

The use of the Integrated Case Management System allowed simplifying administrative procedures in a case examination and contributed to a better transparency of all court processes.

The implementation of automated systems in courts of law is an important step toward modernizing courts. These systems help both court personnel and citizens, thus increasing the efficiency of courts' work and improving justice administration.

** The information from this leaflet refers only to public case hearings.*

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Rule of Law Institutional Strengthening Program (ROLSIP)



Superior Council of Magistracy

Court Automation



The citizens and the automation of the judicial system of the Republic of Moldova

Every citizen of the Republic of Moldova has the right to a fair and transparent case examination. The Integrated Case Management System and the case hearings audio recording system Femida have been developed to ensure the observance of this right.

The court automation has simplified the case processing phases in courts of law. Now all cases in courts are managed electronically by means of the Integrated Case Management System (ICMS).

The advantages of ICMS for citizens

1. Filing claims and registering cases

- The citizen files the claim with a court of law;
- The claim is registered in the electronical system (ICMS);
- The citizen receives a confirmation with a unique claim number. Using the unique number, the citizen can follow the case examination phases online at <http://instante.justice.md>

2. Case distribution

- After the registration of claims, the system assigns them to judges at random;
- Random assignment implies automatic distribution of claims by means of ICMS without the involvement of court staff.

3. Case hearing

- The judge establishes the date and the time of the hearing;
- The information about the date and time of the hearing and the courtroom is posted at <http://instante.justice.md>;
- The first interaction of the case parties with the judge or panel of judges takes place during the first case hearing.

4. Court judgment

- A court judgment is the last phase of a case examination;
- All court judgments and decisions are prepared in ICMS;
- The judgments or decisions that were issued in open hearings are automatically retrieved from ICMS and posted at <http://instante.justice.md>.

All case hearings are audio recorded by means of the recording system Femida or voice recorders.

Audio recording of case hearings

- The case hearing is registered fully in audio format;
- The audio recording is attached to the case file;
- Every case participant has the right to request a copy of case registration;
- Only case participants can receive a CD with the recording for a fee of 20 leis.

