

## ALL COURTS OF LAW AT THE DISTANCE OF ONE CLICK

- The single Web portal is accessible from any digital device (computers, tablets, smartphone) connected to the Internet.
- The access to the Web portal is unrestricted and free of charge, without the need of an account or passwords.



### HOW TO ACCESS?

- Citizens involved in a case examination, who want to learn information about their case may access the Web portal and enter a **unique code** that they received after the registration of their claim.
- All data published on the Web portal are updated on a daily basis to offer the latest information for all interested persons.

## COURTS' WEB PORTAL – ONE STEP TOWARD THE TRANSPARENCY OF JUSTICE

- The common Web portal of courts of law is a valuable source of information both for justice sector representatives and for citizens.
- The development of the courts' Web portal contributed to ensuring transparency in the courts' work and became an important factor in a fair justice administration.



*\*The information from this leaflet applies only to public case hearings.*

*The publication of this leaflet was possible thanks to the generous support from the American people, offered through the United States Agency for International Development (USAID) as part of the Rule of Law Institutional Strengthening Program (ROLSIP). The leaflet is the work of the authors and does not necessarily reflect the views of USAID or the United States Government.*

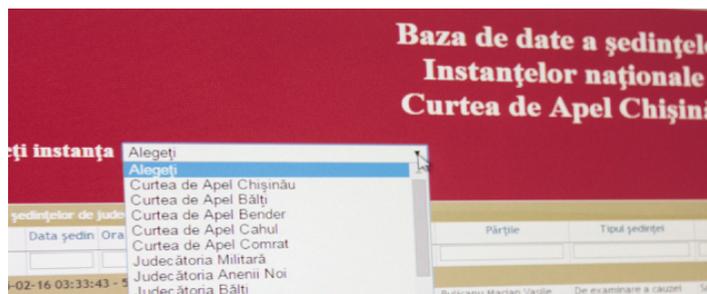


Rule of Law Institutional Strengthening Program (ROLSIP)



Superior Council of Magistracy

## A SINGLE WEB PORTAL OF COURTS OF LAW FOR THE CONVINIENCE OF CITIZENS



## BENEFITS OF THE COURTS WEB PORTAL FOR CITIZENS



### WHAT IS IT?

- The courts' Web portal is a unique complex mechanism that offers access to and information about each court of law from the Republic of Moldova and that was created in line with European standards and practices.



### WHERE TO FIND?

- Access address of the single courts' Web portal is:  
<http://instante.justice.md>



### WHY?

- The courts' Web portal was developed with the purpose to facilitate access to the information about the work of all courts of law from Moldova and to increase the transparency of case examination in open hearings.



### WHAT DOES IT OFFER?

- This Web portal allows citizens to access any of the first-level and appellate courts from Chisinau and from all districts of the republic.

#### The Web portal offers information about:



Requests registered in a court of law;



Date and time of a case hearing;



Courtroom in which a hearing will be held;



Postponement of a case hearing;



Decisions issued on a case.



### ALSO TO BE FOUND:

- Information on the state fee for various services offered in courts of law, including the amount of the state fee for various situations:
- Territorial jurisdiction of each court of law, particularly court of appeals. Thus, citizens can easily find the court they need to address, depending on their region.
- Addresses, phone numbers, and emails from each court of law.

