- Reports on quarterly CSSC meetings

Because the regional meeting contained a discussion of advocacy, information from the Advocacy Resource Book was included in program preparation. One of its sections highlighted the national legislation of Central-Asian states pertaining to human rights and the legislative procedure. Practical knowledge of law should strengthen the CSSC potential in consulting local NGOs and communities on advocacy campaigning. An overview of Kazak legislation was made during the last week of November (constitutionally provided human rights, provisions on referenda) by the NGO Legal Initiative, as a contribution to the Advocacy Resource Book.

The regional meeting on community mobilization was held on December 10-12. The Kazak office was represented by Community Mobilization Coordinator, Nurlan Zhumabekov and Grant Manager, Dana Amanova. The Kazak office presentation took place on December 10 and included:

- Major program accomplishments (a PCAP country training cycle, Volunteerism, Advocacy, and further CSSC trainings in the regions and their impacts)
- The specifics of the program implementation in Kazakhstan (Hub Office, SCs, NGOs, communities, geography, urbanization, want of efficient local self-government bodies)
- Program problems (lack of time and human resources for program implementation, SCs' remoteness from the Hub Office, PCA performance quality) resolutions (redistribution of the work load among the CSSC personnel without additional funding, simultaneous pursuit of various goals during the Community Mobilization Coordinator trips to SCs, PCA consulting)
- Interconnection of the Community Outreach Program with other Phase III components (illustrated by the Community Mobilization efforts and the work of local Grant Committees).

On December 11 the Kazak office presented its PCAP workshop. Key elements in conducting this training in Kazakhstan are three-day NGO meetings, using two trainers, and including a workshop. ??? training in Kazakhstan is based on a common standard. Recently, the PCAP trainings were usually followed by a two-day training on project design, which is indispensable for adequate development of project proposals for community action grants.

Overall, the regional meeting was highly productive. Its participants shared their experience in program implementation, enhanced their understanding of the correlation of the Community Outreach Program components, and acquired tools (Logical Framework) for efficient project consulting.

### **Network Development**

During the past quarter, the seventh Civil Society Support Center was identified. The new CSSC is *EcoCenter*, an NGO from Karaganda city. A consultation with USAID has been done and the preliminary approval has been received. The Kazak staff has started preparing the integration process for *EcoCenter* to become the seventh Support Center in the network.

*EcoCenter* was chosen because:

- *EcoCenter* is a well developed NGO which has been in existence since the early 1990s
- *EcoCenter* has a tremendous amount of experience in the NGO development field

- *EcoCenter* has a willingness to be a part of the CSSC Network
- *EcoCenter* does not request additional funds for program implementation because they have a three-year contract with HIVOS
- The Karaganda region is rather active in terms of number of NGOs and their activity

The CSSC's staff was trained on reporting issues. Based on the previous evaluations we concluded that our CSSC managers have a lack of reporting skills. A workshop was conducted to eliminate this gap. As a result, the quality of the last reports has increased.

The Support Center staff was trained on Monitoring and Evaluation skills. After this training all of our CSSC team have defined M&E activity as one of their main strategic priority.

Support Center's staff was trained on Financial Accountability. It was a three-day workshop aimed at improving skills and knowledge in the financial management field.

## **KYRGYZSTAN**

### **Activity Overview**

#### ***Staff Changes/ Staff Development***

There were significant staff changes in the Hub office this quarter. The Deputy Director J. Rysakova left her position and moved to the Regional Office in Almaty. The CO Coordinator E. Ubysheva was promoted to Senior Program Officer with a three-month probationary period. The Coordinator of EU projects, N. Satarov took over the responsibilities of the CO Coordinator. C. Akmatova was promoted to Training Coordinator. A. Doranova moved to the position of EU Coordinator from the position of M&E Coordinator. CPF Coordinator, A. Aitbaeva became M&E Coordinator. The Volunteer A. Kudaybergenov was chosen to fill the position of the CPF Coordinator on a part-time basis.

On November 25-30, the Training Coordinator, C. Akmatova and Grant Manager, B. Orozaliev participated in the winter course in Project Evaluation organized by Novosibirsk NGO Support Center. They obtained new skills in M&E and are expected to develop a new training module in M&E with an emphasis on community projects.

#### ***Civil Society Training and Technical Assistance***

In line with institutional agreements with CSSCs, contract trainers conducted 45 training workshops in 15 modules for 907 representatives of 525 NGOs/CBOs (Attachment #2). The Hub office accomplished the following within the context of providing support to CSSCs in administering training programs:

- The Program Coordinators and CSSCs' Managers attend training workshops to provide "on-the-job" coaching and to monitor the quality of training. Their observations and feedback are being sent back to new contract trainers as part of their capacity building.
- On October 4-6, Counterpart staff conducted a TOT in Methodology for 19 national UN volunteers by request of the UNDP Decentralization Program.
- On December 12-15, the Training Coordinator, C. Akmatova and Coordinator of Jalalabad CSSC, I. Gubaidullin conducted a TOT in Micro Business for 16 refugee leaders from Chuy, Batken and Jalalabad Oblasts.
- In December 20-26, 2001, the Program Coordinators conducted 2 TOTs in Advocacy for 34 contract trainers from 11 CSSCs.

Currently, the Hub office staff is focused on reviewing training modules on Network Development and Monitoring & Evaluation of Projects.

#### ***Database and Web Site***

During the quarter, the following have been recorded in the log file of CANGO.NET Web Site:

- 132,908 successful hits (English version –34,709, Russian version – 98,199), of which US visitors did 64% of hits, with an additional 17% of hits coming from countries outside of the US or Central Asia.
- 21,122 visits (English version– 6,830, Russian version – 14,292)
- 7,365 unique visitors (English version –2,736, Russian version– 4,629)

The database “Uzbekistan NGOs” was corrected. Non-functioning initiative groups have been excluded and new NGOs were included. For January 1, 2002 in the database there are 538 NGOs and initiative groups

The NGO Database (NGODB), NGO Homepages, NGO Electronic Library, NGO-related news articles, links, listserves and bulletin boards have been made available on the Web Site. The Internet Center Assistant, Igor Mironov tested new user interface of the NGO Database and designed a database replication module in order to decentralize maintaining up-to-date records. The new interface of the NGO Database is now ready for field-testing by CSSCs.

With funding awarded to Counterpart Washington, the *Central Asian Access, Local Solutions Project (CAALS)* was approved. Through the CAALS project, Counterpart seeks to increase the access to locally appropriate conflict resolution materials by Central Asian NGOs for application in their work with local communities, and maximize access to and sharing of conflict resolution information throughout Central Asia. Preparations for hosting the Conflict Resolution Section of the Web Site under the CAALS project have been made, procedures of news posting to automate publishing CR Info materials were discussed with Val Orekhov, Information Strategies Coordinator of Counterpart Washington.

### **Organizational Development**

Action Plans for Capacity Building and Service Delivery were finalized for CSSCs in Bishkek, Batken, Kara-Balta, Karakol, Kant, Naryn, and Osh. The OD Program Coordinator, V. Akhmetov completed OD re-assessments for CSSCs of Naryn, Kerben, Nookat, Bishkek and Osh, and the focus NGOs Bayastan. He obtained information on their progress in capacity building, summarized and analyzed obtained data, made individual scoring according to the Model of Strong Sustainable NGO/CSSC. The scoring data was incorporated into the regional OD database. The second round of OD assessments have been successfully completed.

Three case management meetings were held at the Hub office in order to assess the progress in achieving programmatic goals, identify gaps, patterns and trends, and apply lessons learned to future OD work. These meetings were attended by all coordinators (USAID, EU, and Health Programs). Accomplishments of all CSSCs, focus NGOs and Health NGOs were discussed. The program coordinators reached the following decisions:

- The Acting Manager of Naryn CSSC, N. Karypbay Uulu successfully managed the three-month probation period and was officially appointed Manager.
- Based on the progress of the institutional grants by six health NGOs, the Coordinators made a recommendation to proceed with five of them. Extension of the institutional agreement with the NGO *Geneco* will be contingent on results of the three-month probation period because it met only a few of the objectives. The Coordinators assisted the NGO in developing a contingency plan to cover gaps in the implementation of its Action Plan.
- Program Coordinators made recommendations to assist Centers in finalizing their Action Plans. A Hub staff member was appointed to assist CSSCs in reviewing Action Plans and to improve the planning process. It is envisioned that intensive individual consultations will be provided to CSSCs during January-February 2002.

A decision to proceed with all CSSCs was made at the case management meetings. Since funding for institutional grants in 2002 is decreasing, the CSSCs will be encouraged to seek additional funding from other donors. Counterpart could provide information on potential donors.

### ***Focus NGOs***

The OD Program Coordinator V. Akhmetov conducted OD re-assessments in the Focus NGO Bayastan. This completed the second round of OD assessments and scoring data was incorporated into the regional OD database. In general, projects of Focus NGOs have been progressing according to their work plans. Most items of the Action Plans of focus NGOs, scheduled for the 4th quarter, were completed as planned with high quality. The OD Coordinator indicated that Focus NGOs have been making progress in capacity building. The focus grants helped these organizations in building their internal capacity and capacity for service delivery. All focus NGOs established significantly extended contacts with local governments and moreover, received positive responses to most requests.

Based on OD assessments and information collected during monitoring visits, a decision to prolong agreements with all Focus NGOs was made. Since funding for focus grants in 2002 is decreasing, the focus NGOs will be encouraged to seek external funding as well.

### **Community Outreach**

The Hub office assisted all 11 CSSCs in implementing community outreach (CO) activities, provided consultative support and coaching to CSSCs in conducting PCAs, CAPs, roundtables, and training seminars. The major accomplishments were:

- An advocacy campaign on land issues was conducted in the Issyk-Kul Oblast. The local community appealed to a court concerning the unfair process of land privatization.
- Technical assistance provided by the Hub office resulted in CSSCs' significant progress in fostering a volunteer movement. The CSSCs' volunteers conducted several actions to attract the public's attention to issues of local concern (See Section 4, Civil Society Support Centers).
- On December 11-13, the CO Coordinator, N. Satarov took part in the regional CO workshop held in Almaty. At the meeting, CO Coordinators from throughout the region discussed implementation of the CO Program by countries and identified bottlenecks as well as possible solutions. A log frame in project planning was presented, and CO Coordinators made recommendations concerning advocacy, social partnership and volunteerism as a part of community projects.
- The CO Coordinator attended PCA and CAP field meeting in Talas Oblast to provide "on-the-job" coaching and to monitor quality of PCAP process. Their main observations and feedback were sent back to new contract trainers of the Talas CSSCs as part of their capacity building.

The CSSCs assisted in developing five CAPs (52 in total), and 13 CAG applications (Attachment #3). Two meetings of the CAG review committee were held, where 13 proposals were reviewed and 6 of them were approved.

### **Network Development**

A Network Building training workshop was held in Issyk-Kul on December 3-5 by Mr. D. Grigoriev of Marschak Foundation (Moscow). Participants obtained new knowledge in NGO network development and worked on NGO network visioning. On December 6-7, the CSSCs' and Counterpart program staff participated in the follow-up workshop on CSSCs' network development. Two different network models were discussed at the workshop. CSSCs and Counterpart Program staff developed a work plan on developing CSSC networks as one strategy and formalizing a CSSC association as the second one.

In December 2001, CSSCs successfully administered the *NGO Thermometer* questionnaire. The questionnaire was designed to measure the organizational, programmatic, and financial condition of non-governmental/non-commercial organizations. It was distributed to 110 NGOs (10 NGOs per CSSC) and included NGOs that cooperate with Counterpart as well as some partner organizations of other USAID grantees. All scoring matrixes were sent to the Regional Office in Almaty.

## TAJIKISTAN

### **Security Situation**

The overall security situation remained calm in Tajikistan during this quarter, despite the tragic events of September 11, 2001 in New York and Washington DC. Some had predicted that the situation in Tajikistan might be adversely effected by these events as well as the US led military actions in neighboring Afghanistan, but this was not the case. The military campaign in Afghanistan has left its mark on the region, especially on Uzbekistan and Tajikistan. The Russian border forces and the Tajik military were on a heightened state of alert during this time. During the quarter, a small contingent of American and French soldiers arrived in Tajikistan, most of them based at the airport in Kulob, a city in southern Tajikistan near the Afghan border.

During the military campaign in Afghanistan a large number of reporters also transited through Tajikistan to report on the situation in northern Afghanistan. As a positive result, many news reports were also filed on the humanitarian situation in Tajikistan, bringing much needed international attention to the country. In addition, the US Embassy is now almost fully operational again and the British and Japanese governments have established new missions to the country of Tajikistan. In general all of the international organizations continue with their humanitarian aid operations unhindered; and several new and existing agencies have started to launch new aid programs in both Tajikistan and northern Afghanistan. Counterpart Tajikistan's Country Director, Randall Olson, conducted a survey trip into Afghanistan to check firsthand on the humanitarian situation and to give recommendations to the home office in regard to future opportunities for humanitarian and development work in Afghanistan.

### **Activity Overview**

#### ***Staff and Office Changes***

During this quarter, Counterpart Tajikistan moved to the new office closer to the center of Dushanbe. This office an office provides more convenient access to Counterpart's clients and visitors. It also has room to grow contingent on the needs of the organization. Counterpart is renting the building based on a one-year lease agreement with the landlord, but has the option to buy the office space.

The former Grant Coordinator, Elena Mamadnazarova, has taken a two-month leave of absence and will return as a Monitoring and Evaluation Coordinator, a newly created position. The decision to create the new position was made because of the increased need for monitoring and evaluation activities as we approach the end of the Phase III contract. Nargis Azizova was hired, through a competitive process, to replace her as Grant Coordinator. Bakhtiyor Faiziev was also hired as Office Manager to fill a recent vacancy.

The Training Coordinator, Kiomiddin Davlatov, left Counterpart Tajikistan to form a new local NGO and Counterpart Tajikistan has advertised for the recently vacated position. Also this quarter, a job vacancy announcement for the new position of Program Manager was placed in local newspapers. The Program Manager would help to manage and assist Counterpart's four program coordinators, to help ensure that each of the Phase III program indicators are fulfilled in a timely fashion. Both positions are to be filled by mid January after conducting interviews with all the potential candidates.

#### ***Visits by Regional Support Personnel and International Consultants***

Bob Abma, Ara Nazinyan and Raushan Amanzhanova who are Regional Finance Director, Regional Program Manager, and Regional Community Outreach Coordinator respectively, visited Tajikistan.

Bob Abma worked with the management team on the spending plans, clarified budgetary issues related to the CRD Program, reviewed the grants files under the Phase III Program, and assisted the Hub Center in identifying a group of potential candidates among all the applicants for Grant Coordinator position.

Ara Nazinyan reviewed the implementation of the Community Outreach Program in Tajikistan, the progress in Phase III Training Program, the status of CAG grants and implementation of the CRD Program. He also conducted a workshop for CSSC Managers and the Hub Center's staff on CAG proposal development.

Raushan Amanzhanova consulted with Counterpart Tajikistan's Community Outreach Coordinator in developing the Community Outreach work plan.

Jay Cooper, Counterpart's Regional Director, also visited Tajikistan during the month of December, spending time with senior staff members and advising the Country Director on program and operational activities. During his trip to Dushanbe Counterpart Tajikistan hosted an Open House in honor of the Regional Director and also to celebrate Counterpart's new facility. Counterpart's partners, clients and representatives of other international organizations were invited to this open house.

### ***Staff Development***

Barno Gaibullaeva, Community Outreach Coordinator, and Elena Mamadnazarova, Monitoring and Evaluation Coordinator, attended the Regional Workshop on Community Outreach. Zahro Kurbonbekova, OD Coordinator, along with Barno Gaibullaeva also participated in the three-day follow up OD workshop conducted by the Regional Office.

Nargis Azizova, Grant Coordinator, Zahro Kurbonbekova, OD Coordinator, and all the CSSCs' directors and accountants participated in a Financial Accountability workshop at the Hub office. Lola Asrorova, Finance Officer, Lena Mamadnazarova, Grants Coordinator, and Igor Pak, Counterpart's contract trainer, conducted the three-day workshop.

Lola Asrorova, Financial Officer attended a one-day training workshop entitled "Main Rules of Tajikistan Laws" organized by the Government of Tajikistan.

### **Organizational Development**

Counterpart participated in the preparations and staging of the Regional Conference *Effective Governance of Non-commercial Organizations: a Key Factor for Organizational Sustainability*. Eighteen people from Tajikistan, including Counterpart's Program Staff members, CSSCs, ICNL, representatives of NGOs and members of active governing bodies, participated in the conference. During the country group discussions, internal and external challenges and obstacles in the creation of effective governing bodies were analyzed. Representatives of CSSCs and other NGOs discussed the various types of governing bodies and worked on selecting the best models, which could effectively be used in Tajikistan. Each CSSC developed an action plan and follow-up activities that would help them to form and develop an effective governing body. At the end of the Conference, the participants gave Counterpart their recommendations on how to achieve the conference's goal, i.e., to promote the functioning of strong governing bodies.

Counterpart Tajikistan's Organizational Development team, Zahro Kurbonbekova and Barno Gaibullaeva, participated in the three-day follow up OD workshop conducted by the Regional Office after the Conference on Governance in Almaty. The workshop focused on the practical use of OD skills by the OD Coordinators and sharing the experience including facilitation of CSSC network development. Also, the OD staff worked on identifying and solving common problems they had during the OD process.

After hiring a new Director for the Dushanbe CSSC, Counterpart's OD Coordinator conducted an OD re-assessment session with the CSSC members during which their existing strategic plans and action plans were revised. Orientation training on the Phase III Program was also conducted for the new CSSC Director and other staff members.

Counterpart's Program team prepared and sent the Regional Office an OD survey with the proposed activities for the regional OD planning for the period of December 2001 through June 2002.

Three OD Case Management Study meetings were held this quarter. In the meetings, the Program Coordinators reviewed the progress of the support centers in their efforts to localize and become sustainable. Each Program Coordinator had the opportunity to correct his/her work plan based on gaps in each of CSSC activity identified during the meetings, e.g., these meetings showed needs for more fundraising activities by some of the CSSCs. The OD team prepared handouts and included this topic in their OD working plan with those particular centers.

Counterpart conducted a three-day workshop on Financial Accountability where 11 people – two representatives of each CSSC and one Counterpart Hub Center member participated. Counterpart Tajikistan's Finance Officer, Grant Coordinator and one of the contract trainers facilitated the workshop. During the workshop the CSSC representatives gained new knowledge and skills on internal financial control principles, donor reporting requirements and budgeting. The participation of the Finance Officer was practical and useful because the participants could immediately get feedback to the many financial and budgetary problems and issues that they had been facing in their work.

### **Community Outreach**

Counterpart Tajikistan's Community Outreach Coordinator and Grant Coordinator attended the Community Outreach Workshop conducted by the Regional Office in Almaty in December.

This quarter the CSSCs and target NGOs began conducting Participatory Community Appraisals (PCA) with their target NGOs. A total of 29 PCAs were conducted throughout the country, which resulted in developing 12 Community Action Plans (CAP). Initially it had been decided that the PCA reports would be kept in the CSSCs, but it was later agreed that the reports should be sent to the Hub Center as well. Now all the information related to PCAs is available in the Hub Center. When reviewing the reports, the Program Coordinators noticed that the quality of many of the PCA reports was not satisfactory. Some of them did not contain enough information about how the PCAs were conducted. The Community Outreach Coordinator collected some good examples of PCA reports from other countries and sent them to the CSSCs and Partner NGOs. She is also planning to visit the Kurghon-Teppa and Kulob CSSCs to conduct a small session on PCA reporting.

Reporting and other issues related to the Community Outreach Program's implementation were discussed with the CSSCs during the three CSSC meetings. Phase III performance indicators related to Community Outreach were introduced and discussed with the CSSCs. The Directors of the CSSCs raised questions regarding their ability to fulfill some of the state Phase III program indicators. The Hub Office is planning to review the program indicators and to make recommendations to the Regional Office on how to change the program indicators.

Each CSSC with the help of the CO Coordinator developed a six-month detailed Community Outreach work plan for the period from January 2002 to June 2002. The work plan contains the activities on each major component of the Community Outreach program including Community Mobilization, Voluntarism, Social Partnership and Advocacy.

### **Network Development**

Three Civil Society Support Center meetings were held during the quarter. In the meetings the localization process of each CSSC and the Community Outreach Program were discussed. In addition, in the meetings the Program Coordinators and CSSC staff made preparations for the Regional Conference on Governance, the National Social Partnership Conference, and regional NGO Fairs.

The Khujand CSSC organized an NGO Fair in the city of Khujand, Sughd Oblast, and all local and international NGOs as well as the other regional Civil Society Support Centers were invited. Later the Kurghon-Teppa and Kulob CSSCs jointly conducted a NGO Fair for the Khatlon area. Now all the CSSCs are planning to arrange a countrywide fair in Dushanbe with the Hub Office.

The CSSCs and the Hub Office are also planning to hold a Social Partnership Conference in Dushanbe, in which high-level government officials, including the President will be invited to attend. To accommodate the president's schedule, the conference was postponed till January or February. The purpose of the Conference is to assist the highest levels of the Government of Tajikistan to understand the importance of the NGO sector in addressing the social and economic problems of the society. The Conference will also seek to establish greater cooperation between NGOs and government structures in addressing social issues. The CSSCs and the Hub Office are both responsible to help prepare for the Conference. A working group, which includes a representative from the Presidential Office, has been established. The project is going to be funded by the AED Global Training Program and a countrywide NGO Fair is to be scheduled at the same time.

## **TURKMENISTAN**

### **Activity Overview**

The major activities this quarter related to the establishment of two additional Support Centers in the Lebap and Balkan regions. The new Center in Lebap began functioning at full capacity but an Open House activity was delayed and is now scheduled for February or March of 2002. Counterpart held initial discussions with UNDP for the co-financing of a Balkan CSSC. A joint visit to the Balkan region to conduct NGO mapping and determine local NGO capacity is scheduled for January 2002.

As a result of successful community outreach activities in Lebap, a community project to build a school in a refugee community in Atamurat etrap was supported with co-financing from UNHCR. Activities of the Mary CSSC's were suspended indefinitely due to the local political context.

### **Staff Changes**

There were significant staff changes in the Hub Center this quarter. The Country Director and Training and Outreach Specialist left Counterpart for security reasons. A country team plan was developed by the Hub Center along with Jay Cooper, Regional Director, Bob Abma, Regional Finance Director, and Elizabeth Comolli, Regional OD advisor. Former Community Outreach Coordinator, Yazglych Charyev became acting Country Director. Former Training Program Coordinator, J. Khakyeva became Community Outreach Coordinator. Ashgabat Resource Center Manager, A. Dovodova took over additional responsibilities as a Training Program Coordinator. At the end of the quarter, Ashgabat Resource Center Manager and Training Program Coordinator left for another job and the Training Program Assistant, E. Vasilieva became probationary Training Program Coordinator. The Senior OD Specialist will supervise the Ashgabat Resource Center staff. MCHI Project Coordinator, S. Babajanova became the MCHI Project Director. The new position for Office Finance Reporting Assistant was announced internally, in the local newspaper, NGO and donor e-mail list serves. E. Pryakhina was hired for this position. The new position is to strengthen the internal financial controls.

### **Staff Development**

On November 5<sup>th</sup>, Lebap CSSC staff Mars Khasanov and Nargiza Miylijeva participated in a one-day Refugee Assistance Preparedness training in Turkmenabat. The training was organized by UNHCR.

Lebap CSSC Manager Mars Khasanov and Office Finance Reporting Assistant of CCT Katerina Pryhina attended a three-day PCA practice training organized by Global Training Development, a USAID program

From November 23-24, Lead Administrative Assistant Ashgabat Yusupov and Assistant of Training Coordinator Elena Vasilieva participated in the seminar entitled Comparative Legislative Systems of US and Turkmenistan organized by ABA/CEELI in Ashgabat.

On November 12<sup>th</sup>-14<sup>th</sup>, 10 Lebap and Dashoguz CSSCs staff members and MCHI project staff participated at the Effective Governance Regional Conference in Almaty.

### ***Training Highlights***

During this period, 21 trainings for 311 participants from 210 NGOs were conducted. Eight of the 21 trainings were conducted in Lebap and Dashoguz velayats. The training in Lebap was conducted in Turkmen. Irina Mukhamedova, trainer from the NGO *Junior Achievement* was contracted on a volunteer basis to develop a one-day training module, Style and Methods of Management for leaders of NGOs in cooperation with CCT OD consultant. The training was conducted for the staff of 10 target NGOs and two CSSCs. The second part of PCA training was conducted by CCT staff in Ashgabat. The training was supported by GTD Turkmenistan. The translation of training modules into Turkmen was continued this quarter. At present, CCT has translated three modules into Turkmen including NGO and Community, Project Design, Team Building/Conflict Resolution.

### **Community Outreach.**

The Community Outreach Program continued in the Dashoguz and Lebap regions. Successful implementation of pilot community projects in Darganata etrap of Lebap velayat resulted in the establishment of Lebap CSSC and the local government invited Counterpart to work in regions with a high need for improvement in the water supply system and with poor infrastructure. In order to expand the Community Outreach Program, the second part of PCA training took place. Twenty-one NGO and Community members from 14 NGOs participated. In December, a Community Outreach Program video was created and was presented at Regional Community Outreach Workshop in Almaty and during a sub-donors meeting in Ashgabat.

### **Network Development**

During the reported period, three network meetings took place in Ashgabat where the organizational structure of a network was discussed. The group working on the development of a network charter, led by Gyzylgul Bayrieva of Dashoguz CSSC, presented a draft version of the charter. The discussion of a charter was continued through e-mail discussion. Discussion during the network meetings also included the effective implementation of the current project activities during the transition period of CCT. Counterpart developed a strategy to improve the awareness of other donors, local population and government on implementing activities of the CCT in Turkmenistan and issued copies of the 2002 Calendar, which demonstrated the major achievements of Counterpart in Turkmenistan over the past four years.

During the Governance conference held in Almaty, the meeting of Turkmenistan and Uzbekistan CSSCs staff located in Lebap, Bukhara, Samarkand, Dashoguz, Nukus and Urgench regions of Turkmenistan and Uzbekistan was organized to set up cross-border network of CSSCs. A Turkmen team in close consultations with their Uzbek counterparts developed and proposed an action plan for initial activities between the Centers.

## **UZBEKISTAN**

### **Activity Overview**

In October 2001, the Regional Program Manager visited Tashkent to participate in a USAID organized meeting on security and work with the Country Director and Hub office program staff.

As a result of the orientation of program staff on PCA and project issues, the requirements on submitted proposals have toughened and population involvement into the process of PCA has been much more increased.

Two Case Management meetings were conducted on October 15 and December 14, 2001. 7 Health NGOs, 5 CSSCs and 5 Focus NGOs were reviewed at the first meeting, 7 Health NGOs, 5 CSSCs, and 3 Focus NGOs were reviewed at the second meeting.

Regulations on certification of contract trainers has been prepared and sent to CSSCs for comments. In accordance with Regulations, 3 categories of trainer certification are stipulated and criteria for each of them are stated. Recommendations of contract trainers have been considered.

Manuals in Advanced Financial Sustainability of NGOs, Success Story Writing, Training Facilitation, and Coalition Building were developed this quarter.

On October 15-19, the Uzbek Training Coordinator with the Regional Training Coordinator visited the Kokand and Samarkand CSSCs to monitor and give recommendations to the training programs. In December 2001 the Training Coordinator visited Nukus and Urgench CSSCs to assess their training programs. The Coordinator also interviewed potential trainers.

### ***The Bulletin Initiative***

As a hard copy and an electronic variant, 2 issues of the bulletin "Initiative" for October-November 2001 in were prepared and published in Russian (No 10(37), 11(38)). 3 issues (9-11) were published in Uzbek language and 1 issue was published in English. There are 500 Russian copies, 300 Uzbek copies, and 200 English copies. All issues of the bulletins were placed at CANGO.NET: <http://www.cango.net/kg/uz> (in English) and <http://win.cango.net/kg/uz> (in Russian). The published bulletins were mailed to 125 addresses. The mailing list for the bulletin in an electronic format increased up to 83 addresses (in September it was 73 electronic addresses). The remaining copies were distributed by the CSSC during visits to NGOs, consultations, seminars, and conferences.

### ***Staff Development***

Professional Development Plans for the CSSC staff have been devised in order to assess personal and professional needs and to devise a strategy to meet those needs.

Advocacy training was conducted for Counterpart staff in Tashkent on October 8-10. 4 Hub-office staff members, 6 CSSC representatives, 3 contract trainers and representatives of advanced Tashkent NGOs participated in the training.

An orientation meeting for the manager and coordinator from Nukus and the coordinator from Samarkand Support Centers on Counterpart programs and CSSC activity was conducted in the Hub office. This meeting was effective since they got consultations from all Hub office staff. Four CSSC coordinators participated in Facilitation Skills training Volunteerism training. Sixteen contract trainers from all the CSSCs and 2 potential trainers from Surkhandarya Oblast (Termez-city) participated in a Facilitation Skills TOT in Tashkent in November. Fourteen potential trainers from Namangan CSSC and 2 from Kokand participated in a Training Methodology TOT in November.

In November and December, two internal mini-trainings for Hub office staff were conducted by the Program Director for the purpose of personal and professional growth of the staff members. The trainings were entitled Delaying Gratification and Transmission and Receipt of Information.

On November 12-14, 27 participants from Uzbekistan (5 Hub-office representatives, managers from all the CSSCs, leaders of Focus NGOs, heads of focus and Health NGOs) took part in the regional conference conducted in Almaty entitled Effective NGO Governance: A Key Factor for Sustainability. Uzbekistan presented 3 expositions with information about the activity of the Boards of Directors from BWA (Kokand), the Farmer Center (Nukus), and the Center Ishonch (Fergana). The exposition of BWA (Kokand) won second place in the exposition competition.

A Training on Financial Reporting was conducted for Hub office and CSSC staff in December. The Manager and NGO Coordinator from each CSSC and Hub-office representatives participated.

In November there was a Project and Program Evaluation training conducted in Novosibirsk. Two staff members from the Hub office, Samarkand CSSC manager and Health Program coordinator participated on the training.

### **Organization Development**

In-depth OD Assessments with Nukus, Namangan and Kokand CSSCs were conducted. These assessments included meetings with local NGOs and local authorities. Support Center Strategic Plans were revised and finalized according to the results of OD assessment. Also In-depth OD Assessments with Urgench and Bukhara CSSCs as partner organizations were conducted. Strategic Plans were revised to include new programmatic and OD goals.

Monitoring guidelines have been developed for Support Centers in their monitoring activity. The guidelines are based on Counterpart procedures on monitoring and results of participation in the training on Project Evaluation in Novosibirsk. A second OD Assessment with Association of Pediatricians of Bukhara was conducted in November and the organization developed its vision and strategy for 2004.

### **Community Outreach**

A draft of the Advocacy Resource Book has been developed by Community Outreach coordinator in co-operation with a contract trainer from partner Training Center *Bilim va Jamiyat*.

A Regional Community Outreach Workshop for PCs was conducted on December 10-12. Three staff members from the Hub office participated. Participants developed and presented a draft of the Advocacy Resource Book. An important outcome of this workshop was a mini-training on creating Log Frames for projects, which was conducted at the Network Meeting.

### **Network Development**

Hub-office coordinators conducted regular orientation meetings for LGC members in order to improve the quality of work of grant committees.

Ninety-eight books for the CSSC libraries on management, training, facilitation, conflict resolution, human rights and other fields of interest were bought and forwarded. All the CSSCs, as well as the target NGOs, were provided regular information about new competitions, grants, fellowships and other useful information, as well as detailed information from the Internet and other sources. A new brochure, Community Involvement was distributed among the CSSCs.

### ***Network Meeting***

In December, a Network Meeting was held in which there was a discussion about improving the performance of the training program. Recommendations about the training program plan were solicited from and about CSS staff, Hub office staff, trainers, and training participants. A draft regulation of certification of trainers was handed out to the network members at the meeting. Different fee-for-service options were also discussed. All participants concluded that training in marketing research is needed for our staff to make our services sellable, terms of interaction between Hub and CSSC must be further defined; joint projects on tourism and the arts should be pursued. Participants also agreed upon the creation of Council of Managers as a governance structure of CSSCs and a Counseling Board of Trustees.

## D. CIVIL SOCIETY SUPPORT CENTER OVERVIEW

### KAZAKHSTAN

#### 1. Zhalgas-Counterpart, Almaty Oblast, Almaty

##### Internal Capacity Building

- To develop the skills of project consulting, the CSSC program staff took part in a mini-training organized by the Program Director Ara Nazinyan on October 4. The CSSC staff learned new instruments, such as a problem tree, which allows for a higher quality of project appraisal. The recommendation to cooperate closely with the local authorities was also quite useful for strengthening the social partnership.
- The Hub Office regularly consulted the Center in project proposal compilation.

##### Community Outreach

- In October the CSSC personnel devised a Community Outreach concept for Almaty oblast. In accordance with this concept the Center started to involve new communities. In October PCAs were held in Talgar and Malovodnoye. The local authorities supported the Center's activities in the local community. This work resulted in the development of CAP and project proposals. In November ??? research was done in the town of Kapchagai. The local communities, assisted by the Center created two CAPs.
- The Center provided consultations on project proposal drafting. Five project proposals were filed by the CSSC from October through November. One was approved for funding and the others required revision.
- There are several NGOs in the town of Taldy-Korgan, which have the potential for community work. In cooperation with the Women's Support Center, headed by Zulfia Baisakova, the CSSC conducted an on-site training for local NGOs from November 27 through November 29. This training was co-funded by the Women's Support Center.
- From November 10-12 the Hub Office jointly with Zhalgas-Counterpart organized a country training on advocacy for 9 target NGOs of the CSSC. The training participants made and presented their advocacy campaign plans.
- Among the success stories are the projects implemented in such communities as Shanyrak-2 and hostel Zhas-Kanat. The Vice-President of Counterpart Lelei Lelaulu and the Director of Kazakhstani office, Marat Aitmagambetov attended the ceremony of opening a sports ground in Shanyrak-2. More than 1000 children residing in this area can now participate in various kinds of sports using this sports area.
- A training film on PCA conduct is being shot jointly with NGO Baspana. It will feature the completed community projects.

##### Advocacy

- The Center cooperated with the NGO *Almaty Society of Disabled Veterans of Afghani War* concerning the protection of rights of this socially vulnerable category of people. As a result of participating in the CSSC training, this NGO got a \$2,000 grant from Soros Foundation Kazakhstan for conducting an advocacy campaign.

#### 2. Astana Civil Society Support Center, Akmola oblast, Astana

##### Internal Capacity Building

- The Hub Office consulted CSSCs on the drafting of project proposals. Both of the consulted project proposals were approved for funding. The office also provided consultations on monitoring community action grants in the region.
- On November 2-4, Marat Aitmagambetov and Jamila Asanova conducted consultations on strategic planning with the Support Center in Astana. The office was recommended to

consider the possibilities of working with trainers from League of Training, Confederation of NGOs of Kazakhstan, and with VSO in the strategic plan. The basic strategy of the Center is directed on development training services in Astana, and in Akmola areas.

- The meeting with Claire Healing on organizational development activity of the office was conducted. It was concluded that it is necessary to visit the office in Astana for the restructuring and redistribution of responsibilities and also to discuss the formation of the stakeholders committee of the organization interested in activity.
- In the past quarter, team-building activity was an OD goal. The common understanding of the team has been determined; the weak and strong sides of the team were revealed; an improvement plan was created; and the team goals were determined.
- The branch of League of Training Trainers (LTT) was registered. Participation in branch work will help employees to improve their professional skills and will promote the financial base of the Center by involving it in the LTT projects as the subcontractor.
- The following trainings were administered: Governance Conference (November, 12-14, Almaty), Advocacy training (November, 12-14, Almaty), Public Awareness Campaigns training, (November, 19-20, Astana), Monitoring and Program Evaluation training (December, 10-14, Almaty), and Participatory Community Appraisal.

### **Community Outreach**

- The Center conducted a ??? training in November and organized several ???s. Two NGOs (Children's Ecoclub and Social Employment Center) conducted a ??? in their communities, which exposed their major problems, such as lack of good-quality drinking water and the high cost of public services. As a result, two projects were developed and approved for funding by the Grant Committee on December 18.
- A ??? was conducted in the city block of Apartment Owners Cooperative (AOC) Zenith. The work with this community is currently in progress.
- The Community Support Center devised its individual action plan in December.
- VSO volunteer Claire Healing, working for the CSSC from November, toured the oblast in accordance with her individual plan and simultaneously performed an assignment of the Support Center relative to the study of rural communities. The Center intends to use this information in planning its project on building capacity of Akmola oblast community organizations.

### **Volunteerism**

- During this quarter the CSSC was involved in activities concerning the International Year of the Volunteer. On December 5 Astana hosted an official ceremony of the year's conclusion. The ceremony was organized by Public Association (PA) Astana Volunteer Center, PA NGO Forum, PA Zhasa, PA Society of Disabled Children, Business Women's Club Tomiris, PA Diabet-Astana, PA Ana Alakany, and the Astana CSSC. The guests and participants included representatives of Astana NGOs, volunteers of the city of Astana, international organizations, state agencies, and business entities. About 160 people took part in the ceremony, the best NCO volunteers were given awards, diplomas of recognition were handed to sponsors, and a ceremonial concert was held.

## **3. Entrepreneurship Development Agency *SMEDA*, Aktobe oblast, Aktobe**

### **Internal Capacity Building**

- In past quarter the Hub office consulted centers on completion of individual strategic plans. In particular, during the visit (October, 28-30) to the Support Center in Aktobe a number of issues were discussed including strategic vision and purpose, adaptation of new staff, roles of clients and partners, external environment, and setting specific goals for the next six months.
- A number of staff changes have occurred over the past quarter. The director of SC Abai Myrkhin, resigned and his responsibilities were assigned to the former program coordinator Kairat Kunshashev. His previous position was filled by Counterpart's trainer-contractor

Dilyara Temirbayeva. Zhanat Ermagambetova, who was working from July to November as a volunteer, was hired as a Program Assistant.

- The head office of Counterpart scheduled CSSC staff training as well as visits of program coordinators from the Hub office for consultation of CSSC employees. Experienced trainers from Almaty will assist with trainings in Aktobe and in consultation of local NGO on a monthly basis.
- A cooperation agreement to organize free Internet access for representatives of noncommercial organizations in the Information Center of the Soros-Kazakhstan Foundation was achieved. The cooperation implies meeting with representatives of IREX in Almaty, to determine places of public Internet access.
- The CSSC employees participated in the trainings in Almaty on Governance, Public Awareness Campaigns, and Monitoring and Program Evaluation.

### **Community Outreach**

- At the end of October the CSSC conducted two community outreach trainings: ??? and Project Design. The trainings contributed to the expansion of the community outreach coverage throughout the region.
- The Center provided consulting assistance to NGO *DemOrda* in conducting a social study of the urban population. The results of the study will assist in identifying major problems of the local population. The respective draft laws will be lobbied to resolve the exposed problems.
- The project, Planting Trees and Shrubs in the Backstreets, was partly postponed due to weather conditions, but on the whole it is being implemented quite successfully. The CSSC staff regularly monitors its progress.

### **Volunteerism**

- The CSSC recruited a volunteer to provide consultations on legal issues of non-commercial organizations.

## **4. Nuclear Tests Victims Union *IRIS*, East-Kazakhstan oblast, Semei**

### **Internal Capacity Building**

- From October 19-21 the CSSC staff administered community projects monitoring, participated by the Community Mobilization Coordinator Nurlan Zhumabekov and Regional Monitoring and Evaluation Coordinator Altynai Kusainova. Joint work helped to improve the skills in monitoring community projects. The CSSC personnel were also consulted on project design and learnt about new tools such as problem trees.
- In the CSSC's strategic plan the basic target group will be actively working NGOs of the Semipalatinsk region, working in various fields including ecological, youth, gender development etc. These organizations have a relatively high level of institutional development and experience in project design activity. At a meeting with NGOs the present CSSC strategy has been brought to the notice, the goals and objectives that were supported earlier were discussed. The work with community organizations will also continue.
- Within the framework of increasing institutional potential, Gulsum Kakimzhanova attended Monitoring and Program Evaluation, Governance, and Public Awareness trainings.

### **Community Outreach**

- To increase its community outreach, the CSSC conducted a meeting with NGO representatives that had undergone PCAP training. The Center has a staff of full time PCA facilitators recruited from the most active local NGOs.
- The P?? conducted in the settlement of Shulbinsk revealed the need to establish an information and computer center for the community youth. The local businesses, state authorities and deputies assisted in the installation of 17 computers donated by a major local enterprise IrtyshGESstroi in the Shulbinsk secondary school.

- A PCA conducted in the settlement of Stepnoy was preceded by a meeting with local authorities. The Center monitored the community projects in the area and ensured their positive impact. In the village of Begen, where a community project is being implemented, the local residents organized 4 street committees for public order maintenance. The Center also hosted a meeting of all district akims so that they can share their experience in addressing such problems. The Beskaragai district akim made a resolution to strengthen collaboration between the public, local authorities and NGOs throughout the district.

### **Volunteerism**

- To celebrate the International Volunteer Day, in cooperation with Youth Center of the Red Cross and Red Crescent the Center conducted a press-conference with local journalists, which was attended by 10 local NGOs. The purpose of the press conference was to raise public awareness of the volunteer work in the area. The analysis conducted by the CSSC revealed that the local NGOs have good potential for the development of volunteer activities.
- Collaboration between local NGOs and the mass media resulted in launching the project Information as a Basis of Social Partnership focused on the development of volunteer movement in the region.

## **5. Consulting Center ZUBR, East-Kazakhstan oblast, Oskemen**

### **Internal Capacity Building**

- Within the framework of the strategic management of activity for the organization over the next year, employees of the Center conducted a Tax Code analysis, which elicited the facts of limiting activity of organization under the grants in its current acting status, and also the impossibility of a re-registration in other noncommercial organization-legal form. Because of these problems the decision to establish a new organization - Social Corporate Fund by the ZUBR consulting center was accepted. The structure of the Fund provides for a Board of Trustees, in which the representatives of the executive authority, NGO region, and Kazakhstan International Organizations will be involved. On December 25 the East Kazakhstan regional meeting of civil society representatives, celebrated the 3rd anniversary of the ZUBR consulting center and presented the activity of the new organization, Social Corporate Fund ZUBR. Marat Aitmagambetov took part on this presentation.
- The Director of the Center Vitaly Kulik took part in The Effective Management as a Key Factor of NGO Sustainable Development, regional conference. Participants discussed and analyzed the structure of their own organizations.
- The Center Director Vitaly Kulik and the Manager Natalia Terekhova took part in an educational training on Monitoring and Program Evaluation.
- An application for the grant under the program of mini-grants of the European Union "The European initiative in the field of democracy and the human rights" has been prepared by the Center. The purpose of the project is the development of modeling mechanisms to involve the population in the development of social policy and the creation of conditions for their introduction in the East Kazakhstan area.
- The Information on the history, mission, and range of the services rendered and the forthcoming programs of ZUBR Consultation Center and the CSSC acting on its base is included in the NGO electronic database of East Kazakhstan and placed on a Web-site of the East Kazakhstan scientific and technical library.
- During the development of the project "The development of consulting services in noncommercial sector of Republic of Kazakhstan", constant electronic correspondence with the international adviser, Stefan Fuller of George Mason University increased the professional level of employees of the Center.
- SOROS Foundation Kazakhstan supported the partner project Transparent City (Akim of Ust-Kamenogorsk, ZUBR CSSC, AOK Association, Association of librarians), to formulate effective information interaction between civilians and local government bodies of Ust-Kamenogorsk. The share of financing of the ZUBR was \$3240.

### **Community Outreach**

- During this quarter the Center started monitoring the community action grants implementation. The monitoring revealed that the impact was stronger than it had been planned before. For instance, the business structures located within the territory of AOC 50 Lenin St. contributed a lot to the improvement of living conditions of AOC constituency and organized public services and amenities. The community members also provided new jobs for the unemployed. Overall, the project was successfully completed. The CSSC personnel assisted in drafting 2 project proposals for community action grants.

### **Advocacy**

- Provision of public access to information on the decision-making process at the local level of state governance stimulated partnerships between the CSSC, Ust-Kamenogorsk akimat, Association of AOCs and Association of Librarians in developing the project Transparent City. This project aims at promoting an efficient information exchange between the local population and the state authorities. This project was supported by Soros Foundation Kazakhstan, with \$3,240 contributed by the CSSC.

### **Volunteerism**

- Within the accounting period the CSSC recruited 3 new volunteers. The CSSC volunteers took part in the preparation and organization of an oblast meeting of volunteers. Participants of this meeting made an arrangement for training volunteers from other NGOs, such as Elita Plus, Leader of the 21<sup>st</sup> Century, For the Future of Kazakhstan, Youth Information Service of Kazakhstan, and Bibi-Ana. The CSSC assists in and coordinates the development of a workplan of the Ust-Kamenogorsk Volunteer Center.

## **6. Association of NGOs of Kostanai oblast, Kostanai**

### **Internal Capacity Building**

- On October 24<sup>th</sup> the general meeting of the Kostanai Oblast NGO Association was conducted. The reports on the work accomplished were presented, and all of the interested persons spoke. The deficiencies in work were revealed and the Association's activities were scheduled.
- On October 18, a two-hour workshop was given to CSSC staff on how to write a resume by Gisele Maisonneuve (VSO Volunteer). Staff members are now able to write a professional resume to attach to proposal submissions as required and can further assist NGO members with those requirements. Translated material is now in the resource center.
- On December 26 the Kostanai Oblast NGO Association's New Year's Ball was organized. Diplomas to five members from the Board of Trustees for the outstanding contribution to organization and development of the NGO Association were handed out in a ceremony. Twenty NGOs have received diplomas for the active participation in the activity of the NGO Association. Three volunteers have received diplomas for development of the volunteer movement. The procedure was conducted within the framework of creating a system of encouragement to NGOs, volunteers and members of the Board of Trustees.
- In the past quarter, the CSSC employees attended the trainings in Almaty including Governance, Advocacy, and Monitoring and Program Evaluation.

### **Community Outreach**

- In October the center held several ???s in the communities of Murager (children's oblast organization) and in school ? 23. Surveys revealed that these communities could resolve most of the problems on their own.
- In December the center conducted a number of ??? studies among middle-aged unemployed residents of Kostanai. These studies covered more than 90 people. A project on the establishment of an enterprise with shared income is being developed on the PCA results.

### Advocacy

- The projects for the community of the blind were continued in October through joint efforts of the community and the Center. Lobbying of the interests of this community with various bodies of local power yielded the following results:
  - Invalids with the 1-2 group disabilities got the right to free use of public transportation
  - Home employment possibilities were provided for the blind
  - 10 invalids got a chance to study in the local university

### Volunteerism

- One of the first significant events organized in November by the Volunteer Center in cooperation with the Department of employment, labor and social protection and the Commission for the affairs of the family and women under the oblast akim was a charity action for needy elderly pensioners. Nearly 20 volunteers took part in the distribution and targeted delivery of foodstuff to the needy pensioners of the town.

**Table of Services**

Service	SC Almaty	SC Astana	SC Aktobe	SC Semey	SC Ust-Kamenogorsk	SC Kostanai	Total
Number of visitors	140	133	147	143	102	339	1004
Number of new visitors	21	28	61	50	26	22	208
Number of visits	500	450	452	195	191	343	2131
Number of NGOs receiving services	129	87	72	53	36	76	453
Number of CBOs, initiative groups receiving services	21	18	5	12	32	12	100
Number of volunteers recruited for NGOs	15	0	1	13	2	0	31
Number of trainings	11	6	6	5	7	6	41
Number of consultations	24	43	86	95	124	60	432
Number of Computer/Internet/E-mail was used	528	278	191	40	26	168	1231
Number of times copy machine was used	170	313	91	90	47	235	946
Number of copies	2155	6346	1549	452	1368	2148	14018
Number of times Phone/Fax was used	234	223	41	4	11	91	604
Number of PCAs conducted	11	3	0	1	2	8	25
Number of CAPs developed	5	0	0	0	2	3	10

## KYRGYZSTAN

### Activity Overview

During the quarter, CSSCs staff took part in country workshops and one regional conference:

- Training workshop on Advocacy/Coalition Building was held in Issyk-Kul on October 22-26. Participants obtained new knowledge in initiating and conducting advocacy campaigns, advocacy strategies, forming coalitions, etc. It is anticipated that the CSSCs staff will be actively involved in revising training module in Advocacy for further delivery to clients.
- The Regional Conference entitled Governance as a Key Factor of NGO Sustainability was held in Almaty on November 12-14. Participants obtained new knowledge in forming democratic governing bodies and advanced a training module. It is anticipated that the CSSCs staff will be delivering this training to clients.
- The staffers of CSSCs of Kara-Balta and Karakol along with representatives of 4 Health NGOs took part in the Regional Workshop in NGO Management sponsored by GTD and held by the Partner Foundation (Moscow).
- CSSCs participated in the TOT on Methodology held in Bishkek on November 20-24 held by experienced trainers of Counterpart. The participants obtained new skills in delivering training workshops to an adult audience.

Last quarter, the CSSCs of Batken, Karakol, Jalalabad, Osh, Naryn and Talas signed 4-month contracts with the CSSCs to continue providing the services to local NGOs. This quarter they successfully administered grants provided by the Soros Foundation, provided information support, and delivered consultations and training according to agreements.

1. **Batken CSSCs (BT):** On November 21, the President of Kyrgyz Republic A. Akaev visited the Batken branch of FTI, which the CSSC is an integral part of. He was introduced to the activities of the Office and expressed his appreciation with its activities. The BT hired new Assistant Mr. A. Tynybekov since the former Assistant Ms. A. Aykynova decided to change her position and moved to Leylek Rayon to work as Coordinator on NGO Support Project, funded by the Soros Foundation.

The BT conducted the Forum of civil society organizations devoted to the issues of fighting terrorism on October 18. The Forum was attended by more than 30 NGOs and CBOs, local mass media and local governments. The participants adopted an appeal to the National Government emphasizing their concern on situation in the country and calling for fighting terrorism in all levels.

On November 18, the BT facilitated the meeting of NGOs of Leylek Rayon in order to analyze problems, which local NGOs face with and to identify areas of cooperation. The participants decided to establish an association and elected an initiative group, which will draft an association charter.

2. **Bishkek CSSCs (BS):** On October 26, the group of international consultants, headed by Mr. A. Richter, the Regional Director of OSI (New-York), visited the Center to learn about its activities.

The roundtable titled Interference of Religious and Social Situations in Kyrgyzstan was held on October 16. Representatives of 7 NGOs, state agencies and mass media attended the meeting, on which they shared information and their vision on current developments in religious and social spheres.

On December 6, the BS hosted a meeting of 12 NGOs from Talas, Batken and Chuy Oblasts, serving as social services providers. Participants discussed issues of public outreach through the media and shared their actual experience in this matter.

- 3. Jalalabad CSSCs (JA):** The Refugee Coordinator N. Saparbaev took part in the Oblast Seminar on Irrigation organized by the Department on Promotion of Water Users Association under the Ministry of Agriculture and held in Suzak VI on November 6. The participants, among which were representatives of water users' groups, state agencies and NGOs, discussed issues of establishing local water users' associations.

On December 18, the JA conducted the meeting on citizenship issues with participation of refugee leaders, Migration Department and local Passport Offices. The refugees were informed that those refugees, who arrived to Kyrgyzstan before December 1993, are eligible to obtain the Kyrgyzstani citizenship without relinquishing Tajikistani citizenship, and all they need to do is just replace their old Soviet passports with new Kyrgyz passports. The Passport offices also informed refugees on procedures of replacing passports.

In December, the Center volunteers conducted action aimed at collection second hand clothes, books and toys for the orphanage in Octyabrskoe VI. They posted announcements in high schools and business organizations of the Jalalabad. The action was completed successfully and volunteers organized a party for the orphans in Octyabrskoe VI.

- 4. Kant CSSCs (KN):** The Manager T. Temirova took part in the roundtable on the issues of NGO capacity building held by INTRAC on October 24. She also took part in the international seminar titled "Durable Solution for Refugees" organized by DRC and Kyrgyz-American Bureau in Bishkek on November 26-27.

In November, the Center started delivering field consultations to the community groups. The KN staff indicated that group consultations in *Project Design* and *Micro Business* have been in great demand. The KN hosted several meeting with directors and bookkeepers of community projects to ensure programmatic and financial accountability.

The Center conducted a meeting of the Stakeholders Committee on November 1, 2001, where a report on community mobilization activities was presented. Members of the Committee discussed the situation with citizenship issues as part of advocacy activities, presented by V. Rasulov, the leader of the NGO Sayron. The members discussed a plan of actions to ensure cooperation of local NGOs and the Rayon authorities.

- 5. Kara-Balta CSSCs (KB):** The Refugee Coordinator A. Kasymbekov took part in the TOT in Advocacy held by NDI in Bishkek on October 3-5. The KB hired Mr. K. Abraliev as Coordinator for USAID-funded program and Mrs. K. Shorukova as Office Manager. Their job descriptions have been finalized.

On November 7, The KB hosted the roundtable Volunteerism Development with participation of 10 NGOs from Jayl, Moscow and Panfilov Rayons. Based on findings and recommendations of the previous meeting, held in October, the KB drafted a plan on volunteerism, which was finalized and approved. After the roundtables, the volunteers of the KB made a whip-round and collected 490 soms for 19 disabled children. The also took an active part in monitoring local elections held on December 16 and send reports on their observations to the NGO Coalition.

The KB took part in the meeting hosted by the Rayon Administration to discuss opening a consulting center for small and medium size business (SME). The meeting was attended by representatives of UNDP, UNIDO, local business and local NGOs. It is expected that a consulting center will be opened in February-March 2002, and it will provide services to small private entrepreneurs, including refugees.

- 6. Karakol CSSCs (KR):** On November 14, the Coordinator T. Baysarkeev took part in an NGO Conference sponsored by the Conrad Adenauer Foundation. Thirteen specialists conducted meetings devoted to the topic Your Rights for Land in the Issyk-Kul oblast. Each specialist covers

10 villagers in 130 villages of the Issyk-Kul oblast in this educational program. The approximate number of the participants is 1,040. The library of the KR has been supplied recently with a lot of information material about the project activity on land reforms. CAP meetings were conducted in the Michailovka village of Tup rayon and Tasma village by the staff of the KR. There were 120 members of community participated in the meeting in Michailovka village and 80 people in the Tasma Village. Initiative groups were chosen and problems were prioritized and the initiative groups developed CAPs. The KR conducts regular meetings of the contract trainers to analyze the implementation of the training program by the KR. On meeting of November 18, the KR together with trainers discussed quality of the training workshops delivered, the trainers were given recommendations on reporting and a decision on making contracts for 2002 was made. The KR's volunteers organized whip-round and collected a sum equivalent to \$100 for 30 disabled children. The volunteers organized a party for the disabled children, where they gave presents to the children and held discussions in order to identify most priority problems.

- 7. Kerben CSSCs (KE):** The leader of the volunteers' team Mr. A. Shamshiev took part in the TOT on Advocacy held by NDI in Jalalabad on October 17-19. The library of the KE has been supplied recently with a books donated by the Soros Foundation.

Volunteer Center has been established in KR. The plan on increasing capacity was elaborated by the staff of Kerben CSSC. According to the plan volunteers organized a Club of young journalists and Club on human rights. Volunteers are going to issue a newsletter to reflect the ecological problems in Ak-Sy rayon as well.

- 8. Naryn CSSCs (NR):** The Coordinator A. Naimanbetova and Volunteer Team Leader T. Valiakhmetova took part in the TOT in Advocacy held by NDI in Naryn on October 9-10. A roundtable with participation of representatives of the NGOs, the state administration, local media was held in the NR on October 23. The CSSC made a presentation of the NR of the Public Internet Access, sponsored by IREX in collaboration with the CSSC.

On October 9, the NR conducted a meeting for its volunteers, where they discussed and approved ethical norms of volunteers, job descriptions and a working schedule. Contracts with volunteers were signed, the NR made an agreement with *Almaz Radio* to broadcast volunteer developments every Friday.

In order to improve the quality and expand the services of the NR, and to get feedback of clients, a specific questionnaire was developed. On December 21, the NR hosted roundtable with participation of the grantees of the Soros Foundation to discuss their progress towards the project objectives and share information on their projects implementation.

- 9. Nookat CSSCs (NO):** The NO created the Volunteer Center uniting 18 volunteers, which works in several areas: environment, education, health, and support of pensioners. In consultation with the volunteers, a decision to celebrate the Volunteers Day on October 15 was made.

On December 27, the NO conducted a one-day conference with participation (285 people) of local NGOs, local governments and media and business. The theme of the conference was Three Sectors Together Are a Real Force. The participants discussed achievements in intersectoral partnership in 2001, and the NO made a presentation of its activities. The participants decided to establish a committee in order to better coordinate activities of various players, and ensure intersectoral partnership. The NO made a suggestion to earmark limited amount funds in local budgets to support NGO activities, and the participants supported this idea and recommend local municipalities to do so.

CAP meetings were conducted in the Naiman village of Nookat rayon and Atabekova village. Refugees were active participants in the meeting. Unemployment was the main priority problem in the Naiman community and the initiative group will elaborate the CAP. In Atabekova village

the community members pointed the problem of water supply in the village. CAP has been elaborated in facilitation of staff CSSC.

**10. Osh CSSCs (OS):** The OS Coordinators M. Pirjanov and J. Mamataliev took part in training workshops in Advocacy and Coalition Building.

A Strengthening the Collaboration Between NGOs in Addressing Social and Economic Problems roundtable was held in Osh on November 12. Representatives of 10 local NGOs, and ADB discussed opportunities to develop collaboration of NGOs in addressing social and economic problems and to create an NGO House. The participants decided to have regular meetings to discuss joint projects and look for funds to produce a newsletter with activities of NGOs in Osh Oblast.

In Bek-Jar village, the community members decided to increase the volume of the TV translation by transferring the TV station to a different location. This problem was the second priority problem in PCA survey. The initiative group collected finance from the community members and local government, which was sent to salary of specialists and purchase of wire. All community members used method "ashar" transferred the station and now people in Bek-Jar have an opportunity to see KTR and ORT.

A roundtable on Volunteerism was held in OS on November 14 with the goal to support a volunteer movement in Kyrgyzstan and to support NGOs in implementing effectively targeted programs. The objectives of the meeting were to inform volunteer representatives about the "Volunteer of the Year" contest and discuss contest selection criteria. During the roundtable, twelve participants from local and international organization actively discussed and made modifications to the contest, which will be held on December 5, 2001.

**11. Talas CSSCs (TL):** The TL Assistant T. Asranov and volunteers M. Kim, A. Saparaliev, and A. Kurmanbekov took part in the Volunteer Management training workshop, held in Talas on October 25, and a TOT in Advocacy held by NDI in Bishkek on October 29-31.

On November 23, the Center conducted the Forum of local NGOs entitled Social Partnership and sponsored by the Soros Foundation. It was the first joint meeting of local authorities, media, the NGO community and the business sector to discuss partnership issues. More than 80 people attended this meeting including representatives of 55 local NGOs, government officials of Oblast and Rayon Levels, and international organizations working in Talas Oblast. The participants stressed that local NGOs have made a great contribution in addressing issues of local concern.

A CAP meeting was conducted in Chymkent village of Kara-Buura rayon on 21<sup>st</sup> of December 2001. Regional CO Program coordinator participated in the meeting and gave some recommendations in feedback meeting. She also visited communities in Talas oblast to monitor the activities in these communities.

In order to publicize the achievements of target communities, the TL created information stands for the Forum participants. Furthermore, community leaders developed a plan for a two-week information campaign to inform the public of their activities. TL assisted them in placing posters in public places including shops, buses, post offices, first aid posts, and municipalities.

**Training & Technical Assistance Highlights:**

Table 1. Visits/Consultations/Users, cumulative quarterly figures:

<b>Indicator</b>	<b>BT</b>	<b>BS</b>	<b>JA</b>	<b>KN</b>	<b>KB</b>	<b>KR</b>	<b>KE</b>	<b>NR</b>	<b>NO</b>	<b>OS</b>	<b>TL</b>
Number of Visitors	181	315	248	362	285	377	185	425	913	270	351
Number of New Visitors	60	48	46	88	59	60	72	151	193	46	94
Number of Visits	248	470	484	545	574	413	417	720	1,503	412	607
Number of NGO receiving services	59	192	115	53	81	156	64	192	241	241	194
Number of CBO, initiative groups receiving services	20	15	44	20	11	29	75	11	279	70	31
Number of volunteers recruited for NGO	0	0	0	0	4	24	0	2	37	12	7
Number of Training Workshops	5	7	8	0	1	6	1	6	6	5	2
Number of Consultations	78	182	82	270	256	296	148	315	235	68	147
Number of Times of Computer/Internet/E-mail Was Used	31	212	96	18	112	1,753	46	121	67	29	128
Number of Times Copy Machine/ Printer Was Used	64	33	158	64	220	212	119	355	238	145	317
Number of Copies (for Copy Machine and Printer)	783	269	1,474	1,606	4,550	7,039	2,209	5,278	487	1,039	9,741
Number of Times Phone/Fax Was Used	56	70	250	60	39	72	45	114	156	30	235
Number of PCAs Conducted	0	0	2	0	0	0	0	0	0	0	3
Number of CAPs Developed	1	0	1	0	0	3	1	0	0	0	1

***Bishkek Internet Center:***

During the reporting period, 123 NGO representatives from 82 NGOs visited the Internet Center 1,431 times and used the following services: Email - 45%, Internet Searches- 30%, and document processing - 25%. The Center had 28 new visitors open mail accounts this quarter. 1,430 consultations on using Internet Center's facilities were delivered to NGOs. To date, 123 mailboxes are being maintained in the Center, including 63 dial-up accounts, and 19 new mailboxes for Center's visitors were created. A decision on transferring the Internet Center to the local partner Interbilim was made, and the assignation was scheduled for early January 2002.

**TAJIKISTAN**

**1. The Dushanbe CSSC**

This quarter, a new Director for the Center was hired after the former Director left the Center at the end of October. Also, due to a number of technical problems in the network server, they had difficulties connecting to the Internet and downloading regular e-mail. As a result, the Dushanbe CSSC had less visitors and clients during this time period. Never the less, the Dushanbe CSSC continued to carry out its activities in accordance with the Phase III Program schedule. As a gesture of good will, the former Director of the CSSC was given permission to use the registration

papers for a local NGO that he had registered with the Ministry of Justice. One of the first tasks of the new Dushanbe CSSC Director is to develop a new charter and submit new registration papers to the Government of Tajikistan. A new volunteer was recruited by the Center to update the list of Active Tajik NGOs.

After hiring a new Director for the Dushanbe CSSC, the Organizational Development Coordinator at the Hub Office conducted a two-day strategic planning workshop with members of the Dushanbe CSSC. During the session, the Center's strategic plans and action plans were revised. Regular consultations were also given to visitors. The Dushanbe CSSC also began conducting PCAs in targeted communities. Staff members conducted four PCAs in target areas, and as a result they were able to help develop four Community Action Plans (CAP).

The Dushanbe CSSC also conducted trainings for NGOs in accordance with the training schedule. Three training workshops on Financial Sustainability, Constituency Building and Human Resource Development were conducted within the Phase III Program. A TOT on Adult Learning Styles was conducted to identify new trainers for the Dushanbe CSSC.

Ten local NGOs were selected to conduct interviews and write reports for the NGO Thermometer index that the USAID Regional Office in Almaty requested from the Hub Office. Members of the Dushanbe CSSC met with the representative of Save the Children to discuss future cooperation.

After the participation in the Governance Conference in Almaty, the Center developed a work plan on the creation of a governing body for the Dushanbe CSSC. The CSSC's Accountant and New Director attended the Financial Accountability training conducted by the Hub Center.

## **2. The Khujand CSSC**

Khujand Center, now locally registered under the name *Consortium of Initiatives*, started implementing the project, Communities Respond to Challenge funded by Counterpart. Within the project the Center assisted three communities in Rasulov District in developing CAPs.

The Center has developed a project proposal on establishing NGO Resource Centers in 5 districts of the Sughd Oblast and submitted it to the Eurasia Foundation for funding.

The Center organized the first NGO Fair in the country. The purposes of the NGO Fair was to promote the NGO sector by disseminating information about their activities and to attract resources from local and international donors for the NGOs. More than 30 NGOs throughout Sughd Oblast participated in the Fair. The organizers achieved their goals in conducting the Fair.

In CSSC's staff meeting, the team members discussed and accepted the Employees Ethic Norms developed by the Director of the Center. The Ethic Norms include: use of organization's property, relationships with the clients, confidential information, and organizational behavior. Their stand on NGO governance was nominated as the best stand among the other countries during the Governance Conference in Almaty. A new volunteer was hired to do administrative work.

The Director of the Khujand CSSC attended a meeting organized by the Mayor of Khujand City, local NGOs and International Organizations. The purpose of the meeting was to attract Khujand-based NGOs and IOs to the problems faced in Khujand such as lack of electricity, gas, drinking water and sanitary situation of some buildings in the city. As a result of the meeting a Public Counsel was established for coordinating joint efforts in addressing those problems. The Khujand CSSC Director was selected the Deputy Chairman of the Counsel.

The Center cooperated with PRAGMA Corporation in conducting Financial Management training for PRAGMA clients. The Center also participated in the Charity Action devoted to Invalid's Day organized by the local Red Crescent Society and German Agro Action. Moreover, staff attended monthly coordination meetings of International Organizations at WFP.

The Sughd Oblast NGO Database was updated this quarter. According to the database there are 103 NGOs in Sughd Oblast, of which 41 are active. The Khujand CSSC staff met with USAID representative Abdurahim Muhidov and introduced him to their community projects.

### 3. Kurghon-Teppa CSSC

In November, after the Regional Governance Conference, the Kurghon-Teppa, CSSC that is run by the NGO *Fidokor*, developed a three-month work plan to strengthen its governing body. This was accomplished by adding new people to the existing membership and developing a list of responsibilities for each member.

This quarter, the Kurghon-Teppa Civil Society Support Center purchased a small house in the center of the city as their new office building. This was done by a support grant from Counterpart Tajikistan. While the present building is quite small, there is enough area to build additional rooms. The Civil Society Support Center applied for a grant from the Embassy of Japan to help renovate and expand their office space. As it has done for two of its other centers, Counterpart Tajikistan also supplied the Center with a new generator.

*Fidokor* continued making progress towards the goal of becoming financially sustainable. *Fidokor*, along with the NGOs *Star of Hope*, and *Peace and Agreement* received a \$1,000 grant from the Norwegian Refugee Counsel to conduct 3 two-day workshops on micro financing for NGOs based in the Khatlon region. All three training modules have been developed.

In November *Fidokor's* grant proposal on developing farmer associations was approved by the *Eurasia Foundation*. The project will be implemented in three regions: Khatlon, Kofarnihon and Tavildara, where *Fidokor* has its branches.

*Fidokor* is now a *Mercy Corps* partner, helping to implement one of its new agricultural programs. According to the project proposal that has been developed by *Fidokor*, they will participate in developing a training module on The Marketing of Agricultural Products for Farmers and they will conduct these training workshops for farmer associations in the Bokhtar, Vakhsh, Kolkhozabad and Ghozimalik districts of Khatlon Oblast.

*Fidokor* has developed three project proposals and submitted them to the following donor organizations:

- UNHCR – Strengthening the Local Communities Potential in Khatlon
- Soros Foundation - Opening a Women's Business Center in Vakhsh District
- Soros Foundation - Volunteerism – Bases of Civil Initiatives Development

In October, *Fidokor* and *UNHCR* conducted a roundtable with Khatlon NGOs working in micro financing and small business development. The leaders of nine local NGOs, as well as representatives of the Soros Foundation, ACTED and UNHCR discussed the gaps and obstacles in implementing micro-credit/finance programs.

The Kurghon-Teppa and Kulob CSSCs organized the NGO Fair in Kurghon-Teppa. Forty-seven NGOs working in Khatlon displayed their products and services at the Fair. A large number of people from government, NGOs and international organizations attended the Fair. The Governor of Khatlon Oblast visited the Fair and it proved to be successful in promoting the NGO Sector in the Khatlon Oblast.

The Kurghon-Teppa CSSC has developed a booklet with information about the trainings and other services provided by the Center. It has also developed a contract form for providing services to international organizations.

#### **4. The Khorog CSSC**

After participating in the Governance Conference, the NGO *Kalam*, which runs the Khorog CSSC, revised its Board of Directors and developed a Board of Directors membership list.

The Center's Director and a contract trainer attended the regional training workshop on Public Awareness Campaigns and Marketing. After participating in the training, the Center revised its training modules on Public Education Through Media and Social Partnership by adding new materials received at the training workshop. A new training module on Advocacy was included to the list of trainings provided by the Center.

During this quarter, the Khorog Civil Society Support Center obtained 30 new publications on NGOs and Civil Society for their NGO Resource Center. Most of the books were received with the assistance of Dushanbe Resource Center. This quarter the Center began providing photocopying services for a fee.

The NGO *Kalam* began implementing a project on community mobilization through an NGO support grant from Counterpart. They have conducted Participatory Community Appraisals with three targeted communities and are assisting them to develop Community Action Plans.

The Center's Director met with the representatives of Agha Khan Foundation and UN WFP with the purpose of finding new sources to fund Community Action Grants (CAGs) awarded to communities through the CRD and Phase III Programs.

This quarter the Center also conducted nine training workshops for NGOs on Strategic Planning, Financial Management, NGO Management, Project Design, NGO and Community, Volunteer Development, Fundraising and Advocacy.

#### **5. The Kulob CSSC**

This quarter the Kulob Civil Society Support Center was officially registered at the Ministry of Justice as a local NGO under the name *Shahrvand*. The organization has started working on establishing policies on ethics, norms and human resource policies, internal controls. The Kulob Center moved closer to the city of Kulob. The new premises have rooms big enough for conducting trainings and roundtables. Its location suites its clients and partners. An accountant was also hired by the Center. Two more volunteers were recruited by the Center and after getting acquainted with the NGO sector they will be working for other local NGOs.

After attending the Governance Conference the Center revised its action to help create an effective governing body. Together with the Kurghon-Teppa CSSC, a joint NGO Fair NGOs was conducted for NGOs in the Khatlon Province.

The Kulob Civil Society Support Center began implementing community mobilization activities through a grant received from Counterpart Tajikistan. Three Participatory Community Appraisals have been successfully conducted with three target communities in Kulob region.

During the month of December, Barbara Darling, an ADB Consultant working in cooperation with Counterpart Tajikistan, explained to the NGO members the goals of ADB's Governance Assessment Project.

Five training workshops were conducted for target NGOs on Strategic Planning, Project Design, Financial Sustainability, and The NGO and Community and Volunteer Development.

**Table of Services:**

Service	Dushanbe	Khujand	Kurghon-Teppa	Khorog	Kulob	Total
Number of visitors	185	123	152	226	71	<b>757</b>
Number of new visitors	52	20	41	52	9	<b>174</b>
Number of visits	395	285	177	635	105	<b>1502</b>
Number of NGOs receiving services	129	75	54	48	52	<b>358</b>
Number of CBOs, initiative groups receiving services	35	18	26	19	6	<b>104</b>
Number of volunteers recruited for NGOs	0	1	2	2	2	<b>7</b>
Number of trainings	5	2	12	9	6	<b>34</b>
Number of consultations	112	122	88	279	58	<b>659</b>
Number of Computer/Internet/E-mail was used	23	0	83	58	29	<b>193</b>
Number of times copy machine was used	50	79	124	141	19	<b>413</b>
Number of copies	739	389	1937	504	598	<b>4167</b>
Number of times Phone/Fax was used	22	61	157	41	15	<b>296</b>
Number of PCAs conducted	4	11	4	4	6	<b>29</b>
Number of CAPs developed	4	2	6	0	0	<b>12</b>

## TURKMENISTAN

### 1. Ashgabat Resource Center

#### Activity Overview

- The Training Program/RC Manager with the OD specialist, following the Governance Conference in Almaty, developed a strategic plan as a follow up to the Conference and presented it to the contract trainers.
- Three volunteers were hired to work in the Resource Center. A total of 9 volunteers are working at the RC at this time.
- Meetings with contract trainers were conducted once a month.
- Discretionary Grant and Support Grant Programs were announced, 34 project proposals were received from NGOs and initiative groups.
- A competition for the best NGO was conducted on December 5, where 24 NGOs participated. They presented their activities on stands, printed materials, electronic presentations, performances, and video films. Three winners were nominated from participants: 1<sup>st</sup> place - NGO RIF (Turkmenbashi city of Balkan velayat); 2<sup>nd</sup> place- Volunteers' club Meyletinchy (Ashgabat); 3<sup>rd</sup> place - NGO Lukman-Hekim (Ashgabat). The activities of NGOs were evaluated by the committee consisting of five NGOs and awarded with certificates and recommended to grant committee of CCT on Discretionary Grant to support the NGO-winners' activities.
- NGO Allavida (Ex- Know How Fund) was set up.
- The physical layout of RC was rearranged to organize room for volunteers.
- A conference room for meetings and a library was set up.

- RC assistant and RC volunteers have reorganized the library to make it more efficient.

#### **Internal Capacity Building**

- Training program/RC Manager participated in the Regional Conference on Governance.
- The RC staff participated in Network meetings of CSSCs.
- Training program assistant took part in a presentation Regional Center of Business and Economic Education, organized by ACCELS and KARANA Corporation on November 13.

## **2. Lebap CSSC**

### **Activity Overview**

- Consultations for NGO *MERJEN* in developing an income generation plan for refugee women in Turkmenabat resulted in the development of a plan and its submission to CSSC.
- Consultations for NGO *Nargiza* in developing an action plan to assist the Afgan refugee community from Taze Yurt settlement at Seydi etrap resulted in the development of a project proposal to support small business ideas of refugees.
- Active involvement in development of a CAP with the refugee community in Atamurat etrap.
- Monitoring activities on Bringing Education to Our Village CAG supported jointly by Counterpart and UNHCR in refugee community of UNHCR.
- Follow up meetings with communities who implemented CAGs in Darganata etrap.
- Conducted basic NGO development CCT trainings.
- The center began operating at full capacity.
- On November 19, the CSSC Manager had a joint visit with Loran Nicol, Zamina (representatives of UNHCR) and representatives of the Ministry of Foreign Affairs of Turkmenistan to Taze Yurt refugee settlement in Seydi etrap to assess sanitation and water supply conditions in the community.
- Established relationship with Bukhara CSSC staff.

### **Internal Capacity Building**

- CSSC staff participated in network meetings held in the Hub center.
- Mars Hasanov, CSSC manager participated in the PCA training in Ashgabat held on December 19-21.
- On November 8, Lebap CSSC staff participated in the one-day Refugee Assistance preparedness training in Turkmenabat.
- During this period CSSC Manager attended computer classes.
- Assistant CSSC manager attended English classes.
- CSSC staff attended the Regional Governance Conference held in Almaty.
- Mars Khasanov Manager of Lebap CSSC attended the seminar Style and Methods in Management, organized by the OD specialist of the Hub Center.

## **3. Dashoguz CSSC**

### **Activity Overview**

- Three NGO Discussion Clubs have been held.
- On November 1, Dashoguz CSSC Manager participated in a Round Table organized by UNICEF Turkmenistan on results of INICEF one-year activity in Dashoguz velayat where CSSC activity in the region was presented.
- On November 20, Dashoguz CSSC organized a meeting of Dashoguz NGOs with representatives of the American Embassy's Democracy Fund. During the meeting, representatives of that DF presented their grant program for NGOs and distributed the necessary information materials.
- On December 14<sup>th</sup>, the Dashoguz CSSC coordinator was invited and participated in the presentation-exhibition of project closure organized by GTZ/Geoplan (Germany) – Support of Private Agriculture in Tagta etrap. CSSC staff took this opportunity to present CSSC's activities in Dashoguz velayat.

- On December 19, the Dashoguz CSSC participated in the opening of the Tuberculosis Program Utilizing DOTS Strategy in Yilanly Etrap.
- During this period Dashoguz CSSC staff continued to provide on the job facilitation training to NGO *Sarygamysh*. As a result, CAG's in six communities were developed and submitted to Counterpart's local grant committee.
- On October 18<sup>th</sup>, an external CAG Grant Committee with participation of local NGOs, International organizations and local authorities was conducted.
- DCSSC staff facilitated the CAG Grant Committee and orientation meeting with community on CAG management.
- Conducted three basic organizational development CCT trainings for local NGOs.
- Conducted M&E visits to communities implementing projects in Turkmenbashy etrap.

### Internal Capacity Building

- Assistant CSSC manager attended English classes.
- CSSC staff attended the Regional Governance Conference held in Almaty.
- CSSC staff participated in network meetings at Hub office.
- Assistant manager of CSSC led the group of staff working to develop a network structure charter.
- Developed a strategy to set up a partnership with Urgench, Nukus and Khorezm CSSCs.
- Gyzylgul Bayrieva assistant Manager of CSSC attended the seminar Style and Methods in Management conducted by the OD specialist of the Hub center.

**Table of Services**

Service	Ashgabad CSSC	Lebap/Mary CSSCs	Dashoguz CSSC	Total
Number of visitors	193	131	68	<b>329</b>
Number of new visitors	39	53	15	<b>107</b>
Number of visits	601	231	187	<b>1019</b>
Number of NGOs receiving services	147	17	19	<b>183</b>
Number of CBOs, initiative groups receiving services	33	18	6	<b>57</b>
Number of volunteers recruited for NGOs	9	2	1	<b>12</b>
Number of trainings	13	5	3	<b>21</b>
Number of consultations	235	94	108	<b>437</b>
Number of Computer/Internet/E-mail was used	223	33	20	<b>276</b>
Number of times copy machine was used	262	42	18	<b>322</b>
Number of copies	3814	751	145	<b>4700</b>
Number of times Phone/Fax was used	22	28	16	<b>66</b>
Number of PCAs conducted		0	0	<b>0</b>
Number of CAPs developed		1	0	<b>1</b>

## UZBEKISTAN

### Activity Overview

In November, the official representative of the International Organization *Community, Habitat, Finance*, Matt Morrison, visited Namangan and Kokand CSSCs with the purpose of analyzing the current situation of small business development of Fergana Valley in order to assess the necessity of opening a branch office in Fergana Valley.

#### 1. Kokand (Branch)

- The number of copies initiative groups can make has been increased to 80 (from 40) since most of the IGs are registering NGOs and need copying services for the registration process.
- On October 6, an NGO Club was conducted. The topic of discussion was social advertising as a tool to promote civic initiatives and public influence. Thirteen NGOs participated. The ads prepared by private TV *Mulokot* were watched and discussed. It was announced that TV *Mulokot* is going to prepare 20 more free of charge social TV ads about NGOs.
- On October 22, a passport system for giving books to visitors for 2 weeks was instituted.
- Beginning on October 25, a book for preliminary registration of future consultations has been instituted into the work of the CSSC. Now NGOs get consultations according a pre-arranged schedule – this eases the work of the Support Center.
- On October 25, the Support Center began translation services and saving the files of old bulletin *Initiative* publications.
- On October 25, there was a regular meeting of the network of international organizations conducted in the Support Center.
- On October 25, CSSC subscribed to the distribution of grant programs and application forms of International organizations and donors. The CSSC database already has detailed information about *McArthur Foundation, USIS, Global Fund for Women, American Women Association, Canadian Foundation*, etc.
- On November 10, the CSSC coordinator visited NGO *Center of socio-economic development of women Kamolon* and taught the Center staff foundations of operating Internet and e-mail.
- On November 13, the CSSC coordinator visited the three-day seminar on Strengthening Civil Society and NGO structures in Uzbekistan approved by the European Union. Representatives of state structures, farmers, mahalla committees and NGOs participated in the seminar. CSSC got handouts and a manual on the third sector. These materials are now available at the CSSC resource center.
- On November 16, a Delegation of the Coordination Council of the Sweden Embassy visited the Support Center to learn about CSSC activity, Kokand NGOs and other international organizations. A Round Table with local NGOs was conducted and individual meetings with some of the international organizations, our focus NGO *Ishonch* and Kokand Khokimiyat were organized.
- On November 30, the CSSC coordinator participated in the NGO Club conducted by the Business Women Association. The main topic discussed was Fergana Valley NGOs' role in the social development of the region. The analysis of interrelations and potential social partnership with business and state structures was made.
- On November 30, the CSSC manager participated in the action conducted by the Center *Ishonch* in the frames of their project *Against AIDS* financed by Abt. International Organization, Khokimiyat, state structure representatives as well as teenagers and youth participated in the action.
- On December 5, representative of UNHCR, Murat Niyazov, visited Kokand with the purpose of conducting mini-training for local NGOs on UNHCR's activity in Uzbekistan and inventorying equipment of the Support Center.

- On December 7, the CSSC coordinator participated in the ceremony of opening the branch of the school No.13 in the frames of the Mahalla Initiative Program project by the *Center of Socio-economic Protection of Mahalla Women Makhlaroyim*. Representatives of state structures, inhabitants of Mahalla, NGO *Mahlaroyim* members, and mass media representatives participated in the ceremony. The private TV station *Mulokot* broadcast this as an example of social partnership.
- On December 14, a meeting with all 8 CSSC volunteers was conducted with the purpose of creating the schedule of their work in the Support Center.
- On December 15, there was a meeting of contract-trainers conducted in the CSSC with the purpose of arranging trainings for the first quarter of 2002, and introducing 2 new trainers.
- On December 26, a Round Table was conducted in the *Center Ishonch* in Fergana with the purpose of presenting Counterpart's Mahalla Initiative and Community Outreach programs, and presented the successful MIP projects. Representatives of Fergana division of UNICEF, NGOs, initiative groups, *Mahalla Foundation*, mahalla committees and mass media as well as CSSC and Hub-office coordinators participated in the Round Table. A UNICEF representative presented the UN grant program.

## 2. NUKUS (Branch)

- On October 10, presentations of the two IREX programs for local NGOs – *Topical questions of nowadays in the frames of act for the support of freedom* and *Regional change of scientists* - was conducted in the CSSC office.
- On October 16, there was a presentation of the new staff in the Support Center and information on Counterpart was given to the 55 participants. Participants were representatives of NGOs, IGs, state structures, local government, international organizations, business organizations and mass media. Reporting of this event in the mass media (TV and newspapers) resulted in the rapid increase in the number of visitors the next day. After the presentation there was a meeting of Counterpart, CSSC, and ICNL representatives with the Deputy Chairman of Council of Ministers of the Republic of Karakalpakstan. Perspectives of co-operation of the Government and Counterpart have been discussed.
- Yusup Karadaliyev has left the position of MIP Coordinator and Sergey Sultanov, CSSC volunteer, took responsibilities as acting MIP Coordinator beginning October 22.
- From October 29 – November 2, a Program Assistant from the Hub office worked in the CSSC consulting staff in their work and working on improving the quality of their work (reporting, planning, etc.).
- At the beginning of October, CSSC staff developed the criteria of selecting LGRC members. According to the criteria, 7 LGRC members have been selected and on October 30, an orientation meeting was conducted for them.
- On November 9, an NGO Club was conducted. There was a representative from Ministry of Justice who spoke about the NGO reporting to the Ministry.
- In October, the CSSC began offering translation services.
- On November 1, the Regional USAID representative, David Hoffman, visited Nukus CSSC with the purpose of getting acquainted with the new CSSC staff, learn the situation of NGO development and discuss perspectives of further development of the third sector.
- Two representatives of JDA branch in Nukus have were trained on PCAP training.
- On December 18, a Round Table was conducted by NGO *Renessans*. 27 NGO representatives participated. Questions concerning Karakalpak NGOs were discussed and the NGO *New Generation* presented its activity.
- On December 28, a Round Table was conducted with the purpose of strengthening NGO cooperation with each other and with International Organizations and state structures.
- On December 4-5, a two-day visit of INTRAC representatives was organized in the CSSC with the purpose of meeting CSSC staff and representatives of NGOs on how INTRAC could assist NGOs in their development.

## 3. BUKHARA (Partner)

- On October 8, CSSC staff participated in the Round Table conducted in Navoyi-city with the purpose of sharing experience in implementing the Mahalla Initiative Program, share opinions and work experience of NGOs, initiative groups and mahalla committees, and discuss lessons learned. State structure representatives participated in this event as well. Mahalla Foundation and local governing agencies will render assistance to NGOs in conducting presentations. Verbal understanding with the director of Project HOPE (Uzbekistan) in Navoyi Oblast for covering transportation costs of NGOs for their visits to Bukhara for the purpose of experience sharing have been established.
- On October 12, there was a Round Table conducted in Karshi-city with the purpose of consolidating NGO activity and drawing-up a five-month action plan.
- On October 18-19, PCA training was conducted for psychologists of secondary schools in Bukhara at the request of Women Committee in Bukhara Oblast Khokimiyat.
- On October 23, a meeting with Khokim of Bukhara-city in Khokimiyat was held to discuss the question of activation of Mahalla Committees' activities. The CSSC manager presented our Mahalla Initiative projects implemented under this program.
- On October 25-26, a presentation of the *Eurasia Foundation* in Karshi and Shakhrisabz was organized and conducted with the support of CSSC. During the presentation, consultations on Counterpart programs were also given to NGOs.
- On October 27, an NGO Club meeting was held in Bukhara. 12 representatives from Bukhara and Navoyi NGOs participated in the meeting. The purpose of the meeting was the creation of an NGO coalition in Bukhara and Navoyi, planning activity on work with volunteers, information, and experience sharing. On November 2, an NGO meeting on the same topic was conducted in Navoyi and an action plan was developed.
- In October a group of volunteers published an informational bulletin on the Support Center and the NGO activities it has organized.
- In October, actions on pre-project evaluation of submitted proposals were included into the Action Plan.
- On November 6, A Eurasia Foundation presentation in Bukhara was organized and conducted. NGOs from Navoyi were invited and paid for by Project HOPE. The purpose of organizing this meeting was to stimulate proposal preparation to other foundations.
- On November 16, a meeting with leaders of Business Women Association branches was conducted in order to define their needs and develop Sustainability Plans. Personal Development Plans were created for organizational leaders.
- On November 23, a Round Table was conducted in Navoyi. 37 people (21 representatives of state and business structures) participated in it. The purpose was to inform governing structures about the activity of the non-governmental and non-commercial sector of Navoyi Oblast and possible ways of partnership. Results included the decision to make interaction between NGOs and mass media more active; to solve social problems by NGOs with state assistance; to organize trainings on *Social Partnership* and *PCAP* for state representatives.
- In November, questionnaires for volunteer selection were developed and distributed among students of Universities and Institutes of Bukhara in order to attract volunteers to work at the CSSC. At the same time questionnaires for NGOs needing volunteer services have been also developed and distributed among NGOs.
- On December 7, an organizational meeting with members of Volunteer Club was conducted in order to define topics of trainings and plan them for the next 3 months.
- On December 10, there was a meeting with the representative of Mercy Corps. Issues of co-operative work with the community and conducting needs assessment among communities were discussed.
- On December 13-14, CSSC staff participated in a conference organized by ABA/CEELI in co-operation with OSCE (Tashkent).
- On December 14, there was a meeting with the representative of ABA/CEELI. Issue on organization of Ecological-legal Bar in Bukhara Oblast was discussed.
- December 27, a meeting with contract-trainers on the question of conducting PCA according to small planning grants was held and a quarterly plan has been developed.

- Beginning in November an NGO coalition was created to work on conducting the campaign *Human Rights – No to Violation*. BICC (our Bukhara partner Organization) is involved in this activity as organizer and coordinator; Crisis Center *Oydin Nury* presided over the work on content of the campaign. Ten organizations from Bukhara and Navoyi Oblasts participated in different events of this campaign. The results are as follows:
  - 19 seminars were conducted with 955 participants;
  - 2000 informational leaves on Human rights were distributed;
  - 23 medical employees were trained in treating violation victims;
  - 3 charitable actions were conducted;
  - 2 children's houses and 150 disabled people received support;
  - A TV program has been prepared and shown on local TV.

#### **4. URGENCH, (Partner)**

- On October 5, a meeting of ABA/CEELI with NGOs working on legal issues was organized by the CSSC. The question of co-operative work and creating new NGOs working on ecological issues was discussed.
- On October 24, under the initiative of the Support Center and the support of ICNL and GLOBAL, a one-day seminar on Legal Regulation of NGOs was conducted. The whole staff of the CSSC participated on the seminar as well as NGOs representatives of Oblast, Urgench and Kiva Khokimiyats.
- On November 9 in the Urgench CSSC, a Round Table for the Canadian Embassy was conducted. During the Round Table 23 Khorezm Oblast NGOs learned about programs of Canadian Embassy and the terms of submitting proposals. As a result, four NGOs are currently preparing proposals for the Canadian Embassy.
- On November 26, a Round Table for 10 NGO representatives was conducted. Questions of creating an NGO Club and its proposed activity were discussed. Every organization's activity and NGO problems were discussed as well.
- On December 5, INTRAC representatives met with Khorezm NGOs with the purpose of presenting their programs.
- On December 22, there was a meeting with UNIDO representatives on the question of possible co-operation to create business-consultative centers on the basis of CSSC. UNIDO is going to provide their suggestions on co-operation.
- The Urgench CSSC is now conducting training programs in different rayons of Khorezm Oblast in order to expand NGO development and community outreach.
- On December 28, the CSSC organized a Round Table in order to promote co-operation among existing and newly created Khorezm NGOs.

#### **5. TASHKENT, (Partner)**

- The contract with the Tashkent partner was canceled as reported in the previous Quarterly Report but during October 2001 its activity for Counterpart continued.
- Information on the grant program of Canadian Foundation was provided to NGOs and consultation in preparing applications to this Foundation was given to three initiative groups.

#### **6. SAMARKAND (Branch)**

- On October 27, the CSSC supported NGO *Center Ayol* in organizing a meeting with Samarkand NGOs on the question of distribution of humanitarian aid.
- On November 24, the CSSC Coordinator participated in the meeting organized by NGO *Ayol*. Criteria for distribution of humanitarian aid were developed. The second point of the meeting was to inform NGOs (15 NGOs participated) about the day of extermination all types of violations against women announced by the UN to be 25<sup>th</sup> of November.
- On October 29, a presentation of the Support Center was conducted in Djizak-city by CSSC staff. NGOs, IG governing bodies, and mass media representatives participated.

- On October 30, a meeting with contract trainers was conducted with the purpose of discussing the results of the CSSC activity, role of trainers in the Phase III program, future plans, impacts, and an upcoming TOT in Tashkent.
- On October 31, a meeting with the president of the Public Foundation *Central Asia – Peace and Harmony* (Astana, Kazakhstan) and the director of the informational center of the Foundation was conducted. Questions on their co-operation with Samarkand CSSC and local NGOs were discussed. On November 1, a Round Table was conducted with the participation of the Foundation. More than 20 Samarkand NGOs participated.
- On November 7, a meeting with Samarkand NGOs, at the request of CIDA, was conducted in the CSSC with the purpose of presenting their programs. 40 NGO representatives participated and different methods of solving community problems were discussed.
- On November 16, the CSSC coordinator visited the new office of the *Society of Women NGOs*. The Society's representatives, Khokimiyt representatives and the mass media participated. CSSC staff presented their activities.
- On November 19, there was a lecture and discussion in the CSSC on *Islam in America* conducted by Hibba Abujideiri, George Washington University, for Women NGOs (24 representatives participated) organized under the support of Public Relations Department of the USA Embassy. All materials are now available at the CSSC library.
- Beginning in November, press releases on CSSC activity have been transmitted on Oblast radio every week.
- On November 22 in the Republic Business Newspaper *Biznes Vestnik Vostoka*, the article How to Give a Drink was published based on the press release prepared by the CSSC coordinator. Information on PCA and CSSC activity was presented in the article.
- On November 24, the CSSC Coordinator participated in the presentation of a new NGO, *Samarkand Oblast Center of Human Opportunities*. A short presentation of the CSSC's activity was given.
- On December 6, INTRAC representatives met with the Managers of Samarkand and Bukhara CSSCs as well as three local NGOs. Questions on training needs of NGOs and local communities were discussed.
- On December 8, a Round Table was conducted in the CSSC. The USAID delegation and 9 Juridical NGO representatives participated. Problems of implementing laws, legal education of the population and the role of NGOs in providing juridical support were discussed.
- On December 26, a Round Table with Samarkand NGOs was conducted with the purpose of discussing the idea of creating an NGO Club. NGO and IG representatives participated and NGO Club objectives were developed.
- On December 26, the CSSC organized a presentation of Eurasia Foundation programs for NGOs. More than 40 Samarkand NGOs participated. On December 27, Eurasia presented their programs in the CSSC for state structures and mass media.
- On December 27, a meeting with contract-trainers and facilitators took place. Issues of overall results of the year, planning grants and facilitators' role, certification of trainers, and forthcoming trainings were discussed.

## **7. NAMANGAN, (Partner)**

- On October 19, a presentation of the Namangan CSSC was conducted. 35 representatives from NGOs and Mahallas of Namangan Oblast and 11 NGO representatives of Andijan Oblast as well as Namangan and Andijan Oblast Khokims and mass media representatives were present. Five Hub-office staff including the Country Director participated in the presentation. This event was reported in the press and broadcast on TV.
- On October 30, a quarterly meeting (NGO Club) of Namangan and Andijan Oblast NGOs was conducted. There was an interest in inviting representatives of the Juridical Administration and Tax Inspection for the next NGO Club with the purpose of establishing a social partnership. It was decided to conduct NGO Club meetings in different NGOs of Namangan and Andijan Oblast and the next meeting was conducted in NGO *Youth Center Sadokat* on December 14. Representatives of state structures and 10 NGO representatives

participated at the meeting. Information needed by NGOs from Tax and Juridical structures was received. It was decided to conduct a seminar in co-operation with Tax and Juridical structures on NGO Reporting and to create a working group for NGO taxation issues.

- In October CSSC Resource Center was presented with literature from the Oblast Council of Red Crescent Organization as well as from the International Organization, *Partnership*.
- Starting in November, new rules for using the CSSC library were instituted. There is now a passport system for giving books to visitors.
- During this quarter, five new volunteers began working with local NGOs through the Support Center.

### Table of Services

<u>Service</u>	<b>Kokand</b>	<b>Nukus</b>	<b>Bukhara</b>	<b>Urgench</b>	<b>Tashkent Hub</b>	<b>Tashkent-Partner*</b>	<b>Samar-kand</b>	<b>Nama-ngan</b>
Number of visitors	100	158	124	114	184	28	118	57
Number of new visitors	25	119	47	55	45	10	33	35
Number of visits	465	550	409	536	1108	51	455	193
Number of NGOs receiving services	42	55	56	42	68	15	41	28
Number of CBOs, initiative groups receiving services	13	39	45	72	0	12	17	16
Number of volunteers recruited for NGOs	1	0	4	0	0	0	0	0
Number of trainings	7	11	10	10	11	3	10	6
Number of consultations	153	242	160	232	78	51	339	11
Number of Computer/Internet/E-mail was used	233	218	143	80	1074	2	93	91
Number of times copy machine was used	360	199	175	99	247	12	118	106
Number of copies	3699	1789	2531	779	2162	851	1394	1581
Number of times Phone/Fax was used	93	118	109	125	87	7	38	58
Number of PCAs conducted	3	5	9	6	6	2	6	3
Number of CAPs developed	2	5	2	6	6	2	4	1

- Because of the transitional period, services were provided in the Hub-office as well as in the recently established Tashkent CSSC. Tashkent public Education Center worked for the month of October only.

## E. Focus NGOs (Target NGOs)

### KAZAKHSTAN

#### 1. National Consumers League of Kazakhstan

##### Activity Overview

- Suggestions by the Consumers League concerning the administration bill about the protection of consumer rights were incorporated into the bill, which is now being considered in Mazhilis of the Parliament of the Republic of Kazakhstan. The NGO received confirmation of this fact in a letter received from Ministry of Justice RK.
- On November 7 -10, within the framework of the project under a grant from Eurasia Fund, a seminar for 20 teachers of schools from regions of Kazakhstan was conducted. One of the themes was the effective work of companies in the protection of consumer rights.
- The League continues to work with consumer rights protection companies in other countries of the CIS. Advisory help to a number of the republican foreign organizations on protection of rights of consumers is being given to organizations including the Union of Free Consumers Azerbaijan, Sector of Associations of consumer rights protection IRGIS of Tajikistan, Public association on protection of rights of consumers of Turkmenistan, the Union of protection of interests of consumers of Armenia, Association of protection of rights of consumers of Kyrgyzstan, Association of protection of rights of consumers of Caucasus and Association of protection of rights of consumers Sogdiyskaya Oblast.
- Active correspondence and work with the Russian laboratory of independent consumer examinations *Potrebitel*, and an exchange of experience and creation of Center of independent consumer examination and research in Kazakhstan was implemented. A grant is being developed for further cooperation with the Center.
- During the last quarter, a total of 360 inquiries of various sorts of consultations have been received from companies of consumer rights protection in Central Kazakhstan, countries of the CIS and from international organizations interested in consumer rights protection.
- Seven new associations of consumer rights protection entered the organization, these associations are interested in participating in seminars of the Resource Center on the following topics: strategy of development of activity of the consumer protection right companies, legal aspects of activity of consumer rights protection companies, financial soundness, and activity development.
- A Hot Line is available daily for all consumers. 2112 people were consulted during the reported period, 96 cases were reported, 21 cases were resolved in the claim order, 34 in judicial, and 41 are still in the claim process.

##### Internal Capacity Building

- On November 12-14, Svetlana Shamsutdinova took part in a Governance regional conference. One League employee took part in Zhalgas-Counterpart Strategic Planning seminar.
- The staff organized weekly meeting to discussing issues that came up during the week.
- Flexible systems of stimulation and encouragement of employees has been developed.
- The Consumer Education project was developed and sent for consideration to representation to the European Commission. Within the framework of the given project, the production of a weekly show on TV and issue of the newspaper on the professional equipment is planned. The total budget of the project is \$57,000.
- The following projects are currently being developed:
  - 1) The textbook and manual on the base of consumer knowledge for high schools, under the program of Spa Grant of the Peace Corps. The budget of the project is \$6,000.
  - 2) Telecasts on problems in the field of protection of rights of consumers, under the program of grants of the Information service of the Embassy of USA in the Republic of Kazakhstan. The budget of the project is \$5,000.

- 3) Issue of the textbook for schools, under the program of grants of American Fund X-Y, the budget of the project is \$2,500.
- 4) News to Consumers bulletin is released monthly and has about 5,000 recipients.

## **2. Confederation of Non-Governmental Organizations of Kazakhstan (CNOK)**

### **Activity Overview**

- CNOK has started implementation of a project supported by Eurasia Foundation, on the advancement of creating mechanisms of social partnership at a regional level. Duration of the project is one year. Shymkent was selected for a pilot seminar in South Kazakhstan Oblast.
- The International Center For Non-for-profit Law (ICNL) with the financial support of GLOBAL/USAID project, in cooperation with Academy of Educational Development held a seminar on the legal regulation of non governmental and noncommercial organizations in Kazakhstan. CNOK participated in discussions of the problems connected to implementation of the Law of the Republic of Kazakhstan on non-state and non-commercial organizations.
- Implementation of the Asian Development Bank and the Children's Fund of the UN project, Improvement of the Nutrition of Poor Women and Children, is continuing. The term of the project is 16 months. On October 8-12, Almaty Forum 2001 was held. The delegation of Kazakhstan signed the project of the country investment plan of the Republic of Kazakhstan.
- CNOK participated in the Problems of Household Violence and its Legislative Solution round table, which was conducted by Female Association of Development and Adaptation ZHARIA with financial support of the American Bar Association (ABA), technical support of the Kazakhstani Ministry of Culture, Information and Public Accord of the Republic of Kazakhstan, and the Ministry of Internal Affairs. The provisions of the administration bill developed by Ministry of Internal Affairs on household violence, and also tendencies of increased social and public roles of women in the Republic of Kazakhstan were discussed. Representatives of the Presidential Administration, Members of Parliament, mass media, foreign funds, and leaders of legal and women's NGOs of Kazakhstan, Russia, Kyrgyzstan and Uzbekistan took part.
- CNOK played an important role in developing the government's program of fighting poverty for 2003 – 2007 by communicating with government officials and offering forms and solutions aimed at fighting poverty through NGOs.
- The meeting of the Interdepartmental Commission on Poverty headed by the Deputy Prime Minister I.N.Tasmagambetov with participation of the President of the Confederation of NGOs V. Sivryukova took place. The Deputy Prime Minister addressed the condition of medical services to the population, especially emergency medical and sanitary assistance.
- The final show of "Uspeh eto ya" series was broadcasted on Kazakhstan 1 channel on November 23. The project was funded by the World Bank and aimed at increasing public awareness on issues of the NGO sector. The journalist that produced these shows was awarded by Union of Journalists of Kazakhstan.

### **Internal Capacity Building**

- The President of the Confederation of Non-governmental Organizations of Kazakhstan V. Sivryukova took part in the Fifth World Congress of Women from October 18-22 in Bucharest, Romania. The actual problems of sociological and economic rights of women and their participation in decision-making in conditions of developing economy of countries of the world were discussed at the congress.
- V. Sivryukova participated in the Central-Asian regional conference on Governance, organized by Counterpart and International Center for Not-for-Profit Law.
- V. Sivryukova participated in a Monitoring and Program Evaluation seminar, which was conducted in December by the Process Consulting company.

### **3. Diabetic Association of the Republic of Kazakhstan (DARK)**

#### **Activity Overview**

- Under the initiative of the United Nations, November 14 was declared the World Afternoon of Struggle with the Diabetes. Each year, during the entire month of November, the world community will organize activities devoted to this day. In accordance with the international movement, DARK organized a PR campaign that included various events organized by local Diabetes organizations dedicated to this day. DARK's head office also conducted a Republican Day of Diabetes, which included the following activities:
  - An Open House for citizens of Almaty. DARK was visited by nearly 1,000 people.
  - The Development of Associations seminar was conducted November 27-28 in Almaty.
  - On Nov 30 a general meeting for 32 representatives of 16 regional diabetic NGOs and members of DARK was conducted. During this meeting the application of Taraz Diabetes Association for participation in DARK was considered. As a result of this event the participants came to a common understanding of the mission of the organization and its problems. They saw DARK not as head office but as a large organization that consists of smaller units, located in the regions.
  - The organization also took part in the scientific conference for endocrinologists, Diabetes and Cardiovascular Diseases. The conference had 200 participating doctors, including 32 endocrinologists from 14 areas of Kazakhstan and Astana.
- DARK moved to a new office.

#### **Internal Capacity Building**

- On November 27-28, Program Coordinator Jamila Asanova and a trainer-contractor Svetlana Shamsutdinova conducted an Association Development training, which was funded by SOROS Foundation Kazakhstan for Diabetic Association of Republic of Kazakhstan (DARK). The association consists of 16 members in regions and the head office employees determined the need for this training based on results of meetings with leaders of the organization and an organizational development assessment.

### **4. Young Leaders Association (YLA)**

#### **Activity Overview**

- A Conference on leadership was held from October 23-28. 260 participants from all regions of Kazakhstan and Kyrgyzstan participated in the conference. Work on personal development and introducing teachers and students with YLA programs was carried out.
- Trainers and coordinators of YLA developed a program of trainings for branch staff. The program included Team Building, Project Writing Skills, Strategic Planning, and Organizing Activities of Branches. The first training for regional staff took place in Astana on November 1-3 (trainers A.Telemtaeva, M.Kosofidi) and Temirtau November 23-26 (O.Bahmutov, A.Ivanov). These trainings were sponsored by the Soros-Kazakhstan Foundation.
- The Model United Nations Conference was held from November 29 - December 3.
- Competition among Model United Nations clubs located in Almaty schools was held, to assess their knowledge of activity of the United Nations Organization.
- The one-day Model General Assembly of the United Nations was held among the winners of clubs MOUN in the city of Satpaev. It was organized by the coordinator of branch of YLA in the city of Satpaev.

#### **Internal Capacity Building**

- Association branches were registered in Shymkent, Taraz and Semey. The registration process of branches in Uralsk, Pavlodar, Aktau and Stepnogorsk is in progress. Improved and specified plans of YLO work were sent to the branches.
- Bahmutov O., contract trainer of Counterpart, carried out trainings for Counterpart on Projects Writing Skills, Joint Assessment of Community Needs, and Fundraising in Almaty and Taldy-Korgan.

- J.Kainazarov, D.Volodin, ? .Telemtayeva participated in a Counterpart seminar on Advocacy in November.
- N. Bakhmutova participated in the regional Governance conference, which was held by Counterpart in November.
- N.Bahmutova participated in AED seminar Monitoring and Evaluation of Programs, which was held by the experts from Moscow Company, Process Consulting.
- N.Bakhmutova participated in the grant committee of Community Action Grant program on December 18 at Counterpart.
- N. Bahmutova and A.Aisaev participated in International Conference on Interactive Methods of Training held in Baku on October 8-12. Kazakhstan representatives actively participated in discussions and conference activities.
- N.Bakhmutova was UNICEF's adviser on the organization and realization of round tables and seminars on advocacy campaigns, concerning problems of children.
- N.Bakhmutova carried out training on project writing for directors of private schools on October 18-19. The strategic plan of YLA work for 2001-2002 academic year was presented and joint actions were planned.
- N.Bakhmutova participated in an information seminar on poverty, which was held by the World Bank and UNDP Resource center (November, 15). YLA was invited to participate in the operation of this problem and take part in trainings.
- YLA representatives participated in an internship program in the *Center of Democratic Assistance Renaissance* (Nukus city, Uzbekistan) Participants learned about civil education, social work with youth and work with a community, project consulting, and joint projects.
- A training on interactive methods of education was held in December 25-26 in Aktau. YLO trainers A.Telemtaeva, J.Strebkova, carried out the training.
- As a continuation of activity following the Public Awareness Campaigns regional seminar, the survey on YLA's advertising campaign was administered from October through December. The concept of an advertising campaign for the Association was developed, based on research of the following issues: the characteristics of the organization, unique moments of the organization, the experience of the organization in advertising activity and its strong and weak points in this activity. Possible competitors in advertising activity were determined and analyzed. The objective group, i.e. receivers, in this advertising campaign was determined. Taking into consideration their unique features, requirements and needs, the basic objectives of advertising campaign and ways to achieve them were developed.. A great number of sketches for Association's advertising billboards for different purposes were designed.

## **KYRGYZSTAN**

### **1. Bishkek Center For Social Initiatives, Bishkek**

#### **Activity Overview**

The NGO members have been delivering legal consultations to residents of the new districts of Lenin and Pervomay Rayons. Last quarter, the Migration Department assisted the Center in conducting the roundtable on the issues of permanent and provisional residential registration for internal migrants settling in new districts. As a result of the roundtable, the recommendation on simplifying procedures of permanent and provisional residential registration were incorporated into bylaws currently in force. Russian and Kyrgyz version of the reference book on legal issues for internal migrants was produced.

### **2. Talas Oblast Farmers' Union, Talas**

#### **Activity Overview**

The NGO successfully completed its 2001 projected goals. The project activities resulted in the creation of 13 local farmers groups in all municipalities of the Talas Oblast with 596 individual members. During 2001, the NGO delivered 1,345 consultations to local farmers and published 10 issues of the newsletter for farmers. The membership of the organization has been constantly increasing and now exceeds 1,000 members. The NGO has been proactive in establishing links

with external stakeholders; for example, they signed membership agreement with Association of Trade Unions. The NGO members also approached the Bishkek Mayor's Office about selling the products of Talas farmers in Bishkek markets, and have received a positive response. The NGO plans to create a micro credit center and conduct preliminary conversations with the AutoBank.

### **3. Bayastan, Naryn**

#### **Activity Overview**

The support center for children with disabilities has been providing services to promote children's rights, including issuing a newsletter, publishing booklets, conducting special classes on children's rights for school teachers and senior grade pupils. In total, 67 lessons in human rights and child rights were conducted for 571 pupils and teachers. This year, the number of volunteers increased from 14 to 36, and membership of young lawyers club amounted to 40 members compared with 25 in the beginning of 2001. The main achievement in terms of building internal capacity is creation of governing committee. The NGO has been proactive in establishing external links, for example, together with the Save the Children (UK) it organized written debates with a youth group from Great Britain. The NGO conducted several actions to attract the public's attention to the situation of disabled children, 20 volunteers have been involved to the actions entitled Kids Help Kids. More than 160 children took part in the competition titled Brain Ring, aimed at raising awareness of children in human rights issues.

### **4. Chintamani, Tash-Komur Town, Jalalabad Oblast**

#### **Activity Overview**

The NGO has been working on the implementation of activities described in their strategic plan. To ensure financial sustainability, the NGO members designed four funding proposals, and one of them was approved by ISAR. This project is aimed at developing ecological tourism in partnership with Polish organizations. This year, the NGO members and volunteers conducted 5 environmental investigations. The organization has been publishing an information bulletin on environmental issues, which circulates among 70 subscribers. The project activities resulted in increasing recognition of the NGO by local governments, for example, the mayor of Tash-Kumyr awarded the honorary title, The Best Citizen of the Town to Mr. Valeriy Kireev, the NGO Director. Another sign is that the administration of Kyzyl Jar VI works with Chintamani in developing project to alleviate environmental problems connected with uranium tailing pits.

## **TAJIKISTAN**

There were no significant changes in the list of target NGOs aside from the decision to add the NGO *Open Asia* to the list of target NGOs. *Open Asia* has been an active NGO and Counterpart's partner in implementing a number of programs, including the CRD Program. Within this program, *Open Asia* helped to mobilize ten communities in Kofamihon District and Karategeen Valley so they could begin to address their own community problems.

This quarter the CSSCs continued providing training and technical assistance to the target NGOs. In all, 31 NGOs were trained in the advanced training modules that have been developed by Counterpart. An initial Training and Technical Assistance Plan (TTAP) was conducted with each target NGO to identify their needs for additional training and technical assistance. It was also used as a tool to assist them to find out the gaps in building their organizational and service delivery capacity.

Four target NGOs have now received NGO Support Grants from Counterpart Tajikistan and they have begun working on their respective projects. The main focus of the NGO Support Grant Program is to allow the target NGOs to be involved in community mobilization. NGOs, such as, *Anis* from Kulob, *Yosuman* and *Development Fund* from Sughd Oblast and *Madad* from Badakhshan, have all identified their target communities and started interventions with those communities.

In January, Counterpart's staff will update the list of target NGOs. The current list is as follows:

<b>NGO</b>	<b>Targeted Area Region/Oblast</b>	<b>Mission</b>
<i>Open Asia</i>	Kofarnihon District and Karategeen Valley	Mobilizing communities to solve community problems.
<i>Harmony of Peace</i>	Dushanbe, Direct Rule Districts (DRD)	Adjust children to the world culture, love for nature and protection of environment; inculcate them the idea of justice, solidarity, liberty, harmony and mutual respect; provide deserving existence to every human being.
<i>TAIS</i>	Dushanbe, DRD	Render charitable assistance to needy women and mothers with many children, single-mothers; assistance to homeless teens who have been left without any protection.
<i>Shafakat</i>	Leninsky District, DRD	Render social and legal assistance to deaf children; financial help and job placement; rehabilitation work to improve their social status.
<i>Munis</i>	Hissar District, DRD	Protect children's rights, school dropouts; help for the vulnerable families with many children.
Dushanbe CSSC	Dushanbe, DRD	Promoting the development of a democratic society by supporting NGOs and communities by providing them with consultative, educational, technical and informational services
<i>Medservice</i>	Dushanbe, Hissar, DRD	Improve social, psychological state and health of disabled, women, the elderly and other vulnerable people in the society
<i>Nilufar</i>	Varzob District, DRD	Improve status of women and members of their family through implementing civil, legal, maternal and family rights
<i>Parvin</i>	Jirgital District, DRD	Assist women and vulnerable families to reduce poverty level among them; support civil initiatives.
<i>Saodat</i>	Khujand, Sughd Oblast	Protection of political, economic, and social rights of women of Sughd Oblast.
<i>Fath</i>	Khujand, Sughd Oblast	Dissemination and realization of sustainable development ideas through scientific, technical, investigating and analytic, information, educational and charitable activity in mahallas of Sughd Region
<i>DevelopmentFund</i>	Khujand, Sughd Oblast	Participation in transformation of the society, social-economic, sustainable human development through supporting poor families, farmers and businessmen
<i>Irshod</i>	Isfara, Sughd Oblast	Promotion to the solving social, educational and cultural issues of women through holding different programs.
<i>Yosuman</i>	Mastchoh District, Buston village, Sughd Oblast	Promotion to social and legal protection of women, protection of maternity and childhood.
<i>ASTI</i>	Khujand, Sughd Oblast	To contribute to the development of democratic reforms and improving problems of poor people in RT through the effective use of the potential of scientific and technical intelligentsia and also strengthening role of non-commercial sector through implementation of social, information, coordination, educational and consulting programs and development programs

<i>Consortium of Initiatives</i>	Khujand, Sughd Oblast	To assist in development of NGO, organizations created on the basis of communities and various Civil Society institutions through provision of various services and implementation of practical, effective and sustainable programs.
<i>Madad</i>	Khorog, Gorno-Badakhshan Oblast	Protection of social, economic and legal interests of women -unemployed, needy women, invalids and women having many children.
<i>Didor</i>	Sokhcharv village, Gorno-Badakhshan Oblast	Joining of inhabitants of Sokhcharv village for resolving of social-economic and cultural problems on volunteer basis, well-being of inhabitants of Sokhcharv village
<i>Jamoat</i>	Khorug, Gorno-Badakhshan Oblast	Spiritual and physical development of youth
<i>Tusiyan</i>	Tusciyan village, Gorno-Badakhshan Oblast	Agricultural development of Tusiyan community, promotion of modern forms of farming, mobilization of local population to resolving their problems.
<i>Vahdat</i>	Khorug, Gorno-Badakhshan Oblast	Mobilization of community members of Pastchid of Top Khorog to solve their social-economic problems through the human and material resources
<i>Sarchashma</i>	Pastkhuf village, Gorno-Badakhshan Oblast	Unification of community members for improvement of economic conditions and decreasing of unemployment level in Pastkhuf village.
<i>Marifat</i>	Gozimalik district, Khatlon Oblast	To increase the role of women in public, economic and political life of the society, to protect their rights and provide health care, to facilitate improved standards of living for women.
<i>Firuza</i>	Kabodion, Khatlon Oblast	Increasing women's participation in the social, political and economic spheres of human activity, protecting their rights and health, organizing and conducting cultural-mass work, supporting women's initiatives and consolidations to increase their role in the society.
<i>Hamdilon</i>	Shartuz, Khatlon Oblast	Assist and protect civil, social economic, cultural rights of women, creation and the protection of new families.
Women Center <i>Chashma</i>	Shartuz Kabodion, Beshkent, Pianj, Khatlon Oblast	Assist widows, and vulnerable families by the creation of new job, micro-crediting and providing educational seminars for life improvement.
Bokhtar Women Center <i>Hamroz</i>	Bokhtar District, Khatlon Oblast	Protection of women's rights and interests, mother's and child's health protection, increase the role of women in social, economic, and cultural development of the society, provide assistance to vulnerable families, creation of new additional job places.
<i>Fidokor</i>	Khatlon region	Providing social, legal, humanitarian assistance to vulnerable groups, returnees, poor and large families, and support to NGO initiative groups, communities in order to increase their effectiveness in solving social problems of the target group.
<i>Sudmand</i>	Kulob Region of Khatlon Oblast	Active participation in the process of the transformation of society trough realization of educational programs
<i>Anis</i>	Kulob Region of Khatlon Oblast	Promotion and protection of the civil, politic, economic and social rights of women and children
<i>Niso</i>	Kulob Region of Khatlon Oblast	Protection of reproductive rights and health of women

Kulob <i>Crisis Center</i>	Kulob Region of Khatlon Oblast	Psychological, medical and social assistance to Kulob Region population
Women Center <i>Umed</i>	Kulob Region of Khatlon Area	Promotion and protection of the civil, politic, economic and social rights of women

## TURKMENISTAN

### 1. *Ecosodrugestvo Commonwealth of Eco NGOs, Ashgabad, Ahal*

#### Activity Overview

- In partnership with its counterparts, the NGO organized a Round Table meeting with local NGOs and initiative groups on Public Awareness Campaigns / Marketing of NGO activities.
- The Commonwealth published its newsletter and distributed it in remote regions.
- Eco-Center, conducted consultations on proposal writing, development or general direction of programmatic goals, the several meetings for velayat's NGOs and ISAR's representatives were organizing. For the first time and simultaneously 7 velayat's Turkmen NGOs, members of Commonwealth received grants to implement ecological projects from ISAR on its Periphery Program.

#### Internal Capacity Building

- Elena Myartseva and Galina Kalagina from Commonwealth of Eco NGOs participated in Style and Methods of Management developed and conducted by an OD specialist.
- Commonwealth of Eco NGOs reviewed its charter documents submitted to the Ministry of Justice of Turkmenistan for a registration.
- Two NGO members from Ecosodruzestvo and Keik Okara participated in Projects and Program Efficiency Monitoring and Evaluation training in October in Moscow, Russia.

### 2. *My Rights, Ashgabad, Ahal*

#### Activity Overview

- The NGO continued to provide regular consultation for consumers. NGO assisted to its clients to reimburse \$360 for purchased outdated goods.
- Started to publish its newsletter in both Turkmen and Russian languages.
- As a follow up to the strategic plan, the organization is continuing to work with the Ministry of Trade of Turkmenistan to publish procedures and rules of trading.

#### Internal Capacity Building

- The NGO member developed a training manual to use an editing computer programs.

### 3. *Junior Achievement Economic Education and Young Entrepreneurs Center, Ashgabad, Ahal*

#### Activity Overview

- The organization published a guidebook entitled, Organization of the Management Process.

#### Internal Capacity Building

- A member of Junior Achievement attended a one-month course on International Standard of Accounting and two other members attended a seminar on Case Study Development organized by KARANA in Almaty.

### 4. *Water User's Association Sarygamysh, Turkmenbashi Etrap of Dashoguz*

#### Activity Overview

- The NGO is continuing its consultations with six local communities to implement their project activities supported by Counterpart.

#### **5. *Union of Pensioners Arma, Ashgabat, Ahal***

##### **Activity Overview**

- The organization conducted two seminars for pensioners on the latest changes in tax legislation for pensioners and those with medical insurance.

#### **6. *Center for Patient's Rights Keik Okara, Ashgabat, Ahal***

##### **Activity Overview**

- The Center successfully accomplished a project whose activities were supported by the MCHI health program of CCT.
- As a leading organization and a member of UNHCR WIRG group, the Center is involved in the process of preparing for the conference, Situation on Migration in CIS Countries and Finding Possible Solutions.

#### **7. *Ecological School of Farmers, Ashgabat, Ahal***

##### **Activity Overview**

- Using a public awareness campaign approach, the School distributed booklets and informational materials widely in velayts. As a result, the School identified new clients – farmers from two etraps – Gyvers and Ruhabat of Akhal velayat.
- The School conducted a one-day seminar on ecologically safe agricultural fertilizers for 29 farmers of Ruhabat etrap.
- The School issued three booklets for farmers on ground pests, fruit plants pests and plants pesticides.
- The School took part in Counterpart's Best NGO Competition.

#### **8. *Umyt Social Adaptation Center, Turkmenbashi City, Balkan***

##### **Activity Overview**

- The Center provides ongoing consultation for disabled and vulnerable people on social, medical, and psychological issues.
- Two actions for disabled and vulnerable people were organized to celebrate the Day of Disability and give small gifts. Those actions were carried out in cooperation with the Red Crescent and the NGO Melhem.
- The Center conducted two seminars, City and Environment for children and Town Ecosystems.
- During the last months, three ecological actions under the name, Keep the Town Garbage Free were organized.

#### **9. *Triera, Dashoguz City, Dashoguz***

##### **Activity Overview**

- In the framework of a project supported by the Know How Organization, Triera created a center for the physical rehabilitation of people with blood diseases.
- During the implementation of a MCH project, Triera conducted several trainings on preventing anemia for a target risk group with blood diseases from Novbahar village of Dashoguz etrap.
- During this period, the organization issued three newsletters.

#### **10. *Uchgun, Turkmenbashi Etrap, Dashoguz***

##### **Activity Overview**

- The organization conducted a competition among doctors and hospital workers of Kakabay etrap on best practices of sanitary and hygiene in the household.
- The organization signed a sub contract with Counterpart to carry out activities under UNICEF's project to improve the sanitation and hygiene situations in the schools of Ilyanly etrap.

### **Internal Capacity Building**

- Uchgun recruited two volunteers.

### **11. Arzuv, Seidi City, Lebap**

#### **Activity Overview**

- The organization conducted a seminar entitled The Harm of Smoking and Drug Addiction for children and student and developed informational materials on this topic.
- Arzuv organized several meetings with teachers to introduce and explain the interactive methods of teaching.
- During the past reporting period, two brochures on ecological and productive leisure time activities for children were published.

### **Internal Capacity Building**

- On November 12–14 the leader of Arzuv participated in the Regional Conference in Almaty organized by Counterpart, Effective Governance as one of the key factors of sustainable development of non-profit organizations.

### **12. Medet (formerly Dostluk) Turkmenabat City, Lebap**

#### **Activity Overview**

- Medet started to carry out activities such as Women Club, Movie Lovers Club, Magic Hand, and Drama Club on a weekly basis.
- Medet distributed gifts for orphans and children from vulnerable families.

### **Internal Capacity Building**

- 8 members of Medet attended Counterpart trainings.

### **13. Amul, Turkmenabat City, Lebap**

#### **Activity Overview**

- Amul organized and carried out the exhibition of work of art concerning to Independence Day of Turkmenistan in Turkmenabat.
- Amul organized an exhibition of work of art and photography on the theme Nature of the Motherland. This activity was organized in cooperation with school No 31 of Turkmenabat city.

## **UZBEKISTAN**

### **1. Center Umidvorlik**

#### **Activity Overview**

Within the project Creation of Information-Consultation Center, supported by Counterpart, the two 2-days training-seminars, Raising the Civil Consciousness of the Mahalla Residents were conducted for the teachers from School No.208 in Tashkent (46 people). Individual consultations of a lawyer, psychologist and sociologist were conducted (5 hours a week). 60 people visited a lawyer, 40 people a psychologist and 20 families a sociologist.

Under the support of the Soros Foundation, a project focused on female victims of domestic violence was implemented. Three seminars were held on Family as a Source of Female Traumas. The goal is realization of a family as a system wishing for equilibrium, presentation of a family map with taking into account the time and space principles, the most important family characteristics (function, structure – stages of a life cycle, problems for each stage, family crises), decay of family life, characteristics of happy and unhappy family. 82 people took part in the seminars, 23 October, 11 November, 23 December.

In the middle of December there was a problem with the managerial board of the Culture House Gulshan concerning office rent. To solve this problem the Center administration used elements of

advocacy that the Center got during the seminar conducted by Counterpart. An active part in solving this problem was taken by the parents who participated in the project Creation of Information-Consultation Center. The state structures (City and Mirzo-Ulugbek khokimiyats), City Culture Board, as well as the Trustee Council "Mekhrjon" were involved.

Under the support of the German Embassy, a sewing workshop-class began for the rehabilitation of disabled people and creating a source of income for their families. An agreement was prepared and concluded with the schoolmaster V.A.Sabelfeld to train the children with disabilities on shoe repairing and making. Lessons began January 15, 2002.

Local sources of funding were found for the project, Musical Salon for children with speech disabilities. 15 children with disabilities meet 2 times a week (Tuesday, Friday at 16-00). Within the program Musical Salon, a New-Year-Tree performance was held on 28 December 2001 for 42 children. The program We Want to Learn – education for children with disabilities within a grade school program is continuing. 5 children with disabilities meet 2 times a week (Monday, Thursday at 16-00).

#### **Seminars, Conferences, and Exhibitions**

- Round Table jointly with NGO STATUS on Legal Protection of Disabled People, 7 December.
- Participation in the exhibition of NGO, Role of Volunteerism in Developing a Civil Society, 18 December.
- Sweets were got from the joint venture Tufin for New-Year gifts for the children, 22 December.
- Received financial help from OAJ Favorit Avtoxizmat. For this amount the Center bought a New-Year tree with toys to conduct a New-Year performance in the Center.
- Relations were established with the training centers Paritet and Tashkom.

## **2. Association of Pediatricians of the Bukhara region**

### **Activity Overview**

Prepared for copying a series of brochures about Combating Breast Cancer as well as brochures on the Advantage of Breast-feeding, Family Planning and Use of Contraceptives, Healthy Modes of Life and its Significance for Breast Cancer Prevention, Self-diagnosis and Early Diagnosis of Breast Cancer at Home – altogether 100 pages. Also published a regular issue of Information Bulletin of the Pediatrician Association.

Started clinical testing of preparations Dirotin, Normodipin (produced by Gideon Richter – Hungary), it is supposed to provide therapy for 30 patients with hypertension diseases under 45 years old (preparations in the amount of 240000 sum will be distributed free of charge).

Created an initiative group to start a new NGO, *Doctors for Healthy Mode of Life* (M.F.Mamatnazarova, group leader, candidate of medical science, docent, dentist).

A monograph. Questions of Pediatrics in Family Doctor Practice by N. Sharipova chairman of the Pediatrician Association, together with Prof.Y.M.Gubachev and docent V. V. Makienko was published in St.-Petersburg (10000 copies).

There is an intention agreement with the foundation HOPE acting in the Navoi region. A number of seminars for heads and activists of the health body will be conducted.

Started work to prepare for the IV International Conference, Woman, Family and Problems of Youth to be held April-May 2002, Bukhara.

Conducted preliminary work on opening the offices in Peshkun and Gijduvan rayons of the Bukhara oblast and in Navoi.

Prepared a packet of documents for registration and work of the Information-Resource Center for Medical Workers. Prepared a packet of paid services, in connection with which a training on financial management and marketing is supposed to be held.

A competition for the best work performed by students and practical doctors from the rural areas of the Navoi region was announced which is "The most healthy antagonist for calcium of 111 generation is NORMODIPIN". The competition results will be known in February 2002. Prizes will be given to winners.

#### **Seminars, Conferences and Exhibitions**

- Meeting devoted to the 5th anniversary of the Open Society Institute in Uzbekistan – 19-22 December.
- International Conference "Pharmaco-therapy of infection diseases of children" (Moscow, 9-11 October 2001).
- Participation in and conduction of the week "No women violence" within which the 1-day seminar, the meetings with the population in 6 mahallas, the Bukhara Medical College, the Medical Institute, hospitals and clinics of the region (Jondor, Kagan, Bukhara, in Navoi oblast: K-Tepa rayon; Navbakhor, Navoi rayons).

### **3. International Rehabilitation Center Umid (IRC)**

#### **Activity Overview**

October, both in the world and in our country, had great significance. Therefore the workers of the NGO Umid, took an active part in the life of our Republic and made their contribution to the international events by working among the people to prevent panic and trouble connected with the situation in Afghanistan. The workers of the Center went to the Surkhandariya region to work among its target groups in the near-border areas with Afghanistan and Tajikistan. The organization's volunteers-journalists went to Termez and talked to the peaceful people being former refugees from Afghanistan.

For the reporting period the workers of the Center Umid prepared and conducted the seminars and round-tables in the Angor rayon of the Surkhandariya region to open a social-legal point. During the seminars questions were fielded concerning the NGO, its mission, and cooperation with the state structures were discussed and explained. During the round-tables, the participants exchanged their opinions concerning NGOs as a whole, as well as social-legal issue. For the period under report, work was conducted to register the social-legal point in Denay town in the Surkhandariya region. Also the Center workers solved the problem of an office for the point, its repair, equipping and opening.

At the request of the women from the Cherakchin rayon, in the state farm (sovkhoz) Besh chashma, a round-table was conducted with the participation of the sovkhoz Director, women council, and chairman of the mahalla committee. They requested to open a branch of our Center in their region because there were cases of suicide. It is very difficult for the residents of this place to apply for help to other rayons since they live very far. The people from this rayon complained that when a critical situation took place it was very difficult to find both medical and psychological assistance. At the round-table, it was decided to work toward opening a branch in this rayon.

Seminars were conducted in the Kashkadariya region where there is a social-legal point Uyshun and in the Chelek rayon of the Samarkand region where a social-legal point is planned to be open. The seminars were devoted to legal literacy for women, problems of home violence and how to prevent such violence.

The Karshi branch of the Center Umid was opened. In the NEKUZ mahalla of the Kashkadariya region a ball-carnival with a New Year tree was conducted for the children from this mahalla. During the ball-carnival the children from the low-income families got gifts and presents.

#### **4. Fergana Regional Center for Social and Legal Support of Women and Teenagers, Ishonch Activity Overview**

Within the focus project Creation of non-governmental non-commercial organizations in the rural areas of the Fergana region like Crisis Centers, the following actions were performed:

- Basic training-seminars of Counterpart
- 6 NGOs and 2 initiative groups were created in the rural areas of the Fergana regions.

On October 4, the Center Ishonch, jointly with the Fergana Regional Center for AIDS prophylaxis, performed work under the project Global Disaster – Global Disasters! to prevent drug-addiction and AIDS among the population. Also on December 4, a Round-Table was held with participation of the public and concerned persons.

On December 26-28, 2 talk shows “To the 21st Century Without Drug-addiction and AIDS” took place

From 12 November the helpline “Uzbekoyim” resumed its operations.

From October through December, there was ongoing monitoring on observing the human rights in the houses for orphans in the Fergana region

A legal library for low-income students was created to provide students with information and organize seminars on volunteer involvement.

Center staff participated in the Conference, Partners in the Transition Period, Sophia, Bulgaria, 10-11 September.

Participation in the seminar Interethnic Relation Governance within the project Ambassadors of Goodwill, Tashkent, 21-22 November.

Participation in the conference conducted by Uzbek Association on reproductive health, Tashkent, 21 December.

#### **5. Kokand Department of Businesswomen Association (BWA).**

##### **Activity Overview**

In view of ensuring financial sustainability, work was continued on extending the existing services and introducing new paid services. Only for November-December, at the request of the Katta-Aravan settlement from Dangarin rayon, Buzu-Kurgan from Uzbekistan rayon, Khasan-Korin from Uchkuprik rayon, Kapa-Saray mahalla committees in the Dangarin rayon, the facilitators carried on the studies under the PRA method with the aim to increase the residents' activity and stimulate their initiatives. The groups of these settlements designed and submitted for donor's consideration the projects for pure drinking water supply, gas supply for the villages and preschool children organizations.

Work was performed to involve sponsors and clients and improve the system of service provision. A database of sponsors of Kokand and 8 rayons of the Fergana oblast was created. At present we have active co-operation with Joint-Stock-Company Ulugbek, Kokand Bread Plant, Kokand Health Board, as well as with the settlement committees of Eyilmin from Rishtan rayon, Katta-Aravan and Ok-Djar from Dangarin rayon, Kizil-Kakor from Uzbekistan rayon, Kashkar-Kishlak from Besharik rayon. The beneficiaries of our organization are 140 individuals and 37 juridical persons from the BWA, women, youth, 42 NGOs, initiative groups from Kokand and rayons, 50 mahalla committees of Kokand and Besharik, Bagdad, Buvaydin, Dangarin, Uchkuprik, Uzbekistan, Rishtan and Furkat rayons.

According to the project, Education Program for Self-governing Bodies realized within the activity under the focus grant of Counterpart, 2 seminars on Mahalla as a Body of Residents Self-governing were held in Kokand with involvement of 40 people. They are mainly elected chairmen, secretaries, and advisers of mahalla committee chairmen, commission chairmen and other active people. Training of the mahalla committee leaders helped them to understand their specific activity, role and significance of NGOs in the life of modern society, and their contribution to the development of civil life.

Four seminars on Perspective of Development of State Family Policy of the Republic of Uzbekistan were held in Besharik, Uzbekistan rayons, as well as in two mahallas of Kokand with involvement of 80 people, mainly chairpersons of women councils and their activists.

The civil forum, Several Steps to Possible Victory was conducted. 45 people took part in it. Its goal and objective is to search for ways and methods of joint conflict resolution. Besides, this forum approved the recommendations for women NGOs to enhance work of women organizations in the field of legal literacy of women and youth, activation of their participation in public-political life of the state, conflict prevention, gender equality and others. At the end of the forum, the forum participants filled in questionnaire sheets.

In November, the club of NGOs was conducted where 42 heads of non-governmental non-commercial organizations, representatives of mass media, business structure, local authority bodies and others took part. During the session of the club, the heads of the women centers Ayel va Samon, Mokhlaroyim, Chance, and Mekhr sakhovat made presentation of their work, exchanged experiences, information, and an exhibition of all functioning NGOs in the region was organized. Here the participants of the club developed a strategy of collaborating between NGOs and state and business structures of the region.

### **Internal Capacity Building**

In connection with extending the sphere of activity there is a need to improve the work of the Board of Directors of our organization. The representatives of state and business structures, as well as public organizations were included in its membership. According to the recommendations of the international conference on improving of the NGO governance in Almaty, new statements about the Board of Directors of the BWA was designed, the functional responsibilities and duties of the members of the Board of Directors and its chairman were reconsidered and specified. This led to more transparency of the Board of Directors and to increase of its members' responsibility. Besides, 4 members of the Board of Directors of the BWA were trained at the seminars hold on these points in Tashkent and Almaty.

At present there are 50-85 volunteers. A personnel reserve from volunteers was created. Now one of them was promoted to the position of BWA Program Director. Two volunteers, as a result of a competition for international organizations, got positions of a credit clerk and a program coordinator at Mercy Corps.

## F. COORDINATION AND COOPERATION

### KAZAKHSTAN

- There was the meeting with Dr. Albert Monto and Chris Victor – representatives of University of Michigan. As a result the cooperative agreement between Counterpart – Kazakhstan and University of Michigan was signed. Counterpart was contracted to implement the financial part of their research project in Kazakhstan. The agreement was signed for four months with a future continuation.
- A meeting with Abt Associates/USAID and Counterpart was held in October. As a result of this negotiation, Abt Associates will make several changes in their program for target health NGOs including some additional expenses for staff and providing support for public awareness component. This point was discussed with Asta-Maria Kenney – Regional Reproductive Health/Health Promotion Director from Abt Associates, which agreed to increase funding for this program component. Counterpart's staff has prepared an outline for this additional activity.
- There was a meeting with Mr. Hoai Huynh, Program Manager, NIS programs in US Environmental Protection Agency that included discussion of project implementation details for Regional Environmental Center. The activity of this Center is going to be funded through Counterpart.
- There was a meeting with Peace Corps volunteer – Jeremy Terr. He is developing a Computer Teacher's Association. Discussed some possible collaboration with Peace Corps and Counterpart's network to activate this association development through the whole country. As a result, this program will be developed through our CSSC network.
- Mr. Seamus Bennett, a new Volunteer Service Overseas member, met Marat Aitmagambetov. They discussed the extension and development of our relations for the next year. Currently we are implementing a joint program in Astana city and Kostanay.
- Meeting with IREX representative. The aim of this meeting was to develop a plan of trainings on computer literacy for target NGOs. As a result first training is planned on January 7-12 in Almaty and will be conducted on the basis of Zhalgas Center, IREX training Center and a classroom in Library after Pushkin.
- Counterpart program staff participated in CAIP development program with two Counterpart consultants.
- There was a meeting with Kelly Lawrence (Peace Corps, USA) to discuss the coordination issue with PC volunteers.

### KYRGYZSTAN

- Country Director E. Kasybekov had a meeting with representatives of Institute of Development Studies, Sussex, research fellow Rachel Sabates-Wheeler and Swiss Coordination Office, Bishkek, Program Officer Stefan Bruni and shared with them information about Counterpart activities in Kyrgyzstan and PRSP process and roles, which NGOs played in this process.
- Country Director followed up the situation with an upcoming court on case of Kyrgyz Human Rights Group with Natasha Raspereza USAID/Bishkek and Yury Khvan from ICNL in order to prepare support documentation from the USAID side.
- The Country Director attended an INTRAC conference on Civil Society development. Received and shared experience of civil society development worldwide. There were representatives from Europe, Africa, South America, South-East Asia, and Central Asia.
- The Country Director met in London with Paul Write, principal consultant of WS Atkins and Jacques Marchand, future team leader of coming joint project on sanitation and hygiene. They discussed future projects and negotiated some of the project conditions and overhead issues.
- The project #99/0439 with EU funding, aimed at strengthening the ability of local communities to advocate on behalf of their citizenry and ensuring their participation in decision-making process, is progressing in a satisfactory rate. In October 12-25, the Project Manager A. Alymkulova visited

Germany to develop a relationship with counterparts in Germany. A number of meetings were held with the representatives of the noncommercial sector, such as Diakonisches Werk Berlin-Brandenburg, Association of Brandenburg Farmers, with the representatives of the program Quarters management in Berlin/Wedding Quarter to discuss participation of the members of the given organizations in conducting workshops and trainings. The first community projects are being implemented and the experience gained from these activities will determine the structure and regulations for the foundations. In parallel, consultations with communities as well as other project partners (e.g. Counterpart Germany and the International Center for Non-profit Law) have been held. To date, 9 funding proposals were approved for grant funding from this project budget totaling \$32,916. Approximately 10 % of the total budgets for those projects were contributed by local authorities.

- The project 01/AB/KGZ/CM/200 with UNHCR funding, aimed at providing support to refugee organizations, is being executed in line with the project timeline. The TOT in Micro Business was conducted on December 12-15 for 16 refugee leaders from Chuy, Jalalabad, Batken and Osh Oblasts. The participants examined the following issues: entrepreneur competence, concept and meaning of a balance, brainstorming as a method of accumulating business ideas, definition of SWOT analysis and its application, definition of primary cost and its calculation, structure of cash flow, etc. According to the request of UNHCR, in October 2001 Counterpart together with CSSCs of Kara-Balta, Kant, Jalalabad and Batken, and refugee NGOs conducted focus group interviews to identify main hassles facing Tajik refugees in collecting documents to apply for the citizenship of Kyrgyzstan. Results of the interviews were presented to government officials, UNHCR and refugee NGOs at the roundtable on November 6, 2001. The survey resulted in conducting medical certification for 660 refugees in December 2001, in order to speed up the process of obtaining citizenship. The project was completed on December 31, and negotiation with UNHCR on the 2002 project is underway.
- The Health program is progressing in line with the implementation plan. The second round of OD assessment took place in Sanitas and Geneco. Action plans were developed and reports were submitted to targets. OD assessments identified that to ensure the sustainability of the organizations, follow up on development of strategic plan for each organization should be provided separately. The CAG review committee approved 2 grants totaling \$6,846 (Attachment 1). 6 training workshops for 95 participants were conducted this quarter (Attachment 2).
- On November 14, Senior Program Officer A. Nusupov took part in the conference titled Access to Potable Water conducted by Center of Public Technologies in the Jogorky Kenesh. Deputies, representatives of international agencies, officials of the Ministry of Agriculture, and local NGOs attended this conference. A. Nusupov made short presentation of Counterpart activities with emphasis on the CAGs focused on renovating drinking water supply. During the conference, he had brief discussions with representatives of newly established public organization, consisting of water supply engineers. This NGO may serve as an asset in assisting communities to conduct technical examinations of the objects of community infrastructure to comply with local laws and fit into local standards.
- On December 20, A. Nusupov took part in DM meeting of USAID contractors hosted by the Urban Institute, on which recent developments in civil society and media were discussed. USAID stressed its intention to create position in Osh in order to be presented in the South, and asked the contractors to come up with their ideas on what support they expect and how they can assist an USAID rep.

## **TAJIKISTAN**

- Two donor organization meetings were held at Counterpart Hub Office during the past quarter. Representatives of *Eurasia Foundation*, *Mercy Corps*, *USAID*, *UNHCR/NRC*, and *Democracy Fund* under the *American Embassy*, *Japanese Embassy*, *AED* and *Swiss Agency for Cooperation* took part in the meetings.
- The Country director attended monthly INGO Coordination Meetings and other meetings regarding the security situation.

- The Deputy Director attended a roundtable entitled Development Debates held at the World Bank Office. The roundtable discussed the Poverty Reduction Strategy Program (PRSP) and its implementation in Tajikistan.
- Counterpart Tajikistan signed a contract with CADA to provide e-mail services to Khorog CSSC. It was agreed to cut down the Center's debts (\$1,200) for e-mail services by 50% and set a monthly fee e-mail services of \$100 regardless of amount of Kilobytes used. This is a significant reduction in the fee taking into account that the Center had previously paid on average \$400-500 per month in e-mail feed. CADA is an e-mail provider for three of Tajikistan CSSCs.
- Counterpart's Country Director and Deputy Director met with UNHCR's Program Coordinator regarding the possibility of submitting to the UNHCR a new proposal for the New Year. The UNHCR representative expressed interest in accepting a new proposal from Counterpart at least for the same amount as was given last year (\$30,000). Also the progress of Counterpart's current UNHCR project implementation was discussed.
- Counterpart's Country Director attended a Japanese Government award ceremony; most grants were given to international organizations. The Country Director spoke with the Japanese representative about the possibility of supporting local NGO or our Hub network.
- The Country Director met with the Regional Director for the *Open Society Institute* (OSI), and discussed potential Civil Society activities for Afghan refugees and Afghanistan.
- The Country Director met with the USAID Representative and briefly discussed our program and our capacity to expand operations in the area of community development projects.
- The Counterpart Tajikistan Hub Office began to work with the ADB Consultant, Barbara Darling, on the ADB Governance Consultation. On November 22 Counterpart Tajikistan hosted a roundtable discussion on the status of Civil Society in Tajikistan with 16 local NGOs and business leaders participating.
- The Country Director met with Muatar Khaidarova of ICNL to discuss the Counterpart/ICNL partnership. We continue to support to ICNL by providing office space and e-mail.
- The Country Director traveled to Khujand to meet with the CSSC Khujand Director to attend an Open House for SNI in Khujand. While in Khujand the Country Director met with the Mayor of Khujand, Mr. Jalolov to discuss community grants.
- During this past quarter Barbara Darling, an ADB Consultant, arrived in Tajikistan and started a six-month consultancy on Governance in partnership with Counterpart Canada and Counterpart Tajikistan. Counterpart Tajikistan helped with logistics for her work, supplying a translator from our Dushanbe office as well as providing other forms of logistical support. Counterpart's other main contribution to the project was to coordinate meetings with local NGOs through our regional Civil Society Support Centers. Scott Newton, a legal consultant for the Governance Project, was also hosted by Counterpart Tajikistan.

## TURKMENISTAN

- UNHCR signed an agreement with Counterpart for funding of CAG proposal of Lebap CSSC for building a school in refugee settlement of Atamurad etrap totaling \$4713.
- UNICEF approved the fifth expansion of VatSan project to be implemented by Counterpart over the next 11 months totaling \$66 669.
- ExxonMobil signed an agreement with Counterpart to administer the Kindergartens and Schools grant within the framework of its Contributions Program totaling \$150000.
- Meetings were held by Regional Director and Acting Country Director with heads of International Organizations working in Turkmenistan such as UN agencies UNDP, UNICEF, UNHCR, TISIS, and British Embassy to exchange the information on Civil Society development coordination in Turkmenistan.
- The Acting Country Director presented the Counterpart activities in Sub-Donors quarterly meeting led by UNFPA.
- Held meeting with Info-Tuk program staff of UNDP to discuss the possible cooperation in the Balkan region.

- From December 4-6, MCHI project staff Mered Annamukhamedov, Sevinch Babajanova, Nafisa Yuldasheva participated at the UNFPA Conference, Reproductive Health of Women in Turkmenistan for 2001.
- On November 22<sup>nd</sup>, Darshana Vias, CI Health Program Director and Turkmenistan Acting Country Director met with Mr. Sopyev, Deputy Minister of Health and Medical Industry of Turkmenistan to discuss the possible cooperation on Child Survival issues in Turkmenistan. As result, MOH issued the letter of support for Counterpart's Child Survival Project proposal.
- In November, the Acting Country Director joined the CHAP program mission to Lebap in order to meet with Khakim of Lebap and present CCT and CHAP joint cooperation in Turkmenistan.
- On December 4<sup>th</sup>, Mered Annamukhamedov, CCT Health program Advisor made a presentation of Counterpart health program activities at UNICEF's one-day conference, UNICEF Activities for 2001.
- On November 5<sup>th</sup>, Lebap CSSC staff Mars Khasanov and Nargiza Miylijeva participated in the one-day Refugee Assistance Preparedness training in Turkmenabat, organized by UNHCR.

## **UZBEKISTAN**

- Counterpart rendered assistance to UNV in organizing and holding NGO Exhibition: The Role of Volunteerism in Civil Society Development devoted to the International Year of Volunteers 2001 announced by UN. There were 28 expositions telling and showing the role of volunteers in the activity of Uzbekistan NGOs. Program Director, Dina Mukhamadieva, made a speech, Development of Volunteer Initiative through a Network of Civil Society Support Centers.
- At Save the Children's request in October-November 2001 information about NGOs working in the Samarkand, Bukhara, Surkhandariya and Kashkadariya regions was forwarded. The complete database about NGOs was forwarded to UNDP (Nick Hartman), UNIFEM, USAID, Winrock International, Asian Bank of Reconstruction and Development. Also the lists of international organizations working in Uzbekistan were forwarded to the Fridrich Ebert Foundation and Eurasia Foundation. At the request of the UNESCO representative from Kazakhstan the list of organizations working in the field of VICH prophylaxy and drug-addiction in schools was forwarded.
- The work on preparation of the training on Leadership/Effective Management to be conducted for all Hub office and all Support Centers staff in co-operation with GLOBAL Foundation has been conducted.
- Issue of establishing Business Advisory Centers with participation of 3 Support Centers (Samarkand, Urgench and Bukhara) has been discussed with UNIDO representatives. After this initial meeting UNIDO representatives visited CSSCs mentioned above in order to discuss this issue in place.

## G. LEVERAGING

### **KAZAKHSTAN**

- UNHCR-Kazakhstan \$2,453 dated Nov 29, 2001 (training)
- Siberian Center of Initiative Support \$560.65 dated Dec 13, 2001 (training)
- University of Michigan \$85,506 dated November 2001 (Hepatitis project)

**Total:** \$88,519.65

### **KYRGYZSTAN**

- Counterpart and UNHCR signed the supplementary agreement on increasing the budget project 01/AB/KGZ/CM/200. UNHCR provided additional \$7,045 for (1) facilitating the acquisition of citizenship for 660 Tajik refugees 18 and over (and an approximately equal amount of dependent children aged under 18) through the provision of medical certificates - one of the required elements of citizenship acquisition, and (2) improving delivery of services to refugees by NGO Sayron, including citizenship acquisition, infrastructure rehabilitation and the development of micro-enterprises by refugees.

### **TAJIKISTAN**

- \$ 9,975 out of UNHCR NGO Fund for conducting the training workshops.
- \$ 1,324 - from International Development Management Advisory Group (IDMAG), Canada AED Project for consultations on NGO and Civil Society, arranging meetings with local NGOs, facilitating consultant hiring process and other services provided by Counterpart.

### **TURKMENISTAN**

- \$ 15 000 from ExxonMobil to administer grant “Kindergartens and Schools”, in the framework of their “Contributions Program”
- \$ 66 669 from UNICEF to administer grant “Expansion of WatSan-Hygiene Package to selected schools in Yilanly and Taghta Etraps of Dashoguz Velayat”
- \$ 7 000 from Global Fund for Women, NGO “Anna” received grant for implementation the project directed to gender issues.
- \$ 1 500 from ExxonMobil to administer grant, “Sport equipment for school of disabled people”.
- \$4 713 from UNHCR to administer grant “Bringing educational opportunity to our village”
- \$ 7 688.5 from British Embassy for NGO “Bosfor” to implement project “Open Visa”. Cost shared project with Counterpart, input of Counterpart is administration of this grant and providing monitoring, evaluation and \$ 4678.
- \$ 2000.05 from Global Training Development for training to conduct the PCA training for NGO members in Ashgabat in December 2001.
- \$3013.68 from Global Training Development for 5 members of NGOs from “ICCA”, “Ecosodruzestvo”, “Young Geologist”, Begench”, “Keik Okara” to participate in “ Projects and Program Efficiency Monitoring and Evaluation” training in October, 2001, Moscow, Russia.
- \$94 126 from CHAP Turkmenistan for delivery of medical equipment shipment to the Lebab branch of Women Union of Turkmenistan named after Gurbansoltan eje.

## H. LESSONS LEARNED

### KAZAKHSTAN

- During the last quarter the Hub office staff had faced with the problem, which could be described as a lack of understanding the meaning of Community Outreach program in Support Centers. As the result the Local Grant committee did not approved the submitted CAGs. In order to solve this problem the Program staff and Marat visited some of these Support Centers and met the potential communities. The goal of these meetings was to talk to people, explain them the concept of CAG and the main criteria for proposals.
- In addition to that we had the extraordinary meeting with Support Centers managers where all listed above problems were discussed.

### TAJIKISTAN

- **Problem:** The line item for Training programs was over budget and the training modules were not fulfilling the program indicators under Phase III.
- **Solution:** It was decided we move operational funds from one line item to the line item for Training Programs as well as to hire a new Training Coordinator. It was also decided to more closely monitor the quality and quantity of all future training programs.

### TURKMENISTAN

- It was planned at the end of December to hold an Open House activity for official establishment of Lebap CSSC in Turkmenabat. And it was send to MFA the list of invitees through out the country including government high officials, representatives of local Mass Media, International organizations. MFA referring to short-term notice on our “large scale” activity in Turkmenabat requested to postpone the activity. As they stated, for a such activities there should be approval from the Cabinet of Ministers of Turkmenistan and to get an approval from the Cabinet needs at least one month may be more time. However, Lebap CSSC continued its operations. At present time there is an approval of the local Khakimlik to conduct our trainings in the Center’s office. We understood, that it is a official acknowledgement of our presence in Lebap. And now it is planned to conduct “Open House” activity in a small scale or only with participation of local stakeholders and beneficiaries.

## II. SECTOR SPECIFIC SUPPORT: THE INTERNATIONAL CENTER FOR NOT-FOR-PROFIT LAW

### A. PROJECT PURPOSE

The purpose of the Counterpart/ICNL Consortium is:

**Assist in the development of a comprehensive legal and fiscal framework that will support and strengthen the NGO sector.**

The purpose of ICNL is:

**Develop a legislative environment that is supportive of the long-term growth of the NGO sector in Central Asian countries.**

### B. PROJECT IMPACTS

#### KAZAKHSTAN

##### *Government-NGO Social Partnerships*

In light of the presidential message that was favorable to the Third Sector, a Conception of Government Support for NGOs has been drafted and is expected to be approved in January. ICNL has been providing advice and technical assistance to NGO leaders and government officials involved in the drafting process and has conducted analytical research of Kazakhstan legislation concerning government support and financing of NGOs. A principal barrier to such support has been the Constitutional prohibition on state financing of NGOs that does not exist anywhere else in Western countries or the NIS. While political will is necessary to remove this prohibition, ICNL continues to assist all interested parties in developing a legal framework for state financing of NGOs and NGO participation in the state procurement of social services in accordance with international good practices.

In October, ICNL organized in Bishkek a seminar “Social Partnership: State-NGO” for Kazakh and Kyrgyz NGOs and government officials. For more detailed information on the seminar, see Kyrgyzstan Project Impacts.

#### KYRGYZSTAN

##### *Conference on Social Partnership: Government and NGO*

On October 29, 2001, ICNL held a conference in Bishkek titled “Social Partnership: State—NGO” for NGO leaders and government officials from Kazakhstan and the Kyrgyz Republic. The conference was organized with the financial and logistical support of GTD/USAID.

A large number of government officials, deputies and NGO representatives from Kazakhstan and the Kyrgyz Republic attended the conference and, together with international experts, examined legislation and existing practice concerning social partnerships in both countries as well as international experience. The participants had a valuable opportunity to discuss the existing problems with social partnerships, exchange information and develop contacts, and will be able to use the materials and knowledge gained at the conference in their work.

In conjunction with this conference, an analysis of financial state support of NGOs and commentary to the Kyrgyz Law on State Procurement were prepared and distributed as handouts. As was noted by the participants, the technical expertise of the instructors and the high quality of the conference materials with comparative international examples were beneficial in discussing social partnership issues.

After the conference, at least four NGOs conducted analogous round tables in their respective regions to determine the tasks, possibilities and advantages of social partnerships in their locales. Further work and additional trainings will need to be undertaken in the future, this time more narrowly focused on the resolution of specific problems and the development of legislative mechanisms that will regulate social partnerships and state support of the NGO sector.

### **NGO Law Implementation**

#### *Draft Law on Official Interpretation of Article 6 of the Law on Noncommercial Organizations*

Because of erroneous interpretations of Article 6 of the Law on Noncommercial Organizations and the Kyrgyz government's attempts to force all NGOs to undergo registration procedures, the working group under the Committee on Public Association and Information Policy Affairs of the Legislative Assembly of the Jogorku Kenesh asked ICNL to prepare and submit to the Committee commentaries that would properly explain the permissibility of unregistered NGOs in Kyrgyzstan and their rights and duties under Kyrgyz law. These commentaries were submitted to the Committee and will form the basis for developing a draft law "On the Official Interpretation of Article 6 of the Law of the KR on Noncommercial Organizations."

## **TAJIKISTAN**

### ***Dramatic Increase in the Number of Registered NGOs***

ICNL's efforts to reduce registration fees in Tajikistan have paid off. Following the issuance of the Government Resolution No. 132 from March 31, 2001 "On the Order of Collection and Amount of Registration Fees for the Registration of Public Associations and Political Parties in the Republic of Tajikistan," registration fees for public associations have been significantly reduced. In accordance with the resolution, the registration fees for local public associations have dropped to about \$25 from the previous rate of about \$165, the fees for republican public associations have dropped to about \$60 instead of about \$240, and the fees for international public associations have been reduced to about \$600 from the previous rate of over \$700.

The significant reductions in fees have provided an immediate impact on the growth of NGOs in Tajikistan. According to the data provided by the Tajik Ministry of Justice, the number of registered NGOs in Tajikistan increased dramatically in 2001 following the reduction of registration fees. The following chart illustrates the substantial increase of NGOs in Tajikistan.

<b>Oblast</b>	<b># of NGOs registered in 2001</b>	<b>% increase over prior totals</b>	<b>Total number of NGOs in the oblast</b>
Dushanbe and districts of Republican subordination	179	25.8%	873
Sogdian Oblast	67	57.8%,	183
Khatlon Oblast	59	79.7%.	133
Gorno-Badakhshan Autonomous Oblast	16	44.4%	52
<b>Total</b>	321	25.9%	1,241

It should be noted that this is not the first time ICNL's efforts in the country resulted in an improved registration climate for NGOs. A prior dramatic increase in the number of registered NGOs occurred in 1998, following the adoption of the Law on Public Associations. ICNL continues to work hard to improve the legal climate for NGOs in the country and is a member of several drafting groups working on new legislation in Tajikistan.

## **UZBEKISTAN**

### ***Draft Law on Public Foundations***

Work continued on the draft Law on Public Foundations. ICNL received an alternative version of the draft law on Public Foundations that was prepared by a local NGO under the guidance of the Institute of Monitoring the Legislation within the Parliament. Remarkably the alternative draft has been prepared by the Legal Issues Research Center on voluntary basis, with no funding provided from the outside. This alternative version of the draft was submitted to the Uzbek Ministry of Justice (MoJ) which, in turn, used it as a basis for the further development of the law on Public Foundation.

As a result of this process, the MoJ revised the draft and included several restrictive provisions, including a provision requiring 10 individuals as founders to establish a foundation. ICNL experts have worked hard on the recommendations to eliminate this and other restrictive provisions from the draft.

The draft Law on Foundations is expected to be submitted to Parliament during the winter session in 2002. ICNL will submit additional comments to this draft law and provide international expertise on this issue.

## **C. ACTIVITY OVERVIEW**

### **REGIONAL**

#### **ICNL Contribution to the Counterpart Consortium's Regional Conference on Governance**

ICNL partners from Kazakhstan, Kyrgyzstan, Uzbekistan, and Tajikistan participated in the Counterpart Consortium's regional conference on Governance that took place in Almaty, Kazakhstan on November 12-14, 2001. ICNL expert Vadim Nee made a presentation about the legal aspects of governance of NGOs and provided an overview of legislation regulating NGOs in Central Asia. Vadim reviewed NGO governance models currently existing in Central Asia as well as the types of governing bodies that might be appropriate for use in the region.

ICNL also prepared a glossary of terminology for the conference. ICNL partners participated at the conference as legal consultants on governance issues from their respective countries.

#### ***ICNL Regional Retreat***

ICNL conducted a one-day regional retreat on November 15, 2001. David Hoffman of USAID spoke about the key issues of ICNL's activities in the region. The main purpose of the retreat was to discuss development strategy of the program and plan activities for the next year. Partners also reported about their past activities and accomplishments during the past year. The retreat helped highlight problems currently existing in the legislation of respective countries and the existing difficulties with the implementation of NGO legislation. As a follow up to the retreat, the partners were assigned to prepare work plans for 2002.

#### ***ICNL Intern***

In the period between October 25, 2001 and January 4, 2002, ICNL had an intern, Mikhail Zeldovich. Mikhail is a recent graduate of Harvard Law School (Juris Doctor degree) and Fletcher School of Law and Diplomacy (Master's of Arts in Law and Diplomacy) in Boston. He previously worked for the US Trade Representative's Office in Washington and as a consultant to the Washington office of Dewey Ballantine, a major US law firm.

Mikhail provided significant assistance to ICNL in preparing and revising legal documents (recommendations and commentaries). He also helped with organizing seminars and conferences conducted by Counterpart and ICNL.

Mikhail's principal substantive contribution involved an analysis of Kazakhstan legislation on state procurement. His task was to compare local legislation to the UNCITRAL Model Law on Procurement of Goods, Construction, and Services and to the World Trade Organization (WTO) Agreement of Government Procurement and evaluate government procurement of social contracts (or social procurement) under the RK law as well as the UNCITRAL and WTO models.

In addition, Mikhail did a great job with revising a 72-page English version of commentary to the Uzbek NGO law. He also helped the regional office with editing the ICNL book on government financing of NGOs for publication.

## **KAZAKHSTAN**

### **Social Partnership**

In November, a newly established NGO, the Central Asian Development Institute (CAID), approached ICNL with a project aimed at developing social partnerships between the Kazakhstan government and NGOs. This would include development of mechanisms to foster state support of NGOs and NGO participation in state procurement of social services.

Founded by well known NGO leaders and Government officials (Mansya Kainazarova, Director of the UNDP's NGO Resource Center; Sholpan Baibolova, Director of Tax Standards Formation Fund; Zhana Nauryzbaeva, Director of Youth Information Center; Gaziz Telebaev, Director of Internal Policy Department within Ministry of Culture, Information and Public Accord), CAID seeks to become a public policy research center focusing on the democratization of the political process in Kazakhstan and other Central Asian countries and the development of an effective dialogue and cooperation between governments and NGOs.

CAID asked ICNL for assistance in finding financial resources for its social partnership project as well as legal expertise on this issue. Negotiations are also continuing with USAID and other organizations about their role in supporting the Institute.

### ***Commentary to NGO Legislation***

As a follow up to the implementation of NGO legislation, ICNL has been actively working on commentary to the new NGO law and other laws regulating NGO activities in Kazakhstan. ICNL has built a team of practicing lawyers from local NGOs that, in addition to ICNL experts, will assist with writing these Commentaries. These lawyers include Natalia Yantsen, a legal consultant at the Tax Standards Formation Fund, and Nail Karimov, the head of the legal department at the "Zhan" Asian Association on Rights of the Disabled.

The book is designed to serve as a practical guide for local NGOs and will cover various issues arise in the course of their activities. ICNL expert Vadim Nee has provided an analysis of the NGO law, Nail Karimov prepared a part on the registration procedure for NGOs, and Natalia Yantsen prepared a part dedicated to NGO taxation.

The book will be released at the beginning of 2002. Approximately 2000 copies are to be published.

### ***An Official Request by the Ministry of Culture, Information, and Public Accord***

In October, the Ministry of Culture, Information and Public Accord made an official request to ICNL to provide comments on the usage of the terms "non-governmental organizations or NGOs" in legislative acts. The Ministry was preparing for the final discussion of the Conception on State Support for NGOs at the Government of Kazakhstan and wanted ICNL to prepare a review illustrating how these terms are used in the laws of other countries (NIS, CEE, etc.). ICNL immediately prepared a legal opinion for the Ministry and provided a brief commentary on the usage of these terms in different countries.

### ***Two-Day Seminar on the Implementation of the New Tax Code Provisions Affecting NGOs***

In cooperation with Tax Standards Formation Fund (TSFF), ICNL conducted a two-day educational seminar “Taxation of Noncommercial Organizations in Accordance with the New Tax Code of the Republic of Kazakhstan.” The seminar was sponsored by the Global Training Development/USAID and was held on December 10-11 at the Alatau sanatorium in Almaty.

The purpose of the seminar was to explain the provisions of the new Tax Code that concern the preferential treatment of noncommercial organizations and to inform taxpayers of their rights and obligations under the new Kazakhstan Tax Code. ICNL and TSFF experts spoke on the following issues: legal aspects of the activities of noncommercial organizations in accordance with the Law on Noncommercial Organizations; taxation of NGOs and organizations performing activities in the social sphere; benefits for NGOs and organizations performing activity in the social sphere for various taxes and other mandatory payments into the budget as well as the procedures regulating their use; the procedure of computing and paying taxes and other mandatory payments into the budget by NGOs; taxpayers’ rights and duties and rights and duties of the tax authorities.

Attendees included representatives of noncommercial organizations and the tax committees from all the regions of Kazakhstan as well as the cities of Astana and Almaty.

The effectiveness of this type of seminars was illustrated by the immediate follow-up of the Counterpart Consortium after the seminar. At the request of several NGOs and NGO practicing lawyers, Counterpart and ICNL jointly conducted a two-day seminar for refugee NGOs on December 25-26. Dana Zhandaeva, ICNL Deputy Director, made an introductory presentation on NGO legislation in Kazakhstan.

### ***Publication of ICNL Book on Social Partnerships***

In October ICNL released 1000 copies of the ICNL book *Comparative Research and Legislation on Social Partnership Issues*. Originally this book was prepared under the Counterpart Alliance for Partnership program for the West NIS region, but proves to be a valuable source for Central Asia as well. The book contains analytical materials and research in the social partnership area and examples of laws from various countries that present different mechanisms of legal regulation of social partnerships between NGOs and governments.

The publication of the Social Partnership book was funded by the Global Development Project (GTD). The book will be distributed at seminars and other events conducted in the Central Asian Countries.

### ***Request from the Youth Information Service NGO***

In December, the Youth Information Service, a local youth NGO, approached ICNL with a request to comment provisions of the draft Law on Youth regulating the activities of youth NGO organizations in Kazakhstan.

The draft law is expected to be considered by Parliament at the beginning of 2002. ICNL will prepare comments to the draft law in early January.

### ***Campaign on Housing Issues***

ICNL conducted several meetings with ICMA and NDI on the issue of Cooperatives of Apartment Owners (commonly known as by its Russian abbreviation “KSK”).

At the request of ICMA, Vadim Nee prepared a legal analysis of Kazakhstan legislation regulating housing cooperatives (KSKs) where he highlighted various legislative problems affecting KSKs. He also spoke at the ICMA roundtable on this issue.

NDI is in the process of its public campaign on the housing cooperatives issue and had several questions concerning the housing legislation and problems currently occurring with regard to Kazakh

housing legislation. NDI requested ICNL to prepare a list of legislative problems that could be included into the agenda of public campaign. ICNL's package of recommendations will include a commentary to the existing draft housing law and other issues.

## **KYRGYZSTAN**

### ***Parliament Hearing Concerning Legislation Regulating Political Parties***

On November 21, ICNL partner Yuri Khvan officially participated as an international expert in the parliamentary hearings on the discussion of issues pertaining to the activity of political parties. The hearing was organized by the Committee for Public Associations and Information Policy Affairs of the Legislative Assembly with the financial support of OSCE. The deputies raised questions about Government Resolution 358, which was previously recalled following the provision of ICNL commentaries and an NGO-led campaign against the resolution. Yuri Khvan provided interested deputies with commentaries to the Resolution 358. At the hearing the deputies decided to begin work on developing a draft law on political parties.

### ***Preparing the Commentary for the Government Resolution 736***

Once again, the Kyrgyz government is attempting to restrict freedom of association for unregistered NGOs. The Government introduced a Resolution 736 which, like its predecessor, Resolution 358, attempts to increase the state's monitoring and controlling functions over NGOs. One of the draft laws introduced by Resolution 736 requires public associations to reregister in case their territorial status changes and provides the Ministry of Justice and its territorial subdivisions with wide latitude in imposing additional registration and reregistration requirements. The vague language in the draft law that fails to establish a clearly defined list of grounds for mandatory reregistration of NGOs creates a danger that the registering authorities will be able to use the reregistration mechanism to clamp down on "politically undesirable" NGOs.

The Committee for Public Associations and Information Policy Affairs chaired by Deputy Kabai Karabekov plans to hold hearings in on this issue and has issued an official request to ICNL to prepare commentaries to this resolution. The ICNL partner is working on these commentaries to the Committee. It is expected that these commentaries will be distributed at the Committee hearings in January 2002.

### **Provision of Consultations to USAID and its Grantees Concerning Amendments to Article 50 of the Election Code**

In October, the Government of Kyrgyzstan issued amendments to Article 50 of the Election Code pertaining to the "Financing of Preparation and Conduct of Elections." These amendments have raised concerns among NGOs and international organizations about the use of foreign funding in monitoring the fairness of elections and their compliance with international norms. Having obtained instructions from the Central Electoral Commission, which prohibited foreign financing of electoral campaigns, Yuri Khvan presented a review of these provisions at the USAID's DM team meeting to USAID and its grantees.

### **Development of Draft Laws Introducing Additions and Amendments to Kyrgyz Laws On Noncommercial Organizations and Patronage and Charitable Activities**

The laws On Noncommercial Organizations and On Patronage and Charitable Activities were adopted in 1999. In the last two years development of the Third Sector has been very rapid and, as a result, certain provisions of these laws no longer reflect the needs of the NGOs. Accordingly, the Committee for Public Associations and Information Policy Affairs has formed a working group to work on developing recommendations for the introduction of additions and amendments to these two laws. ICNL partner Yuri Khvan is a member of the working group and has been actively participating in its work.

## **TAJIKISTAN**

### ***Draft Law on Registration of Legal Entities***

On December 19, 2001, ICNL experts Vadim Nee and Muatar Khaidarova were the principal speakers at the OSCE/ODIHR-sponsored round table on the draft law "On State Registration of Legal Entities." Drafters from the MOJ, parliamentarians, representatives of NGOs, and international organizations were in attendance.

Vadim Nee provided ICNL recommendations and comments to this draft law as well as a general overview of the principles of registration of legal entities in other Central Asian countries. Muatar Khaidarova informed the participants about the results of two previous round tables that concerned this draft law.

The participants compared the third version of the draft registration law that was published in the newspaper "Sozvezdie" by the NGO "Society and Law" with the fourth version that was recently issued. They also discussed the fourth version of the draft law article by article.

It is important to note that members of the working group on the draft registration law included many changes suggested by ICNL. In particular, Articles 21 and 22 of the draft law that sought to rigidify control over legal entities and required annual payments of the state registration fee were removed at the recommendation of ICNL.

ICNL is continuing to provide recommendations to improve this draft law. The Ministry of Justice plans to include some new suggestions from the last round table and resubmit this draft law to the Apparatus of President of Tajikistan and then to Parliament for adoption.

### ***NGO Legislation***

After the adoption of the Law on State Registration of Legal Entities, draft Laws on Noncommercial Organizations (NCO law) and on Charity and Charitable Organizations will be presented to the Apparatus of President of Tajikistan and to Parliament for adoption. Appointed as an official member of the drafting groups for these two laws, ICNL partner Muatar Khaidarova has been actively engaged in the drafting process and meeting regularly with officials from the Presidential Administration Office and the Ministry of Justice involved in drafting these laws. The third version of the draft Law on Noncommercial Organizations and the draft Law on Charity and Charitable Organizations have been published twice in the local NGO newspaper "Sozvezdie" and the NGO journal "Vestnik blagotvoritelnosti" for discussion by all interested persons and gathering of comments and recommendations to the drafting group. Seeking to expedite the drafting process of the Law on Noncommercial Organizations, Muatar Khaidarova has also met twice with the Chief of the Legal Department of the Apparatus of the President Mr. D. Davlatov. During these discussions, Mr. Davlatov mentioned that certain provisions of the draft NCO law will need to be changed after the adoption of the Law on State Registration of Legal Entities and that the passage of the NCO law will need to be delayed until the adoption of the law On State Registration.

### ***Civil Code of Tajikistan***

ICNL partner has been actively assisting the working group drafting part three of the Civil Code and has provided them with legal materials on intellectual property rights, international private law, and other comparative legal information.

### ***Tax Code of Tajikistan***

ICNL partner has also been engaged in lobbying for changes in the Tax Code that would grant more favorable tax conditions to charitable organizations and support the charitable activity of commercial structures. Working closely with Tax Committee representatives, Muatar Khaidarova has been seeking to increase the deduction for charitable activities by commercial structures from 2% to 5% of profits.

It should also be noted that on December 12, after prolonged discussions, the Tajik Parliament adopted changes to the Tax Code, which lower personal income tax rates. Now, all citizens of Tajikistan whose salary is less than 200 somoni (about \$80) are subject to 10% income tax; from 200 to 300 somoni (about \$80-120) – 15%, and above 300 somoni (about \$120) - 20%.

#### ***Counterpart's (Tajikistan) Conference on Social Partnership Planned for February 2002***

The Tajikistan office of Counterpart Consortium plans to organize a one-day conference on social partnership for over 100 participants (mainly NGOs and government officials). High-level Tajik officials have been invited including Chairperson of the Senate of the Parliament (Majlisi Milli) who is also the Mayor of Dushanbe. ICNL plans to send its experts to Dushanbe to present international experience on social partnership issues.

#### ***Workshop on Charity and Taxation of Legal Entities in Tajikistan***

On November 9, 2001, the ICNL partner in Tajikistan together with the NGO "Society and Law" (the principal sponsor) held an interactive one-day workshop "Charity and Taxation of the Noncommercial and Commercial Legal Entities in Tajikistan" for 24 representatives of Tajik NGOs in Dushanbe. Participants also included two members of the working group on draft of Law "On Charity and Charitable Organizations," two representatives from the Tax Committee and the Apparatus of the President of Tajikistan, and three representatives of international organizations.

Muatar Khaidarova presented information about ICNL activity in Tajikistan. Ms. Tojeniso Azizova, the Deputy Minister of Justice and one of members of the working group on drafts of Laws made a presentation about the legal aspects of economical and charitable activity of NGOs in Tajikistan. Mr. Pulod Usupov and Mr. Bakhtiar Sultanov, the First Vice-Chairman of the Tajikistan Tax Committee, presented information on taxation of charitable activities and the reporting and accountability standards for NGOs. Muatar Khaidarova spoke about Tajik legislation and ICNL activities in the country.

During discussion, participants determined practical difficulties of NGO activity. Many questions and suggestions were raised. According to participants, one of the principal problems for NGOs is the taxation of organizations engaged in charitable activities and the small percentage that is allowable as a deductions for charitable donations by legal entities.

Ms. Azizova and Mr. Sultanov, who are members of the working group, also presented the third version of draft of Law on Charity and Charitable Organizations. The participants then had a detailed, article-by-article discussion of the draft law and provided recommendations for further changes in the draft law.

## **TURKMENISTAN**

#### ***Negotiations Continue on ICNL Project in Turkmenistan***

Preparations for Independence Day celebrations in Turkmenistan lasted the entire month of October. Mr. Meredov, the Director of the National Institute for Democracy and Human Rights under the President of Turkmenistan and the Minister of Foreign Affairs, was busy with his Ministry duties and overseeing the Independence Holiday celebrations and unable to devote significant attention to the Institute. USAID managed to obtain an official meeting with the Institute only in early December.

ICNL Vice President Natalia Bourjaily and Acting Regional Director Alexander Nisengolts are expected to travel to Ashgabat in January to negotiate about ICNL's potential assistance to the Institute in developing new NGO legislation. They also plan to hold a one-day seminar for NGOs on the theory and practice of NGO legislation.

## **UZBEKISTAN**

### **NGO Law Implementation**

#### ***ICNL Completes the Series of Seminars on NGO Law Implementation***

ICNL finally completed its series of seminars on NGO law implementation. Organized with the financial support from GTD, the seminars sought to help NGOs and regional (oblast) government officials and specialists working on the implementation of non-profit legislation to better understand the specifics of the new NGO law, to develop a common understanding between government officials and NGOs, and to avoid misinterpretations of its provisions by officials in the regions. Training was addressed to the members of the Regional Departments of the Ministry of Justice, local Khokimiyats, regional Tax Committee departments and leading NGOs including those who work on legislative issues as well as international organizations and lawyers. ICNL experts acted as trainers.

Originally only 5 seminars were scheduled in different cities. Because of the seminars' success, the Horezm Khokimiyat asked that an additional seminar be scheduled in Urgench City for Khorezm Oblast participants. The locations and dates of the seminars include:

- Fergana (participants from the Fergana, Andijan, Namangan Oblasts) – June 28, 2001;
- Karshi (participants from the Kashkadarya, Bukhara, Surkhandarya Oblasts) – August 7, 2001;
- Nukus (participants from the Horezm Oblast, the Republic of Karakalpakstan) – September 5, 2001;
- Urgench (participants from the Horezm Oblast only) – October 24, 2001;
- Jizzak (participants from the Samarkand, Jizzak, Navoi Oblasts) – November 8, 2001;
- Tashkent (participants from: the City of Tashkent, Tashkent and Syrdarya Oblasts) – November 26, 2001.

Handouts distributed at the seminars included Russian and Uzbek texts of the current NGO legislation, materials on good international practices, and practical advice on the implementation of the NGO law.

It is hoped that these seminars will improve awareness and understanding of NGO law among both government officials and NGOs, increase contacts and dialogue between them, and result in better legal climate for NGOs and greater social harmony in the country.

#### ***Technical Assistance with Drafting Laws***

##### **Draft Law on Public Foundations**

Work continued on the draft Law on Public Foundations. ICNL received an alternative version of the draft law on Public Foundations that was prepared by a local NGO under the guidance of the Institute of Monitoring the Legislation within the Parliament. This alternative version of the draft was submitted to the Uzbek Ministry of Justice (MoJ), which, in turn, used it as a basis for the further development of the law on Public Foundation.

As a result of this process, the MoJ revised the draft and included several restrictive provisions, including a provision requiring 10 individuals as founders to establish a foundation. ICNL experts have worked hard on the recommendations to eliminate this and other restrictive provisions from the draft.

The draft Law on Foundations will be submitted to the Parliament for the winter session in February 2002 (where it will be issued for the First Reading). ICNL will submit additional comments to this draft law and provide international expertise on this issue.

## D. COORDINATION AND COOPERATION

### **REGIONAL**

ICNL worked in close cooperation with Counterpart International and its in-country offices. All ICNL activities have been coordinated with the USAID regional and in-country offices.

ICNL provided regular updates to other USAID grantees on its activities and plans and developments in the NGO legislation around the region.

ICNL regional staff participated at a regular Donor's round table in December 2001.

### **KAZAKHSTAN**

In December, ICNL expert Vadim Nee made a presentation on Kazakh housing legislation at an ICMA sponsored round table. Also, ICNL consulted NDI on housing legislation issue and registration of its representation office.

#### ***NGOs:***

Valentina Sivrukova, President of NGO umbrella organization -- Confederation of Non-Commercial Organizations of Kazakhstan; Zhanna Nauryzbaeva, Executive Director, Youth Information Services of Kazakhstan; Sholpan Baibolova, President, Tax Standards Formation Foundation; the Shymkent Association of Attorneys; Kuralai Karakulova, ANNOK (Association of Non-Governmental Non-Commercial Organizations of Kazakhstan); the Association of the Invalids Organizations "Zhan"; Women and Law; the NGO "Legal Initiative: CASDIN; Legal Development of Kazakhstan; "Pokoleniye" Pensioners NGO; Roman Podoprigora, "Adilet" Higher School of Law.

#### ***Government Officials and Deputies of the Parliaments:***

Zharmakhan Tujakbai, Speaker of the Majilis; Oralbai Abdykarimov, Speaker of Senate; Sergey Zhalybin, Majilisman; Irak K. Elekeev, Head of the Majilis Office; Sabyr A. Kasimov, Deputy; Ernek Zhumabaev, Chairman of Committee on Legislation and Justice-Legal Reform; Zhumabek Basurmanov, Chairman of the Commission on Human Rights with the President; Victor Nikolaevich Vesnin, the Deputy of the Lower Chamber of the Parliament; Peter P. Kolesov, the Senator (the Upper Chamber) of the Parliament of the Republic of Kazakhstan; Yaroslav Shevtsov, Chief Specialist of the Department of Economic Legislation of the Institute of Legislation with the Ministry of Justice; Nurlan S. Moldokhmetov, Deputy Minister, and Irina Alexandrovna Kubasova, the Director of the Legislative Department of the Ministry of Justice.

### **KYRGYZSTAN**

At the end of December, ICNL's partner Yuri Khvan participated as an expert of noncommercial legislation in the Issyk-Kul seminar held by the Center for Public Policy and Soros/OSI on issues of local governance and NGOs.

ICNL's local partner Yuri Khvan has become well known among NGOs and donors who consider him an expert on issues concerning the noncommercial sector. These NGOs invite Yuri to numerous trainings and seminars and seek ICNL's services if a legal issue is involved.

ICNL's partner maintains constructive and cooperative relations with the following organizations: USIS; ABA; NDI; Barents group; GTD; Soros Foundation, Eurasia Foundation, Asian Developing Bank, OSCE, UNHCR, and UNDP.

#### ***NGOs:***

Marat Kaiypov, President of the Association of Attorneys of Kyrgyzstan; Irina Ryzhykh, NGO - Chamber of Tax Consultants; Nina Petrovna Vekua, Foundation for the Research of Legal Problems;

Ainura Orosolieva, Chairman of the Fund of Legal Initiatives; International Center Interbilim; Tolekan Ismailova, Leader of the Coalition of NGOs for a Civil Society; Svetlana Bashtovenko, Leader of NGO "UMUT", Olga Djanaeva, Leader of NGO "Alga"? Akhmad Madiev, Leader of NGO «Center for Public Policy», Elvira Elibezova, Leader of NGO "Center of Public Opinion Study and Forecasts".

***Government Officials and Deputies of the Parliaments:***

Kabai Karabekov, Parliamentarian and Chairman of the Public Associations Committee; Akylbek Japarov, Parliamentarian and Chairman of the Tax Committee; Oksana Malevannaya, Parliamentarian and Chairwoman of Human Rights Committee; Alefina Pronenko, Parliamentarian and Chairwoman of the Committee on Competition and Protection of Entrepreneurial Rights; Alisher Sabirov, Parliamentarian and Chairman of the Subcommittee on Religion; Murat Ismailov, First Deputy Director of the State Tax Inspection; Adylbek Kasymaliev, Head of Tax and Customs Policy Department; Arstan Berdaliev, expert of Social Policy Department of the President's Office

**TAJIKISTAN**

ICNL's partner met with numerous representatives of local NGOs, government bodies and international donor organizations in managing on-going law reform projects and developing possibilities for future activities. OSCE, UNDP and UNHCR offices in Tajikistan have planned their own projects on the development of NGO sector which include NGO legislation development as one of the projects components. These projects will provide numerous opportunities for mutual cooperation and cost-share joint activities. Such activities will include the whole range of topics: NGO legislation development, self-sustainability and self-regulation of NGOs, and social partnerships.

The ICNL partner in Tajikistan also participated in the following seminars:

On December 4, 2001, Muatar spoke about the NGO role in the peace process in Tajikistan at the closing session of the Political Discussion Club that was organized by the association of the political scientists with the financial support of UNMOT. The Chairman of the Senate of the Tajikistan's Parliament (Madjlisi Milli) Mr. M. Ubaidulloev also spoke and said that Parliament will support NGO activity in Tajikistan. A number of representatives of government ministries were in attendance.

On December 7, Muatar Khaidarova gave a long presentation on the international standards on NGO creation and activity at the seminar on "The Right of Association: International Standards" that was organized for 25 participants from NGOs and local communities (mahallas) that was financially supported by the NGO "Society and Law."

On December 12, Muatar Khaidarova spoke at the OSCE-sponsored seminar for NGOs and government officials on the Aarhus Convention on Access to Information, Public Participation in the Decision-Making Process and Access to Justice on Environmental Issues. Muatar gave her view on the implementation issues of this Convention in Tajikistan.

On December 13, Muatar Khaidarova spoke about registration of legal entities at the round table on the Tajikistan legal reform, the Mass Media Law, and the registration of the legal entities in Tajikistan, that was sponsored by DAAD. The main moderator and speaker was Dr. Mengliev, the Vice-Chairperson of the NGO "Society and Law" and chief of the Department of the International Law of the law faculty of the Tajik State University. Muatar also distributed the newspaper "Sozvezdie" which published the draft of the Law on Registration of Legal Entities and ICNL commentary to it.

Muatar Khaidarova also continued to provide legal consultations through the Internet and update the Tajik web site [www.infotaj.com](http://www.infotaj.com).

**NGOs:**

Muatar Khaidarova, ICNL's partner and Chairman of Society and Law; Fund for Support of Civil Initiatives; Youth Ecological School; Olij Somon; Fund of Legal Reform; Association of Intelligentsia; the Center of Youth Initiatives, Khujand, Tajikistan.

**Government Officials and Deputies of the Parliaments:**

Shavkat Makmudovich Ismailov, member of Parliament; Abdumanon Kholikov, member of Parliament; Bakhran Ali-Zade, Director of Center of Coordination of External Assistance with the Cabinet of Ministers of Tajikistan; Tatiana Bozrikova, Advisor to the President; Bakhtiar Sultanov, First Vice-Chairman of Tax Committee; Tojeniso Azizova, Deputy Minister of Justice; Sumangul Tagaeva, Head of the Department on Registration of Public Associations of the Ministry of Justice; Sanovbar Khamidova, Chairwoman of the Committee on Budget, Finance, and Taxation of the Majilisi Namoyandagon of Majilisi Oli.

**TURKMENISTAN**

**NGOs:**

Turkmen National Institute of Democracy and Human Rights under the President of Turkmenistan; Tim Nader, ABA/CEELI; Bess Brown, OSCE project; Fraser Wilson, British Ambassador; Gerd-Michael Triller, Charge d'Affaires, Embassy of the Federal Republic of Germany; and Michael Wilson of TACIS; Joe Dale of Winrock Foundation.

**Government Officials and Deputies of the Parliaments:**

Abram Mogilevsky, Scientific Secretary of the National Institute of Democracy and Human Rights.

**UZBEKISTAN**

ICNL Partner Dinara Mirzakarimova established many useful contacts with various international organizations operating in Uzbekistan that will lead to many possibilities of organizing joint events. Among these organizations are ABA/CEELI, UNDP, Soros Foundation, Eurasia and many others. Many groups and organizations have an active interest in ICNL's legislative project.

**ICNL-PRAGMA Project**

In cooperation with the State Tax Committee of the Republic Of Uzbekistan, ICNL prepared a semi-official Overview of NGO Taxation in Uzbekistan. This Overview was presented during **PRAGMA's** courses for Tax inspectors on New Financial Accounting. Seminars started on October 29, 2001 and will finish at the end of February, 2002. 150 tax inspectors from Tashkent will attend these seminars

**ICNL/Freedom House Training on Human Rights**

On 7 December 2001 ICNL in cooperation with Svetlana Velikoredchanina, Volunteer of Freedom House, Washington (Director of the Human Rights Monitoring Center of the Rostov Oblast, Russia) organized training on human rights. The training was held for participants from different local human rights groups, as well as journalists and law-students. ICNL provided legal materials on NGOs, as well as made presentation on NGO law and rules of registration. The training sessions took place at the Legal Clinic of the University of World Economy and Diplomacy.

MOU on joint implementation of the Project: Round Table Discussion for Lawyers on Unification of Legal Terminology related to NGOs

On December 20, 2001 ICNL signed a Memorandum of Understanding with the OSCE Center in Tashkent (CiT) and the Legal Issues Research Center (LIRC). The MOU provides the legal basis for joint cooperation of all parties on implementation of Project: Round Table Discussion for Lawyers on Unification of Legal Terminology related to NGOs. According to the MOU, LIRC will be responsible for all necessary arrangements to implement project, ICNL will provide legal materials for participants, and OSCE will cover all expenses related to organization of round table. The round table is planned for January 2002.

### ***International Conference on Development of Tax Legislation in Uzbekistan***

Dinara Mirzakarimova presented a speech entitled “Overview of International Experience on Tax Relief for NGOs and Charity” at the International Conference on Development of Tax Legislation in Uzbekistan, organized by Ministry of Justice of the Republic of Uzbekistan, on December 21, 2001. Participants included the officials from the Ministry of Justice, the Tax Committee, the Ministry of Finance, NGO representatives, and representatives from small and medium enterprises. A working group at the Ministry of Justice will be working to improve tax legislation. Dinara provided members of the working group with ICNL books on NGO taxation.

#### ***NGOs:***

Gulnara Dosumova, Head of the NGO “Renessans”, Nukus, Karakalpakstan Region; Shamil Asyanov, Chairman of the Law NGO “Center for Study of Legal Problems in Republic of Uzbekistan”; Ilkhom Karimov, Chairman of the Board, NGO “Tashkent Business Club”; Ravshan Khakimov, Chairman of Law NGO “Uzbek Association of International Law”; Akhtam Shymardanov, Head of the NGO “Chirchik dare”; Tadjikhon Saidikramova, Director of NGO “Association of Business Women of Uzbekistan”.

#### ***Government Officials and Deputies of the Parliaments:***

Akmal Saidov, Parliamentarian, Chairman of the Committee of Oliy Majlis of the Republic of Uzbekistan, on Democratic Institutes, NGO and Self-Governing Bodies and Director of the National Center for Human Rights of Uzbekistan; Shavkat Galiakbarov, Head of the Department on International Cooperation of National Center for Human Rights of Uzbekistan; Jalloliddin Abdusatarov, Head of the NGO Bureau, Ministry of Justice; Talgat Beerketov, Head of the Legal Department, Ministry of Justice; Akhtam Toursunov, Director, and Mikhail Yusupovich Gasanov, Deputy Director of the Institute of Monitoring of the Current Legislation of Oliy Majilis (Parliament); Sayera Rashidova, the Authorized Person for Human Rights (Ombudsman); Rustam Bakhramov, Head of the Department on of Tax Methodology Improvement, State Tax Committee of Uzbekistan.

## **E. LEVERAGING**

### **KAZAKHSTAN**

- **GTD financial assistance in the organization of the seminar “Legal Regulation of Non-Commercial Non-Governmental Organizations in Kazakhstan”– *information on exact amount of money spent for the conference can be found at USAID***

On December 10-11, 2001, ICNL, with the assistance of the USAID/Global Training for Development (GTD) Project, held a two-day seminar on “Taxation of NGOs” based on the new Tax Code of the Republic of Kazakhstan. The seminar took place in the Alatau Sanatorium near Almaty.

In October, ICNL published 1000 copies of its book *Comparative Research and Laws on Social Partnership Issues*. The book was published with the GTD funds as a part of the ICNL seminar on “Social Partnership: Government-NGO” that was conducted by ICNL jointly with GTD for NGOs and government officials from Kazakhstan and Kyrgyzstan.

### **KYRGYZSTAN**

- **GTD financial assistance in the organization of the seminar “Social Partnership: Government-NGO”– *information on exact amount of money spent for the conference can be found at USAID***

On October 29, 2001, ICNL with the assistance of USAID/Global Training for Development (GTD) Project held a one-day seminar in Hotel Pinara, Bishkek, for NGOs and government officials from Kazakhstan and Kyrgyzstan.

**UZBEKISTAN**

- **GTD financial assistance in the organization of the seminars on the NGO Law Implementation** – *information on exact amount of money spent for the conference can be found at USAID*

For more details see Section C “Activity Overview.”

## **GRANT-RELATED ACTIVITIES**

## **KAZAKHSTAN**

There were no grants given in this quarter

## **KYRGYZSTAN**

### **1. CBO Tutzar, Nookat Rayon, Osh Oblast.**

\$4,455 to repair and reconstruct old kindergarten building, which belongs to the Family Doctors' Group, within 3 month in order to improve medical services for 6,800 people residing in villages of Tutzar and Kara-Turpak. Grant funds cover construction materials, furniture, electric wiring and heater. Community contribution worth of \$4,775 to be made in the form of labor and time of specialists. Co-sponsors are the local ayil okmotu, which contributes \$684 in the form of construction materials, transportation, blankets and covers electricity cost during the operation of facility, and Nookat Rayon Central Hospital undertakes to provide medical personnel and allocates salary for them. The project was approved by the Grant Review Committee on November 20, 2001.

### **2. CBO Mamai, Aksy Rayon, Jalal-Abad Oblast**

\$4,866 for construction of water pipeline length of 3 km, installation of water tower and water supply system in the Mamai Vl. to provide 259 people with clean potable water. Grant funds intended to cover purchase of water pipes and water pump, fuel, machinery and transportation. Community makes in kind contribution in the form of electric wiring and equipment, construction materials and mounting services, transportation and labor. Local authorities provide support in the amount of 16% of total project cost. The project was approved by the Grant Review Committee on November 20, 2001 and will be financed by EU Project #99/0439.

### **3. CBO Tostu, Aksy Rayon, Jalal-Abad Oblast**

\$2,919 for construction of water supply system to provide 250 families of the Tostu village with clean potable water and irrigation water within 2 months. Grant funds earmarked for purchase of construction materials for water pipes, machinery and transportation. The project was approved by the Grant Review Committee on November 20, 2001 and will be financed by EU Project #99/0439.

### **4. CBO Ak-Bosogo, Bishkek**

\$4,578 for construction of 700-meter water supply system in residential area *Ak-Bosogo* to provide 456 people with clean potable water. Grant funds have been set aside for purchase of construction materials for water pipeline, community contribution is made in the form of labor and machinery. The project was approved by the Grant Review Committee on October 10, 2001.

### **5. CBO Ak-Jol, Aksy Rayon, Jalal-Abad Oblast**

\$1,591 for repairing the bridge between the residential areas *Ak-Jar* and *Tegene*, where 5,813 people (1322 households) have been settled. The bridge is in emergency condition because of the natural disasters. The grant funds earmarked for construction materials, professional services and rental of machinery. The project was approved by the Grant Review Committee on October 10, 2001.

### **6. NGO Sairon, Ivanovka Village, Chui Oblast**

\$2,598 for promoting income generation activities through consultations and training in small business planning and providing micro credits for residents of the villages of Ivanovka and Krasnaya Rechka within 12 months. Existing revolving credit fund under *Sairon*, created with support of UNHCR, to date serves only refugees, and the project envisions an extension of services in order to provide services to local residents as well. Grant funds cover operational expenses of the NGO during the grant period and \$1,000 will be used to extend credit portfolio. The project was approved by the Grant Review Committee on October 10, 2001 and will be financed by EU Project #99/0439.

## TAJIKISTAN

The first installment of nine NGO Support Grants, which had been approved in the previous quarter, were paid after each of the NGOs signed their grant agreements.

Also six Community Action Grants (CAGs) were awarded this quarter:

### **1. Community *Kaduchi*, Vose District, Khatlon Oblast**

\$1,646 to rebuild 2,500 meters of the existing irrigation canal and lay 500 meters additional tray to provide 12,684 members of the community with the irrigation water. The amount requested will be spent for purchasing the materials and covering the transportation costs. Community members will do all the work.

### **2. Community *Tugarak*, Vose District, Khatlon Oblast**

\$1,789 to improve the sanitary situation of *Tugarak* Village by laying 1,500 water pipe from a local spring to the community to provide them with the drinking water. The community consisting of 1,750 people will be actively involved in the process. Its contribution to the project is USD 1,758.

### **3. Community *Marghzor*, Farkhor District, Khatlon Oblast**

\$1,108 for repairing the secondary school in the community. The beneficiaries are 1,200 children attending the school. The grant money will be spent for acquiring materials. All labor cost will be covered by community. The administration of the school and teachers will take the responsibility of maintaining the school after the completion of the project.

### **4. Community *Chirtak*, Kofarnihon District**

\$1,886 to prevent water born diseases in *Chirtak* Village, Kofarnihon District through the rehabilitation of the water supply system. After the realization of the project 1,800 people in *Chirtak* will be provided with clean drinking water. The grant funds will be spent mostly for purchasing a water pump, an electric transformer and additional pipes.

### **5. Community *Maidoni Kalon*, Roghun, Karategeen Valley**

\$1,107 to reduce the social instability in the community by providing each family with the drinking water. The grant will be used for repairing the existing water intake and laying water pipe line from a local spring to the houses. The total number of beneficiaries is 943 people.

### **6. Community *Nagornaya*, Obigarm District, Karategeen Valley**

\$1,985 to provide Community *Nagornaya*, consisting of 735 people with the clean drinking water. The project activity will include: building the first intake, laying water pipe line up to the second intake, building the second intake and laying water pipe line to every house. A mountain spring will be used as a water source.

## TURKMENISTAN

### **1. Dashoguz CSSC, Dashoguz velayat**

\$ 4554, which is the next tranche within the framework of institutional grant to implement planned activities of the Program of Civil Society and NGO Development in the Central Asia region – strengthened Democratic Culture among citizens and targeted institutions.

### **2. Commonwealth of Eco NGOs, city Ashgabat**

\$6 000 to implement NGO Support Grant aimed at improved delivery of information dissemination services to its member NGOs from periphery regions.

### **3. NGO Family, Mercy, Health, Buzmein city of Akhal velayat**

\$5 986 to implement NGO Support Grant to establish “The Crisis Center for teenagers at risk”, which will render assistance for rehabilitation of so called difficult teenagers and to be employed.

**4. NGO Bosfor, Ashgabat city**

\$ 4678 to implement NGO Support Grant to establish Youth Center “Open Visa” as a consultative center for youth on education and labor opportunities. (co-financed by British Embassy totaling \$ 7 688.5).

**5. Kazy Baba community, Turkmenbashy etrap of Dashoguz velayat**

\$261.62 to implement the community project “Step from drought to water” to drill a well equipped with electric and hand water pump with community contribution totaling \$73. (Number of beneficiaries 149 people).

**6. Syzyl Oi community, Turkmenbashy etrap of Dashoguz velayat**

\$1225.76 to implement the community project “If not on the ground – than from underground” to drill six wells equipped with electric and hand water pump with community contribution totaling \$513. (Number of beneficiaries 490 people).

**7. Turkmenistan community, Turkmenbashy etrap of Dashoguz velayat**

\$1700.5 to implement the community project “Drinking water – golden water” to install ten serdops (water reservoirs) with the community contribution totaling \$698. (Number of beneficiaries 1159 people).

**8. Ak Altyn Center community, Turkmenbashy etrap of Dashoguz velayat**

\$3 015.11 to implement the community project “With hope to the sweet water” to drill fourteen wells equipped with electric and hand water pump with community contribution totaling \$1035. (Number of beneficiaries 1142 people).

**9. Selmeli Kal, Turkmenbashy etrap of Dashoguz velayat**

\$1 308.06 to implement the community project “Water-Life” to drill six wells equipped with electric and hand water pump with community contribution totaling \$444. (Number of beneficiaries 329 people).

**10. Gyzy Tam, Turkmenbashy etrap of Dashoguz velayat**

\$ 1 766.47 to implement the community project ““If not from the river than from the well” to drill eight wells equipped with electric and hand water pump with community contribution totaling \$581. (Number of beneficiaries 668 people).

**11. Etbash refugee community, Atamurat etrap of Lebap velayat**

\$4 713 leveraged **from** UNHCR to implement community project “Bringing educational opportunity to our village” to build primary school (1-5 classes) with community contribution \$ 2300 (Number of beneficiaries 118 students).

**UZBEKISTAN**

On October 3, 2001 one long-term agreement was signed with Namangan CSSC. Total amount of approved agreement is \$ 16,021.00.

The purpose of this agreement is to enter into a partnership with the aim of achieving the overall objective of the Program of Civil Society and NGO Development in the Central Asia Region – Strengthened Democratic Culture among Citizens and Targeted Institutions. The activities to be done according to this agreement are described in “Action Plan for Capacity Building and Service Delivery”, which are included as an indivisible part of the present Agreement. Partners will conduct a joint assessment and develop additional details for that plan for the second six months period.

# **TRAINING MATRIX**

**KAZAKHSTAN**

<b>Module</b>	<b># of workshops</b>	<b># of NGOs</b>	<b># of Participants</b>	<b># of Men</b>	<b># of Women</b>
NGO & Community	1	17	19	6	13
NGO Management	3	35	46	18	28
Project Design	3	40	53	14	39
Strategic Planning	4	49	82	39	43
Public Education through the Media	4	53	70	20	51
Fundraising	1	8	26	16	10
Team Building/Conflict Management	3	49	62	14	48
NGO Newsletter Development	1	18	26	7	19
Social Partnership	3	44	62	13	49
PCA/PRA	5	87	115	33	81
Volunteer Management	1	9	16	4	12
Financial Management	3	37	63	19	44
Financial Sustainability	1	14	23	20	3
Advocacy	1	18	24	8	16
Constituency Development	3	39	60	18	42
<b>Total</b>	<b>37</b>	<b>517</b>	<b>747</b>	<b>249</b>	<b>498</b>

**KYRGYZSTAN**

<b>Module</b>	<b># of workshops</b>	<b># of NGOs/ CBOs</b>	<b># of participants</b>	<b># of men</b>	<b># of women</b>
NGO & Community	2	28	31	9	22
Project Design	1	12	18	2	16
Strategic Planning	1	20	23	11	12
Fundraising	1	5	24	1	23
Public Education through MM	1	19	22	16	6
Financial Management	2	30	37	11	26
Team Building/Conflict Resolution	1	17	20	4	16
Human Resource Management	1	18	18	4	14
Advocacy	2	32	45	23	22
Success Story writing	1	11	15	5	10
Volunteer Management	2	29	38	13	25
TOT on Methodology	1	17	22	12	10
TOT on Advocacy	2	26	34	14	20
<b>Total</b>	<b>18</b>	<b>264</b>	<b>347</b>	<b>125</b>	<b>222</b>

**TAJIKISTAN**

<b>Module</b>	<b># of workshops</b>	<b># of NGOs</b>	<b># of Participants</b>	<b># of Men</b>	<b># of Women</b>
Financial Management	1	6	18	17	1
Strategic Planning	3	24	40	22	18
NGO Management	2	28	36	23	13
NGO &Community	4	48	63	25	38
Project Design	3	30	52	28	24
Volunteer Development	1	15	15	28	24
Fundraising	2	20	27	13	14
Advocacy	3	35	38	23	15
Problem ID	1	13	14	9	5
Financial Sustainability	2	19	24	9	15
Social Partnership	1	9	10	4	6
Association Development	1	6	15	1	14
Human Resource Development	2	16	24	7	17
Public Education through Media	1	12	17	5	12
Constituency Building	2	17	21	10	11
NGO Newsletter Development	1	5	11	2	9
TOT Adult Learning Styles	1	8	12	9	3
<b>Total</b>	<b>31</b>	<b>311</b>	<b>437</b>	<b>235</b>	<b>239</b>

**TURKMENISTAN**

<b>Module</b>	<b># of workshops</b>	<b># of NGOs</b>	<b># of Participants</b>	<b># of Men</b>	<b># of Women</b>
NGO & Community	7	67	112	39	73
NGO Management	1	8	12	4	8
Project Design	2	23	28	10	18
Fundraising	1	7	9	3	6
Association Development	1	8	11	4	7
Human Resource Management	1	9	13	1	12
Facilitation Skills Development	1	16	19	3	16
Coalitions	1	9	13	3	10
Efficient Governance	1	11	14	9	5
Volunteer Management	1	7	11	4	7
NGO Home page Development	1	8	17	4	13
Team Building/Conflict Resolution	1	13	16	5	11
Social Partnership Workshop	1	10	15	6	9
PCA (practical part)	1	14	21	10	11
<b>Total</b>	<b>21</b>	<b>210</b>	<b>311</b>	<b>105</b>	<b>206</b>

**UZBEKISTAN**

<b>Module</b>	<b># of workshops</b>	<b># of NGOs, CBOs</b>	<b># of Participants</b>	<b># of Men</b>	<b># of Women</b>
NGO & Community	10	114	176	73	103
NGO Management	3	36	52	12	40
Project Design	6	79	113	42	71
Strategic Planning	1	13	13	6	7
Public Education through the Media	3	33	51	15	36
Fundraising	4	38	73	28	45
Financial Management	3	35	42	13	29
Advocacy	7	74	114	35	79
Financial Sustainability	2	13	32	11	21
Team Building/Conflict Management	2	28	31	8	23
Social Partnership	2	14	21	5	16
Governance	1	7	9	4	5
Volunteer Management	3	31	43	14	29
Facilitation Skills Development	4	51	65	28	37
Training Technique and Methodology	2	19	34	6	28
Participatory Rural Appraisal / Participatory Community Appraisal	12	155	225	88	137
Presentation Skills	2	27	33	15	18
Success Stories Writing	1	11	15	2	13
Coalition Development	1	12	14	0	14
Using Internet and E-mail	1	5	10	8	2
Community Project management	1	6	14	3	11
Special Trainings	2	8	30	14	16
<b>Total</b>	<b>73</b>	<b>809</b>	<b>1210</b>	<b>430</b>	<b>780</b>

# **LEGAL MATERIALS PROVIDED BY ICNL**

**Provision of Legal Materials**--the following materials (in English and Russian) were distributed to all interested parties in Central Asia:

**1) General Articles and Information**

- Brochure on Article-by-Article Commentary of NGO law of Uzbekistan issued in 2001
- Taxation of NGOs – a volume of materials prepared by ICNL DC office on the tax legislation of various countries, issued in 2001 in Kiev
- Legislation for non-profit organizations: theoretical basis and practical implementation – a volume of materials prepared for international conference in Kiev in 10.11.1999
- The Checklist for NPO laws
- *The World Bank's Handbook on Good Practices for Laws Relating to Non-Commercial Organizations* – **Please note that the revised and updated edition of the Handbook is available at ICNL's website at [www.icnl.org](http://www.icnl.org)**
- Book *Non-Commercial Organizations in Central Asia*, written by ICNL Regional Consultant, Vadim Nee
- *The OSI Guidelines for Civic Organizations*, written by ICNL – **Please note that this document is being updated and revised**
- *Role and Purpose of the NGO Sector: Reasons for a Comprehensive Law*, prepared by the ICNL (general fact sheet)
- *Development of Legislation, the Regulation of Non-Governmental, Non-Commercial Organizations in Central Asia: Problems and Perspectives*, Vadim Nee, Director of Law and Environment Eurasia Partnership
- *Bases of Regulating Activities of the Non-Commercial Sector*, Karla Simon, Executive Vice President ICNL
- *The Role and Purpose of the NGO Sector*, Leon Irish, President ICNL
- *International Laws and Principles of NGO Regulation*, Natalia Bourjaily, ICNL Program Director for NIS
- *Self-regulation in Non-Commercial Sector*. Cathy Shea, ICNL, 2000

**2) Published Articles**

- The following article appears in the quarterly Journal of the International Center for Not-for-Profit Law, Vol. 4, Issue 1, September 2001. To see it and other items in the issue, go to [http://www.icnl.org/journal/vol4iss1/cr\\_NIS.htm#Kyrgyzstan](http://www.icnl.org/journal/vol4iss1/cr_NIS.htm#Kyrgyzstan) “The Kyrgyz Government Recalls Draft Law Prohibiting Unregistered Organizations” by Natalia Bourjaily.
- At the request of the Institute of Monitoring Legislation within the Uzbek Parliament, the Institute’s magazine “Democratization and Human Rights” published two ICNL articles and the NGO law of Uzbekistan in the English and Russian languages. The first article is “Freedom of Association: Recent Developments Regarding the ‘Neglected Rights’” by Leon Irish, President of ICNL and Karla Simon, Professor of Law, Catholic University of America; the second article is “The Check List for NPO Laws”
- “Commentary to the Draft Tax Code” by Vadim Nee, Legal Reform in Kazakhstan magazine, Interlegal. August 2000
- “The Regulation of the NGO in Central Asia: Current Reforms and Ongoing Problems,” The Harvard Asia Quarterly, Summer 2000
- “Field Report: Kazakhstan Takes Step in Fiscal Reform for NGOs,” The Johns Hopkins University, SAIS, Central Asia/Caucasus Analyst, February 2, 2000
- “Field Report: Kyrgyzstan Adopts Most Progressive NGO Law in NIS,” The Johns Hopkins University, SAIS, Central Asia/Caucasus Analyst, January 19, 2000
- “President Signs Long-Awaited NGO Law: "On Non-Commercial Organizations" The Globe (Central Asian regional newspaper), November 2, 1999
- “New Law in Uzbekistan: Law on Non-governmental, Non-commercial Organizations,” The Times of Central Asia, May 20, 1999
- Various country reports on legislative reforms in Central Asia are available at

<http://www.icnl.org> and in the International Journal for Not-for-Profit Law (IJNL)

**3) *Taxation Issues***

- ICNL Partners prepared overviews on NGO Taxation in Kazakhstan, Kyrgyzstan, Tajikistan and Uzbekistan
- Article, The Tax Treatment of Not-for-profit Organizations. A Survey of Best Practices from Around the World
- Economic Activities of Non-Commercial Organizations, prepared by the ICNL for the Regulation of Civil Society Conference in Hungary (May, 1996)

**4) *Charity Laws***

- ICNL Compilation of Charitable Activities Laws and ICNL Comments to these laws
- Kazakhstan Draft Law on Charity (ICNL has provided assistance)
- Charity Commission – purpose and principles argumentation sheet
- Moscow Law on Charity, 1995
- Resolution of Mayor on establishment of the Charity Commission in Moscow
- Hungarian Law CLVI on Public Benefit Organizations, 1997
- Selected Provisions of Hungarian Law IV, 1959
- Georgian Draft Law on Charitable Activity and Charitable Organizations

**5) *NGO Laws***

- Article, *New Legislation on Non-commercial Organizations in Russia*
- Azerbaijan Draft NGO Law (ICNL assisted project)
- Yemen Draft Law on NGOs (drafted with assistance from ICNL)
- Memoranda: The Organizational Legal Forms of NGOs

**6) *Foundations***

- Estonian Law on Non-Commercial Organizations (drafted with assistance from ICNL)
- Translation of the *Comparative Review of Laws on Foundations*, article by Tymen J. van der Ploeg, *Voluntas, International Journal of Voluntary and Non-Profit Organizations*, 6/3
- Slovenian Law on Foundations, 1985
- Slovakian Law on Foundations, 1996
- Finnish Law on Foundations, 1930
- Polish Law on Foundations, 1984
- Russian Draft Law on Foundation

**7) *Social Partnership***

- Comparative Analysis and Laws on Social Partnership issues. Caroline Newman, ICNL, 2000. 1000 copies were published in Kazakhstan, Almaty

**8) *Project Specific Analyses***

- ICNL Analysis of Kazakhstan Housing Legislation
- ICNL Overview on Kazakh legislation on Government support to NGOs
- ICNL Overview on Kyrgyz legislation on Government support to NGOs
- ICNL Analysis of Kazakhstan NGO Legislation
- ICNL Analysis of Kazakhstan Tax Code
- ICNL Analysis of Kazakhstan Law on Public Associations
- ICNL Analysis of Cultural Associations Law
- ICNL List--Problems with Kazakhstan Legislation
- ICNL Analysis of Kazakhstan Draft Charity Law
- ICNL Commentary and Proposals on Kyrgyz Tax Code (1)
- ICNL Commentary and Proposals on Kyrgyz Tax Code (2)

- ICNL Analysis and Recommendations to Kyrgyzstan Law on NGOs (ongoing with more than 8 different versions)
  - ICNL Analysis of Kyrgyzstan Charity Draft Law (Summer 1999)
  - ICNL Analysis of Adopted Kyrgyzstan Charity Law (Spring 2000)
  - ICNL Suggested Provisions to Kyrgyzstan NGO Draft Law
  - ICNL Recommendations to Uzbekistan Draft NGO Law (on-going with more than 8 different versions – Fall 1998 to Summer 1999)
  - ICNL Analysis of Uzbekistan Tax Code (Summer 1998)
  - ICNL Recommendations to Tajikistan Draft Law on Public Associations
  - ICNL Recommendations to Tajikistan Civil Code
  - ICNL Commentary to Turkmenistan Civil Code (Winter 1998-99)
  - ICNL Comments to Draft Tax Code Kazakhstan (1)
  - ICNL Comments to Draft Tax Code Kazakhstan (2)
  - ICNL Comments to Draft Tax Code Kazakhstan (3)
  - ICNL Analysis: Tax Changes of December 10, 1999
  - ICNL Comments to Adopted NGO Law Kazakhstan (1)
  - ICNL Comments to Adopted NGO Law Kazakhstan (2)
- ICNL Analysis of Proposed Humanitarian Aid Law, Kyrgyzstan