



PERFORMANCE REPORT (1 September – 31 December 2013)

AWARD #: AID-OFDA-G-13-00108

**STRENGTHENING THE PERFORMANCE MONITORING OF
HUMANITARIAN RESPONSES IN THE SAHEL REGION**

EXECUTIVE SUMMARY

Basic monitoring of key humanitarian indicators has been in place since June 2012, but it needs to be improved by strengthening data collection and extending across the nine affected countries in the Sahel. In line with the Transformative Agenda and the Program Cycle, the Regional Humanitarian Coordinator (RHC) for Sahel requested the United Nations (UN) Office for the Coordination of Humanitarian Affairs (UNOCHA) and other humanitarian partners to ensure timely and accurate performance monitoring of their responses.

Based on lessons learned from the 2012 response it was noted that there were significant obstacles to data collection in response countries due to the lack of a centralized system. The system does not need to be a complex system but rather a system which enables clusters to report activities in a predictable and standardized format, ultimately against indicators derived for each respective cluster.

Cooperation and facilitation by UNOCHA throughout this project is a necessity for the success of this tool. All software development work conducted in this project will be hosted at the UNOCHA Regional Office for West Africa, with support coming from the respective UNOCHA Country Offices. This information management solution will provide a centralized platform for data collection and analysis to cluster members. It will allow cluster coordinators and UNOCHA to obtain a more comprehensive and accurate overview of the humanitarian response in the respective clusters and hence facilitate better unilateral and multilateral decision making.

Objective	To improve the analysis of the level of response to complex emergencies in the Sahel. iMMAP proposes to meet this goal by establishing and supporting an intra- and inter-cluster information management system for monitoring humanitarian assistance projects funded through the CAP in 9 countries.
Beneficiaries	<p>Primary Beneficiaries</p> <ul style="list-style-type: none"> ➤ Approximately 99 clusters (11 in each Sahel Country) <p>Secondary beneficiaries:</p> <ul style="list-style-type: none"> ➤ 10,261,182 (500,814 refugees, 318,558 IDPs) *Figure targeted in June 2013

Performance Indicators

#	Activity	Indicator	Target	Status
1	Deploy iMMAP developer to Senegal	International developers identified and recruited. Working from the UNOCHA regional office in Dakar	1	Sep 2013 Done
2	Release of BETA version of the platform	Provision of the platform on a highly-available server system which is accessible to all parties in Mali	First BETA Release	Nov 2013 done
3	Release of ALPHA version of the platform	Based on feedback from the BETA version releasing an ALPHA version of the platform to all parties	First ALPHA Release	16 Dec 2013 Done
4	Analytical support to cluster coordination	A least 1 performance monitoring report / cluster participating	1	Jan 2014 Done
5	Release of BETA version on highly available server	Number and percentage of humanitarian organizations utilizing information management services	60% of members from at least 3 clusters logging into the web application	February 2014
6	Release of ALPHA version on highly available server	Number and percentage of humanitarian organizations directly contributing to information products (e.g., situation reports, 3W/4W, digital tools)	60% of members from at least 4 cluster using the web application to report on their activities using the Web Based application.	February 2014
7	Release of ALPHA version on highly available server	Number of products made available by information management services that are accessed by clients:	For at least 1 cluster: 3W and performance monitoring reports issued on a monthly basis.	February 2014

PROGRESS TO DATE

Kashif Nadeem, an iMMAP Developer, has been deployed to the UNOCHA Regional bureau for West and Central Africa to support the development of the tool, under the supervision of the UNOCHA Regional Information Management Officer (IMO).

The tool, 3W Performance Monitoring (3WPM) has been developed following the targeted indicators mentioned above in the performance indicators table.

The Online Project Planning System (OPS) is a web-based database that allows UN agencies and Non-Governmental Organizations (NGOs) participating in inter-agency planning processes (Strategic Response Plans or Emergency Action Plans) to directly upload their projects and funding requests for consideration during the planning phase, and update them during the course of the year.

- Organizations can upload projects, edit them as needed.
- All users may view each other's projects.
- Cluster Coordinators can review projects for their cluster.

- Summary and detailed PDFs of projects by cluster, organization, gender, locations etc.

New Regional (Sahel) Approach by OCHA and Clusters

All the clusters in the nine Sahel countries have agreed to pursue a regional approach and also agreed to use one common set of activities (log-frame) for all the nine countries. This was decided in a November 2013 meeting of all the Humanitarian organizations from Sahel countries. The new log-frame has some fundamental changes and improvements.

Who can access OPS?

UN agencies and NGOs that would like to submit projects to an appeal or update them during the Appeal year can access the database via a simple account creation.

What is 3WPM?

3W Performance Monitoring (3WPM) is a web based tool. It has been developed as a reporting tool for the organizations working in the field to report their activities and share information.

Some key functions of the tool include:

- Administrators of the site can upload activities of a country and/or cluster;
- Implementing partners in the field can choose the activities they are doing;
- Implementing partners can report on the activities i.e. What (Activities) Where (location) and When (year + month);
- Dashboard and other analyzing tool like charts and maps will be available publically to view reports.

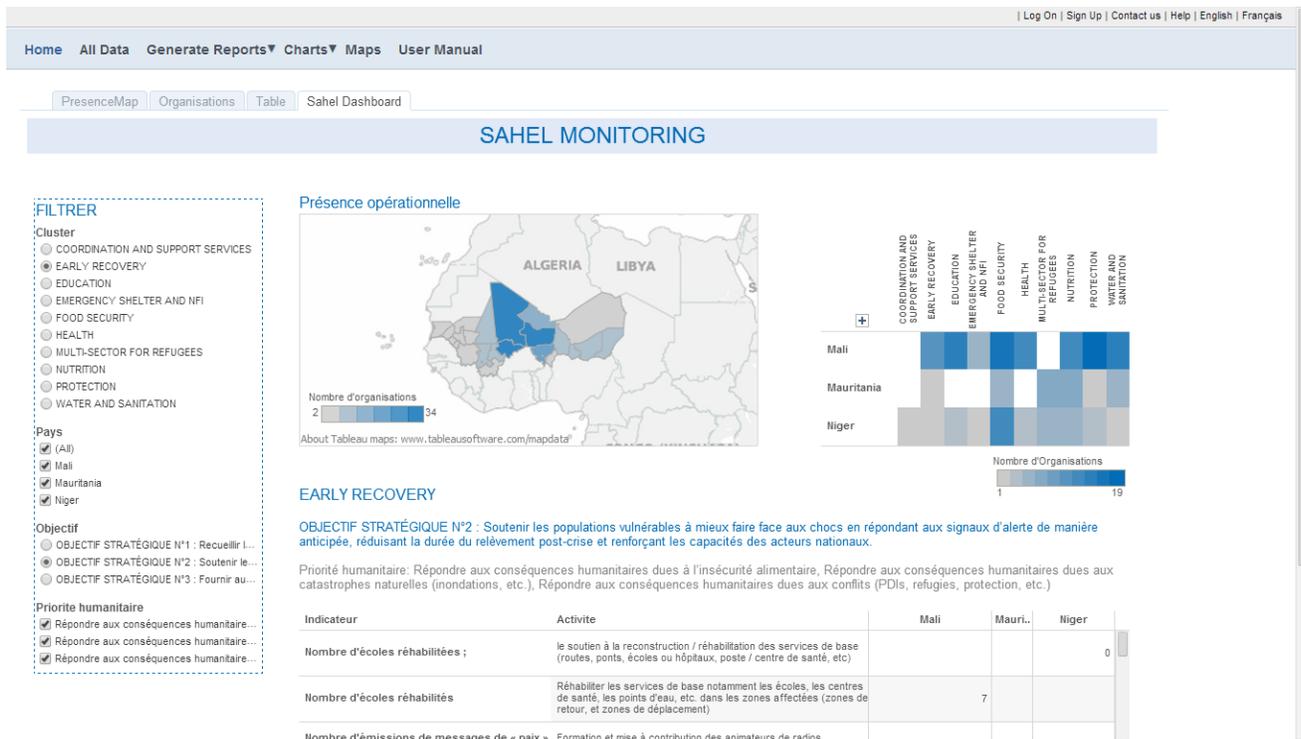


Fig1: Home page of the Sahel Monitoring platform

Work Done: 3WPM

These are some of the highlights of the work completed on the tool in this reporting period:

- Re-design of database according to new log-frame (set of activities) for Sahel region;
- Re-design database to accommodate Emergencies outside of the Sahel region and the structure adopted by the OCHA for Sahel countries;
- Connect 3WPM (monitoring database) with OPS. This allows OPS users to use monitoring dataset to set mid-year and full year targets of their activities;
- Save public OPS projects details in monitoring database to generate reports and dashboards to compare monitoring side and the targets set by organizations in OPS;
- XML feeds of OPS details for each cluster per country and region. This can be used to generate excel dashboards and to extract other information;
- XML feeds of monitoring data. This can be used as raw data to extract information and to generate dashboards;
- Bilingual (English, French) support of monitoring database.

EDUCATION**BFA**

Organisation	Project code	Location	Target 2014
OBJECTIF STRATÉGIQUE N°2 : Soutenir les populations vulnérables à mieux faire face aux chocs en répondant aux signaux d'alerte de manière anticipée, réduisant la durée du relèvement post-crise et renforçant les capacités des acteurs nationaux.			

Répondre aux conséquences humanitaires dues aux catastrophes naturelles (inondations, etc.)

Préparer/actualiser la planification d'urgence et de préparation dans les écoles

Nombre d'écoles /espaces d'apprentissage ciblés disposant de plans de préparation/d'urgence au niveau scolaire			100
United Nations Children's Fund	BFA-14/E/66117	Burkina Faso	100

Former les enseignants/autres membres du personnel éducatif à la promotion de l'hygiène

Nombre d'enseignants/enseignantes/autres membres du personnel éducatif formés			300
United Nations Children's Fund	BFA-14/E/66117	Burkina Faso	300

Répondre aux conséquences humanitaires dues aux conflits (PDI, réfugiés, protection, etc.)

Organiser des sessions de groupe pour les communautés sur des sujets liés à l'éducation

Nombre de sessions organisées			4
United Nations Children's Fund	BFA-14/E/66117	Burkina Faso	4

Fig2: example of report generable by Sector, strategic Objective and indicators targeted.

For more information please visit the ongoing work at: <http://rowca.oasiswebservice.org/Default.aspx>

3WPM (Monitoring) and OPS (UN project system)

3WPM will have all the log-frame (activities) of all clusters of nine countries in the Sahel region. OPS has all the details of the project and 3WPM and OPS both are now linked.

- Organizations having projects in OPS, can add mid-year and full year targets for their activities, of a particular project they are conducting in the field using 3WPM. This information will be saved in a monitoring database. This will link the OPS project and the monitoring database.
- This linking of OPS and monitoring database is the first step towards proper project monitoring.
- All the public details of projects, linked with monitoring database, will be downloaded from OPS and uploaded to the monitoring database.
- The projects information and the information in the monitoring database will be used to generate reports per cluster, per country and on a regional basis.
- This information will also be used to generate dashboards for partners, clusters leads and donors.
- These reports and dashboards will allow national cluster leads, regional cluster leads and UNOCHA to approach the organizations not reporting on the monitoring system and to help them add their information by conducting trainings, providing them technical support, etc.
- All the nine Sahel countries will have same set of activities so it will give cluster leads, at national and regional level, a basis from which to monitor the progress of individual activity and overall cluster development.
- The current 3WPM database is only in English but from this year i.e. Jan 2014 the site will also be in French and the user can choose the language. This will help the monitoring database to target the wider humanitarian community.
- From 2014, the nine Sahel countries will be ready to report on the monitoring system due to the standardized same set of activities and multilingual support.
- The whole Sahel log-frame can be tracked by using the monitoring database because the same set of activities for the region and the monitoring database is connected with OPS.
- Connectivity with OPS provides the base data for monitoring. The targets set for OPS project activities can be used as base data and compared with monitoring data.

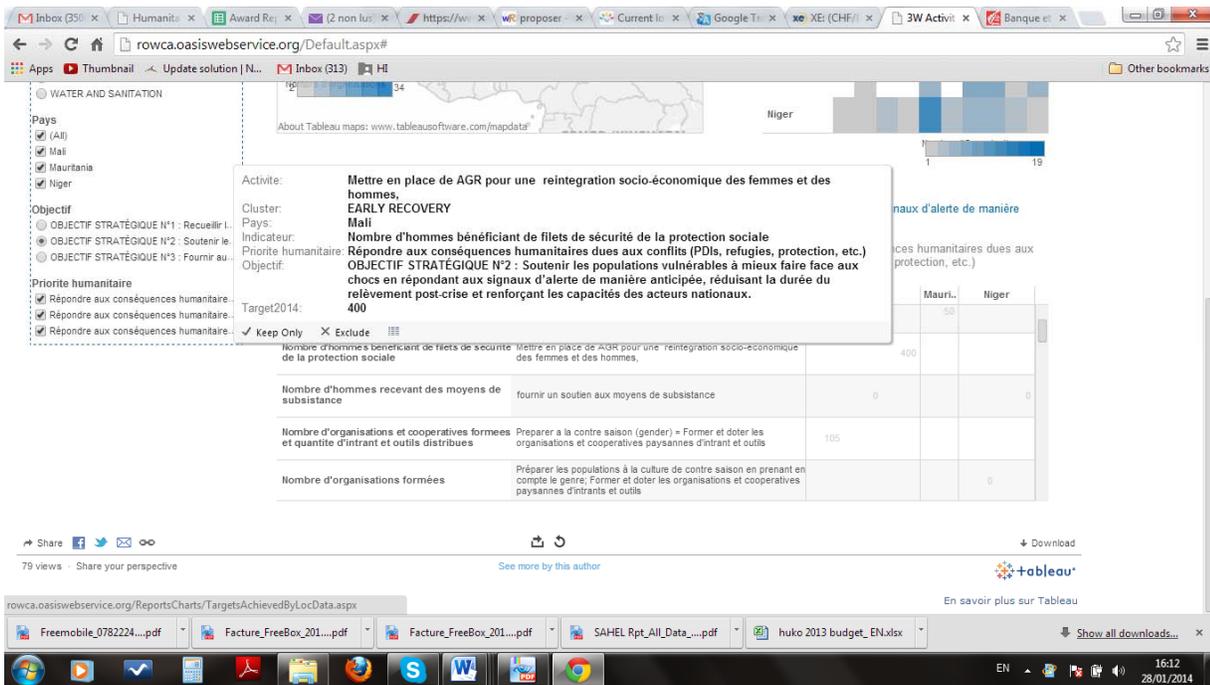


Fig 3: Follow activities by project and organizations: around 100 humanitarian organizations are identified in the nine countries of the Sahel region, submitting and implementing more than 5000 projects.

Work Not Done: 3WPM

The following work is planned for the next reporting period:

- Launch of Beta and Alpha versions and training of users (Because of log-frame structure);
- Offline data entry facility;
- Dashboard.