



USAID | DELIVER PROJECT

Liberia Trains Health Workers with Help from the USAID | DELIVER PROJECT



At the train-the-trainer workshop in Monrovia, a USAID | DELIVER PROJECT staff member, Emmanuel Taylor, explains the logistics cycle to future trainers working in the integrated supply chain management system for health products in Liberia.

The Ministry of Health expects the entire health system to benefit from the work of these master trainers and the skills they will transfer to their colleagues.

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Starting in 2003, after a decade of intermittent civil war, Liberia began to rebuild its health infrastructure. A well-functioning health system requires trained staff and the availability of health commodities. Chronic stockouts, lack of accountability, and no logistics data for decision making prompted the Ministry of Health, with support from the USAID | DELIVER PROJECT (the project) and other in-country partners, to develop the *Integrated Standard Operating Procedures (SOP) for Health Products Supply Chain Management*. After the document was completed, beginning to train health workers nationally on the SOPs was recognized as a key priority to guarantee successful implementation of an integrated health supply chain.

As a result, the President's Malaria Initiative (PMI) and the project decided to use the new SOP document to support and facilitate a training-of-trainers (TOT) workshop for the Ministry of Health staff from all 15 counties.

To enhance the trainers' effectiveness in transferring knowledge, the workshop focused on using adult learning theories to teach participants training skills. Facilitators used participatory and experiential learning methods curriculum to teach the participants proper commodity management—they learned to use the SOPs to do ordering, monitoring, reporting, and recordkeeping. The participants were also given the opportunity to practice and develop these skills using the same curriculum.

This workshop produced a group of master trainers from the Ministry of Health (MOH) who can continue to promote and train on the national integrated logistics system for health products.

These master trainers have returned to their counties to begin training personnel at local health facilities. With support from the MOH and other collaborating partners, roll-out training for all 896

health workers from 430 facilities will be completed in 53 training sessions throughout the 16 counties. Each trainer is currently working with his or her respective county to finalize training dates and participant availability. The County Health Teams are also engaged in the planning process to ensure that they accept responsibility for the training in their counties and, therefore, are committed to the success of this roll-out.

The Ministry of Health expects the entire health system to benefit from the work of these master trainers and the skills they will transfer to their colleagues. The national logistics system will ensure the availability of health commodities at health facilities; it will also facilitate the collection of valuable logistics data to guide decision making at all levels of the system.

The USAID | DELIVER PROJECT, Task Order 1, is funded by the U.S. Agency for International Development, and implemented by John Snow, Inc. The project improves essential health commodity supply chains by strengthening logistics management information systems, streamlining distribution systems, identifying financial resources for procurement and supply chain operations, and enhancing forecasting and procurement planning. The project also encourages policymakers and donors to support logistics as a critical factor in the overall success of their health care mandates.

The USAID | DELIVER PROJECT, Task Order 3, is funded by USAID, implemented by John Snow, Inc., and supports USAID's implementation of malaria prevention and treatment programs by procuring, managing, and delivering high-quality, safe, and effective malaria commodities; providing on-the-ground logistics capacity, technical assistance, and pharmaceutical management expertise; and offering technical leadership to strengthen the global supply, demand, and financing of malaria commodities.

The authors' views expressed in this publication do not necessarily reflect the views of the United States Agency for International Development or the United States Government.

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