# **Fifth Quarterly Report**

## Enhancing HIV/AIDS Prevention and Improving Reproductive Health in Zimbabwe (Phase II)

July - September 2002









October 31st, 2002 Submitted by PSI/Zimbabwe to: Department for International Development (DfID) United States Agency for International Development (USAID/Harare) United States Agency for International Development/Washington/PPC/CDIE/DI HIV and TB Programme, Ministry of Health and Child Welfare National AIDS Council (NAC) Zimbabwe National Family Planning Council (ZNFPC) PSI/Washington Development Experience Clearinghouse

#### QUARTERLY PROGRESS REPORT

| Country:       Zimbabwe         PSI Project#:       Core:       39-942-01         Protector Plus Male Condom Social Marketing Project (MCSMP):       39-947-01         Care Female Condom Social Marketing Project (FCSMP):       39-949-01         ProFam Integrated Private Medical Sector (IPMS):       39-945-01         New Start Voluntary Counseling and Testing (VCT):       39-945-01         Targeted Communication Initiative (TCI):       39-946-01         Zimbabwe Social Marketing and BC Programme (DFID)       39-2019-81         Implementing Agency:       PSI/Zimbabwe         Start Date:       01 August 2001 USAID         01 February 2002 DFID       End Date:         31 July 2005 USAID       31 January 2006 DFID         Total Budget:       \$17,500,000 USAID         UKL 6,800,000 DFID       UKL 6,800,000 DFID         Carrent Obligation:       \$9,900,000 through 09/30/2003 USAID         Cost-Share Commitment:       \$4,414,825         Reporting Period Covered:       01 July 2002 – 30 September 2002         Date of Report:       October 31st, 2002 | Name of Activity:                | Enhancing HIV/AIDS Prevention and Improving Reproductive | e Health in Zimbabwe (Phase II) |
|--|----------------------------------|--|---------------------------------|
| Protector Plus Male Condom Social Marketing Project (MCSMP): 39-947-01<br>Care Female Condom Social Marketing Project (FCSMP): 39-949-01<br>ProFam Integrated Private Medical Sector (IPMS): 39-940-01<br>New Start Voluntary Counseling and Testing (VCT): 39-945-01<br>Targeted Communication Initiative (TCI): 39-945-01<br>Zimbabwe Social Marketing and BC Programme (DFID) 39-2019-81Implementing Agency:PSI/ZimbabweStart Date:01 August 2001 USAID<br>01 February 2002 DFIDEnd Date:31 July 2005 USAID<br>31 January 2006 DFIDTotal Budget:\$17,500,000 USAID<br>UKL 6,800,000 DFIDCurrent Obligation:\$9,900,000 through 09/30/2003 USAID<br>Cost-Share Commitment:Reporting Period Covered:01 July 2002 – 30 September 2002  | Country:                         | Zimbabwe   |                                 |
| Care Female Condom Social Marketing Project (FCSMP):       39-949-01         Profram Integrated Private Medical Sector (IPMS):       39-945-01         New Start Voluntary Counseling and Testing (VCT):       39-945-01         Targeted Communication Initiative (TCI):       39-946-01         Zimbabwe Social Marketing and BC Programme (DFID)       39-2019-81         Implementing Agency:       PSI/Zimbabwe         Start Date:       01 August 2001 USAID         01 February 2002 DFID       31 January 2006 DFID         End Date:       31 July 2005 USAID         31 January 2006 DFID       UKL 6,800,000 DFID         Current Obligation:       \$9,900,000 through 09/30/2003 USAID         Cost-Share Commitment:       \$4,414,825         Reporting Period Covered:       01 July 2002 – 30 September 2002   | PSI Project#:                    | Core:  | 39-942-01                       |
| ProFam Integrated Private Medical Sector (IPMS):39-950-01New Start Voluntary Counseling and Testing (VCT):39-946-01Targeted Communication Initiative (TCI):39-946-01Zimbabwe Social Marketing and BC Programme (DFID)39-2019-81Implementing Agency:PSI/ZimbabweStart Date:01 August 2001 USAID01 February 2002 DFIDEnd Date:31 July 2005 USAID31 July 2005 USAID31 July 2006 DFIDCurrent Obligation:\$9,900,000 through 09/30/2003 USAIDCost-Share Commitment:\$4,414,825Reporting Period Covered:01 July 2002 – 30 September 2002   |                                  |  |                                 |
| New Start Voluntary Counseling and Testing (VCT):39-945-01<br>39-946-01<br>2imbabwe Social Marketing and BC Programme (DFID)Implementing Agency:PSI/ZimbabweStart Date:01 August 2001 USAID<br>01 February 2002 DFIDEnd Date:31 July 2005 USAID<br>31 January 2006 DFIDTotal Budget:\$17,500,000 USAID<br>UKL 6,800,000 DFIDCurrent Obligation:\$9,900,000 through 09/30/2003 USAID<br>01 Fully 2002 - 30 September 2002   |                                  |  |                                 |
| Targeted Communication Initiative (TCI):39-946-01<br>39-2019-81Implementing Agency:PSI/ZimbabweStart Date:01 August 2001 USAID<br>01 February 2002 DFIDEnd Date:31 July 2005 USAID<br>31 January 2006 DFIDTotal Budget:\$17,500,000 USAID<br>UKL 6,800,000 DFIDCurrent Obligation:\$9,900,000 through 09/30/2003 USAID<br>\$4,414,825Reporting Period Covered:01 July 2002 – 30 September 2002   |                                  | <b>ProFam Integrated Private Medical Sector (IPMS):</b>  | 39-950-01                       |
| Zimbabwe Social Marketing and BC Programme (DFID)39-2019-81Implementing Agency:PSI/ZimbabweStart Date:01 August 2001 USAID<br>01 February 2002 DFIDEnd Date:31 July 2005 USAID<br>31 January 2006 DFIDTotal Budget:\$17,500,000 USAID<br>UKL 6,800,000 DFIDCurrent Obligation:\$9,900,000 through 09/30/2003 USAID<br>44,414,825Reporting Period Covered:01 July 2002 – 30 September 2002  |                                  |  | 39-945-01                       |
| Implementing Agency:       PSI/Zimbabwe         Start Date:       01 August 2001 USAID<br>01 February 2002 DFID         End Date:       31 July 2005 USAID<br>31 January 2006 DFID         Total Budget:       \$17,500,000 USAID<br>UKL 6,800,000 DFID         Current Obligation:       \$9,900,000 through 09/30/2003 USAID         Cost-Share Commitment:       \$4,414,825         Reporting Period Covered:       01 July 2002 – 30 September 2002   |                                  |  | 39-946-01                       |
| Start Date:01 August 2001 USAID<br>01 February 2002 DFIDEnd Date:31 July 2005 USAID<br>31 January 2006 DFIDTotal Budget:\$17,500,000 USAID<br>UKL 6,800,000 DFIDCurrent Obligation:\$9,900,000 through 09/30/2003 USAID<br>UKL 4,414,825Reporting Period Covered:01 July 2002 – 30 September 2002  |                                  | Zimbabwe Social Marketing and BC Programme (DFID)        | 39-2019-81                      |
| 01 February 2002 DFIDEnd Date:31 July 2005 USAID<br>31 January 2006 DFIDTotal Budget:\$17,500,000 USAID<br>UKL 6,800,000 DFIDCurrent Obligation:\$9,900,000 through 09/30/2003 USAIDCost-Share Commitment:\$4,414,825Reporting Period Covered:01 July 2002 – 30 September 2002   | Implementing Agency:             | PSI/Zimbabwe   |                                 |
| 01 February 2002 DFIDEnd Date:31 July 2005 USAID<br>31 January 2006 DFIDTotal Budget:\$17,500,000 USAID<br>UKL 6,800,000 DFIDCurrent Obligation:\$9,900,000 through 09/30/2003 USAIDCost-Share Commitment:\$4,414,825Reporting Period Covered:01 July 2002 – 30 September 2002   | Start Date:                      | 01 August 2001 USAID                                     |                                 |
| 31 January 2006 DFID         Total Budget:       \$17,500,000 USAID<br>UKL 6,800,000 DFID         Current Obligation:       \$9,900,000 through 09/30/2003 USAID         Cost-Share Commitment:       \$4,414,825         Reporting Period Covered:         01 July 2002 – 30 September 2002   |                                  |  |                                 |
| 31 January 2006 DFID         Total Budget:       \$17,500,000 USAID<br>UKL 6,800,000 DFID         Current Obligation:       \$9,900,000 through 09/30/2003 USAID         Cost-Share Commitment:       \$4,414,825         Reporting Period Covered:         01 July 2002 – 30 September 2002   | End Date:                        | 31 July 2005 USAID                                       |                                 |
| UKL 6,800,000 DFID         Current Obligation:       \$9,900,000 through 09/30/2003 USAID         Cost-Share Commitment:       \$4,414,825         Reporting Period Covered:       01 July 2002 – 30 September 2002  |                                  |  |                                 |
| UKL 6,800,000 DFID         Current Obligation:       \$9,900,000 through 09/30/2003 USAID         Cost-Share Commitment:       \$4,414,825         Reporting Period Covered:       01 July 2002 – 30 September 2002  | Total Budget:                    | \$17,500,000 USAID                                       |                                 |
| Cost-Share Commitment:       \$4,414,825         Reporting Period Covered:       01 July 2002 – 30 September 2002  |                                  |  |                                 |
| Reporting Period Covered:       01 July 2002 – 30 September 2002   | Current Obligation:              | \$9,900,000 through 09/30/2003 USAID                     |                                 |
|  | Cost-Share Commitment:           | \$4,414,825  |                                 |
|  |                                  |  |                                 |
| Date of Report: October 31st, 2002   | <b>Reporting Period Covered:</b> | 01 July 2002 – 30 September 2002                         |                                 |
|  | Date of Report:                  | October 31st, 2002                                       |                                 |

| Country Representative: | Andrew Boner  |
|-------------------------|---------------|
| Program Manager:        | Katie Schwarm |

#### I. Executive Summary and Analysis of Quarterly Activities and Performance

#### a) Sales and Commodities:

#### **Quarterly Sales**

Performance

|                             | QUARTE    | ER 3, 2002          | 200                 | )2                | Project-         | Four -year       |                |          |
|-----------------------------|-----------|---------------------|---------------------|-------------------|------------------|------------------|----------------|----------|
| Product/Service             | Qtr Sales | Quarterly<br>Target | Annualized<br>Sales | Annual<br>Target* | to-date<br>sales | LOP<br>Target ** | % time<br>burn | % target |
| Protector Plus              | 6,772,800 | 4,876,000           | 21,575,907          | 18,400,000        | 23,945,000       | 50,000,000       | 31.25%         | 47.89%   |
| Care Female Condom          | 247,640   | 118,400             | 611,067             | 400,000           | 720,874          | 700,000          | 31.25%         | 103%     |
| Duofem oral contraceptive   | 118,990   | 90,000              | 462,773             | 360,000           | 426,610          |                  |                |          |
| Marvelon oral contraceptive | 112,610   | 75,000              | 504,560             | 300,000           | 527,290          |                  |                |          |
| Exluton oral contraceptive  | 85,690    | 45,000              | 331,733             | 180,000           | 325,650          |                  |                |          |
| Subtotal – Orals            | 317,290   | 210,000             | 1,299,067           | 840,000           | 1,453,400        |                  |                |          |
| Depo-Provera injectable     | 20,869    | 15,000              | 66,565              | 60,000            | 67,276           |                  |                |          |
| Hormonal CYPs               | 29,624    |                     | 116,570             | 79,615            | 115,246          | 160,000          | 31.25%         | 72.03%   |
| New Start VCT clients       | 15,997    | 16,305              | 55,055              | 60,000            | 65,597           | 150,000          | 31.25%         | 43.73%   |

\* Annual targets are internal to PSI/Z.

\*\* The 4-year LOP targets are those established in the logframes.

The New Start network of 13 voluntary counselling and HIV testing centers saw a record 15,997 clients this quarter, a 5% increase over the previous quarter's number. Most of this growth in client flow can be attributed to an advertising blitz that occurred during the World Cup soccer tournament on radio and TV. The blitz included the launch of the new Get Real campaign, a joint call-in promotion conducted with Spar Supermarkets and EcoNet, and a price promotion for targeting men. The Get Real campaign is the third campaign launched for New Start with the objective of providing social support to young people to encourage them to know their status whether positive or negative. PSI/Z also opened an integrated center in Victoria Falls in partnership with the Vic Falls City Health department at the Chinotimba clinic. At the current rate of growth, New Start will see a projected 57,000-58,000 clients before the end of the calendar year. This represents a growth of almost 33% over 2001 figures.

New Start in Zimbabwe compares favorably with other VCT service networks in sub-Saharan Africa in terms of its initial client flows. In Uganda, a country with a population of about 25 million where VCT is believed to have played an important role in decreasing HIV prevalence over the last decade, the AIDS Information Center (AIC) operates roughly 51 VCT centers: 47 in partnerships and four as

stand-alone (direct) centers. This network was established beginning in 1990 and since then the AIC has seen between 40,000 and 70,000 clients annually. Assuming all of these clients are first-time users, (and some estimates indicate that as many as 40% of the current client flow comprises repeat users), about 5% of the sexually active adult population of Uganda have availed themselves of VCT services in the past ten years. About 0.5% of the sexually active population of Uganda use VCT services annually.

In Botswana, a network of roughly twelve, recently-established VCT centers supported by the Centers for Disease Control handles just under 30,000 clients annually. PSI/Botswana provides communications support for this network which is branded Tebelopele and has a similar rising-sun logo to that of New Start. Botswana is a small, relatively wealthy country of 1.4 million people where a pilot is underway to provide anti-retroviral drugs to HIV-positive people who wish to use them. In Botswana, an impressive 4% of its sexually active population uses VCT each year. Even at that rate, the monthly client flow through any given VCT center in Botswana is less than that through the larger direct centers in Uganda or Zimbabwe.

By comparison, Zimbabwe's New Start network, in its third full year of operation, will see an estimated 60,000 clients through 14 centers or about 1% of the sexually active adult population. After three full years in operation, New Start's cumulative total constitutes approximately 1.7% of the adult population of reproductive age in Zimbabwe.

New Start will continue to grow in the future by opening more sites in larger urban areas like Chitungwiza and Harare, through expanding mobile outreach services in partnership with supporting organizations and through a district-level initiative linked to the provision of PMTCT services. Service integration will play an increasing role in New Start implementation, not only through linkages with PMTCT, but also with ZNFPC family planning services and the integration of Family Planning and STI treatment services into some of the larger urban New Start centers.

Protector Plus (PP) and care female condom sales both reached record levels this quarter with a 45% and 81% increases over the previous quarter's figures. In the case of PP, some of this growth can be attributed to new partnerships with Coke Central Africa and its distributor United Bottlers which are collaborating with PSI/Z to make condoms available through it depots in more rural areas less often serviced by PSI. Roughly 20 United Bottlers's depots now stock condoms and roughly 100 new outlets in rural areas have been reached in this manner. It is estimated that about 100,000 condoms a month sell through these outlets.

PSI/Z also launched a new PP ad campaign (What Smart Guys are Wearing) which focuses on increasing brand appeal to younger customers and increasing peer support for use of condoms.

Both care and PP are selling though approximately 200 new retail outlets which were opened during the quarter. PSI/Z is now working on increasing the size of its sales force and the vehicles available to its agents to ensure more frequent visits to a larger number of outlets which will avoid or reduce the period of temporary retail-level stocks outs.

Quarterly Report July – September 2002

Of the 247,640 female condoms sold during the quarter, roughly 70,000 were sold through the hair salon promotions being carried out in Harare (15 outlets), Mutare (7), Chitungwiza (4) and Mabvuku (3). The hair salon initiative capitalizes on the opportunity to talk at length with a female customer about female condoms and VCT, both products and services that are new and require more interpersonal communication support. Hair salon workers are trained to talk about both care and VCT and provide female condom demonstrations.

ProFam's line of hormonal contraceptives delivered more than 29,000 CYPs during the quarter, just short of the record first quarter of 2002 in which 30,746 CYPs were delivered. This continues the very high sales trend for oral and injectable contraceptives this year – almost two to three times the volumes moved last year. ProFam continued its attempts to reach out to lower-income consumers by securing a license from the MCAZ to allow non-dispensing doctors to dispense contraceptives under the ProFam project which enables doctors serving in high density suburbs to serve the lower income groups. PSI/Z also made progress toward launching a dedicated pill for emergency contraception, a traditionally youth-oriented method. Roughly 92% of ProFam users were found to belong to LSM 1-6 in a survey conducted in 2001. A further breakdown of that figure revealed that 5% came from LSM 1-2, 20% from LSM 3-4 and the remaining 67% from LSM 5-6.

The high sales performance of this year is probably in part attributable to the fact that PSI/Z has not increased significantly its retail price for its products despite rampant price inflation in the commercial sector. PSI/Z recognizes that despite the low real value of its consumer sales price, as a percentage of disposable income, the local currency amount remains significant, especially in the current economic context of large and frequent price increases and increasing unemployment.

During the quarter, PSI/Z launched its soap opera, Studio 263. Initial quality problems and perhaps an over-publicized launch brought early criticism in the print media. However, with attention to improving the quality issues (e.g. sound quality, photographic direction and attention to scripting and message development), the program has improved. In a recent survey conducted by an independent South African research firm, it was encouraging to learn that Studio 263 and This is Life (PSI/Z's well-received talk show which explores more complex behavioral issues in a 50-minute talk-show format) enjoyed on an average 1.6 mn and 1.2 mn viewers per episode respectively during the month of September. These two programs emerged as the top of the chart programs only after the 8pm News which had a viewership of 1.9 mn.

#### Narrative Report by Activity <u>New Start Voluntary Counseling and Testing Services</u>

#### I. Goals for this quarter and progress against those goals

• Assist MOHCW with hiring and orientation of person in new position for VCT coordination

The post was filled in and the incumbent assumed duty on 1 October 2002.

• Assist MoHCW in preparing a VCT pilot initiative at selected district hospitals.

The assessment was carried out in August 2002, a draft report has been produced, and awaits approval by the MOHCW.

• Overcome the absence of the long-time VCT Director whose resignation became effective at the end of the current quarter.

Transition accomplished and VCT unit operating smoothly.

• Prepare and launch new Chitungwiza and Victoria Falls sites

Victoria Falls site was opened on 13 September and officially launched by the Minister of Health and Child Welfare and the US Ambassador to Zimbabwe on 20 September 2002. Chitungwiza site opening delayed due to importation delays for essential renovation materials but expected to open in October.

• Further standardize and expand rotational service provision (outreach)

Outreach services continue to be expanded from the free-standing sites. Guidelines and checklist have been distributed to all integrated sites.

• Coordinate with integrated sites for the renewal of operating agreements

Delays in renewal due to competing priorities. Draft operating agreements will be sent out early next quarter.

• Coordinate with ZAPSO and MOHCW for Nelson Mandela Avenue site transferal to New Start

PSI took over the Savvas Flats site formerly run by ZAPSO and is currently renovating the site.

• Finalize proposal and budget for the VCT longitudinal study

#### Finalized.

• Conduct mystery client exercise to assess quality of service offered at New Start centres

Mystery client survey completed end of Sept. Draft report not yet received from agency.

- Evaluate the impact of promotions on demand for New Start VCT services
- Publish extended versions New Start VCT abstracts presented at the XIV international AIDS conference

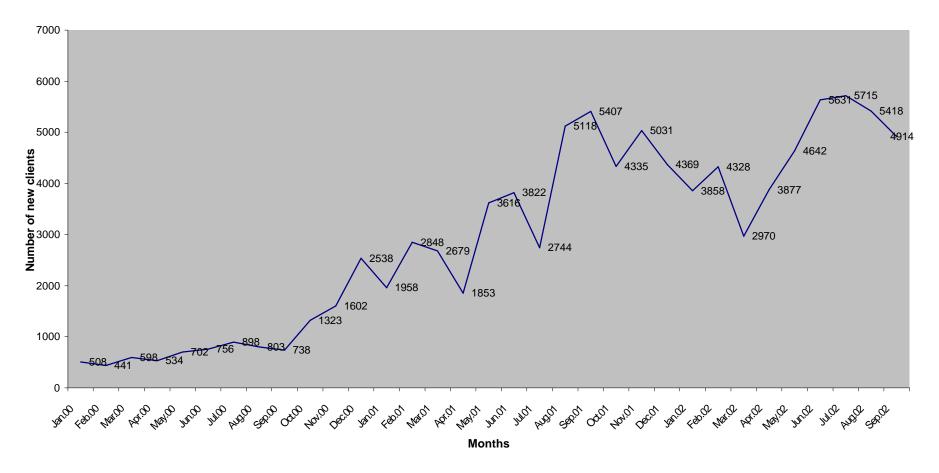
## II. Highlights of work-in-progress; key strengths, weaknesses, opportunities and threats; and overall status of program.

The thirteen New Start Centres, which are currently operational, are Harare City (Harare), Chinhoyi Hospital (Chinhoyi), Triangle Hospital (Triangle), Matabeleland AIDS Council (MAC) (Bulawayo), Wankie Colliery Hospital (Hwange), Bindura Hope Humana (Bindura), Mutare City (Mutare), Nkulumane Clinic (Bulawayo), Gweru City (Gweru), New Africa House (NAH) Harare, Bulawayo Direct Site (BDS) (Bulawayo) Gwanda Hospital (Gwanda) and Victoria Falls. The table below shows the cumulative new visits from 1999 to September 2002, and the graph shows monthly client figures from January 2000 for the thirteen centres.

Table 1. New client visits by site by month (January 2002 to September 2002).

|          | Deter             |      |            | <b>A</b>   |            |            |            |            |            |            |             |            | 0          |       |
|----------|-------------------|------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|------------|------------|-------|
|          | Date of<br>pening | Cum. | Cum.<br>00 | Cum.<br>01 | Jan.<br>02 | Feb.<br>02 | Mar<br>.02 | Apr<br>.02 | May<br>.02 | Jun.<br>02 | July.<br>02 | Aug.<br>02 | Sep.<br>02 | Total |
| One      | pennig            | ſ    |            |            | 02         | 02         | .02        | .02        | .02        | 02         |             | 02         | 02         |       |
|          | 9 Oct`            |      |            |            |            |            |            |            |            |            |             |            |            |       |
|          | 00                | -    | 182        | 1904       | 015        | 096        | 446        | 2079       | 2256       | 2813       | 3040        | 2633       | 128        | 4 592 |
| BFS      | 1 Aug.01          |      |            |            |            |            |            |            |            |            |             |            |            |       |
| БГЭ      |                   | _    | _          | 027        | 18         | 46         | 61         | 529        | 788        | 951        | 915         | 831        | 51         | 0 417 |
|          | 31 Mar            |      |            | 02.        |            |            |            |            |            |            |             |            |            | 0 111 |
| Harare   | '99               |      |            |            |            |            |            |            |            |            |             |            |            |       |
| City     |                   | 1219 | 2836       | 2850       | 45         | 313        | 64         | 43         | 287        | 41         | 56          | 12         | 98         | 564   |
|          | 2 May'<br>00      |      |            |            |            |            |            |            |            |            |             |            |            |       |
| Gweru    | 00                | _    | 80         | 945        | 161        | 208        | 115        | 177        | 228        | 45         | 01          | 58         | 97         | 215   |
|          | 17 Feb'           |      |            |            |            |            |            |            |            |            |             |            |            |       |
| Mutare   | 00                |      |            |            |            |            |            |            |            |            |             |            |            |       |
|          | 10.4              | -    | 827        | 2351       | 250        | 279        | 190        | 261        | 376        | 39         | 72          | 58         | 17         | 220   |
| Nkuluma  | 10 Apr'           |      |            |            |            |            |            |            |            |            |             |            |            |       |
| e        | 00                | -    | 388        | 452        | 102        | 127        | 93         | 97         | 138        | 39         | 44          | 57         | 23         | 960   |
|          | 18 Aug            |      |            |            | -          |            |            | -          |            |            |             | -          | -          |       |
| MAC      | '99               |      |            |            |            |            |            |            |            |            |             |            |            |       |
|          | 00 100            | 47   | 2363       | 951        | 199        | 262        | 203        | 182        | 237        | 62         | 213         | 279        | 34         | 9 032 |
|          | 26 Jan<br>'00     |      |            |            |            |            |            |            |            |            |             |            |            |       |
| Binaara  |                   | -    | 1390       | 3233       | 111        | 259        | 182        | 159        | 133        | 60         | 167         | 192        | 190        | 6 176 |
|          | 16 Apr            |      |            |            |            |            |            |            |            |            |             |            |            |       |
| Chinhoy  | '99               |      |            |            |            |            |            |            |            |            |             |            |            |       |
|          | 29                | 158  | 387        | 1055       | 7          | 4          | 41         | 60         | 68         | 36         | 7           | 84         | 109        | 456   |
| Gwanda   |                   |      |            |            |            |            |            |            |            |            |             |            |            |       |
| Owallaa  | agui              | -    | -          | 177        | 23         | 51         | 19         | 25         | 59         | 1          | 0           | 3          | 4          | 522   |
|          | 20 Apr            |      |            |            |            |            |            |            |            |            |             |            |            |       |
| Triangle | '99               |      |            |            |            |            |            |            |            |            |             |            |            | 0.45  |
|          | 23 Aug            | 67   | 87         | 63         | 4          | 78         | 44         | 4          | 3          | 4          | 0           | 2          | 9          | 845   |
|          | .99               |      |            |            |            |            |            |            |            |            |             |            |            |       |
| Wankie   |                   |      |            |            |            |            |            |            |            |            |             |            |            |       |
|          |                   | 26   | 01         | 172        | 13         | 15         | 12         | 11         | 9          | 5          |             | 9          |            | 373   |
|          | 13Sep.            |      |            |            |            |            |            |            |            |            |             |            | 74         |       |
| alls     | 02                |      |            |            |            |            |            |            |            |            |             |            | 74         | 74    |
|          |                   | 1    |            |            |            |            |            |            |            |            |             |            |            |       |
| Total    |                   |      |            |            |            |            |            |            |            |            |             |            |            |       |
|          |                   |      |            |            |            |            |            |            |            |            |             |            | 914        |       |
|          |                   | 2217 | 1441       | 3780       | 858        | 328        | 2970       | 3877       | 642        | 636        | 715         | 418        |            | 8 796 |

#### VCT new clients by month: January 2000 to September 2002

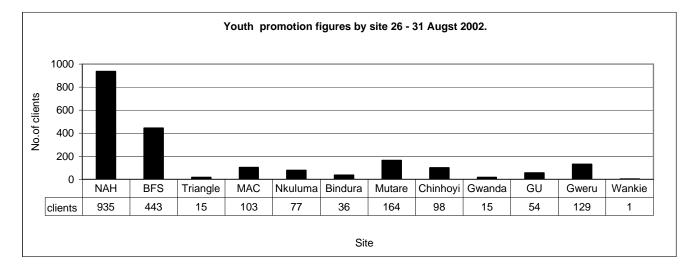


Quarterly Report July – September 2002

A cumulative figure of 98 796 new clients was seen from April 1999 to September 2002 of which 41 228 were seen between January and September 2002. A total of 16 047 new clients were seen during this quarter compared to 14 155 seen last quarter, an increase of 13.4 %. The high number of new clients attained over the period in the New Start Network is primarily attributable to the effects of special price promotions and the Get Real advertising campaign which began advertising alongside various promotions during the World Cup.

New Africa House (NAH) contributed the highest percentage (49%) to the total number of clients seen during the second quarter of 2002, while Bulawayo Direct Site (BDS) contributed 16%. The two direct sites contributed 65% of the total new clients seen this quarter. It can be observed that NAH had an increase of 9.1% (7148 to 7801), Mutare 15.9% (1076 to 1247), Nkulumane 13.4% (374 to 424), Gweru recorded an increase of 22% (484 to 590), MAC 2.6% (664 to 681) this quarter when compared to the previous reporting period. Chinhoyi recorded an increase of 47.7% (264 to 390); this quarter. Harare City had an increase of 17.5% (822 to 966) and Bindura 21.5% (452 to 549) in the number of new clients seen during the third quarter of 2002 when compared to the second quarter of 2002. Gwanda recorded a decrease of 165 to 137 (17%) while Triangle recorded a decrease of 5.5% (181 to 171) during the period under review.

Table 2. Promotion figures: New individual female client visits by site during the Youth promotion - 26 to 31 August 2002.



A total of 2070 new clients were seen in the New Start network during the one week Youth promotion from 26 to 31 August 2002 of which 66.5% were seen at the two free standing sites.

Quarterly Report July – September 2002

#### Challenges of the quarter and actions taken to address them:

- 1. Prepared for New Start special promotions in August 2002.
- Communicated with sites on the forth-coming special promotion.
- Distributed extra supplies needed for the promotion.
- Developed mass media campaign for the Youth free promotion.
- 2. Renovations and preparations for opening of new sites and services.
- Victoria Falls New Start centre opened on Sept. 13 and officially launched by Min. of Health and U.S. Ambassador on Sept. 20. Development and airing of new mass media campaign to launch the Victoria Falls site.
- Permission from city health authorities to use facilities at New Africa House (Harare) and Bambanani (Bulawayo) for New Start plus services.
- Savvas Flats (formerly ZAPSO site) renovations commenced. Site due to open in Oct.
- Chitungwiza preparations continuing. Site due to open in October.
- 3. Stress on counsellors seemed to be increasing.
- New Start retreats for all affiliated staff were held at Great Zimbabwe the weekends of Sept. 6 and 13.
- A new psychologist was contracted to develop stress management programs for staff.
- 4. Successfully carried out negotiations for New Start to start sponsoring the Sunday soccer programme on Television.
- 5. Developed the opening and closing billboards for Sunday soccer programme on Television.
- 6. The posters for the Get Real campaign were printed.

#### III Goals for following quarter (October – December, 2002).

- Open sites in Chitungwiza and Savvas Flats.
- Commence operation of New Start Plus services (family planning and STI diagnosis/treatment) at NAH and Bambani sites.

- Recruit and hire new staff for scaling up services in terms of numbers and geographic distribution.
- Continue trying to improve coordination with MOHCW via orientation of the new Counseling Coordinator and increased communications.
- Coordination with MOHCW and USAID to establish the way forward with regard to provision of VCT at the district level.
- Coordinate with MOHCW to organize a VCT stakeholders workshop.
- Development of training videos to use in counselor training. Conduct Part I and Part II Counselor Trainings.
- Commence work on the second phase of the Get Real campaign focusing on the key benefits of convenience, affordability and confidentiality.
- Finalize the erection of billboards for the new Get Real campaign.

#### INTEGRATED PRIVATE MEDICAL SECTOR (IPMS) AND AIDSCORP

#### 1. Executive Summary

- a. Screening of Cancer of the Cervix Training of nurses was suspended as there is only one referral centre Spilhaus for management of CaCx due to shortage of cryo surgery equipment. Therefore the clinic later realized that it is not ideal to create demand they cannot meet. The Department of Obstetrics and Gynaecology University of Zimbabwe are in the process of writing a proposal for funding to procure more equipment for the various clinics.
- **b.** Jadelle (two-rod levonorgestrel implant) Registration still in progress is expected in October 2002.
- c. Health Portal System where PSI/Z will provide computer, internet access, computer/web training and a comprehensive online health portal is at an advanced stage.
  - Computers have been ordered
  - Providers have been identified
  - Training has been scheduled for November
  - A Web Portal Co-ordinator has been identified.

#### d. Emergency Contraception

- Minister of Health and Child Welfare and other stakeholders senzitised on Emergency Contraception.
- Baseline survey underway
- Developing of marketing plan in progress with the assistance of Maxine Eber from PSI/W.

#### e. Advocacy

- Lobby for independent nurses' NAMAS claim number and approval to procure, prescribe and dispense antibiotics.
- Lobby to sell ProFam products through ZNFPC outlets
- Non-dispensing doctors awarded permission to procure and dispense ProFam products.

#### **II. NARRATIVE REPORT BY ACTIVITY**

#### Goals for this quarter and progress against those goals

#### **IPMS**

#### **a.** Sales and Distribution

- Sell through Geddes and Field Support Specialists a target of 15 000 vials of Depo Provera, 25 000 cycles Marvelon, 30 000 cycles Duofem and 15 000 cycles of Exluton.
- Obtain sales figures every month to monitor progress against targets

#### **b.** Training

#### Conduct:-

- Nurses' HIV Counselling and STI Management Refresher course 9<sup>th</sup> 12<sup>th</sup> July
- Doctors' HIV Counselling and STI Management Refresher course 20<sup>th</sup> 21<sup>st</sup> July
- Doctors' IUD/Norplant insertion and removal course 5<sup>th</sup> 7<sup>th</sup> August 2002
- Over the Counter Pharmacy Staff (OTC) VTC Orientation and IPC Skills workshop 22nd attended

#### c. Support and Follow Up

- FSS to continue with support and follow-up visits of ProFam network members
- FSS to continuously recruit more private medical providers into the network.

#### d. Product Marketing

- Merchandise outlets continuously
- Conduct trade visits
- FSS to organize monthly ProFam neighbourhood meetings with service providers

Quarterly Report July – September 2002

- Sell products to trained service providers
- e. I E C
- Continue distribution of posters and brochures

#### AIDSCORP

#### a. Training

Educate high-risk groups in colleges, estates, mines and companies i.e. youth, truckers, CSWs, uniformed officials and informal traders on STD/HIV/AIDS prevention.

#### Highlights of work-in-progress; key strengths, weaknesses, opportunities and threats; and overall status of program

#### **Key Accomplishments**

#### IPMS

#### a. SALES

• Sales figures for Marvelon of 112,610 cycles, Duofem 118,990 cycles, Exluton of 85,690 cycles and Depo Provera 20,869 vials were above the quarterly sales targets of 75 000, 90,000, 45 000 cycles and 15 000 vials respectively.

#### **b. TRAINING**

- 23 participants attended the Nurses' HIV Counselling and STI Management Refresher course held in Harare on  $9^{th} 12^{th}$  July.
- 13 participants attended the Doctors' HIV Counselling and STI Management Refresher course held in Bulawayo on  $20^{th} 21^{st}$  July
- 20 participants attended the Doctors' IUD/Norplant insertion and removal course held on  $5^{th} 7^{th}$  August 2002.
- Nineteen (19) Over the Counter Pharmacy staff (OTC) attended a VCT Orientation and IPC Skills workshop held in Masvingo on 22<sup>nd</sup> September.

#### c. MARKETING

• Identified a health journalist to work with the marketing department to produce a ProFam Quarterly Newsletter.

#### d. WORKPLAN

• The August 2002 to July 2003 workplan being revisited.

#### AIDSCORP

- AIDSCORP is changing its focus towards worksites. The programme will be tailor-made to suite each company's HIV/AIDS prevention needs. Also the programme will be used as a cost recovery intervention as it is going to charge all in-puts to the relevant company after preparing a budget according to the company's needs. The following trainings were conducted:-
  - Unifreight Orientation on STI/HIV/AIDS and the importance of personal risk assessment and voluntary counselling and testing workshop for Peer Educators held on 21<sup>st</sup> 22<sup>nd</sup> August in Bulawayo. Thirty-six (36) participants attended.
  - AIDSCORP training on HIV/AIDS prevention for BP Shell staff and management in Harare held on 24<sup>th</sup> 27<sup>th</sup> September 2002. 112 participants have attended so far.
- A brochure indicating the goal and activities of AIDSCORP is currently underway for the market.
- The training modules were revised and updated.

#### **STRENGTHS**

#### IPMS

- Administration Increased number of Field Support Specialist for more effective implementation
- Sales Excellent distribution coverage by Geddes and the Field Support Specialists.
- **Emergency Contraception** Launch Emergency Contraception in the market which will contribute in meeting the needs of the youth.

- **Dispensing License** A license was awarded by the MCAZ to allow non-dispensing doctors to dispense contraceptives under the ProFam project which enables doctors serving in high density suburbs to serve the low income groups.
- **Cervical Cancer** Expanded Reproductive Health services among ProFam network doctors by incorporating screening of Ca Cx using acetic acid in the August 2002 IUD/Norplant insertion and removal course.
- **Health Portal** Introduce a health portal program for the network members as a way of cutting costs on training and keeping providers abreast on current reproductive health issues.

#### **OPPORTUNITIES**

- The residents of Kwekwe and Masvingo highlighted the need for New Start Centres in their areas.
- Rural Outreach programme and the possibility of setting up mobile clinics in areas not serviced by ZNFPC.
- Distribute contraceptives through ZNFPC so as to reach the bulk of the poor.

#### **THREATS**

• The Rural Outreach might be viewed by ZNFPC as a threat/competition.

#### AIDSCORP

#### **STRENGTHS**

- Increase the number of trucking companies in the AIDSCORP programme.
- Managed to penetrate the police force
- Increase staff for more effective implementation
- Work with more CSW groups in promoting safer sex.
- Mobilizing for New Start Centre

- Penetrate more companies with high-risk groups e.g. mines/estates.
- Penetrate more colleges and church groups so as to reach more youth.
- Reach youth through secondary schools.

| TABLE 1: | Trainings | Conducted | _ | July - | _ | September | 2002 |
|----------|-----------|-----------|---|--------|---|-----------|------|
|          |           |           |   |        |   |           |      |

| Date   | Venue                                    | Name of Course  | No of Pax<br>Trained During<br>Qrt | No. Of Pax Trained as at<br>August 1 2001<br>(i.e. Start Of Phase II) | No. of Pax Trained During Life of<br>Activity<br>(Cumulative) |
|--|--|---|------------------------------------|---|---|
| 22 <sup>nd</sup> September<br>2002               | Masvingo                                 | OTC VCT Orientation<br>and IPC Skills                       | 19                                 | 121   | 534   |
| 9 <sup>th</sup> – 12 <sup>th</sup> July<br>2002  | The Cresta Jameson<br>Hotel              | Nurses HIV<br>Counseling and STI<br>Management<br>Refresher | 23                                 | 99  | 290   |
| 5 <sup>th</sup> – 7 <sup>th</sup> August<br>2002 | Harare                                   | Doctors IRH Practical                                       | 20                                 | 42  | 169   |
| -  | Kadoma Hotel and<br>Conference Centre    | Doctors IRH Course  | 34                                 | 34  | 212   |
| 20 <sup>th</sup> – 21 <sup>st</sup> July<br>2002 | Bulawayo Rainbow<br>Hotel                | Doctors IRH<br>Refresher                                    | 13                                 | 24  | 98  |
| -  | New Ambassador<br>Bulawayo Rainbow       | Pharmacist IRH<br>Comprehensive                             | 28                                 | 46  | 199   |
| -  | -  | Pharmacists IRH<br>Refresher                                | -                                  | -   | 65  |
| -  | Holiday Inn Harare<br>Bulawayo Rainbow   | Youth Friendly<br>Training                                  | 43                                 | -   | 43  |
| -  | Cresta Jameson Hre<br>Holiday Inn Mutare | Experience Sharing<br>Seminar                               | 41                                 | 41  | 41  |

| DATE   | VENUE       | TYPE OF INSTITUTION         |                          | # of people reached | # of people reached       | # of people reached     | sessions    |
|--------|-------------|-----------------------------|--------------------------|---------------------|---------------------------|-------------------------|-------------|
|        |             |                             |                          | During Quarter      | as of Aug 2001            | during life of activity | done        |
|        |             | COLLEGE                     | COMPANY                  | (cumulative)        | ( i.e. start of phase II) | (cumulative)            |             |
| Aug-01 | Marondera   |                             | Surrey Farm              | -                   | 120                       | 120                     | Ist session |
|        | Harare      |                             | Stanbic Bank             | _                   | 34                        | 154                     | Ist session |
| Sep-01 | Harare      |                             | First Mutual Life        | -                   | 120                       | 274                     | Ist session |
|        | Harare      | Danhiko College             |                          | -                   | 250                       | 524                     | 2nd session |
| Oct-01 | Bulawayo    |                             | United Bottlers Bulawayo | -                   | 33                        | 557                     | Ist session |
|        | Harare      | Danhiko College             |                          | 602                 | 45                        | 602                     | Ist session |
| Nov-01 | Harare      |                             | First Mutual Life        |                     | 37                        | 639                     | Ist session |
|        | Harare      |                             | Southampton              | 1                   | 250                       | 889                     | Ist session |
|        | Harare      |                             | Eversharp                | _                   | 80                        | 969                     | 3rd session |
|        | Bulawayo    |                             | Paint and Allied Service | -                   | 56                        | 1025                    | Ist session |
|        | Harare      | Trust Academy               |                          | -                   | 35                        | 1060                    | Ist session |
|        | Bulawayo    |                             | Stanbic Bank             | _                   | 15                        | 1075                    | Ist session |
|        | Mutare      |                             | Stanbic Bank             |                     | 12                        | 1087                    | Ist session |
| Dec-01 | Harare      |                             | Stanbic Bank             |                     | 40                        | 1127                    | Ist session |
|        | Harare      |                             | Southampton              | 775                 | 250                       | 1377                    | Ist session |
| Jan-02 | Shamva      | Frontline Institute         |                          |                     | 200                       | 1577                    | Ist session |
|        | Harare      | Morgan Zintec               |                          | _                   | 380                       | 1957                    | Ist session |
|        | Chitungwiza | Seke Teachers               |                          |                     | 100                       | 2057                    | Ist session |
|        | Harare      | Morgan Zintec               |                          | -                   | 550                       | 2607                    | 2nd session |
|        | Chitungwiza | Seke Teachers               |                          | _                   | 460                       | 3067                    | 2nd session |
|        | Bulawayo    |                             | United Bottlers          |                     | 67                        | 3134                    | Ist session |
| Feb-02 | Harare      |                             | Pioneer Trucking         |                     | 40                        | 3174                    | Ist session |
|        | Harare      |                             | Livestock Trucking       | _                   | 20                        | 3194                    | Ist session |
|        | Bulawayo    | United College of Education |                          |                     | 25                        | 3219                    | Ist session |
|        | Harare      | Danhiko College             |                          |                     | 340                       | 3559                    | Ist session |
| Mar-02 | Harare      | Morgan Zintec               |                          | 7                   | 45                        | 3604                    | Ist session |
|        | Shamva      | Frontline Institute         |                          | 1                   | 260                       | 3864                    | 2nd session |
|        | Chitungwiza | Seke Teachers               |                          |                     | 550                       | 4414                    | 2nd session |
|        | Gweru       | Gweru Technical             |                          |                     | 187                       | 4601                    | Ist session |
|        | Mutare      | Africa University           |                          | 1                   | 30                        | 4631                    | Ist session |

|         | Harare         | Belvedere Teachers          |                            | 3814 | 560 | 5191 | Ist session             |
|---------|----------------|-----------------------------|----------------------------|------|-----|------|-------------------------|
|         |                |                             |                            |      |     |      |                         |
| May 02  | Harare         | Seke Teachers               |                            |      | 44  | 5235 | 1 <sup>st</sup> session |
| June 02 | Masvingo       |                             | Flamboyant Hotel           |      | 34  | 5269 | 1 <sup>st</sup> session |
|         | Victoria Falls |                             | Ilala Lodge Victoria Falls |      | 14  | 5283 | 1 <sup>st</sup> session |
|         | Victoria Falls |                             | Victoria Falls Hotel       |      | 14  | 5297 | 1 <sup>st</sup> session |
|         | Beitbridge     |                             | Colbro Transport           |      | 25  | 5322 | 2 <sup>nd</sup> session |
|         | Bulawayo       |                             | Tiger Reef                 |      | 47  | 5369 | 1 <sup>st</sup> session |
|         | Kwekwe         | Kwekwe Technical College    |                            |      | 344 | 5713 | 2 <sup>nd</sup> session |
|         | Bulawayo       | Hillside Teachers College   |                            |      | 269 | 5982 | 1 <sup>st</sup> session |
|         | Bulawayo       | United College of Education |                            |      | 872 | 6854 | 1 <sup>st</sup> session |
| July 02 | Harare         | BIC Academy                 |                            |      | 120 | 6974 | 2 <sup>nd</sup> session |
| Aug 02  | Harare         |                             | Innscor                    |      | 80  | 7054 | 2 <sup>nd</sup> session |
|         | Beitbridge     |                             | GDC Transport              |      | 20  | 7074 | 1 <sup>st</sup> session |
|         | Beitbridge     |                             | Hoilday Inn Express        |      | 22  | 7096 | 1 <sup>st</sup> session |
| Sep 02  | Harare         | Frontline Institute         |                            |      | 70  | 7166 | 2 <sup>nd</sup> session |
|         | Harare         |                             | AgMark                     |      | 20  | 7186 |                         |
|         | Harare         | Seke Teachers' College      |                            |      | 252 | 7438 | 1 <sup>st</sup> session |
|         | Vic Falls      |                             | Victoria Falls Hotel       |      | 247 | 7685 | 1 <sup>st</sup> session |
|         |                |                             | TOTAL                      | 7685 |     | 7685 |                         |

#### TABLE 3: Sales and Sales Targets per Quarter July - September 2002

| PRODUCT      | SALES IN QRT | TARGET THIS<br>QRT | CUM. SALES<br>(PHASE 11) | CUM. CYPs<br>PHASE II | CUM SALES (Life of Activity) | CUMULATIVE CYPs (Life<br>of Activity) |
|--------------|--------------|--------------------|--------------------------|-----------------------|------------------------------|---------------------------------------|
| Marvelon     | 112,610      | 75 000 cycles      | 527,290                  | 40561                 | 1,210,579                    | 84,459                                |
| Duofem       | 118,990      | 90 000 cycles      | 426,610                  | 32,816                | 510,820                      | 30,140                                |
| Exluton      | 85,690       | 45 000 cycles      | 370960                   | 28,535                | 665,977                      | 44,637                                |
| Depo Provera | 20,869       | 15 000 cycles      | 67,276                   | 16,819                | 10,991,546                   | 22,261                                |
| TOTAL        | N/A          | N/A                | N/A                      | 118,731               | N/A                          | 181,497                               |

#### TABLE 4: July - September 2002 Visits Done By Field Support Specialists

| Region            | Visited     | No: Visited During Qtr | No: Visited During Phase II |
|-------------------|-------------|------------------------|-----------------------------|
| Northern Region   | Doctors     | 91                     | 381                         |
|                   | Nurses      | 30                     | 127                         |
|                   | Pharmacists | 80                     | 346                         |
| Southern Region   | Doctors     | 81                     | 388                         |
|                   | Nurses      | 70                     | 329                         |
|                   | Pharmacists | 62                     | 301                         |
| Manicaland Region | Doctors     | 37                     | 122                         |
|                   | Nurses      | 23                     | 105                         |
|                   | Pharmacists | 14                     | 67                          |

#### Numbers of visits Life of Activity

| Doctor      | = 2678  |  |
|-------------|---------|--|
| Pharmacists | = 2 390 |  |
| Nurses      | = 1473  |  |

#### 111: IPMS and AIDSCORP Goals for following quarter

#### 1. Trainings

Conduct the following trainings:-

- Doctors' HIV Counselling and STI Management Refresher course  $26^{\text{th}} 27^{\text{th}}$  October 2002
- Nurses HIV Counseling and STI Management Refresher Course 5th 8<sup>th</sup> November 2002
- Doctors' IUD/Norplant practical course 18<sup>th</sup> 20<sup>th</sup> November 2002.
- Training in Microsoft office, web surfing and e-mail for Health Portal program participants November 2002.

#### 2. ProFam Expansion

- Launch EC
- Launch health portal program
- Lobby ZNFPC for ProFam to go into the rural areas
- Work on the logistics of establishing a Rural Health Post.

#### 3. Provider Relations

- Hold a Quarterly Review meeting with ZNFPC in October 2002
- Hold a Project Coordinating Committee meeting in October 2002
- Hold a stakeholders meeting (USAID, DFID, ZNFPC) end of November.

#### 4. Research Monitoring and Evaluation

- Finalise the mystery client survey.
- Conduct baseline survey for E.C (FGDs, MCS, Structured interviews)

#### 5. Marketing

- Reposition ProFam to serve the poor
- Develop new ProFam campaign
- Produce Quarterly Newsletter for providers and a yearly Newsletter for stakeholders
- Produce IEC materials for the Emergency Contraceptive.

Quarterly Report July – September 2002

#### AIDSCORP

- Recruit more companies with high risk groups
- Continue the CSW initiative.
- Continue working with youth groups

#### Male and Female Condom Social Marketing (M/FCSMP)

#### Sales Highlights

| <u>Protector Plus (PP) sales by outlet type</u> |           |           |            |  |  |  |  |
|---|-----------|-----------|------------|--|--|--|--|
| Outlet type                                     | Qtr 2     | Qtr 3     | Change (%) |  |  |  |  |
| LQ – Liquor                                     | 562,680   | 718,110   | 28         |  |  |  |  |
| SU – Supermarket                                | 948,330   | 1,232550  | 30         |  |  |  |  |
| TU – Tuck-shop                                  | 27,270    | 35,820    | 31         |  |  |  |  |
| SE - Service Station                            | 316,890   | 384,930   | 21         |  |  |  |  |
| HE - Health Care                                | 437,310   | 391,860   | -10        |  |  |  |  |
| HO – Hotel                                      | 59,850    | 62,730    | 5          |  |  |  |  |
| OR – Organization                               | 28,350    | 28,530    | 1          |  |  |  |  |
| WH – Wholesale                                  | 2,172,190 | 3,809360  | 75         |  |  |  |  |
| OT – Other                                      | 10,638    | 77,580    | 629        |  |  |  |  |
| IN – Individual                                 | 2,700     | 4,590     | 70         |  |  |  |  |
| SA – Samples                                    | 110,240   | 26,740    | -76        |  |  |  |  |
| TOTAL   | 4,676,448 | 6,772,800 | 45         |  |  |  |  |

#### . . \_ ----....

| <u>Care sales by outlet type</u> |            |            |            |  |  |  |
|----------------------------------|------------|------------|------------|--|--|--|
| Outlet type                      | Qtr 2 2002 | Qtr 3 2002 | Change (%) |  |  |  |
| LQ – Liquor                      | 2,060      | 2,180      | 6          |  |  |  |
| SU – Supermarket                 | 2,800      | 16,380     | 485        |  |  |  |
| TU – Tuck-shop                   | 760        | 140        | -82        |  |  |  |
| SE - Service Station             | 1,680      | 1,600      | 5          |  |  |  |
| HE - Health Care                 | 34,620     | 53,040     | 53         |  |  |  |
| HO – Hotel                       | 100        | 0          | -100       |  |  |  |
| OR – Organization                | 1,880      | 51,500     | 2,639      |  |  |  |
| WH – Wholesale                   | 9,820      | 19,360     | 97         |  |  |  |
| OT – Other                       | 55,264     | 99,560     | 80         |  |  |  |
| IN – Individual                  | 2,260      | 2,640      | 17         |  |  |  |
| SA – Samples                     | 25,320     | 1,240      | -95        |  |  |  |
| Total                            | 136,564    | 247,640    | 81         |  |  |  |

#### PP and Care sales against target, Quarter 3 and Year-to-Date 2002

| Product       | Sales     | Target    | % variance | Year-to-Date<br>Sales | Year-to-date<br>Target | % Variance      |
|---------------|-----------|-----------|------------|-----------------------|------------------------|-----------------|
| PP            | 6,772,800 | 4,876,000 | 39         | 16,221,318            | 12,675,981             | <mark>28</mark> |
| Care          | 247,640   | 118,400   | 109        | 458,304               | 283,800                | <mark>61</mark> |
| Total condoms | 7,020,440 | 4,994,400 | 41         | 16,679,622            | 12,959,781             | <mark>29</mark> |

#### **<u>Highlights of the Quarter</u>**

- The distribution agreement with Coca Cola was finally signed on August 2002. Significant inroads have been made into the hard to reach rural areas. 995 boxes (just under 100,000 pieces) of Protector Plus condoms were distributed through this initiative in the first month of its implementation.
- Negotiations with Post Office
- A total of 196 new outlets were opened during the quarter and 60% in the peri urban and rural market.
- There was increased focus on high risk outlets as evidenced particularly by a 28% growth in sales compared to the previous quarter through liquor outlets.
- The Hair Salon and the Supermarket channel care sales contribution continues to grow, 47% this quarter, due to in store care promoters.
- PP and Care Sales managed to surpass last quarter sales by 45% and 81% respectively and the quarterly target by 39% and 109% respectively.

| Strengths                               | Weaknesses                              |
|---|---|
| 1. Protector Plus now word class brand. | 1. Care not well established.           |
| 2. Affordable priced products.          | 2. Rural market coverage still limited. |
| 3. Wide distribution coverage.          |   |
| 4. Strong advertising support.          |   |
| <b>Opportunities</b>                    | Threats                                 |
| 1. Post Office distribution.            | 1. NGO/GOVT relations.                  |
| 2. Product line extension               | 2. Negative press publicity.            |

#### **Goals for next quarter**

Sales targets for 4th Quarter 2002

| Product | Oct       | Νον       | Dec       | Total     |
|---------|-----------|-----------|-----------|-----------|
| PP      | 1,932,018 | 2,005,600 | 1,786,401 | 5,724019  |
| CARE    | 44,800    | 41,668    | 29,732    | 116,200   |
| Total   | 1,976,818 | 2,047,268 | 1,816,133 | 5,840,219 |

- Finalise negotiations with Post Office and Chibuku for joint distribution of PP.
- Recruit two new assistant regional officers and one regional officer.
- Complete product pretesting of the new protector plus variant with any or all of the following attributes; color, flavor and texture.

#### **Targeted Communications Initiative (TCI)**

#### **Executive Summary**

- a. **Generic Communications** The TV soap series entitled "Studio 263" was launched in September 2002. The popularity and viewer ship of the soap has been steadily increasing. The soap which flights three times a week on television is aimed at reflecting the pressures that youths face, how they handle them and the consequences of their actions. Meanwhile, the TV talk show" This Is Life" continued to flight once a week. Some of the topics covered during the quarter focused on trust and serial monogamy, abstinence, condom efficacy, perception of condom adverts, pressures that women face at work and living positively with HIV.
- b. **Hair Salon Promotion** The hair salon program is on-going in Harare and Mutare. Plans are underway to increase the number of participating hair saloons and hair dressers to increase the impact of this initiative. A research is currently underway to evaluate the appropriateness of the channel in reaching out to women with behavior change messages.
- **c.** Home meetings Home meetings targeting women are ongoing in the major towns. An experience sharing workshop was carried for all the facilitators in September 2002.

#### I. Goals for this quarter and progress against those goals

- Finalize casting for the TV soap series *The casting for the soap was completed in July 2002.*
- Commence rehearsals for the TV soap series. *Rehearsals commenced in August and were completed in time for the launch of the programme in September 2002.*
- Record five programmes for the TV talk show "This is Life" in Bulawayo. *The recordings in Bulawayo were suspended following some logistical problems.*

#### II. Highlights of work-in-progress; key strengths, weaknesses, opportunities and threats; and overall status of program.

#### **Results Reporting**

- A total of 400 home meetings were conducted in Harare, Bulawayo, Gweru, Chitungwiza, Masvingo and Mutare. An experience sharing training workshop was conducted for the home meetings facilitators.
- Merchandising and follow up on hair dressers continued.
- Fourteen programmes were recorded and flighted on the TV talk show; "This Is Life"
- A total of 12 episodes were recorded and flighted on the TV soap "Studio 263"

#### Goals for the following quarter (October - December 2002)

- Record and flight fourteen programmes for the TV talk show.
- Produce and flight 72 episodes on Studio 263.
- Continue to improve on the sound and picture quality of the TV soap.
- Conduct 288 home meetings in the low income residential areas.
- Continue to monitor and motivate the hair dressers participating in the hair salon program.

### **Appendix I: Benchmarks**

The Program Benchmarks represent key milestones or activities on the way to achieving the broader program objectives established in the logframes. These benchmarks are not necessarily contractual requirements but they help track progress against key activities represented in the workplans. Benchmarks that have been completed remain in the quarterly report as a permanent record of the activities of the overall program.

| Key Benchmarks for Program<br>Implementation                  | Target<br>Completion<br>Date | Status at time of<br>report (C or %C) | Reason for Incomplete Status (if applicable)  |
|---|------------------------------|---------------------------------------|---|
| New Start VCT   |                              |                                       |   |
| Open Third Direct Site  | Q3 2002                      | 99%                                   | (Center opened on October 28 <sup>th</sup> 2002)  |
| Operating Agreements with Indirect Sites<br>Revised           | Q2 2002                      | 75%                                   | Operating agreements should be distributed in November 2002   |
| Redesign/reopen Hwange Site                                   | Q3 2002                      | С                                     | Hwange no longer functions as a New Start site. It has been replaced<br>with an integrated site in Victoria Falls, Chinotimba Clinic  |
| Redesign/reopen Bindura Site                                  | Q3 2002                      | 50%                                   | The Bindura partner DAPP is aware that PSI/Z support to this partner may end in late 2002, early 2003. PSI/Z will discuss with MoHCW and PMD, Mash. Central on way forward for provision of VCT in this province. |
| Integrate FP/STI services into 2 New Start<br>Direct Sites    | Q2 2002                      | 70%                                   | Unanticipated delays due to approvals required from various<br>authorities. New Start Plus now expected to be operational in Nov<br>2002  |
| Integrate New Start VCT services into<br>ZNFPC FP clinic      | Q2 2002                      | 50%                                   | Outreach performed. Site assessment being conducted in Q3   |
| Launch New Start VCT outreach integrated with ProFam services | Q3 2002                      | 75%                                   | NS Outreach is underway, but integration with ProFam services needs to be increased   |
| Launch New Start advertising campaign                         | Q4 2002                      | С                                     | Get Real Campaign launched in June 2002 during the World Cup.   |
| Establish ELISA testing capacity at NAH                       | Q3 2002                      | С                                     | Established at the New Africa House Direct Site in Sept. 2002   |
| Launch TV mini-series to address benefits of VCT              | Q4 2002                      | С                                     | Studio 263 launched in September 2002   |
| IPMS  |                              |                                       |   |
| Integrate ProFam services into New Start<br>Outreach          | Q3 2002                      | 0%                                    | Integration done at New Africa House and Bambanani Centre in August 2002.   |

| Launch redesigned communications campaign                      | Q3 2002 | N/A  | Decision made to continue flighting the old TV & radio adverts, as<br>they had not been exposed to the public for a long period because of<br>budgetary constraints.   |
|--|---------|------|--|
| Add two new products/services to ProFam<br>basket (e.g.) 1. EC | Q4 2002 | 75%  | <ul> <li>The Minister of Health and Child Welfare and other Stakeholders<br/>were sensitized on EC.</li> <li>Baseline survey underway</li> <li>Development of marketing plan in progress with the assistance of<br/>Maxine Eber of PSI/W.</li> <li>Launch product by 4<sup>th</sup> quarter</li> </ul> |
| 2. Pap Smears  |         | 100% | Theory has been included since 2001 trainings. Practicals on<br>screening of cervical cancer using acetic acid started in August 2002  |
| 3. PTKs  |         | 0%   | It was agreed that PTKs will not be ideal for the private sector   |
| Register Dr. Reddy's Female Condom with MCAZ                   | Q3 2002 | 0%   | Need to get samples to send to MCAZ for registration.  |
| Targeted Communications and Condom<br>Social Marketing         |         |      |  |
| Launch new <b>Protector Plus</b> brand packaging               | Q4 2002 | 50%  | New square condoms to arrive in December 2002. Meanwhile to use new design on the rectangular pack.  |
| Launch new <b>PP</b> ad campaign                               | Q4 2002 | С    | TV and radio campaigns were developed and launched.  |
| Launch new <i>care</i> brand packaging                         | Q3 2002 | 80%  | New pack design is being finalised.  |
| Launch new <i>care</i> ad campaign                             | Q3 2002 | 80%  | Campaign is being developed.   |
| Generic BC Campaign launched                                   | Q3 2002 | С    | Talk show has been launched. TV soap series is launched.   |
| Evaluate <b>PP</b> ad campaign                                 | Q3 2002 |      |  |
| Evaluate <i>care</i> ad campaign                               | Q3 2002 | 50%  | Campaign is still being developed  |
| Evaluate BC campaign   | Q4 2002 | 50%  | Planned for next quarter.  |
| Sustainability and other Core Objectives                       |         |      |  |
| Revise Strategic Sustainability Plan                           | Q3 2002 | 50%  | Strategic Plan developed in preparation for Phase II program; needs to be updated and documented   |
| Management Retreat   | Q2 2002 | С    | Conducted with Stakeholders in October 1-2, 2002   |

#### **Appendix II: Logframes**

The logical framework submitted to DFID in late 2001 differed from that submitted to USAID earlier in the same year. Consequently, there are two logframes that govern essentially the same activity. The reason for this is that the logframe submitted to USAID did not benefit from the research conducted by PSI/Z in mid-2001. Consequently, some targets were set too low, others too high. The logframe submitted to DFID contained the baseline figures and therefore more realistic targets. Furthermore, the logframe submitted to DFID consolidated or changed some indicators and is therefore more streamlined that the current USAID logframe.

In the interest of working against a single logframe over the life of our activity, PSI/Z will convene a meeting in the near future between PSI/Z, USAID and DFID to get consensus on a consolidated logframe and submit that to the respective contracts officers for approval. Both DFIDCA and USAID/H are supportive of such a meeting but until the changes can be agreed upon, the below logframes identify indicators and targets specific to the particular contract. This accounts for the appearance of different targets against the same indicator in some places or indeed for contract-specific indicators.

#### **Program Indicators (2001 – 2005)**

|     | Indicators  | Date of Completion           | Progress to Date   | Comments |
|-----|---|------------------------------|--|----------|
| 1.  | 150,000 clients counseled at New Start centers.   | 1. July 2005                 | 1. 15,997 clients seen during quarter; 65,597<br>seen during phase II; over 100,000 clients<br>seen during life-of-activity. |          |
| 2.  | 86% (DFID), 50% (USAID) of New Start clients are LSM 1-6  | 2. July 2005<br>3. July 2005 | 2. 53% KAP 2001  |          |
| 3.  | Recurrent (DFID) Cost-per-client decreases to \$36 in final year of project.  |                              | 3. TBD   |          |
| 1.1 | Increase from 10% to 70 % of target<br>group who can cite at least one<br>place where s/he could obtain VCT<br>services (USAID only). | 1.1 – 4.1 July 2005          | 1.1 92.7% in KAP 2001  |          |
| 1.2 | 93% of target group can cite<br>correctly at least one place where<br>s/he could obtain VCT services<br>(DFID only)                   |                              | 1.2 92.7% in KAP 2001  |          |

#### New Start Voluntary Counseling and Testing Services

| 1.3 | Increase from 54% to 65 %<br>(USAID) (46% to 86% - DFID) of<br>target group who report that they<br>are likely to utilize VCT services. | 1.3 45.6% in KAP 2001                         |  |
|-----|---|---|--|
| 1.4 | 60% of target group who are aware of <i>New Start Centers</i> believe that the centers provide confidential services.                   | 1.4 89.2% in KAP 2001                         |  |
| 1.5 | No significant differences in above<br>indicators by LSM in target areas  | 1.5 KAP 2001                                  |  |
| 2.1 | (10 – USAID) (7 – DFID) <i>New</i>  | 2.1 Ten (10) centers currently operational    |  |
|     | Start integrated VCT centers  |   |  |
|     | operational through LOP.  | 2.2 Three (3) currently in operation          |  |
| 2.2 | 3 <i>New Star</i> t direct VCT centers operational by EOP.  | 2.3 41% (MIS)                                 |  |
| 2.3 | 80% (USAID) and 85% (DFID) of   | 2.5 41/0 (10115)                              |  |
|     | <i>New Start</i> counselors attend at least   |   |  |
|     | 3 refresher training courses during   | 2.4 89% (Client Exit survey 2001)             |  |
|     |   |   |  |
| 2.4 | 75% (USAID) and 85% (DFID) of clients report satisfaction with  |   |  |
|     | counseling and testing services.  |   |  |
| 2.5 | Rapid Test Kits introduced in all   | 2.5 12 out of 13 centers have rapid test kits |  |
|     | New Start Centers.  |   |  |
| 2.6 | 60% (USAID) and 86% (DFID) of   | 2.6 85.8% in KAP 2001                         |  |
| 2.0 | target group who are aware of <i>New</i>  | 2.0 05.0% III KAI 2001                        |  |
|     | Start Centers believe that the  |   |  |
|     | services are affordable.  |   |  |
| 31  | 15% (USAID) and 80% (DFID) of   | 3.1 15%, KAP 2001                             |  |
|     | clients are offered information on at   |   |  |
|     | least one community group to  |   |  |
|     | provide follow-up support.  |   |  |
| 4.1 | Report on population-based data   | 4.1 TBD                                       |  |
| 7.1 | on attitudes and practices related  |   |  |
|     | to New Start VCT disseminated   |   |  |

#### Integrated Private Medical Sector Program (IPMS)

| Indicators   | Date of Completion     | Progress-to-date   | Comments |
|--|------------------------|--|----------|
| <ul> <li>1.1 60% (USAID), 40% (DFID) of <i>ProFam</i> contraceptive users are LSM1- 6.</li> <li>1.2 Sales of <i>ProFam</i> supported contraceptives provide 160,000 CYPs</li> <li>1.3 Modern method CPR among LSM1 – 6 remains stable or increases over LOP</li> <li>1.4 Feasibility of engaging independent nurses in STI treatment assessed.</li> </ul>                            | 1.1 – 1.4 July 2005    | <ul> <li>1.1 27%, KAP 2001</li> <li>1.2 29,624 CYPs in this quarter;<br/>188 135 CYPs over LOP (phases<br/>I&amp;II)</li> <li>1.3 TBD</li> <li>1.4 37% (KAP 2001)</li> </ul> |          |
| <ol> <li>Proportion of LSM 1-6 who can<br/>relay the message of at least one<br/>ProFam campaign increases from<br/>63% to 83%.</li> <li>70% of target population aware of<br/>services offered by <i>ProFam</i><br/>members.</li> <li>80% of target population currently<br/>using contraceptives familiar with<br/>at least one <i>ProFam</i> contraceptive<br/>method.</li> </ol> | 1.1 – 1.3 July 2005    | <ul> <li>1.1 10% (KAP 2001)</li> <li>1.2 80% (KAP 2001)</li> <li>1.3 50% (KAP 2001)</li> </ul>   |          |
| <ul> <li>1.4 Proportion of LSM 1-6 reporting demand for ProFam increased from X% to Y% (DFID only)</li> <li>1.5 Proportion of ProFam users from LSM 1-6 increased from X% to Y% (DFID only)</li> </ul>   | 1.5 – 1.5 January 2006 | 1.4 TBD (DFID only)<br>1.5 TBD (DFID only)   |          |
| 2.1 90% of urban pharmacies offer at least 4 <i>ProFam</i> family planning   | 2.1 – 3.2 July 2005    | 2.1 90% (KAP 2001)   |          |

| brands at prices < 2.5% of per capita GDP for one CYP.  |  |  |
|---|--|--|
| 2.2 At least 80% of <i>ProFam</i> trained providers score 80% retention six months after training.                          | 2.2 80% (Training follow up survey 2001) |  |
| <ul><li>3.1 Appropriate referrals to <i>New Start</i> clinics by <i>ProFam</i> providers are made 75% of the time</li></ul> | 3.1 TBD                                  |  |
| 3.2 Policy change allows Independent<br>Nurses to prescribe and dispense<br>antibiotics.                                    | 3.2 TBD                                  |  |

Note: LSM refers to Living Standard Measures. LSMs provide a state-of-the-art means for categorizing people into groups that describe their net worth in terms of assets and amenities. Surveyed populations are divided evenly between eight (8) LSMs. LSM 1 represents the poorest segment of the population, LSM 8 the wealthiest. X & Y values for these indicators will be determined following a baseline KAP to be conducted during year one of the proposed intervention (see below).

Note: all indicators are to be met by the end of the project unless otherwise specified.

#### **Targeted Communications and Condom Social Marketing**

|     | Indicator s   | Date of Completion  | Progress-to-date  | Comments |
|-----|---|---------------------|---|----------|
| 1.  | Condom use in last sex act with non-  | 1 – 4 July 2005     | 1.  |          |
| a.  | spousal partner increased from:<br>42% to 62% (USAID), 70% (DFID) among<br>urban male youth aged 15-25 and 12% to<br>30% (USAID), 66% (DFID) among rural<br>male youth aged 15-25   |                     | a. 79% among urban and 66% among rural youths (KAP 2001)  |          |
| b.  | 29% to 39% (USAID), 72% (DFID) among<br>urban single women aged 15-34   |                     | b. 72% (KAP 2001)   |          |
| c.  | 72% to 92% among truckers in project areas (USAID only)   |                     | c. 75% (KAP 2001)   |          |
| 2   | Percent of people having more than one partner in past 12 months decreased from:  |                     | 2.  |          |
| a.  | 30% to 15% (USAID), 82% to 50% (DFID) among urban male youth aged 15-25 and 14% to 9% (USAID), 76% to 50%   |                     | a. 82% and 76% among urban and rural youths respectively (KAP 2001)   |          |
| b.  | (DFID) among rural male youth aged 15-25<br>31% to 21% (USAID) and 66% to 50%<br>(DFID) among urban single women aged<br>15-34 (USAID), 15-25 (DFID).   |                     | b. 66% (KAP 2001)   |          |
| c.  | 79% to 69% among truckers in project areas (USAID only).  |                     | c. 79% (KAP 2001)   |          |
| 3.  | 50 million Protector Plus condoms sold.   |                     | 3. 6,772,800 condoms sold during this quarter; 23,945,000 sold during Phase II; 50,032,216 sold during LOP.                               |          |
| 4.  | 700,000 care female condoms sold  |                     | <ul> <li>4. 247,640 pieces sold this quarter;<br/>720,874 pieces sold during Phase II;<br/>1,264,858 sold during LOP</li> </ul>           |          |
| 1.2 | Protector Plus available in 80% of liquor<br>related and other night outlets<br>80% of pharmacies stock <i>care</i> .<br><i>Care</i> is available in 30% (USAID) and<br>25% (DFID) of outlets (e.g. Bars/Night<br>clubs and Hotels) in CSW project areas. | 1.1 – 3.4 July 2005 | <ul><li>1.1 40% (Distribution Survey 2001)</li><li>1.2 60% (Distribution Survey 2001)</li><li>1.3 5% (Distribution Survey 2001)</li></ul> |          |

|     | Indicator s  | Date of Completion | Progress-to-date                      | Comments |
|-----|--|--------------------|---------------------------------------|----------|
| 1.4 | Percent of people who know of at least one                                       |                    | 1.4                                   |          |
|     | specific source of <i>care</i> increased from                                    |                    |                                       |          |
|     | (USAID only):  |                    |                                       |          |
| a.  | 43% to 63% among urban single women  |                    | a. 16%(KAP 2001)                      |          |
| h   | aged 15-34<br>40% to 80% among CSWs in project areas.                            |                    | b. 40% (CSW study 2001)               |          |
|     | 13% to 53% among LSM1-6  |                    | 0. 40% (CS w study 2001)              |          |
| c.  |  |                    | c. 13% (KAP 2001)                     |          |
|     |  |                    |                                       |          |
| 2.1 | Protector Plus perceived as affordable by:                                       |                    | 2.1                                   |          |
| а   | 75% (USAID) and 89% (DFID) urban male  |                    | a. 89% and 84% among urban and rural  |          |
|     | youth aged 15-25 and 50% (USAID) and   |                    | youths respectively (KAP 2001)        |          |
|     | 84% (DFID) rural male youth aged 15-25   |                    |                                       |          |
| b   | 61% (USAID) and 90% (DFID) among   |                    |                                       |          |
|     | urban single women aged 15-34 (USAID   |                    | b. 78% KAP 2001                       |          |
| с   | and 15-25 (DFID).<br>80% (USAID) and 70% (DFID) among                            |                    |                                       |          |
| C   | CSWs in project areas.   |                    | c. 40% (CSW study 2001)               |          |
| d   | 81% among truckers in project areas (DFID  |                    | c. 1070 (CD11 Study 2001)             |          |
|     | only)  |                    | d. 81% (KAP 2001)                     |          |
| e   | 84% among LSM1-6   |                    |                                       |          |
|     |  |                    | e. 84% (KAP 2001)                     |          |
|     | <i>Care</i> perceived as affordable by:  |                    |                                       |          |
| a.  | 73% (USAID) and 50% (DFID) among   |                    | 2.2                                   |          |
|     | urban single women aged 15-34 (USAID)  |                    | a. 53% (KAP 2001)                     |          |
| h   | and 15-25 (DFID).<br>80% (USAID) and 70% (DFID) among                            |                    |                                       |          |
| 0.  | CSWs in project areas.   |                    | b. 60% (KAP 2001)                     |          |
| с.  | X% among LSM1-6  |                    | 0.00/0 (IXII 2001)                    |          |
|     | C  |                    | c. 61% (KAP 2001)                     |          |
| 3.1 | Agreement with the statement: "I believe   |                    |                                       |          |
|     | condoms are effective against HIV"   |                    | 3.1                                   |          |
|     | increased from:  |                    |                                       |          |
| a.  | 63% to 80% (USAID) and 86% (DFID)  |                    |                                       |          |
|     | among urban male youth aged 15-25 and $25\%$ to $60\%$ (USAID) and $86\%$ (DEID) |                    | a. 86% for urban and rural (KAP 2001) |          |
|     | 35% to 60% (USAID) and 86% (DFID) among rural male youth aged 15-25.             |                    |                                       |          |
| h   | 61% to 80% (USAID) and 83% (DFID)  |                    |                                       |          |
| 0.  | among urban single women aged 15-34  |                    | b. 83% (KAP 2001)                     |          |
|     | (USAID) and 15-25 (DFID).  |                    |                                       |          |

|     | Indicator s                                  | Date of Completion | Progress-to-date                     | Comments |
|-----|--|--------------------|--------------------------------------|----------|
| с.  | 80% among LSM1-6                             | •                  | c. 80% (KAP 2001)                    |          |
|     | -  |                    |                                      |          |
| 3.2 | Among those who did not use condoms in       |                    | 3.2                                  |          |
|     | the last sex act with a casual partner, % of |                    |                                      |          |
|     | risk perception increased from (USAID):      |                    |                                      |          |
| a.  | 35% to 55% among urban male youth aged       |                    | a. 28% and 26% for urban and rural   |          |
|     | 15-25 and 14% to 20% among rural male        |                    | respectively (KAP 2001)              |          |
|     | youth aged 15-25.                            |                    |                                      |          |
| b.  | 36% to 55% among urban single women          |                    |                                      |          |
|     | aged 15-34.                                  |                    | b. 37% (KAP 2001)                    |          |
| c.  | 42% to 52% among truckers in project         |                    |                                      |          |
|     | areas.                                       |                    | c. 42% (Truckers study 2001)         |          |
| d.  | X% to Y% among LSM1-6                        |                    |                                      |          |
|     |  |                    | d. 36% (KAP 2001)                    |          |
| 3.3 | Percent of people who report that their      |                    |                                      |          |
|     | peers support using a condom increased       |                    | 3.3                                  |          |
|     | from:  |                    |                                      |          |
| а   | 31% to 46% (USAID), 33% to 50%               |                    | a. 33% and 34% among urban and rural |          |
|     | (DFID) among urban male youth aged 15-       |                    | respectively (KAP 2001)              |          |
|     | 25 and 26% to 31% (USAID), 34% to 50%        |                    |                                      |          |
|     | (DFID) among rural male youth aged 15-25     |                    |                                      |          |
| b   | 46% to 66% (USAID), 22% to 45%               |                    | b. 22% (KAP 2001)                    |          |
|     | (DFID) among urban single women aged         |                    |                                      |          |
|     | 15-34 (USAID), 15-25 (DFID).                 |                    | c. 20% (KAP 2001)                    |          |
| c.  | 20% to 50% among LSM1-6                      |                    |                                      |          |
| 3.4 | Percent of people who think it is acceptable |                    | 3.4                                  |          |
|     | for a woman to request use of a condom       |                    |                                      |          |
|     | increased from:                              |                    |                                      |          |
| а   | 57% to 75% (USAID), 46% to 76%               |                    | a. 46% AND 48% among urban and rural |          |
|     | (DFID) among urban males aged 15-25 and      |                    | youths respectively (KAP 2001)       |          |
|     | 25% to 30% (USAID), 48% to78% (DFID)         |                    |                                      |          |
|     | among rural males aged 15-25.                |                    |                                      |          |
| b   | 46% to 66% (USAID), 46% to 71%               |                    | b. 46% (Truckers study 2001)         |          |
|     | (DFID) among truckers in project areas.      |                    |                                      |          |
| с   | 45% to 70% among LSM1-6                      |                    | c. 45% (KAP 2001)                    |          |

### Sustainability LogFrame

| Indicators |  | Date of Completion   | Progress-to-date          | Comments |
|------------|--|----------------------|---------------------------|----------|
| 2.         | Successful achievement against Purpose-<br>level indicators in above indicators<br>Follow-on funding commensurate with<br>sustained or increased program operations<br>secured | 1. – 2. July 2005    | 1. TBD<br>2. TBD          |          |
|            | Consistent improvements in PRISSM assessments, 2001-2005   | 1. On-going          | 1. Positive               |          |
| 2.         | GoZ health strategies embrace social marketing   | 2. On-going          | 2. Positive               |          |
| 3.         | Donors intend to provide funding sufficient<br>to support planned activities beyond EOA  | 3. July 2005         | 3. TBD                    |          |
| 1.1        | 70% of local PSI/Z staff report they are<br>applying increased skills acquired in<br>previous year   | 1.1 Annual; on-going | 1.1 See training schedule |          |
| 2.1        | Key GOZ officials consider PSI/Z critical collaborative partner for achievement of health objectives.  | 2.1 On-going         | 2.1 Positive              |          |
| 3.1        | Continuing collaborative operations considered successful by PSI/Z and NGOs  | 3.1 On-going         | 3.1 Positive              |          |
| 4.1        | Follow-on funding proposals negotiated with donors   | 4.1 2004-5           | 4.1 TBD                   |          |
| 4.2        | PSI/Z expenditure in line with approved budgets  | 4.2 On-going         | 4.2 TBD                   |          |
| 4.3        | Positive reports from annual external audits   | 4.3 Annually         | 4.3 TBD                   |          |