



PRIVATE HEALTH
SECTOR PROGRAM



FAMILY PLANNING FACILITY READINESS ASSESSMENT REPORT OF SOUTHERN NATIONS, NATIONALITIES, AND PEOPLES REGION'S FACILITIES

May 2012

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DISCLAIMER

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ACRONYMS

AIDS	Acquired Immuno-deficiency Syndrome
ANC	Antenatal Care
ART	Anti-Retroviral Therapy
DOTS	Directly Observed Treatment Short-course
FP	Family Planning
HC	Higher Clinic
HCT	HIV Counseling and Testing
HIV	Human Immuno-deficiency Virus
IUCD	Intra Uterine Device
LAFP	Long Acting Family Planning
MC	Medium Clinic
NGO	Non-governmental Organization
OCP	Oral Contraceptive Pills
OIs	Opportunistic Infections
OPD	Out Patient Department
PHSP	Private Health Sector Program
PIHCT	Provider Initiated HIV Counseling and Testing
PMTCT	Prevention of Mother to Child Transmission of HIV
RH	Reproductive Health
SNNP	Southern Nations, Nationalities, and Peoples
STI	Sexually Transmitted Infections
TB	Tuberculosis
THO	Town Health Office
VCT	Voluntary Counseling and Testing
ZHD	Zonal Health Department

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I. BACKGROUND

Effective involvement of private health care providers is vital in order to achieve wide geographical and patient coverage for public health services. In Southern Nations, Nationalities, and Peoples' (SNNP) Region, B/HIV and HIV counseling and testing (HCT) services are provided in 14 private health facilities throughout the region. Involving the private health providers in TB Directly Observed Treatment Short-course (DOTS) and HIV services increases patient access and use, case detection to improve treatment outcomes. With this rationale and experience, the Federal Ministry of Health (FMOH) and the USAID/Private Health Sector Program (PHSP) decided to involve the private health sector in integrating family planning services in private health facilities. PHSP in collaboration with the SNNP Regional Health Bureau (RHB) conducted a family planning service readiness assessment in the region from April 26-May 9, 2011 to select private health facilities that have staff and material capacity and willingness to take part in integrating family planning with other TB/HIV services. The assessment was conducted in selected private health facilities in Arbaminch, Butajira, Dilla, Halaba, Hawassa, Hosanna, Soddo, Wolkite, and Worabe, towns.

The purpose of this assessment is to determine the readiness of private health facilities to integrate and provide family planning services, i.e., oral contraceptives, male condoms, injectables, with special emphasis on long term contraceptive methods.

2. OBJECTIVES OF THE ASSESSMENT

2.1 GENERAL OBJECTIVE

- To assess and select eligible private health facilities to integrate family planning with other TB/HIV services in private health facilities located in SNNP region.

2.2 SPECIFIC OBJECTIVES

- To assess a private health facility's readiness and willingness to integrate family planning services
- To gather information on the infrastructure, service capacity, and staffing at each clinic
- To select private health facilities that fit PHSP's criteria to integrate family planning services.

3. ASSESSMENT METHODS AND TOOLS USED

The assessment of the private health facilities was conducted from April 26-May 9, 2011 with a team comprised of members from PHSP, SNNP RHB, from each respective Zonal Health Department (ZHD) and Town Health Offices (THO). Based on the recommendations from the SNNP RHB, the assessment was conducted in 30 private health facilities that were located in the major towns of the region (four general hospitals, 10 higher clinics and 16 medium clinics). A structured assessment questionnaire and observations were used to collect data from the private health facilities in the region based on the following major variables:

1. Current health manpower capacity of the facility
2. Facility infrastructure and availability of family planning equipment and supplies
3. Accountability of the health facility in relation to activity reporting, supervision and licensing of their business establishments
4. Health facility's willingness to share and shoulder the social responsibility of providing comprehensive family planning services.

Data collected were compiled and guided by the objectives of the assessment. Findings will help answer the final assessment objective of selecting eligible private health facilities to receive PHSP support in facilitating integrating family planning services in SNNPR private health facilities.

4. RESULTS

Findings from the health facilities revealed information to select eligible private health facilities.

4.1 BACKGROUND INFORMATION OF THE FACILITIES

TABLE I. BACKGROUND INFORMATION OF PRIVATE HEALTH FACILITIES ASSESSED (SNNPR, MAY 2011)

S/NN Health	Name of Health Facility	Private Health Facilities (level, sub-city, name, position and address of contact persons)				
		Level	Town	Name of contact person	Telephone (address) of contact person(s)	
					Cell phone	Landline (clinic)
1	Asser General Hospital	General	Hawassa	Zewde Janka	0916869625	046-2-20-61-53
2	Kibiru General Hospital	General	Hawassa	Yidnekachew W/Meskel	0916581707	046-2-21-09-50
3	Beteabraham Hospital	General	Hawassa	Dr. Girma	0911481410	0462215348
4	Tikur wuha Clinic	Higher	Hawassa	Dr. Usman Goba	0916823183	046-2-21-04--39
5	Haik Dar Clinic	Higher	Hawassa	Dr. Zerai -Director	091-1-36-72-39	046-2-20-14-83
6	Beteseb Clinic	Medium	Hawassa	Filipos Kinde-owner	091-6-82-32-68	046-2-20-05-90
7	St. Gebriel	Medium	Hawassa	Dr. Dereje-Owner		
8	Central Clinic	Medium	Hawassa			
9	Hikma	Medium	Dilla	Ato Abraham Ferede-Owner	0911703216	0463311442
10	Selam	Higher	Dilla	Dekeba-Manager	0911568948	-
11	Betel	Higher	Dilla	Dr. Abraham Hadu	0911371967	0463313272
12	Fitsum	Medium	Dilla	Dr. Fitsum Solomon	0911763714	0463310590
13	Bahir	Higher	Butajira	Samuel Berihe/Abraham	0913907915	0461150083
14	Dr. Ashenafi	Medium	Butajira	Dr. Ashenafi Kefoie	0911405205	-
15	Hiwot	Higher	Hosanna	Dr. Solomon Eshetu	0911300683	0465552381
16	Myo my Brother	Medium	Hosanna	Lire Tesfye	0911301654	-
17	Selihom	Higher	W/Soddo	Dea Geze	0911172712	0465512794
18	Enyat	Medium	W/Soddo	Dr. Ashebir Mezene	0911423158	0465512916
19	Ajora	Higher	W/soddo	Dr. Amaha Achamiyelew	09178004116	0465512090
20	Tusa Dr. Mulken	Medium	W/Soddo	Dr. Muluken Bekele	0913021217	0465510107
21	Soddo Christian Hospital	Hospital	W/Soddo	Silas Adde, Metron	0916832431	0465511163/2401
22	Abaya	Medium	Arbaminch	Legese Mitike, Manager	0916601913	-
23	Selam	Medium	Arbaminch	Dr Yohanis-Owner		-
24	Abinet Medium Clinic	Medium	Dilla	Girma Degaga	0911194974	0463310903

S/NN Health	Name of Health Facility	Private Health Facilities (level, sub-city, name, position and address of contact persons)				
		Level	Town	Name of contact person	Telephone (address) of contact person(s)	
					Cell phone	Landline (clinic)
25	Dr. Birhanu Higher Clinic	Higher	Halaba	Dr. Birhan	0911377145	0465561277
26	Halaba Medium Clinic	Medium	Halaba	Dr. Girma Demu	0911385583	-
27	Fatima Medium Clinic	Medium	Werabe	Mekuanint Kebede	0910783415	0467710130
28	Selam	Medium	Wolkite	Hailu Muhidin	0911318772	-
29	Beteseb M	Medium	Wolkite	Tekle Worku	0921806705	0113300279
30	Yordanos	Medium	Butajira	Shemelis Bekele	0913675878	-

4.2 STAFF PROFILE OF THE PRIVATE FACILITIES

TABLE 2. PROFILE OF AVAILABLE HEALTH PROFESSIONALS AT PRIVATE HEALTH FACILITIES ASSESSED (SNNPR, MAY 2011)

S/N	Names of facilities	# of existing health care providers by professional category						
		Gyn/Ob	General Practitioner	Health Officer	BSc Nurse	Diploma Nurse	Health Assistant	Laboratory
1	Asser General Hospital	1	5	0	0	10	0	4
2	Kibiru General Hospital	2	1	0	0	4	0	4
3	Beteabraham Hospital	1	2	0	1	2	0	3
4	Tikur wuha Clinic	-	3	1	0	2	0	2
5	Haik Dar Clinic							
6	Beteseb Clinic	-	-	1	0	1	0	1
7	St. Gebriel							
8	Central Clinic	-	1	1	0	2	0	1
9	Hikma	-	-	1	0	3	0	2
10	Selam	1	0	0	0	2	0	1
11	Betel	0	3	0	0	3	0	1
12	Fitsum	1	2	1	0	3	0	2
13	Bahir	0	1	1	0	1	0	1
14	Dr. Ashenafi	-	1	0	0	1	0	1
15	Hiwot	0	1	0	0	2	0	1
16	Myo my Brother	0	0	1	1	5	0	1
17	Selihom	0	1	0	3	2	2	1
18	Enyat	0	1	0	0	2	0	3
19	Ajora	1	1	0	0	2	0	3
20	Tusa Dr. Mulken	0	1	1	1	2	0	1
21	Soddo Christian Hospital	2	5	0	4	76	0	4
22	Abaya	0	1	0	0	2	0	2

S/N	Names of facilities	# of existing health care providers by professional category						
		Gyn/Ob	General Practitioner	Health Officer	BSc Nurse	Diploma Nurse	Health Assistant	Laboratory
23	Selam	0	1	0	0	2	1	2
24	Abinet Medium Clinic	0	0	1	0	2	0	1
25	Dr. Birhanu Higher Clinic	0	2	0	0	3	0	3
26	Halaba Medium Clinic	0	1	0	0	1	0	3
27	Fatima Medium Clinic	0	0	1	0	1	0	1
28	Selam	0	0	1	0	1	0	1
29	Beteseb M	0	0	1	0	2	0	1
30	Yordanos	0	0	1	0	2	0	1

In Table 2 above, almost all facilities have health professionals (at least a Diploma Nurse) required for family planning integration and even the facilities (Asser, Kibiru, Bete Abraham, and Soddo Christian Hospitals; Selam and Ajora Higher Clinics; Fitsum Medium Clinic) have at least a part-time gynecologist/obstetrician. The assessment revealed that in almost all health facilities, none of the health professionals had had previous training on comprehensive family planning. Though professionals (from Diploma Nurse to Specialist) are working in the majority of the facilities, they lacked the skills to counsel clients on informed choice with regard to the complete range of family planning method options available.

4.3 SERVICES PROVIDED IN THE HEALTH FACILITIES

TABLE 3. SERVICES PROVIDED IN THE HEALTH FACILITIES, APRIL 2011, HAWASSA

S/N	Names of facilities	Type of the services currently provided by the facilities										
		TB diagnosis and treatment	VCT/ PIHCT	Rx of STI	PMTCT	ANC	Delivery	Family planning				
								OCP	Depo injection	Implanon	Jadelle	IUCD
1	Asser General Hospital	-	+	+	-	+	+	-	-	-	-	-
2	Kibiru General Hospital	-	+	+	-	+	+	-	-	-	-	-
3	Beteabraham Hospital	-	+	+	-	+	+	+	+	-	-	-
4	Tikur Wuha Clinic	+	+	+	-	+	-	+	+	-	-	-
5	Haik Dar Clinic	+	+	+	-	+	+	+	+	+	+	+
6	Beteseb Clinic	+	+	+	-	+	+	+	+	-	-	-
7	St. Gebriel	+	+	+	-	-	-	-	-	-	-	-
8	Central Clinic	-	+	+	+	-	-	+	-	-	-	-
9	Hikma	+	+	+	-	+	-	+	+	-	-	-
10	Selam	+	+	+	-	+	+	+	+	-	-	-
11	Betel	-	-	+	-	-	+	+	+	-	-	-
12	Fitsum	-	+	+	-	+	+	+	+	-	-	+
13	Bahir	+	+	+	-	+	+	+	+	-	-	-

S/N	Names of facilities	Type of the services currently provided by the facilities										
		TB diagnosis and treatment	VCT/PIHCT	Rx of STI	PMTCT	ANC	Delivery	Family planning				
								OCP	Depo injection	Implanon	Jadelle	IUCD
14	Dr. Ashenafi	-	+	+	-	-	-	-	-	-	-	-
15	Hiwot	+	+	+	-	-	-	-	-	-	-	-
16	Myo My Brother	+	+	+	-	+	+	+	+	-	-	-
17	Selihom	+	+	+	-	+	+	-	-	-	-	-
18	Enyat	-	+	+	-	-	-	+	+	-	-	-
19	Ajora	-	+	+	-	+	+	+	+	+	+	+
20	Tusa Dr. Mulken	-	-	-	-	+	-	+	+	-	-	-
21	Soddo Christian Hospital	+	+	+	+	+	+	+	+	-	-	-
22	Abaya	+	+	+	-	+	+	+	+	-	-	-
23	Selam	+	+	+	-	+	+	+	+	-	-	-
24	Abinet Medium Clinic	-	+	+	-	-	-	+	+	-	-	-
25	Dr. Birhanu Higher clinic	-	+	+	-	+	+	+	+	+	+	-
26	Halaba Medium Clinic	-	-	+	-	+	+	+	+	-	-	-
27	Fatima Medium Clinic	-	-	+	-	+	+	-	-	-	-	-
28	Selam	-	-	+	-	-	-	-	-	-	-	-
29	Beteseb M	-	-	+	-	-	+	+	-	-	-	-
30	Yordanos	-	+	+	-	-	-	+	+	-	-	-

+ =Service available
 - =Service not available -

Table 3 indicates that most facilities do not provide comprehensive family planning services. A few facilities provide short term methods (oral contraceptive pills [OCP] and Depo injections). Only Ajora and Birhan Higher Clinics provide all options of family planning methods. For those clients who need long acting family planning methods (LAFP), most facilities refer clients to their nearby government facilities or to other NGO clinics. Most facility heads tell as that there is great demand for LAFP methods. Most facilities do not maintain complete individual client records for each client or do not have registration books for family planning.

4.4 INFRASTRUCTURES OF THE HEALTH FACILITIES

TABLE 4: FACILITIES GENERAL INFRASTRUCTURE STATUS (APRIL 2011, HAWASSA)

S/N	Names of facilities	Basic infrastructure status/ capacity of the private facilities					
		Adequate lighting	Ventilation	Running water	Toilet	Incinerator	Room to reshuffle for family planning unit
1	Asser General Hospital	+*	+	+	+	+	+
2	Kibiru General Hospital	+	+	+	+	+	-
3	Beteabraham Hospital	+	+	+	+	+	+
4	Tikur Wuha Clinic	+	+	+	+	+	+
5	Haik Dar Clinic	+	+	+	+	+	+
6	Beteseb Clinic	+	+	+	+	+	+
7	St. Gebriel	+	+	+	+	+	+
8	Central Clinic	+	-	-	+	+	-
9	Hikma	+	+	+	+	+	+
10	Selam	+	+	+	+	+	+
11	Betel	-	-	-	-	+	-
12	Fitsum	+	+	-	+	+	-
13	Bahir	+	+	+	+	+	+
14	Dr. Ashenafi	+	+	+	+	-	-
15	Hiwot	+	+	+	+	+	+
16	Myo my brother	+	+	+	+	+	+
17	Selihom	+	+	+	+	+	+
18	Enyat	+	+	+	+	+	+
19	Ajora	+	+	+	+	+	-
20	Tusa Dr. Mulken	+	+	+	+	+	+
21	Soddo Christian Hospital	+	+	+	+	+	+
22	Abaya	+	+	+	+	+	-
23	Selam	+	+	+	+	+	+
24	Abinet MC	+	+	+	+	+	+
25	Dr. Birhanu Higher Clinic	+	+	+	+	+	+
26	Halaba MC	+	+	+	+	+	+
27	Fatima MC	+	+	+	+	+	+
28	Selam	-	-	--	-	-	-
29	Beteseb M	-	-	-	-	-	-
30	Yordanos	+	+	+	+	+	+

+ =infrastructure available

=infrastructure not available

-

As we can see from Table 4, most facilities have adequate space, ventilation and electric lighting to integrate family planning services. Some facilities have no running water supply, since it is a very common problem for small towns in the region, for example, in Central Medium Clinic of Hawassa, Selam and Beteseb Medium Clinic of Wolkite. Most of the assessed facilities promised to reorganize their space to accommodate family planning service integration (with TB/HIV, for example). Myo My Brother Medium Clinic, Selihom Higher Clinic, Asser General Hospital and Soddo Christian Hospital have a separate room ready to integrate family planning services. This will greatly contribute to ensuring that clients have privacy and confidentiality.

Most assessed facilities do not have a regular supply of family planning methods; they purchase short term family planning methods from DKT according to client demand.

Nearly all facilities have office furniture (chairs and office table) for the family planning unit but some lack a gynecological bed (Ajora Higher Clinic, Asser Hospital, Wolkite Selam Medium Clinic, Abaya Medium Clinic, Fatima Medium Clinic).

Nearly all facilities lack implant and IUCD insertion and removal sets. Some facilities like Ajora and Birhan Higher Clinics, Myo My Brother Medium Clinic and hospitals rarely use their minor operating room sets to insert and remove LAFP methods.

All facilities have functional autoclaves, examination lights and weight scale, but most do not have an apron, goggles or facial masks.

Infection prevention was one focus area which was assessed through observation, and most staff lack knowledge on standard infection prevention and do not have the government guidelines to refer to.

4.5 BEHAVIOR CHANGE COMMUNICATION MATERIALS ON FAMILY PLANNING

Almost all facilities lack updated guidelines or manuals on RH/FP to refer to. Only a few facilities use educational aids such as brochures, posters and leaflets. The majority do not have wall charts or Tiaht charts displayed at waiting areas where clients can easily see the various methods of family planning methods and which are recommended based on a client's overall health situation. Some have the experience of taking leaflets, brochures and wall displays from DKT and other local NGOs.

All facilities have TV sets/video in the patients' waiting area, though they don't have DVD/CD messages about family planning to convey.

5. CLIENT FLOW/CASE LOAD OF THE FACILITIES

Client volume assumption:

- High= serve 20 or > patients per day
- Medium =10 to 20 patients in a day
- Low=serve below 10 patients per day

Based on the above assumption:

- **High volume facilities include:** Soddo Christian Hospital, Asser Hospital, Kibrom Hospital, Abay Medium Clinic, Hikma Medium Clinic, Hiwot Health Center, Beteabraham Hospital, Beteseb Medium Clinic Wolkite, Bahir Health Center, Myo My Brother Medium Clinic, Selam Health Center, Dr. Ashenafi Medium Clinic, Betel Health Center, Beteseb Medium Clinic
- **Medium volume facilities include:** Tikur Wuha, Ajora Health Center, Abinet Medium Clinic, Tusa Dr. Mulken Medium Clinic, Halaba Medium Clinic, Selihom Health Center, Dr. Birhanu Health Center, St. Gebriel
- **Lower volume facilities include:** Selam Medium Clinic, Wolkite, Yordanos Medium Clinic, Fatima Medium Clinic, Central Medium Clinic, Haik Dar Medium Clinic

6. FACILITY'S WILLINGNESS TO INTEGRATE FAMILY PLANNING

Out of the 30 assessed facilities, most are willing to integrate family planning service. Two facilities (St. Gebriel Medium Clinic of Hawassa and Selam Medium Clinic of Wolkite) were not willing due to their religious beliefs. The remaining private facilities are willing to use all clinic visits as an opportunity to discuss family planning, to assign a responsible person for family planning, and allow providers to attend training, workshops, and review meetings. In addition, the clinics volunteered to participate in family planning program supervisory visits, organize and submit family planning performance reports, and encourage the inter/intra facility referral and networking.

The Ajora Higher Clinic owner said, *"It's our social responsibility and professional ethic to serve the society. Even without any additional external support, we can integrate and provide the service free of charge. For sure it does not affect our business."*

7. CONCLUSIONS AND RECOMMENDATIONS

This rapid assessment identified 22 private health facilities that are qualified to be included in the family planning integration in SNNPR, having fulfilled the criteria set by the team of SNNP RHB and PHSP-Ethiopia. Furthermore the facilities demonstrated their willingness to share the social responsibility in integrating family planning services to contribute in improving the national contraceptive prevalence rate (CPR). Table 5 below shows the selected private health facilities in **descending** order based on the selection criteria.

TABLE 5: SELECTED LIST OF FACILITIES FOR FAMILY PLANNING INTEGRATION IN DESCENDING ORDER (MAY 2011, HAWASSA)

	Name of facilities visited	Level	Town	Status
1	Selam	Higher	Dilla	Selected
2	Bahir	Higher	Butajira	Selected
3	Ajora	Higher	W/soddo	Selected
4	Hiwot	Higher	Hosanna	Selected
5	Myo my Brother	Medium	Hosanna	Selected
6	Hikma	Medium	Dilla	Selected
7	Soddo Christian Hospital	Hospital	W/Soddo	Selected
8	Enyat	Medium	W/Soddo	Selected
9	Asser General Hospital	General	Hawassa	Selected
10	Kibiru General Hospital	General	Hawassa	Selected
11	Betel	Higher	Dilla	Selected
12	Fitsum	Medium	Dilla	Selected
13	Tikur wuha Clinic	Higher	Hawassa	Selected
14	Selam	Medium	Arbaminch	Selected
15	Selihom	Higher	W/Soddo	Selected
16	Abaya	Medium	Arbaminch	Selected
17	Beteabraham Hospital	General	Hawassa	Selected
18	Tusa Dr. Mulken	Medium	W/Soddo	Selected
19	Dr. Ashenafi	Medium	Butajira	Selected
20	Abinet Medium Clinic	Medium	Dilla	Selected
21	Beteseb Clinic	Medium	Hawassa	Selected, but after 3 months
22	Beteseb M	Medium	Wolkite	Selected
23	Dr. Birhanu Higher Clinic	Higher	Halaba	Not selected
24	Haik Dar Clinic	Higher	Hawassa	Not selected
25	St. Gebriel	Medium	Hawassa	Not selected
26	Central Clinic	Medium	Hawassa	Not selected
27	Halaba Medium Clinic	Medium	Halaba	Not selected

	Name of facilities visited	Level	Town	Status
28	Fatima Medium Clinic	Medium	Werabe	Not selected
29	Selam	Medium	Wolkite	Not selected
30	Yordanos	Medium	Butajira	Not selected

Many private health facility managers and providers suggested that they need in-service training on comprehensive family planning methods. A guaranteed regular supply of contraceptive items and other associated supplies are also required from the Government. Regular follow-up and supervision should be conducted on regular basis since these are basic tools to strengthen and achieve planned targets and objectives of the program. It is highly recommended that the SNNP RHB and PHSP-Ethiopia conduct activities to promote FP integration in the selected private health facilities of the region.

8. LIMITATIONS

- Some health facility owners were absent on the date of the assessment, which made difficult to explore and get their commitment.
- The RHB representative did not actively participate throughout the entire assessment.
- Some NGOs are operating in some of the private health facilities assessed, which may create duplication of resources.
- International standards to assess facility readiness on family planning are lacking. **TABLE 6.**

TEAM MEMBERS WHO HAVE PARTICIPATED IN THE ASSESSMENT

No	Name	Organization	Position	Remark
1	Tilahun Tesfaye	RHB	Curative and Rehabilitative Officer	0911903346
2	Nebiyu Gidesa	Gedeo ZHD	Curative and Rehabilitative Officer	046331278
3	Markos Zewde	Dilla THO	Curative and Rehabilitative Officer	-
4	Bahiru Nasir	Wolkite THO	Quality Assurance	-
5	Ali Abdela	Butajira THO	Curative and Rehabilitative Officer	0911560467
6	Jemil Zeinu	Silte ZHD	Curative and Rehabilitative Officer	-
7	Kefyalew Getachew	Worabe, THO	Curative and Rehabilitative Officer	-
8	Bizuayehu Haile	Hadiya, ZHD	Curative and Rehabilitative Officer	0911767103
9	Aster Genore	THO, Hosanna	Curative and Rehabilitative Officer	0912112844
10	Ribika Amanta	Soddo, ZHD	Curative and Rehabilitative Officer	0916834910
11	Gojele Goa	Soddo, ZHD	Curative and Rehabilitative Officer	0916832034
12	Kebede Hidato	Soddo, THO	THO, Head	0916841119
12	Anteneh Kassa	Gamo Gofa, ZHD	Curative and Rehabilitative Officer	0911723788
13	Meazu Moa	Arbaminch, THO	Curative and Rehabilitative Officer	0916858525