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USAID FUNDED DISPLACED CHILDREN AND ORPHANS GRANTS
IN VIETNAM

Submitted by

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Findings from a field trip conducted January 4 - 16, 1993

Distribution:

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TRIP OBJECTIVE

This report is the result of a January 4 - 16, 1993 USAID team visit to Vietnam. The purpose of this visit was to (1) assess grantee project status and capacity to achieve goals as described in the individual grant agreements; (2) to assess grantee relations with the Government of the Socialist Republic of Vietnam (GSRV); and (3) to obtain GSRV feedback on current projects and recommendations for future project activity. The team held meetings with GSRV ministries, provincial and local government officials, and PVO project managers and support staff. The team also visited project sites in the Northern, Central, and Southern Regions of the country.

The members of the USAID team included: Gene Morris, Deputy Director USAID/Thailand; Denny Robertson, Office Director, Environment and Participatory Initiatives; Susan Palmer, PVO Grants Manager; and Emmett Turner, Child Welfare Consultant.

EXECUTIVE SUMMARY

The Displaced Children and Orphan Project, which commenced on October 1, 1992, has suffered unanticipated delays in providing services. However, the project "start-up" activities including: filling critical personnel positions, negotiating host government agreements and authorizations, assessing proposed site locations and operating agreements have generally been achieved within an acceptable time frame. The team has confidence in the expatriate and Vietnamese staff working on these projects and anticipates that each of the four agencies will achieve acceptable project outcomes within the grant periods.

Findings

1. Start-up activities were for the most part completed during the first quarter of the grant activity. These include GSRV registration, identifying project sites, signing memoranda of understanding(s) between agencies and local governments, and writing staffing and implementation plans. There are exceptions, but they do not appear to pose serious threat to achieving planned project goals.
2. Service delivery, although limited, has begun in some site locations, with other locations scheduled to begin operation soon. Second quarter project activity is expected to reflect an acceptable increase in service delivery as projects will be fully staffed, all memoranda of understanding will be signed and initial implementation issues will have been resolved.
3. Deviations from the standard USAID grant-implementation

procedures, contributed to project implementation delays. The U.S. trade embargo with Vietnam requires PVOs working in Vietnam to operate under special guidelines. Although all organizations had prior experience with USAID grants (with the exception of EMW), they identified problems unique to working in Vietnam. As an example, the grant requires that goods be shipped on U.S. carriers but under embargo requirements, no U.S. shipping carrier can ship to Vietnam. The PVO Grants Manager researched the issues with the Regional Legal Advisor, Regional Contracting Officer and Controller, as appropriate, and provided guidance for PVOs working in this unique environment.

4. Grant activities have been expanded beyond original plans to include more rural under-serviced areas. At the request of GSRV, some proposed project sites have been changed to include sites outside of Hanoi, DaNang, and Ho Chi Minh City (HCMC). As a result, project sites are currently located in areas such as Thai Binh province (south of Hanoi), Quang Ngai (south of DaNang) province and the city of Bien Hoa, 30 kilometers from HCMC. Grantees are assessing other locations and are receptive to working in the "priority" areas as defined by the national government.

5. The Host Government is generally pleased with its relationships with the PVOs. The PVOs and GSRV appear to share the same philosophy of assisting displaced children. It is a philosophy which serves the best interests of at-risk children in Vietnam.

6. Grantees place importance on the issue of sustainability. Activities that address sustainability are an important component of the Displaced Children and Orphans project activities. An example of an institutional change is the development of a social work/child welfare practice curriculum at the Open University in HCMC. Students from throughout the country will have access to this training program. The curriculum development process, requires work at operational children's services sites. The development of a generation of technically-qualified children's services practitioners will have a significant effect on the depth and breadth of services available to Vietnamese children in the future. Other activities include: inter-agency staff training in street children services, vocational training and group child care practices, as well as, joint development of a needs assessment tool and an employment market research strategy.

BACKGROUND

Beginning in 1988, Congressional earmarks have enabled AID to

provide assistance to children displaced or orphaned as a result of man-made or natural disasters. This authority allows assistance to children in countries and under circumstances which make it difficult for normal AID programs to operate.

AID recently began providing funds to a very limited number of PVOs operating in Vietnam. These activities, which have the full support of Congress and the State Department, are directed toward basic humanitarian objectives; Displace Children & Orphans and Rehabilitation & Prosthetics.

It is estimated that there are 2,200,000 Vietnamese children between the ages of 6 and 14 who are out of school, many of whom spend major portions of their time working on the street, in market areas or at home in order to assist their impoverished families and often to secure their own survival. In addition to these out-of-school children, there are also 1,200,000 handicapped children living in difficult circumstances, some of whom are street children.

A recent study conducted by the Ministry of Education and Training reports that there are 40,000 street children in Vietnam. The two largest concentrations of street children are the 15,000 in Ho Chi Minh City and the 6,596 in Hanoi.

As a result, the Displaced Children's project was authorized on 14 September 1992. For the purpose of this project, displaced children are defined as children living outside of, or at risk of living outside of, permanent family care. This includes street children, orphans and handicapped children residing in institutions, as well as, those children at risk of residing in institutions. The goal of this program is to provide displaced children in Vietnam with a safe, secure and nurturing living situation, and opportunities for a more successful life.

Priority was given to PVOs with proposals that met the following criteria: (a) target displaced children as the beneficiaries; (b) propose activities that reduce or prevent institutional placement of children; (c) have or will have resident staff in Vietnam; (d) have experience in providing services to displaced children; (e) can demonstrate effective relationships with local Vietnamese group(s) involved in similar programs; (f) propose activities that, in addition to delivering services to displaced children, support development of improved Vietnamese social services policies, programs, or staff; and (g) propose a level of support from non-AID sources.

Four proposals were selected and grant agreements were subsequently signed in September 1992 with Holt International Children's Services (Holt) for \$547,000, World Concern (WC) and its subgrantee, East Meets West (EMW) for \$520,000, and World Vision Relief and Development (WV) for \$433,000.

GSRV RELATIONSHIP WITH USAID

The GSRV, through the Ministry of Labor, Invalids, and Social Affairs (MOLISA), International Relations Department Acting Director, Mr. Tue, expressed appreciation for the U.S. Government's contribution to the displaced and orphaned children of Vietnam.

The GSRV desires additional USAID funding to increase service availability to children in rural and remote areas of the country. In addition, MOLISA would like to increase the development of Vietnamese project management staff and decrease reliance on expatriates in project management positions.

MOLISA has clear priorities for continued and expanded services to children. These are: 1) street children (some of whom are engaged in prostitution), 2) vocational training and permanency planning training (i.e.: returning children to family, extended family, or community of origin; adoption in Vietnam; and adoption abroad) for children residing in orphanages, and 3) training in independent living skills (interpersonal relationships, health, personal care, employment, and vocational training).

MOLISA would also like USAID funding for community-based services which promote family preservation. Appropriate locations for these services would include hospitals, police departments, people's committee offices, and provincial Departments of Labor, Invalids, and Social Affairs.

GRANTEE STATUS

The following section describes the progress of each displaced children's grantee and provides recommendations for strengthening their programs. These recommendations will be sent to each grantee in a separate letter.

Holt

The purpose of the Holt grant is to develop and strengthen child care and permanency planning for displaced children in Vietnam living without or under the imminent threat of losing the benefit of daily care. The project will be comprised of four components: child and family assessment, permanency planning, support services/child care, and training.

The length of the grant is 33 months (1 October 1992 to 30 June 1995).

Holt has had an official presence in Vietnam for three years. This

presence was established by the present field director, Jake DuDell. The organization appears to have a high level of credibility at both the national and provincial levels of government.

An expatriate project manager is still being recruited, as are Vietnamese project staff.

Although each project agency has committed to permanency planning, Holt is the only one with this expertise. (Permanency planning is a term used to describe the process by which a child's status of orphan/non-orphan/unknown is determined and the child is placed in a permanent home.)

Three of the four agencies have already agreed upon the need for cross-training on this subject and Holt will provide this training. EMW has expressed interest in participating in this and other training. Holt is planning a national permanency planning workshop and will extend an invitation to other USAID-funded grantees with displaced children and orphans projects.

The Holt field director reported that the proposed establishment of a burn center and the treatment of 1,100 child burn victims has not been addressed. He is waiting for home office guidance on the implementation of this grant component.

USAID makes the following recommendations:

1. Holt should provide a revised annual workplan for the first year of the project using the format provided by USAID.
2. Holt should complete project staffing by the end of the second quarter.
3. Holt should include in agency workplans monthly dates or days (i.e. 3rd Thursday, 2nd Friday etc.) for inter-agency project meetings with World Vision, World Concern, and East Meets West) which include information exchange and service training. USAID encourages these meetings for the purposes of networking and sharing expertise among the Displaced Children and Orphans project grantees in Vietnam.
4. Holt should promote development of common methodologies for: situational analysis, employment market research, permanency planning and child care worker and supervisor training. These topics could be addressed at the monthly inter-agency meetings.
5. Holt should consider imitating the World Vision street children residential "family" grouping model (as discussed later in this report).
6. Holt should initiate the establishment and operation of a

Burn Center by the end of the second quarter of the project or decide to discontinue the activity.

World Concern

The purpose of the World Concern/East Meets West grant is to provide food, shelter, education and vocational training to abandoned, orphaned and displaced children.

The length of the grant is 15 months (1 October 1992 to 31 December 1993).

WC has provided assistance to other PVOs working in Vietnam for several years through its Bangkok office. Since receiving this grant, WC has officially registered with the GSRV and placed Bill Kompere, an experienced field director, in Vietnam in October 1992 to direct Displaced Children's activities.

The time requirements of registering with MOLISA, conducting site feasibility assessments, negotiating memoranda of understanding with site location officials, compounded by illness of the field director, has slowed WC's project implementation. However, considering the magnitude of tasks for a newly-arrived agency in the country, WC's accomplishments to date appear reasonable.

An expatriate project manager has been identified and is expected to arrive in Vietnam within the next several weeks. This additional staff should be a major contributor to the progress of WC's project. VN project staff are yet to be identified.

The field director has many years experience in service delivery and interagency cooperative efforts in the US and abroad. World Concern's organizational strength lies in vocational training. WC has agreed to share its experience and skills in vocational training with the other PVOs.

USAID makes the following recommendations:

1. World Concern should complete project staffing during the second quarter of the grant.
2. World Concern should finalize all memoranda of understanding and sign all project site agreements during the second quarter of the grant.
3. World Concern should provide an annual workplan for the first year of the project. (USAID has already provided workplan format.)
4. World Concern should include in agency workplans monthly dates or days (i.e. 3rd Thursday, 2nd Friday etc.) for inter-

agency project meetings (with Holt, World Vision, and East Meets West) which include information exchange and service training. USAID encourages these meetings for the purposes of networking and sharing expertise among the Displaced Children and Orphans project grantees in Vietnam.

5. World Concern should promote development of common methodologies for: situational analysis, employment market research, permanency planning, and child care worker and supervisor training. These topics could be addressed at the monthly inter-agency meetings.

6. World Concern should consider utilizing the World Vision street children residential "family" grouping model where appropriate.

World Concern Subgrantee: East Meets West

EMW is a sub-grantee of World Concern. World Concern has overall responsibility for the entire grant which includes both World Concern's and East Meets West's grant activities.

World Concern has been providing management support to EMW in the administration of the grant. By providing management support and guidance, World Concern hopes to increase East Meets West's institutional strength.

East Meets West has had an established project in the DaNang area for several years. As a result, all relationships with GSRV were at the provincial level.

MOLISA in Hanoi has responsibility for all of the USAID-funded displaced children and orphans projects. Each grantee was instructed to confer with Mr. Tue to develop a memorandum of understanding and to determine project site locations. EMW assumed that since they had been operating at the provincial level for several years, they did not have to establish relationships with MOLISA in Hanoi. Paul Kennel, of World Concern's regional office in Bangkok, notified EMW/San Diego (US headquarters of EMW) that they must contact Mr. Tue in Hanoi to write a memorandum of understanding between EMW and MOLISA.

When the team met with Mr. Tue, in no uncertain terms, he expressed his displeasure over the fact that East Meets West was operating a project in Vietnam and had not yet met with him to prepare a memorandum of understanding.

The extent to which EMW/San Diego understands the necessity of MOLISA registration is unclear. The USAID team explained the critical need to establish relationships with Mr. Tue's office in Hanoi and the field director demonstrated an understanding of the

requirement and a willingness to resolve the matter quickly.

The field director, Debra Burke, is a volunteer employee who arrived in Vietnam in December. Regrettably, EMW has not established a position description. The team believes that this is a serious deficiency in EMW management of grant activities. For example, she needs San Diego authorization to fly from DaNang to Hanoi to begin the negotiation process. The team recommends that she have a written position description and authority to accomplish necessary project tasks in a timely manner.

The EMW budget contains \$19,800 for a project coordinator salary. USAID RFP authors understood this sum to be the expatriate field director's salary, but this is not the case. The team believes that, while volunteer efforts are laudatory, the importance of all these activities must be supported by the hiring of salaried staff at the project director level.

As of this date, the EMW field director has requested the following from EMW/San Diego: Permission to fly to Hanoi to meet with Mr. Tue and initiate MOLISA registration; a written job description; and an explanation on the present or planned use of the \$19,800 budget item.

The GSRV local government has given EMW an abandoned teachers college campus in the greater DaNang area for use as a 200-bed center to care for street children. Renovation has not begun and it is understood that final details of payment for, and degree of, renovation are being negotiated with local government officials. The proposed campus will have accommodations for 200 residents, classrooms and a gymnasium. Some extra room may be offered to other PVOs as a central location for individual or multi-agency training.

The original goal of the grant was to serve 100-200 residents during the grant period. EMW has since revised the goal and stated that there will be 100 residents on site. The revised goal appears to be realistic although somewhat ambitious when project start-up delays, lack of service delivery experience, and delays in recruiting project staff are considered.

The EMW field director expressed eagerness to learn technical skills for serving street children in a residential setting, as well as, other project component skills from the other three project agencies.

The team was impressed with the EMW field director and believes that given appropriate authority and support by her home office she will achieve positive project outcomes during the grant period.

USAID makes the following recommendations:

1. East Meets West should sign a memorandum of understanding with MOLISA in Hanoi and forward a copy of this agreement to USAID. This activity should be completed as soon as possible.
2. East Meets West should write a position description for the Project Manager position.
3. The Project Manager position should be salaried as specified in the grant agreement.
4. Project staffing should be completed in the second quarter.
5. East Meets West should provide an annual workplan for the project using the workplan format previously distributed by USAID. This should be completed as soon as possible.
6. East Meets West should include in agency workplans monthly dates or days (i.e. 3rd Thursday, 2nd Friday etc.) for inter-agency project meetings (with Holt, World Vision, and World Concern) which include information exchange and service training. USAID encourages these meetings for the purposes of networking and sharing expertise among the Displaced Children and Orphans project grantees in Vietnam.
7. East Meets West should promote development of common methodologies for: situational analysis, employment market research, permanency planning, and child care worker and supervisor training. These topics could be addressed at the monthly inter-agency meetings.
8. East Meets West should consider utilizing the World Vision street children residential family grouping model where appropriate.

World Vision

The purpose of the World Vision grant is to provide displaced children, especially street children, with protection, improved living conditions and increased educational, vocational, and non-exploitative employment opportunities. The grant will fund projects working directly with children and programs concentrating on training and curricula development for educators and social workers.

The length of the grant is 36 months (1 October 1992 to 31 September 1995).

WV has managed a USAID-funded prosthetics project in Vietnam for over a year and has developed relationships with the GSRV as a result of that grant. The organization has been registered with MOLISA and enjoys a positive relationship with MOLISA.

The World Vision Vietnam country director, Paul Jones who has served as the country director for a number of years, operated WV street child projects in the South prior to April 30, 1975. He has directed WV-funded street children's projects since his return to Vietnam.

An expatriate project manager, Michael Hegenauer arrived in Vietnam in December 1992. He has worked for US NGOs in Thailand for several years, but is inexperienced in the areas of street children, vocational training, permanency planning and family preservation projects. He holds a Ph.D in child development with emphasis on developmentally delayed and other special needs children, and has experience as a university educator. However, delay in filling this position has delayed project initiation.

A Vietnamese project officer with several years experience with WV is temporarily assigned to this project. She will return to her original position when another Vietnamese project officer has been hired and trained. There are plans for three assistant project officers who will reside in and oversee operations in the North, Central and South Regions of Vietnam.

WV has identified its project sites and is in the process of completing memorandums of understanding. To date, the only WV project site in operation is in DaNang, where WV is working in conjunction with a local NGO, one of the very few in the country. This street children program operates three sites.

The DaNang street child project is unique in its design, which groups 10 children around a husband/wife houseparent team. These groups are referred to as "families" in which each child has personal and corporate responsibilities. For instance, each youth is responsible for his/her personal space and has additional age appropriate responsibilities, such as meal preparation, marketing, cleanup, etc.

The team has urged WV to share this model with the other displaced children and orphans grantees. It is being emulated at a proposed WV project site in Hue.

World Vision has expressed its intent to offer training in providing services to street children and its willingness to share its experience with the other project agencies.

The WV project manager has established a working relationship with the Women's Studies Department of the Open University in HCMC for development of a social work curricula for those preparing to, or currently working with, children at risk. WV has been urged to utilize Holt's expertise in family preservation, permanency planning and adoption, as well as, WC's expertise in vocational training, in this curriculum development project. Such involvement promises enrichment of the curriculum and all participants'

programs.

Social workers completing the two year training will receive a Ministry of Education-sanctioned certificate. Internships in various child welfare settings will be an essential component of the social worker education program.

USAID makes the following recommendations:

1. World Vision should complete project staffing during the second quarter of the grant.
2. World Vision should finalize all project site agreements during the second quarter of the grant.
3. World Vision should provide an annual workplan for the first year of the project. (USAID has already provided workplan format.)
4. World Vision should include in agency workplans monthly dates or days (i.e. 3rd Thursday, 2nd Friday etc.) for inter-agency project meetings (with Holt, World Concern, and East Meets West) which include information exchange and service training. USAID encourages these meetings for the purposes of networking and sharing expertise among the Displaced Children and Orphans project grantees in Vietnam.
5. World Vision should promote development of common methodologies for: situational analysis, employment market research, permanency planning and child care worker and supervisor training. These topics could be addressed at the monthly inter-agency meetings.
6. World Vision should train other project agencies in the use of the World Vision street children residential "family" grouping model.

CONCLUSIONS

Based on Holt's credibility with the GSRV through three years of experience in Vietnam, the overwhelming needs in Vietnam, and its demonstrated child welfare skills, USAID believes that funding for project services expansion would be judiciously and effectively used to expand it's services.

Based on World Concern's experience in other countries, the quality of its field director and availability of technical support from its Bangkok office, it is the team's impression that children of Vietnam would benefit from additional USAID funding for project expansion.

World Vision's established record in services to displaced children and the quality of staff project the agency's ability to expand services to at-risk children in Vietnam with additional USAID funding.

However, East Meets West's institutional lack of experience in service delivery and social services administration prohibits the USAID team from making any recommendations for EMW to receive additional USAID funding.

Thus, USAID should invite Holt, World Vision, and World Concern to submit proposals for additional USAID funding for project site expansion into rural and remote areas in accordance with MOLISA interests. Proposals should include plans for hiring and training Vietnamese project managers by the conclusion of the grant and as well as evidence that MOLISA has approved the proposed activities.

No new services are recommended for funding at this time. This recommendation is made because each PVO has committed to develop services for which it lacks substantial experience and needs time to acquire, assimilate, and activate such new information before assuming responsibilities for additional services.

No new PVOs are recommended for funding at this time. This recommendation is made because of the substantial amount of time involved in establishing relationships with GSRV, signing memorandums of understanding, hiring staff and opening local offices. The team wants to support organizations that are already established in Vietnam and can devote their efforts to service delivery.

In the future, USAID will schedule project site visits near the end of each quarter and after USAID has received the current quarterly report. The next displaced children and orphans project site visit is tentatively scheduled for June 1993.

Topical Status by Agency

+ = Yes, - = No, NA = Not Applicable, 0 = Unable to Determine

| | <u>EMW</u> | <u>Holt</u> | <u>WC</u> | <u>WV</u> |
|---|------------|-------------|-----------|-----------|
| - MOLISA registration complete | - | + | + | + |
| - Field director on site | + | + | + | + |
| - Field director appointed or arrived before 12/1/92 | - | - | + | + |
| - Expatriate project manager on site | NA | - | - | + |
| - VN program staff on site | - | - | - | + |
| - Project sites determined | + | + | + | + |
| - All project site agreements signed | + | + | - | - |
| - All or some project sites activated | - | + | - | 0 |
| - Project activities on schedule per implementation plan | 0 | - | 0 | 0 |
| - Project goals and methodologies appropriate to priorities, resources and ability to implement | 0 | + | + | + |
| - Vietnam child welfare are experience in: | | | | |
| Services to street children | - | - | + | + |
| Vocational training | - | + | + | 0 |
| Permanency planning | - | + | - | - |
| Family preservation | - | + | - | + |
| Developing and delivering | | | | |
| Child Welfare service training | - | + | 0 | + |
| - Attitude toward interagency skills exchange, cross training, resources sharing etc. | + | + | + | + |
| - Demonstrated willingness for agency dialogue with, and reporting to AID | + | + | + | + |
| - Grantee's projected ability to expand present services with increased AID funds | 0 | + | + | + |

ATTACHMENT 1

ITINERARY
JANUARY 1993 DISPLACED CHILDREN & ORPHANS PROJECT SITE VISIT

MON 4 JAN

AM/ Fly to Hanoi
PM/ Contact PVOs and finalize schedule
Meet with Ministry of Labor, Invalids and Social Affairs
(MOLISA)

TUE 5 JAN

AM/ Meet with Ministry of Foreign Affairs (MFA)
PM/ Visit Holt site/discuss project implementation issues

WED 6 JAN

AM/PM Visit World Vision sites/discuss project implementation
issues

THU 7 JAN

AM/PM Visit World Concern Thai Binh site/discuss project
implementation issues

FRI 8 JAN

AM/ Fly to DaNang
PM/ Meet with MOLISA
Meet with People's Committee

SAT 9 JAN

AM/PM Visit East Meets West site/discuss project implementation
issues

SUN 10 JAN

** DAY OFF

MON 11 JAN

AM/PM Visit World Concern Quang Ngai site/discuss program plan

TUE 12 JAN

AM/ Visit Holt site/discuss program plan
PM/ Visit World Vision site/discuss program plan

WED 13 JAN

AM/PM Visit World Vision Hue site/discuss program plan

THU 14 JAN

AM/ Fly to Ho Chi Minh City
PM/ Meet with MOLISA
Meet with the People's Committee

FRI 15 JAN

AM/ Visit World Vision site/discuss program plan
PM/ Visit Holt Bien Hoa site/discuss program plan

SAT 16 JAN

PM/ Fly to Bangkok

ATTACHMENT 2

Persons Contacted

Hanoi

- Mr. Nghiem Xuan Tue - Deputy Director, Dept. of International Relations, Ministry of Labor, Invalids and Social Affairs (MOLISA)
- Mr. Nguyen Manh Cuong - NGO Project Assistant, Dept. of International Relations, Ministry of Labor, Invalids and Social Affairs
- Mr. Dao Quoc Thuy - Escort/Interpreter, Dept. of International Relations, Ministry of Labor, Invalids and Social Affairs
- Mr. Ha Huy Thong - Assistant Director, Dept. of the Americas, Ministry of Foreign Affairs
- Ms. Doan Minh Tuyen - USAID Programs Coordinator, Dept. of the Americas, Ministry of Foreign Affairs
- Mr. Jake Dudell - Vietnam Country Director, Holt International Children's Services
- Ms. Jennifer Pierce - Vietnam Administrative Assistant, Holt International Children's Services
- Mr. Michael Hegenauer - Manager Displaced Children's Program, World Vision International Vietnam
- Mr. Bill Kompere - Vietnam Country Director, World Concern

Thai Binh

- Mr. Do Quang Thuong - Vice-Chairman, The Provincial People's Committee
- Mr. Vu Van Thuyet - Vice-Head of the Provincial People's Committee Office, Vice-Head of the Provincial Aid Management Committee
- Mr. Bui Quang Hong - Manager of Thai Binh Labor, Invalids and Social Affairs

DaNang

- Mr. Nguyen Huu Tien - Director, Department of Labor, Invalids and Social Affairs

Mr. Truong Thi Thanh Xiem - Vice Director, Department of Labor, Invalids and Social Affairs, QuangNam DaNang Province

Ms. Debra Burke - Program Supervisor, East Meets West Foundation

Ms. Tran Thi To Mai - Director of HoiAn orphanage, Department of Labor, Invalids and Social Affairs

Ms. Phan Thi Nga - Director, Reahabilitation Center for Malnourished Orphans of DaNang

Mr. Nguyen Ran - Managing Director, QuangNam-DaNang Street Children Programme

Mr. Paul Jones - Vietnam Country Director, World Vision International Vietnam

Hue

Mr. Le Van Anh - President, President of the People's Committee of Hue

Mr. Phan Qui Nhon - Director, Department of Labor, Invalids and Social Affairs Thua Thien - Hue

Ho Chi Minh City

Mr. Nguyen Van Chi - Director, Service of Labor, Disabled Soldiers, Social Affairs Ho Chi Minh City