



## What Is the USAID | DELIVER PROJECT?

The USAID | DELIVER PROJECT, a U.S. Agency for International Development (USAID)-funded project, working with national and international partners, increases the availability of essential health supplies to clients and customers around the world by—

- strengthening national and international supply chains
- ensuring transparent and cost-effective procurement and delivery of commodities
- creating more supportive national and international legal, regulatory, and policy environments
- increasing coordination, commitment, and collaboration for commodity financing, procurement, and delivery
- leveraging local resources to plan, procure, and deliver supplies
- enhancing the availability and use of information for supply chain planning and monitoring.

Our motto—**No Product, No Program**—is a reminder that health programs cannot operate successfully without a full supply of essential commodities. The project encourages policymakers and donors to support logistics as a critical factor in the overall success of their health care mandates.

Implemented by John Snow, Inc., the project responds to the dynamic environment of field programs by focusing on the following key objectives:

**Supply Chain Management:** Improve and strengthen in-country supply chains and their environments, with a special emphasis on local institutions and host country professionals.

**Commodity Security:** Collaborate with global and regional partners to increase their awareness of, and commitment and ability to strengthen, national commodity security—ensuring the long-term availability of health commodities.

**Procurement Services:** Support USAID's procurement system, as well as provide direct procurement services for health commodities.

The project designs, develops, strengthens, and, on request, operates safe, reliable, and sustainable supply systems that provide a wide range of

affordable essential health commodities, including drugs, diagnostics, and supplies to clients in country programs. The project's technical support strengthens all aspects of in-country supply chains: forecasting, procurement, distribution, management information systems, quality assurance, storage and infrastructure, and medical waste disposal.

The USAID | DELIVER PROJECT works on a range of health commodities, including contraceptives and condoms, malaria treatment medicines, insecticide-treated bed nets, and rapid diagnostic tests, essential medicines, as well as select commodities for HIV and AIDS, maternal and child health, infectious diseases, avian influenza(AI), and other emerging pandemic threats.

The project currently supports USAID's efforts to improve product availability by providing assistance in the following focus areas:

*Technical Assistance for Supply Chain Strengthening and Commodity Security in Public Health*—The project supports USAID's programs through system strengthening, commodity security, and global and regional advocacy efforts. It places a special emphasis on capacity building and institutional development, research and innovation, use of local partners, and sustainability.

*Procurement and Distribution of Essential Public Health Supplies*—Under the direction of USAID's Commodity Security and Logistics Division (CSL), the project procures and delivers contraceptives, condoms, essential medicines, and medical equipment and supplies to USAID-supported programs worldwide. The *Public Health Product Catalog 2011* and *Ordering Essential Public Health Supplies, Guidelines for USAID Missions and Country Programs* provide more information about products available and guidance to USAID Missions on the steps for ordering public health commodities.

*Emerging Pandemic Threats*—The project manages a global distribution mechanism for commodities to prevent and mitigate outbreaks of any emerging pandemic threat. It also assists in forecasting and procurement for developing countries and helps pre-position commodities in national and regional warehouses for rapid deployment in case of outbreaks.

*Malaria*—The project provides technical assistance to the President’s Malaria Initiative (PMI) and USAID in their efforts to reduce the burden of malaria worldwide, particularly in Africa. Activities support USAID’s implementation of malaria prevention and treatment programs through the procurement, management, and delivery of high quality, safe, and effective malaria commodities; the provision of on-the-ground logistics capacity, supply chain and logistics technical assistance, and pharmaceutical management expertise; and technical leadership to strengthen the global supply, demand, and financing of high quality malaria commodities.

The project is committed to a customer-oriented approach with a focus on improved availability of essential health supplies for the client at the end of the supply chain. The project emphasizes capacity building of local partners to ensure that the project’s work is increasingly done by local or regional staff and organizations; and partnerships with local, regional, and global organizations to leverage the strengths of existing organizations and to add value to their efforts. The project encourages and promotes innovation, learning, accountability, and transparency in its own operations and those of its partners.

To support its work, the USAID | DELIVER PROJECT partners with many organizations including—

- 3i Infotech, Inc.
- Asociación Benéfica PRISMA
- Cargo Management Logistics
- Crown Agents USA, Inc.
- Eastern and Southern African Management Institute (ESAMI)
- FHI 360
- Foundation for Innovative New Diagnostics (FIND)
- Futures Institute for Development, LLC
- LLamasoft, Inc.
- Logenix International, LLC
- The Manoff Group, Inc.
- MAP International
- MEBS Global Reach, LC
- OPS MEND, LLC
- PATH
- Population Services International (PSI)
- RTT, Ltd.
- Social Sectors Development Strategies, Inc. (SSDS)
- UPS Supply Chain Solutions, Inc.
- VillageReach

*The authors' views expressed in this publication do not necessarily reflect the views of the U.S. Agency for International Development or the United States Government.*

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