



USAID | DELIVER PROJECT

FROM THE AMERICAN PEOPLE

The USAID | DELIVER PROJECT and Family Planning

The USAID | DELIVER PROJECT, a U.S. Agency for International Development (USAID)-funded project awarded in September 2006, working with national and international partners, increases the availability of essential health supplies to clients and customers around the world by—

- strengthening national and international supply chains
- ensuring transparent and cost-effective procurement and delivery of commodities
- creating more supportive national and international legal, regulatory, and policy environments
- increasing coordination, commitment, and collaboration for commodity financing, procurement, and delivery
- leveraging local resources to plan, procure, and deliver supplies
- enhancing the availability and use of information for supply chain planning and monitoring.

Our motto—**No Product, No Program**—is a reminder that health programs cannot operate successfully without a full supply of essential commodities. The project encourages policymakers and donors to support logistics as a critical factor in the overall success of their health care mandates.

Implemented by John Snow, Inc., the project responds to the dynamic environment of field programs by focusing on the following key objectives:

Supply Chain Management: Improve and strengthen in-country supply chains and their environments, with a special emphasis on local institutions and host country professionals.

Commodity Security: Collaborate with global and regional partners to increase their awareness of, and commitment and ability to strengthen, national

commodity security—ensuring the long-term availability of health commodities.

Procurement Services: Support USAID's procurement system, as well as provide direct procurement services for health commodities.

The project designs, develops, strengthens, and, on request, operates safe, reliable, and sustainable supply systems that provide a wide range of affordable essential health commodities, including drugs, diagnostics, and supplies to clients in country programs. The project's technical support strengthens all aspects of in-country supply chains: forecasting, procurement, distribution, management information systems, quality assurance, storage and infrastructure, and medical waste disposal.

The USAID | DELIVER PROJECT works on a range of health commodities, including contraceptives and condoms, malaria treatment medicines, insecticide-treated bed nets, and rapid diagnostic tests, essential medicines, as well as select commodities for HIV and AIDS, maternal and child health, infectious diseases, avian influenza(AI), and other emerging pandemic threats.

The project currently supports USAID's efforts to improve family planning product availability by providing assistance in the following focus areas:

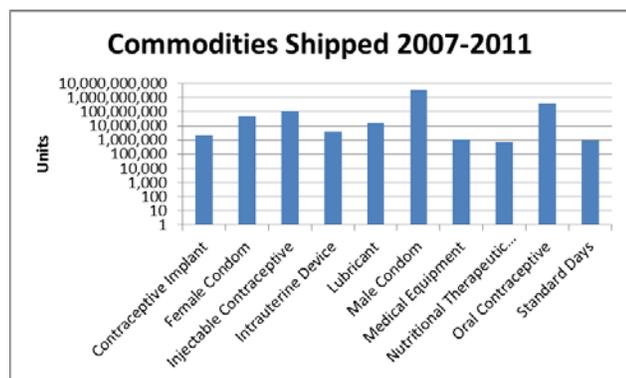
Technical Assistance for Supply Chain Strengthening and Commodity Security in Public Health—The project supports USAID's programs through system strengthening, commodity security, and global and regional advocacy efforts. It places a special emphasis on capacity building and institutional development, research and innovation, use of local partners, and sustainability.

Procurement and Distribution of Essential Public Health Supplies—Under the direction of USAID's Commodity

Security and Logistics Division (CSL), the project procures and delivers contraceptives, condoms, essential medicines, and medical equipment and supplies to USAID-supported programs worldwide. The *Public Health Product Catalog 2011* and *Ordering Essential Public Health Supplies, Guidelines for USAID Missions and Country Programs* provide more information about products available and guidance to USAID Missions on the steps for ordering public health commodities.

Some key facts about the project's work to date include—

- cumulative obligations since 2006 for family planning commodities and technical assistance: \$677,648,538
- number of stockkeeping units (items) shipped: 344
- number of countries shipped to: 67



- number of countries receiving technical assistance: 28 and two regional initiatives (Latin America and West Africa)
- stockout rates at the central level decreased: 7 out of 12 presence countries reported no stockouts in FY2011
- reporting rates (an indicator of a well-functioning supply chain) increased: average of 80% in FY2011, including greater visibility to service delivery points
- the family planning Procurement Planning and Monitoring Report now includes data from 24 countries and is reviewed by the Reproductive Health Supplies Coalition monthly (indicator of global donor coordination and collaboration).

The project is committed to a customer-oriented approach with a focus on improved availability of essential health supplies for the client at the end of the supply chain. The project emphasizes capacity building of local partners to ensure that the project's work is increasingly done by local or regional staff and

organizations; and partnerships with local, regional, and global organizations to leverage the strengths of existing organizations and to add value to their efforts. The project encourages and promotes innovation, learning, accountability, and transparency in its own operations and those of its partners.

To support its work, the USAID | DELIVER PROJECT partners with many organizations including the following subcontractors—

- 3i Infotech, Inc.
- Asociación Benéfica PRISMA
- Cargo Management Logistics
- Crown Agents USA, Inc.
- Eastern and Southern African Management Institute (ESAMI)
- FHI 360
- Futures Institute for Development, LLC
- LLamasoft, Inc.
- Logenix International, LLC
- The Manoff Group, Inc.
- OPS MEND, LLC
- PATH
- RTT, Ltd.
- UPS Supply Chain Solutions, Inc.
- VillageReach

The authors' views expressed in this publication do not necessarily reflect the views of the U.S. Agency for International Development or the United States Government.

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