FEDERATION OF EAST AFRICAN FREIGHT FORWARDERS ASSOCIATIONS (FEAFFA)

CODE OF CONDUCT

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BACKGROUND

The Federation of East Africa Freight Forwarders Association (FEAFFA) is an apex body of Freight Forwarders Associations in Burundi, Kenya, Rwanda, Tanzania and Uganda that was formed in 2005. It is registered and domiciled in the United Republic of Tanzania in 2006 but its Secretariat is situated in Nairobi, Kenya.

The formation of the FEAFFA was motivated by a need to provide a regional platform for dealing with issues affecting the freight industry.

VISION: To be the model professional Association and authority in freight logistics

MISSION: To promote a strong ethical and professional freight forwarding industry which supports trade facilitation and regional economic growth.

MESSAGE FROM THE FEAFFA PRESIDENT AND CHAIRMAN OF ASSOCIATIONS DES AGENCIES EN DOUANE DU RWANDA (ADR)

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JOHN BOSCO RUSAGARA
President FEAFFA and Chairman

MESSAGE FROM THE FEAFFA SECRETARIAT

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JOHN K. MATHENGE
Regional Executive Officer - FEAFFA

MESSAGE FROM NATIONAL ASSOCIATIONS

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MATHEW BIZIMAMA
Chairman - ABADT

MESSAGE FROM THE KENYA INTERNATIONAL FREIGHT AND WAREHOUSING ASSOCIATION - KENYA

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GERALD M. KAGUMO
National Chairman KIFWA and FEAFFA Vice President

MESSAGE FROM TANZANIA FREIGHT FORWARDERS ASSOCIATION - TAFFA

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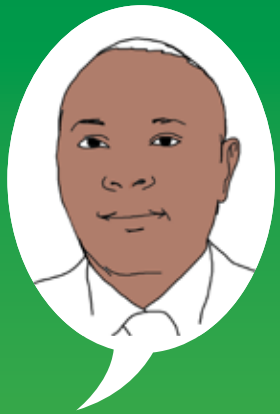
O. O. IGOGO
President TAFFA



MESSAGE FROM UGANDA FREIGHT FORWARDERS - UFFA

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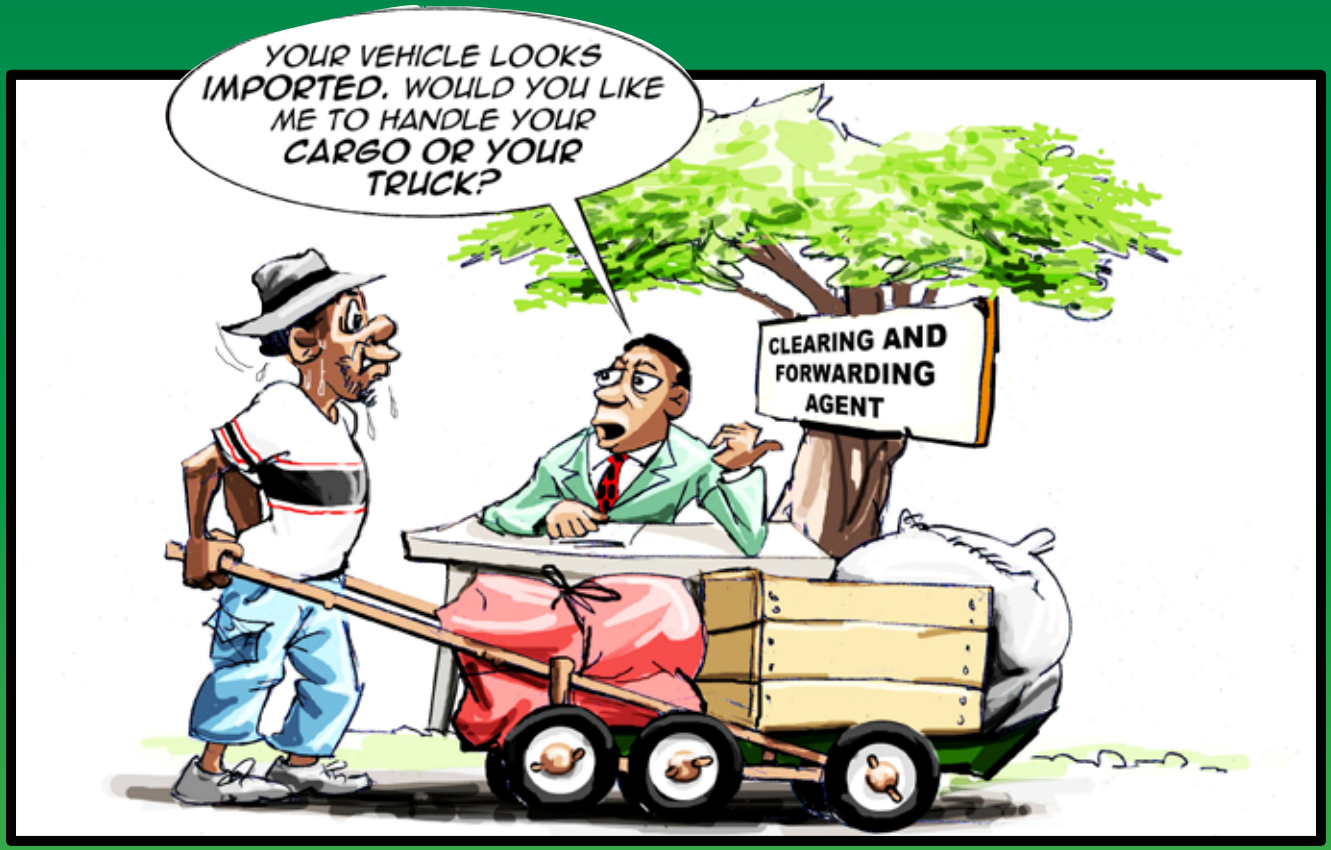
CHARLES KAREEBA
Chairman UFFA

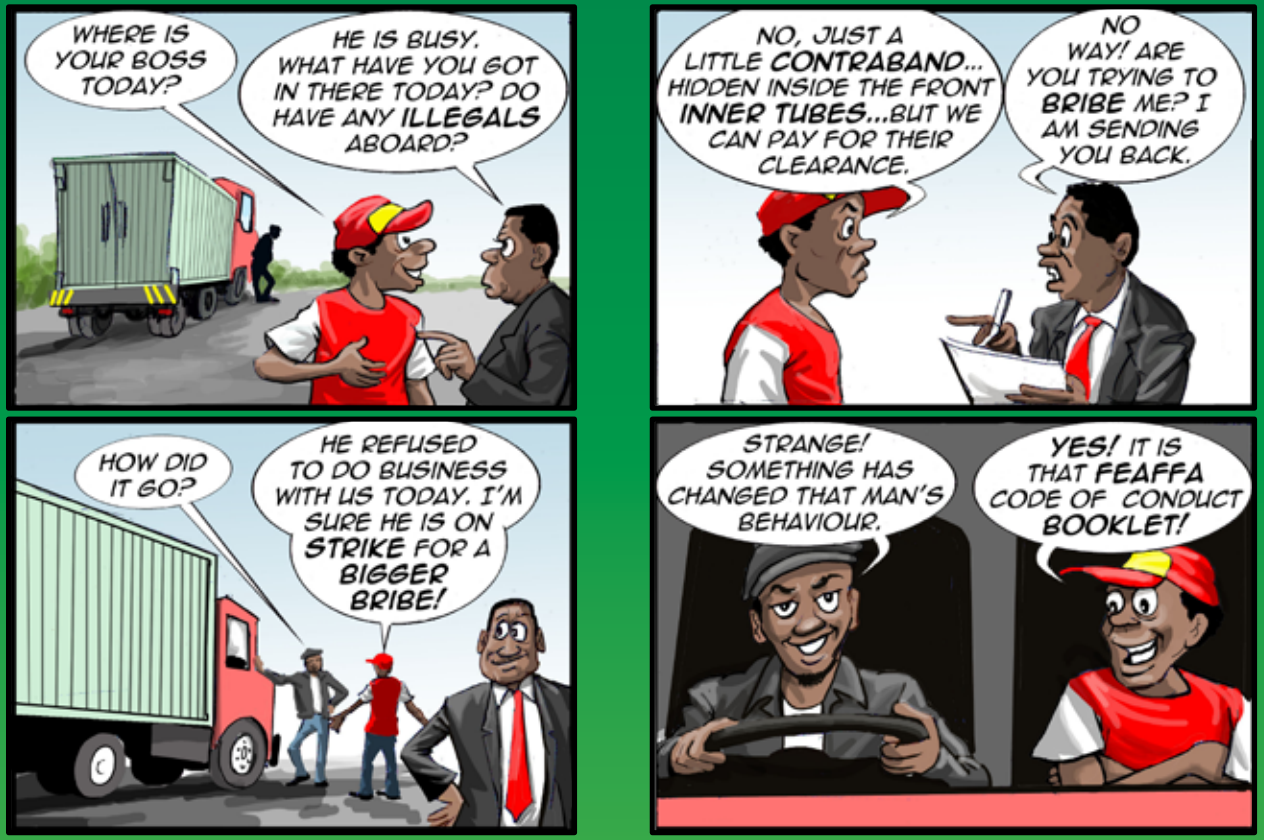
PREAMBLE

- Having as one of its primary objectives, the promotion of ethical, efficient and professional practice among clearing and forwarding agents (CFAs) and all other professionals within the freight logistics industry in the region;
- Recognizing that unethical, unprofessional or illegal conduct by any operator has adverse repercussions on the reputation and functioning of the industry as a whole;
- Embracing its mandate to achieve and maintain uniformly high professional and ethical standards throughout the freight logistics industry in Eastern Africa,
- Consistent with article of 9 its Constitution The Federation of East African Freight Forwarders Associations (hereinafter referred to as "FEAFFA") and its constituent member National Associations have agreed to enforce the following Code of Conduct among their members.

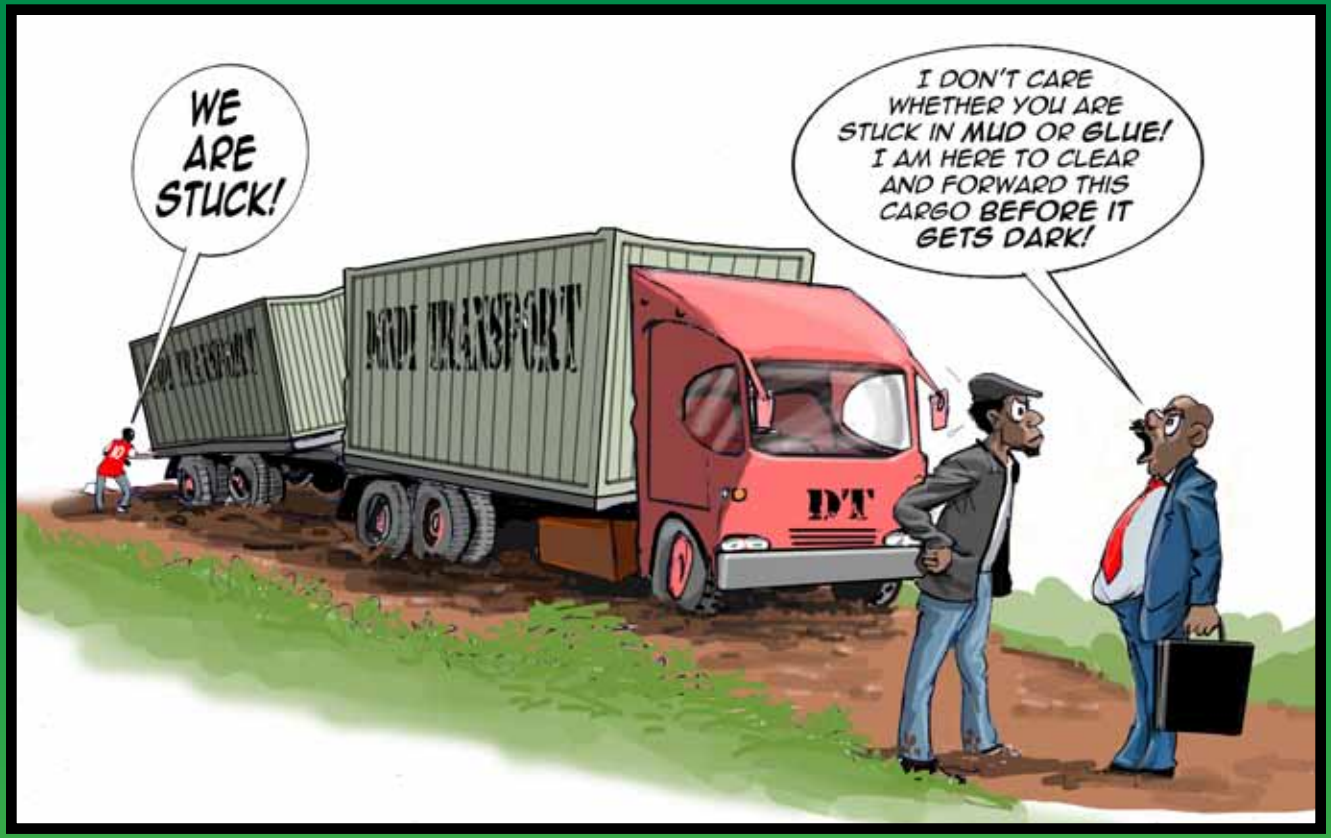

YOUR VEHICLE LOOKS IMPORTED. WOULD YOU LIKE ME TO HANDLE YOUR CARGO OR YOUR TRUCK?
CLEARING AND FORWARDING AGENT

UFA
KIFWA
TAFFA
ADR
ABADI
NATIONAL ASSOCIATION
EAST AFRICA OYE!

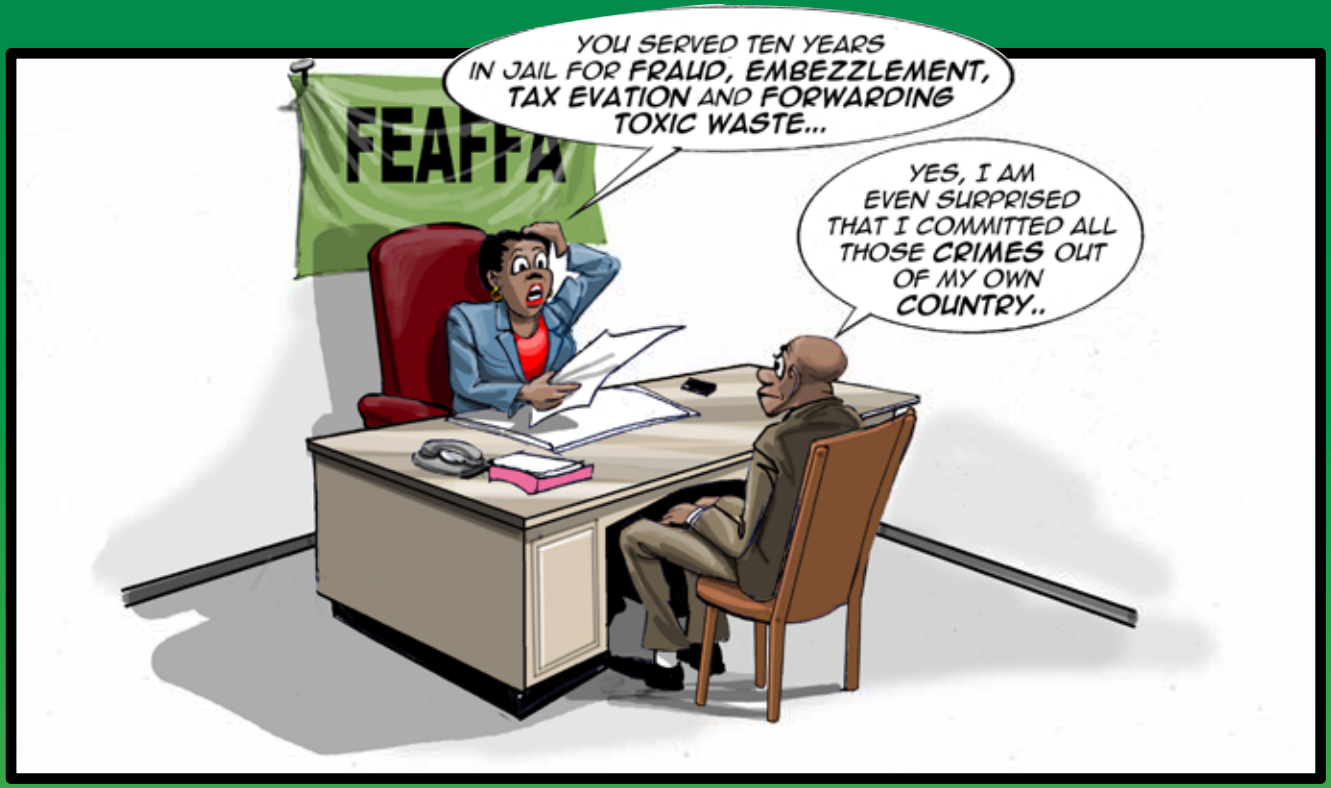
ARTICLE 2 OBJECTIVES: COMBAT CORRUPTION, FREIGHT LAGISTIC FRAUD, ILLICIT TRADE AND TRAFFICKING OF GOODS AND PERSONS, INCLUDING UNSAFE OR CONTROLLED SUBSTANCES



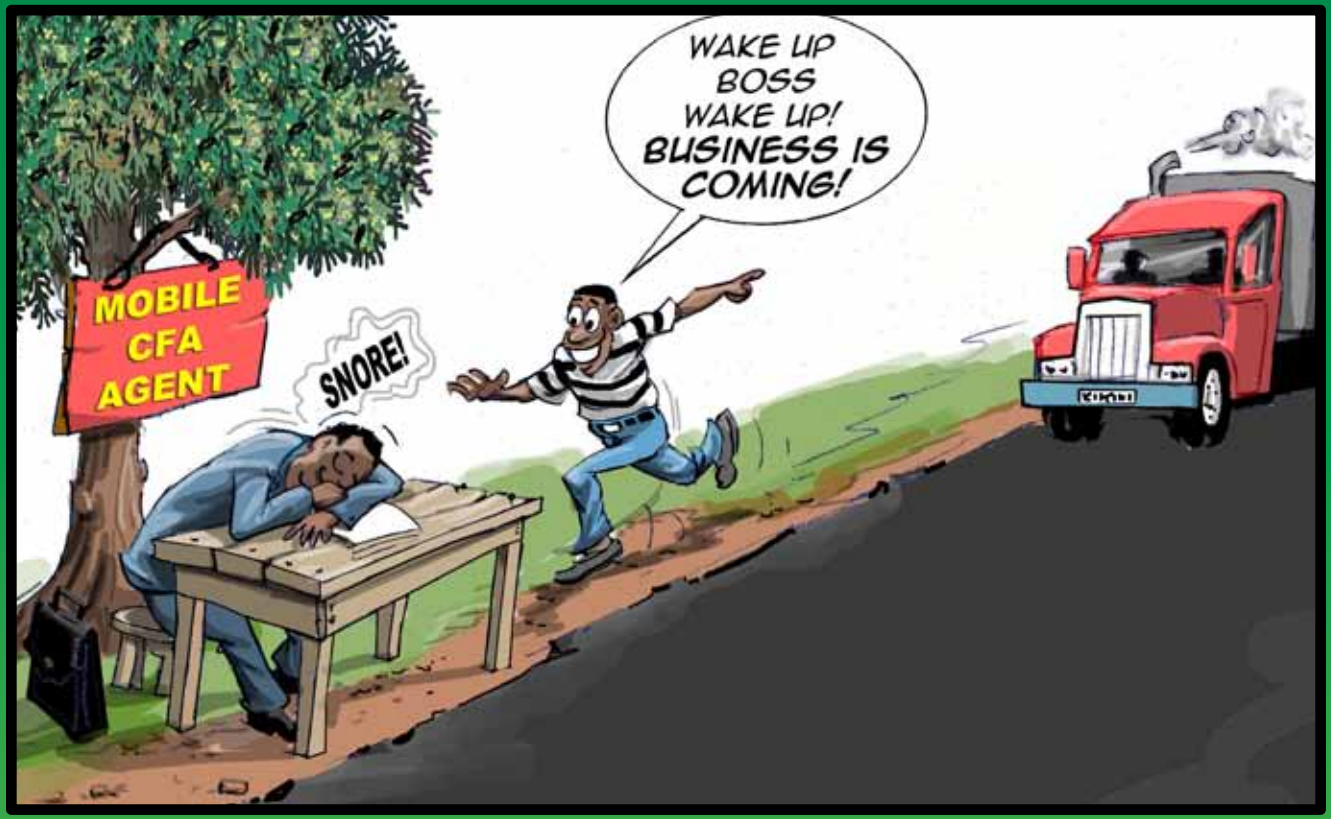
ARTICLE 2 OBJECTIVES: PROVIDE THE BASIS FOR REGULATING BEHAVIOUR AND FRAMEWORK FOR DEALING WITH ERRANT OPERATORS AND RESOLUTION OF DISPUTES



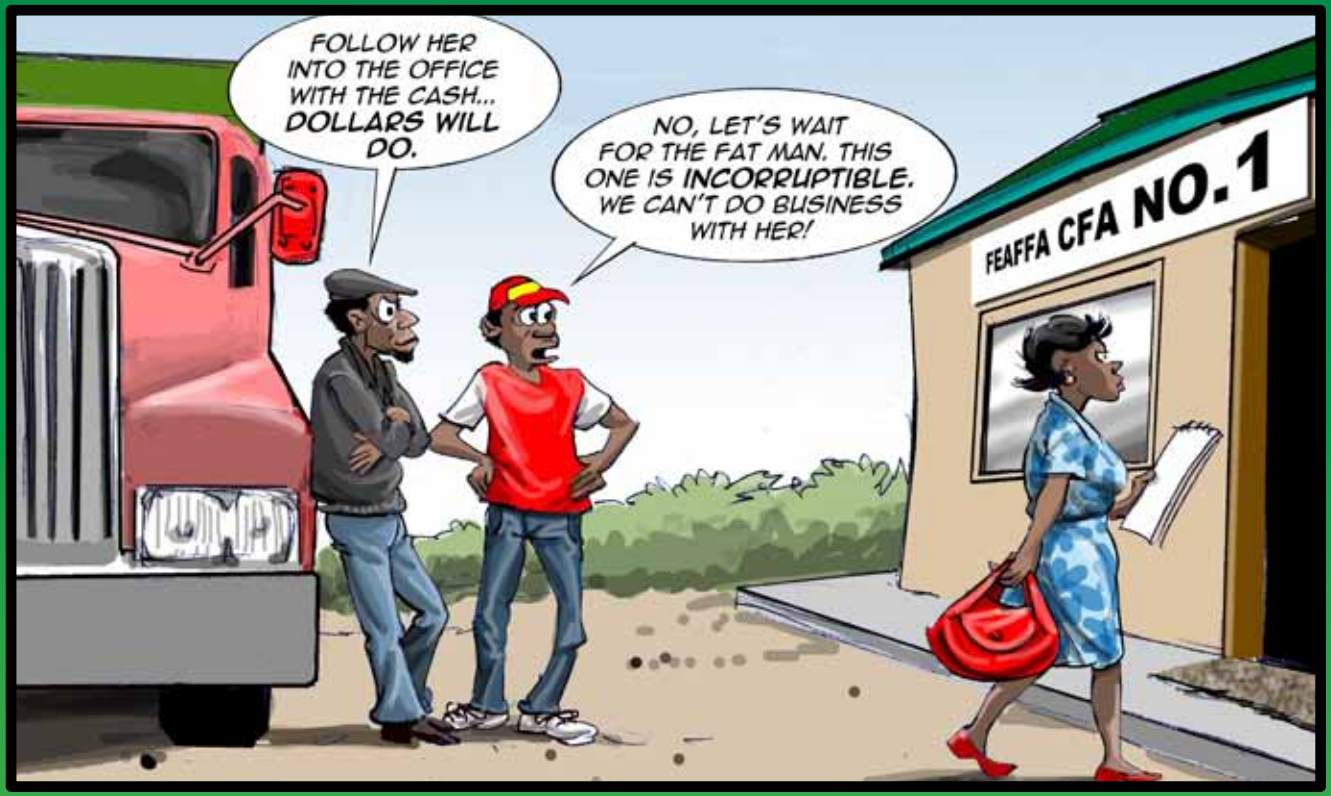
ARTICLE 3 PROFESSIONAL QUALIFICATION: BE OF GOOD MORAL STANDING, BE ABLE TO DEMONSTRATE HIS GOOD REPUTATION AMOUNG OTHERS IN HIS OR HER GEOGRAPHICAL AREA OF ACTIVITY, AND NOT HAVE BEEN CONVICTED BEFORE ANY TRIBUNAL ON ACCUSATION OF FRAUD, CORRUPTION OR TAX EVASION



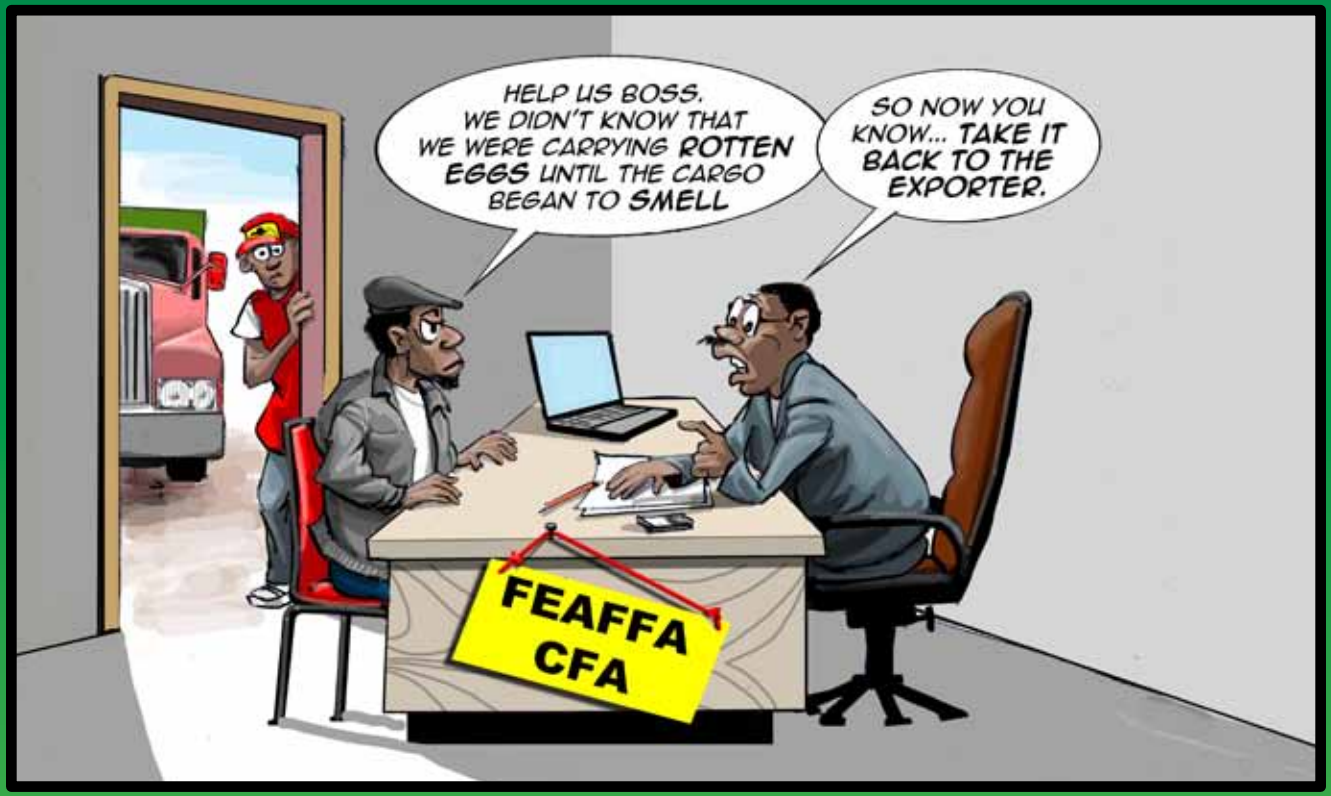
ARTICLE 4 FINANCIAL STANDING AS A QUALIFIED CLEARING AND FORWARDING AGENT: OPERATE FROM A PERMANENT ADDRESS WITH ALL NECESSARY FACILITIES AND EQUIPMENT TO CONDUCT BUSINESS IN AN EFFICIENT, THOROUGH AND TIMELY MANNER



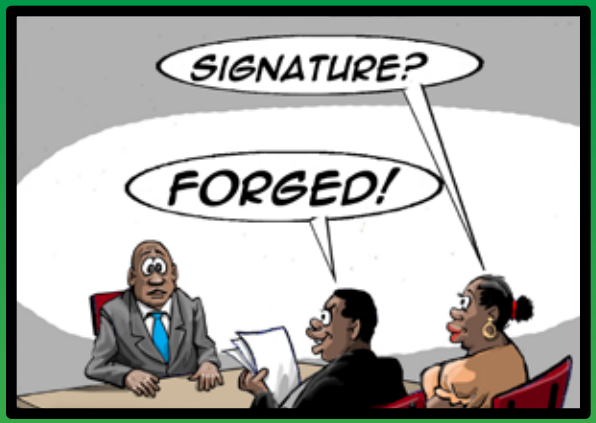
ARTICLE 4 FINANCIAL STANDING AS A QUALIFIED CLEARING AND FORWARDING AGENT: DISCHARGE HIS OR HER DUTIES TO HIS OR HER PRICIPAL(S) WITH HONESTY, INTEGRITY AND IMPARTIALITY



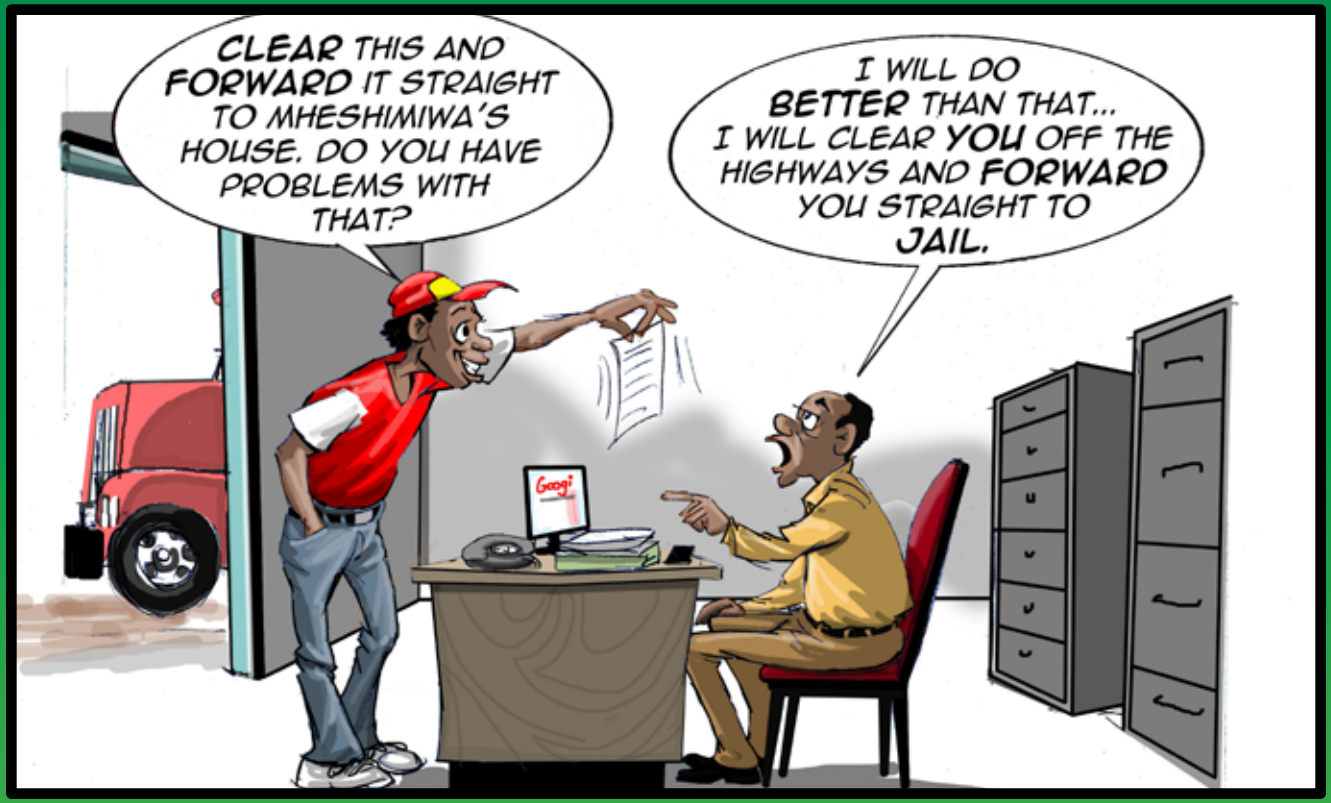
ARTICLE 5 CODE OF PROFESSIONAL CONDUCT: EXERCISE DUE DILIGENCE TO ENSURE THAT GOODS HANDLED ARE MAINTAINED AT THE STANDARD OF CARE REQUIRED TO ENSURE THEIR SAFE AND QUALITY ON DELIVERY, PARTICULARY IN MATTERS CONCERING FOOD STORAGE AND HADLING, FACILITY MAINTENANCE AND THE HANDLING OF DANGEROUS OR CONTROLLED SUBSTANCES



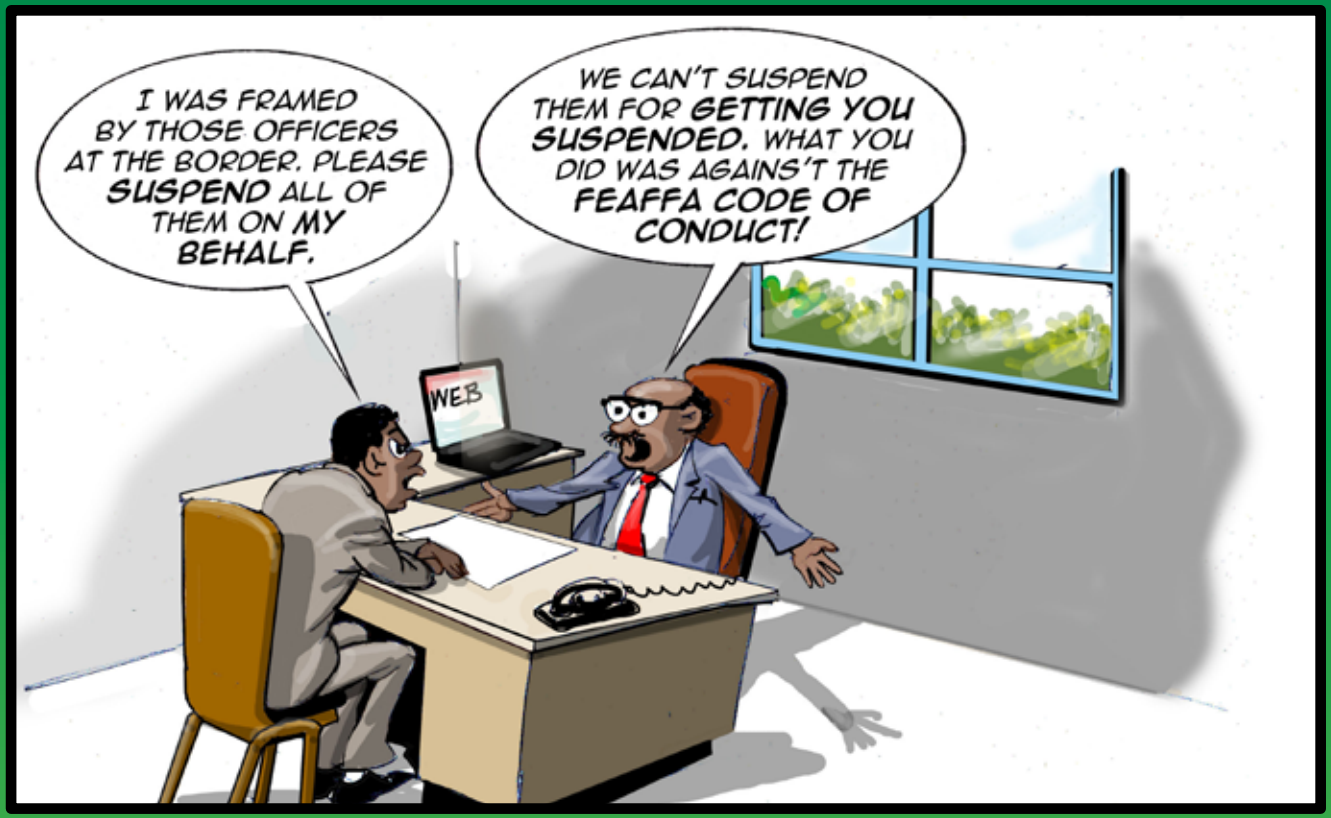
ARTICLE 5 CODE OF PROFESSIONAL CONDUCT: REFRAIN FROM FRAUDULENT PRACTICES, INCLUDING AND NOT LIMITED TO: FORGERY OR ILLIGAL ALTERATION OF ANY DOCUMENTS

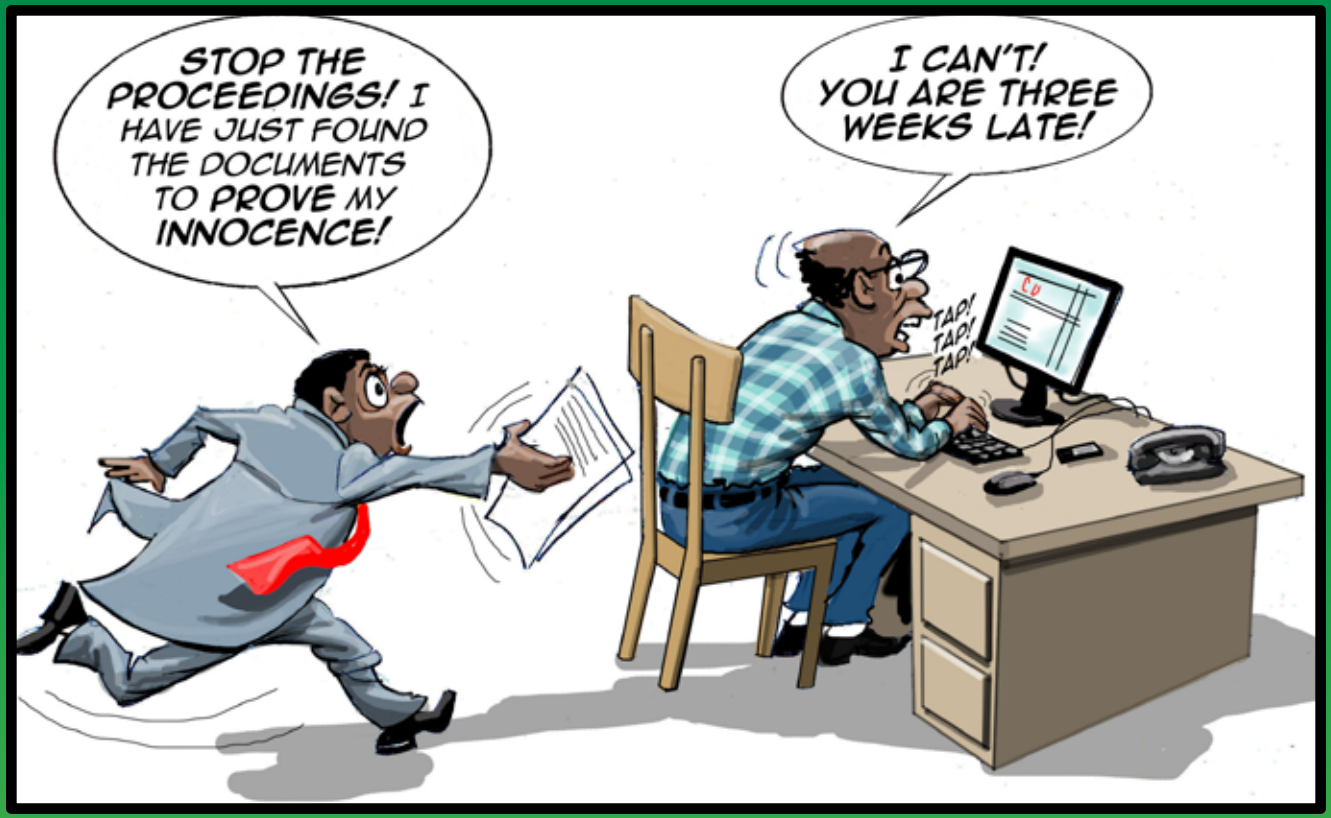


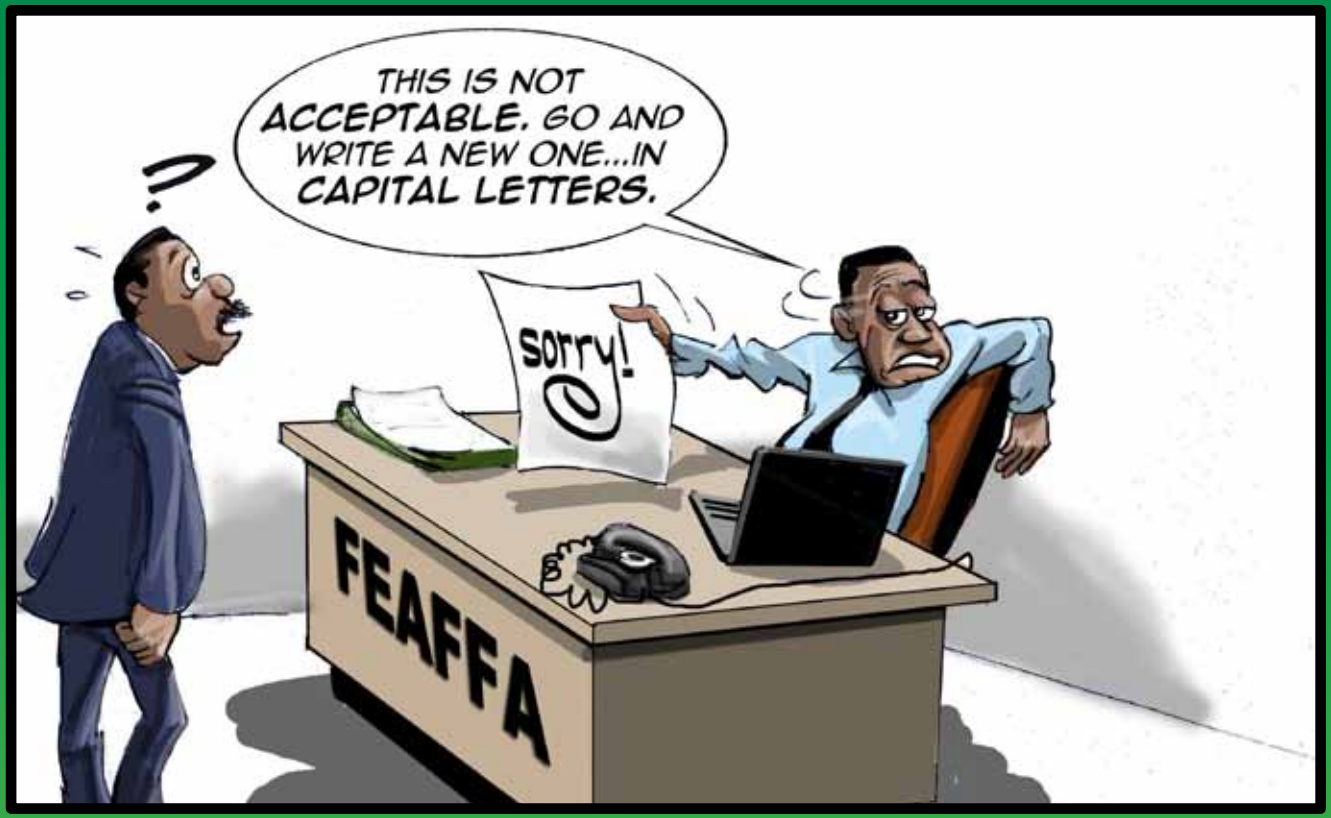
ARTICLE 5 CODE OF PROFESSIONAL CONDUCT: REFRAING FROM DIRECTLY OR INDIRECTLY PAYING OR RECEIVING BRIBE OR KICKBACK OR CONFERRING AND BENEFIT INTENDED TO INFLUENCE THE CONDUCT OF ANY PUBLIC OR QUASI-PUBLIC OFFICIAL OR ANY POLITICAL FIGURE



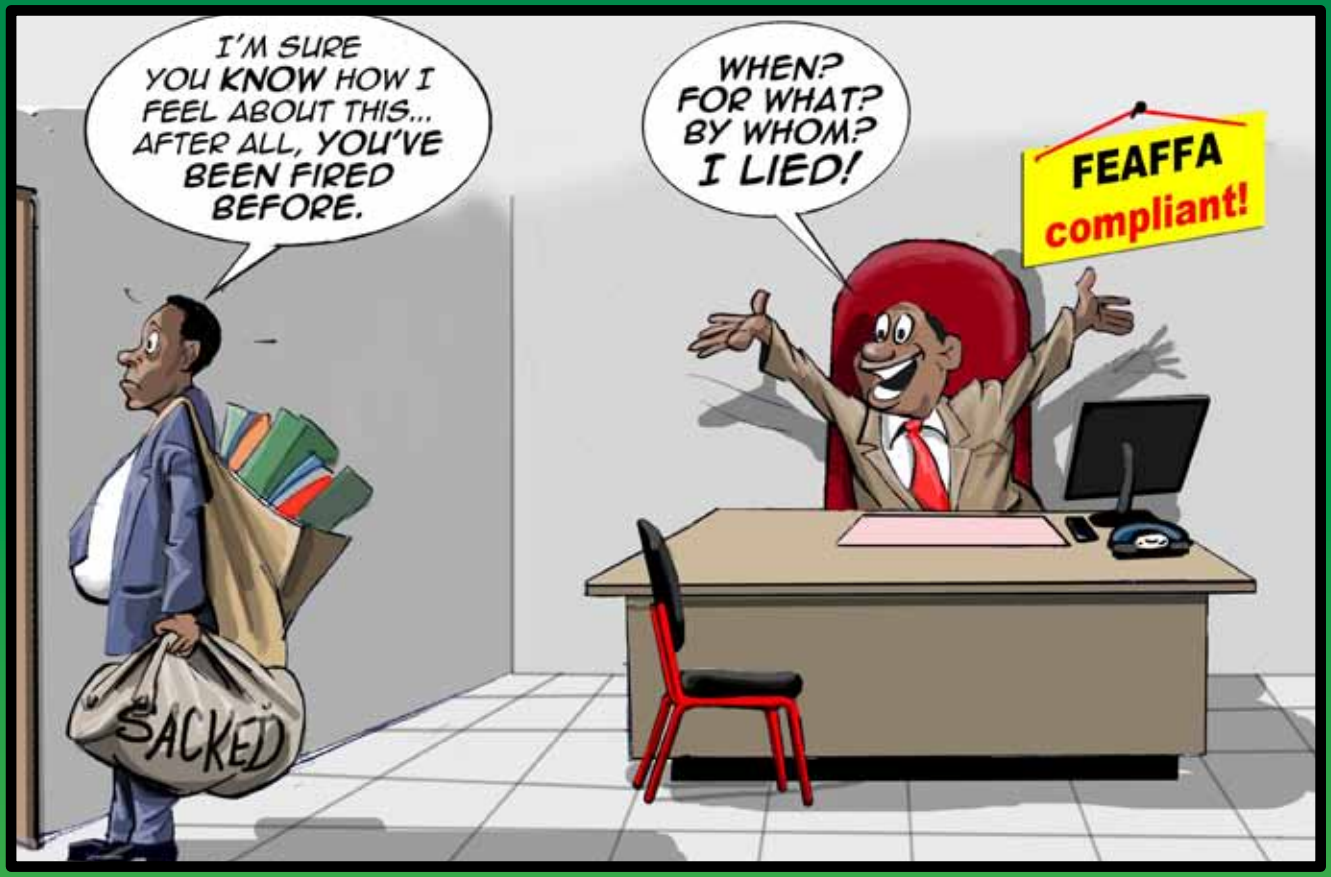
ARTICLE 5 CODE OF PROFESSIONAL CONDUCT: REFRAIN FROM RETALIATION AGAINIST A PRICIPAL OR ANY OTHER PERSON FOR REPORTING OR SUB STANTIATING MISCONDUCT BY THE CLEARING AND FORWARDING AGENT

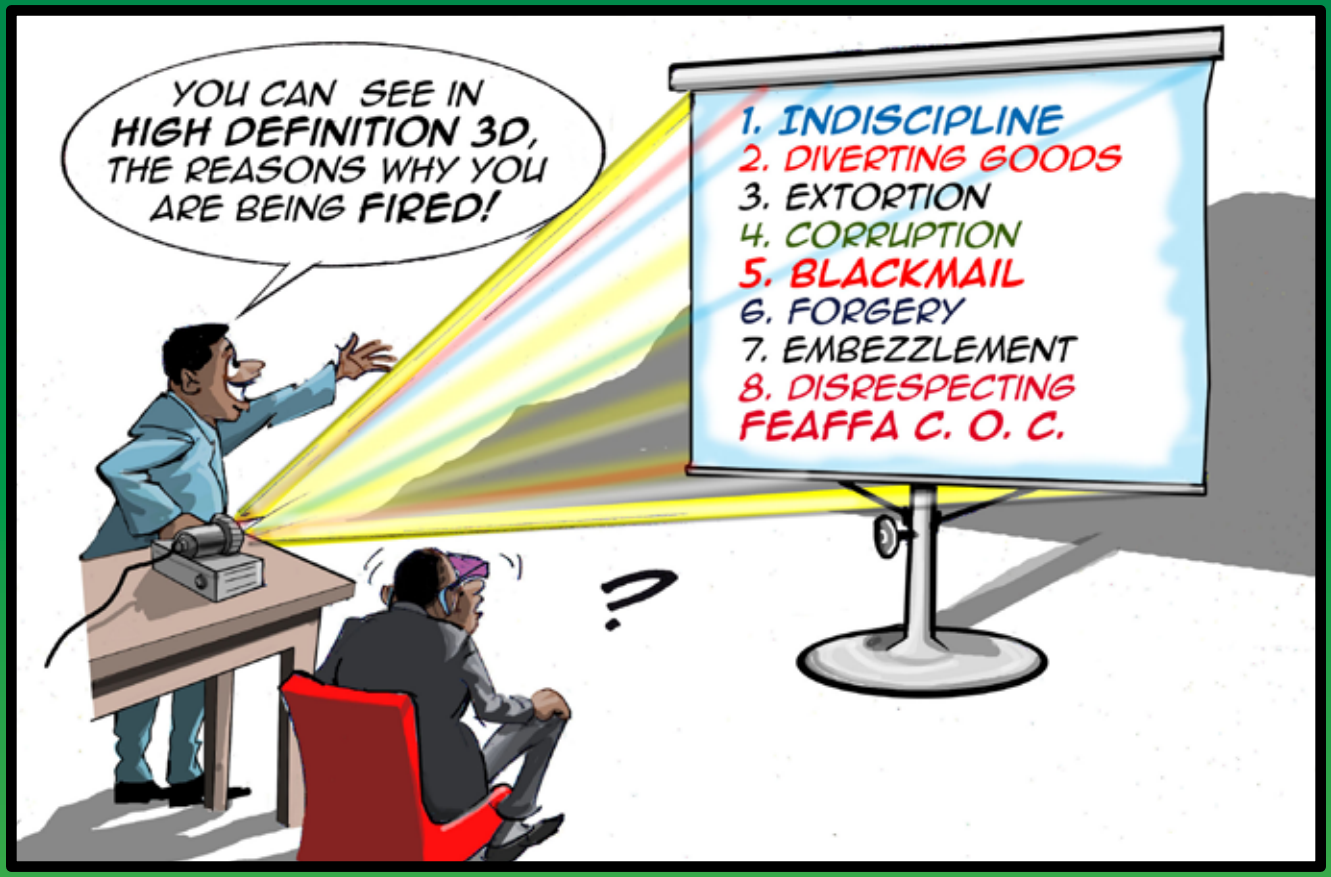



STOP THE PROCEEDINGS! I HAVE JUST FOUND THE DOCUMENTS TO PROVE MY INNOCENCE!
I CAN'T! YOU ARE THREE WEEKS LATE!
TAP! TAP! TAP!


THIS IS NOT ACCEPTABLE. GO AND WRITE A NEW ONE...IN CAPITAL LETTERS.
?
sorry!
FEAFFA

TAKE THAT NOTE FROM FEAFFA SERIOUSLY. NEXT TIME THEY WILL JUST FIRE YOU... I'VE BEEN THERE BEFORE.
CAUTION


I'M SURE YOU KNOW HOW I FEEL ABOUT THIS... AFTER ALL, YOU'VE BEEN FIRED BEFORE.
SACKED
WHEN? FOR WHAT? BY WHOM? I LIED!
FEAFFA compliant!


YOU CAN SEE IN HIGH DEFINITION 3D, THE REASONS WHY YOU ARE BEING FIRED!
1. INDISCIPLINE
2. DIVERTING GOODS
3. EXTORTION
4. CORRUPTION
5. BLACKMAIL
6. FORGERY
7. EMBEZZLEMENT
8. DISRESPECTING FEAFFA C. O. C.
?

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DECLARATION

We,……(Name of Company) certify that we have read the Code of Conduct and understand that we individually and severally must adhere to its terms and conditions and report promptly any action that appears inconsistent with the terms andconditions herein

Name of officer Signing……Designation……

Signature……Stamp/seal…….... Date……..