

ISN 53224

PD-AAW-786



intraH

Trip Report

#0-148

Travelers: Mr. Pape Gaye, INTRAH/WCA Director

Country Visited: ZAIRE

Date of Trip: August 11 - 17, 1987

Purpose: To accompany the PAC-II Mid-Project Evaluation Team.

Program for International Training in Health
208 North Columbia Street
The University of North Carolina
Chapel Hill, North Carolina 27514 USA

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LIST OF ABBREVIATIONS

AVSC	Association for Voluntary Surgical Contraception
AZBEF	Association Zaircise pour le Bien-Etre Familial
FONAMES	Fond National pour l'Assistance Medico-Social (National Funds Medical-Social Assistance)
HPNO	Health Population and Nutrition Office
MSH	Management Sciences for Health
PSND	Projet des Services de Naissances Desirables (Family Planning Project)
SANRU	USAID-Sponsored Basic Rural Health Project

EXECUTIVE SUMMARY

INTRAH/WCA Director Pape Gaye visited Kinshasa from August 11 - 17, 1987. The major purpose of the visit was to accompany the PAC II Mid-Project evaluation team of Ms. Carolyn Long and Ms. Sheila Ward. Due to USAID/Kinshasa's recent decision to suspend all INTRAH training activities in Zaire, Mr. Gaye's additional objectives were:

- To work with Dr. Bradshaw in clarifying INTRAH'S overall strategy in Zaire.
- To identify and discuss issues related to the implementation of the INTRAH project.
- To suggest viable solutions so that activities could resume.

Most of the objectives were achieved and Mr. Gaye had the opportunity to meet and discuss the INTRAH strategy in Zaire with the PAC II Mid-Project evaluators and Dr. Lois Bradshaw. Meetings were conducted with the Directors of PSND, AZBEF and 6e Direction as well as with the Training Directors at FONAMES and SANRU.

A memorandum summarizing all issues and suggesting possible solutions was drafted and two FP service delivery points were visited.

A recommendation was made to INTRAH to revisit Zaire in the near future to restructure the mechanism for transfer of funds and reschedule the remaining activities.

SCHEDULE OF ACTIVITIES

**Tuesday
August 11**

Arrived in Kinshasa 9 a.m.

Met with Ms. Gael Murphy, International Development Intern, USAID/Kinshasa.

Met with PAC II Mid-Project evaluators Ms. Carolyn Long and Ms. Sheila Ward.

Met with Dr. Mbumb Mussong, Director, 6e Direction.

Met with Ms. Long and Ms. Ward to:

- Debrief on Burkina Faso
- Brief on Zaire

**Wednesday
August 12**

Traveled to Kimpese (Bas Zaire).

Met with Citoyenne Chirwisa Chirhamolekwa.

Returned to Kinshasa.

**Thursday
August 13**

Visited School of Public Health.

Work session at 6e Direction.

Work session with Ms. Long and Ms. Ward.

Met with Dr. Musinde, Chief, Supervision and Training, FONAMES.

Met with Citoyen Bongwele Onanga, AZBEF.

**Friday
August 14**

Visited School of Public Health.

Met with Ms. Murphy.

Met with Citoyen Mutombo Yatshita, Director of Training, PSND.

**Saturday
August 15**

Drafted memo for Dr. Lois Bradshaw meeting with Citoyen Mutumbi Kuku Dia Bunga, AZBEF Administration.

Met with Citoyenne Chirwisa.

Met with Dr. Bradshaw, Health/Population/Nutrition Officer, USAID/Kinshasa.

Met with Citoyen Mbumb Mussong, 6e Direction.

**Sunday
August 16**

Departed for Abidjan.

I. PURPOSE OF TRIP

The purpose of the trip was to accompany PAC II Mid - Project evaluators Ms. Carolyn Long and Ms. Sheila Ward during their visit to Zaire. Specific objectives were:

- To assist the team in identifying areas of input.
- Clarify INTRAH'S overall strategy in Zaire.
- Identify and discuss key issues related to the implementation of INTRAH's program.
- Assess the state of INTRAH'S input in the institutionalization of training capability within PSND and AZBEF.

Due to the recent decision by USAID/Kinshasa to suspend INTRAH training activities in Zaire, Mr. Gaye engaged in discussions with Dr. Lois Bradshaw and the national implementing agencies to develop strategies to allow resumption of training activities.

II. ACCOMPLISHMENTS

During the visit Mr. Gaye accomplished the following:

- A. Met with PSND Director Chirwisa Chirhamolekwa and discussed the role of the national evaluators, 6e Direction and PSND activities.
- B. Met with 6e Direction Director Dr. Mbumb Musong and Coordinator Citoyen Mandu Ekasi to review the training program for teachers of A2 and A3 nursing schools.
- C. Met with Dr. Musinde to discuss technical assistance in supervision of family planning training through FONAMES and INTRAH's input in this area.
- D. Met with Citoyen Mutumbi Kuku Dia Bunga, AZBEF Administrator and Citoyen Bongwele Onanga, AZBEF Program Officer.
- E. Visited two AZBEF FP service delivery points in Kinshasa.
- F. Identified key issues related to implementation of the INTRAH program and drafted a memo for Dr. Lois Bradshaw.
- G. Debriefed with the PAC II Mid-Project evaluators on their recent visit to Burkina Faso.

III. BACKGROUND

Since the INTRAH/WCA Director's last visit to Zaire in February 1987, four PSND/INTRAH contract activities and one AZBEF/INTRAH contract activity have been completed. These activities included the development of a basic FP curriculum for PSND, development of FP modules for A2 AND A3 nursing schools, clinical training for service providers and training of trainers.

USAID/Kinshasa Population IDI Ms. Gael Murphy has supervised implementation of the INTRAH project, and most of the activities have been conducted by IHPS trainers. Dr. Lois Bradshaw, H/P/N Officer, came on board in early 1987 and responsibilities for the monitoring of the INTRAH project were recently transferred to her.

While the training has been generally very successful, a number of logistical problems including financial management and communication between INTRAH and USAID/Kinshasa have existed. Although the INTRAH/PSND/AZBEF contracts called for the first few activities to be funded by USAID/Kinshasa counterpart funds, that money has not been available, but INTRAH was assured that it will be made available for future activities.

Many of the consultants who have conducted activities in Zaire have stressed the difficulties and the lack of internal capabilities within AZBEF and PSND for exercising training management responsibilities. This situation resulted in a request by Dr. Bradshaw that all INTRAH training activities be halted until an INTRAH team from Abidjan and Chapel Hill visited Zaire to address these issues.

IV. DESCRIPTION OF ACTIVITIES

The activities during the visit consisted mainly of a series of formal and informal meetings with the PAC II Mid-Project evaluators, and USAID/Kinshasa, AZBEF and PSND officials.

Since no meetings had been set up for the evaluators (despite a cable requesting the Mission to do so), it became necessary for the team to arrange its own appointments. Because of the communication difficulties (no telephones at PSND, AZBEF and 6e Direction), the team rented a car and drove from place to place to secure the necessary appointments.

Key people whom the team were able to contact included the INTRAH coordinators of PSND, 6e Direction and AZBEF, co-trainers who have worked with INTRAH/IHP consultants and nationals trained by INTRAH as in-country evaluators.

Citoyenne Chirwisa, PSND Director, was not in Kinshasa and it was necessary for the team to travel 3 1/2 hours each way to Kimpese (Bas-Zaire) to meet with her. Additional meetings were conducted with her upon her return to Kinshasa.

Coordination of the INTRAH/AZBEF and PSND training programs was a major discussion point and Dr. Bradshaw suggested that INTRAH hire a local agency to manage its projects. Reservations concerning this strategy were expressed by Mr. Gaye and alternative solutions suggested.

Due to the limited time and the lack of advance preparation, the PAC II Mid-Project evaluation team was not able to visit service delivery points outside Kinshasa. However with the assistance of Citoyen Bongwele, the team visited two clinics operated by AZBEF which served as sites for practica during the last two training activities. Unfortunately, attempts by INTRAH/CH Director James Lea and

INTRAH/WCA Director Gaye were not conclusive due to Citoyenne Chirwisa's unavailability. It was then decided that Mr. Gaye would discuss the issues with USAID/Kinshasa during his visit to accompany the PAC II Mid-Project evaluators.

V. FINDINGS, CONCLUSIONS AND RECOMMENDATIONS

1. Findings/Conclusions

- a. INTRAH has contractual arrangements with PSND, but the bulk of the remaining activities are to be initiated and coordinated by 6e Direction.
- b. 6e Direction has complained about the difficulties of accessing the money and ensuring that logistics are in place prior to the commencement of training.
- c. There are 4 workshops remaining to train 80 A2 and A3 nursing school teachers between now and Sept 1988. However 6e Direction thinks that these workshops should be extended from 2 to 5 weeks. (The teachers need the training in basic family planning, which takes 4 weeks).
- d. The INTRAH contract provides for technical assistance in supervision of FP through FONAMES, but PSND is not capable of initiating any activity. There continues to be confusion about what FONAMES wants and what PSND can do. INTRAH'S strategy on this issue was to respond to USAID/Kinshasa's request to send a consultant who would study the FP supervision system in Zaire and make recommendations on the training needed in this area.
- e. The remainder of the AZBEF/INTRAH contract calls for the training of 80 additional FP service providers. AZBEF'S internal capability to conduct independent training is questionable. Furthermore, there are uncertainties as to whether the clinics trained FP providers return to are functional.
- f. Communications between INTRAH and USAID/Kinshasa, AZBEF and PSND have been a major problem which resulted in USAID'S decision to suspend all INTRAH training activities until those issues were

resolved. INTRAH understands the USAID/Kinshasa decision but regrets that halting the program will result in considerable delays in completing the good work already begun.

Major contributing factors to these communication problems have been:

1. The inherent logistical difficulties of Zaire and the necessity to use USAID/Kinshasa for communication with implementing agencies.
2. The unclear, undefined role of the subcontractor's trainers and the resulting confusion as to what INTRAH and IHP can and should do.
3. Large number of centrally-funded agencies and PSND internal absorptive capacity.
4. The tendency of PSND, 6e Direction and FONAMES to change the workplan schedule, and have budget overruns without prior consultation/approval from INTRAH.

INTRAH appreciates the heavy burden that the implementation of its training program has placed on USAID/Kinshasa and will be, as always, flexible and ready to find a solution agreeable to all concerned parties.

- g. The role of the national evaluation team is still unclear to USAID/Kinshasa and PSND. However both 6e Direction and AZBEF understand the team's role and have demonstrated how the training received in Mauritius and Abidjan are being put to use. Generally, it seems that expectations by USAID/Kinshasa and PSND on the role of the national evaluation team need to be clarified and checked against expectations of the INTRAH Evaluation Unit.

2. Recommendations

- a. INTRAH should consider signing a contract with a local accounting firm (Coopers & Lybrand, Price Waterhouse) with provisions for PSND and 6e Direction to access funds for activities they are responsible for.
- b. Training should be decentralized and sessions organized in Lumumbashi, Haut Zaire and Kinshasa, which will help save transportation and per diem expenses. This, plus the availability of

counterpart funds, should allow INTRAH to provide the needed technical assistance in these very important activities.

PSND should also continue providing all technical assistance in FP during the remaining activities.

- c. Dr. Bradshaw informed Mr. Gaye that MSH will be coming to Zaire to look at and provide assistance to PSND in management. MSH should examine PSND supervision and assist PSND in developing supervision standards and guidelines. INTFAH should then reexamine the training needs in supervision and provide the necessary technical assistance if MSH'S work is completed before the end of the INTRAH contract.
- d. Technical assistance should be provided to survey AZBEF service delivery points and participants should be selected from those points where services will indeed be available.
- e. PSND'S role of technical assistance should be formalized and INTRAH should insist that PSND provide training or at least co-train with AZBEF. In general, INTRAH should strongly and actively encourage PSND and AZBEF to cooperate in the context of INTRAH'S overall strategy of helping to strengthen Zaire's capabilities to provide quality FP training and services.
- f. The role of Citoyen Mutombo Yatshita should be formalized as the INTRAH Program Coordinator and his PSND staff responsibilities should be decreased. He would then be paid a salary by INTRAH and act as a liaison with other institutions. At the same time Citoyen Mandu Ekasi of 6e Direction would become the major contact person for Mr. Mutombo. Citoyen Bongwele Onanga should assume the same role at AZBEF.
- g. INTRAH/CH Evaluation Specialist Constance Newman should prepare a concise memo for Dr. Bradshaw and Citoyenne Chirwisa summarizing INTRAH'S expectation of the national evaluation team. During the next program review visit Ms. Newman or another evaluation specialist should be part of the INTRAH team.

APPENDIX A

Persons Contacted/Met

Appendix A

Persons Contacted/Met

USAID/Kinshasa

Dr. Lois BRADSHAW, Health/Population/Nutrition Officer

Ms. Gael MURPHY, International Development Intern

Ms. Carol PAYNE, Health Officer

Mr. Felix AWANTANG, Project Officer

Ms. Ronda SMITH, Project Officer

Family Planning Service Project (PSND)

Citoyenne CHIRWISA Chirhamolekwa, Director

Citoyen MUTOMBO Yatshita, Director of Training

Mr. Brad BARKER, Deputy Director, Administration

Citoyen NTUMBA-WA-NTUMBA, Specialist Project

Zairian Association for Family Welfare (AZBEF)

Citoyen MUTUMBI Kuku Dia Bunga, Administrator

Citoyen BONGWELE Onanga, Program Officer

Citoyen SHAMP A. Mabudi, Training Coordinator

6e Direction

Citoyen Dr. MBUMB Musong, Director

Citoyen MANDU Ekasi, Coordinator

FONAMES

Citoyen MUSINDE, Chief, Supervision & Training

SANRU

Citoyen KIDINDA, Chief of Training

Others

Ms. Jana GLENN-Ntumba, Training Consultant

Citoyen TOKO-PUKU, Training Consultant

Ms. Beverly BEN-SALEM, Association for Voluntary Surgical
Contraception

Ms. Paulette CHAPONNIERE, Training Consultant

Citoyen LANDU

APPENDIX B

Telexes Received by INTRAH Regarding
INTRAH Training Activities in Zaire

(3) ACTION: REDSO INFO: WAAC ECON/POL

LS

VZCZCAB0998
 RR RUEHAP
 DE RUEHFI #9448 1911509
 ZNR UUUUU ZZH
 R 101507Z JUL 87
 FM AMEMBASSY KINSHASA
 TO RUEHC/SECSTATE WASHDC 7825
 INFO RUEHAB/AMEMBASSY ABIDJAN 0455
 BT
 UNCLAS KINSHASA 09448

LOC: 312 873
 10 JUL 87 1519
 CN: 09941
 CERG: AID
 DIST: AIDL

CL INTRAH

AIDAC

SECSTATE FOR ST/POP/IT, PLGASE PASS TO INTRAH; INFO
 AFR/TR/HPN
 ABIDJAN FOR REDSO/WCA/PADS/POP AND PLEASE PASS TO INTRAH

E.O. 12356: N/A

SUBJECT: ZAIRE - POPULATION: CESSATION OF FURTHER INTRAH
 TRAINING ACTIVITIES UNTIL STRUCTURAL AND MANAGEMENT
 PROBLEMS ARE RESOLVED

REF: A) LEA/MURPHY TELEX 7/7/87; B) STATE 133170;
 C) ABIDJAN 014876; D) STATE 199203; E) KNAUFF/BRADSEAW
 TELECON 7/10/87

Action	PADS
Info	
Due Date	7/10
Action Taken	lee

1. USAID HEREBY INFORMS AID/W AND INTRAH THAT, EXCEPT AS INDICATED BELOW, ALL INTRAH ACTIVITIES IN ZAIRE ARE TO BE PUT ON HOLD PENDING A REPROGRAMMING SITE VISIT BY INTRAH STAFF INCLUDING LEA OR KNAUFF. USAID AND QO? FAMILY PLANNING SERVICES DIRECTOR CHIRWISA ARE VERY CONCERNED THAT POOR COMMUNICATION AND COORDINATION, INADEQUATE DIRECTION AND MANAGEMENT BY INTRAH, TOO BROAD A RANGE OF IN-COUNTRY ACTIVITIES FOR THE CAPABILITIES OF THE IMPLEMENTING AGENCIES, AND THE LACK OF A STRONG EVALUATION COMPONENT ARE SERIOUS ENOUGH TO RENDER THE EXCELLENT TRAINING OFFERED INEFFECTIVE IN TERMS OF LONG-TERM PROGRAM IMPACT. THIS SITUATION MUST BE CORRECTED IF ACTIVITIES ARE TO RESUME. USAID ALSO CONCERNED ABOUT HEAVY MANAGEMENT BURDEN ASSOCIATED WITH NUMEROUS REGIONAL AND CENTRALLY FUNDED ACTIVITIES.

2. ONE EXAMPLE IS ESPECIALLY BOTHERSOME. USAID REQUIRES AN EXPLANATION FROM INTRAH AS TO WHY THREE PARTICIPANTS FROM ZAIRE WERE SENT TICKETS TO AND ARE NOW ATTENDING THE ABIDJAN EVALUATION WORKSHOP WHEN USAID WAS NOT CONSULTED AND WHEN CONCURRENCE WAS GIVEN IN TELCON TO SARAH CLARK FOR ONLY ONE PARTICIPANT, CITOYEN BONWELE, TO ATTEND. WE WOULD LIKE TO POINT OUT THAT CITOYENNE MANDU WHO IS AT THE WORKSHOP WAS SUPPOSED TO BE A CO-TRAINER IN THE INTRAH-SPONSORED WORKSHOP FOR NURSE TRAINERS CURRENTLY UNDERWAY IN KINSHASA AND LEFT THE COUNTRY WITHOUT INFORMING USAID OR FAMILY PLANNING PROJECT DIRECTOR CHIRWISA.

3. ACCORDINGLY CONCURRENCE REQUESTED REF A WILL NOT

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UNCLASSIFIED

KINSHASA 000448

REPEAT NOT BE GIVEN AT THIS TIME. USAID WILL HOWEVER CONCUR IN EXTERNAL EVALUATORS' LONG AND WARD TDY O/A AUGUST 8-15 (REF E). WE BELIEVES THEIR ASSESSMENT OF INTRAH ACTIVITIES HERE CAN BE VALUABLE IN DEFINING NEEDED PROJECT REDFSIBN. AS SOON AS EXACT ETA RECEIVED, MISSION WILL SCHEDULE APPOINTMENTS REQUESTED REF C.

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4. ASSESSMENT OF INTRAH PERFORMANCE ACCORDING TO REF B FRAMEWORK FOLLOWS SEPTTEL.

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5. REPEAT OF REF D WAS STILL INCOMPLETE. THE LINE REGARDING ZAIRE NOMINEES WAS MISSING. PLEASE INFORM WMO CS INVITED TO ATTEND AND MISSION WILL RESPOND IMMEDIATELY.

1 -
6. IN REF E TELCON, KNAUFF MENTIONED THE POSSIBILITY OF LEA AND BAYE SITE VISIT JULY 22-24 IN CONJUNCTION WITH LEA TRIP TO ABIDJAN. IF ST/POP/IT AGREES, MISSION CONCURS IN THAT VISIT IN ORDER TO ADDRESS AND RECTIFY CONCERNS EXPRESSED HEREIN. SIMPSON

PT
#9448

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KINSHASA 000448

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UNCLAS

ABIDJAN 14876

VZCZCARI *
RR RUEFKI
DE RUEHAB #4876 183 **
ZNR UUUUU ZZH
R 020927Z JUL 87
FM AMEMBASSY ABIDJAN
TO AMEMBASSY KINSHASA 7710
BT
UNCLAS ABIDJAN 14876

CLASS: UNCLASSIFIED
CHRG: AID 6/30/87
APPRV: REDSO:JCSTANFORD
DRFTD: INTRAE:PGAYF
CLEAR: PADS:SCLARK
DISTR: REDSO CHRON

G-I..

AIDAC

TO GLENN POST & LOIS BRADSHAW

E.O 12356: N/A
SUBJCT: INTRAH/AZBEF TRAINING ACTIVITIES.
PAC II EXTERNAL EVALUATION.

1. HELENE SIRICA JUST DEBRIEFED WITH INTRAH/WCA ON BASIC CLINICAL F.P SKILLS WORKSHOP COMPLETED MAY 26-JUNE 20. THE MAJOR CONCERNED RAISED WAS AZBEF'S LACK OF INTERNAL CAPABILITY TO ORGANIZE AND CARRY ON CLINICAL TRAINING ON ITS OWN. AMONG THE SPECIFIC PROBLEMS RAISED BY SIRICA WERE
 - THE LACK OF PARTICIPANT SELECTION CRITERIA
 - LACK OF OVERALL PLAN AND STRATEGY
 - NO PROVISION FOR RETRAINING
 - NON EXISTENCE OF A TEAM OF TRAINERS.
2. SIRICA ALSO CITED LACK OF HARMONY BETWEEN AZBEF AND PSND.
3. INTRAH IS CONCERNED THAT LIMITED AVAILABLE RESOURCES AND AN ALREADY VERY IMPORTANT PROJECT WITH PSND WILL NOT ALLOW MAJOR TECHNICAL ASSISTANCE INTERVENTIONS WITH AZBEF ABOVE AND BEYOND THOSE IN THE CURRENT TRAINING PLAN. INTRAH HOPES THAT TIGHTER COLLABORATION BETWEEN AZBEF & PSND COULD BE DEVELOPED TO MAXIMIZE INTRAH'S INPUT IN THE DEVELOPMENT OF IN-COUNTRY QUALITY CLINICAL TRAINING CAPABILITIES. MISSION'S IDPAS AND SUGGESTIONS ON THIS MATTER WOULD BE GREATLY APPRECIATED.
4. AS YOU MAY HAVE ALREADY KNOWN, ZAIRE WAS CHOSEN AS ONE OF THE COUNTRIES TO BE VISITED BY EXTERNAL EVALUATION TEAM VISIT IS SCHEDULED FOR AUG 8-15. I WILL BE ACCOMPANYING THE TEAM. EXACT E.T.A'S WILL BE COMMUNICATED TO YOU AS SOON AS THEY ARE KNOWN.
5. INTRAH WOULD APPRECIATE MISSION SECURING APPOINTMENT FOR AID PERSONNEL, PSND AND AZBEF STAFF INCLUDING TRAINERS YOUR RECOMMENDATIONS ON F.P SERVICE POINTS TO VISIT AND A SAMPLING OF TRAINED PERSONNEL TO INTERVIEW WOULD BE GREATLY APPRECIATED.
6. FURTHER DETAILS ON OBJECTIVES AND EXPECTED OUTCOME WILL BE SENT IN SEPARATE CORRESPONDANCE.
7. INTRAH APPRECIATES YOUR ASSISTANCE AND THANK MISSION FOR ITS COLLABORATION.

UNCLAS

ABIDJAN 14876

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