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West Bank and Gaza

NETHAM

Rule of Law Program

Justice and Enforcement

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1. EXECUTIVE SUMMARY

As part of the Netham, Rule of Law Project's mandate to professionalize the formal justice sector, extensive efforts took place this quarter to work on strengthening the Supreme Judicial Council (SJC), Ministry of Justice (MOJ), court administrators and other bodies while new initiatives were launched to support enhancing legal education at Al-Quds University and improving civic education curricula and rule of law awareness by forming a new partnership with the Ministry of Education targeting elementary and secondary school students.

Key accomplishments in SJC activities included assisting in the development of the new Media and Public Relations Department at the SJC. As part of this assistance, Netham contracted a US small business to assist in developing a media strategy and action plan, while also working closely with the director of the department on the production of an SJC newsletter and producing public outreach materials to promote a positive image of the judiciary. These activities are also in line with objectives outlined by the SJC in their national strategic plan. At the end of the quarter, a workshop was held jointly with Netham and USAID's Media Project, Aswatona and facilitated by the SJC's Media and Public Relations Department, addressing the decision to open the court hearing sessions to the press and public. This new SJC decision has been widely hailed as a positive step in promoting transparency and accountability. The Chief Justice attended the event and discussed mechanisms to improve their access to courts and wider coverage of judicial news with over 20 prominent independent media managers.

Training newly appointed judges and preparing them to take the bench continued to serve as another project priority. Netham facilitated the training of 26 newly-appointed SJC judges where they participated in training at the Jordanian Judicial Institute and the Justice Palace of Jordan. In addition, the project responded to a request from the Chief Justice to facilitate English courses for SJC judges. English language skills will assist these judges in conducting legal research, communicating with donors and will enhance their ability to participate in conferences and events.

In other efforts to support the SJC, Netham began assisting in the development of the Court Administration Department (CAD), whose central role will be to supervise and bring accountability to the court institutions. Continuing on from the previous quarters, Netham assisted West Bank courts to improve case management by providing qualified interns to serve in the courts. With assistance from the USAID-funded Ruwwad Youth project, Netham hired 10 new interns to serve in the Notary Public, Civil Judgment, and Notification Departments in Ramallah, Jenin, Nablus and Hebron. Two of the interns have already found long-term positions at the Ministry of Justice and at the Netham project made possible through their internship experience. In another activity to improve case management Netham conducted a caseload study analysis in West Bank Conciliation and First Instance Courts that identified reasons for and solutions to case backlogs. Initial results were presented to USAID during the quarter, and the report is being finalized for official submission. In addition, in order to assess actual performance of the courts and their staff, as well as public satisfaction with the judiciary, Netham contracted the Arab World for Research and Development (AWRAD) to conduct a series of baseline surveys on the judiciary. During the quarter, AWRAD drafted questionnaires, conducted field testing and training workshops, and completed some 1,010 face-to-face interviews throughout the West Bank. The survey results will provide recommendations and suggestions to help improve the SJC and the courts' performance.

Netham also addressed helping the judiciary design their performance indicators. Based on input from the Justice Sector Working Group, Netham helped the SJC and MOJ staff to finalize their

performance indicators, in compliance with the SJC and MOJ Strategic Plan for the years 2008-2010. The indicators were submitted to the Ministry of Planning.

As part of project efforts to enhance the capacity of the Palestinian Judicial Institute (PJI) which addresses judicial training and continuing education, Netham finalized the development of the financial and administrative manuals and systems for the PJI and submitted them to the PJI Board of Directors for approval. Furthermore, Netham assisted the PJI in finalizing the PJI 2009 budget which was submitted to the SJC for review and endorsement.

In supporting public outreach, networking and citizen engagement on rule of law issues Netham officially launched two new initiative in legal and Rule of Law education. First, on October 29, 2008 Netham launched the project's "Enhancing Legal Education Program" and a new partnership with Al-Quds University. An opening ceremony took place at the Al Quds University's campus in Abu-Dis to officially start the program and to inaugurate the opening of a new Netham office at Al Quds University. A Memorandum of Understanding between Al Quds University and USAID was signed during the event. Later in the quarter, through project support a Memorandum of Agreement was signed between Al Quds University and the American University in Washington DC that will focus on a number of exchange programs for students and faculty related to a variety of legal education opportunities.

Supporting improvement in civic education and Rule of Law awareness in Palestinian schools was the second major initiative undertaken by the project. This program, conducted in cooperation with the Ministry of Education will focus on improving civic education in Palestinian schools in the grades 1-9. As a result of several brainstorming sessions and workshops, four areas of assistance have been identified for assistance. 1. *A Review and Evaluation* of the civic education program, 2. *Training and Building Capacity* for teachers, 3. *Establishing a Rule of Law Award* to acknowledge a school or individual who has an impact on the community and 4. *Other Rule of Law Activities* that will raise awareness of the judiciary to Palestinian youth.

With respect to project reporting, Netham's Performance Monitoring and Evaluation Plan was approved this quarter and the project submitted a Performance Monitoring and Evaluation Annual Report to USAID.

In project staffing news, a Senior Technical Adviser joined the team to lead the court component. In addition, an Operational Manger, Media and Public Relations Manager, Project Coordinator, two Project Assistants and a part-time staff member in Gaza were hired this quarter.

At the end of the quarter, the Israeli incursion in Gaza took place. As a result, Netham, in consultation with USAID expects to remain low profile during this politically sensitive period; however, will continue forward with most project activities. As of the submission date of this report, short-term international consultant activities have been put on hold.

2. ACTIVITIES AND RESULTS

SPECIFIC PROJECT ACTIVITIES

This section provides updates, progress, and challenges of the key project activities set out in Netham's work plan.

COMPONENT 1: PROFESSIONALIZING THE FORMAL JUSTICE SECTOR THROUGH ASSISTANCE TO THE SUPREME JUDICIAL COUNCIL, MINISTRY OF JUSTICE, COURT ADMINISTRATORS AND OTHER BODIES

Supporting the Process of Developing the Supreme Judicial Council (SJC)

Strengthening Administrative and Financial Capacities of the SJC

In continuation of last quarter's efforts, Netham worked to bolster the Supreme Judicial Council's administrative and financial capacities which will encourage administrative and financial reform through institutionalized processes and procedures. In this context, Netham assisted the SJC in printing the administrative and financial manuals that were developed last quarter by Netham's consultants, and conducted several training sessions to train the SJC staff on the manuals' application. Follow-on visits and meetings trained SJC administrative staff on the proper use of the manuals' administrative and financial forms and templates.

In concluding this activity, Netham submitted the final reports for the development and implementation of the Supreme Judicial Council's administrative and financial manuals to the Chief Justice and to USAID. The reports included the administrative and financial systems manuals, the administrative and financial needs assessments and development plan manual, the presentation used for the financial system manual training, as well as the internal auditing manual.

These manuals have organized and institutionalized the work of the SJC and will assist SJC employees to execute daily tasks more efficiently and deliver higher quality services to the public. They will also contribute to providing greater transparency and accountability.

Assist in Establishment of an SJC Media and Public Relations Department

This quarter, the SJC Media and Public Relations Department was established to play a key role in promoting public awareness and respect for the judiciary by informing citizens of the on-going role and accomplishments of the judiciary. As a first step, upon Netham's advise to the Chief Justice, a Media & Human Rights Specialist was appointed to serve as the director for this newly established department. The director has a one-year special contract through the Palestinian Authority. Immediately after this appointment, Netham worked closely with this new media counterpart to help establish and promote activities of the department—in addition to developing their strategy. An intern was also hired through project support to provide technical assistance to the department's director.

In the start of the Media and PR Department's activities, the SJC staff worked closely with Netham and the project's media consultant provided by a US-based small business to develop a strategy for the department which reflects SJC strategic planning goals for 2008-2010 and focuses on the following topics: website updates, publishing press releases, producing TV and radio spots, promoting regular meetings with the editors of daily newspapers, and providing more court

access to journalists. During her one-week consultancy, the consultant participated in a focus group with the media and civil society organizations and concluded a draft action plan to increase public awareness of the judiciary. The draft action plan recommends an increase in staffing at the SJC's Media and Public Relations Department, holding public relations training for the Chief Justice and other judges, and the use of SJC's website as an important tool for public awareness. The action plan will be finalized next quarter and translated to Arabic.

In other activities to support this new department, Netham has provided the office with one HP laptop, an IBM desktop, a digital camera, a projector and a flash memory as well as assisting in the production of the SJC monthly and quarterly newsletters, in addition to printing 500 judges' agendas and 400 desk calendars.

Training Newly-Appointed Judges at the Judicial Institute of Jordan

Within Netham's efforts to enhance the capacities and knowledge of newly-appointed judges, and based on a request by the Chief Justice, Netham facilitated the initial training for 30 newly-appointed judges at the Jordanian Judicial Institute and the Justice Palace of Jordan. The training was conducted over three separate groups and focused primarily on applicable laws and litigation skills. The training was applauded by the Chief Justice and the participating judges who according to evaluation reports found the training and teaching methods extremely useful and relevant to their new tasks.

The Chief Justice has requested Netham's assistance to facilitate practical training for an additional 14 newly appointed judges next quarter at the Jordanian Judicial Institute. The training is expected to cover a variety of civil, land, tenancy, and labor cases. The judges will also receive practical training at the new Palace of Justice in Jordan with their Jordanian counterparts.

English Language Training for Judges

Netham responded favorably to a request by the Chief Justice for the facilitation of English training programs tailored specifically for judges in order to enable them to communicate at multinational forums, attend international conferences and benefit from reports and research papers written in English. In order to ascertain their English language skills, AMIDEAST was contracted to conduct placement tests for around 70 judges from all over the West Bank.

The placement tests were conducted in three locations: Ramallah, Bethlehem and Nablus. Based on the results of those placement tests, AMIDEAST divided the judges into classes appropriate to their level. AMIDEAST will be contracted to provide training courses early next quarter based on the results of the placement tests, and the training courses will be held in Ramallah, Nablus and Bethlehem.

Assist in Initiating the Court Administration Department (CAD)

As part of efforts to support strengthening the SJC, Netham began assisting in the development of the Court Administration Department. This department will be responsible for the overall management and monitoring of court systems, in addition to ensuring the quality of technical process and procedures are carried out by court personnel.

The Court Administration Department (CAD) will be a key SJC department responsible for supervising and fostering accountability and transparency at court institutions. In this context, the Chief Justice named a team of four court administrators to serve as a core Court Administration Team and assist in the development of the CAD. Additionally, Netham prepared a preliminary plan that included taking stock of the current situation of the courts and other judicial departments, the obstacles and needs facing the courts and possible court administration systems that could be implemented to improve administration in West Bank courts. The plan is currently being reviewed by the SJC.

Consequently, site visits to the Nablus and Jenin courts were conducted to review and assess the current applicable manual filing and archiving systems at the courts and to agree on adopting a unified archiving and filing system for West Bank courts.

Next quarter, the organizational structure and job descriptions for the department will be developed and the CAD staff will be trained on the implementation of the administrative and financial systems that were developed for the SJC through Netham's assistance.

Development SJC Strategic Planning Unit

In continuation of Netham's efforts to enhance the SJC planning capacities, and based on the request of the Justice Sector Working Group, Netham worked closely with the staff of the Planning Unit at the SJC to develop the performance indicators for the Judicial Authority in compliance with the Strategic Plan for the years 2008-2010. The performance indicators were developed, translated into English, and submitted to the Ministry of Planning as part of their Planning Reform and Development Plan.

Supporting Renovation for the Supreme Judicial Council

Renovation work at the archives of the Ramallah First Instance Court

Based a request by the Chief Justice, Netham contracted an engineer consultant to conduct renovation work at the Central Archiving of the Ramallah First Instance Court. The renovation work included electrical work, plastering, painting and shelving. Netham interns started organizing case files on the renovated premises, allowing for better retrieval and classification.

Supporting the Office of the Chief Justice

This quarter, Netham's consultant engineer prepared the design of new premises of the SJC which includes a new office for the Chief Justice and a Cassation and High Court. Cost estimation was also prepared, and the design was approved by the Chief Justice. However, renovation was suspended pending the SJC's final decision on the location of the premises.

To help build staff capacity at the SJC, Netham hired a technical assistant to serve at the SJC and manage the Chief Justice's Office. The assistant is expected to help the Chief Justice implement new administrative procedures and train the office staff on new administrative tasks. A request for approval was submitted to USAID, and the technical assistance is expected to start early next quarter.

Improving Information and Communication Technology at the SJC and Courts

SJC Database Unification Efforts

In continuation of last quarter's efforts, Netham successfully implemented the database unification at the Ramallah Courthouse. This unification effort will integrate databases into one master database stored on servers in Ramallah, allowing collection of accurate, centralized data, and will assist in producing statistical reports and enabling users to track SJC's case records and all activities of Notary Public and Civil Judgment Departments. Next quarter, the scripts for Nablus, Jenin, and Hebron Courthouse database will be installed for a test run by the SJC's IT team.

Assisting in Design of Mizan 2

This quarter a joint SJC/Netham IT delegation participated in a study tour to Jordan to review Al Mizan 2 court automation software that is used in the Jordanian courts. The current Palestinian Mizan version cannot meet the increasing requirements of the court activities in the West Bank. The team met with the IT Manager from Optimiza, the Jordanian company that built Mizan 2 to discuss technical issues. Findings of the study tour are currently being reviewed by Netham.

Also this quarter Netham and the SJC completed the review of a Mizan 2 vision. The vision document is undergoing modifications according to Netham's IT and the SJC's input, and is expected to be complete early next quarter.

Hiring New Interns to Assist Courts

Given the increased workload at the various court departments, Netham was requested by the SJC to provide additional interns to assist the court staff in their daily operations, in addition to the interns already assisting in archiving and data entry into the Al Mizan software. Netham, through the assistance of the USAID-funded Ruwwad Youth Project, hired 10 new interns to serve in the Notary Public, Civil Judgment, and Notifications departments of Ramallah, Jenin, Nablus and Hebron. Prior to taking up their assignments, the interns received training and participated in an orientation in the Ramallah courthouse.

Additionally, three project interns were hired as replacements for interns who had been offered long-term positions at the Netham project and at the SJC.

Notary Public Services

This quarter Netham-supported interns continued to provide assistance to the Notary Public Departments in Ramallah, Nablus and Jenin and began working in Hebron as well. The assistance focused on entering data files into the Al-Mizan software. Towards the end of the quarter, 6,525 documents were entered in Ramallah, 11,095 in Nablus, 3,236 in Jenin and 7,067 in Hebron.

Upgrading the Archiving System for Case Files in Courts

This quarter, Netham-supported interns started to implement a new system for archiving documents for all pending cases at the courts. The new archiving system will assign a serial number to each case and file hard copies of documents according to that number. One component of the system is the simultaneous updating of paper copies of files, replacing the old covers and labeling files for better storage and retrieval. This new method of archiving will decrease the number of missing files and make retrieval simple and efficient. Approximately 1,395 case files were updated, labeled and given a serial number in Hebron, 1,696 case files in Ramallah and 401 files in Jenin.

Supporting the Civil Judgment Departments

Support to the Civil Judgment Departments continued over this quarter. Netham-supported interns continued serving at the Nablus and Jenin Civil Judgment Departments. Additionally, and within efforts to assist other courts, Netham hired more interns to serve at the Hebron Court.

The interns have entered around 353 new files in Al Mizan software in Jenin, and covers of 780 files were renewed and labeled. In Nablus, the interns continued to scan the file documents for electronic storage. This quarter, 34 files were scanned. Hebron interns entered 1,667 files in Al Mizan software, and labeled and updated the covers of around 4,710 files.

Improve Judicial Notifications

This quarter, Netham-supported interns provided assistance to the Hebron and Ramallah Notification Departments, entering into Excel spreadsheets 4,938 files from Ramallah and 6,074 in Hebron. The spreadsheets are designed to efficiently track received and issued notifications, and the assistance so far has led to a 70% improvement in performance at the Hebron Notifications Department according to the SJC Inspection Department.

Notifications Management System

This quarter, Netham's Notifications Management Consultant completed the analysis and design of the notifications management system, and some 80% of the application itself. This system will

help monitor and track the court notifications. The application, now in testing, is expected to be completely tested and debugged in the next quarter.

Netham has also prepared the terms of reference for selecting a vendor to provide the Personal Digital Assistants, which are used to register the notifications on the SJC's server. The tender document will be released next quarter.

The SJC Library Project

This quarter, Netham completed the renovation work at the new SJC library site, and supplied the needed furniture and equipment. Software was installed at the library, and books and legal references will be provided by the EU-funded Seyada project. Once the books are provided by Seyada, an opening event for the library will take place.

STRENGTHEN THE ANTI-CORRUPTION MECHANISM AT THE CIVIL JUDGEMENT UNITS

This quarter Netham initiated assistance to the SJC to explore financial procedures that would transfer accumulated deposits into revenues at the Civil Judgment Departments. These accumulated deposits typically consists of funds deposited by citizens at the Civil Judgment Departments for bail, debt, child support, etc., which has not been claimed in more than five years.

Netham prepared a detailed plan with recommendations to address the unclaimed financial deposits. The plan outlined a number of activities as well as a review of relevant documents, in addition to meetings with key personnel at the SJC and Civil Judgment Department. Netham also hired a short-term financial consultant to collect data from the Nablus and Hebron Civil Judgment Departments regarding the financial deposits and to prepare a report explaining the results and the recommended procedures to be adopted.

Netham has led discussions with the Ramallah, Hebron and Nablus courts to review the results and recommended procedures and generate a comprehensive model for this pilot project to address this issue. As a result of this feedback, Netham is generating forms for the financial deposits procedure which would facilitate the entire deposits and disbursements process. Netham interns also provided support to this activity by separating the case files and entering the deposits into the database.

Next quarter, Netham will assist in implementing recommendations in one Civil Judgment Department as a pilot, and will then develop a unified financial deposits mechanism for all Civil Judgment Departments.

Support Improved Case Management System in the Courts

Improving Case Management

Within efforts to improve litigation services at Palestinian courts and improve case management at the Palestinian courts by reducing case backlog, Netham continued reviewing the case files at the Ramallah and Hebron First Instance and Conciliation Courts which were selected as pilot sites in consultation with the SJC. As part of the review process, cause of delay of each case was corrected in the Al-Mizan software, with 2,929 such amendments made to files in Hebron and 1,461 in Ramallah.

Carrying-out Closed/Open Case Court Surveys

West Bank Courts Caseload Study

Netham completed a caseload study analysis in West Bank Conciliation and First Instance Courts in this quarter. The study aimed to assist the SJC in improving case management in West Bank courts by analyzing current judicial filings and identifying reasons for case backlogs and delay, pinpointing specific challenges to efficient and effective case management and proposing solutions.

The study began in the fourth quarter of 2008 with a criminal and civil caseload survey designed by an international consultant to provide an overview of current case filings and identify reasons and solutions for case backlog. Netham staff and interns working in the courts conducted the survey in three selected courts: Ramallah, Nablus and Jenin. Teams examined open and closed case files and analyzed case types, hearings, judgments, defendants, and types of penalties in both civil and criminal cases. Along with the caseload survey, consultants analyzed information from the West Bank-wide caseload data information system, Al Mizan, as well as from Annual Justice Sector reports, UN statistics, and other court data.

Major findings of the study show that:

1. West Bank courts have achieved remarkable results despite significant obstacles including political instability, limitations to physical access due to curfews and roadblocks, inefficient court processes, and lack of coordination within the justice sectors. In this difficult environment, case filings and dispositions still increased in all courts between 2007 and 2008, especially in areas controlled by Palestinian security. This highlights the positive effects of the international-backed initiative to hand-over security control of parts of the West Bank from Israel to the Palestinian Authority and demonstrates the ability of the courts to function despite difficult circumstances.
2. Large backlogs exist with both internal and external reasons for delay. Pending court cases had an average of 12 – 15 hearings per case with delays caused mainly by absent parties to the case, non-notifications, and lack of readiness by attorneys and prosecutors. Although it was shown that courts are able to handle current cases, a significant backlog exists, with 36-58% of pending survey cases in Conciliation and First Instance Courts found to be 2-5 years old, and 14-28% over 5 years old, remaining from more difficult times when courts were not able to function.
3. Viable solutions for improving case management and reducing backlogs exist. These solutions include adopting improved case-management practices, enacting new legislation to increase efficiency and speed the disposition of cases, improving coordination between justice sector partners. The Justice Sector Strategy for 2008-2010 includes plans for initiatives that would improve many of the problems identified above.

Netham presented initial results of the study to USAID, and is finalizing the written report for official submission next quarter. The report will be translated into Arabic and submitted to the SJC.

Carry Out Surveys to Assess Performance of SJC and Courts

Within efforts to assess the performance of the courts, court staff, judges and lawyers, as well as public satisfaction with the judiciary, Netham contracted the Arab World for Research & Development (AWRAD) to carry out a Justice Sector Baseline Survey, and the survey was near completion by the quarter's end. The study will help Netham and the justice sector institutions

make developmental recommendations to improve the judiciary, in addition to providing accurate statistics and objective analysis of the SJC's performance.

AWRAD drafted questionnaires for the national lawyers, judges, court staff and court users that fit the Palestinian context and the needs of judicial stakeholders. Additionally, AWRAD conducted field testing for the questionnaires and developed a strategic approach for polling and sample size for each of the five surveys. A two-day training workshop was conducted in Ramallah, with Netham's participation, to train field researchers on filling out the questionnaires, interviewing methods and sampling. Some 1,010 face-to-face interviews were conducted, using a comprehensive sample representing all West Bank governorates.

Towards the end of the quarter, the surveying was completed and the preliminary reports on the five surveys were produced and submitted to Netham for review. The final reports are expected to be completed next quarter. To broadly share major findings, Netham will hold a conference in the next quarter, to which judicial figures, USAID officials and international experts will be invited to unveil results.

ENGAGING AND BUILDING THE CAPACITY OF THE MINISTRY OF JUSTICE (MOJ)

Towards supporting the development of the MOJ and based on the findings of the needs assessment report that was conducted by Netham last quarter, Netham developed an action plan of potential areas requiring immediate assistance at the Ministry of Justice. This action plan was discussed with the Minister of Justice who has endorsed the proposed plan. Most prominent on the list was the development of the administrative and financial systems of the MOJ to provide a transparent and accountable system. Samples of the administrative and financial manuals developed for the SJC and PJI were presented to MOJ staff to review. Next quarter, Netham plans to start working with the MOJ on developing the financial and administrative systems, as well as a training plan, organizational structure, and job descriptions for staff.

SUPPORTING THE STRATEGIC PLANNING UNIT SPU

In continuation of efforts to strengthen the Planning Unit at the MOJ, Netham explored potential areas of assistance with the MOJ, and plans to hire an international strategic planning expert to facilitate the planning process at the MOJ and ensure proper implementation of strategies. The consultant, who is expected to begin work early next quarter, will assist in developing a monitoring and evaluation system to be adopted at the MOJ SPU for observing the plans during their implementation.

Based on input from the Justice Sector Working Group, Netham helped MOJ staff to finalize the ministry's performance indicators, in compliance with the MOJ Strategic Plan for the years 2008-2010. Once finalized the indicators were translated to English and were submitted by the MOJ to the Ministry of Planning.

IMPROVING MOJ PUBLIC SERVICES

The Public Services System (Justice Records Office)

Netham has been working closely with the Ministry of Justice (MOJ) to increase their ability to deliver high quality services to the public. One of the key areas in MOJ public services will be the establishment of the Justice Records Office which will be an office responsible for overseeing the Justice Records System (JRS). The JRS is a central database system that stores information regarding individuals with criminal records and is used by the Palestinian Authority to issue members of the public certificates of non-conviction. This certificate is often a requirement for citizens when applying for civil service jobs, international visas, and other transactions.

Netham's assistance will include the selection of an appropriate location at the MOJ to serve as the Justice Record Office, training staff, and providing needed renovation work, in addition to equipment and furniture. The Justice Records Office will be accessible and user-friendly with an appropriate waiting area and a queuing system to help establish order and organization. Netham will also hire six data entry interns to assist in the data compilation at the Ministry of Justice and to ensure that all records are appropriately stored in the new system at the MOJ.

The Justice Records Office is expected to be officially inaugurated by early spring 2009.

Justice Record space renovation at the MOJ

Netham prepared a draft design for the new office at the MOJ. Consequently, the renovation work started, including demolishing and removing walls to widen space in addition to electrical and sanitation work. The work will continue over the next quarter and will include painting, wood work, network, power points, and telecommunication. A tender was also released to select a qualified local firm to prepare the queuing system. Renovation is expected to finish next quarter, and Netham will also equip and furnish the office.

Justice Record System at MOJ

This quarter, the data collection process to power the Justice Records System was determined and approved by Netham and the MOJ. Paper copies of judgment documents and, if available, judgment briefs will be photocopied and stamped at the Public Prosecution Office before being transferred to the Justice Records Office at the MOJ for scanning and data entry. The equipment needed for the data entry, including a temporary server for the database, was supplied by Netham. Six interns were also hired by Netham through USAID's Ruwwad youth project to input the data.

A local software company, ASAL Technologies, that was contracted to develop the software for the Justice Records, submitted the last version of the application for review by Netham and the MOJ. Requests for modifications have been sent to ASAL and the application is expected to be completed in the next quarter.

MOJ IT Training

This quarter, plans were underway for a training to help the MOJ's IT staff manage the new system and applications that Netham is providing for the ministry – namely, the Justice Records and Document Management Systems. The training will be provided locally by a specialized IT training firm and will focus on application maintenance and system upgrades. A tender was put out for these training services, and proposals and offers were jointly reviewed by Netham and the MOJ. A potential training firm has been selected, and the training, which will last three months, is scheduled to start in the next quarter. This quarter, a vetting request for the four MOJ IT staff members selected for the training was approved by USAID.

Supporting the Process of Developing the Document Management System (DMS) at the MOJ

This quarter, the design of the Documents Management System was expected to be completed. Due to some delays from the designer, however, the system is approximately 70 percent complete, and is now expected to be completed by January 2009. Following the completion of the design, a tender document will be put out to solicit offers from IT companies to implement the system.

Palestinian Judicial Institute

Assist in developing financial and administrative capacities of the PJI
As part of project efforts to enhance the capacity of the Palestinian Judicial Institute, Netham's consultants finalized the development of the financial and administrative manuals and systems for the PJI. The manuals are expected to be approved by the PJI Board of Directors in its next meeting. Netham's consultants will follow up on the application of those manuals over the next

quarter with the PJI. Additionally, and based on the PJI's request, Netham developed the organizational structure and descriptions of PJI department functions, objectives, and tasks. Those descriptions were submitted to the PJI's management for review.

Furthermore, Netham's consultant serving as the PJI Director's Assistant for Administrative and Financial Affairs finalized the PJI 2009 budget that consisted of the continuing education activities and training activities. The budget was submitted to the SJC for review and endorsement. Given the increased workload, the PJI Director requested Netham's assistance to provide an executive assistant to assist in logistics and training activities support to the PJI. Netham was responsive to this request, and plans to hire a short term technical assistant.

Finally, Netham, in cooperation with the EU funded Seyada project, is close to completing the faculty regulations package. This includes:

1. Admission Tests - completed
2. Granting Diploma Certificates - completed
3. Faculty Regulations for Trainers - completed
4. Student Discipline - under review
5. Academic and Admission Committees regulations – completed

This package is expected to be approved by the PJI Board of Directors next quarter.

Assisting the Palestinian Judicial Institute Training Software Application

As part of efforts to develop a software application that tracks registration and continuing education at the PJI, Netham has analyzed the Jordanian Judicial Institute's software application to determine whether to adopt the same software at the PJI. However, after some study, it was found unsuitable for the PJI's training requirements. Therefore, a short-term local consultant will be hired by Netham to develop the full application that meets the PJI's actual requirements. Work on the development of the software will start next quarter.

Assessment for Improving the Legal Business Environment

This quarter, the project hired a US commercial law consultant to carry out an assessment of the legal business environment and investment opportunities in the West Bank. The consultant met with key individuals in the economic and commercial field including banking, public and private works, and telecommunications, as well as the judiciary. Four areas have been identified for potential assistance:

1. In cooperation with the judiciary, develop a specialized training for judges in commercial law and share these business practices with selected judges.
2. Build up an automated Lien Registry on Moveable Property.
3. Empower Alternative Dispute Resolution (Arbitration and Mediation).
4. Unify the Applied Practices and Procedures at the Enforcement Departments of the Courts.

By the end of her consultancy, the consultant submitted a report expanding on these opportunities with a draft proposed action plan for next steps and presented her findings to USAID.

COMPONENT 2: SUPPORT PUBLIC OUTREACH, NETWORKING, AND CITIZEN ENGAGEMENT ON RULE OF LAW ISSUES

Legal Education

This quarter, Netham officially launched the Legal Education Program at Al-Quds University on October 29 with a large public event. The inauguration ceremony was attended by the university President, USAID Mission Director and Netham's USAID CTO in addition to over 300 students and various universities, legal, and public officials. During the opening ceremony, the Dean of the Law Faculty of Al-Quds University, Dr. Mohammad Shalalkeh, stated that "rule of law is the foundation for the modern democracy, which will lead to having an effective judicial system, and respect for freedom and rights."

The Legal Education Program will focus on strengthening the rule of law by building the capacity of Al-Quds University through the development and improvement of curricula, teaching strategies and course materials. Dr. Sari Nusseibeh, the President of Al-Quds University stated "Without the foundation of a judiciary, the state has no value." He also expressed his gratitude for USAID assistance in supporting the development of the Legal Education Program.

An MOU was signed between AQU and USAID which will assist to expand legal education opportunities at the university. During the ceremony the new Netham offices at AQU Faculty of Law building were officially opened. The offices will house Netham staff working on the Legal Education Program. The inauguration event was covered extensively in the Palestinian press.

English Language Training: This quarter, based upon Netham's legal education work plan, AMIDEAST was contracted to conduct testing for law students and law faculty members to assess English abilities of 300 second year law students in order to develop a training course to meet the English language needs of students. The training, which will strengthen the capabilities of university faculty, curriculum and materials, has been designed according to an assessment of the language skills of all law students and law faculty members.

The screening for the Institutional Testing Program (ITP) was administered to over 300 hundred law students, including faculty members. Based on the results, students will be assigned to a 10-week course that will be divided into three levels. Ten-week English courses are expected to begin late next quarter. Also the Faculty of Law's Dean decided that the students who would attend and pass the ten-week courses backed by Netham would earn two university credits. The decision to grant university credit for the English course was officially adopted by the Faculty of Law.

Agreement with American University: On December 20, AQU and the American University (Washington, DC) signed a Memorandum of Agreement (MoA) outlining exchange programs between the two universities with regard to the legal studies. On behalf of the American University (AU), the MoA was signed by Dr. Cornelius Kerwin, AU President and Dr. Claudio Grossman, Dean of College of Law. On behalf of AQU, the MoA was signed by Dr. Sari Nusseibeh, AQU President, and Dr. Mohammad Shalalkeh, Dean, AQU Faculty of Law. The signing of the agreement was facilitated by Netham.

The MoA establishes a framework of a cooperation program between American University and AQU for five renewable years starting on December 1, 2008. The agreement, which was mediated by Netham, includes, among other things, cooperation between the two universities in implementing an LL.M program on humanitarian law and human rights. This program is being formulated jointly by AQU and Netham. It will offer activities for faculty and students, such as

exchanges of faculty between the two universities and a summer course on human rights at American University.

International Humanitarian and Human Rights Institute: Netham also began working with the International Humanitarian and Human Rights Institute, part of the AQU Faculty of Law, on a number of activities including:

- Initial steps for organizing a training course for Palestinian diplomats on issues relating to international relations, such as international organizations, human rights, humanitarian law and negotiations.
- The International Humanitarian and Human Rights Institute hosted two lectures which were supported by Netham, entitled “Legal Protection in the War on Terror: How Adequate has the Judicial Response Been,” which was presented by Netham's consultant, an American University professor in Washington DC, on October 12 and 15.
- Netham's International Humanitarian Law consultant delivered a lecture on “Introduction to International Humanitarian Law and Human Rights Law” as part of the Public International Law course taught at AQU by one of the center’s faculty.
- Netham's consultant worked with a five-member team from AQU to prepare a study titled “The internalization of basic human rights principles in different societies – identifying obstacles, developing corrective strategies.” The study would be carried out by three universities: Potsdam University (Germany), the Hebrew University (Jerusalem) and AQU. A number of meetings have been held to discuss the study and its feasibility.

Legal Library: Based on the needs assessment conducted by Netham, the dean of AQU formed a committee to determine the reference needs for the law library, including electronic research facilities, law journals and books. Netham worked with AQU Faculty of Law to secure extra space to expand the existing library by adding a room adjoining the current premises of the library. The renovation of the Legal Library will be complete next quarter.

After numerous meetings and discussion Netham received a list of 200 law books to be purchased locally for the AQU law library; another seven books on legal statistics in English and a list of books on women’s rights from AQU Insan Center for Gender Studies. Other lists of books to be purchased from abroad are still under preparation by the law library.

Computer Lab: After completing a needs assessment last quarter for AQU’s computer lab, Netham received USAID’s approval to renovate and procure furniture and IT equipment. A room located in the Faculty of Law building at AQU was selected to house the computer lab which will serve about 700 AQU law students. Netham's engineering consultant produced a design plan for the computer lab, and final cost estimation for the renovation, furniture and IT equipment was drafted by Netham. The work is expected to be complete early next quarter.

Curriculum Development: This quarter Netham's consultant conducted three lectures on international humanitarian law and human rights law subjects in order to improve AQU law students understanding of the subject matter. The lectures included an introduction to humanitarian law, a comparison of international humanitarian law and international human rights law and a briefing on the International Criminal Court. The consultant also met with the staff of the Humanitarian Law Institute, and began making plans to develop a Moot Court Program. Netham also discussed developing a curriculum on international humanitarian law and a writing course handbook. The dean of AQU appointed full time faculty to assist Netham in developing the curricula. In addition, the dean requested that Netham hire international consultants whose areas of specialization do not exist locally, such as Legal Information Technology and Legal Statistics which are part of the AQU curriculum.

Legal Writing: This quarter Netham-supported a legal writing team, consisting of five Palestinian lawyers (three of whom are graduates of the AMIDEAST/OSI US LLM program), to work on developing the course curriculum and materials for AQU. The team is producing a draft legal writing book and to kick off this effort a two-day workshop was held with Netham's consultant to draft its table of contents and to discuss the adaptation of the US legal writing knowledge to the needs of Palestinians.

In order to assist this team in developing the curricula, Netham supported two legal writing team members to participate in a one month US study tour with the aim of developing a Palestinian legal writing course, including curriculum, materials and teaching strategies. The Lewis and Clark Law School in Oregon hosted the team that attended legal writing workshops, ethics and contract classes. The team also met with legal professors in order to familiarize themselves with the American legal system. In addition, Netham agreed with its four-member team of local consultants to organize a two-day workshop on legal writing for Al Quds Faculty for next quarter. The workshop will include a discussion on the study tour that took place in November and the experience gained by the consultants during their work.

The new legal writing course will be taught at Al Quds University faculty during the spring 2009 term.

Legal Clinic: This quarter, a number of international consultants hired by Netham worked with the legal clinic at Al Quds University to identify collaborative opportunities. The clinic and Netham held a workshop introducing Street Law to AQU clinical faculty and students. After this workshop, which was held in October and led by Netham's consultants, Netham held a day-long debriefing with faculty to evaluate the workshop and begin preparation of a syllabus. During the debriefing, participants decided that clinic students would be assigned the task of developing two lesson plans that could be taught to high school students.

A second workshop on Street Law for legal clinic students was held this quarter. The workshop, titled 'Law for Average Citizens,' was presented by Netham's consultant and was a follow-up to the first Street Law workshop conducted this quarter. Netham's statistician produced a questionnaire to evaluate the workshop titled 'Introduction of Street Law' to AQU clinical faculty and students. The overall evaluation results concluded that trainees viewed the workshop as highly positive and useful. Netham sent a report on findings to USAID.

Legal Ethics course: The Al Quds University Dean appointed a committee to develop a class on legal ethics and professional responsibility, in cooperation with Netham. Netham and the Dean of AQU Law School agreed to hold a workshop with the appointed committee members on March 9-11 to work on the legal ethics course. The course would tentatively be taught at AQU in the fall of 2009.

Moot Court: Netham is working with the International Humanitarian Law and Human Rights Institute to create a curriculum for a moot course on humanitarian law that will be taught at AQU in the spring of 2009. Netham is working on creating a timeframe and task assignment that will support a moot court competition to be held in May 2009.

Law & Society: The dean of AQU appointed a committee of AQU law faculty to coordinate with Netham the development and adaptation of the Law and Society course which is an elective for non-law students. A Law and Society course plan was developed and finalized in both English and Arabic. The plan, which includes a 16-week program for teaching this course to non-law students, was also used in a workshop held by Netham's consultant. The workshop enabled participating faculty to identify future course topics, and it was agreed that the Law and Society course would be taught next semester using current techniques, including focus groups, role-play,

moot court, mock trials and public hearings. And finally, a course description was drafted jointly by Netham and AQU faculty and was officially adopted for the Law and Society course.

Also this quarter, Netham held a series of meetings to explore teaching strategies designed to make the course more interactive and relevant to the daily life of the students and their communities.

Publications: The dean of AQU, along with Netham, formed an *ad hoc* committee to draft criteria for the selection of books for publication written by AQU faculty and produced by Netham. Criteria for accepting books are as follows: (1) The successful book can be taught at the Faculty of Law and its subject is within the faculty's curricula; (2) It should not have been published previously; (3) It should address both theoretical aspects with reference to application in the Palestinian legal system; (4) It should meet the scientific research methods both in terms of style and content. Netham, along with the faculty dean, asked faculty members to submit draft manuscripts using the criteria for publication as a guide.

Additional opportunities: This quarter Netham met with representatives of the EU Police Coordinating Office for the Palestinian Police Support (EUPOL COPPS) to discuss potential areas of cooperation on legal education. The EUPOL COPPS offers legal training and education programs for police officers, judges, prosecutors, lawyers, law professors and law students regarding criminal law and penal procedures, some of which may offer opportunities for collaboration.

Women's conference: This quarter Netham participated in a meeting organized by AQU Insan Center for Gender and Women's Studies to discuss the plan for a conference on 'Women, State, Leadership, and Society' that will be jointly organized by Al Quds University and Brandeis University on 3-4 May 2009 on AQU's campus. This conference will be funded by the Ford Foundation and Netham's involvement is limited to the participation of its staff in organizing the conference.

Guide on Faculty of Law: AQU's dean inquired about the possibility of publishing a guide/handbook on the AQU Faculty of Law detailing the faculty's history, activities, curricula, faculty members, facilities, degrees, programs, and departments. Netham is considering publishing this guide.

Supporting Civic Education Initiatives

This quarter Netham began implementing a civic education initiative to support improving civic education and rule of law awareness of Palestinian students in the grades 1-9. Based on USAID approval of the civic education work plan, a series of meetings were held with the Ministry of Education and the Deputy Minister for Planning and Development in order to kick off this effort. First on the agenda was a workshop with sixteen MOE staff members consisting of team leaders who will work closely with Netham on implementation the civic education program. The workshop was headed by the MOE Assistant Deputy Minister for Planning and Development and Netham presented the civic education work plan, proposed activities, and brainstormed ideas with the MOE including their vision, needs and perceptions for implementing initiatives. As an outcome of the workshop Netham and the MOE established four joint committees to implement the Civic Education Program: 1. a *review and evaluation* of the civic education program content for the grades 1-9 including teaching methodologies and methods of evaluation. 2. *Training* and specifically building on the capacity of teachers through creating a pool of civic education experts. 3. Establishing a *Rule of Law Award* to acknowledge and award Rule of Law initiatives that had an impact in schools and in their local communities. 4. Additional *Rule of Law activities*

will address disseminating Rule of Law awareness to Palestinian youth by holding Rule of Law summer camps and other activities.

These four committees have been meeting on a weekly basis since they formed in mid-quarter and development an implementation plan for their work. Following is a brief status report on the progress of these committees:

Review and Evaluation: The team in charge of *review and evaluation* of the civic education program content for grades 1 to 9, has begun receiving the existing studies covering the civic education curriculum as well as international studies on best practices. The team divided their workload and began the review process. A literature review will be developed and presented to team members by next quarter.

Training: *Training* and specifically building on the capacity of teachers through creating a pool of civic education experts began by establishing a team that includes Netham and the MOE to manage and follow up on the training activities. The team's implementation plan includes training of trainers, development of the teachers' guide for teachers of civic education, and focus groups and brainstorming sessions with students, parents, teachers, schools headmasters, supervisors, and selected number of trainers to identify training needs. The plan includes printing 5,000 copies of the teacher's guides which will be developed in cooperation with the MOE.

Rule of Law Award: Establishing a *Rule of Law Award* to acknowledge and reward Rule of Law initiatives that have had an impact in schools and local communities. The award competition will be open to all Palestinian schools. The selected Rule of Law team finalized the implementation plan and has developed the award's application form. The project's graphic designer is currently working on a logo that reflects the campaign. The media campaign will include illustrative material such as posters, brochures, and other promotional items which will be sent to schools as well as billboards and TV and radio spots. This material is expected to be finalized next quarter and sent to USAID for approval.

Other Rule of Law activities (creative writing, ROL play, summer camps):

This activity will address disseminating Rule of Law awareness to Palestinian youth by holding 30 summer camps throughout West Bank which will include more than 1,800 school students as well as a Rule of Law play and Rule of Law creative writing and illustration.

Also this quarter Netham's Civic Education Consultant arrived in the country to carry out the second phase of her consultancy which includes assisting in the start up of the Civic Education Program and to insure a smooth implementation of activities. In addition Netham received USAID approval for recruiting two short-term local consultants who will be working closely with Netham and the Civic Education Consultant through out the implementation phases of the civic education program

Furthermore Netham drafted a Memorandum of Understanding (MOU) that highlights areas of assistance with the MOE. Once the MOU is finalized, it will be translated into English. A signing ceremony will be held next quarter.

Promoting Public Outreach

Production of Film on Judicial Accomplishments

This quarter Netham held several meetings with USAID's Youth Empowerment Project Ruwwad to discuss their assistance in producing a film to document the development and achievements of the Supreme Judicial Council. This film will be screened on Justice Day 2009.

Workshop with Media Decision Makers on Promoting Court Coverage

After a series of coordination meetings with USAID's Aswatona Project, a joint workshop with Netham was conducted along with the Supreme Judicial Council's Media and Public Relations Department to address the decision to open the court hearing sessions to the press and public. The workshop titled "A Special Media Session" included participation by over 20 key Palestinian media managers across the West Bank including representatives from independent radio and television as well as newspapers.

The main agenda of the media session was a presentation by the Media and Public Relations Director of the Supreme Judicial Council on guidelines to court coverage for journalists. The SJC Media Director encouraged journalists to take advantage of the law which allows media to report on court hearings and addressed mechanisms to improve court coverage. There was also a question and answer session in which journalists expressed their thoughts and frustrations on reporting court hearings. Most importantly, the Chief Justice provided an overview of key accomplishments of the judiciary and addressed some of the obstacles facing the sector. This workshop was widely covered in the news including Wattan TV as well in Al-Hayat Al-Jadida and Al-Ayyam daily newspapers. Additionally, Maan and PNN news reported the event.

Joint cooperation is expected to continue next quarter with the Aswatona Project in raising the level of knowledge and awareness of the judiciary among the media.

Supporting Development of Grants Program

This quarter, Netham submitted to USAID the grants package including a draft Grants Manual, a Call for Proposals, a timeline for implementation of the grants activities and a proposed list of CSOs to contact in the initial phase. Netham received USAID's Contracting Office comments late in the quarter. Netham will incorporate USAID feedback and will respond early next quarter. Upon receiving this approval, Netham will begin to issue a Call for Proposals to Civil Society Organizations.

Newsletter

This quarter, Netham finalized content of the project newsletter. The content was submitted to the USAID CTO for approval. The project's third newsletter will update stakeholders on project activities and achievements. Copies of the newsletter are expected to be received and distributed early next quarter.

3. OVERALL PROJECT ADMINISTRATION

Performance Monitoring and Evaluation Plan

This quarter Netham revised the Performance Monitoring and Evaluation Report and the Performance Monitoring and Evaluation Annual Report for Fiscal Year 2008, which were submitted to and approved by USAID.

Netham Staffing

Netham has completed the recruitment process for a number of long-term positions including a Senior Technical Advisor to lead the court component, an Operations Manager, a PR and Media Manager to lead the project's public outreach activities, in addition to an IT Project Coordinator, who will provide support for information and communications technology, institutional development and capacity building at the SJC and the MOJ. Also, a part-time staff member in Gaza will assist with research and reporting. Additionally, two project assistants were hired to provide logistical support for the two project components. (One of those two project assistants were selected from Netham's interns, who served at various courts departments and gained practical experience during the internship.)

The project's Administrative Assistant resigned this quarter for personal reasons. Netham will work to fill this position next quarter. The positions of Grants Coordinator, Grants Manager and driver were advertised twice but the project was unable to find suitable candidates.

4. SUMMARY OF PLANNED ACTIVITIES NEXT QUARTER

- 24 interns in Ramallah, Hebron, Nablus and Jenin Courthouses will continue activities: updating Al-Mizan, reorganizing filing and archiving systems, and other tasks in Notary Public, Civil Judgment, and Notification Departments, and Conciliation and First Instance Courts.
- Netham will conduct a case management workshop day and present the findings and recommendations of the West Bank Courts Caseload Study.
- A Procedures Manual for the Civil Judgments Departments' courts clerks, litigants and clients will be prepared and printed.
- The Notification Department Pilot Project will be implemented in Ramallah and Jenin.
- Netham will hold three brain storming workshops with West Bank court administrators to discuss the Case Management draft plan.
- Develop checklists for unified procedures in First Instance and Conciliation Courts.
- 62 judges and court administrators will start 3 months of weekly English Language Training.
- 14 new judges will receive two weeks Judicial Training for Judges in Amman, Jordan.
- 4 judges will receive training in Jordan on developing a Continuous Education Program for judges in the West Bank.
- Initiate the development of the second phase of capacity building and training for Courts' Administrators.
- Netham will hold a special event for interns to provide an evaluation of work and identify lessons learned.
- Renovation of the Notary Public and Civil Judgment Departments in Bethlehem.
- Continue the organization and filing of disposed cases in the archiving area at the First Instance Court in Ramallah.
- Continue the renovation work at the MOJ for the Public Service Center.
- Install and operate the Justice Record System at the new Justice Record Department.
- Follow-up the implementation of the PJI Financial and Administration Systems.
- Implement MOJ administrative and financial systems.
- Finalize the reports on the Justice Sector Baseline Survey and conduct a conference to present the findings.
- Support the design and printing of the SJC quarterly newsletter.
- Support the design and printing of the SJC brochures in Arabic and English.
- Assist in the development of a teacher's manual for the civic education program for grades 1 to 9 in cooperation with the Ministry of Education.
- Conduct training of training workshops for civic education teachers.
- Conduct a literature review of existing studies covering civic education curriculum.
- Conduct a descriptive analysis of the civic education curriculum plan, outline and concepts as well as the teachers guide.
- Conduct workshops to assess training needs prior to developing the civic education training manual and conducting the Training for Trainer workshop.
- Develop the first draft of the civic education teachers training manual.
- Hold an orientation meeting for MOE coordinators to enable them to conduct introductory meetings on the award for teachers in schools.
- Build an electronic evaluation database for the Rule of Law Award.



- Conduct a workshop for MOE staff on mechanisms of implementing the creative writing and the rule of law script in schools.
- Conduct workshops for civic education supervisors and teachers on creative writing and the script activities.
- Develop a summer camp activity plan.
- Develop the Al Quds University computer lab.
- Renovate the Al Quds University law library; provide books and electronic resources to the library.
- Organize English language courses for Al Quds University second year law students.
- Organize English language courses for Al Quds University law faculty.
- Complete a comprehensive assessment of the English language capacities and needs of the students and faculty members of AQU law school.
- Publish a number of textbooks written by Al Quds University faculty.
- Develop an LLM (Master in Law) program on humanitarian law and human rights.
- Hire a consultant to teach Information Technology course for Al Quds University law students.
- Finalize the developments of Law & Society course to be taught in the spring 2009 at AQU.
- Design and print Netham brochures.
- Organize an orientation day at the SJC for local journalists.
- Produce in coordination with RUWWAD a documentary to highlight the achievements of the Supreme Judicial Council for 2008.

NETHAM'S FISCAL YEAR 2009 QUARTER 1 MONITORING & EVALUATION REPORT

Netham completed an updated revision of the project's Performance Monitoring & Evaluation Plan (PMEP) in the 4th Quarter of Fiscal Year 2008. The revised PMEP includes fifteen results and twenty performance monitoring indicators designed to measure how well the project is achieving objectives and in the two major objectives including Component One: *Professionalize the formal justice sector through targeted assistance to justice sector institutions and other bodies* and; Component Two: *Support public outreach, networking, and citizen engagement on rule of law issues.*

The Monitoring & Evaluation Report for this quarter reports on 10 performance indicators that the project reports on a quarterly basis according to the Performance Monitoring and Evaluation Plan (PMEP) draft in October, 2008. The reporting period for this report is for Fiscal Year 2009 Quarter 1, which covers the period of October 1, 2008 – December 31, 2008.

Netham's Monitoring & Evaluation quarterly report for FY 2009 Q1 includes a status report on Netham's target and actual indicators met for this quarter. The information gathered for this report was completed by collecting data using weekly and monthly project reporting forms, Justice Sector reports as well Netham data entered in the USAID Geographic Information System (GIS) database system.

NETHAM PERFORMANCE SUMMARY

The tables below summarize Netham's performance in Fiscal Year 2009 Quarter 1 by whether the actual values of indicators are "Below Target", "On Target" or "Exceeded Target."

Table: Component Objective 1: Professionalize the formal justice sector by increasing efficiency and effectiveness through targeted assistance to justice sector institution and other court bodies

Result	Indicator	FY2009 Q1		Performance Rating
		Target	Actual	
1. Improved inter-institutional cooperation and consensus building among justice sector stakeholders	% of Justice Sector Strategy activities addressed	10%	To Date Target 30%	Exceeded Target
2. Increased capacity of the Palestinian Judicial Institute to train judiciary officials	No. of judicial officials trained through PJI programs	50	54	Exceeded Target
3. Improved staff capacities of the MOJ	No. of MOJ employees trained	30	21	Below Target -delay in hiring new employees at MOJ - out of country travel of Minister prevented approval of additional training
4. Improved SJC capacity	No. of SJC Judges trained	35	26	Below Target - Training for 14 judges scheduled for December 2008 was rescheduled to January 2009



Result	Indicator	FY2009 Q1		Performance Rating
		Target	Actual	
5. Improved efficiency of Notification Department services in pilot courts	No. of Notification Departments upgraded (programmatic shift to Civil Judgment Departments this quarter)	1	0	Below Target -Netham shifted efforts to upgrading a Civil Judgment Department instead
6. Improved efficiency of Civil Judgment Department services in pilot courts	No. of Civil Judgment Departments upgraded	1	2	Exceeded Target
	% Decrease in Judgment Department pending case load	-45% Nablus	+28.72	Below Target - Internal SJC matters (see below), will meet this target next quarter
7. Improved efficiency in Notary Public Department services in pilot court	No. of Notary Public Departments facilities improved	1	1	On Target

Table 2: Component Objective 2: Increase public knowledge and citizen engagement of rule of law issues by supporting public outreach and networking

Result	Indicator	FY2009 Q1		Performance Rating
		Target	Actual	
1. Improved Civil Society Organization advocacy	No. of Organizations/Schools/Associations benefited	1	N/A	Pending USAID Approval - USAID approval of Grants Manual was not received by the end of the reporting period, preventing issuance of grants
2. Increased awareness of the rule of law among school students	No. of primary and secondary teachers receiving training on ROL awareness for students.	30	0	Below Target - Approval of Civic Education work plan approved occurred in the middle of the reporting period, making the execution of training programs by the end of the period impossible. This training will take place next quarter.

PERFORMANCE DETAILS

The following information describes the details of each of the seven results and eight indicators measured under Component Objective #1 and the two results and two indicators measured under

Component Objective #2. Included are the indicator definitions and FY2009 Quarter 1 targets and actual achievements disaggregated by appropriate categories followed by a narrative description of activities and results.

Component Objective 1: Professionalize the formal justice sector by increasing efficiency and effectiveness through targeted assistance to justice sector institutions and other court bodies.

Result #1: Improved inter-institutional cooperation and consensus building among justice sector stakeholders

Indicator: % of Justice Sector Strategy activities addressed

Definition: Activities supporting strategy objectives listed in the “Justice Sector Strategy May 2008” disaggregated by Sector. “Addressing” includes formal meetings, workshops, training, and documents produced dealing with the activity specified, supported by Netham. Although activities may be addressed in several quarters, they are counted only once, in the first quarter they are addressed.

Table: Improved inter-institutional cooperation and consensus building among justice sector stakeholders: % of Justice Sector Strategy activities addressed

% of 50 Activities Addressed by Netham					
SECTOR	Q1 2009 # Activities Addressed	Q1 2009 Target	Q1 2009 Actual	To Date Target	To Date Actual
SJC	3	10%	8%	30%	48%
MOJ	1				
TOTAL	4				

During Q1 FY 2009, Netham assisted the Supreme Judiciary Council and Ministry of Justice to address 4 of the 50 activities listed in the 2008 Justice Sector Strategy. This number represents 8% of the total activities listed in the Strategy. Although the actual result achieved for this quarter was less than the target for the quarter, Netham exceeded the to-date target for this time-period. In 2008 Netham addressed 40% of the activities listed in the 2008 Justice Sector Strategy exceeding the 20% target for this time period and Netham began many activities in FY2008 that will be completed in FY2009.

Appendix 1 contains a complete list of the activities listed in the 2008 Justice Sector Strategy by Objective and Justice Sector Institution with year and quarter addressed with Netham’s assistance, and details on the type of assistance. Activities first started in Q1, 2009 are in “bold”. The table also specifies which activities Netham intends to start addressing in the future in FY2009, which activities Netham may address in the future in FY2009, and which activities Netham will not address and/or are pending USAID approval.

Result#2: Increased capacity of the Palestinian Judicial Institute to train judiciary officials

Indicator: No. of judicial officials trained through PJI programs

Definition: Judicial officials from all courts trained in workshops, formal training, or continuing education sessions at PJI or by PJI staff: disaggregated by gender, and location.

**Table: Increased capacity of the Palestinian Judicial Institute to train judiciary officials:
No. judicial officials trained through PJI programs**

TOTAL NUMBER OF TRAININGS THROUGH THE PJI	
FY 2009 Q1 TARGET	FY 2009 Q1 ACTUAL
50	54

During FY 2008 Netham renovated and upgraded space to house the Palestinian Judicial Institute (PJI) in an effort to provide up-to-date and continuing justice sector education. The space contains offices, a lecture hall, classrooms, computer lab, reception area, restrooms, kitchen and storeroom. Netham also assisted in providing furniture, computers, and audio-visual training equipment.

As a result of Netham's assistance to the PJI, the institute has opened its doors for a number of training events for judges, Ministry of Justice staff and other Justice Sector staff. During the FY 2009 Q1 a total of 54 judicial officials were trained at the PJI, exceeding the total number of 50 targeted.

It is worth noting 57 judges were also tested and screened by AMIDEAST for English level proficiency at the renovated PJI. The results of the screening test will be used to develop training courses for judges which will begin next quarter at the PJI.

Result#3: Improved staff capacities of the MOJ

Indicator: No. of MOJ employees trained

Definition: MOJ staff trained in workshops, formal training, or continuing education sessions with Netham assistance. Disaggregated by gender, type of workshop, and location.

Table: Improved staff capacities of the MOJ: No. of MOJ employees trained

MINISTRY OF JUSTICE STAFF TRAINED FY2009 Q1					
Topic	# TRAINED	#FEMALE TRAINED	# MALE TRAINED	2009 Q1 TARGET	2009 Q1 ACTUAL
International Computer Driving License (ICDL), Ramallah	21	13	8	30	21

The table above shows the number of MOJ staff trained by topic, target group and gender for the FY 2009 Q1. Those who attended the training are from the Ramallah area.

Netham conducted the International Computer Driving License (ICDL) training course for MOJ staff which provided computer training for 21 MOJ staff.

In addition, training for Ministry of Justice's IT Manager on Cisco Certified Network Associate was begun this quarter. The IT Management training was expected to be completed this quarter but due to the many national and court holidays in December, some of the scheduled training sessions were postponed until January 2009.

Netham was unable to meet the targeted 30 MOJ staff during the quarter due to pending approvals required from the Minister of Justice which were not possible to obtain because he was absent for most of November and December. In addition, new staff appointments that were expected to take place at the MOJ did not materialize this quarter. However, now the training action plan produced by Netham has been reviewed and approved by the Minister of Justice and Netham will immediately begin implementing the plan. Netham anticipates that it will reach its target cumulative goal for Q1 and Q2 by the end of next quarter.

Result#4: Improved SJC capacity

Indicator: No. of SJC Judges trained

Definition: Number of SJC judges trained in workshops, formal training, or continuing education sessions with Netham assistance. Disaggregated by gender, type of workshop, and location

Table: Improved SJC Capacity: No. of SJC Judges trained

# of SJC JUDGES TRAINED						
Topic	# TRAINED	DATE	#FEMALE TRAINED	#MALE TRAINED	2009 Q1 TARGET	2009 Q1 ACTUAL
Judicial Training, judiciary laws, litigation skills	26	Oct 16, 2009 to December 7, 2008	2	24	35	26

During FY 2009 Q1, training for Supreme Judicial Council Judges was conducted at the Jordanian Judicial Institute. The training on applicable laws and litigation skills was targeted for 44 newly appointed SJC judges but due to various factors beyond Netham's control, only 26 SJC judges were able to complete the training this quarter. The reasons are as follows: 2 judges were denied exit from Israel into Jordan by the Israeli Border Control, 2 had work commitments and were unable to attend the training at this time, 14 judges were scheduled to attend the training in December but due to the many national and court holidays the training was postponed until January at the SJC's suggestion. It is expected that Netham will exceed its target next quarter.

Result#5: Improved efficiency of Notification Department services in pilot courts

Indicator: No. of Notification Departments upgraded

Definition: Number of Notification Department facilities improved with paint, furniture, remodeling, and repairs.

During FY 2009 Q1 Netham sent a request to the Supreme Judicial Council to assist in choosing a pilot Notification Department to upgrade. The SJC selected and approved the Ramallah Notification Department to receive Netham's assistance late in the quarter. Because of the late selection and approval of the site and the numerous holidays at the end of the quarter, Netham

was unable to begin the renovation process in Ramallah. Once the project realized that the SJC was not yet ready to identify a new Notification Department, Netham's efforts shifted to the Civil Judgment Department where two sites were upgraded as opposed to the targeted one. Netham, however, has begun developing new Notification Management Software which is currently being tested at the Ramallah Notification Department. In addition, upgrades and procurement are planned and underway for this department. Netham expects to reach its target goal next quarter.

Result#6: Improved efficiency of Civil Judgment Department Services in Pilot Courts

Indicator #1: No. of Civil Judgment Departments Upgraded

Definition: Number of Civil Judgment Department facilities improved with paint, furniture, remodeling, and repairs

Table: Improved efficiency of Civil Judgment Department Services in Pilot Courts: No. of Civil Judgment Departments Upgraded

CIVIL DEPARTMENTS UPGRADED				
COURT	DATE STARTED	DATE COMPLETED	2009Q1 TARGET	2009 Q1 ACTUAL
Nablus	June 2008	October 2008		1
Jenin	August 2008	November 2008		1
Total			1	2

During FY2009 Q1 Netham assisted in the upgrading of the Civil Judgment Departments in Nablus and Jenin. In Jenin the upgrades included adding extra counters at the work station to receive court users, creating a waiting area for the public and providing shelves to store all civil judgment cases. In addition, Netham assisted in selecting the location for the Civil Judgment Department within the new Jenin Courthouse. In the new Nablus Courthouse the upgrade included supplying shelves that will store thousands of civil judgment files. The target number of Civil Judgment Department upgrades for 2009 Q1 was one and this quarter Netham "exceeded" that target by renovating/upgrading 2 departments.

Result #6: Improved efficiency of Civil Judgment Department Services in Pilot Courts

Indicator #2: % Decrease in Judgment Department Pending Case Load

Definition: Percentage decrease in the number of cases pending in the Civil Judgment Department from baseline number to Netham activity completion: disaggregated by Court.

Table: Improved efficiency of Civil Judgment Department Services in Pilot Courts: % Decrease in Judgment Department Pending Case Load

CIVIL JUDGMENT COURT PENDING CASE LOAD							
Court: Nablus Civil Judgment Court							
Month	New Cases	Closed Cases	Pending Cases	% Change in #Pending from Prior month	Q1 Target	Q1 Actual	COMMENT
April	201	63	2412		-40.00%	+28.7%	Prior to Activity
May	172	49	2513	4.19%			Start of Netham Activity
Jun	186	54	2639	5.01%			Continued Netham Activity; Security Campaign begins
July	203	34	2793	5.84%			Continued Netham Activity; Annual Holidays for PA 7/15-7/31
August	178	27	2930	4.91%			Continued Netham Activity; Annual Holidays for PA Judges 8/1-8/30
September	Data Unavailable						**Ramadan--, department closed for renovation and moving
October	177	79	3847	5.90%			Project Completed

Netham worked with the Nablus Judgment Court during 2008 up to Q1, 2009 to assist with reducing their pending case load. Netham worked to meticulously review thousands of files to identify cases that could be taken off the pending caseload list such as cases over 15 years old and inactive cases. Unlike the Ramallah Court which reduced its pending caseload by 48% with Netham assistance, the judge in the Nablus Judgment Court judge elected to leave all old and inactive cases (which could be disposed according to PA law) as pending cases in the system. As a result, Netham was unable to reach the target of a 40% reduction in the Judgment Court pending caseload which in fact increased by 28.7%. Reasons for the increase in pending cases during the activity period also include department closure for moving and renovation, many national and court holidays when the court was closed, work slow-down during Ramadan, and political unrest. The Judgment Court Judge in Nablus is also the Chief Judge of the Court and a Judge of the First Instance Court. He only operates as the Judgment Court Judge on a part-time basis. This lack of judicial manpower is also a major contributing factor to the increase in Judgment Court pending cases during the activity period. Since the completion of Netham's Judgment Court activity in Nablus, a new Civil Judgment Court Judge has been appointed. Netham will work with this new judge in Q2 to re-address Nablus's Judgment Court pending case

issues. Results for this indicator for Q2 will focus on Jenin Court where it is hopeful that Q2 targets will be met.

Result#7: Improved efficiency of Notary Public Department Services in Pilot Courts

Indicator: No. of Notary Public Departments Upgraded

Definition: Number of Notary Public Department facilities improved with paint, furniture, remodeling, and repairs

Table: Improved efficiency of Notary Public Department Services in Pilot Courts: No. of Notary Public Departments Upgraded

NOTARY PUBLIC DEPARTMENTS UPGRADED				
COURT	DATE STARTED	DATE COMPLETED	2008 TARGET	2008 ACTUAL
1	August 2008	November 2008	1	1

During FY2009 Q1 Netham assisted in the remodel of the Notary Public Department in the Jenin Courthouse. The renovation included work in all departments in the Jenin Courthouse including the Notary Public Department. The renovation work included the demolition of walls to create space, tiling the floors, constructing walls with gypsum, painting, and electrical work. In addition, Netham provided new furniture, a counter, a queuing system and computers. The target number of Notary Public Department upgrades for FY 2009 Q1 was one and that target was achieved.

Component Objective 2: Increase public knowledge and citizen engagement of rule of law issues by supporting public outreach and networking

Result#8: Improved Civil Society Organization advocacy

Indicator: No. of CSO's receiving grants to increase public awareness of Justice Sector

Definition: Number of Civil Society Organization receiving grants to increase public awareness of the Justice Sector

During FY 2009 Q1, Netham began the design of a grants program by submitting to USAID a Grant package including a draft Grants Manual, a Call for Proposals, a timeline for implementation of the grants activities and a proposed list of CSOs to contact in the initial phase. Netham had anticipated receiving USAID approval by the time this reporting period was over which would have enabled Netham to start issuing grants to Civil Society Organizations. However, Netham received comments from USAID's Contracting Office late in the quarter making it impossible to start granting awards to Civil Society Organizations in Q1. The Grants Manual is not approved to date. For this reason Netham was below the actual target number of one grant issued. It is expected that Netham will receive USAID approval in Q2 and will begin issuing grants shortly thereafter. However, a delay in USAID approval may postpone issuance of grants to yet another quarter.

Result#9: Increased awareness of the rule of law among school students

Indicator: No. of primary and secondary teachers receiving training on ROL awareness for students

Definition: Number of 1-9 grade teachers receiving training in workshops, formal training, and continuing education sessions on ROL awareness with Netham assistance. Disaggregated by gender, type of workshop, type of staff and location

During FY 2009 Q1 Netham planned to begin training primary and secondary teachers on Rule of Law awareness for students under the Civic Education Initiative. The target number for training teachers in FY 2009 Q1 was 30 but Netham did not begin training teachers this quarter. Netham received USAID approval for the Civic Education work plan late in the quarter making it impossible to start any planned training. Since the approval of the work plan Netham has formed a training committee with the Ministry of Education and is currently working on conducting a focus group with students' parents, teachers, schools headmasters and supervisors to assess training needs. Once the needs assessment is completed, the "training for trainer" plan will begin and training will be conducted. Netham is expected to meet its target goal in Q2.

Netham's Performance Monitoring and Evaluation Plan

Performance Monitoring and Evaluation Plan										
Goal: Increase public trust and confidence in and build respect for the Palestinian Justice Sector										
Component Objective 1: Professionalize the formal justice sector by increasing efficiency and effectiveness through targeted assistance to justice sector institution and other bodies										
Result	Indicator	Indicator Definition	Baseline	Frequency of Data Reporting	Data Source & Method of Collection	Targets				
						FY 2008	FY 2009			
							Q1	Q2	Q3	Q4
1. Improved inter-institutional cooperation and consensus building among justice sector stakeholders	% of Justice Sector Strategy activities addressed	% of activities addressed with NETHAM support as listed in "Justice Sector Strategy May 2008". Disaggregated by Sector. "Addressing" includes formal meetings, workshops, training, and documents produced dealing with the activity specified.	0: No activities impacting this indicator before Oct 1, 2007	Quarterly	Project activity reports, GIS Report (GIS Code D200A)	20%	10%	10%	5%	5%
	USAID Operational Indicator: No. of strategic plans for justice sector reform adopted with USG assistance	No. of strategic plans for Justice Sector developed with USG assistance	0: No activities impacting this indicator before Oct 1, 2007	Annually	Project activity reports (GIS Code 200H)	3	3			

Performance Monitoring and Evaluation Plan
Goal: Increase public trust and confidence in and build respect for the Palestinian Justice Sector

Component Objective 1: Professionalize the formal justice sector by increasing efficiency and effectiveness through targeted assistance to justice sector institution and other bodies

Result	Indicator	Indicator Definition	Baseline	Frequency of Data Reporting	Data Source & Method of Collection	Targets				
						FY 2008	FY 2009			
							Q1	Q2	Q3	Q4
2. Increased capacity of the Palestinian Judicial Institute to train judiciary officials	No. of Judges trained through PJI programs	Judges from all courts trained in workshops, formal training, or continuing education sessions at PJI or by PJI staff. Disaggregated by gender, type of workshop, and location.	0: No activities impacting this indicator before Oct 1, 2007	Quarterly	PJI Reports, Project Activity reports, GIS Report (GIS Code D182N)	30	50	50	50	50
3. Improved staff capacities of the MOJ	No. of MOJ staff trained	MOJ staff trained in workshops, formal training, or continuing education sessions with Netham assistance. Disaggregated by gender, type of workshop, type of staff and location.	0: No activities impacting this indicator before Oct 1, 2008	Quarterly	Project Activity reports, GIS Report (GIS Code D182K)	N/A	30	30	30	0
4. Improved functional organization at the MOJ	% increase in user satisfaction with the Justice Record System Department services	% increase in public users rating the Justice Record System Department services "Satisfactory" or higher in the Ramallah MOJ Justice Record System Department.	Baseline survey to be conducted Q1 FY2009	Pre & post facility upgrade activity	Pre-Post Surveys, GIS Report (GIS Code D200E)	N/A	50%			

Performance Monitoring and Evaluation Plan										
Goal: Increase public trust and confidence in and build respect for the Palestinian Justice Sector										
Component Objective 1: Professionalize the formal justice sector by increasing efficiency and effectiveness through targeted assistance to justice sector institution and other bodies										
Result	Indicator	Indicator Definition	Baseline	Frequency of Data Reporting	Data Source & Method of Collection	Targets				
						FY 2008	FY 2009			
							Q1	Q2	Q3	Q4
5. Improved SJC capacity	No. of SJC staff trained	Number of SJC staff excluding judges trained in workshops, formal training, or continuing education sessions with Netham assistance. Disaggregated by gender, type of workshop, type of staff and location.	0: No activities impacting this indicator before Oct 1, 2007	Quarterly	Project activity reports, GIS Report (GIS Code D182H)	300	0	100	250	0
	No. of SJC Judges trained	Number of SJC judges trained in workshops, formal training, or continuing education sessions with Netham assistance. Disaggregated by gender, type of workshop, type of staff and location.	0: No activities impacting this indicator before Oct 1, 2008	Quarterly	Project Activity reports, GIS Report (GIS Code D182A)	N/A	35	50	30	20
6. Improved Court IT capacity	% of courts connected to and utilizing the WAN	% of courts connected to the WAN and exchanging information using the system.	0: No activities impacted before Oct 1, 2007	Annually	Project reports, GIS Report (GIS Code D200F)	60%	100%			

Performance Monitoring and Evaluation Plan										
Goal: Increase public trust and confidence in and build respect for the Palestinian Justice Sector										
Component Objective 1: Professionalize the formal justice sector by increasing efficiency and effectiveness through targeted assistance to justice sector institution and other bodies										
Result	Indicator	Indicator Definition	Baseline	Frequency of Data Reporting	Data Source & Method of Collection	Targets				
						FY 2008	FY 2009			
							Q1	Q2	Q3	Q4
7. Improved efficiency of Notification Department services in pilot courts	No of Notification Departments upgraded	Number of Notification Department facilities improved with paint, furniture, remodeling, and repairs.	0: No activities impacting this indicator before Oct 1, 2008	Quarterly	Project Activity reports, GIS Report (GIS Code D180B)	N/A	1	1	1	0
	% increase in user satisfaction with Notification Department services	% increase in people rating Notification Department services "moderately satisfactory" or higher. Disaggregated by location	0: No activities impacting this indicator before Oct 1, 2008 Baseline to be determined in FY09	Pre & post renovation at selected site	Survey, GIS Report (GIS Code D200D)	N/A	50%			
8. Improved efficiency of Civil Judgment Department services in pilot courts	No of Civil Judgment Departments upgraded	Number of Civil Judgment Department facilities improved with paint, furniture, remodeling, and repairs.	0: No activities impacting this indicator before Oct 1, 2007	Quarterly	Project Activity reports, GIS Report (GIS Code D180B)	1	1	1	1	0
	% Decrease in Judgment Department pending case load	Percentage decrease in the number of cases pending in the Civil Judgment Department from baseline to NETHAM activity completion.	7156 Ramallah pending cases March, 2008	Monthly	Monthly Court Reports (GIS Code D200B)	-45% Ramallah	-45% Nablus	-45% Jenin	-45% Hebron	N/A

Performance Monitoring and Evaluation Plan
Goal: Increase public trust and confidence in and build respect for the Palestinian Justice Sector

Component Objective 1: Professionalize the formal justice sector by increasing efficiency and effectiveness through targeted assistance to justice sector institution and other bodies

Result	Indicator	Indicator Definition	Baseline	Frequency of Data Reporting	Data Source & Method of Collection	Targets				
						FY 2008	FY 2009			
							Q1	Q2	Q3	Q4
9. Improved efficiency in Notary Public Department services in pilot court	% increase in user satisfaction with Notary Public Department services	% increase in people rating Notary Public Department services "moderately satisfactory" or higher in Pilot Court: Ramallah. Will not be repeated in FY09.	63.5% user satisfaction, Ramallah pre-survey conducted Q4 FY2007	Pre & post renovation at selected sites	Survey, GIS Report (GIS Code D200C)	40%	N/A			
	No. of Notary Public Departments facilities improved	Number of Notary Public Department facilities improved with paint, furniture, remodeling, and repairs.	0: No activities impacting this indicator before Oct 1, 2007	Annually	Project activity reports, GIS Report (GIS Code D180B)	2	1	1	0	0
10. Improved functional organization and capacity of the AG and PP offices. (Pending USAID Approval)	No. of AG and PP staff trained (Pending USAID Approval)	Number of AG and PP staff trained in workshops, formal training, or continuing education sessions with Netham assistance. Disaggregated by gender, type of workshop, type of staff and location.	0: No activities impacting this indicator before Oct 1, 2007	Quarterly	Project Activity reports, GIS Report (GIS Code D182B)	0	0	25	25	0

Performance Monitoring and Evaluation Plan
Goal: Increase public trust and confidence in and build respect for the Palestinian Justice Sector

Component Objective 1: Professionalize the formal justice sector by increasing efficiency and effectiveness through targeted assistance to justice sector institution and other bodies

Result	Indicator	Indicator Definition	Baseline	Frequency of Data Reporting	Data Source & Method of Collection	Targets				
						FY 2008	FY 2009			
							Q1	Q2	Q3	Q4
11. Increased human resource capacity in the Justice Sector	USAID Operational Indicator: No. of Justice Sector Personnel that received USG training	Total number of Justice Sector personnel trained in workshops, formal training, or continuing education sessions with Netham assistance. Disaggregated by gender, type of workshop, type of personnel and location.	0: No activities impacting this indicator before Oct 1, 2007	Annually	Project reports, GIS report (GIS Code D200G)	330	825			
12. Increased court efficiency	USAID Operational Indicator: No. of USG-assisted courts with improved case management	Number of courts implementing improved case management practices including enhanced filing, archiving and closing processes, and improved automated systems, disaggregated by department and location.	0: No completed activities impacting this indicator before Oct 1, 2007	Annually	Project Activity reports, GIS report (GIS Code D200I)	5	5			

Performance Monitoring and Evaluation Plan										
Goal: Increase public trust and confidence in and build respect for the Palestinian Justice Sector										
Component Objective 2: Increase public knowledge and citizen engagement of rule of law issues by supporting public outreach and networking										
Result	Indicator	Indicator Definition	Baseline	Frequency of Data Reporting	Data Source and Method of Collection	Targets				
						FY 2008	FY 2009			
							Q1	Q2	Q3	Q4
1. Improved Civil Society Organization advocacy	No. of CSO's receiving grants to increase public awareness of Justice Sector	Number of Civil Society Organization receiving grants to increase public awareness of the Justice Sector	0: No activities impacting this indicator before Oct 1, 2008	Quarterly	Project Activity reports, GIS Report (GIS Code D185G)	0	1	3	2	0
2. Increased awareness of the rule of law among school students	No. of students receiving rule of law awareness information	Number of school students grades 1-9 receiving ROL awareness information through mock court programs, school visits to court houses, Trained Civic Ed Teachers, and distribution of education material. Disaggregated by location.	0: No activities impacting this indicator before Oct 1, 2007	Quarterly	Project Activity reports, GIS Report (GIS Code D185F)	100,000	TBD*	TBD*	TBD*	TBD*
	No. of primary and secondary teachers receiving training on ROL	Number of 1-9 grade teachers receiving training in workshops, formal training, and continuing education sessions on	0: No activities impacting this indicator before Oct	Quarterly	Project Activity reports, GIS Report (GIS Code D185H)	N/A	30	250	250	0

Performance Monitoring and Evaluation Plan
Goal: Increase public trust and confidence in and build respect for the Palestinian Justice Sector

Component Objective 2: Increase public knowledge and citizen engagement of rule of law issues by supporting public outreach and networking

Result	Indicator	Indicator Definition	Baseline	Frequency of Data Reporting	Data Source and Method of Collection	Targets				
						FY 2008	FY 2009			
							Q1	Q2	Q3	Q4
	awareness for students	ROL awareness with Netham assistance. Disaggregated by gender, type of workshop, type of staff and location.	1, 2008							
3. Increased awareness of rule of law among university students	No. of faculty receiving training	Number of university faculty receiving training in ROL awareness with Netham assistance. Disaggregated by gender, location.	0: No activities impacting this indicator before Oct 1, 2008	Annual	Project Activity reports, GIS Report (GIS Code D183C)	N/A	30			
	No. of new courses added	Number of new courses added to AQU Law and General Curricula with Netham assistance.	0: No activities impacting this indicator before Oct 1, 2008	Annual	Project Activity Reports, GIS Report (GIS Code D183B)	N/A	4			