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# **Risk Based Supervision Facilitation and Interviewing Skills**



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## Goal

- Develop facilitation and interviewing skills to assess the risk profiles of Egyptian Insurance Companies



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## Objectives

- Develop plans for interview
- Explain importance to develop interview skills that accomplish the interview based model methodology
- Demonstrate effective facilitation/interviewing skills
  - Build rapport
  - Effective listening
  - Facilitation
  - Probing/questioning techniques



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## Two Day Course

- Day 1
  - Prepare for the interview
    - Types of interviews
    - Thinking of questions for the interview based on interview based model
  - Discuss facilitation/interviewing skills



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## Two Day Course

- Day 2
  - Conduct interviews based on your develop interview model matrix
    - Groups of 2
    - Course instructors will be interviewees
    - Other participants observe and provide feedback at conclusion of scenario



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What are your questions before we begin?