



SUCCESS STORY

Improved Services at Karbala Primary Health Care Model Clinic

In a country where the maternal and infant mortality rates are more than twice the 2015 Millennium Development Goal set for Iraq, primary health care clinics throughout the country are often the first line of health care that Iraqi families rely on to support the health needs of their women and children.

USAID’s Primary Health Care Project (PHCP) partners with Iraq’s Ministry of Health (MOH) to strengthen its delivery of primary health care services throughout the country. The project focuses on mother and child health services for the most vulnerable Iraqis and also works with the Government of Iraq to improve the standards and quality of 36 “model” clinics to serve as a prototype for further national replication by the MOH.

Chemala Ibrahim, a 52 years old diabetic woman, lives in Hay Al-Mulhaq in Karbala province. Through recent USAID PHCP provision of urgently needed biomedical laboratory equipment to the Karbala Al Muthaq Model Clinic, Chemala states with a smile on her face that:

“It is now very easy for me to get my blood sugar level checked at the PHC Clinic laboratory, get the required medication for my diabetic condition and return home”.



Mrs. Chemala Ibrahim, a 52 year old diabetic at the Al Mulhaq PHC Model Clinic in Karbala. *Photo: USAID/PHCP*



Improved health care service delivery in Al-Mulhaq Model Clinic resulting from the new efficient PHC Patient Records System. *Photo: USAID/PHCP*

November 2013

The USAID Primary Health Care Project in Iraq (PHCPI) is funded by United States Agency for International Development (USAID) under Contract No. AID-267-C-0-11-00004. The project team includes prime recipient, URC, and sub-recipient organizations Management Sciences International and Sallyport Holdings, Inc.

USAID's PHCP has also supported the MOH in the improvement of the PHC Patient Records System through introducing a standardized medical records form which has been applied in all 360 PHC clinics supported by the project. This new system has helped organize and facilitate the process of primary health care service delivery. Now patients like Chemala can receive the health services they need in a streamlined way and the clinic staff are able to better organize and access patient records thus saving time and facilitating the better provision of basic health care to Iraqi communities through PHC clinics across the country.

IRAQ USAID Primary Health Care Project
Iraq/Baghdad • 601 Al-Mansour 26/1 Al-Ameerat Street 15 • phciraq.org

University Research Co., LLC
7200 Wisconsin Avenue • Bethesda, MD 20814-4811 • USA
TEL 301-654-8338 • www.urc-chs.com