

Employment Service Sequence of Delivery
Armenia Social Protection Systems Strengthening Project
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Table A: Registration for Employment Office Services

| Tier I Services – Self-Service Informational (no registration required) | Tier II Services (registration required) | Tier III Services (registration required) | Tier IV Services (registration required) |
|--|--|--|--|
| Available for unemployed and employed job seekers | | Available for only unemployed job seekers | |
| Determination of eligibility and need for registration | Staff assisted job search & placement assistance. | Comprehensive & specialized assessment, such as diagnostic testing & interviewing | Occupational skills Training |
| Outreach, intake & orientation to the Employment Center | Follow-up services, including advise on the how to find work. | Full development of individual employment plan (IEP) | On-the-job training |
| General information on labor market and cooperating agencies. | Staff assisted job referrals | Group counseling | Workplace training & cooperative education programs |
| General employment statistics information including job vacancy listings, job skill requirements for job listings, & info. on demand occupations | Staff assisted job development (working with employer & jobseeker) | Individual counseling & career planning | Private sector training Institutions |
| General information on eligible training Providers | Staff assisted workshops and job clubs | Case management | Skill upgrading & Retraining |
| Information on supportive services and referral to supportive services | | Follow-up services, including counseling for registrants after entering employment | Job readiness training |
| Information on registration for unemployment insurance | | Work Experience; Internships | Education and literacy activities in combination with training |
| Resource room usage | | Supportive Services | |



Job Seeker Registration Flow-Chart





