



## OFFICE OF CONFLICT MANAGEMENT AND MITIGATION MISSION SUPPORT SERVICES SNAPSHOT

### 2010-2011

#### Office Vision

The Office of Conflict Management and Mitigation (DCHA/CMM) was founded in 2002 to expand and improve USAID's ability to address the sources and consequences of violent conflict.

#### Field Support

CMM staff provide high-quality technical assistance to enable USAID field missions, regional bureaus, and other operating units to identify and respond effectively to the conflict dynamics in countries where the agency operates.

#### Technical Leadership

CMM develops and disseminates rigorous, field-relevant research, analysis and guidance to better identify, assess, and engage conflict dynamics based on a comprehensive knowledge management system.

#### Training

CMM trains field officers in conflict analysis and programming drawn from all employment categories and supports their professional development through training, mentoring, and networking opportunities.

#### Outreach

CMM represents USAID in USG inter-agency forums that address conflict issues, bringing policy and technical expertise to bear. Furthermore, CMM sustains relationships and promotes partnerships with constituencies focusing on conflict issues within the policy-making, academic, advocacy and donor communities promoting the effective use of development resources to address violent conflict.

#### Mission Services:

CMM provides the following services and products to missions to better understand and respond to regional or country conflict dynamics:

- **Early Warning and At-Risk Country Back-stopping:** CMM staff track conflict trends in at-risk countries and compile the annual Alerts Lists of fragility and instability, providing missions and regional bureaus with nuanced early warning information.
- **Assessments:** Utilizing the Conflict Assessment Framework (CAF), CMM staff formulate analysis on the drivers, mitigators and actors in a country context. The CAF provides recommendations for strategic planning processes and conflict-sensitive programmatic responses.
- **Program Design:** CMM publications are reference tools that missions and bureaus can use to incorporate conflict into program design, monitoring and evaluation. CMM staff may assist in designing peace building or conflict-sensitive programming for missions.
- **Strategy Support:** The office may tailor workshops to facilitate mission strategic planning around crisis issues in country or in Washington. CMM provides conflict-sensitive guidance through the Country Development and Cooperation Strategy process.
- **Reconciliation Fund Support:** At-risk country missions opt to be included in the people-to-people annual program statement, a global competition for targeted grants in reconciliation and peace building.
- **IQC Instability, Crisis and Recovery Programming (ICRP):** CMM maintains an IQC focusing on crisis-related programming including prevention, peace building, peace processes and recovery.
- **Training:** CMM offers several overseas and Washington-based trainings per year in conflict analysis and programming.

**If interested in learning more about the services and products that DCHA/CMM provide missions and embassies, please reach out to the following points of contact::**

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