

Tackling gaps throughout Botswana's health supply chain

Creating greater access for patients

SCMS's mandate

Make targeted improvements in key areas of the supply chain to improve patient access to HIV/AIDS program services.

Data Management/ Strengthening Systems



- Improved on-time ARV LMIS reporting rates from a baseline of 30% to an average of 73%
- Improved on-time laboratory and RTK LMIS reporting rates from a baseline of 0% to an average of 63%
- Introduced Supply Chain Manager tool to the Logistics Management Unit to consolidate logistics data from health facilities. This data feeds into forecasting and procurement planning and establishes a consumption database

Procurement, Forecasting, & Supply Planning

- Through SCMS's efforts, CMS introduced flexible contracts, thereby reducing procurement process lead times
- Increased ownership and acceptance of ARV forecasts by MOH and stakeholders
- Developed a 5-year forecast for ARVs, maintained consistent reviews and updates which helped to promote use of forecast information to guide CMS procurements



Warehousing & Distribution

- Through SCMS's efforts, CMS achieved ISO 9001:2008 certification in 2012



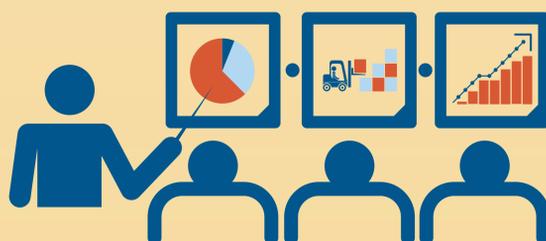
Quality Assurance/ Access



Eliminated a 10-year backlog (2,148) of drug dossiers and decreased review time from 24 months to 6 months. Led to greater access to medicines, allowing CMS to procure generic ARVs (which rose to 99% compared to 64% in 2006), thereby reducing costs



Strategic Planning & Coordination



- National supply chain strategy approved by MOH
- Established multi-stakeholder technical working group (TWG) to coordinate strategy implementation

Laboratory Systems Strengthening

- Reached consensus agreements on laboratory harmonization and standardization
- Facilitated consolidation of laboratory commodity supply chain responsibilities under CMS to unify procurement activities and eliminate duplication, thus maximizing resources and improving efficiency
- Guided MOH to conduct the first comprehensive quantification exercise for all laboratory commodity groups using the For LAB quantification tool
- Designed the laboratory logistics system and facilitated implementation at all government laboratories



Supervision, Monitoring & Evaluation



- Provided tools and trained 81 managers from all 27 districts in supply chain management supervision and on-the-job-training
- Mentored District Health Management Team (DHMT) supervisors during quarterly monitoring and supervision visits to promote country ownership and sustainability