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## Moldova Partnerships for Sustainable Civil Society

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## ACRONYMS

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API	Asociatia Presei Independente (Association of Independent Press)
APT	Asociatia Psihologilor Tighina (Association of Psychologists from Tighina)
ATVJI	Asociatia "V.I.P." a Telejurnalistilor Independenti din Republica Moldova (Association of Independent TV Journalists)
CBO	Community based organization
CJI	Centrul pentru Jurnalism Independent (Independent Journalism Center)
CJU	Clinica Juridica Universitara (University Legal Clinic)
CICO	Centrul de Informare si Consultanta Organizationala (Center for Organizational Consultancy and Training)
CNTM	Consiliul Național al Tineretului din Moldova (National Youth Council of Moldova)
CPD	Centrul Parteneriat pentru Dezvoltare (Center Partnership for Development)
CRJ	Centrul de Resurse Juridice (Legal Resources Centre)
CRPE	Reprezentanta din Republica Moldova a Centrului Roman de Politici Europene (Moldovan Branch of Romanian Center for European Policies)
CSC	Community Scorecard
CSO	Civil Society Organization
CS	Civil Society
ECNL	European Center for Not-for-Profit Law
ED	Executive Directors
EP	Engage Program
EU	European Union
FEE	Fundatia Est-Europeana (East Europe Foundation)
FCPS	Femeia si Copilul – Protectie si Sprijin (Woman and Child – Protection and Support)
FDRM	Fundatia pentru Dezvoltare din RM (Foundation for Advancement of Moldova)
FHI	Family Health International
FRF	Financial Revenues Form
GoM	Government of Moldova
HR	Human Resource
LPA	Local Public Authority
MoE	Ministry of Education
MoJ	Ministry of Justice
MoF	Ministry of Finance
MPSCS	Moldova Partnerships for Sustainable Civil Society
NGO	Non-Government Organization
OD	Organizational development
PWD	People with Disabilities
SP	Support Program
Tarna Rom	Uniunea Tinerilor Romi din Republica Moldova „Tarna Rom” (Union of the Roma Youth of Moldova Tarna Rom)
TDP	Training and Development Plan
TDV	Tinerii pentru Dreptul la Viata (Youth for the Right to Life)
TA	Technical Assistance
TsL	Centrul de Resurse Tineri si Liberi (Young and Free Resource Center)
USAID	United States Agency for International Development

## I. INTRODUCTION

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This report covers the fifth quarterly reporting period (January 1 – March 31, 2015) of the Moldova Partnerships for Sustainable Civil Society (MPSCS) project. MPSCS is a five-year project funded by the United States Agency for International Development (USAID) and implemented by FHI 360 and its partner the European Center for Not-for-Profit Law (ECNL).

The purpose of the project is to improve the capacity of Moldovan civil society to represent citizen's interests, influence policymaking, and sustain the sector's democratic role for the future.

MPSCS accomplishes this goal by meeting three objectives:

- **Objective 1:** Civil Society Organizations (CSOs) More Effectively Represent their Constituencies
- **Objective 2:** Institutional Capacity of Strategic Partners Developed
- **Objective 3:** Enabling Environment More Conducive to Long-Term Sustainability of Civil Society

In the reporting quarter, nineteen selected Engage Program Partners (EPs) continued, with MPSCS guidance and support, to implement activities aimed at reaching out their constituencies, and the authorities. EPs conducted public events in order to identify citizens' needs and discuss issues in social assistance, youth development, rights of people with disabilities and volunteering. In addition, MPSCS partner CSOs placed a greater emphasis on improving public understanding of European integration. As a result, 19 CSOs and a communication agency organized public debates, door-to-door and cultural activities, produced and distributed radio and TV spots to inform the public about the benefits of EU integration and dispel common misconceptions about the process. In addition, seven subgrantees of the Fundatia Est-Europeana – FEE (East Europe Foundation) supported the MPSCS efforts in informing population of Moldova about benefits of the European Union.

Following the launch of the People with Disabilities Rights Grants Program (PWD) Request for Applications (RFA), MPSCS shortlisted five project proposals, including one from the left bank of the Nistru River. Through their projects, the CSOs aim to better represent PWD interests, advocate for, and monitor the implementation of legislative reforms. The first grant under this round was awarded in March 2015.

Twenty-two MPSCS partner CSOs implemented capacity-building activities based on their individual training and development plans (TDPs), attended trainings and benefited from coaching provided by Centrul de Informare si Consultanta Organizationala - CICO (Center for Organizational Consultancy and Training) and FHI 360 experts.

MPSCS, its partners ECNL, Tineri si Liberi – TsL (Resource Center Young and Free) and Centrul de Resurse Juridice – CRJ (Legal Resources Centre) provided continued support to government in implementing the Civil Society Development Strategy 2012-2015 (CS Strategy). MPSCS recommendations for improving CSO legal environment were incorporated into the Government of Moldova's (GoM) four-year Activity Plan due to the advocacy efforts of MPSCS grantees. MPSCS is already providing assistance to authorities to implement their civil society related activities.

## **II. MPSCS HIGHLIGHTS, QUARTER 5**

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### **Objective 1: CSOs More Effectively Represent their Constituencies**

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- Nine MPSCS partner CSOs continued advocacy campaigns aimed at improving legislation and conditions of their constituents – elderly, youth, media, women, Roma people, employers, and PWDs.
- Seven selected project proposals under the MPSCS EU (European Union) Action grants program started their activities.
  - More than 400,000 citizens were informed about the European integration process through public debates, discussion clubs, round tables, press clubs, door-door-activities and European Weeks, organized by 19 MPSCS partner CSOs.
  - One thousand two hundred Moldovan schools organized European Union Weeks reaching more than 200,000 participants (youth and teachers) with Consiliul National al Tineretului din Moldova – CNTM (National Youth Council of Moldova) assistance, in partnership with the Ministry of Education (MoE), Ministry of Youth and Sports, and Ministry of Foreign Affairs and European Integration of the Republic of Moldova.

### **Objective 2: Institutional Capacities of Strategic Partners Developed**

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- Twenty-five representatives from MPSCS partner CSOs and USAID grantee organizations improved their knowledge and skills in financial management, good governance, management and team motivation, leadership, fundraising and new accounting instructions by attending workshops delivered by CICO.
- Nineteen Engage partners continued to improve internal policies and procedures in line with their TDPs through trainings, coaching and consultations.
- Eighteen representatives of the MPSCS partners developed their advocacy and media outreach skills by attending workshops carried out by advocacy expert and longtime FHI 360 consultant Nebojsa Radic.
- Eight representatives of the MPSCS strategic partner organizations and MPSCS team improved their capacity-building knowledge and skills as result of attending trainings delivered by FHI 360 capacity-building expert Keith Aulick.

### **Objective 3: Enabling Environment More Conducive to Long-Term Sustainability of Civil Society**

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- CRJ shared its comments on the adopted 2% mechanism and amendments to the Law on Public Associations with the Ministry of Justice (MoJ).
- TsL and the National Council of NGOs presented the monitoring report on the implementation of the CS Strategy at the Annual Conference on Cooperation between Parliament and Civil Society on April 7, 2015.
- GoM approved the Methodological Instructions for CSO Accounting developed by the Ministry of Finance (MoF); MPSCS provided and widely disseminated recommendations on how to apply this document.
- MPSCS partner ECNL provided three distance learning sessions to CRJ to improve the grantee's expertise in CSO enabling environment.
- MPSCS contracted Contact Center to develop a mapping study on fundraising and philanthropy in Moldova.

### III. MPSCS PROGRESS QUARTER 5, BY OBJECTIVE

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#### OBJECTIVE 1: CSOS MORE EFFECTIVELY REPRESENT THEIR CONSTITUENCIES

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To achieve this objective, 19 EPs attended trainings provided by MPSCS and worked closely with their constituents to identify their needs and formulate policy recommendations. The most frequently used tools to hear from constituents are round tables, workshops, open door events, public debates and discussions. Organizations established partnerships with relevant authorities and engaged media outlets to raise public awareness about current problems faced by their beneficiaries and solicit community feedback and support. A number of recommendations to improve the applicable legislation were collected and submitted to authorities under the grantees' advocacy campaigns.

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#### CSO ADVOCACY AND GOVERNMENT OUTREACH

**Clinica Juridica Universitara - CJU (University Legal Clinic)** provided free legal assistance to 138 socially disadvantaged people such as elderly, pensioners, families with many children who cannot pay for legal assistance from northern Moldova and informed them about their rights for state-guaranteed legal assistance provided by the National Legal Aid Council. Additionally, CJU started developing the Minimum Standards for Legal Assistance document for CSOs working in the legal field, based on the data collected by partner CSOs - the Comrat Legal Clinic, Cahul Legal Clinic and Legal Aid Center for Persons with Disabilities. In addition, under its MPSCS grant CJU will start providing free legal assistance to about 6,000 people from Pelinia village, Drochia district and Radoaia village, Singerei district, as a result of an agreement with local authorities.

**Asociatia Presei Independente – API (Association of Independent Press)** Center for Assistance continued assisting its 16 members, including regional newspapers and news agencies. In the reporting period, the Center's web-designer, economist and legal expert provided support in solving 31 legal, financial and IT issues to the independent media organizations. For example, the legal expert is providing assistance to the Ziarul de Garda newspaper (one of the most popular investigative newspapers) in a court case against a plaintiff claiming 20,000 MDL from the journalists for alleged libel. The lawyer prepared a well-justified request to remove the case from the court as illegal. The next sitting of the court will take place in the next quarter. API web designer assisted a local newspaper, Glia Drochiana, to design and print its first full-color edition. In addition, The Center's designer trained the page-maker from the Ziarul de Garda newspaper in transforming of text into .pdf format using the Adobe InDesign, which will make the compliant with the the printing house requirement of submitting files in .pdf format with curved text.

In order to improve the capacities of local social assistance providers in representing vulnerable youth, such as orphans, children whose parents left to work as migrant workers abroad, and children from disadvantaged families, **Asociatia Psihologilor Tighina – APT (Association of Psychologists from Tighina)** organized a few workshops in Causeni raion. As a result, 82 stakeholders from Ciuflesti, Cainari, Zaim, Baimaclia, Firlădeni villages and Causeni town learned how to proactively identify disadvantaged children and help them. Additionally, APT conducted a video conference with the partner organization from Romania - Foundation for Youth and Women. The Romanian experts presented to 25 local stakeholders a comprehensive report on European social services provided to people in difficulty and successful practices in assistance provided to children of migrants. Based on the participants' questions, the Romanian experts offered suggestions on how to increase the efficiency of assistance provided in Moldova and discussed with the participants the differences between actions undertaken by State and those carried out by volunteers and civil society.

On April 8, 2015, **Tarna Rom** brought together about 100 representatives of Ministries, foreign donors, CSOs and Roma leaders to discuss the GoM Action Plan on supporting the Roma people. As a result, GoM agreed to revise the Action Plan and Tarna Rom will offer support to GoM in this process,

including identifying financial resources for its implementation. The organization continued its assistance to the Roma people. To this end, Tarna Rom worked in regions with Roma representatives to join the civic platform – Voice of the Roma Coalition – and to secure their commitment to monitoring the implementation of the GoM Plan at the local level. Seventeen Roma CSOs have joined the Coalition so far.

**Eco Contact** continued to increase environmental CSOs' capacities to communicate and cooperate with authorities by promoting citizens' right to clean environment. For this purpose, the organization carried out two trainings for 48 CSO representatives from Lapusna, Mihaileni and Hancesti on March 13-14, 2015. The training participants are developing action plans to engage citizens. Building on these successes at the local level, Eco Contact is working with GoM representatives to create an inter-ministerial group that will promote the principles of the Green Economy (engaging citizens in public decision-making) at the national level.

**Contact-Cahul** incentivized civil society representatives to participate in local public decision making through advocacy campaigns. The organization conducted three Cluster Clubs in the north, center and south of Moldova. Up to 111 CSOs' representatives had a chance to talk about advocacy and share their experiences in implementing advocacy at the local level. In addition, Contact-Cahul developed the capacity of 22 MPSCS partner CSOs on how to plan and implement successful advocacy campaigns at the national level.



Advocacy Cluster Club organized by Contact-Cahul, Balti, March 12, 2015.

In the north of Moldova, **Caroma-Nord** conducted a series of internal meetings with 35 Environmental Coalition members, established earlier by Caroma-Nord, and met with 500 youth in six localities to discuss the European practices in waste management. They prepared the youth for field activities, including how to address the LPA, how to engage citizens and how to organize community clean up events in their villages to be implemented in the next quarter. Caroma-Nord and the Coalition members developed a resolution regarding environmental, civil society and community development issues such as, introducing a system of collecting waste in the villages, engaging civil society in LPA decision making. They will submit the resolution to local authorities in the next quarter and will start working with them on engaging citizens in its implementation and monitoring.



Meeting with youth representatives organized by CNTM, Stefan Voda, March 2015.

**CNTM** organized three meetings with youth workers, representatives of local CSOs and youth from Stefan Voda, Ialoveni and Soldanesti towns in order to discuss the problems of the youth from the district in which they work and to create a draft methodology with indicators for monitoring and evaluation of the GoM Youth Strategy. The districts were selected taking into account the number of active CSOs in the region and the frequency of consultations with youth by the local authorities. These meetings helped CNTM identify youth problems at the local level and to finalize the monitoring

methodology for the GoM Youth strategy.

**Fundatia pentru Dezvoltare din Republica Moldova – FDRM (Foundation for Advancement from Moldova)** carried out ten meetings with the MoE and State Chancellery representatives in order to

develop a Methodological Guide for drafting informative notes for legislative and normative acts, which in essence is the core of Regulatory Impact Analysis to be later enforced by the MoE. The guide explains how to justify a law, how it will work, and the expected impact of that law. The need for this methodological guide was confirmed by these two public authorities, which highlighted that currently there is no document or guide that can be used by public servants in order to make analysis or informative notes for the drafts laws. At this stage, MoE is analyzing the FDRM Guide. The final draft of the guide will be submitted to MoE by the end of April 2015.

To improve social service provision in the north of Moldova **Casmed** continued to evaluate the quality of provided services and the organizational development needs of services providers. CASMED is providing technical assistance to five organizations on how to improve the quality of their services to citizens. Casmed continued to meet with authorities and civil society representatives in ten partner communities with a combined population of over 24,000 people. Two roundtables with authorities in Saharna Noua and Sarata Veche villages were conducted which allowed extending social services provision in this region. Casmed signed a Collaboration Agreement with the Saharna Noua local public authority (LPA), under which funds from local budget are allocated to cover part of Casmed's home care services. Moreover, Casmed is planning to extend its services to more communities from the north in the next quarter.

In this quarter, **CJI** continued to advocate for the adoption of the Law on Media Ownership Transparency and improve working conditions of the Parliament-accredited journalists. In February 2015, CJI submitted to the Parliament a petition signed by 40 journalists, media experts and civil society representatives requesting adoption of the law no. 240 on Broadcasting Code modification. As a result, the above-mentioned law was voted by the Parliament in the second reading in March 2015 to be officially published in the next quarter. In addition, the CJI resumed its efforts to ensure free access of the press to Parliament meetings. CJI produced and distributed a video spot entitled "We want access to the Parliament" and organized a public awareness event in front of the Parliament. To support the campaign, CJI published a series of materials where journalists of various media outlets ask for their right to observe parliamentary sessions so that they can work and provide accurate information to the public.

As a result of Vesta's efforts, the MoJ registered the Women Alliance from the south of Moldova on March 27. The Alliance was founded by seven most active organizations from the south working in the field of women's inclusion, gender-based violence prevention, and women's entrepreneurship. Following the registration of the Alliance, Vesta has been developing the organizational capacities and internal policies of three partner CSOs. More than 100 participants attended the open door events organized by Vesta and its partners. These events helped raise public awareness about gender equality and women's participation in the political and social life in the south of Moldova (including the Autonomous Region Gagauz-Yeri).

**Femeia si Copilul – Protectie si Sprijin – FCPS (Woman and Child – Protection and Support)** continued to increase capacity of its four local CSO partners by conducting two focus groups and quarterly meetings. FCPS is assisting its partners located at the border with the breakaway region in improving fundraising skills, and human resource (HR) and financial management. In the next quarter, FCPS will continue its efforts in developing CSOs' policies related to these topics.

**Tinerii pentru Dreptul la Viata – TDV (Youth for the Right to Life)** continued its collaboration with the Ministry of Labor, Social Protection and Family and the Ministry of Youth and Sports to develop a legal framework for volunteering in Moldova. TDV assisted authorities in developing the Guide on Volunteering. In addition, the CSO continued to work with the Ministry of Labor to develop occupational standards for the volunteer coordinator profession. In partnership with TsL, TSV developed a monitoring report on implementation of the volunteering action contained in the Action

Plan of the CS Strategy. The document was presented to the public at the 2015 Parliament--Civil Society Conference in April.

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#### PEOPLE WITH DISABILITY RIGHTS ADVOCACY

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In January 2015, MPSCS organized a meeting of the Review Committee to evaluate the proposals received in response to the PWD Rights RFA. During the meeting, all applications were thoroughly analyzed against the grants program selection criteria. The Review Committee members provided their opinions, comments and recommendations for each project proposal. Five applications, including one from the left bank of the Nistru River, were short-listed: Centrul Speranta (Speranta Center), Keystone Human Services International Moldova Association, Speranta si Sanatate (Hope and Health), SOS Autism, and Center for Rehabilitation and Consulting (OSORC). MPSCS is working with each short-listed CSO to prepare their grant awards. The first award was approved by USAID and signed in March 2015.

Two EPs - **Motivatie** and **CAJPD** - continued implementing projects focused on promoting the rights of PWD. **CAJPD** coached 20 beneficiary CSOs from different regions working on disability issues in advocacy and constituency mobilization at the local level. These CSOs will work with CAJPD to improve standards of living for the PWD in their regions and to monitor the implementation of the UN Convention on the Rights of People with Disabilities. **Motivatie** built capacities of 17 young people with and without disabilities in participating in their community's development and decision-making processes. These youth will create local initiative groups, and with Motivatie's assistance, will promote the PWD rights in their communities.

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#### YOUTH INTEGRATION

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Youth public debate organized by Pro Comunitate, Ialoveni, February 20, 2015.

In the reporting period, three CSOs encouraged youth participation in the local and national level decision-making processes. **Certitudine** carried out 10 trainings and developed skills of 23 youth in community development, professional development, organizing environmental campaigns and integrating youth with disabilities in schools. Four youth initiatives in promoting community development, professional development of graduates, environmental protection and inclusion of youth with disabilities in social life were launched by Certitudine. **CNTM** met with local youth officials and CSOs to develop a monitoring methodology for the GoM Youth Strategy. **Pro Comunitate** carried out a public debate for 20 representatives of 12 local youth councils, one youth-friendly

health center AVANTE and several CSOs on how to improve the youth legislation. The following areas of improvement were identified: introduction of interactive methods of education in schools, state support to local youth newspapers, exchange of experience and knowledge between schools, creation of new local youth councils, informational campaigns for youth on reproductive health, courses on youth entrepreneurship, introducing extracurricular activities at schools and more environmental projects for and by youth. These recommendations will be submitted to the authorities in the period to follow.

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#### ADVOCACY INDEX CUSTOMIZATION AND TOT

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MPSCS enlisted the expertise of Nebojsa Radic, an international advocacy advisor, to develop and improve partner CSOs' capacity in engaging citizens in designing and implementing advocacy campaigns and monitoring authorities' reform efforts. During his visit on February 10 - 19, 2015, Mr. Radic delivered two workshop sessions on advocacy and media relations and visited four MPSCS partners: Keystone, Tarna Rom, CJI and CRJ. In addition, he helped develop the draft Moldova Advocacy

Index, which will be piloted by MPSCS strategic partner Contact Cahul to plan and monitor advocacy capacity building of 10-12 CBOs in Moldova. Mr. Radic also provided technical assistance to the MPSCS staff in order to improve their ability to guide the grantees in their advocacy efforts.

"This training helped me gain knowledge and form abilities that are very important for my professional development. It gave me a better perspective on what advocacy is and how to involve other stakeholders as partners in our activities".

Mariana Morari, PR Specialist, Motivatie

### Advocacy Training

Judging by attendance, active participation, and the participants' ability to grasp new concepts, this two-day workshop was a resounding success. All registered participants attended both days and took an active part in workgroups, discussions, and analysis of the new concepts.

Participants developed their skills in research and data analysis in advocacy, media sensitization, crowd funding, and advocacy planning. Participants mentioned that the topics were extremely useful for their advocacy campaigns. Trainees realized also that they were neglecting research and data collection in advocacy, and agreed to pay more attention to this aspect in the future. Participants were introduced to concepts of advocacy cycles and analyzed their own advocacy efforts through an interactive session. A common understanding and ownership of the cycle and a definition of advocacy were built. Participants were introduced to the online forum, Tactical Conversations by New Tactics in Advocacy that attract followers from around the world, and are moderated by representatives of civil society and academia. Four MPSCS CSO participants registered and became active members of the New Tactics Global Community.

### Media Relations Training

It was a successful workshop, as the participants were curious, open and quick to grasp new concepts. Two experienced PR Officers from CRJ and Keystone (both introduced to the facilitator through preliminary partner visits) served as resources for ground truthing the training concepts for the



"I found out how to work with media effectively and how to tell better our stories and reach our constituencies. The training proved one more time the necessity to cooperate with media and offered useful advices and tools."

Livia Bolfosu, Project Coordinator, CASMED,  
MPSCS Media Advocacy Workshop,  
February 17-18, 2015.

Moldovan context. Participants learned about developing a media relations strategy, media sensitization and professional media relations, combining online and offline media, organizing media events, and developing media-CSO partnerships.

Participants were also introduced to the basic concepts of building effective, professional and strategic media relations, including the role of a press officer, ethical considerations, and strategic planning. Participants also learned to differentiate between marketing (paid for, message, timing controlled by CSO) and PR (free, message, timing controlled by media). The trainer informed the participants that marketing is an appropriate activity for CSOs as long as it is carried out transparently and stated as such (as paid

for or co-produced content).

In addition, the group focused in more detail on why backgrounders, one pagers, and Q&A sheets for media are important. Judging by participation, exercise results and the end-of-the-workshop feedback and evaluation, this concept was fully embraced. At the end of the training, several participants mentioned they would implement a number of activities and ideas presented such as developing newsletters, communication guides and strategies, and would apply presented editing rules. The success of the two workshops is also due to a careful preliminary analysis of the participants training needs carried out by the expert. Since there is no local capacity in these subjects, MPSCS will build the skills of the workshop participants so that they can become service providers in these fields and share their knowledge and skills with other CSOs.

### **MPSCS Advocacy Index**

The Advocacy Advisor was requested to assist MPSCS in designing a planning and monitoring tool for MPSCS advocacy capacity building activities with small CBOs. MPSCS plans to apply the tool on 10-12 CBOs, initially to establish the baseline and then repeat the exercise annually. Contact Cahul, MPSCS strategic partner, will apply the tool and through the process build the linkages with CBOs and its own capacity to advocate and monitor and evaluate advocacy.

Two advocacy indexes in use with USAID-funded projects were consulted in the process: the advocacy index developed in Lebanon in 2011, and the one developed in Tanzania in 2014. Given the planned use of the tool, the Advocacy Advisor developed a draft Moldova Advocacy Index that was fine-tuned by the MPSCS capacity building team. The MPSCS Moldova Advocacy Index will be used as an evaluation tool to assess the capacity of CBOs in six competency areas: Building Constituency; Coalition Building; Outreach; Engaging Decision Makers; Research and Advocacy Avenue. Contact Cahul is being trained on how to apply the Index. The first Advocacy Index assessments of the CBOs are planned to take place in May 2015.

### **MPSCS Community Scorecard**

Community Scorecard (CSC) is a tool to evaluate community involvement and participation level in the CSOs project planning, implementation and evaluation. In the reporting period, MPSCS improved the older version of the CSC developed by FHI 360 within its previous civil society-strengthening program in Moldova. CSC is comprised of three parts – prior to project, during project and after project – and helps CSOs identify their gaps and opportunities in engaging citizens into planning and implementing project activities. In the next quarter, MPSCS will work with Contact Cahul and Caroma Nord to apply this tool within their projects. Based on this experience, MPSCS and these two partners will assist other CSOs in Year 3 to apply the tool so that they can increase their accountability.

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### **CIVIL SOCIETY STAKEHOLDERS' COORDINATION**

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On March 13, 2015, MPSCS staff attended the launch event of the Citizen Information and Service Center in Singerei town. The event was organized with support of the USAID Local Government Support Project and was attended by the US Ambassador to Moldova. The Citizen Information and Service Centre was established to improve the quality of information and public services provided by the local authorities through the implementation of innovative practices, provided at one single access point. MPSCS shared with attending donors and citizen's information regarding the supported projects so that they can contact directly our CSO partners.

In order to scale up impact and avoid duplication of efforts, MPSCS staff are regularly attending civil society donors meetings. At the last meeting on March 30, MPSCS Chief of Party provided a status update on the implementation of the CS Strategy and informed all the stakeholders about the upcoming Parliament - Civil Society Conference on April 7. All donors (EU Delegation to Moldova, OSCE, FEE, UNDP, SIDA etc.) agreed to attend the conference and to coordinate with MPSCS their efforts especially on the CSOs capacity building.

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## COMMUNICATION AND MEDIA

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MPSCS partner CSOs used social media platforms to promote their activities and reach out to as many citizens as possible. CSOs were very active on Facebook in promoting their activities. Four partner CSOs used monthly and quarterly newsletters to inform the public, authorities, donor community and civil society on their activities and results. To ensure greater visibility of the project and organizations' activity, the CSOs use online media, namely [www.comunicate.md](http://www.comunicate.md), [www.agora.md](http://www.agora.md), [www.new.ong.md](http://www.new.ong.md), [www.unimedia.info](http://www.unimedia.info), [www.stiripozitive.md](http://www.stiripozitive.md), [www.realitatea.md](http://www.realitatea.md), [www.zdg.md](http://www.zdg.md), [www.europalibera.md](http://www.europalibera.md), [www.tineri.md](http://www.tineri.md).

MPSCS partner CSOs with an EU integration component in their projects used TV, radio and print media outlets to broadcast radio spots, fillers, TV reportages and shows to promote the benefits of Moldova's European integration. API published more than 100 articles promoting EU values and European integration in the "European Objective" newspaper supplement and on 12 most popular websites. TsL participated in a series of TV shows and discussed civil society development issues and benefits of the European integration.

In March 2015, FEE sub-grantee Pro-Europa Center in Comrat published one article in print media on human rights from EU perspective in Vesty Gagauzii newspaper – [www.gagauzinfo.md/index.php?newsid=16885](http://www.gagauzinfo.md/index.php?newsid=16885) and broadcast one radio show on EU. Transparency-International Moldova in partnership with Euro TV and ALT TV developed a TV program about the EU-Moldova Association Agreement – <http://www.eurotv.md/video-emisiune-obiectiv-european-editia-1>.

Dialog Pro updated and published articles about EU on the web portal [www.infoeuropa.md](http://www.infoeuropa.md) in order to inform the general public about European integration processes. The portal registered 7,437 users, 9,546 sessions and 20,525 displays. The Digest section was updated with 183 news articles, while static pages had 15 updates and 17 updates were made to the section on EU Assistance to Moldova. The virtual Library was completed with 37 new books and documents. The visibility of the portal was ensured via 155 media items and 177 posts on social networks.

Additionally, MPSCS in partnership with IPN news agency, published an article about public debates regarding the right to vote of people with special needs, organized by Pro-Europe Center in Comrat - <http://www.ipn.md/ro/societate/68467>. MPSCS is in regular communication with its grantees, collecting weekly information about the progress of project activities, undertaking monitoring visits, attending the events organized under the projects and discussing with the organizations the faced difficulties and questions.

MPSCS improved the design of its website [www.fhi360.md](http://www.fhi360.md). Now it is mobile friendly and easier to navigate and find information. MPSCS uses its website to familiarize the general public with the program activities, CSOs partners and what projects they implement. The FHI 360 Moldova Facebook page is actively used to promote the informational campaign EUROPE FOR YOU and to inform followers about civil society sector developments. More than 2,000 visitors viewed the posts on MPSCS advocacy trainings, free-of-charge legal consultations offered by CJU, pictures taken during door-to-door activities, the infographic on EU export procedures, and the EUROPE FOR YOU song developed under the MPSCS EU promotion campaign.

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## OBJECTIVE 2: INSTITUTIONAL CAPACITIES OF STRATEGIC PARTNERS DEVELOPED

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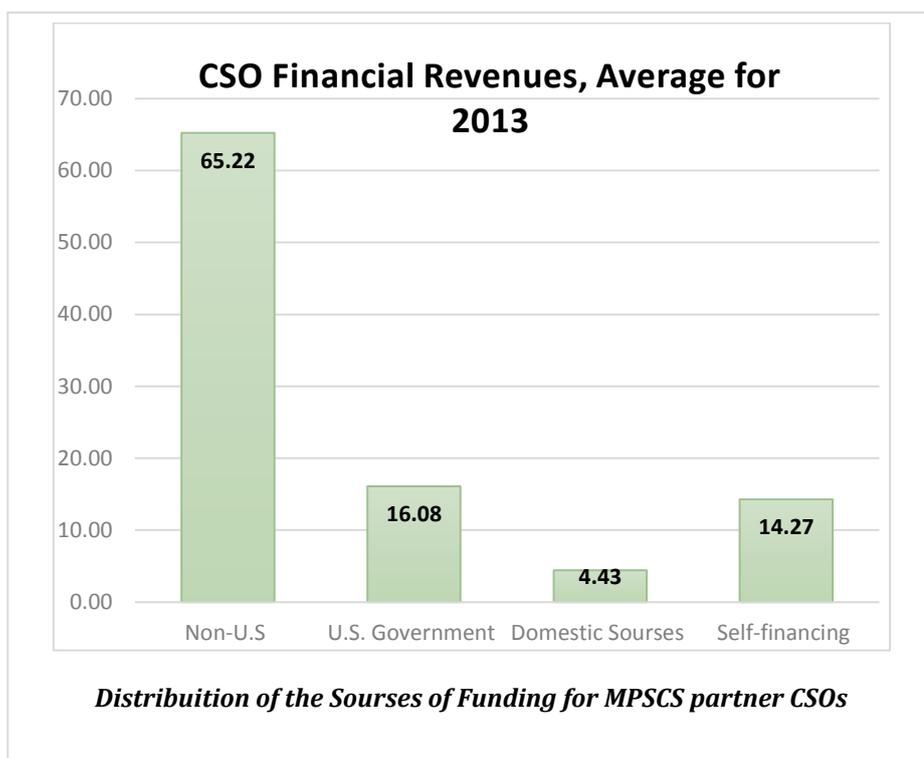
In the reporting period, MPSCS provided regular TA to all grantees to support effective implementation of the TDPs and offered suggestions on how to overcome organizational development (OD) gaps in their organizations. CICO kept developing and improving the MPSCS CSO partners'

institutional capacities in transparent governance, financial management, fundraising, team management and leadership. In addition, CICO completed a coaching need assessment in order to provide tailored coaching to CSOs to address their specific needs. The International Advocacy Advisor, FHI 360 Technical Advisor on Leadership and Capacity Development and the Finance Manager visited MPSCS partner CSOs, provided TA and delivered successful advocacy, media and organizational development workshops.

## CAPACITY BUILDING

### Financial Revenues Form (FRF)

MPSCS partner CSOs have completed individual Financial Revenues Forms (FRF) showing the organizations' revenues for 2013 year per the following sources: international sources (public and private), domestic sources (both public and private) and self-financing. Since some of the partners initially did not introduce their volunteers' work in the FRFs, MPSCS worked with the grantees to revise all the forms. According to the revised forms,



the total amount of revenues for 2013, for all 22 MPSCS partners, constituted 43,391,935 MDL or about 3,446,348 USD. The sources for the CSOs revenues are distributed as follows: International sources – 81.3%; Domestic sources – 4.43% and Self-financing – 14.27%.

#### 1. International Source

- a. Non-U.S – 28, 301, 402 MDL or about 2,247, 802 USD
- U.S. Government – 6,978,030 MDL or 554,221 USD

#### 2. Domestic Sources – 1,921,043 MDL or about 1,525,777 USD

#### 3. Self-financing – 6,191,459 MDL or 491,749 USD.

This breakdown is based on the total amounts, in MDL, for all MPSCS partners, on the condition that the average official exchange rate of USD for 2013 Year was 12.5907 MDL. As shown in the above graphic, foreign funding remains the core revenue source for most of the MPSCS partner CSOs. Only 10 CSOs have accessed funds from domestic sources. The small percentage of raised domestic funds (local and central government contracts and donations, business sector and individual donations) demonstrates the challenges Moldovan CSOs face in shifting their funding from international donors to local sources. Self-financing is more productive, and includes membership fees and activities generating revenue, such as paid services, bank interest, and fundraising, but these streams are still dwarfed by international donations, highlighting the need to continue building capacity in sustainability.

### **Implementation of Training and Development Plans (TDP)**

Both EPs and Support Program (SP) grantees continued to implement their TDPs and registered OD progress in several areas. **Tarna Rom** submitted to the MoJ the required documents to obtain the CSO Identification Number according to the new legal requirements. **Caroma Nord** obtained its new Identification Number from the MoJ, updated its HR Policy with a chapter on volunteering, and developed the first draft of the petty cash, procurement and travel policies. **FCPS** developed its Communication Strategy, produced a radio spot aiming at promoting the organization and updated its accounting policy. **CICO** improved its accounting policy and developed travel and petty cash policies, and communication strategy.

**Contact Cahul** developed several important internal documents such as the accounting policy, organogram, annual leave schedule, board regulation and revised the labor contracts with employees to reflect employees' entire work for the organization n as opposed to project-based roles and responsibilities. In addition, Contact Cahul registered on [www.contabil.md](http://www.contabil.md) website in order to submit e-reports to the State Tax Inspectorate and to the National Centre for Social Insurance. MPSCS is discussing with USAID Moldova the possibility of evaluating Contact Cahul for a potential direct grant from USAID. USAID might visit and assess Contact Cahul in the fall of 2015.

**Certitudine**, **Motivatie** and **CAJPD** finalized and updated their strategic plans. **TDV** organized initial strategic planning workshops and is currently revising its internal procedures. In line with **Casmed's** TDP, the Volunteer Coordinator continued to deliver trainings and coaching to 20 permanent volunteers. With her support, Casmed's volunteers delivered home support services to other elderly people, usually bed-ridden, by helping with chores and errands. **CRJ** invested in organizational rebranding, updated, and translated into English their Internal Policies Manual. It also includes financial procedures and internship policies. The English version of the Manual will be submitted to USAID when the USAID team of evaluators visits CRJ to discuss the possibility of direct funding. The first meeting between USAID, MPSCS and CRJ to discuss this possibility took place in February. **CJI** is working with a consultant to improve their salary polices as identified by their OD assessment. **APT**, **CRJ**, and **Certitudine** procured a specialized CSO accounting software and trained their accountants on how to use electronic accounting system. These investments in OD in just the first 6-8 months of their MPSCS project implementation will help CSOs become more efficient, transparent and accountable to their constituents.

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### **SUPPORT TO A LOCAL MARKET FOR CAPACITY DEVELOPMENT SERVICES AND PROVIDERS**

In March 2015, Contact Centre, in partnership with Caraseni Training and Consulting, launched activities on developing a local market of CSO capacity building providers. They developed the methodology for the Needs Assessment Survey. The methodology was reviewed by MPSCS and recommendations for improvement were provided and incorporated. Contact Centre will initiate meetings with CSOs across Moldova to conduct the survey in the next quarter. Contact Centre is also working to update and improve MPSCS's database of local capacity building service providers (CBSP) and journalists covering civil society. MPSCS staff have reviewed and provided feedback to Contact Center on the draft report detailing the planned improvements to the database.

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### **TA TO MPSCS PARTNERS AND OTHER CSOS**

On March 23 – April 3, 2015 FHI 360's Technical Advisor on Leadership and Capacity Development Keith Aulick traveled to Moldova to provide TA to MPSCS project staff and CSOs. Mr. Aulick spent the first half of the visit in Moldova meeting with project staff, local sector leads, and local grantees and visited a number of local organizations in their offices (including those outside of Chisinau), attended two training events, and reviewed key project documents. During the visit, the he provided organizational development consultancy to the following MPSCS partner CSOs: FDRM, SOS Autism, Casmed, CJU, Caroma Nord, Contact Centre and Caraseni Company, Motivatie and CNTM.

Mr. Aulick advised MPSCS and Contact Centre on how to design and implement a needs assessment survey. As a result, Contact’s needs assessment survey was updated to better understand the complex supply-demand-financing dynamics at work instead of just focusing on identifying the training needs of CSOs. This will help MPSCS to identify the most in-demand services, preferred providers, strengths and weaknesses of providers and understand who pays for services, how the demand for services varies by organization type and age.

At MPSCS request, Mr. Aulick developed a 1.5-day training on local capacity development. The training agenda and materials were developed in country and were responsive to the expressed needs of the MPSCS team, sector leads, and the trainer’s observations. Two representatives each from the three sector leads and MPSCS project staff attended the training. Participants learned about FHI 360’s Capacity Building Approach to CSOs and discussed successful capacity strengthening strategies that that foster organizational change. Strategic partners were mostly interested in the USAID pre-award requirements for funding non-US CSOs. The trainer provided recommendations and shared FHI 360 materials, which will aid the organizations in planning to access direct USAID funding.



“In order to create a dynamic marketplace we need to focus on both: the needs of the Capacity Building Service Providers (CBSPs) and beneficiaries.”

Serghei Neicovcen, Executive Director  
Contact Centre,  
Capacity Development Training, March 31, 2015.

According to the participants’ evaluation forms, the workshop was an excellent platform for MPSCS partners and project staff to understand OD and to learn from the international experience.

In March 2015, Tracey Dalebroux, FHI 360 Finance Manager, visited the MPSCS office to provide support and consultations in financial management, procurement and grant administration issues. MPSCS team participated in a half-day training in Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (2 CFR 200). The Finance Manager met three MPSCS grantees (FDRM, Casmed and CICO) to learn about grantees’ achievements and challenges. MPSCS staff received very useful first-hand information and instructions on budgeting, avoiding common mistakes when preparing documents for grant awards, obtaining USAID prior approval for international trips and equipment purchases over 5,000 USD, and other work-related issues.

### Financial Management and Sustainability

In this quarter, **CICO** focused on developing capacity of MPSCS partner CSOs by organizing a series of trainings and providing coaching. On January 27-28, 2015, CICO delivered a training on financial management to 24 executive directors, project coordinators and assistants. The organizers shared with participants templates on CSO financial management and trained them on how to develop consolidated as opposed to project-based budgets.

On March 26-27, 2015, CICO, in partnership with SOIR Moldova, developed skills of 36 CSO representatives in applying the new amendments to the national accounting standards. Participants discussed practical aspects of applying the

“We suggest to organize more trainings on this issues.”

“The information was very well adapted to CSOs needs.”

“I am happy to attend this training. The trainer was competent and explained the subjects very well.”

Participants’ impressions, CICO Financial Management Workshop, January 27-28, 2015.

amendments to the methodological instructions on CSO accounting adopted on December 30, 2014 and learned how to develop CSO Accounting Policies.

On March 12-13, 2015, CICO conducted the “Accessing non-refundable funds” training for MPSCS 22

“The information is very well structured the training methods are interactive and the people cooperative.”

“I understood how to act in conflict situations in our organization.”

Participants’ impressions, CICO Management and Team Motivation training, February 19, 2015.

civil society representatives. The participants discussed the rules of the fundraising from both individuals and for-profit companies. All the training sessions were based on concrete examples and using the “learning by doing” approach.

After delivering these series of trainings at the end of March, CICO successfully initiated the coaching program for the MPSCS partner CSOs. The first consulted organization was TDV. At TDV’s request,

on March 24, 2015, CICO made a two-hour visit to TDV’s office in order to review their financial management practices and offered suggestions for improvement.

### **Improving Human Resources Management**

On February 19, 2015, CICO started its assistance to MPSCS partner CSOs in human resources management with a training entitled, “Management and Team Motivation”. Another training was conducted on February 25-26, 2015 and it addressed leadership and change management. Starting in March, CICO is providing coaching in HR as well. CICO’s expert had a four-hour visit to CJU’s office in Balti to help the organization identify the solutions to their HR needs.

### **Governance within the Moldovan CSOs**

CICO conducted a training on good governance for 26 participants on March 4-5, 2015. As a result of the training, three organizations requested coaching in governance. On March 16, 2015, CICO visited the FDRM office and assisted the team with revising their documents on governance and provided recommendations on how to incentivize the board members to actively participate into CSO planning/implementing activities.

## **OBJECTIVE 3: ENABLING ENVIRONMENT MORE CONDUCTIVE TO LONG-TERM SUSTAINABILITY OF CIVIL SOCIETY**

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MPSCS and its partner ECNL continued supporting local stakeholders in their reform and monitoring of implementation efforts, including the 2% implementing regulation, and review of CS Strategy. ECNL developed a detailed curriculum and conducted distance learning sessions and in-person fellowship in Budapest for the regulatory reform sector lead grantee CRJ.

MPSCS identified an organization to develop a mapping study on fundraising and philanthropy.

Additionally, MPSCS began preparations for several capacity-building events, including a seminar on participation in local policy-making, seminars for CSO accountants, ICNL Global Forum on Civic Space. MPSCS partner CSOs intensified their dialog with authorities, discussing and offering input to the GoM Activity Plan and to the Annual Parliament-Civil society Cooperation Conference expected to be organized on April 7, 2015.

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### **ENHANCING LOCAL EXPERTISE ON THE ENABLING LEGAL ENVIRONMENT FOR CSOS**

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To support CRJ in their project activities, ECNL developed a tailored training curriculum for sessions on enabling environment for CSOs. The curriculum includes six distance and in-person sessions. ECNL conducted three of them on the topics of enabling environment for CSOs, advocacy for CSO law reform, and CSO framework law.

In addition, the CRJ project legal team – Sorina Macrinici and Ilie Chirtoaca – participated in a week-long fellowship in ECNL’s office in Budapest in February 2015. The fellowship agenda focused on advocacy and coalition building for CSO law reform. It included meetings with Hungarian counterparts during which the fellows learned about successful advocacy strategies for promoting a law and CSO coalition building in light of negative trends. One of the main challenges in carrying out a successful CSO law reform is to ensure that in addition to technical expertise there is a wide representation of opinions by CSOs. Facilitation of inputs will be especially important in case of the Law on public associations . ECNL experts shared various examples from their experience of working in European countries to promote 50+ new enabling laws for CSOs and remained available for further assistance to CRJ in planning their project activities. As the fellowship assignment, the lawyers developed a draft advocacy strategy on promoting the 2% implementing regulation. ECNL advisors provided their feedback on the drafts and shared relevant comparative materials.

MPSCS and CRJ also reached an agreement to conduct joint program activities and public events related to CSO law reform this project year, which will include the 2% implementing regulation, participation in decision making and reform of the Law on Public Associations and Law on Foundations.

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#### SUPPORTING IMPLEMENTATION OF THE CSO STRATEGY

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At request of Parliament representatives and the State Chancellery, MPSCS updated the comparative brief on monitoring of implementation for Civil Society Strategies that was shared with the National Council of NGOs, State Chancellery and the Parliament. The brief now includes information on possible monitoring and reporting modalities in case of multiple stakeholders' involvement in implementation of the CS Strategy and provides an overview of monitoring tools and templates from Estonia, Croatia and Macedonia.

TsL monitored the GoM efforts to improve the legal environment for CSOs and facilitated the National Council of NGOs activity. In this quarter, TsL conducted three meetings of the National Council of NGOs' members aimed at ensuring timely implementation of the CS Strategy. To reinforce the implementation of the Strategy, TsL developed a monitoring report on CS Strategy implementation and presented it to the members of the Parliament, Government, CSOs and other stakeholders at the Annual Conference on Cooperation between the Civil Society and Parliament. As a result, Parliament and Government representatives expressed their support to expedite the implementation of the Strategy. Participants agreed to meet quarterly in order to evaluate the CS implementation. Additionally, TsL and the National Council of NGOs met with the Speaker of the Parliament and the Prime Minister. As a result of these meetings, civil society priorities, such as developing the Regulation to implement the 2% Law, simplifying companies' donations mechanism to CSOs and improving the regulations regarding state contracting of the CSO services developed by the National Council of NGOs, were incorporated into the GoM Action Plan for the next four years. These priorities align with the majority of the MPSCS planned activities under Objective 3. MPSCS is assisting the State Chancellery to implement the civil society related activities of the GoM Action Plan. The State Chancellery representative in charge of the civil society policies coordination will attend the Global Forum on NGO law reform organized by International Centre for Not-for-Profit Law in May 2015.



TsL and National Council of NGOs discussing with the Speaker of Parliament the civil society development priorities, Chisinau, February 24, 2015.

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## REVISING LEGISLATIVE FRAMEWORK AND IMPROVING IMPLEMENTATION

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### **Amendments to the Law on Public Associations and Law on Foundations**

According to the Parliament's bylaws, the amendments to the Law on Public Associations and the Law on Foundations prepared by the MoJ and submitted to the previous Parliament in summer 2014 were returned to the lawmakers and will need to be resubmitted, as the previous Parliament did not manage to discuss the amendments. This gives an opportunity for targeted advocacy and wider representation of CSOs opinions.<sup>1</sup>

The MoJ is currently setting up the new registration system for CSOs, a one-stop-shop, which will speed up the process of registration from the current 30 days to 3-4 days. Based on the changes to the Law on Public Associations initiated by the Parliament and adopted in July 2014, the Ministry is also developing a new electronic registry for organizations with the public benefit status. The new registry will ensure higher transparency and accountability for this type of CSOs, especially in light of the upcoming 2% implementing regulation. Finally, the Public Benefit Commission is renewing its mandate and the process of nomination for members of the Commission is open.<sup>2</sup> CRJ revised the provisions of the Law on Public Associations and identified the necessary amendments, taking into account European and international standards. MPSCS will analyze these amendments to the Law on Public Associations and submit recommendations to the authorities within the next quarter.

### **Percentage mechanism**

Since the adoption of the amendments to the Fiscal Code on 2% income tax designations to CSOs and religious organizations in July 2014, there has been no further progress in developing implementing regulation. CSOs have expressed concern related to the design of the adopted mechanism, its discrimination against CSOs (only CSOs with public benefit status will have access to the mechanism) and lack of accountability (there are no reporting requirements to one group of entitled beneficiaries, i.e. religious organizations).

CRJ met with TsL, a former member of the working group on the 2% Law, and the State Chancellery to discuss the 2% Law implementation and future cooperation in promoting this mechanism. As a result of public discussions during dedicated meetings on 2%, the State Chancellery committed to creating a cross-sectoral working group to draft implementing regulations. On March 9, 2015, CRJ submitted to the State Chancellery a list of interested CSO experts and all five suggested members were accepted. Moreover, CRJ sent to the State Chancellery the draft of the Regulation setting up the working group on the 2% Law. As a result, a legal expert from CRJ was included in the draft Regulation as a member of the working group. CRJ also conducted research in order to draft the public policy document on the 2% Law to be presented to civil society in April 2015.

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## MOBILIZING DOMESTIC RESOURCES FOR CSO FINANCIAL SUSTAINABILITY

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Most CSOs in Moldova receive their financing from abroad. While there are accounts of increased domestic opportunities for fundraising, to-date, no comprehensive studies related to practices of domestic resource mobilization by CSOs have been carried out.

In this quarter, MPSCS published a call for proposals to develop a mapping study on fundraising and philanthropy in Moldova. The study will provide an overview of available sources of financing in Moldova, regulatory environment, and focus particularly on the practices applied by CSOs to raise income from philanthropy. Through analysis of the current situation, the expert will draw conclusions and recommendations in order for CSOs to use domestic sources of income to full potential. Three

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<sup>1</sup> In 2014 MoJ carried out online consultation related to the amendments to the Law on Public Associations and Law on Foundation. Despite of sharing this consultation initiative with wider group of Moldovan CSOs, MPSCS/ECNL was the only stakeholder, which submitted its written proposals.

<sup>2</sup> The Commission is composed of 9 members nominated by Parliament, Government and CSOs. The Parliament made an open call for nomination: <http://www.parlament.md/Actualitate/Noutati/tabid/89/NewsId/1264/language/ro-RO/Default.aspx>

bids and offers were received and based on best value, the selection committee chose Contact Center to deliver the research and prepare the study report. The contracted experts will work closely with MPSCS to develop the first draft of the paper in May. The study report will be presented for public discussion in summer 2015. Recommendations will be used for further advocacy for legal reform of fiscal environment for CSOs and other related legislation.

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#### ENSURING COMPLIANCE WITH REGULATION ON FINANCIAL MANAGEMENT OF CSOS

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Based on the new general accounting law in effect since February 2014, the Methodological Instructions for CSO Accounting (adopted in 2010) were further amended in January 2015. As an immediate intervention, at MPSCS’s request, the expert on CSO accounting developed a short overview of the most significant changes to the methodological instructions, which were made available online. Furthermore, MPSCS will hire the author of the Guide on Financial management of CSOs (developed by FHI 360 in the previous civil society program in Moldova) to prepare revisions to the section on accounting of the Guide and to deliver two seminars for CSO accountants in order to ensure compliance with regulation on financial management and accounting.

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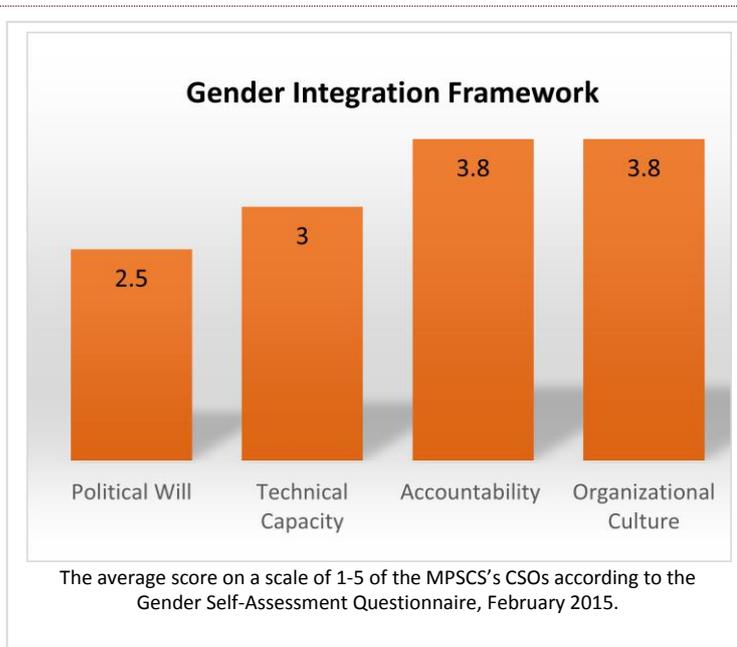
### CROSS-CUTTING ACTIVITIES

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#### GENDER INTEGRATION

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MPSCS developed a Gender Self-Assessment Questionnaire for CSOs in order to improve and promote gender integration among MPSCS partner CSOs. The goal of the questionnaire is to help CSOs develop individual Gender Action Plans that will identify organizational strengths and areas for improvement. The Gender audit process used a framework and theory of change called the Gender Integration Framework, which suggests that transformation can only occur when four organizational dimensions (Political Will, Technical Capacity, Responsibility and Organizational Culture) are ready for gender integration.



In this quarter, MPSCS translated the questionnaire into Romanian and Russian and 13 partner CSOs voluntarily self-administered it. For each organizational dimension, the CSOs could evaluate themselves with a score from “1” (low) to “5” (high).

As shown in the chart above, according to the overall scores accumulated in four Gender Integration Framework’s areas, the MPSCS’ partners scored “2.5” on political will, “3” on technical capacity, and “3.8” on both accountability and organizational culture. Thirty-four out of 52 respondents or about 65% of the total staff in the MPSCS CSO are women. They have spent from less than a half year to more than 16 years working in civil society. Thirty-five percent of the respondents are aged 24-30, 40% are aged 31-40, and 25% are over the age of 41.

## Highlights of the gender self-assessment questionnaire. Findings per each area:

### Political will

Average score: 2.5

The MPSCS's CSOs partners have made significant efforts to promote and achieve gender parity at the management and board of directors' level. In some organizations, such as Casmed, CAJPD, Tineri si Liberi, Vesta, the Executive Directors and the Board members are very committed to supporting gender balance within their organizations. On the other hand, the MPSCS's partners recognized the existence of gender constraints in their project's targeted area. The political will is neither high nor low, which could indicate ambiguity or uncertainty in some of the organizations.

### Technical capacity

Average score: 3.0

Most of the MPSCS partner CSOs' human resources policies promote gender equality and address gender-specific considerations through equitable benefits for both women and men. CSOs staff are competent in promoting women's rights and gender equality and would like to acquire further skills and knowledge to improve their ability to respond to different needs, perspectives, skills, priorities and experiences of women and men. On the other hand, more women than men mentioned that the staff members in the CSOs' offices had not received any training in gender planning and analysis. It is worth mentioning the fact that in terms of ratio of men to women involved in executive positions within the MPSCS CSOs, which completed the Questionnaire, looks encouraging – out of the total number of 13 executive directors, six are men and seven are women.

### Accountability

Average score: 3.8

"We have to support girl's and women's empowerment, especially economic empowerment so that they can better advocate for their rights."

CASMED staff' suggestion as a follow-up of the MPSCS Gender Audit.

The score above indicates that CSOs staff believe the organization has accountability mechanisms in place for gender integration and that management is generally held accountable. Findings indicate that the gender equality is not a compulsory component yet within the CSOs' internal policies or programming. This aspect is not taken into account by CSOs while developing their strategic or annual planning and

organizational structures. Women's participation in the organizational and programmatic activities is high in the following CSOs – Vesta, Casmed, APT, FDRM, CICO, FCSP and EcoContact.

### Organizational culture

Average stage: 3.8

The CSOs teams strongly support the gender balance within their organizations, saying that this fits with the organization's missions and image. CSOs are enthusiastic about the gender work they do and perceive the MPSCS as a significant supporter for their gender related activities. Some respondents have mentioned about the need to be more transparent. Everyone in the organization should know what is happening with the gender equity initiative, to help counter any resistance within their organizations.

KEY RECOMMENDATIONS suggested by the questionnaire:

- Develop or review and update CSOs' gender policies.
- Build staff capacity to integrate women's rights and gender equality consistently at all levels of the organization.
- Ensure that decision-making approaches and styles are more inclusive.
- Allocate financial resources to specific tasks for mainstreaming women's rights and gender equality internally (through the Organizational Development line) and in programmatic activities.

- Ensure that the communications materials express the organization’s position on women’s rights and gender equality.
- The organizations’ governance structure could be further strengthened by educating the voting members on how to select board candidates with a track record on women’s rights.

Following the gender audit, MPSCS is integrating gender related topics in all its CB efforts so that partner CSOs can work on improving their gender related policies and practices. Two CSOs, which are willing to develop specific action plans to improve their gender related policies (Camed and CRJ) will be assisted by MPSCS. In order to provide a platform for cross-organizational learning, MPSCS will organize a workshop for all interested partner CSOs in the next quarter. The Gender Self-Assessment Questionnaire will be applied 1-2 years later to track the CSO progress in this area. MPSCS published the tool on its website and Facebook pages so that other Moldovan CSO can apply it as well.

The Gender Audit shows that only **Vesta** has a strong understanding of the gender issue, integrating gender equality in all programs and project’s steps. This is due to the fact that Vesta as well as its seven regional members have been working on women’s participation for many years. Vesta representatives will be invited as resource persons to the MPSCS workshop.

As a result of completing the Gender Self-Assessment Questionnaire, **CRJ** added the following statement to its Internal Policies Manual (IPM) in regards to gender equality assurance: “CRJ is guided by the following principle: Respect for equality and prevention of discrimination.” This amendment, as well as other adjustment to the IPM will be adopted at the next Board meeting to take place during next quarter.

**CPD** is advocating for the adoption of a set of gender non-discrimination procedures that will require Moldovan employers to implement effective measures to prevent gender discrimination. In this quarter, in partnership with Center for Sociological and Marketing Analysis (CBS Axa), CPD conducted a public survey among 1,100 citizens and developed a Moldovan labor market discrimination index, which is offering more accurate data on discrimination cases at labor market. Based on these data, CPD will determine discrimination incidence on the labor market based on all confidential/protected characteristics (gender, age, religion, etc.) and then will inform all relevant stakeholders on main issues and will propose solutions, developed based on best gender non-discrimination practices in European companies analyzed by CPD during this quarter.

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#### EUROPEAN UNION INTEGRATION AWARENESS RAISING ACTIVITIES

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In this period, 12 EPs organized indoor and outdoor events with participation of their stakeholders, government, LPAs, media and other relevant actors to discuss about benefits of EU integration and highlight best European practices in their sectors of activity. Under the EU Action Grants Program, FHI 360 signed seven grant agreements to implement one-year projects aimed at raising awareness of the benefits of European integration and mobilizing community support for the European path of Moldova. Additional information about EU awareness activities implemented by MPSCS partner CSOs can be found in the Annex 3 to this report.

#### **MPSCS Public Information Campaign about Moldova’s European Integration**

In the reporting period, MPSCS, with Parc Comunicatii assistance, continued to implement



Parc Comunicatii is shooting the second TV spot under the EUROPE FOR YOU campaign, Chisinau, April 10, 2015.

the nation-wide awareness campaign on Moldova's European Union integration EUROPE FOR YOU. Below are a few highlights from the campaign:

- Eight weekly news segments on Moldova EU integration were produced and distributed by the IPN news agency. The news stories, published in Russian, Romanian, and English, highlighted the activities of MPSCS grantees and reached 10,000 subscribers. Some of the news were taken over and broadcast by other media channels. IPN news proved to be an efficient way of promoting both the idea of the campaign and the activities of MPSCS partner CSOs.
- Parc Comunicatii developed the scenario for the second TV and radio spot. The general message of the spot is that ideas need support to become a reality and EU offers assistance to the projects implemented by people who want a better life in a free and wealthy country. The radio spot was launched on March 24, 2015 and broadcast 56 times on Radio Noroc with an audience of about 150,000. The TV spot will be launched in the next quarter.
- EUROPE FOR YOU promotional materials such as calendars, leaflets, scarves, stickers and key rings (over 1000 pieces each) were disseminated in several schools and communities during EU awareness activities organized all over the country by MPSCS partner CSOs. Schools, including Russian speaking ones, are reaching out to MPSCS and requesting more materials.
- MPSCS continued to promote campaign key messages on various social media platforms such as [www.kp.md](http://www.kp.md) (with 700,000 monthly views), [www.unimedia.md](http://www.unimedia.md) (with around 400-450,000 monthly views), [www.protv.md](http://www.protv.md) (with 1-1.8 million monthly views), [www.civic.md](http://www.civic.md), [www.odnoklassniki.ru](http://www.odnoklassniki.ru) (with at least 2 million unique views per week) and [www.facebook.com](http://www.facebook.com).

#### **IV. CHALLENGES**

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MPSCS awards are still being affected by the Moldovan currency depreciation. Many of the project costs budgeted initially at a lower rate have gone up. The organizations revised their budgets and either reduced the number of activities or found cheaper solutions for organizing events. Such frequent budget updates consume a considerable amount of grantees' and MPSCS team's time and efforts. MPSCS is working individually with each grantee to mitigate this issue so that the grantees can continue implementing activities as planned and achieve the project results despite the currency devaluation.

Representatives of Pro Ortodoxia and the Alliance of Christian Associations asked the Ministry of Education and CNTM to stop conducting the European weeks in schools of Moldova at a press conference on March 30, 2015. They claimed that students from schools are forced to participate at these activities and through them the Ministry is promoting the tolerance for Gay, Lesbian, Bisexual, Transgender Community, which, they claimed, is unacceptable for the Christians from Moldova. As a response, CNTM mentioned in an article that EU Weeks in Moldovan schools are optional, and that youth are interested to attend these activities. In spite of this critical opinion, CNTM had a 100% voluntary participation of students at the EU Weeks in schools (<http://infoeuropa.md/de-educatie/promovarea-ue-in-scoli-un-proiect-ambitios-cu-rezultate-remarcabile/>).

#### **V. HIGHLIGHTS OF PLANNED ACTIVITIES FOR MPSCS NEXT QUARTER**

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##### **Objective 1: CSOs More Effectively Represent their Constituencies**

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- TsL will conduct a Forum for the Civil Society Support in European integration to identify the role and ways of civil society in supporting this process.
- EU Fairs in all regions of Moldova will be conducted by CNTM in partnership with education and youth authorities reaching more than 100 000 people.

- More than 35,000 citizens from Floresti, Balti, Cahul, Falesti, Glodeni, Comrat will be reached through the EU promotions efforts ( such as public conversations, round tables, flash mobs, fairs) organized by Casmed, Certitudine, Pro-Europa Center from Balti, Comrat, TDV ,Contact Cahul and Parc Comunicatii.
- Expert-Grup and Adept will develop the Progress Report 2005-2014 on Moldova’s successes on EU integration path and screening of EU-Moldova Association Agreement and of National Action Plan for the implementation of the Agreement 2014-2016.
- CRPE will conduct an Open Day event at the National Institute of Standardization, in partnership with the Association of Standardization in Romania, to transfer experience and expertise from the Romanian counterpart, and to inform the general public about European standards and the work of the National standardization procedures.
- MPSCS will organize an outdoor photo-essays exhibition featuring the results of the EUROPE FOR YOU campaign at the Europe Day event.

### **Objective 2: Institutional Capacities of Strategic Partners Developed**

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- CICO will continue to provide TA to CSO in Leadership and Change Management, Accounting and Financial Management and Human Resources Management.
- Twenty-two MPSCS partner CSOs will continue to implement their individual TDPs.
- Contact Cahul and FCPS will apply the MPSCS Advocacy Index to assess and develop the advocacy skills among 10-15 CBOs in Moldova.
- Contact Cahul and Caroma Nord will apply the Community Score Cards in order to consolidate their internal governance and accountability.
- Contact Centre and Caraseni Company will conduct a needs assessment survey on developing a local market of CSO capacity building providers.

### **Objective 3: Enabling Environment More Conducive to Long-Term Sustainability of Civil Society**

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- A policy analysis on the 2% Law will be launched in April at a public event organized by CRJ for representatives of CSOs, authorities, donors and other stakeholders.
- MPSCS will organize trainings for CSO accountants on amended Methodological Instructions.
- TsL will organize the Forum on Civil Society Support for the European Integration of the Republic of Moldova.
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### **ATTACHMENTS**

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- Annex 1: MPSCS Grants Database
- Annex 2. MPSCS Community Scorecard
- Annex 3. MPSCS partner CSOs’ EU integration promotional activities
- Annex 4. MPSCS Fellowship Curriculum for Enabling environment for CSOs
- Annex 5. MPSCS Fellowship schedule for Enabling environment for CSOs

		Name of Organization	Full Name of organization	Contact	Address	Telephone/Email	Web Page	Project Title	Grant/Subcontract/Purchase Order №	Duration
	1	CERTITUDINE	Centrul de Informare și Suținere a Tinerilor Economişti „CERTITUDINE”	EUGENIU GRAUR, EXECUTIVE DIRECTOR	63 Dostoievski street, office 22-28, Balti, Moldova	e-mail: eugeniu.graur@certitudine.md TEL: 023127554, 079999533	<a href="http://www.certitudine.md">http://www.certitudine.md</a>	Inspire, Empower, Engage Youth in Community Development	4572-CERTITUDINE-01	Aug 1, 2014 - Jul 31, 2017

Engage Program Partners	2	TĂRNĂ ROM	Uniunea Tinerilor Romi din Republica Moldova „Tarna Rom”	MARIN ALLA, EXECUTIVE DIRECTOR	Vasile Alecsandri str.1, of. 812, Chisinau, Moldova	e-mail: allamarin7@yahoo.com Tel: 22 208 966 fax 22 208 965 076708928	n/a	Voice of Roma Coalition	4572-Tarna-Rom-01	Sept 1, 2014 - Aug 31, 2017
	3	CLINICA JURIDICĂ UNIVERSITARĂ (CJU)	Clinica Juridică Universitară	TABARCEA OLESEA, EXECUTIVE DIRECTOR	38 Pushkin Street, 511 office, Balti, Moldova	e-mail: tab_olesea@rambler.ru tel: +373 231 52476 +373 79507946	<a href="http://www.clinicajuridica.md/">http://www.clinicajuridica.md/</a>	Strengthening capacities of CSOs providing community legal services and European Integration Values	4572-CJU-01	Aug 1, 2014 - Jul 31, 2017
	4	FEMEIA ȘI COPILUL-PROTECȚIE ȘI SPRJIN (FCPS)	Femeia și Copilul-Protecție și Sprjin	VICTORIA SECU, EXECUTIVE DIRECTOR	43 Pacii str. Criuleni, MD-4801	e-mail: office@fcps.md tel: +373 248 21809	<a href="http://fcps.md">http://fcps.md</a>	Different Shores – Common Goals	4572-FCPS-01	Aug 1, 2014 - Jul 31, 2017
	5	ASOCIAȚIA PRESEI INDEPENDENTE (API)	Asociația Presei Independente	PETRU MACOVEI, EXECUTIVE DIRECTOR	Corobcianu 15 str., Chișinău, Moldova	e-mail: api@api.md tel: +37322 220996	<a href="http://api.md/">http://api.md/</a>	Building capacities of independent media by providing specialized services and strengthening the resources of API members	4572-API-01	Aug 1, 2014 - Jul 31, 2017
	6	TINERII PENTRU DREPTUL LA VIAȚĂ (DTV)	Tinerii pantru Dreptul la Viață	NICOLAE PROCOPIE, EXECUTIVE DIRECTOR	5 G. Coșbuc Street, Chisinau, R. Moldova	e-mail: tdv_secretariat@yahoo.com tel: 022 567 551, GSM 079 450 027	<a href="http://tdvmoldova.wordpress.com/">http://tdvmoldova.wordpress.com/</a>	Human and finance resources consolidation for development of the Moldovan civil society sector engaged in volunteer activities	4572-TDV-01	Aug 1, 2014 - April 30, 2017
	7	CASMED	Centrul de Asistență Socio-Medicală la Domiciliu „Casmед”	POSTOLACHI NATALIA, EXECUTIVE DIRECTOR	str. Stefan Cel Mare, 19/1, Balti, Moldova	e-mail: casmed.md@gmail.com Tel: 373-231-2-76-74	<a href="http://casmed.md/">http://casmed.md/</a>	Rural Civil Society Organizations as Proactive Actors in the provision and development of community services	4572-CASMED-01	Aug 1, 2014 - Jul 31, 2017
	8	CENTRUL PARTENERIAT PENTRU DEZVOLTARE (CPD)	Centrul Național de Studii și Informare pentru Problemele Femeii „Parteneriat pentru Dezvoltare”	ALEXEI BUZU, EXECUTIVE DIRECTOR	13, Armeneasca street, Chisinau MD-2012, Republic of Moldova	13, Armeneasca street, Chisinau MD-2012, Republic of Moldova	<a href="http://www.progen.md">www.progen.md</a>	Top Moldovan employers become models of non-discrimination	4572-CPD-01	Aug 1, 2014 - Mar 31, 2017
	9	ASOCIAȚIA PSIHOLOGILOR TIGHINA (APT)	Asociația Psihologilor Tighina	AFTENI LUDMILA, EXECUTIVE DIRECTOR	Str. Mateevici 1, oficiul 105, 106, or. Căușeni, MD – 4301, Republica of Moldova	e-mail: ludmila.afteni@gmail.com TEL: (243) 2 16 80	<a href="http://aptighina.causeni.org/">http://aptighina.causeni.org/</a>	CSOs from Căușeni, Anenii Noi, Ștefan Vodă Districts and Transnistrian Region – More Viable and Competitive in Protection of Youth being in Social Difficulty	4572-APT-01	Aug 1, 2014 - Mar 28, 2017
	10	CENTRUL PENTRU JURNALISM INDEPENDENT (CJI)	Centrul pentru Jurnalism Independent	NADINE GOGU, EXECUTIVE DIRECTOR	57, Scîusev St. Chișinău MD 2014	e-mail: ngogu@ijc.md tel: +37322 213652	<a href="http://www.ijc.md/">http://www.ijc.md/</a>	Advocacy Campaigns Aimed at Improving Transparency of Media Ownership and Access to Information	4572-CJI-01	Aug 1, 2014 - Jul 31, 2017

11	VESTA	Asociația Regională a mameiilor cu Mulți Copii și a Femeilor-Întreprinzătoare din Găgăuzia „Vesta”	RAISA VORONIUC, PROJECT MANAGER	11-a, Pobeda st., Comrat, Găgăuzia, MD-3800, Republic of Moldova	e-mail: raisavoronyk@mail.ru Tel: (373) 69812943	<a href="http://www.vestagagauzia.jimdo.com">www.vestagagauzia.jimdo.com</a>	Take part in decision making!	4572-VESTA-01	Aug 15, 2014 - Aug 14, 2017
12	CONSILIUL NAȚIONAL AL TINERETULUI DIN MOLDOVA (CNTM)	Consiliul Național al Tineretului din Moldova	ALEXANDR PETROV, SECRETARY GENERAL	Republic of Moldova, Chisinau, str. Stefan cel Mare, no. 126, off. 40	alexandru.petrov@cntm.md tel: + 373 22 235 175	<a href="http://cntm.md">http://cntm.md</a>	Implementation and evaluation of action plan of National Strategy of Developing Youth Sector 2014	4572-CNTM-01	Aug 1, 2014 - Jul 31, 2017
13	CAROMA NORD	Caroma Nord	FRECĂUȚANU RODICA, EXECUTIVE DIRECTOR	s. Pirlita, r. Fălești MD5941	e-mail: caroma_pirlita2002@yahoo.com tel: 023152376	<a href="http://icaromanordblog.wordpress.com/">http://icaromanordblog.wordpress.com/</a>	Increased involvement of civil society in Environmental protection and accountability in decision making through the creation of the Environmental Coalition in Balti.	4572-CAROMA NORD 01	Nov 1, 2014-Oct 31, 2017
14	FUNDAȚIA PENTRU DEZVOLTARE DIN REPUBLICA MOLDOVA (FDRM)	Fundația pentru Dezvoltare din Republica Moldova	GABRIELA OJOG, EXECUTIVE DIRECTOR	45 Pushkin str., 5th floor, of 505, MD-2005, Chisinau, Republic of Moldova	e-mail: Gabriela.Ojog@fam.md tel: +373 22 210 198	<a href="http://fam.md/">http://fam.md/</a>	Improving the performance of the educational system by implementing regulatory impact analysis and effectively involving education-focused CSOs in the process	4572-FAM-01	Sept 1, 2014 - Aug 31, 2017
15	MOTIVAȚIE	Asociația „MOTIVAȚIE” din Moldova	IGOR MERIACRE, EXECUTIVE DIRECTOR	23/1 Traian ave. Chișinău MD-2060	e-mail: igor@motivation-md.org Tel: +373 (0) 22 66 13 93	<a href="http://motivatie.md/">http://motivatie.md/</a>	Youth with and without disability together actively participating in community life and decision making	4572-Motivatie-01	Sept 1, 2014 - Aug 31, 2017
16	PRO COMUNITATE	Centrul Pro Comunitate	VITALIE POSTU, EXECUTIVE DIRECTOR VITALIE POSTU, EXECUTIVE DIRECTOR	str. Testimiteanu 13, Chisinau	e-mail: vitaliepostu@yahoo.com Tel: +373 79547057	<a href="http://procomunitate.md">http://procomunitate.md</a>	Strengthening youth work	4275- PROCOMUNITATE-01	Aug 15, 2014 - Aug 14, 2017
17	ECO CONTACT	EcoContact	NATALIA GURANDA, PROJECT COORDINATOR	Chisinau, S. Lazo 4 str. MD 2004, Republic of Moldova	e-mail: n.guranda@vox.md tel: 069589607	<a href="http://www.aarhus.vox.md">www.aarhus.vox.md</a>	Strengthening participatory governance by developing the capacities of CSOs	4572-ECOCONTACT- 01	Aug 1, 2014 – July 31, 2017
18	CENTRUL DE ASISTENȚĂ JURIDICĂ PENTRU PERSOANE CU DIZABILITĂȚI (CAJPD)	Centrul de Asistență Juridică pentru Persoane cu Dizabilități	VITALIE MESTER, EXECUTIVE DIRECTOR	str. Ashabad 134, MD- 2002, Chișinău	e-mail: vitalie.mester@gmail.com Tel: (+373) 22 28 70 90	<a href="http://www.advocacy.md">www.advocacy.md</a>	Increase the degree of people with disabilities participation in public policy processes	4572-CAJPD-01	Oct 1, 2014 - Sept 30, 2017
19	TINERI ȘI LIBERI (TsL)	Centrul de Resurse „Tineri și Liberi”	ANTONINA FONARI, EXECUTIVE DIRECTOR	Bd. Traian 11/2, MD 2072, CP 3063, mun. Chișinău	e-mail: tineri_liberi@gmail.com tel: (+373 79) 450 028 (+373 22) 567 489	<a href="http://www.consiliulong.md">www.consiliulong.md</a>	Strengthening the sustainability of associative sector in the Republic of Moldova	4572-TsL-01	Nov 1, 2014-April 30, 2017
<b>Sub-total</b>									

Strategic Partners	20	CONTACT-CAHUL	Centrul Regional de Asistență și Informare a Organizațiilor Neguvernamentale din Moldova „Contact-Cahul”	STRELICIUC SILVIA, EXECUTIVE DIRECTOR	31 August 4/3 Street, Cahul	E-mail: contact_cahul@yahoo.com TEL: + 373 299 84842	<a href="http://www.contact-cahul.md">www.contact-cahul.md</a>	Advocacy and mobilization for a more powerful action and greater power of action and intervention of CSO	4572-CONTACT-CAHUL-01	Aug 15, 2014 – Aug 14, 2017
	21	CENTRUL DE INSTRUIRE ȘI CONSULTANȚĂ ORGANIZAȚIONALĂ (CICO)	Centrul de Instruire și Consultanță Organizațională	STELA JEREBTOV, EXECUTIVE DIRECTOR	Str. Tighina 65, Chișinău e-mail:	<a href="mailto:s.jerebtov@management.md">s.jerebtov@management.md</a> tel: + 373 78266573	<a href="http://www.management.md">www.management.md</a>	Increasing CSOs' sustainability through organizational development	4572-CICO-01	Oct 1, 2014 - Sept 30, 2017
	22	CENTRUL DE RESURSE JURIDICE (CRJ)	Centrul de Resurse Juridice	CRISTINA TURCU, PROJECT MANAGER	33, A. Scusev str., MD-2001, Chisinau	E-mail: contact@crjm.org TEL: + +373 22 843 601/ 602	<a href="http://www.crjm.org/">http://www.crjm.org/</a>	Promoting legal and regulatory reforms and advocacy for reforms to foster an enabling environment for CSOs	4572-CRJ-01	Jan 1, 2015 - Dec 31, 2017
<b>Sub-Total</b>										
	23	ASOCIAȚIA PRESEI INDEPENDENTE (API)	Asociația Presei Independente	PETRU MACOVEI, EXECUTIVE DIRECTOR	Corobcianu 15 str., Chișinău, Moldova	e-mail: api@api.md tel: +37322 220996	<a href="http://api.md/">http://api.md/</a>	Building capacities of independent media by providing specialized services and strengthening the resources of API members and and Promoting the European values and norms through informing about the advantages of European integration	4572-API-01	Oct 1, 2014 - Sept 30, 2015
	24	CENTRUL PENTRU JURNALISM INDEPENDENT (CJI)	Centrul pentru Jurnalism Independent	NADINE GOGU, EXECUTIVE DIRECTOR	57, Scusev St, Chișinău MD 2014	e-mail: ngogu@ijc.md tel: +37322 213652	<a href="http://www.ijc.md/">http://www.ijc.md/</a>	Advocacy Campaigns Aimed at Improving Transparency of Media Ownership and Access to Information and Promotion of EU values and Integration	4572-CJI-01	Oct 1, 2014 - Sept 30, 2015
	25	CONSILIUL NAȚIONAL AL TINERETULUI DIN MOLDOVA (CNTM)	Consiliul Național al Tineretului din Moldova	ALEXANDR PETROV, SECRETARY GENERAL	Republic of Moldova, Chisinau, str. Stefan cel Mare, no. 126, off. 40	alexandru.petrov@cntm.md tel: + 373 22 235 175	<a href="http://cntm.md">http://cntm.md</a>	Implementation and evaluation of action plan of National Strategy of Developing Youth Sector 2014-2020 and promotion of European Integration	4572-CNTM-01	Oct 8, 2014 - Oct 7, 2015
	26	CONTACT-CAHUL	Centrul Regional de Asistență și Informare a Organizațiilor Neguvernamentale din Moldova „Contact-Cahul”	STRELICIUC SILVIA, EXECUTIVE DIRECTOR	31 August 4/3 Street, Cahul	E-mail: contact_cahul@yahoo.com TEL: + 373 299 84842	<a href="http://www.contact-cahul.md">www.contact-cahul.md</a>	Advocacy and mobilization for a more powerful action and intervention of CSOs and EU awareness campaign	4572-CONTACT-CAHUL-01	Nov 1, 2014 - Oct 31, 2015
	27	CERTITUDINE	Centrul de Informare și Susținere a Tinerilor Economisți „CERTITUDINE”	EUGENIU GRAUR, EXECUTIVE DIRECTOR	63 Dostoievski street, office 22-28, Balti, Moldova	e-mail: eugeniu.graur@certitudine.md TEL: 023127554, 079999533	<a href="http://www.certitudine.md">http://www.certitudine.md</a>	Inspire, Empower, Engage Youth in Community Development and promote EU Integration	4572-CERTITUDINE-01	Oct 24, 2014 - Oct 23, 2015

Moldova EU 12 Grantees	28	CLINICA JURIDICĂ UNIVERSITARĂ (CJU)	Clinica Juridică Universitară	TABARCEA OLESEA, EXECUTIVE DIRECTOR	38 Pushkin Street, 511 office, Balti, Moldova	e-mail: tab_olesea@rambler.ru tel: +373 231 52476 +373 79507946	<a href="http://www.clinicajuridica.md/">http://www.clinicajuridica.md/</a>	Strengthening capacities of CSOs providing community legal services and promoting the European integration process	4572-CJU-01	Oct 15, 2014 - Oct 14, 2015
	29	TINERII PENTRU DREPTUL LA VIAȚĂ (DTV)	Tinerii pantru Dreptul la Viață	NICOLAE PROCOPIE, EXECUTIVE DIRECTOR	5 G. Coșbuc Street, Chisinau, R. Moldova	e-mail: tdv_secretariat@yahoo.com tel: 022 567 551. GSM 079 450 027	<a href="http://tdvmoldova.wordpress.com/">http://tdvmoldova.wordpress.com/</a>	Human and finance resources consolidation for development of the Moldovan civil society sector engaged in volunteer activities and promotion of European integration	4572-TDV-01	Oct 24, 2014 - Oct 23, 2015
	30	ASOCIAȚIA PSIHOLOGILOR TIGHINA (APT)	Asociația Psihologilor Tighina	AFTENI LUDMILA, EXECUTIVE DIRECTOR	Str. Mateevici 1, oficiul 105, 106, or. Căușeni, MD – 4301, Republica of Moldova	e-mail: ludmila.afeni@gmail.com TEL: (243) 2 16 80	<a href="http://aptighina.causeni.org/">http://aptighina.causeni.org/</a>	CSOs from Căușeni, Anenii Noi, Ștefan Vodă Districts and Transnistrian Region – More Viable and Competitive in Protection of Youth being in Social Difficulty and promoting European values	4572-APT-01	Nov 1, 2014 - Oct 31, 2015
	31	FUNDAȚIA PENTRU DEZVOLTARE DIN REPUBLICA MOLDOVA (FDRM)	Fundatia pentru Dezvoltare din Republica Moldova	GABRIELA OJOG, EXECUTIVE DIRECTOR	45 Pushkin str, 5th floor, of 505, MD-2005, Chisinau, Republic of Moldova	e-mail: Gabriela.Ojog@fam.md tel: +373 22 210 198	<a href="http://fam.md/">http://fam.md/</a>	Improving the performance of the educational system by implementing regulatory impact analysis and effectively involving education-focused CSOs in the process and promotion of EU values in the educational field	4572-FAM-01	Oct 9, 2014 - Oct 8, 2015
	32	CASMED	Centrul de Asistență Socio-Medicală la Domiciliu „Casmed”	POSTOLACHI NATALIA, EXECUTIVE DIRECTOR	str. Stefan Cel Mare, 19/1, Balti, Moldova	e-mail: casmed.md@gmail.com Tel: 373-231-2-76-74	<a href="http://casmed.md/">http://casmed.md/</a>	Rural Civil Society Organizations as Proactive Actors in the provision and development of community services and promotion of European Integration	4572-CASMED-01	Oct 9, 2014 - Oct 8, 2015
	33	TINERI ȘI LIBERI (TSL)	Centrul de Resurse „Tineri și Liberi”	ANTONINA FONARI, EXECUTIVE DIRECTOR	Bd. Traian 11/2, MD 2072, CP 3063, mun. Chișinău	e-mail: tineri.liberi@gmail.com tel: (+373 79) 450 028 (+373 22) 567 489	<a href="http://www.consiliulong.md">www.consiliulong.md</a>	Strengthening a sustainable civil society and supporting the European integration process	4572-TsL-01	Nov 1, 2014 - Oct 31, 2015
	34	CAROMA NORD	Caroma Nord	FRECĂUȚANU RODICA, EXECUTIVE DIRECTOR	s. Pirița, r. Fălești MD5941	e-mail: caroma_pirita2002@yahoo.com tel: 023152376	<a href="http://caromanordblog.wordpress.com/">http://caromanordblog.wordpress.com/</a>	Increased involvement of civil society in Environmental protection and accountability in decision making through the creation of the Environmental Coalition in Balti and promote the EU environmental values.	4572-CAROMA NORD 01	Nov 1, 2014 - Oct 31, 2015
			Sub-Total							

FEE	35	FUNDAȚIA EST-EUROPEANĂ (FEE)	Fundația Est-Europeană (FEE)	SORIN MEREACRE, PRESIDENT	98, "31 August 1989" street, 3rd floor, MD-2004, Chisinau	e-mail: eef@eef.md tel. (+373-22) 235-343	<a href="http://www.eef.md">www.eef.md</a>	Consolidation of Moldovan Societal Support for the European Integration	4572-FEE-01	Oct 15, 2014 – Dec 31, 2015
	<i>Sub-Total</i>									
EU Action Grants	36	Interact Media Ltd	"Interact Media" SRL	TUDOR DARIE, DIRECTOR	180, Stefan cel Mare Street, 14th floor, MD-2071, Chisinau,	e-mail: office@interakt.md; tudor.darie@interakt.md tel. (+373-22) 999-332; (+373-79)689933	<a href="http://www.interakt.md">www.interakt.md</a>	The Republic of Moldova approach to UE through online business media outlet	4572-INTERACTMEDIA-01	Jan 1, 2015 - Nov 30, 2015
	37	Pro Media Ltd	"Pro Media" SRL	ANDREI BARGAN, DIRECTOR	14, Stefan cel Mare Street, MD-4101, Cimișlia	e-mail: bargan_andrei@mail.ru tel. (+373 241) 22-866	<a href="http://www.radiomedia.md">www.radiomedia.md</a>	TV programs: "Moldova-EU: Benefits from local and regional perspective"	4572-PROMEDIA-01	Jan 1, 2015 - Dec 31, 2015
	38	Perspectiva	Asociația Obștească "Perspectiva"	VICTORIA IVANCIUGLO	15/4, Republicii Street, office 3, Cahul	e-mail: vicaivanciuglo@yahoo.com; ao_perspectiva@yahoo.com tel. (+373-69) 030-796	<a href="http://www.aoperspectiva.wordpress.com">www.aoperspectiva.wordpress.com</a>	The European Union closer to citizens of Moldova	4572-PERSPECTIVA-01	Feb 1, 2015 - Jan 31, 2016
	39	ATVJI	Asociația "V.I.P." a Televizunilor Independenți din Republica Moldova	ANETA GROSU	22, Puskin Street, office 324, MD-2012, Chisinau	e-mail: info@zdg.md; tel. (+373 22) 234-438; (+373 79) 583-737	<a href="http://www.reporterdegarda.md">www.reporterdegarda.md</a>	European answer to Moldovan concern	4572-ATVJI-01	Mar 1, 2015 - Feb 29, 2016
	40	CRPE	Reprezentanta din Republica Moldova a Centrului Roman de Politici Europene	INGA SAVIN	39, Ion Nistor Street, MD-2009, Chisinau	e-mail: office@crpe.md; inga.savin@crpe.md; tel. (+373 22) 223-250; (+373 79) 227-922	<a href="http://www.crpe.md">www.crpe.md</a>	Informing the public and stakeholders about the European standards adopted under DFCTA	4572-CRPE-01	Mar 1, 2015 - Feb 29, 2016
	41	Moldova-Fruct	Asociația Producătorilor și Exportatorilor de Fructe "Moldova-Fruct"	IURIE FALA	67, Bucuresti Street, MD-2012, Chisinau	e-mail: moldovafrect@yahoo.com; tel. (+373 22) 223-005; (+373 69) 366-424	<a href="http://www.moldovafrect.md">www.moldovafrect.md</a>	Strengthening the negotiation power of fruit growers due to the implementation of European practices of cooperation and self-government	4572-MOLDOVAFRUCT-01	Mar 1, 2015 - Feb 29, 2016
	42	Contact	Centrul National de Asistență și Informare a Organizațiilor Neguvernamentale din Moldova CONTACT	SERGHEI NEICOVCEN	83, Bucuresti Street, MD-2012, Chisinau	e-mail: info@contact.md; tel. (+373 22) 233-947	<a href="http://www.contact.md">www.contact.md</a>	Awareness campaigns in the northern and central regions to inform public of EU integration benefits for Moldova	4572-CONTACT-01	Feb 15 - Oct 14, 2015
	<i>Sub-Total</i>									
PwD Rights Grants	43	Keystone	Keystone Human Services International Moldova Association	LUDMILA MALCOCI, EXECUTIVE DIRECTOR	61 V. Carasescu Street, Chisinau, MD-2059	e-mail: khsima@keystonehumanservices.org; lmalcoci@keystonehumanservices.org; mnani@keystonehumanservices.org; tel. (+373 22) 929198; (+373) 69501709	<a href="http://www.keystonemoldova.md">www.keystonemoldova.md</a>	Collaboration at the local level for social inclusion of persons with disabilities in Anenii-Noi and Falesti Districts	4572-KEYSTONE-01	Apr 1, 15 - Mar 31, 17
	<i>Sub-Total</i>									

Amount of the award, MDL	Amount of the award, USD	Regions covered by project	Description of the project
MDL 390,000.00	\$30,000.00	9 villages from Balti Municipality	<p><b>Certitudine</b> empowers 180 active young people from nine different rural communities in the northern part of Moldova with skills and knowledge to actively participate in decision-making and community development processes within their communities. In each of the target communities, the round table discussions on youth participation are organized with representatives of LPA, youth, schools and other local institutions, in order to identify the opportunities, challenges and solutions for youth participation at local level. In addition, the organization conducts training activities in each community on youth participation, volunteering, project planning and implementation, community outreach, mobilization and fundraising. As result, 45 project proposals are developed and implemented by youth based on the assessed needs in target communities. Furthermore, Certitudine helps the youth to draft and to present public policy recommendations relevant to the issues addressed by their community projects.</p>

MDL 390,000.00	\$30,000.00	32 communities from North, South and Center Area	<b>Tarna Rom Union of the Youth Roma of Moldova</b> creates a civic platform named - Voice of Roma Coalition - consisting of CSOs working with Roma people in Moldova, to monitor the implementation of the Government Roma inclusion Action Plan. Voice of Roma Coalition implements three advocacy campaigns in Gagauzia region cities - Comrat, Ceadar Lunga, Basarabasca and Taraclia, warn the Government about hasty decisions related to Roma people by producing and publishing four monitoring reports. In addition, the Voice of Roma Coalition publishes a policy document with solutions based on analyzes and identified problems.
MDL 390,000.00	\$30,000.00	At least 12 districts from North of Moldova	<b>University Legal Clinic</b> strengthens CSOs that provide pro bono legal services in their communities. University Legal Clinic develops minimum standards on how CSOs should provide legal assistance to citizens as well as strengthen their organizational capabilities. CJU also strengthens partnerships between 20 CSOs and regional offices of the National Legal Aid Council as well as with LPAs, and develops skills of 30 young people in advanced legal practices and involves them to provide free legal advice to people in Northern communities on a volunteer basis. In line with its mission, CJU provides free legal assistance to at least 1,000 socially disadvantaged people from northern Moldova.
MDL 390,000.00	\$30,000.00	Oxentea, Dubăsari, Cocieri, Dubăsari Vechi, Criuleni, Hârtopul - Mare	<b>Women and Child – Protection and Support</b> strengthens the organizational capacities of four CSOs, on both banks of the Dniester River, to allow them to more efficiently promote and protect the rights of disadvantaged persons. Activities includes focus groups and consultations as well as organizational development trainings for the CSOs. Furthermore, FCPS aims to improve collaboration between the CSOs and the LPAs through roundtable discussions, workshops, and cooperation agreements. In this regard, the CSOs organizes three roundtables to discuss discrimination cases and develops recommendations to ensure the rights of disadvantaged people.
MDL 390,000.00	\$30,000.00	Glodeni, Cimigălia, Bălți, Rezina, Criuleni, and Nisporeni	<b>Association of the Independent Press</b> builds the capacity of independent media by strengthening its Center for Assistance to independent media. API's Center for Assistance IT specialist, web-designer, economist, designer and legal expert conduct training sessions and provide ongoing assistance aimed to strengthen and streamline the technical, web-design, financial and advertising resources of 16 media outlets. As result, 80 services to API constituents provided by the Center for Assistance experts and 90 members of editorial offices trained.
MDL 390,000.00	\$30,000.00	National level	<b>Youth for the Right to Life</b> increases the viability, visibility and influence of the volunteer sector in Moldova. The CSO develops the core training curricula for Volunteer Coordinators and the course support "Fundraising for the Volunteering Programs in Moldova". Youth for the Right to Life creates the Moldovan network of host volunteer institutions and provides support to around 300 CSOs in developing viable Volunteering Programs. Additionally, the organization conducts at least 12 workshops with relevant authorities to adopt the necessary regulations to simplify the acceptance of the volunteers by the host institutions. A total of three monitoring reports on the implementation of volunteering public policies are published during the project.
MDL 389,485.00	\$29,960.38	Balti, Riscani, Singerei, Drochia, Falesti, Floresti and Rezina	<b>Casmed</b> assists rural CSOs in the North of Moldova, facilitates partnerships with local and regional governments on social service contracting in rural communities, and raises awareness in these communities about the work of local CSOs. Casmed focuses on consolidating the network of 10 CSOs that provide community services in the northern part of the country. Activities for the network includes organizing a CSO study visit, a roundtable discussion with LPAs, community-surveying activities, four trainings on advocacy and fundraising, and one "Active Aging Festival". At least 10 Informational days are going to be organized in different communities to discuss the current interactions between civil society and local government, to inform them of the general sense of satisfaction in the community and to suggest potential improvements.
MDL 390,000.00	\$30,000.00	National Level	<b>Center Partnership for Development</b> promotes the adoption of gender non-discrimination procedures in the labor market by organizing annual employers' forums, analyzing best practice in non-discrimination, developing a labor market discrimination index, and advocating public policy reform and reform at the organizational level among top employers in Moldova. Lastly, CPD trains and consults at least 40 private companies on how to apply the gender non-discrimination procedures.
MDL 390,000.00	\$30,000.00	Căușeni, Ștefan-Vodă, Anenii Noi and including the left bank of the Nistru River	<b>Association of Psychologists from Tighina</b> develops the capacity of social actors from target districts to more effectively assist youth experiencing hardship and to facilitate these actors' relationship with LPAs. The association builds capacities of CSOs from Căușeni, Ștefan-Vodă, Anenii Noi including the left bank of the Nistru River, working with youth left without parental care as result of migration, empowering them in providing better assistance and enhancing their internal organizational capacities. Lastly, APT encourages the participation of these organizations in local council meetings to put the issues of youth in hardship on the agendas of local governments.
MDL 390,000.00	\$30,000.00	National Level	<b>Independent Journalism Center</b> ensures journalists' and media consumers' access to information by promoting legislative reforms and creating favorable conditions for media activity. CSO launches three advocacy campaigns aimed at promoting the bill on media ownership transparency, ensuring journalists' access to meeting hall of the Parliament plenary sessions and amending the law on Access to Information. The campaigns includes four roundtable meetings, six press club events, the dissemination of petitions signed by journalists and media consumers in order to mobilize the society and strengthen public opinion with regard to the adoption of the Law on Access to Information, and Law on Transparency of Media Ownership.

MDL 389,978.00	\$29,998.31	Comrat, Ceadir-Lunga, Vulcanesti, Cahul, Cantemir, Taraclia, Basarabeasca	<b>Vesta</b> creates a Southern Alliance of seven Women CSOs that work on women's empowerment. Each member of the Alliance is establishing a public council at local level, consisting of active citizens and representatives of the Civil Society Organizations, to be systematically convened to advocate for rights of women including women-entrepreneurs, to collaborate with LPAs and to consult the LPAs' representatives on solutions of women problem. These objectives are achieved through a variety of workshops, webinars, conferences, as well as a multimedia promotional campaign.
MDL 389,911.00	\$29,993.15	National Level	<b>National Youth Council of Moldova</b> develops evidence-based youth policies by first developing an evaluation methodology and then using it to evaluate the implementation of youth policies, as well as performing a comprehensive evaluation of how central and local budgets are allocated with regard to youth activities, youth centers and local youth funds. CNTM organizes local consultations with youth and youth workers/public officials regarding implementation of local and national strategies on youth and creation and spending of local budgets allocated for youth, including youth workers action plan for youth. At the end of each year, CNTM publishes one report summarizing local consultations results and recommendations.
MDL 390,000.00	\$30,000.00	Balti	<b>Caroma Nord</b> builds the capacity of environmental CSOs that are implementing advocacy campaigns with the active involvement of community members in decision-making. Caroma Nord creates a North Environmental Coalition of 30 CSOs and surveys around 50 citizens to find out what are the environmental issues of Balti region. Based on findings, Environmental Strategy and Action Plan of Balti region is developed, submitted to LPA's representatives and monitored its implementation.
MDL 390,000.00	\$30,000.00	National Level	<b>Foundation for Advancement of Moldova</b> improves Moldova's education system by developing the Regulatory Impact Assessment concept (RIA) in the education sector in partnership with the Ministry of Education. The organization develops skills of representatives of LPAs, the Ministry of Education and CSOs on how to apply RIA to ensure better regulatory initiatives and to improve public servants' skills in implementing education policies. To improve the effectiveness of CSO involvement in public policy formation and implementation, the organization hosts workshops with CSOs and the Ministry of Education, and conducts trainings on social accountability tools.
MDL 390,000.00	\$30,000.00	6 communities	<b>Association Motivatie from Moldova</b> works on creating six functional structures formed of young people with and without disabilities in rural areas/regions in order to become actively involved in solving community problems. The organization selects and develops capacity of 18 beneficiaries to participate more actively in community decision-making and strengthen their organizational processes. Youth organized into six local groups develop and implement their project proposals based on identified needs.
MDL 390,000.00	\$30,000.00	National Level	<b>ProComunitate</b> develops youth policies and promotes dialogue among community actors to stimulate youth participation in local governance processes. ProComunitate organizes public debates for young people between the ages of 16 and 30, representatives of local councils, teachers, and local civil society representatives to identify youth problems in the community and initiate a team-building session to identify solutions regarding youth participation in decision-making at the local level. Discussions highlight the issues of youth participation in the LPA public decision-making. ProComunitate creates a monitoring team to track the inclusion of youth participation in decision-making process. In the end of the project, 30 youth workers have skills in youth partnership, community development and other youth issues.
MDL 390,000.00	\$30,000.00	National Level	<b>EcoContact</b> strengthens participatory governance by providing capacity building trainings to CSO, facilitating the implementation of pilot projects and publishing lessons learned. EcoContact creates Communities' Working Groups to implement in three pilot communities the Green Economy model - a method of engaging citizens in public decision-making. Governance experience from these communities is shared with other localities and CSOs.
MDL 390,000.00	\$30,000.00	National Level	<b>Center of Legal Assistance for Persons with Disabilities</b> increases the capacity of 36 CSOs working with people with disabilities to influence public policy and better represent constituents' interests. CAJPD conducts a training on advocacy campaigns, participation in public policy process and mobilizing constituencies; and coaches at least nine of these CSOs in initiation/development/implementation/monitoring of at least nine major public policies related to people with disabilities at regional or national level.
MDL 389,109.00	\$29,931.46	National Level	<b>Resource Center Young and Free</b> coordinates the secretariat of the National Council of NGOs - an umbrella organization elected by CSOs and representing the interests of the Moldovan CSOs. Young and Free holds regular meetings of the National Council of NGOs and monitors the implementation of the Civil Society Development Strategy for 2012-2015 and Government commitments under the Moldova – European Union Association agreement to develop the civil society. Resource Center Young and Free devotes a large portion of time to develop and publish monitoring reports. Besides that, Young and Free facilitates quarterly meetings with relevant Ministries and Parliament Committees to discuss the mechanism of percentage designation (2% mechanism), the Laws on Donations and Social Contracting. The CSO also participates in the meetings organized by the Ministries and the Parliament Committees to develop the Civil Society Development Strategy for 2016-2019. In addition, the organization carries out at least 10 workshops to familiarize 100 Moldovan CSOs with current CSO-related fiscal legislation.
<b>MDL 7,408,483.00</b>	<b>\$569,883.31</b>		

MDL 1,890,000.00	\$145,384.62	National Level	<b>Contact Cahul</b> develops CSO networking and advocacy capacities by organizing cluster clubs, trainings, and workshops for CSOs on how to efficiently carry out advocacy campaigns. Contact Cahul develops a database of southern advocacy CSOs and creates a Southern Consultative Group involving 12-15 regional CSOs to monitor public policies and to participate in decision-making processes. The Group members are trained in development and monitoring of public policies at different levels.
MDL 1,889,756.00	\$145,365.85	National Level	<b>Center for Organizational Consultancy and Training</b> develops the institutional capacities in transparent governance, financial management, procurement, project management and fundraising of 21 MPSCS CSO Partners and approximately ten other interested Moldovan CSOs. 21 MPSCS CSO Partners develop and improve their internal policies and procedure in Financial Management, Human Resource Management, Procurement, and Good Governance as result of trainings, consultancy and coaching from CICO.
MDL 1,890,000.00	\$145,384.62	National Level	<b>Legal Resource Center from Moldova</b> fosters an enabling environment for Moldovan CSOs through legal and regulatory reform. The organization focuses on developing and submitting to the Ministry of Justice a new Law on Public Associations, finalizing the 2% Tax Designation Law, and developing amendments to the Fiscal Code and to the Law on Transparency in the Decision-making Process. The Center creates a roster of organizations that can support its initiatives to promote reforms and organizes public consultations on current CSO-related legislation and present conclusions and recommendations to relevant public authorities.
<b>MDL 5,669,756.00</b>	<b>\$436,135.08</b>		
MDL 3,091,662.00	\$237,820.15	National Level	<b>The Association of Independent Press</b> conducts informational campaign about the advantages of European integration, through publishing of eight editions (84,000 copies each) of a newspaper supplement "Obiectiv European: Let's talk about Europe" and distributing them through national and regional newspapers; publishes articles promoting the European integration process on 10 online media (24 articles on each outlet); conducts 20 topic-based debates on European integration issues in different regions; produces and publishes six journalistic investigations intended for thwarting false information on the European integration process; and places 10 advertising banners promoting European integration on billboards in Chisinau and throughout the country.
MDL 2,203,474.00	\$169,498.00	National Level	<b>Independent Journalism Center</b> produces a series of media products targeting mostly rural populations and Russian-speaking regions who are more reticent towards EU integration such as: 10 two-minute films focused on success stories of entrepreneurs or citizens who benefited from EU-funded projects; two video spots; 30-minute documentary analyzing the political context and geopolitical factors surrounding the EU integration process, as well as the relationship between the EU and Russia-Belarus-Kazakhstan Customs Union and 12 TV shows focusing on the advantages and disadvantages of EU integration and the Customs Union. All TV materials are broadcasted by local and national media. The organization also organizes three-day study visits to countries that have joined the EU in recent years for 15 journalists, including those from Russian-speaking communities and the Gagauz region. During the study visits, journalists learn to provide accurate coverage on the EU and EU integration-related subjects. After the visit, each journalist is going to produce at least two materials on EU issues and publish or broadcast them through the media they represent. Additionally, CJI organizes 10 discussion clubs for students of the Chisinau School of Advanced Journalism. Ambassadors of the USA, EU, other EU countries, as well as representatives of European institutions, are invited to these discussions. Independent Journalism Center incorporates a one-week course on covering the EU integration process in the Chisinau School of Advanced Journalism curriculum.
MDL 1,299,999.00	\$99,999.92	National Level	<b>National Youth Council of Moldova</b> promotes EU benefits among youth on national level. In this regards, the organization develops an informational and methodological guide for educators and youth workers on organizing civic education lessons on the EU and the integration process. Educators and youth workers use the guide to organize EU Weeks campaign in schools across Moldova, in partnership with Ministry of Education. The EU Weeks campaign take place at the same time in all participating schools. Over a period of three weeks, youth attend courses on EU values and what European citizenship means, and prepare EU Fairs. Parents, friends, youth organizations, and the media are invited to the Fairs. CNTM support school youth councils to create European corners in their school libraries, where youth will find resources about the EU. Around 1,000 schools are involved and over 150,000 students and 1,000 teachers improve their knowledge about the EU's structure and the benefits of EU integration.
MDL 389,644.00	\$29,972.62	South of Moldova	<b>Contact-Cahul</b> organizes public events and distributes promotional materials to inform citizens about the EU. The organization prepares a team of community outreach representatives who travel to rural communities and organize 50 workshops for youth. In order to spread the campaign messages to more than 15,000 residents in the south, including a third of ethnic minorities (Gagauz, Russians, and Bulgarians), Contact-Cahul organizes a regional caravan, "Euro Mobile". Equipped with Moldovan and EU flags and stickers, cars pass through 35 communities in the South, 15 of which are populated by ethnic minorities. Contact-Cahul also organizes an open-air cultural event to inform people about the European cultural exchange programs, funds, and opportunities. Overall, more than 17,000 people are expected to be involved in the Contact-Cahul activities.
MDL 389,091.00	\$29,930.08	North of Moldova	<b>Certitudine</b> organizes three flash mobs to raise awareness regarding EU integration reaching around 1500 youth and adults from target communities. All three flash mobs are organized in Balti. The CSO provides trainings to promote ERASMUS + in local schools and universities in order to connect youth to opportunities provided by EU in terms of youth mobility, skills building and jobs reaching for around 500 youth interested in youth mobility and non-formal education in the EU context. Also, Certitudine promotes EU values through a velo marathon reaching directly more than 500 young people and adults. The CSO plans to organize around 40 movie nights and outreach activities in students' dormitories and public open-air theatres, door-to-door campaign in 50 villages to inform citizens about advantages of European integration and 50 quizzes on a Facebook page on EU topics. A youth conference organized in partnership with "Alecu Russo" University about perspectives of EU integration for Moldovan citizens reaches directly around 100 young people. In addition, Certitudine carries out two photo exhibitions in Balti.

MDL 390,000.00	\$30,000.00	North of Moldova (Balti city, Singerei, Falesti, Floresti, Riscani, Glodeni, Drochia, and Telenești)	<b>University Legal Clinic</b> conducts an awareness campaign in the Northern Moldova to increase the public understanding of democratic process and of the European values. Volunteers equipped with branded T-shirts and caps distribute informational materials and facilitate discussions in seven localities. CJU holds information sessions at Balti University with about 50 students and establishes a European Information and Resource Center within their office open to the community to visit and take advantage of a variety of informational materials on the EU and the EU integration process. CJU expects around 300 visitors per year to benefit from the Information and Resource Center.
MDL 390,941.00	\$30,072.38	National level	<b>Youth for the Right to Life</b> conducts a roundtable focused on European volunteering practices and the benefits of European integration of Moldova. The CSO organizes 2015 National Volunteer Week to support European integration and promote EU best practices in volunteering. To raise public awareness the organization distributes promotional and informative materials (T-shirts, bags, flyers, stickers, and posters). In addition, TDV organizes fundraising activities to support European integration activities and the National Caravan "Volunteering – European values and integration" in 10 different districts of Moldova. In each locality, TDV conducts cultural and artistic activities with local public authorities and citizens. The district and local organizations that promote European integration are mobilized to interact with citizens and distribute informational materials in the 10 tents.
MDL 384,220.00	\$29,555.38	Căușeni, Anenii Noi, Ștefan Vodă Districts	<b>Association of Psychologists Tighina</b> mobilizes community leaders, LPA, volunteers, families, and children from Căușeni district to promote European values by facilitating a series of public actions in support of Moldova's integration. APT works with Radio Moldova to produce and distribute three radio programs and with regional TV "Studio-L" channel to organize three public debates; develops and distributes 14,000 leaflets (in Romanian and Russian) on examples of social assistance provided in EU countries, the myths and reality regarding the integration of the Republic of Moldova into the EU; produces a video spot and broadcasts it at "Studio-L" TV; organizes "Europe Day in Căușeni"; conducts discussions with at least 500 citizens from 35 communities from the region about the values promoted in the EU; organizes Elderly People Day in six localities of Căușeni and a drawing contest titled "European Vector" for at least 30 young persons from the community.
MDL 386,452.00	\$29,727.08	Soroca, Comrat and Cahul	<b>Foundation for Advancement of Moldova</b> focuses on improving access to education and career development services for young people and bringing EU values in education closer to citizens. In partnership with the Ministry of Education, FDRM equips three Career Guidance and Counseling Centers from Soroca, Comrat and Cahul with the necessary resources to transfer knowledge, ideas and experience regarding the EU integration process and promote quality education and civic education. The organization conducts three EU cultural nights and three intellectual games in each targeted community in Soroca, Comrat and Cahul. To all of these events are invited not only young people, but also senior citizens. Through discussions and presentations, FDRM aims to bring closer to them the positive message of EU integration, benefits and values. All participants receive promotional materials and information about EU.
MDL 390,003.00	\$30,000.23	Balti, Riscani, Singerei, Drochia, Falesti, Floresti and Rezina	<b>Casmed</b> organizes awareness campaign in Balti municipality and 10-12 target localities. The campaign include: door-to-door activities to inform elderly and isolated older people from rural villages about EU integration process; "Hour of Europe" events in ten schools; a nationwide drawing contest for children with the subject "I am a child of Europe"; posting 28+1 informative panels about each member country of EU in the Central Gallery of Balti; publishes 10,000 leaflets and 2,000 informational brochures in Romanian and Russian to address common myths and stereotypes about the EU; develops a video and an informational movie of 5-8 minutes about the what EU means; street painting contest for children with the title "Be free to create", and organize a flash mob to attract people interest towards Europe integration process of Moldova.
MDL 390,890.70	\$30,068.52	National level	To empower civil society to support public authorities in the process of European integration of Moldova, <b>Resource Center Young and Free</b> conducts "five o'clock tea" informal meeting with the media partners of the Council of NGOs and organizes a forum entitled "Civil Society Support for the European Integration of the Republic of Moldova". The Forum brings together CSOs, media, central and local authorities and other key opinion leaders from communities to identify mechanisms through which the civil society and the Council of NGOs / National Council for Participation may support the Moldova's integration in the European Union. At the end of the forum, participants sign a Resolution for Collaboration between CSOs and central and local public authorities for successful European integration that is monitored. Results of monitoring are presented during the eighth CSO Forum organized in summer 2015.
MDL 259,510.00	\$19,962.31	Balti, Falesti, Drochia, Glodeni, Rascani, Sangerei	<b>Caroma Nord</b> organizes a forum under the thematic "EU solidarity for the environment" to spread information on environmental EU opportunities, partnerships between the stakeholders involved in EU projects on environmental issues, and promotion of green economy. The forum brings together around 100 - 120 individuals, representatives of various bodies such as LPAs, CSOs, business sector, and schools. The organization produces informational materials (banners, T-shirts, TV and radio spots) to promote the forum. In addition, Caroma Nord conducts workshops on waste management in five districts from the North of Moldova such as for youth and teachers.
<b>MDL 9,965,886.70</b>	<b>\$766,606.67</b>		

MDL 7,767,733.00	\$597,517.92	National level	<b>Fundatia Est-Europeana (FEE)</b> combines capacities of different partners by subcontracting to the following 9 NGOs: Urma Ta, Chamber of Commerce and Industry, Pro-Europe Center Comrat, Contact Center Balti, Dialog Center Cahul, Transparency International-Moldova, Dialog Pro, ADEPT and Expert-Grup. The CSO and its subgrantees increase awareness of and acceptance for the European path among the targeted population, by creating video spots and show-casing good examples from Poland, Romania, Estonia and Lithuania, by conducting 30 debates on EU integration and by implementing the Campaign "Pro-Europe – Pro-Democracy". FEE supports the Secretariat of the NGO Platform for Europe, exploring the linkages available at national and grass roots level, enabling the Platform to highlight the benefits of EU Association Agreement and DCFTA and mobilizing popular support for EU integration. The project increases accountability of the Government on EU integration agenda by monitoring Moldova's progress in implementing the EU Association Agreement.
<b>MDL 7,767,733.00</b>	<b>\$597,517.92</b>		
MDL 374,991	\$28,845.46	National level	<b>Interact Media</b> , through its media product - agora.md, which is the most visited business site in Moldova, with an audience of 200,000 unique visitors per month, increases the support and understanding of business people regarding the benefits of the European integration of Moldova. The aim is achieved by producing and broadcasting 15 success stories of entrepreneurs, who have increased exports to the EU, or companies who had developed economic relations with the EU; by developing 10 online-TV episodes dedicated to the Association Agreement and its benefits; by producing and placing online 10 infographics about the EU standards, which must be followed by the business people; by developing on www.agora.md an interactive module where everyone can see the main actions envisaged by the Association Agreement, the ministry or agency responsible for a certain implementation period, and the level of achievement.
MDL 375,302	\$28,869.38	Cimislia, Basarabasca, Leova, Glodeni, Taraclia, Briceni, Basarabasca, Soroca, Comrat, Strasenii	<b>Pro Media</b> promotes the benefits and the impact of integration into European Union of Moldova for the inhabitants in villages from the South of Moldova. Pro Media will produce 24 TV reportages (5-7 min each) about implemented projects with EU support in villages of Moldova and will broadcast these stories within 12 TV and Radio programs on EU integration of Moldova (2 stories per program). The stories and programs be also placed on-line and broadcasted by local TV network (Aici TV and Media TV).
MDL 340,136	\$26,164.31	Cahul	<b>Perspectiva</b> promotes the benefits of EU integration of Moldova through the dissemination of European information to residents of Cahul district involving active local youth. Under the project 20 young people are selected for creation of the Euro Promoters Youth Club. These young people are trained to carry out "door-to-door" campaign in 10 localities of Cahul district, and the social theatre presentations on the pro-EU topics in 8 target communities of Cahul.
MDL 375,000	\$28,846.15	National level	<b>ATVJI</b> produces 6 media packages (TV programs, radio programs, print articles, and on-line stories) to explain the meaning of the EU-Moldova Association Agreement, the concerns faced by local population and how they might be overcome. ATVJI collects from Moldova's communities people's concerns, questions and topics about EU-Moldova Association Agreement and the EU integration process of Moldova, gathers answers and explanations to these concerns by filming in European communities interviews and stories and broadcasts the final media products on public TV and radio stations, on local TV stations, and in on-line and print media.
MDL 374,973	\$28,844.08	Chisinau, Comrat, Balti	<b>CRPE</b> contributes to harmonization with European standards in education and construction field, using best practices from Romanian experience. The CSO informs private sector, academia and public institutions about the importance of the harmonization with the EU standards, by elaborating 1,000 promotion materials, organizing an Open Day at the National Institute of Standardization and organizing 5 information campaigns at 5 universities of Moldova. As well, CRPE involves academia in the process of transposing EU standards by conducting an assessment of the standardization issues in teaching process and curricula, elaborating a support guide for Ministry of Education and teachers and organizing a workshop with academia representatives to discuss these issues. The CSO informs also the representatives of construction sector about the need to use European standards in their business, through a case study on challenges in construction field and a public debate with all stakeholders.
MDL 374,995	\$28,845.77	Soroca, Briceni, Edinet, Donduseni, Orhei and their communities	<b>Moldova Fruct</b> increases the level of knowledge and awareness of its members and other fruit producers from the North regions of Moldova about the advantages and benefits of EU-Moldova Association Agreement. The CSO carries out a study visit to Poland for 15 Association members and based on gathered information Moldova Fruct elaborates a study on advantages and benefits of EU integration for Moldova fruit growers. All information and learnt practices are presented during 5 regional workshops, one National Conference and reflected in 7 press articles.
MDL 375,155	\$28,858.08	Northern and central regions of Moldova	The Center <b>Contact</b> carries out EU awareness campaigns in 10 northern and central districts of Moldova. The CSO organizes 10 outside exhibitions of photographs and infographics in public locations about European projects implemented in communities accompanied by public discussions about the content, impact and importance of European integration for citizens of the target communities. 20 public debates for up to 1,000 opinion leaders, public employees, CSOs' leaders, members of the local initiative groups, business representatives, women, youth and socially vulnerable group representatives are conducted to support the campaign.
<b>MDL 2,590,552.03</b>	<b>\$199,273.23</b>		
MDL 820,450	\$63,111.54	Anenii Noi and Falesti	<b>Keystone</b> ensures participation of people with disabilities and civil society in developing public policies for people with disabilities in the Anenii Noi and Falesti Districts of Moldova, supporting development of local Strategies on inclusion of people with disabilities. The CSO organizes a roundtable and two trainings to mobilize and empower people with disabilities, CSOs and LPAs on participatory planning, monitoring and evaluation of the rights of people with disabilities. Keystone ensures a participatory development and approval of local Strategies for social inclusion of people with disabilities, by establishing a participatory group on Strategy development, 20 focus groups, organizing a workshop for Strategy development and a roundtable for its consultation. As well, the CSO increases the capacities of CSOs and LPAs from Anenii Noi and Falesti to implement actions according to the developed Strategy, by training them on project writing and management, and offering them on-going mentoring.
<b>MDL 820,450.00</b>	<b>\$63,111.54</b>		
<b>MDL 34,222,860.73</b>	<b>\$2,632,527.75</b>		



## **Moldova Partnerships for Sustainable Civil Society FELLOWSHIP SCHEDULE February 16-22, 2015**

The Fellowship aims to support the Center for Legal Resources from Moldova and its two employees, Moldovan lawyers, in their work under Moldova Partnerships for Sustainable Civil Society Program. The program gives an opportunity for the fellows to examine the legal framework of the Hungarian nonprofit sector with an outlook to the European practices and to observe the work of ECNL, a leading European research and resource center promoting strengthening of a supportive legal environment for civil society in Europe. The Fellowship focuses on developing expertise and building capacity on legal issues affecting non-governmental, not-for-profit organizations.

The Fellowship program consists of two main components:

1. sessions with ECNL experts, Hungarian CSOs and public officials on advocacy for CSO law reform, with special focus on the issues of CSO financial sustainability;
2. practical learning by drafting advocacy strategy for promotion of implementation mechanism for 2% law in Moldova.

### **Objectives of the fellowship:**

1. Share good practices and lessons learned regarding coalition-building and advocacy for civil society law reform, based on examples from Hungary and Europe;
2. Familiarize the fellows with comparative practices on percentage designation mechanism, with special regard to 1+1% scheme applied in Hungary;
3. Provide practical training to enable fellows to develop advocacy campaigns for conducive CSO law reform and to effectively engage with the Moldovan CSO sector;
4. Give peer feedback on the developed advocacy strategy for reform initiative;
5. Provide opportunity for the fellows to meet Hungarian NGOs and exchange experiences.

### **FEBRUARY 16- MONDAY**

- 9:30**                    **Meeting at the hotel lobby**
- 10:00 – 11:30**        **Welcome to ECNL Office**  
*Introduction of ECNL staff; walking through the fellowship schedule, logistics; preparation for the interviews*  
**Location: ECNL office**
- 11:30 – 13:00**        **Brief overview of the legal framework of CSOs in Hungary and percentage designation mechanism based on comparative practices by Eszter Hartay**  
**Topic:** *Percentage designation mechanism based on comparative practices, including Slovakia, Poland, Hungary and others*  
**Location: ECNL office**
- 13:00 – 14:30**        **Lunch with ECNL staff**

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**Location: Kör Café**

- 14:30- 16:00**      **Hungarian CSO experiences in advocacy - presentation by Eszter Márkus, Executive Director of ECNL**  
*Issues: current challenges for Hungarian CSO sector.*  
**Location: ECNL office**
- 16:00- 18:00**      **Work on the advocacy strategy for 2% regulation in Moldova**  
**Location: ECNL Office**

### **FEBRUARY 17- TUESDAY**

*Please note that the Russian president, Putin will be in Budapest on 17 February, Tuesday. For security reasons we have not got any information about the exact day and date of his arrival, neither - but we expect huge chaos and changes in the public transportation's schedule. As ECNL's office is very centrally located, close to government buildings we may be affected by the visit.*

- 9:00 – 10:00**      **Work on the advocacy strategy for 2% regulation in Moldova**  
**Location: ECNL Office**
- 10:00 – 11:30**      **2nd distant learning session with Luben Panov**  
*Topic: European examples of CSO advocacy*  
**Location: ECNL Office**
- 11:30 – 12:30**      **Lunch and work on the advocacy strategy for 2% regulation in Moldova**  
**Location: ECNL Office**
- 13:00 – 14:30**      **Meeting with Sebestény István, Hungarian Statistical Office (KSH)**  
*Issues to discuss: Weight of the Hungarian 3<sup>rd</sup> sector; income generation by outreach to the public and 1% mechanism, the National Civil /Cooperation Fund.*  
**Website: [www.ksh.hu](http://www.ksh.hu)**  
**Location: ECNL Office**
- 15:15 – 16:45**      **Meeting with Balázs Gerencsér, Executive Director of the Nonprofit Information and Training Centre (NIOK) Foundation**  
*Issues to discuss: Percentage designation mechanism in Hungary, recent advocacy efforts to amend the 1% legislation in Hungary, service provision role of NIOK, self-regulatory initiatives in Hungary.*  
**Website: [www.niok.hu](http://www.niok.hu)**  
**Location: (12<sup>th</sup>) Maros utca 23-25. mfszt. 1.**

### **FEBRUARY 18- WEDNESDAY**

- 9:00 – 10:30**      **Meeting with Veronika Móra, Executive Director of Ökotárs Foundation**  
*Issues to discuss: Management of civil lobby roundtable; Civil Partner program and advocacy efforts to develop the legal environment of NGOs; movements on*

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*environmental protection as the best organized segment of the Hungarian civil society.*

**Website:** [www.okotars.hu](http://www.okotars.hu)

**Location:** Ökotárs Foundation, (5<sup>th</sup>) Szerb utca 17-19, Hungary

**11:00- 13:30** **Lunch and work on the advocacy strategy for 2% regulation in Moldova**

**Location:** ECNL Office

**14:00 – 15:30** **Meeting with József Nagy, Member of the Cabinet of the President, Head of Department of Documentation of Central Office, National Tax and Customs Administration (NAV)**

**Issues to discuss:** *Implementation of the percentage designation mechanism in Hungary, practical aspects of 1 % mechanism. Changing experiences of crowdfunding with members of adhat.hu (TBC).*

**Location:** (5<sup>th</sup>) Zoltán utca 16.

**16:00- 18:00** **Work on the advocacy strategy for 2% regulation in Moldova**

**Location:** ECNL Office

#### **FEBRUARY 19- THURSDAY**

**9:00- 10:30** **Meeting with Éva Vörös, NESST**

**Issues to discuss:** *Social entrepreneurship, tax treatment of income generation activities*

**Website:** <http://www.nesst.org/hungary/ban/>

**Location:** (5<sup>th</sup>) Bajcsy-Zsilinszky u. 58. 1.em. 6

**11:15 – 12:45** **Meeting with members of Hungarian Civil Liberties Union (TASZ)**

**Issues to discuss:** *Human rights and watchdog organizations in Hungary, media appearance and outreach to the public, 1% campaign and income generating activities*

**Website:** [www.tasz.hu](http://www.tasz.hu)

**Location:** (13<sup>th</sup>) Tátra utca 15/B.

**13:00 – 18:00** **Work on the advocacy strategy for 2% regulation in Moldova**

**Location:** ECNL Office

#### **FEBRUARY 20- FRIDAY**

**9:00 – 10:30** **Meeting organized as per the arising needs**

**11:00 – 13:00** **Peer review of the draft advocacy strategy for 2% regulation in Moldova**

**Location:** ECNL Office

**13:00 – 14:00** **Lunch**

**14:00 – 15:00** **Reflection on the fellowship, discussing next steps**

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## **FELLOWSHIP CURRICULUM**

### **Enabling environment for CSOs**

#### **January – June 2015**

This Fellowship Curriculum is developed by the European Center for Not-for-Profit Law (ECNL) to carry out distance learning fellowship for the project staff of the Legal Resources Center Moldova (LRCM) during the year 2015.

ECNL is the leading European research and policy center promoting the strengthening of a supportive legal environment for civil society. Legal Resources Centre from Moldova (LRCM) is a Chisinau based CSO created in November 2010 by a group of lawyers activists and it has been selected as the sector lead organization under Moldova Partnerships for Civil Society to carry out CSO law and policy reform.

The curriculum is divided in 6 topics. For each topic the LRCM experts are provided with a list of suggested readings. The LRCM experts can submit their questions for discussion at least 3 days before the upcoming session. They take part in a conference call with ECNL experts at which they are presented with the most important issues pertinent to enabling environment for CSOs and discuss issues relevant to Moldova.

The curriculum is prepared based on specially tailored self-assessment (questionnaires and in-person interview) completed by LRCM fellows: Sorina Macrinici and Ilie Chirtoaca.

### **Topic 1. CSOs and Enabling Environment**

This session will present the basic characteristics of civil society organizations, what is their role and activities. In addition, it will also cover what is an enabling environment for CSOs and what are the main international and regional standards safeguarding this. Before the skype session the fellows will be given an assignment to review relevant legislation in Moldova using the Monitoring Matrix and think about several examples from practice on the relevant section 1. (see the suggested readings for details). After you read the materials and complete the online training/presentation, you should understand why enabling environment for CSOs is important, what is the benefit CSOs give to society and what are the international standards related to that area.

#### Suggested readings:

- 1. Review Chapter 1, Civil Society in Comparative Perspective in Global Civil Society, Dimensions of the Nonprofit Sector, Lester Salomon and Associates <http://ccss.jhu.edu/wp-content/uploads/downloads/2011/08/Global-Civil-Society-1.pdf>**
- 2. The right to freedom of association under the European Convention on the Protection of Human Rights and Fundamental Freedoms, Author Zvonimir Mataga, Strasbourg 2006, [http://www.ecnl.org.hu/dindocuments/127\\_Freedom%20of%20association%20handbook%20%28English%29.pdf](http://www.ecnl.org.hu/dindocuments/127_Freedom%20of%20association%20handbook%20%28English%29.pdf)**

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3. **Look at Area 1: Basic Legal Guarantees of Freedoms from the *Monitoring Matrix on Enabling Environment for Civil Society Development. 2013* by the Balkan Civil Society Development Network, the European Center for Not-for-Profit Law and the International Center for Not-for-Profit Law.**

Available at:

[http://www.ecnl.org/hu/dindocuments/438\\_MonitoringMatrix%20on%20Enabling%20Environment%20and%20Toolkit.pdf](http://www.ecnl.org/hu/dindocuments/438_MonitoringMatrix%20on%20Enabling%20Environment%20and%20Toolkit.pdf)

Other optional readings:

1. **Report of the Special Rapporteur on the rights to freedom of peaceful assembly and of association, Maina Kiai.** UN Human Rights Council, 20<sup>th</sup> Session, A/HRC/20/27.

Available at:

[http://www.ohchr.org/Documents/HRBodies/HRCouncil/RegularSession/Session20/A-HRC-20-27\\_en.pdf](http://www.ohchr.org/Documents/HRBodies/HRCouncil/RegularSession/Session20/A-HRC-20-27_en.pdf)

2. **OSCE- ODIHR Venice Commission Joint Guidelines on Freedom of Association adopted at its 101th Plenary Session (12.13 December 2014)**

Available at:

[http://www.legislationline.org/download/action/download/id/5767/file/FINAL%20OSCE-ODIHR\\_Venice%20Commission%20Guidelines%20on%20Freedom%20of%20Association\\_17Dec2014.pdf](http://www.legislationline.org/download/action/download/id/5767/file/FINAL%20OSCE-ODIHR_Venice%20Commission%20Guidelines%20on%20Freedom%20of%20Association_17Dec2014.pdf)

3. **Defending Civil Society Report.** June 2012, Co-authored by International Center for Not-for-Profit Law (ICNL) & World Movement for Democracy Secretariat at the National Endowment for Democracy (NED). Available at:

[http://www.icnl.org/research/resources/dcs/DCS\\_Report\\_Second\\_Edition\\_English.pdf](http://www.icnl.org/research/resources/dcs/DCS_Report_Second_Edition_English.pdf)

## Topic 2. Advocacy for Civil Society Law Reform

This topic will describe important issues related to how to mobilize and build coalitions in the CSO sector, plan an advocacy campaign, what are the key issues one needs to take into consideration and what are the common mistakes. This session will present key practical tips and describe real examples of successful advocacy campaigns. After completing this topic the fellows should be able to set advocacy goals, plan an advocacy campaign and attract supporters for their advocacy goals.

Suggested reading:

1. **Defending Civil Society: Advocacy**  
[http://www.defendingcivilsociety.org/en/index.php/chapter\\_content/content/2/2100000](http://www.defendingcivilsociety.org/en/index.php/chapter_content/content/2/2100000)
2. **Case studies for the promotion of a conducive environment for civil society organizations**
  - a) In Macedonia: [http://capacity4dev.ec.europa.eu/system/files/file/11/04/2014\\_-\\_1403/case\\_no\\_1\\_fyrom\\_0.pdf](http://capacity4dev.ec.europa.eu/system/files/file/11/04/2014_-_1403/case_no_1_fyrom_0.pdf)
  - b) in Iraq: <http://capacity4dev.ec.europa.eu/public-governance-civilsociety/document/pioneering-new-forms-cooperation-between-public-authorities-and-civil-society-case-study--0>

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- c) in the Philippines: <http://capacity4dev.ec.europa.eu/public-governance-civilsociety/document/paving-way-citizens-engagement-local-processes-case-study-3-0>

Other optional readings:

1. **Elements for successful law reform initiatives.** ECNL, UNDP 2011. Available at: [http://www.ecnl.org/dindocuments/353\\_ECNL%20Successful%20CSO%20Law%20Reforms%202011%20Final%20May%202011.pdf](http://www.ecnl.org/dindocuments/353_ECNL%20Successful%20CSO%20Law%20Reforms%202011%20Final%20May%202011.pdf)

### Topic 3. CSO Framework Regulation

This topic will cover the basic issues related to how a non-profit organization is established, what are the types of organizations and what is the difference between them, how it operates, in which cases it may be terminated. Fellows will also discuss CSO reporting requirements and in which cases should CSOs report to the state and in what cases they need to make their reports public. The fellows will be acquainted with the basic issues related to the public benefit status regulation. The fellows will be provided with a law of a nonexistent country (Pangea) containing various elements of NGO laws and will be asked to review it and outline the key issues they consider problematic in the law and why. This will be followed by a discussion. After completing this session the fellows should understand the key issues that are important for a good CSO law and will be able to identify problematic issues in a law.

Suggested readings:

1. **Guidelines for Laws Affecting Civic Organizations**, Open Society Institute. Available at: [http://www.icnl.org/research/resources/assessment/guidelines\\_en.pdf](http://www.icnl.org/research/resources/assessment/guidelines_en.pdf)
2. **Recommendation CM/Rec(2007)14 of the Committee of Ministers to members states on the legal status of non-governmental organizations in Europe.** Available at: <https://wcd.coe.int/ViewDoc.jsp?id=1194609>
3. **A Comparative Overview of Public Benefit Status in Europe**, co-authored by David Moore, Katerina Hadzi-Miceva, and Nilda Bullain. Available at International Journal of Not-for-Profit Law, Volume 11, Issue 1, November 2008, [http://www.icnl.org/research/journal/vol11iss1/special\\_1.htm](http://www.icnl.org/research/journal/vol11iss1/special_1.htm)

Other optional readings:

1. **The Legal Framework for Not-for-Profit Organizations in Central and Eastern Europe**, co-authored by Douglas Rutzen, David Moore, and Michael Durham. Available at International Journal of Not-for-Profit Law, Volume 11, Issue 2, February 2009: [http://www.icnl.org/research/journal/vol11iss2/art\\_1.htm](http://www.icnl.org/research/journal/vol11iss2/art_1.htm)

### Topic 4. CSO-Government Relations

This session will focus on the basic aspects of CSO-Government relations and how these relations may be developed. The session will provide an overview of various mechanisms supporting partnership such as policy documents, institutions such as government bodies or consultative

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councils, etc. Before the skype session the fellows will be given an assignment to review relevant legislation in Moldova using the Monitoring Matrix and think about several examples from practice on the relevant section 3. (see the suggested readings for details). It will also provide the basic issues related to participation in decision-making and why it is important for the legislative process to be open and transparent. After completing this session, the fellows should be able to understand the key elements of a partnership approach from the government towards CSOs and the key institutions supporting partnership.

Suggested reading:

1. **Comparative Overview of European Standards and Practices in Regulating Public Participation**, developed by Katerina Hadzi-Miceva Evans. OSCE, MCIC and ECNL, 2010. Available at: <http://www.icnl.org/research/resources/ngogovcoop/compover.pdf>
2. **Look at Area 3: Government – CSO Relationship Look from the Monitoring Matrix on Enabling Environment for Civil Society Development. 2013 by the Balkan Civil Society Development Network, the European Center for Not-for-Profit Law and the International Center for Not-for-Profit Law.** Available at: [http://www.ecnl.org/hu/dindocuments/438\\_MonitoringMatrix%20on%20Enabling%20Environment%20and%20Toolkit.pdf](http://www.ecnl.org/hu/dindocuments/438_MonitoringMatrix%20on%20Enabling%20Environment%20and%20Toolkit.pdf)
3. **European Practices on Implementation of Policy Documents and Liaison Offices that Support Civil Society Development**, developed by Katerina Hadzi-Miceva Evans. ECNL and ICNL, 2009. Available at: <http://www.icnl.org/research/resources/ngogovcoop/paperpol.pdf>

Other optional readings:

1. **Models for cooperation and participation on a local level- A comparative overview**, co-authored by Eszter Hartay and Katerina Hadzi-Miceva Evans. MCIC, 2011. Available at: [http://www.ecnl.org/dindocuments/377\\_Models%20for%20local%20cooperation%20ENG.pdf](http://www.ecnl.org/dindocuments/377_Models%20for%20local%20cooperation%20ENG.pdf)
2. **Keeping up the momentum: Improving Cooperation between Public Institutions and Civil Society in the Western Balkans and Turkey**, co-authored by Dr. Dragan Golubović, Dr. Eszter Hartay and Katerina Hadzi-Miceva Evans. ECNL and TACSO, January 2013. Available at: [http://www.ecnl.org/dindocuments/439\\_Keeping%20up%20the%20Momentum\\_TACSO%20research.pdf](http://www.ecnl.org/dindocuments/439_Keeping%20up%20the%20Momentum_TACSO%20research.pdf)
3. **Communication from the Commission - Towards a reinforced culture of consultation and dialogue - General principles and minimum standards for consultation of interested parties by the Commission /\* COM/2002/0704 final \*/** Available at: <http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:52002DC0704>

## Topic 5. CSO Funding

The session will provide an overview of the various income sources of CSOs. It will specifically focus on the legal framework of state support and fundraising activities based on comparative practices.

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The session should also provide fellows with a better understanding of why having various mechanisms for CSO funding is important. They will learn more on the ways governments support CSOs and what is the difference between a grant and a service contract. We will discuss whether receiving state funding makes CSOs dependent on the government. After completing this topic the fellows should be familiar with the basic mechanisms through which CSOs receive finances.

Suggested reading:

1. **Look at Area 2 Framework for CSO Financial Viability and Sustainability from the Monitoring Matrix on Enabling Environment for Civil Society Development. 2013 by the Balkan Civil Society Development Network, the European Center for Not-for-Profit Law and the International Center for Not-for-Profit Law.**

Available at:

[http://www.ecnl.org/hu/dindocuments/438\\_MonitoringMatrix%20on%20Enabling%20Environment%20and%20Toolkit.pdf](http://www.ecnl.org/hu/dindocuments/438_MonitoringMatrix%20on%20Enabling%20Environment%20and%20Toolkit.pdf)

2. **Public Funding of Civil Society Organizations- Good practices in the European Union and Western Balkans.** ECNL and TACSO. January 2011. Available at: <http://www.icnl.org/research/resources/ngogovcoop/engb54.pdf>
3. **A Comparative Analysis of Civil Society Foundations and Funds**, co-authored by Eszter Hartay, Rebecca Ullman and Katerina Hadzi-Miceva Evans. ECNL and ICNL, 2012.

Other optional readings:

1. **A Handbook on Non-State Social Service Delivery models**, co-authored by Nilda Bullain and Luben Panov. UNDP, 2012. Available at: [http://www.ecnl.org/dindocuments/416\\_UNDP-ECNL\\_Handbook%20on%20social%20contracting\\_2012.pdf](http://www.ecnl.org/dindocuments/416_UNDP-ECNL_Handbook%20on%20social%20contracting_2012.pdf)

## Topic 6. CSO Taxation and Economic Activity

This session will focus on two main issues – the possibility for CSOs to engage in economic activities and the taxation of the activities that CSOs engage (both economic and nonprofit). Fellows will be familiarized with the tax treatment of the income from donations, grants, subsidies, membership fees, fees for services, sale of goods and others. In addition to that, we will discuss also what is the tax treatment of donors of such organizations and does it matter if our donor is a company or an individual. After completing this session, the fellows should know the various types of taxes and tax exemptions that CSOs have.

Suggested reading:

1. **Survey of the Treatment of Economic Activities of Non-profit Organizations in Europe.** ECNL, ICNL and MCIC, 2007. Available at: [http://www.ecnl.org/dindocuments/185\\_Economic%20Activities%20Paper%202007.pdf](http://www.ecnl.org/dindocuments/185_Economic%20Activities%20Paper%202007.pdf)
2. **The Percentage designation based on the Hungarian Model: can it make a difference in Moldova?**, developed by Andrei Brighidin. ECNL, 2013.

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3. **Review of key subjects on regulation of percentage designation mechanism in Moldova**, developed by Daniela Vidaicu. ECNL, 2013.

Other optional readings:

1. **Explaining Percentage Philanthropy: Legal Nature, Rationales, Impacts**, developed by Nilda Bullain. ECNL, 2004. Available at: [http://www.icnl.org/research/journal/vol6iss4/art\\_3.htm](http://www.icnl.org/research/journal/vol6iss4/art_3.htm)
2. **Taxation of Cross-border Philanthropy in Europe after Persche and Stauffer. From landlock to free movement?** EFC, 2014. Available at: [http://www.efc.be/programmes\\_services/resources/Documents/TGE-web.pdf](http://www.efc.be/programmes_services/resources/Documents/TGE-web.pdf)
3. **Legal Framework for Social Economy and Social Enterprises**, developed by dr. Dragan Golubovic and Eszter Hartay. ECNL and UNDP, 2012. Available at: [http://www.ecnl.org/dindocuments/442\\_ECNL%20UNDP%20Social%20Economy%20Report.pdf](http://www.ecnl.org/dindocuments/442_ECNL%20UNDP%20Social%20Economy%20Report.pdf)

**MPSCS partner CSOs EU integration promotional activities  
January-March 2015**

In this period, 12 Engage Program Partners organized indoor and outdoor events with participation of their stakeholders, government, LPAs, media and other relevant actors to discuss about benefits of EU integration and highlight best European practices in their sectors of activity.

**API** published two editions of the newspaper supplement "European Objective: Let's talk about Europe" (Russian and Romanian, 8 pages A3, full color with a total circulation of 167,095 copies), and distributed through 19 national, regional and local newspapers, partner CSOs and Air Moldova company. The 12 most interesting articles in Romanian and Russian were published on 13 most popular websites, via total 137 postings. Additionally, API in partnership with local newspapers conducted six public debate discussions target rural localities with limited access to objective information, such as Bulboci and Regina Maria, Soroca district; Sipoteni and Sadova, Călărași district; and Pelinia and Sofia, Drochia district. At these debates, 193 citizens shaped objective opinion towards Republic of Moldova's European integration, asked questions and received qualified answers from the experts. To promote the assistance offered to Moldova by the EU, API displayed ten promotional billboards EUROPE FOR YOU in target towns, such as Basarabeasca, Briceni, Vulcanesti, Donduseni, Comrat, Balti, Falesti, Rascani, Edinet and Taraclia.



API experts discussing with rural population about the European integration process, Regina Maria village, Soroca, February 26, 2015.

**CJU** conducted eight informative discussions in northern rural schools. 241 young people from 14 localities from the North of Moldova were involved in discussions about European values and informed about benefits of European integration of Moldova. Participants received over 1,000 promotional and informative materials on EU values and principles (brochures, pens, calendars) developed by CJU and other materials provided by partner CSOs, such as 500 copies of the API's "European Objective: Let's talk about Europe" newspaper supplements. Additionally, CJU informed 56 visitors of its European Information Resource Center opened in December 2014 about the EU related aspects and displayed around the Bălți city five outdoor banners promoting European values.

**APT** conducted ten public debate discussions in Zaim, Carnateni, Firladeni, Cainari, Ursoaia villages, Taraclia town of Causeni and Stefan Voda districts. 248 stakeholders, including LPA representatives and local leaders, actively discussed the benefits of the European integration and myths associated with this process. All participants received informational materials promoting the benefits of European integration.

**TsL** conducted several meetings of the National Council of NGOs' members and one meeting with the Parliament, to plan the upcoming Forum "The Civil Society Support for European integration", which will determine the role of civil society in the process of European integration of Moldova.

More than 40 activities of EU campaign were organized by **Certitudine** reaching around 6,500 people (different age) from Balti municipality and 15 different villages and towns. **Certitudine's** activities in numbers: 27 door-to-door activities with a group of 11 volunteers in 15 communities (Balti, Catranic,

Ghindesti, Alexandreni, Vranesti, Mindresti, Biruinta, Falesti, Floresti, Singerei Noi, Marinesti, Pirlita, Marandeni, Hiliuti, Octiabriscoe); 11 Erasmus + information sessions for young people from Balti municipality and Singerei town; one Training of Trainers on Erasmus+; five sessions of the EU Quizz.

**CNTM** in partnership with the Ministry of Education, Ministry of Youth and Sports, and Ministry of Foreign Affairs and European Integration of the Republic of Moldova organized European Weeks in about 1,200 schools from Moldova. As result, CNTM brought over 200,000 participants (youth and teachers) to discuss the significance of EU integration for Moldova's future. To facilitate organization of European Union Weeks in Moldovan schools and integration of EU awareness lessons into classroom curricula, CNTM developed a teacher's guide and trained teachers from over 1,200 schools and youth centers throughout Moldova in conducting public lessons on EU. Written in an accessible language, the guide



European Union Week organized in a school from Edineț town, March 2015.

explains the Moldova-EU Association Agreement, familiarizes students with European values, culture and cuisine, and provides information about study and travel opportunities in the EU countries. Additionally, it provides practical exercises for teachers to incorporate into their lesson plans.

**FDRM** organized a Euro Civic workshop for up to 50 students from Pedagogical College of Soroca to raise awareness about EU integration and benefits among the younger generation. Also, the CSO posted an article in five regional newspapers: Glia Drochiana, Expresul, Observatorul de Nord and Est-Curier to create a positive attitude of Moldovan public towards European Union.

**CJI** developed and distributed five informational fillers about EU projects in Moldova and launched two TV shows to cover the issues of legal reform in Moldova and problems of PWD. A press club was organized to highlight EU approach and legal framework regulating the field of personal data protection, access to information for journalistic investigations and ethics. In addition, CJI kept publishing comprehensive materials/commentaries about the way the media function in the EU countries produced by qualified Moldovan experts. Five discussion clubs at Chisinau School of Advanced Journalism were organized. Invited ambassadors of EU countries and national experts shared their view of how Moldova can benefit from EU integration. Due to these activities, the students had the possibility to get first-hand information about EU values and standards and to participate in debates on the advantages of EU integration.

To promote Moldova European Integration **Contact-Cahul** developed skills of 50 Community Outreach Representatives on how to promote European values and informed more than 12,000 citizens from the south of Moldova on the Moldova EU integration benefits/challenges.

Starting with October 13, 2014, through FEE, MPSCS is funding projects aiming to strengthen popular support for the European integration process of Moldova. During the reporting period FEE awarded the subgrants to the following 8 organizations: 1. UrmaTa, 2. Pro Europe Center in Comrat, 3. Contact

Center in Balti, 4. Dialog Center in Cahul, 5. Transparency-International Moldova, 6. Dialog-Pro, 7. ADEPT, and 8. Expert Grup. The last proposed grantee, Chamber of Commerce and Industry, failed to provide in time the budget details and requested documents according to FEE and FHI 360 procedures. Therefore, FEE is in the process of budget reallocation and is considering for replacement another grantee, namely European Business Association. FEE and its subgrantees had covered 33 communities with a population over 290,000 people with its activities.

**UrmaTa** worked on preparing scripts to film European integration video spots to raise awareness of and acceptance for the European path of Moldova, and to prepared trips to the four targeted countries: Estonia, Lithuania, Poland and Romania. The production team departed to the first country on March 28, 2015, to film "Inspiring Europe: Estonia". The other three trips will be undertaken in April-May 2015.

**Pro-Europa Center from Cahul, Balti and Comrat** carried out seven public debates on EU integration processes, gathering 260 participants from the South, North and Gagauz autonomous region of Moldova. The following topics had been covered: provisions of the EU Association Agreement, EU and the promotion of human rights, EU and the fight against corruption, EU and economic development,



Public debate on EU advantages for Molodova, organized by Pro-Europa Center from Balti, Biruinta village, March 31, 2015.

consumer protection in the EU, the Deep and Comprehensive Free Trade Area and the benefits for economy and entrepreneurs. Debates were attended by ordinary citizens, independent experts, local public authorities, media, local CSOs. As well, on a weekly basis the Pro-Europa Centers from Cahul, Balti and Comrat conducted in partnership with educational institutions, 31 discussion clubs focused on EU integration, with the participation of 763 students, ordinary citizens, LPAs representatives, academia, local CSOs, media.

**Transparency International - Moldova** carried out in 11 regions 22 workshops with 660 participants on the topic of the advantages of the European path of Moldova. The participants of the workshops included local public administration, CSOs, business people,

didactic staff and students. Together with Euro TV and ALT TV a TV program about the EU-Moldova Association Agreement was prepared and broadcasted on March 26, 2015 - <http://www.eurotv.md/video-emisiune-obiectiv-european-editia-1>.

**Resource Center "Dialog Pro"** conducted several meetings with the CSOs and Trade Unions representatives to draft regulations, charts, strategy and other documents for the Civil Society Platform, which comprise over 50 CSO promoting EU in their activities. As well, Dialog Pro, updated the website [www.infoeuropa.md](http://www.infoeuropa.md), which became a resource for civil society, media, youth and other stakeholders.

**Expert-Grup** together with its partner organization **ADEPT** finalized the monitoring methodology and is screening the EU-Moldova Association Agreement and the National Action Plan for the implementation of Moldova-EU Association Agreement 2014-2016 in order to operationalize these documents prior to the monitoring process. The organizations began the research and development of the progress report 2005-2014 on Moldova's successes on EU integration path.

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## EU ACTION GRANTS PROGRAM

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Under the EU Action Grants Program, FHI 360 signed seven grants agreements to implement one-year projects aiming to raise awareness of the benefits of European integration and mobilize community support for the European path of Moldova. Contracts had been signed with the following CSOs and media outlets: Interact Ltd, Pro Media Ltd, Perspectiva, Asociația V.I.P a Telejurnalistilor Independenți din Republica Moldova – ATVJI (Association of Independent TV Journalists), Association Moldova Fruct, Centrul Contact and Reprezentanta din Republica Moldova a Centrului Roman de Politici Europene – CRPE (Moldovan Branch of Romanian Center for European Policies).

**Interact Media LTD** started its activities in January 2015. The CSO published on <http://agora.md/> three success stories, three infographics and developed the concept for the TV show on EU-Moldova Association Agreement. Approximately 140,000 citizens accessed the mentioned above articles.

**Pro Media** broadcasted four TV programs on different topics: economic advantages of EU integration, social protection in EU, health and ecology at EU level. Representatives of LPAs, CSOs, independent specialists in ecology and health participated at the programs and offered their opinion on the issues.

**Perspectiva** built capacities of youth from Cahul in promoting the European integration through social theatre. Perspectiva created the EU-promoters Youth Club consisting of 20 young people aged 16-20 years, and together with the Romanian expert on European integration and local expert on social theatre conducted two training courses. This group will conduct social theatre performances and door-to-door campaign in the targeted rural communities of Cahul district over the next quarter.

**ATVJI** initiated preparation of the field visit in Moldova communities to collect people's concerns regarding European integration and European path of Moldova and collect information about matching EU communities to answer these concerns.

**Moldova Fruct** collected information and works on the Study on "Advantages and benefits of European integration for Moldova fruit growers", drafted the study structure and selecting the topics. As well, Moldova Fruct prepared the study visit of fruit growers and exporters to Poland, planned for the end of April, by launching the request for applications among 140 association members.

**Contact Centre** developed EU informational materials – leaflets, one-pager, T-shirts, cap, banners and panels – and selected qualified experts to moderate public exhibitions and debates on EU values and benefits which will take place across Moldova starting with the next quarter.

**CRPE** developed leaflets, brochures and short movie about the promotion of advantages of European standards in the field of education and construction, as alternative to State Union Standards still used in Moldova (initially developed in the Soviet Union, now having the statute of regional standards in the Community of Independent States). These materials will be finalized at the end of April 2015.

## COMMUNITY SCORECARD

### *Evaluation of the level of the community involvement and participation in the Civil Society Organizations projects planning, implementation and evaluation*

#### I. Introduction

An organization is successful when is working as close as possible with the community members/constituency and the interests and needs of the beneficiaries guide the functioning of a civil society organization (CSO). This fact was demonstrated in the Republic of Moldova as well as in other countries worldwide. To identify the constituency issues when a project/program starts, as during the implementation as when it is end, the CSOs practice various methods of diagnostic, one of these, widely used within many countries, is the Community Scorecard (CSC). The CSC is a tool for evaluation of the level of the community involvement and participation in the CSOs project planning, implementation and evaluation. This version of the CSC (developed by MPSCS<sup>1</sup>) in an improved draft of the older version developed by FHI 360 within its previous civil society strengthening program (MCSSP<sup>2</sup>).

#### **WHAT is NOT part of the Community Score Card?**

- It is NOT about finger pointing or blaming;
- It is NOT designed to settle personal scores;
- It is NOT supposed to create conflict

The CSC appears as an important part of the organizational process in order to consolidate the good governance of CSO, support Moldovan CSOs in conducting strategic and sustainable project management and consolidate the good governance of CSOs ensuring

Relevance	Benefits	Actions
<ul style="list-style-type: none"> <li>- Beneficiaries assess the CSO activities</li> <li>- CSO reviews its strategy in planning for other projects</li> <li>- Organization has a tool to measure and later assess its strategic plan</li> <li>- The organization could change the tool to align each area of the CSO with the overall strategic objectives</li> </ul>	<ul style="list-style-type: none"> <li>- Personnel aware that strategic planning is more significantly if starts with an direct input from the community</li> <li>- CSO builds the confidence of its projects within the community</li> <li>- The CSO obtains an unitary monitoring process</li> </ul>	<ul style="list-style-type: none"> <li>- Involve the CSO team in strategic planning</li> <li>- Obtain the community input for planning</li> <li>- Include the CSC in the strategic planning</li> <li>- Analyze, measure, monitor and assess the CSO's programs using CSC</li> </ul>

greater accountability towards their constituency. The relevance, benefits and the necessary actions to apply, monitor and evaluate the sustainability of the projects/programs of a CSO through CSC tool are combined in the following chart.

**Table 1: General relevance, benefits and actions of the implementation of a CSC**

#### II. The concept of the CSC

The Community Score Card is a monitoring and evaluation approach that enables beneficiary community members to assess service providers and to rate their services/performance using a grading system in the form of scores. It is an instrument to exert public accountability especially at the local level. It is generally of more use in a rural setting. It is used to solicit constituents' perceptions on quality and satisfaction of activities/projects, transparency and general performance of the CSO in order to pinpoint defects and omissions both in the beginning, during and in the end of each activity. The CSO strategizes the external communication (please see the box) to collect the information. It reveals some of the knowledge gaps of the community members themselves too so that strategies would be found to fill those gaps.

#### **Illustrative examples of strategizing external communication**

- Open Doors Day
- Neighborhood meetings
- Events to promote projects
- Meetings to collect the feedback from the community
- Activities to build the dialog with stakeholders and the CSO's credibility.

<sup>1</sup> **Moldova Partnerships for Sustainable Civil Society** (MPSCS) is a five-year (2013-2018) project funded by the United States Agency for International Development (USAID) and implemented by FHI 360. The purpose of the project is to improve the capacity of Moldovan civil society to represent citizen's interests, influence policymaking, and sustain the sector's democratic role for the future. For more information please visit [www.fhi360.md](http://www.fhi360.md)

<sup>2</sup> **Moldova Civil Society Strengthening Program** (MCSSP) was a four-year effort (2009-2013) funded by the United States Agency for International Development (USAID) and implemented by FHI 360. The purpose of the program was to strengthen representative democracy in Moldova through support for a constituent-driven, financially viable civil society sector.

### III. The scorecard structure

The CSOs can use the CSC for various goals such as design, evaluation and monitoring of advocacy campaigns and watchdogging efforts, social services, health programs etc. The tool is broken into three parts each of them requests a series of actions from the CSO and the community/stakeholders/constituents.

**Table 2: The Community Scorecard structure and the both CSO and beneficiaries actions**

No.	Category	CSO's actions	Community/beneficiaries actions
1	<i>Prior to Project</i>	<ul style="list-style-type: none"> <li>- Explain the project</li> <li>- Collect information</li> <li>- Ensure a participatory problem analysis</li> <li>- Mobilize constituents</li> <li>- Create premises for partnerships</li> </ul>	<ul style="list-style-type: none"> <li>- Analyze the information</li> <li>- Give feedback</li> <li>- Explain the problems</li> <li>- Offer support</li> <li>- Join/refuse collaboration</li> </ul>
2	<i>During Project</i>	<ul style="list-style-type: none"> <li>- Maintain community involvement</li> <li>- Constantly consult the community</li> <li>- Analyze the feedback</li> <li>- Directly involve the community in the actions</li> </ul>	<ul style="list-style-type: none"> <li>- Support, direct and redirect the CSO, if needed</li> <li>- Directly participate in the actions</li> <li>- Consult the CSO if required</li> </ul>
3	<i>After Project</i>	<ul style="list-style-type: none"> <li>- Measure the impact of the project</li> <li>- Compare the expectations with the results</li> <li>- Appreciate the level of collaboration and the level of involvement</li> </ul>	<ul style="list-style-type: none"> <li>- Appreciate the influence of the project within the community</li> <li>- Estimate the impact of the project</li> <li>- Analyze the required involvement of the community</li> </ul>

### IV. Methodology of application

The methodology of CSC application contains six general steps, which the organization should go through to better conduct the CSC exercise. The CSO establishes itself all components such as period, internal or external expert, time and other important conditions to conduct CSC, as follows:

**Table 3: The steps, criteria and actions to be done when applying CSC**

No	Steps	General criteria to proceed (CSO side)	Expected results
0	Preparing for the evaluation process	<ul style="list-style-type: none"> <li>- outline the CSO's objectives to use CSC (when, where, how, potential groups)</li> <li>- establish the best period to apply CSC (during strategic planning)</li> <li>- select the responsible for the process</li> <li>- determine the profile of a potential focus group facilitator</li> </ul>	<ul style="list-style-type: none"> <li>- CSO is acquainted with terms and conditions of applying CSC</li> <li>- the organization has a profile for a potential facilitator</li> <li>- the responsible for the CSC process is appointed</li> </ul>
<p><b>Note:</b> The CSO itself establishes the group members, geographical area, time and conditions to conduct CSC exercise. All of these should be selected carefully in order to meet the commitments and answer to project needs. The preparation should include a large information process to avoid any fears or misunderstandings within the community members.</p>			
1	Selection a facilitator to conduct focus groups	<ul style="list-style-type: none"> <li>- identify a person from inside or outside of the organization, who is not involved in the project;</li> <li>- establish the general public, who will be involved and orient the profile/role for potential candidates;</li> <li>- test the candidates (simulation of the evaluation);</li> <li>- explain the CSC tool if needed</li> </ul>	<ul style="list-style-type: none"> <li>- facilitator is as much as possible appropriate to the group (age, gender, discussion style);</li> <li>- facilitator knows how to involve each person in a discussion and how to collect the feedback;</li> <li>- s/he has analytical skills for processing data;</li> <li>- s/he has experience to conduct focus-groups</li> </ul>
<p><b>Note:</b> The CSO has complete freedom who will be selected as facilitator. As a general recommendation the facilitator to be a member, who is not directly involved in managing the evaluated project. The facilitator should be able to meet the profile, be experienced to conduct focus groups and process the data.</p>			
2	Preparing the facilitator and detailed planning of the	<ul style="list-style-type: none"> <li>- establish the geographical area of CSC application;</li> <li>- set up the potential focus-groups (segregation by age, sex, rural/urban etc.);</li> </ul>	<ul style="list-style-type: none"> <li>- area is selected in accordance with CSO's area of activity;</li> <li>- focus-groups are selected and divided according to CSO and community priorities</li> </ul>

	evaluation process (together with the facilitator)	<ul style="list-style-type: none"> <li>- go through the expectations, project and community issues;</li> <li>- prepare the announcements/logistics and select the participants for focus-groups;</li> </ul>	<ul style="list-style-type: none"> <li>- and expected results;</li> <li>- the expectation and project issues are clear;</li> <li>- the community, stakeholders and constituents are prepared for the exercise</li> </ul>
<b>Note:</b> The CSO will pass directly to the process of preparing the facilitator, responsible person and other involved individuals. At this stage, the CSO works under the detailed planning of the evaluation and outline the peculiarities.			
3	Conducting the evaluation based on the CSC	<ul style="list-style-type: none"> <li>- explain the goal of the exercise, conditions and time to filling out the CSC;</li> <li>- support the focus-group participants to fulfill CSCs;</li> <li>- identify the doubters from group members and work additional with them</li> </ul>	<ul style="list-style-type: none"> <li>- focus groups are divided based on the needs;</li> <li>- participants understand and fulfill CSCs, respect time and conditions;</li> <li>- doubters were identified and directed to express their own opinion</li> </ul>
<b>Note:</b> The CSO should establish the group size. The facilitator should provide a detailed explanation of the exercise and identify the doubters, who could compromise the results. The facilitator has to verify the doubters' answers. The CSO must be prepared for any questions and clarifications.			
4	Processing the collected data and reporting	<ul style="list-style-type: none"> <li>- develop a matrix to record scores from all the focus groups (please see the annex 2);</li> <li>- consolidate the scores and obtain the general results under CSCs</li> </ul>	<ul style="list-style-type: none"> <li>- data are processed in an accurate manner;</li> <li>- the results are obtained and scores are consolidated;</li> <li>- the first draft of the report is developed</li> </ul>
<b>Note:</b> The annex 2 is an example of the matrix to record scores. The CSO should develop its own matrix according to their groups' components. The report should include the description of all taken steps, challenges and conclusions.			
5	Discussing findings and planning for actions	<ul style="list-style-type: none"> <li>- discuss the challenges with CSOs members;</li> <li>- establish the identified issues</li> <li>- design the working chart (matrix of an action plan)</li> </ul>	<ul style="list-style-type: none"> <li>- the report on the stage done</li> <li>- the action plan is drafted (please see the annex 3)</li> <li>- the CSO team is acquainted with further stages/actions</li> </ul>
<b>Note:</b> Based on the report, the organization develops the action plan, includes and/or modifies the strategic plan and works for further implementation of the project/program. The annex three is an example, which could be modified as needed.			
6	Consulting constituents and bring them to	<ul style="list-style-type: none"> <li>- share with representatives from focus-groups the results;</li> <li>- establish the representativeness of the results;</li> <li>- discuss the challenges with group members, write all the reasons and validate the results</li> </ul>	<ul style="list-style-type: none"> <li>- the issues are prioritized by the community members;</li> <li>- constituents draft an action plan;</li> <li>- constituents are involved in the implementation of the action plan</li> </ul>
<b>Note:</b> The CSO should involve the community members (constituents, stakeholders, LPA) in data processing to prove the importance of their feedback. This stage is available for the CSOs with highly performance able to work very close with the community. It is not mandatory for the developing CSOs			

Excepting the first stage (selection of a facilitator) and the sixths, CSO should follow the realization of stages 2-5 before, during and after project. The CSO decides itself how often conduct the exercise during the project and how to involve community members, how to modify the strategic plan and the tool itself. In the end of the project, the organization could come with an official report on actions done.



**Community Score Card**  
**FIRST STAGE: PRIOR TO PROJECT**  
*Review of Completed Project*

Name of CSO: \_\_\_\_\_ " \_\_\_\_\_ " Project title: „ \_\_\_\_\_ “

Start Date: \_\_\_\_\_ End Date: \_\_\_\_\_

The scale of assessment varies from 1 to 5, with 1 being the weakest feedback and 5 representing the highest in positive attitudes (1 - Very Bad; 2 – Bad; 3 - Not enough information; 4 – Strong; 5 - Very Strong). Then at the end, there is a place for comments. The comments are divided in two parts: 1 – general feedback and 2 – the additional information required for this subject.

While the evaluation takes places after a project’s conclusion, it is important to find out community response to the process before and during the project itself. Ideally, this card could be split into three sections and CSOs could conduct three different evaluation in time with the project’s development, implementation, and afterwards. For now, it can be used to evaluate all three at the conclusion. The subcategories are aimed to allow for both general and specific feedback.

Indicators	Score					Supporting QUESTIONS (for facilitator)
	1	2	3	4	5	
<b>Community Outreach</b>	<i>This section is used to measure how involved with the community the CSO was prior to the project in both creating and promoting the project</i>					
Pre Project Community Needs Assessment						<ul style="list-style-type: none"> <li>✓ Did you (the community members) see or participate in any kind of needs assessment done by the CSO before the project? What do you think about them?</li> <li>✓ Was there any type of input collected or data gather that you are aware of? Could you provide any examples?</li> <li>✓ Did CSO collect any data on community needs, community services, services delivery or anything else? What data do you consider more important?</li> </ul>
Project Promotion						<ul style="list-style-type: none"> <li>✓ To what degree and how well was the project promoted within the community prior to the implementation?</li> <li>✓ Did you find out about it prior to the implementation?</li> <li>✓ What sources of media did you heard to promote it?</li> </ul>
Project explanation						<ul style="list-style-type: none"> <li>✓ How well was the project explained to you (community) prior to implementation?</li> <li>✓ Did you (the community) understand what the project was, whom it would affect, and what the purpose of it was?</li> <li>✓ How well did you understand what the project is supposed to be doing for the community?</li> </ul>
Involvement during planning						<ul style="list-style-type: none"> <li>✓ How much were you (the community) approached and/or involved with the planning of the project?</li> <li>✓ Were there at least specific community members brought in for the planning of the project?</li> <li>✓ Were you involved in planning of all project stages?</li> </ul>
Input valued and changes made based on it						<ul style="list-style-type: none"> <li>✓ Was there any community engagement prior to project implementation?</li> <li>✓ Did the input seem valuable to the CSO and did you (the community) see any changes made because of that input?</li> </ul>



						<input checked="" type="checkbox"/> Did you suggest any change that was made or asking for the inclusion of something important that the CSO honored?
<b>Additional Feedback (please mention anything you consider important to express and/or valuable for CSO):</b>						
<b>The additional information required on the subject:</b>						
<b>Awareness</b>	<i>This section is used to measure the [impact/profile/image] of CSO before the project</i>					
CSO was present in community						<ul style="list-style-type: none"> <li>➤ Were you (the community) aware of this CSO before the project was implemented and to what degree?</li> <li>➤ Did you previously heard about or were involved in any activities of this CSO?</li> <li>➤ How well could you appreciate the programs/projects of this CSO?</li> </ul>
Community knew what resources or services CSO provided						<ul style="list-style-type: none"> <li>➤ Do you know services provided by the CSO?</li> <li>➤ Did you recommend these services to other?</li> <li>➤ Did you (and/or people you know directly) benefit from these services?</li> </ul>
Community often utilized resources or services provided by the CSO						<ul style="list-style-type: none"> <li>➤ How much did you (the community) benefit from the services provided by the CSO?</li> <li>➤ How often did you utilize the services of CSO?</li> </ul>
Community finds relevant the resources or services CSO provided						<ul style="list-style-type: none"> <li>➤ How often did you feel that your/the community needs and the agenda of CSO are similar? Could you provide any examples?</li> <li>➤ How many times the pressing needs of the community were solved by the CSO? Could you provide any examples?</li> </ul>
<b>Additional feedback (please mention anything you consider important to express and/or valuable for CSO):</b>						
<b>The additional information required by the subject:</b>						
<b>SECOND STAGE: DURING THE PROJECT</b>						
<b>Community Investment</b>	<i>This section is used to measure how much the community was involved with the actual project</i>					
Community participation was high						<ul style="list-style-type: none"> <li>➤ Do you see/feel a large engagement within the project?</li> <li>➤ Do you know any individual who was involved within the project?</li> </ul>
Engaged members were likely to tell others about project						<ul style="list-style-type: none"> <li>➤ If you were involved in the project, did you tell to somebody about it?</li> <li>➤ Do you know any member of community who participated and disseminated the information about the project?</li> </ul>
New constituency members were gained						<ul style="list-style-type: none"> <li>➤ Did community members actively want to take part in the CSO beyond the project, as a result of the project?</li> </ul>



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						➤ Was there a mailing list the community members signed up for, a commitment to another project, etc.?
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**Additional feedback (please mention anything you consider important to express and/or valuable for CSO):**

**The additional information required by the subject:**

<b>Project Efficacy</b>	<i>This section is used to evaluate the efficacy of the project itself during it</i>					
Community understood what the project was trying to accomplish						<ul style="list-style-type: none"> <li>➤ Did you (the community) know what the project was trying to accomplish?</li> <li>➤ Besides the pre project explanation, did you (the community) see what the goals were during the project?</li> <li>➤ Did the kind of programs or events put on during the project seem to line up with the expectations that the CSO developed?</li> </ul>
Project was well run						<ul style="list-style-type: none"> <li>➤ Did you (the community members) feel that it was well run?</li> <li>➤ Could you enumerate what types of things were done in association?</li> <li>➤ Do you know if the project was done in a timely manner (did they bring in guest speakers, was there a diverse amount of project events, did the project ever lag, stop, or disappear, etc.)?</li> </ul>
Project was relevant						<ul style="list-style-type: none"> <li>➤ How do you think, the project was interesting? Was it address the community issues?</li> <li>➤ Do you want another similar project to be developed in the community?</li> <li>➤ Would you like to be involved in a similar project in your community?</li> </ul>
Project relayed new information						<ul style="list-style-type: none"> <li>➤ How do you think, the project educated, raised awareness, provided services, or some other NEW way of providing NEW information to the community?</li> <li>➤ Did it get feedback to you/the community and provided new information?</li> </ul>
The community was positively affected						<ul style="list-style-type: none"> <li>➤ Did the community feel that the project was a positive force within it?</li> <li>➤ Could you count some results that you/the community felt?</li> <li>➤ Did the community environment change in a positive way directly because of the project?</li> </ul>

**Additional feedback (please mention anything you consider important to express and/or valuable for CSO):**

**The additional information required by the subject:**

**AFTER PROJECT COMPLETION**

<b>Community Changes</b>	<i>This section is used to evaluate the lasting impacts of the projects</i>					
Goals of project were achieved						➤ Did you (the community) feel that the goals communicated by CSO prior or during the project were achieved?

						➤ Are you able to remember some of the declared objectives?
Members changed because of project						➤ Did the CSO successfully change the members of the communities in perception, education, choices, or action that the members would not be aware of or doing had the project not been done? ➤ Did you feel/see any change in this field because of project?
CSO took action to ask for feedback						➤ Did CSO ask you/the community members for feedback? ➤ Was there any effort by the CSO to get community feedback? ➤ Did you remember the form of the feedback that you provided (interviews, surveys, exit polls)?
<b>Additional feedback:</b>						
<b>The additional information required by the subject:</b>						
<b>CSO Presence</b>	<i>This section is used to evaluate how the CSO was perceived and viewed as valuable once the project finished</i>					
Community interested in planning more projects						➤ Do you/the community feel positively enough towards the CSO? ➤ Are you/the community committed to the CSO doing more projects? ➤ Are you liable to help plan or something else to the CSO?
Engagement with CSO remains steady or increasing						➤ Do you/the community feel more engagement or at least sustained engagement with the CSO? ➤ How much the relationship with the CSO increased? ➤ How much the CSO strengthened its relation with the community members? ➤ Did CSO evaluate the drops in engagement?
Community members feel confident in CSO's ability to meet future needs						➤ Do you/community members feel confident in CSO's ability to meet future needs? ➤ Do you/the community have trust that the CSO will continue to do worthwhile projects that address their needs?
<b>Additional feedback (please mention anything you consider important to express and/or valuable for CSO):</b>						
<b>The additional information required by the subject:</b>						

*Annex 2: Example for consolidated scorecard*

Indicator	Focus groups*	Catchment 1: Community X/Focus group X	Catchment 2: Community X/Focus group X	Catchment 3: Community X/Focus group X	Consolidated score	Reasons
Indicator	Men					
	Women					
	Boys					
	Girls					
Consolidated Score						<i>At least 50% of the work is done</i>



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Indicator	Men					
	Women					
	Boys					
	Girls					
Consolidated Score						<i>The team is inadequate</i>

\*Please note that the CSO will select the more appropriate groups (segregated by region, sex etc)

*Annex 3: Example of action plan\*\**

Priority theme (list each issue)	Action (activities needed to address the issue)	Who will lead it (name & institution)	With whom (name & institution)	Completion date (be realistic)	Resources (what is needed to do the action)	Notes

\*\*Please note that this action plan is an example. The CSO could develop its own action plan if needed.