



USAID
FROM THE AMERICAN PEOPLE

SUCCESS STORY

Supreme Court Improves its Public Information Services



Service is being provided at the Public Information Desk at the Supreme Court of the Republic of Indonesia. The Supreme Court is currently working with the Changes for Justice (C4J) Project to develop standard operating procedures as guidelines for its Legal and Public Affairs Bureau (Humas). It is expected that these standard operating procedures will be applied to all the court throughout the country.

The Supreme Court of the Republic of Indonesia is initiating reforms to increase transparency and public access to information through its Legal and Public Affairs Bureau (Humas).

Humas, which was established in September 2007, has been carrying out public information reforms within the Supreme Court. C4J has been assisting Humas in carrying out its public relations functions through improved directives and guidance. Through these reforms, new standards are being introduced within the courts at all levels of the judiciary.

To assist the Supreme Court, through Humas, in achieving its goal of improved public transparency in the courts, the Changes for Justice (C4J) Project facilitated a workshop on “Revitalizing Public Relations Functions” on March 8, 2011. Justice Djoko Sarwoko, leader of the Public Information Task Force of the Supreme Court, delivered the keynote speech at the workshop. He stated that there are challenges which must be faced by Humas, including increased human resource capacities, trainings, and more proactive interaction with the public.

Throughout the workshop, participants, including Supreme Court officials and leaders for all court levels in Jakarta, emphasized the need for improved guidelines on public relations.

As noted by one representative from the military courts, “it is essential for the court to gain the public’s trust and confidence. This can be obtained only by having a well-performing and proactive public relations bureau.”

The C4J Project is a four-year project funded by the US Agency for International Development (USAID), and implemented by Chemonics International. From May 2010 through May 2014, the project is cooperating with the Supreme Court and Attorney General’s Office of the Republic of Indonesia to increase transparency and accountability in the Indonesian justice system. For more information on C4J, please contact the Contracting Officer’s Representative Mr. Dondy Sentya, USAID Senior Rule of Law Specialist at dsentya@usaid.gov, or info@chemonics.com, or www.c4j-indonesia.org

U.S. Agency for International Development
www.usaid.gov