

Tackling gaps throughout Botswana's health supply chain: Creating greater access for patients

Open Day
March 27, 2015



SCMS's mandate

Make targeted improvements in key areas of the supply chain to improve patient access to HIV/AIDS program services



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Data Management/Strengthening Systems

- **Improved on-time ARV LMIS reporting rates** from a baseline of 30% to an average of 73%
- **Improved on-time laboratory and RTK LMIS reporting rates** from a baseline of 0% to an average of 63%



- **Introduced Supply Chain Manager tool to the Logistics Management Unit** to consolidate logistics data from health facilities. This data feeds into forecasting and procurement planning and establishes a consumption database

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Procurement, forecasting, and supply planning

- Through SCMS's efforts, CMS **introduced flexible contracts**, thereby reducing procurement process lead times
- **Increased ownership and acceptance** of ARV forecasts by MOH and stakeholders
- **Developed a 5-year forecast for ARVs**, maintained consistent reviews and updates which helped to promote use of forecast information to guide CMS procurements



Warehousing and distribution

Through SCMS's efforts, CMS **achieved ISO 9001:2008 certification in 2012**



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Quality Assurance/Access

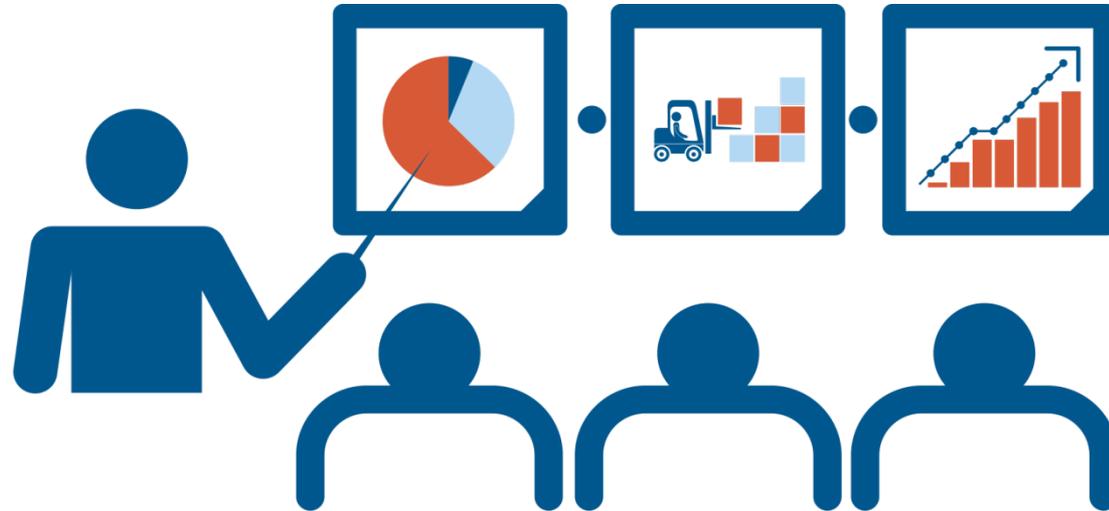
- **Eliminated a 10-year backlog** (2,148) of drug dossiers and **decreased review** time from 24 months to 6 months



- Led to **greater access to medicines**, allowing CMS to procure generic ARVs (which rose to 99% compared to 64% in 2006), thereby **reducing costs**



Strategic planning and coordination



- National supply chain strategy **approved by MOH**
- **Established multi-stakeholder technical working group (TWG)** to coordinate strategy implementation

Laboratory systems strengthening

- **Reached consensus agreements** on laboratory harmonization and standardization
- **Facilitated consolidation of laboratory commodity supply chain responsibilities** under CMS to unify procurement activities and eliminate duplication, thus maximizing resources and improving efficiency
- **Guided MOH to conduct the first comprehensive quantification exercise** for all laboratory commodity groups using the For LAB quantification tool
- **Designed the laboratory logistics system** and facilitated implementation at all government laboratories



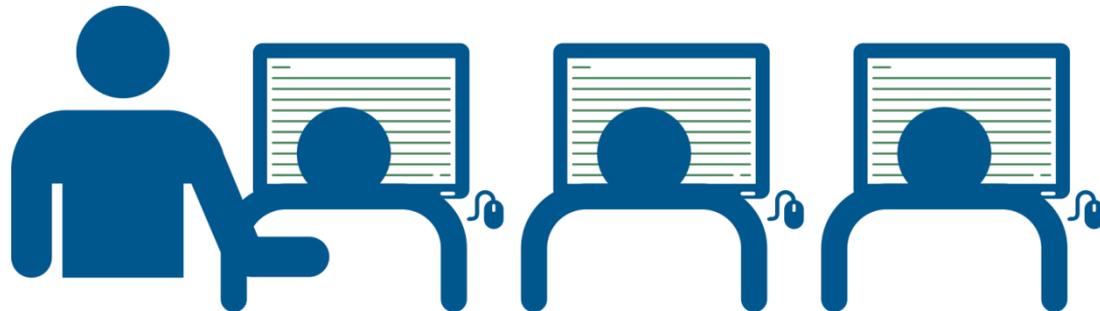
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Supervision, monitoring and evaluation

- Provided tools and **trained 81 managers from all 27 districts** in supply chain management supervision and on-the-job-training
- **Mentored District Health Management Team (DHMT) supervisors** during quarterly monitoring and supervision visits to promote country ownership and sustainability



Thank you!

Questions?

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