

Quarterly Progress Report FOR USAID VIETNAM

I. Name of Grant

- 1. Name of Grantee: Health Volunteers Overseas (HVO)
- 2. Grant Number: 492-G-00-98-00011-00
- 3. Title of Project: Vietnam Rehabilitation Project
- 4. Date of Report Submission: 8 October, 2007
- 5. Reporting Period: July 1- September 30, 2007

II. Goals, Objectives and Progress to date

1. Summarized table of achievements

Objective 1: Support the activities of the Disability Forum (DF), now established as a local NGO called IDEA (Inclusive Development Action)

Outputs/Activities	Indicator	Overall target	Quarterly target	Quarterly Achievement	Achievement to-date
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<p>Disability Forum becomes an independent local organization</p>	<ul style="list-style-type: none"> - Legal status as a local NGO obtained - Bank account opened 	<p>To have legal status by early 2006</p>	<p>Raise the profile of IDEA as a new and legal NGO</p>	<p>A new project officer is recruited and started at the end of July 2007.</p> <p>JBIC (Japanese Bank of Cooperation) sets up a workshop on universal design of accessible transportation in Hanoi and HCM city. IDEA provides all logistic support.</p> <p>IDEA has discussed the future partnership with VSO, VNAH and MCNV.</p> <p>IDEA staff continues to build network during meetings of DDC, NGO Resource Centre, etc.</p>	<p>On target</p> <p>All positions at IDEA are filled.</p> <p>There is continuity after HVO withdrawal in the relationships between IDEA/DF and partners or other NGOs.</p> <p>Since IDEA is a legally established NGO, several NGOs contact IDEA for potential collaboration.</p>
<p>Capacity-building for DF staff</p>	<p>Staff of the DF will work independently with minimum supervision from HVO</p>	<ul style="list-style-type: none"> - 2 DF staff members will continue to be employed by the new NGO - Senior staff manage the new NGO smoothly 	<p>Provide support in organizational development and strategic planning to the new local NGO</p>	<p>HVO project director functions as advisor and provides on the job training for the vice executive officer</p> <p>The whole IDEA team benefits from training on improving work efficiency.</p>	<p>On target.</p> <p>All consultancies and training are completed.</p>
<p>Management & administrative training</p>	<ul style="list-style-type: none"> - All trainees learn management concepts - 75% of trainees rate courses as useful - Increased number of trained SHG leaders 	<ul style="list-style-type: none"> - 5 boards of provincial groups are trained after legal status obtained - 2-3 trainers in-house - 100 board members manage associations competently 	<p>Continue the series of provincial training events.</p>	<p>IDEA organizes a workshop on fundraising in HCM city for 22 participants</p>	<p>On target.</p> <p>12 women and 10 men participate in the training</p> <p>IDEA completed all agreed-upon training sessions.</p>

Organize national meetings on relevant topics related to disabilities issues	<ul style="list-style-type: none"> - Increased participation of PWDs in choosing topics & organizing tasks - All DF members understand development & legislation issues 	<ul style="list-style-type: none"> - Six conferences & meetings with 300 participants - At least 4 workshops/ conferences organized by provincial SHGs 	Organize the bi-monthly plenary meeting	The Plenary meeting of the DF is held at IDEA premises on July 5 and on September 6.	<p>On target: all meetings are held according to schedule</p> <p>Respectively 40 and 45 participants join in the plenary meetings.</p>
Distribution of Monthly Updates and other publications	<ul style="list-style-type: none"> - Monthly Updates are e-mailed, mailed, & posted to website - Increase to 700 e-mail subscribers 	<ul style="list-style-type: none"> - 12 Monthly Updates - 700 subscribers - 1,000 manuals for self-help groups & other barrier-free environment materials distributed 	<p>Distribute MUs monthly.</p> <p>Gather international and local news of interest.</p> <p>Complete editing for UNESCAP book</p>	<p>The MU editing and distribution routinely occurred.</p> <p>Volunteers support the gathering of relevant articles about PWD.</p> <p>IDEA identifies the printing house and the first and second modules of the UNESCAP manual are printed in September.</p>	<p>On target.</p> <p>A selection of articles about PWD is sent via the disability web list</p> <p>Two manuals are printed with 800 copies of each. IDEA distributed them immediately to the groups.</p>
Expanded activities of DF and enhanced status	Increased membership	<ul style="list-style-type: none"> - Updated directories of local and foreign organizations 	<p>Measure impact of DF through final evaluation</p> <p>Plan additional activities with relevant organizations and potential long-term partners</p>	<p>A team of consultants (national and international) completes the final evaluation of the DF.</p> <p>GTZ staff receives another training from IDEA staff about lobbying and advocacy.</p> <p>IDEA publishes and distributes an updated directory in Vietnamese and English.</p>	<p>Evaluation completed.</p> <p>IDEA staff provided 1.5 days of training to 40 GTZ staff</p> <p>All DF Members receive the updated directories</p>
Other training courses/events as required	One per quarter	One training or other event per quarter	None	N/A	Completed

Objective 2: Support VIETCOT students in the one-year orthotics specialty course

All activities in support of this Objective have been completed.

Objective 3: Strengthen university linkages

Outputs/Activities	Indicator	Overall target	Quarterly target	Quarterly Achievement	Achievement to-date
Provide advanced training for nurses at Hue Medical College	All nursing staff attend & develop teaching skills in theory & research	On-going professional contact among nurses	None	N/A	Completed
Conduct 2-3 workshops on nursing issues	Nursing skills & techniques are improved	100 nurses & others, students receive Temple University training	None	N/A	Completed
Donate manikin, teaching aids to skills labs	Donation improves quality of learning	Improve inventory in new skills labs	None	N/A	Completed

Objective 4: Develop professional capacities of nurses, PTs & physicians

All activities in support of this Objective have been completed.

Objective 5: Improve quality of care & management at Danang Rehab Center through PSBH

Outputs/Activities	Indicator	Overall target	Quarterly target	Quarterly Achievement	Achievement to-date
Improve diagnostic evaluation for CP & CVA patients	Better classification of CP patients	All MDs are able to accurately diagnose CP patients for type	No further interventions planned	N/A	Completed
Standardize MIS for patient records	Computerized record management system established	- All patient history & visits computerized - All patients receive ID cards	System fully functional, records computerized	N/A	Completed

Implement individual problem-solving activities	- All PoAs implemented & sustained - All staff understand & use problem-solving skill in their work	- All PoAs sustained - 30 staff of DRC & Hospital C become problem-solvers - DRC designated Problem-solving Hospital - 2-3 developed facilitators	No further interventions planned	N/A	Completed
Content experts visit 4 times per year or as needed	Positive response from staff reflected in assessment surveys	All teams improve technical skills in patient care	No further visits planned	N/A	Completed
Monthly monitoring of activities	Monthly progress reports are sent	Effective monitoring procedure	System in place	HVO hires a consultant who submits in August the report titled: "Lessons Learned from Quality Improvement in Health Care and Rehabilitation, a project implemented in Vietnam by HVO"	Completed

2. Summary of progress taken

After the departure of Le Hai Anh to pursue international studies, a new project manager was recruited and hence all positions in the IDEA team are filled with competent and experienced staff, of which 4 are people with disabilities. Additionally, there are many volunteers who continue to support IDEA. After the creation of IDEA's management board, an advisory committee will be set up. IDEA continues to spark interest and some people have already expressed their motivation to join. The spontaneous approach of IDEA by individuals or organizations who want to collaborate continues. It is clearly thanks to the legal status of IDEA.

Two consultants (one Vietnamese and one foreign) working on the final evaluation of the Disability Forum have submitted their report. A summary was sent out via the Disability list with the understanding that a complete version could be requested in English or Vietnamese.

HVO hired a consultant to record the lessons learned in the area of Quality Assurance in the Danang Rehabilitation Centre and Hospital C. In August, the consultant, HVO project director, and project manager worked closely together to finalize the report titled: "Lessons Learned from Quality Improvement in Health Care and Rehabilitation, a project implemented in Vietnam by HVO."

During this third quarter the team's investment in fundraising continued. Although there was no formal positive outcome, some potential donors are working with IDEA to identify specific funding needs. While the World Bank and the British Embassy have already supported IDEA this quarter with small grants, the British

Embassy has expressed interest in supporting IDEA for a more substantive amount; through the VSO volunteer, they plan to hold a meeting in early October to discuss IDEA's proposal.

The collaboration with GTZ continues: IDEA staff provided another training, this time about lobbying and advocacy. IDEA also supported its partnership with JBIC (Japanese Bank for International Cooperation) by assisting in the organization of their workshops in Hanoi and Ho Chi Minh City on the universal design of accessible transportation. Concurrently with the negotiations of new alliances, IDEA completed activities under the Innovation Day (2006), UNV, and AmCham funding. In addition, VSO has confirmed its ongoing support to IDEA and offers the opportunity to request another volunteer in 2008-2009.

The preparatory work for printing the modules of the UNESCAP manual was intensive and completed by mid-September. Eight hundred copies of each module were printed and distributed to the members of the Disability Forum. The printing was done at an enterprise that employs people with disabilities.

Regular activities such as the publication of the Monthly Update for the Self Help Groups and the organization of the Plenary Meeting were accomplished.

Due to the completion of HVO's grant funding for Vietnam, HVO staff was busy completing administrative and financial procedures related to the close-out.

3. Impact

The PWD groups and NGOs active in the area of disability in Vietnam and beyond have continued to benefit from training, dissemination of information and publications as realized by IDEA. The printing of two translated modules from the UNESCAP manuals, on Self-Help groups and on barrier-free environments, was a lengthy task and immense project which will be very beneficial.

With the closure of the USAID grant, this quarter was a significant one for HVO. During the final months of presence in Vietnam, HVO continued to offer management advice to IDEA aiming to provide the staff with the necessary skills to continue their operations. Currently, the IDEA team feels confident about the future; there are new funding opportunities arising every month and staff is well trained. IDEA's profile as a representative organization for PWDs is established and this has led to numerous collaborations in workshops of other organizations and congresses of governmental structures. Additionally, HVO has made it possible for IDEA to connect with national and international organizations which may result in future formal partnerships.

Thanks to the international connections, one IDEA staff member has achieved a scholarship for training on "Community Initiatives in Inclusion for Trainers and Planners of Community Disability Services". The sponsorship comes from AWID (Association of Women in International Development) and the three-month course will be held in India and jointly offered by the National Resource Centre for Inclusion, the Spastics Society of India, and the Centre for International Health and Development.

With the completion of the USAID-funded Vietnam Rehabilitation Project, HVO and IDEA joined efforts in completing activities and wrapping up administrative and logistical issues. Throughout the duration of the grant the devotion of all actors was significant, and the effort has even increased to ensure its smooth completion.

4. Constraints

N/A

5. Issues or upcoming events for which you would like USAID's support

No further need, since the grant has been completed.

III. Expenditures

Submitted separately.

IV. Plan of Action for the next quarter

The grant has now been completed.

V. Data collection

Plenary meeting June: 40 participants

Plenary meeting September: 45 participants

Training on improving work efficiency (internal): 10 participants

PWD group receiving training on fund raising: 22 participants

GTZ training: 40 participants

ACRONYMS:

APCD:	Asia-Pacific Development Center on Disabilities
AmCham:	American Chamber of Commerce
CP:	Cerebral Palsy
CVA:	Cerebral Vascular Accident
DF:	Disability Forum
DRC:	Danang Rehabilitation Center
EIDHR:	European Initiative for Democracy and Human Rights
IDEA:	Inclusive Development Action
ISPO:	International Society for Prosthetics & Orthotics
JICA:	Japan International Cooperation Agency
MCNV:	Medical Committee of Netherlands, Vietnam
MOH:	Ministry of Health
MOLISA:	Ministry of Labor, Invalids, and Social Affairs
MU:	Monthly Update
NCCD:	National Coordinating Committee for Disabilities
NLR:	Netherlands Leprosy Relief
PCM:	Project Cycle Management.
PSBH:	Problem Solving for Better Hospitals
PSBN:	Problem Solving for Better Nursing
PWD:	People with Disabilities
TAG:	HVO's Technical Advisory Group
UNIFEM:	United Nations Development Fund for Women
VABED:	Vietnamese Association of Business Enterprises of Persons with Disabilities
VFST:	Vietnam Foundation for Science and Technology
VIETCOT:	Vietnamese Training Centre for Orthopaedic Technologists
VINAREHA:	Vietnam Rehabilitation Association
VNA:	Vietnam Nurses' Association
VNAH:	Vietnam Assistance for the Handicapped
VVAF:	Vietnam Veterans of America Foundation