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## Smart Notes: Putting client protection principles in practice

COMMUNITY CONTRIBUTION

**Author Organization:** [FHI 360](#)

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Through the [FIELD-Support LWA](#), the [Smart Campaign](#) has expanded its reach to influence microfinance networks and associations to enhance their capacity to educate, assess, and change actual practice on the Client Protection Principles with their member MFIs. In recently released Smart Notes, microfinance institutions [AccessBank in Azerbaijan](#) and [FMM Popayan in Colombia](#), are highlighted for their exceptional practices, identified after receiving a full external client protection assessment, so that they may be replicated by others.



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JUL 21, 2016 09:15

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