

LMS/Haiti: Program Year 4, Quarter 4 Progress Report July 1-September 30, 2013

November 4, 2013

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and Sustainability Program*

Leadership, Management and Sustainability Program, Haiti

Program Year 4, Quarter IV Progress Report
July 1– September 30, 2013



Submitted to USAID/Haiti on October 15, 2013

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TABLE OF CONTENTS

Project Activity Summary Form.....	3
Acronyms	4
Executive Summary	5
I. Project Performance	6
II. Project Management.....	6
III. Project Activities.....	11
Annex 1: Performance Monitoring Plan	25
Annex II: Quarterly Travel Plan	30
Annex III: Success Story.....	31

PROJECT ACTIVITY SUMMARY FORM

Project Name: Leadership, Management and Sustainability Program in Haiti (LMS/Haiti)
Project Objectives: LMS/Haiti supports two objectives for this project: (1) Strengthen local capacity to manage the supply chain of USAID-donated condoms and family planning commodities; and (2) Strengthen the capacity of the Ministry of Public Health and Population's DPM/MT and DSF Directorates to manage commodity logistics in order to facilitate the delivery of quality family planning and other health services at the major public sector hospitals.
Implementing Partner(s): Management Sciences for Health
Agreement/Contract No: 521-A-00-10-00002-00
Life of Project (start and end dates): March 15, 2010 – March 14, 2015
Reporting Period (start and end dates): July 1 – September 30, 2013
Total Estimated Contract/Agreement Amount: \$11,976,023.00
Obligations to Date: \$11,976,023.00
Project Expenditures through June 30, 2013 (SF425): \$10,457,440.13
July 2013 Expenses: \$152,185.23
August 2013 Expenses: \$229,641.59
Accrued Expenditures for September 2013: \$210,000
Total Project Expenditures To Date: \$11,049,266.95
Obligated Funds Remaining: \$926,756.05
Estimated Expenditures for Next Reporting Period: \$731,199.00
Report Submitted by: Sandra B. Guerrier, Project Director
Report Submission Date: October 15, 2013

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Cover photo: Dissemination of MSPP family planning norms and the USG policy and legislative requirements for family planning in the Nord-Ouest department in September 2013

ACRONYMS

AIDS	Acquired Immune Deficiency Syndrome
BCS	Bureau Communal Sanitaire
CADME	Comité d'Appui au Développement de Matériels Educatifs
CDAI	Centre Départemental d'Approvisionnement en Intrants
CDS	Centre pour le Développement et la Santé
CMMB	Catholic Medical Mission Board
DD	Direction Départemental
DPM/MT	Direction de la Pharmacie, du Médicament et de la Médecine Traditionnelle
DS	Direction Sanitaire
DSA	Direction Sanitaire de l'Artibonite
DSC	Direction Sanitaire du Centre
DSF	Direction de la Santé de la Famille
DSGA	Direction Sanitaire du Grand Anse
DSNI	Direction Sanitaire des Nippes
DSNO	Direction Sanitaire de Nord-Ouest
DSO	Direction Sanitaire de l'Ouest
EMMUS V	Enquête Mortalité, Morbidité et Utilisation des Services, V (fifth edition)
FP	Family planning
FONDEFH	Fondation pour le Développement et l'Encadrement de la Famille Haitienne
GLI	Gestion Logistique des Intrants
HIV	Human Immunodeficiency Virus
HSS	Health Systems Strengthening
IEC	Information, Education, Communication
IUD	Intrauterine Device (Copper T)
KONEKTE	KONesans E Konpetans TEknik
LMS	Leadership, Management and Sustainability
MSPP	Ministère de la Santé Publique et de la Population
NGO	Non-Governmental Organization
OFM	Office of Financial Management
OMRH	Office de Management et des Ressources Humaines
PAHO	Pan American Health Organization
PMP	Performance Monitoring Plan
PPS	Point de Prestation de Services
PROMESS	Programme des Médicaments Essentiels
PSI	Population Services International
PSM	Procurement and Supply Management
RH	Reproductive Health
RHCS	Reproductive Health Commodity Security
SCMS	Supply Chain Management System
SDSH	Santé pour le Développement et la Stabilité d'Haïti
SNADI	Système National Approvisionnement et de Distribution des Intrants
UNFPA	United Nations Population Fund
USAID	United States Agency for International Development
USG	United States Government
WHO	World Health Organization

EXECUTIVE SUMMARY

The five-year Leadership, Management and Sustainability Program in Haiti (LMS/Haiti) is working to strengthen the leadership and management skills of Haiti's Ministry of Public Health and Population (MSPP) and other selected public and private sector partners, as well as to respond to challenges related to HIV and AIDS, reproductive health, commodity security, and family planning. The project's two objectives are:

- Strengthen local capacity to manage the supply chain of USAID-donated condoms and family planning commodities.
- Strengthen the capacity of the Ministry of Public Health and Population's Direction de la Pharmacie, du Médicament et de la Médecine Traditionnelle (DPM/MT) and Direction de la Santé de la Famille (DSF) to manage commodity logistics in order to facilitate the delivery of quality family planning and other health services at the major public sector hospitals.

This report presents the achievements of LMS/Haiti during the period July 1- September 30, 2013, the fourth quarter of the fourth program year. During this reporting period, LMS/Haiti continued planned support to the MSPP and capacity building activities to strengthen the management of the USAID-donated condoms and family planning commodities supply chain.

Selected accomplishments during the reporting period include the following:

- Supportive supervision visits at 7 United States Government (USG) sites in the Ouest department to validate commodity management data (correct usage of stock management tools, stock conditions) and family planning (FP) compliance (ensuring that FP certificates and action plans are displayed)
- 14 integrated supportive supervision visits (11 USG sites) conducted with the Direction Sanitaire de la Grand Anse (DSGA), Direction Sanitaire du Centre (DSC), and Direction Sanitaire de Nord-Ouest (DSNO), to collect information on reproductive health commodity management, verify that stock keepers are trained on gestion logistique des intrants (GLI) and USG policy and legislative requirements for family planning, and confirm the availability of information, education, communication (IEC) materials
- 240 USG sites fully supplied with condoms and contraceptives: LMS/Haiti continued uninterrupted, active distribution of family planning commodities and condoms
- 10,614,000 condoms; 293,200 vials of Depo-Provera; 159,900 cycles of Microgynon; 7,080 cycles of Microlut; 960 Jadelle implants; 50 intrauterine devices (IUD/Copper T); and 70 cycle beads distributed to USG sites
- 658,000 condoms; 32,900 vials of Depo-Provera; 200 Jadelle units; and 20,850 cycles of Microgynon distributed to five Centres Départementaux d'Approvisionnement en Intrants (CDAIs) and one non-USG site of the MSPP
- 77 providers (69 female, 8 male) from the MSPP family planning unit trained on logistics using the national curriculum validated by the MSPP
- 55 providers (50 female, 5 male) from 48 health facilities (23 USG-supported facilities) obtained their certification on USG policy and legislative requirements for family planning
- Conduct the national quantification workshop with the MSPP/DSF to forecast FP commodity needs for 2014-2015

I. PROJECT PERFORMANCE

The following are select results on project performance indicators during this reporting period (all quarter four results are included in Annex I in the updated Performance Monitoring Plan - PMP):

- For the fourth quarter in a row, LMS/Haiti has exceeded its PMP target for the percentage of facilities that maintain acceptable storage conditions, with a success rate of 95%, compared to the PMP target of 90%.
- The percentage of products in stock at the central warehouse for which the LMS/Haiti project is responsible increased to 100% this quarter from 86% last quarter.
- LMS/Haiti supplied family planning products to 240 sites and worked to improve management systems through monitoring and supervision visits.
- LMS/Haiti documented that the capacity of site stock managers to manage their stock has decreased to 59% this quarter from 62% last quarter.
- The percentage of USG sites that did not experience a stock out decreased to 90% this quarter, compared to 95% for the last quarter. The mean duration of stock out in these sites, at around 2 days, continues to exceed the project target of 6 days indicating rapid response time to stock outs.
- The percentage of discrepancies between stock record balance (bin card) compared to physical inventory by product increased to 1.4% this quarter compared to 0.3% last quarter in USG sites; the PMP target is 7%.
- The percentage of sites that submitted a complete, accurate and timely report increased to 53% this quarter from 51% last quarter.

II. PROJECT MANAGEMENT

Table 1: Management Priorities Addressed during this Reporting Period

Management priorities from previous reporting period	Status of accomplishment in the reporting period	Comments
Complete all required reports, including the Quarterly Accruals Report and Quarterly Report	Completed	Quarterly accruals report and quarterly performance monitoring reports submitted to USAID on time.
Review of internal controls and financial accountability of the LMS/Haiti project	In progress	The Office of Financial Management (OFM) requested a review of the internal controls and financial accountability of the LMS/Haiti project. Phase 1 of the review was conducted on May 23, 2013, at the LMS/Haiti office, where the following documents were provided to the OFM: <ul style="list-style-type: none"> • LMS/Haiti Associate Award documentation • LMS/Haiti updated program description

		<ul style="list-style-type: none"> • LMS/Haiti organizational chart • LMS/Haiti biodata forms for key personnel • Position description for Project Director • MSH Worldwide Annual Report, 2011 • MSH Country Operations Management Unit organizational chart • MSH Haiti personnel, administrative, compensation and travel policy manuals • MSH Haiti accounting, financial management and internal control manuals • MSH Haiti internal audit report, August 2011 • MSH audited financial statements for the last three years (2010-2011-2012) • LMS/Haiti equipment inventory as of April 2013 <p>LMS/Haiti is awaiting notification from USAID confirming the date for phase 2 of this financial review.</p>
<p>Finalize transfer of family planning commodities to USAID-identified warehouse and terminate rental contract with current warehouse owner</p>	<p>In progress</p>	<p>In November 2012 USAID requested a transfer of all LMS/Haiti's FP commodity supplies and equipment to a central USG distribution location, in line with the strategy to support the national effort to develop a unique commodities system. USAID's initial plans to transfer LMS/Haiti commodities to the warehouse of either SCMS or PROMESS, PAHO/WHO's Essential Drugs project, could not be carried out due to the inability of either warehouse to receive and manage the commodities.</p> <p>In August 2013, a conference call was held with the LMS/Haiti Project Director, MSH Senior Contracts Officer, USAID contracts officers, and the LMS/Haiti AOR to discuss next steps related to the transfer of LMS/Haiti commodities. The AOR suggested that LMS/Haiti negotiate an extension of its warehouse lease, beginning September 2013, as the central warehouse has yet to be identified. After extensive discussions with the landlord, LMS/Haiti extended its warehouse lease through August 31, 2014¹.</p> <p>In September 2013, LMS/Haiti learned from</p>

¹ The landlord increased the monthly rental fee of the warehouse by 50%. All other terms and conditions remained the same.

		<p>SCMS management that discussions are currently being held between the USAID office and the SCMS Contracts Officer regarding the inclusion of management and storage of LMS/Haiti family planning commodities in the SCMS project scope of work. LMS/Haiti has requested a joint meeting with SCMS and USAID to discuss this possibility, as LMS/Haiti is best positioned to give input towards finding a reasonable solution for the transfer of the project's commodities.</p>
<p>Report of the Regional Inspector General's (RIGs) programmatic audit of LMS/Haiti</p>	<p>In progress</p>	<p>On August 27, 2013, the programmatic audit report was sent to the MSH corporate office by USAID/Washington. The auditors made three recommendations, to which USAID responded with an action plan and timeline to address the implementation of each recommendation. MSH was not given an opportunity to respond to the findings. The three recommendations were as follows:</p> <ol style="list-style-type: none"> 1. USAID to implement a plan to address the remaining project implementation period and budget, and determine the impact on project goals 2. USAID and MSH to implement a sustainability plan as required by the agreement 3. USAID to require MSH to implement a plan to address its compliance with family planning regulations
<p>Scope of work and funding for the remaining period of the project</p>	<p>In progress</p>	<p>LMS/Haiti currently has funding to continue project activities through January 2014 based on the current burn rate and projected project year four budget estimates. As of September 30, 2013, the project had spent (including accruals) 92% of the fully obligated \$11,976,023 award amount, with a remaining balance of \$961,473. This remaining obligation balance will enable project activities, including project close-out activities, to continue for 7 months at the current budget projection of \$256,107.</p> <p>During the USAID/MSH conference call in August 2013, USAID and MSH discussed and agreed that the current obligation was not sufficient to continue project activities through March 14, 2015. Recommendation 1 of the</p>

		<p>USAID programmatic audit stated that USAID/Haiti should “implement a plan to address the remaining project implementation period and budget, and determine the impact on achievement of project goals,” taking into account all expenses that will be incurred, to make sure that LMS/Haiti has enough funds for its activities. In response, USAID/Haiti stated that it “intends to modify the award, including modifying the program description and the budget, to permit LMS/Haiti to continue activities and achieve modified project goals of ensured commodity distribution to sites and other discrete supply chain activities until September 30, 2014.” The timeline for completing this modification was September 15, 2013; as of October 15, 2013, LMS/Haiti is still awaiting the official modification from USAID.</p>
<p>Communication activities for LMS/Haiti project</p>	<p>In progress</p>	<p>The first draft of the project’s communication plan, developed by LMS/Haiti communications staff and a communications consultant, was shared with project leadership and MSH home office staff on September 19, 2013. The plan will be finalized and shared with USAID in quarter one of year five. LMS/Haiti also planned and incorporated priority communications activities in the project’s FY14 workplan and budget.</p>
<p>Recruitment of an M&E consultant for the DPM/MT</p>	<p>No longer applicable</p>	<p>In March 2012, the DPM/MT provided approval to proceed with the advertising and recruitment process for an M&E consultant. LMS/Haiti proposed a candidate in May 2012, and continued to follow up in regular meetings with the DPM/MT regarding their approval for the final recruitment. On August 2, 2013, the terms of reference for the M&E consultant were sent again to the DPM for further revisions. In July 2013, USAID informed LMS/Haiti that the recruitment of this consultant will no longer be managed through the LMS/Haiti project, as the KONESANS E Konpetans TEknik (KONEKTE) office within the MSPP and the Office de Management et des Ressources Humaines (OMRH) government office will now take on full responsibility for any consultants embedded at the MSPP.</p>
<p>Recruitment of Deputy Director</p>	<p>On hold</p>	<p>LMS/Haiti has suspended this recruitment as the current funding per the approved PY4 workplan will allow activities to continue only through February 2014. Should additional funds become</p>

		available to extend the project, recruitment will resume.
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Table 2: Management Priorities for Next Reporting Period

Management priorities for next reporting period	Resources Needed <i>(financial, human, supplies)</i>	Comments
Complete all required reports, including the Quarterly Accruals Report, Semi-annual PEPFAR report and Quarterly Report	Staff time	This is an ongoing requirement.
Finalize and submit LMS/Haiti FY014 annual workplan to USAID for approval	Staff time	LMS/Haiti conducted its annual workplanning workshop from September 9-13, 2013, to evaluate year four achievements and gaps and plan year five activities to realize objectives 1 and 2 of the USAID-approved LMS/Haiti program description. Activities that deliver the most impact were prioritized as the project is entering its fifth and final year. The first draft of the FY14 work plan will be submitted to USAID on October 15, 2013.
Finalize transfer of family planning commodities to the USAID-identified warehouse	Staff time	This is a pending activity as USAID is still considering options for the warehouse. The SCMS warehouse is currently under consideration as a potential warehouse for all family planning and HIV commodities.
Develop and implement the LMS/Haiti and SCMS HSS conjoint framework	Staff time	A working session was held with SCMS technical staff and LMS/Haiti management in September 2013 to discuss and plan key joint activities that strengthen the health system impact by leveraging resources and expertise from both projects. The majority of planned joint activities will support the DPM/MT in the establishment and implementation of the national commodity supply and distribution system, Système National Approvisionnement et de Distribution des Intrants (SNADI). Pending USAID approval of the PY5 workplan and budget, LMS/Haiti will work with SCMS to begin implementing these joint activities in year five quarter one.

Management priorities for next reporting period	Resources Needed <i>(financial, human, supplies)</i>	Comments
Finalize LMS/Haiti communications plan and implement prioritized communication activities	Staff time	LMS/Haiti will finalize the project's communication plan and share with USAID. The LMS/Haiti staff will begin implementing the communications plan and will organize a public event to increase the impact of the project's achievements in the first quarter of year five.
Confirm funding for the remaining period of the project	Staff time	The LMS/Haiti team continues to closely monitor the project pipeline. LMS/Haiti officially entered the project close-out phase on October 1, 2013, as the project currently only has funding to continue project activities through January 2014. The MSH Contracts Officer has contacted USAID requesting an update on the funding status.
Develop the LMS/Haiti sustainability plan	Staff time	The LMS/Haiti project will work in collaboration with USAID and the MSPP, per the recommendation in the RIG programmatic audit findings, to develop a sustainability plan as stipulated in the project's cooperative agreement.

III. PROJECT ACTIVITIES

Table 3: Key Project Activities

Key project activities planned from previous reporting period	Status of Accomplishments in the Reporting Period	Comments
<i>Objective 1: Strengthen local capacity to manage the supply chain of USAID-donated condoms and family planning commodities</i>		
Family planning commodities supply to 287 active USG sites: Provide USG sites in the greater Nord and Sud departments with family planning commodities	Ongoing	LMS/Haiti supplied 240 USG sites with family planning commodities.
Management tools supply to non-USG/MSPP and USG sites: Provide MSPP sites and USG sites with management tools upon participating in trainings (stock cards, order forms, etc.)	Ongoing	LMS/Haiti distributed management tools to 6 departments (Ouest, Sud, Sud-Est, Nord-Ouest, Nord-Est, et Nord).
Reproductive health commodity supply to non-USG/MSPP sites: Provide MSPP sites with maternal health	Ongoing	No maternal health deliveries were made during the quarter as no requests from the DSF were made.

supplies in the greater Nord and Sud departments		
LMS/Haiti Family Planning Compliance Plan	Ongoing	The revised LMS/Haiti Family Planning Compliance Plan was approved on June 10, 2013. USAID has yet to approve the training tools submitted on April 23, 2013.
Conduct site visits to all 10 departments' facilities to validate commodity distribution data and project results	Completed	LMS/Haiti has conducted 7 USG site visits in the Ouest department to validate commodity distribution data: Fame Perero, l'Hopital Nos Petits Frères et Sœurs, Centre IMIS, Centre FOSREF Jeune Plaine, Centre de Mosanto Petit, Dispensaire de Tayfer, Centre Hospitalier Sainte Catherine Labourée (Choscal).
Conduct the USG semi-annual commodity pipeline review 2013	Completed	<p>The semi-annual USG semi-annual commodity pipeline review took place on August 8, 2013, at the LMS/Haiti office. USG partner projects (LMS/Haiti and Population Services International - PSI) presented the following information related to family planning commodities:</p> <ul style="list-style-type: none"> • Inventory stock to date for each method • Family planning products received during the last 12 months (September 2012-August 2013) • Monthly or quarterly consumption/distribution data • Estimated number of expired/lost products <p>The PSI and LMS/Haiti pipelines were updated with their respective logistics information for this period and shared with USAID in inform FP commodity procurement. The next workshop will be conducted in March 2014.</p>
<i>Objective 2: Strengthen the capacity of the Ministry of Public Health and Population's Family Planning Program to manage commodity logistics and provide quality family planning services at the major public health sector hospitals</i>		
Support the DPM/MT to organize the	In progress	LMS/Haiti continues to provide

design for and establish the SNADI		<p>technical input to the DPM/MT upon request. This support includes meeting with partners on the SNADI and the revision or production of national documents such as terms of reference for the SNADI technical and steering committees.</p> <p>LMS/Haiti participated in a meeting led by the MSPP DPM/MT General Director with other partners on September 6, 2013, to discuss the MSPP's vision for the SNADI. The MSPP has established technical committees and sub-committees to support the development and implementation of the SNADI. LMS/Haiti is part of the technical committee which supports the SNADI pilot committee in managing the process of establishing the SNADI. LMS/Haiti participated in the working session for the various sub-committees on October 8-11, 2013, where the themes of financial management and M&E tools were discussed.</p>
Conduct workshops/refresher courses on USG policy and legislative requirements for family planning and disseminate MSPP family planning norms in Ouest, and Nord-Ouest, Nord and Grand-Anse departments	Completed	<p>LMS/Haiti collaborated with the DSF to conduct an orientation seminar on the MSPP national FP norms and USG policy and legislative requirements for family planning, from September 16-19, 2013, for reproductive health focal points from 8 MSPP departments. In the Nord-Ouest department, LMS/Haiti conducted three workshops with 57 participants (6 male, 51 female) from 46 MSPP and 11 USG sites on MSPP national FP norms and USG policy and legislative requirements for family planning. In total, 20 participants received a certificate of completion.</p> <p>In the Nord-Est, LMS/Haiti, with the DSNE, conducted two</p>

		workshops on USG policy and legislative requirements for family planning, and 24 participants (1 male, 23 female) from 17 facilities (11 USG) obtained their certificate of completion.
Conduct three commodity management and logistics training workshops for MOH and USG sites in Nord-Est, Nord-Ouest and Sud-Est departments	Completed	In the Nord-Ouest, 27 participants (25 female, 2 male) from 26 facilities (14 USG, 12 MSPP) attended the logistics and commodity workshops. In the Nord-Est, 25 participants (22 female, 3 male) from 21 facilities (15 USG, 6 MSPP) attended the logistics and commodity workshops. In the Sud-Est, 25 participants (22 female, 3 male) from 25 facilities (14 USG, 11 MSPP) attended the logistics and commodity workshops.
Support the DSF to conduct a workshop for the national quantification of family planning commodities	Completed	The national quantification workshop was conducted from September 4-6, 2013. LMS/Haiti was primarily responsible for supporting the DSF to use the quantification software to make family planning commodity projections for 2014 and 2015 and identify trends to make decisions regarding Haiti's family planning commodity needs. Data from the USG pipeline review was used to inform the national quantification.
Conduct integrated supportive supervision visits with DSF and the Directions Sanitaires (DS) of three departments (Grand-Anse, Centre and Nord-Ouest) to follow up on family planning legislative and policy requirements compliance at 11 USG and 3 non-USG sites	Completed	LMS/Haiti visited 14 sites to collect information on reproductive health commodity management, verify that stock keepers are trained on GLI and USG policy and legislative requirements for family planning, and confirm the availability of IEC materials.
Regularly distribute commodities from the United Nations Population Fund or other potential sources upon request from the DPM/MT, DSF or USAID	Ongoing	LMS/Haiti distributed UNFPA commodities to five departmental warehouses and one non-USG site, and distributed cholera commodities to the CDAI, Inche
Update Procurement and Supply Management (PSM) curriculum and conduct a five-day training of trainers on PSM for DPM/MT at the central	In progress	LMS/Haiti drafted the scope of work for two international consultants to support this activity; the recruitment process is currently pending approval

level and senior pharmacists in the 10 departments		from the DPM/MT. LMS/Haiti is coordinating with the SCMS project for the trainings, pending approval from the DPM/MT to move forward with this activity. On September 5, 2013, LMS/Haiti participated in a meeting with the directors of the DPM/MT, SCMS project, and the Catholic Medical Mission Board (CMMB) to discuss the preparation of a standardized training curriculum on commodity logistic management.
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Objective 1: Strengthen local capacity to manage the supply chain of USAID-donated condoms and family planning commodities

Management and supply of commodities to USG sites

USG sites supplied with reproductive health commodities: LMS/Haiti continued routine distribution activities as part of the commodity supply to USG-supported sites. During this reporting period, LMS/Haiti provided condoms and family planning commodities to 240 USG sites in 10 departments. The products and quantities are presented in Table 4. Distribution of the majority of FP commodities (condoms, Depo-Provera, Microgynon, IUD/Copper T, and cycle beads) increased from the previous quarter, whereas the distribution of Microlut and Jadelle decreased.

Table 4: Condoms and family planning health commodities supplied to USG sites, July – September 2013 (compared to previous quarter)

Reproductive health commodities supplied to USG sites		
PRODUCTS	QUANTITY (July-September 2013)	QUANTITY (April-June 2013)
Condoms (units)	10,614,000	5,928,000
Depo-Provera (vials)	293,200	178,450
Microlut (cycles)	7,080	19,880
Jadelle (implants)	960	2,100
Microgynon (units)	159,900	92,700
IUD/Copper T (units)	50	54
Cycle beads (units)	70	55

Management tools supplies to non-USG/MSPP and USG sites: LMS/Haiti distributed validated MSPP management tools (stock cards, family planning consultation forms and registers, women’s health forms, prenatal health cards, monthly reports, and family planning pamphlets) to six

departments (Ouest, Sud, Sud-Est, Nord-Ouest, Nord-Est, et Nord). The tools and quantities are presented in Table 5.

Table 5: Management tools distributed to USG and MSPP sites:

Stock cards	FP consultation forms	Prenatal health card	FP register	Monthly report	Family planning pamphlet
17,460	10,000	9,500	46	68	1,550

Orders from USAID: LMS/Haiti received the following orders during this reporting period, based on the July – December 2012 semi-annual pipeline review:

Table 6: Received orders

Depo-Provera (vial + 1 ml syringe)	Condom (Item)	Microgynon	Date of reception at LMS/Haiti warehouse
438,400		309,600	August 28, 2013
	7,044,000		September 4, 2013

Pipeline Review (January – June 2013)

LMS/Haiti hosted the pipeline review exercise on August 8, 2013, using logistical data for each family planning commodity from January-June 2013. This internal semi-annual quantification exercise tracks distribution trends of USG family planning commodity orders from the central level to distribution centers within the 10 MSPP departments, the service delivery point (point de prestation de services - PPS), and determines and reevaluates the needs for each commodity based on stock, consumption, and distribution. The review, conducted using pipeline software created in 2000 and designed by USAID | DELIVER, highlights changes in the consumption of family planning commodities and quantified needs.

The calculation of the quantity of FP commodities to order should be based on past consumption at the USG site levels; however, reliable data is not yet available, so distribution data is used to complete the pipeline review (see below for a further explanation of this challenge). LMS/Haiti calculates orders for a six-month period of time, based on a four-month time period to order and ship the commodities to the PPSs, and a two-month ‘security’ supply that is kept in the warehouse. This calculation is also based on the size of the LMS/Haiti storage facility, allowing orders to be split to avoid overstocking at the warehouse.

Based on the data from the pipeline review, LMS/Haiti determined the quantity of FP commodities to order for the period July-December, 2013, and forecasted projections for 2014. The planned orders for 2014 are listed below in Table 7.

Table 7: Planned FP commodity orders for 2014:

Planned family planning commodity orders for supply to USG sites		
PRODUCTS	QUANTITY	DATE
Condoms (units)	7,890,000	February 28, 2014
	7,002,000	May 31, 2014
	962,000	September 30, 2014
Jadelle (implants)	3,800	December 31, 2014
Copper T (units)	100	June 30, 2014
Microgynon (units)	162,000	August 31, 2014
Microlut (packs)	22,800	December 31, 2013
	36,000	March 31, 2014

USG policy and legislative requirements for family planning

As mentioned above, the revised LMS/Haiti Family Planning Compliance Plan was approved on June 10, 2013. The training tools submitted on April 23, 2013, are still pending USAID approval. Per USAID guidance, LMS/Haiti will conduct a working session with the project's AOR to reassess LMS/Haiti's responsibilities in ensuring compliance with USG policy and legislative requirements for family planning and revise the FP compliance plan and tools accordingly. Revisions to the plan were deemed necessary by USAID to further clarify the role of LMS/Haiti in ensuring compliance on USG policy and legislative requirements for family planning at USG-supported sites, as the USAID programmatic audit revealed that USAID/Haiti and MSH did not have adequate controls to ensure compliance to these requirements at the sites.

Challenges Encountered Under Objective 1

- The transfer of LMS/Haiti's FP commodities:** This issue remains unresolved by USAID, and needs to be resolved as soon as possible as the outcome will have many implications for the management and implementation of the LMS/Haiti project. For example, the move will affect the LMS/Haiti warehouse staff who will be moving to wherever the family planning commodities will be housed in order to continue proper management of the commodities. The warehouse staff includes 4 distribution agents, 2 supply managers, 1 administrative assistant, and 6 supply clerks.

Objective 2: Strengthen the capacity of the Ministry of Public Health and Population's Family Planning Program to manage commodity logistics and provide quality family planning services at the major public health sector hospitals

Management and Family Planning Commodity Security for the Ministry of Public Health and Population/Directorate of Family Health (April – June 2013)

LMS/Haiti is building the capacity of the MSPP at the central and departmental directorate levels in the area of commodity security. As part of this mandate, the project provides support to the SNADI, including the distribution of condoms and other family planning products. These

commodities are financed by UNFPA and stored at the central Programme des Médicaments Essentiels (PROMESS) warehouse. Activities under this objective contribute to improving the management of commodities in the 10 departments to achieve a regular supply of family planning products according to the standards of the CDAI and PROMESS.

MSPP commodities distributed: LMS/Haiti continued distribution to the MSPP/public sites, including five CDAIs (one non-USG site) across the country. Table 8 shows the total distribution of condoms and family planning commodities for the past quarter in five departments.

Table 8: Condom and family planning commodity distribution to MSPP sites July-September 2013

Department	Depo-Provera (vial + 1 ml syringe)	Jadelle	Condom (unit)	Microlut oral contraceptive	Microgynon
Grand Anse	6,500	0	72,000	0	2,250
Nord-Ouest	8,900	0	72,000	0	8,500
Nord-Est	6,000	0	180,000	0	3,600
Ouest	4,000	0	159,000	0	1,500
Sud	7,500	200	175,000	0	5,000
Total distribution	32,900	200	658,000	0	20,850

Capacity building of MSPP

Support to the DSF in national FP commodities quantification workshop: LMS/Haiti, in collaboration with other partners, supported the DSF to conduct the national quantification workshop from September 4-6, 2013. Key participants included:

- UNFPA and USAID, the financing bodies of the MSPP's strategic family planning commodity stocks
- The LMS/Haiti project, USAID's implementing partner for the family planning commodity security
- PROMESS, the central purchasing mechanism (independent of WHO/PAHO)
- PSI-Haiti, USAID's implementing partner for social marketing
- DSF and DPM/MT, two Central Directions of the MSPP

As the DSF does not have a designated manager for family planning commodity logistics, LMS/Haiti and UNFPA provided considerable technical support for this quantification workshop, including helping the DSF to use the pipeline software to obtain the projections for 2014 and 2015.

The process began with a situational analysis of different family planning commodity transactions during the identified time period, regardless of funding source. By comparing logistic and demographic data, participants were able to better identify the public sector commodities needs for 2014. It was decided that UNFPA will not place any additional family planning commodity orders for the public sector in 2014, as the USAID-funded commodities will be sufficient. However, a reassessment of the situation will take place by March 2014 to confirm trends and/or to identify needs that might arise during the national family planning campaign.

Several trends were observed during the quantification exercise. An analysis of Microlut data from 2012 and 2013 identified a decreasing demand for this FP method. The central warehouse currently does not have any of this product in stock; however, it is available in abundance at the PPS. Participants in the exercise decided to place a hold on further orders of this product. LMS/Haiti, to explore strategies for increasing consumption of the existing Microlut, arranged visits and meetings with reproductive health staff in the Nippes department and at a local NGO, Fondation pour le Développement et l'Encadrement de la Famille Haitienne (FONDEFH), based in Port-au-Prince, where there is a high demand for this FP method.

Also, the results of the Enquête Mortalité, Morbidité et Utilisation des Services, V (EMMUS V) demonstrated that demand for the oral contraceptive Ovrette had declined. The new MSPP guidelines target long-term contraceptive methods, so it is important to closely monitor contraceptive pill stocks, such as Microlut, to ensure that overstocks do not occur and thus increase the risk of expiration. Participants also noted that additional information is needed to estimate the number of pills consumed as a method of contraception, to ensure a better estimate of the actual needs for contraceptive pills.

Support the DSF to conduct trainings on USG policy and legislative requirements for family planning: Haiti's latest figures on population growth project the country will have between 12 and 16 million inhabitants by 2050. Concerned by these figures, the MSPP is working to adjust the nation's strategic direction for health to accommodate this growth. The Haitian government has placed an emphasis on strengthening various family planning programs, and MSPP partners and funders have joined forces to support the dissemination of family planning policies and regulations and the extension of national family planning coverage.

To support the DSF, LMS/Haiti conducted an orientation seminar on MSPP national FP norms and USG policy and legislative requirements for FP for reproductive health providers from September 16-19, 2013. In total, there were 12 participants (8 male, 4 female) from 8 MSPP departments. Topics such as youth counseling on FP and the management of side effects of certain FP methods were discussed, among others. The seminar reinforced the capacity of participants to apply the FP norms and standards in their work, supervise stock keepers during supervision visits, and improve the quality of FP services offered at sites.

LMS/Haiti also conducted workshops on USG policy and legislative requirements for family planning. In the Nord-Est, 24 participants (1 male and 23 female) from 17 health facilities (11 USG) participated and were certified. In the Nord-Ouest department, 57 (6 male, 51 female) from 46 MSPP and 11 USG sites attended the workshops and 20 of these participants (2 from USG sites) received certificates of completion.

Support the Direction Sanitaire du Grand Anse (DSGA), Direction Sanitaire North West (DSNO), Direction Sanitaire du Centre (DSC) and DSF in 14 supervisory visits: During the joint supervisory visits with the MSPP, LMS/Haiti is responsible for reviewing aspects of performance related to commodity management, data quality control, and USG policy and legislative requirements for family planning; while the MSPP supervises the family planning services. LMS/Haiti staff continues to provide coaching during site visits to improve stock manager's management capacity and shares reports with the DSF and relevant partners to continually raise awareness of the identified needs and gaps.

In the Grand-Anse department, four supervisory visits were carried out at the following sites: Hôpital de Corail, CAL de Pestel, CSL des Irois and CSL de Gébeau/Jérémie). Among the findings were the following:

- **Observed strengths:** The four sites have well-structured family planning services. Staff were trained on commodity logistics management (GLI) and the USAID directives regarding family planning. Certificates for completing the “FP Legislative and Policy Requirements” course were available and displayed at two sites (Pestel, Gebeau). The posters of FP methods and Patients’ Rights (in Creole) were displayed at two sites (Hopital Corail, CSL Irois). Only one stock out was recorded during this visit, and that was at CSL Irois, a non-USG site.
- **Identified areas for improvement:** At these facilities, the physical inventory was not tracked systematically, and at the Corail facility, there was an overstock of Microlut. Management tools (stock cards, inventory reports, and family planning consultation forms and registers) were not filled out correctly. Information, Education, and Communication (IEC) materials need to be requisitioned by the four sites. The family planning action plan should be available and displayed at all sites.
- **Action plan:** The LMS/Haiti project provided two facilities (Hopital Corail, CAL Pestel) with the Patients’ Rights (in Creole). The LMS/Haiti staff conducted a short training session for filling out stock tools and demonstrated how to correctly store and inventory the physical stock. In response to an identified need in the department, the manager of the DSGA trained staff on the correct guidelines for filling out the register. LMS/Haiti will continue to work with USAID and the MSPP to conduct ongoing inventories of IEC materials, revise them where necessary, and distribute them to all sites.

Within the Direction Sanitaire du Centre (DSC), five supervisory visits were carried out at the following USG sites: CAL de Cerca Carvajal, Hôpital Universitaire de Mirbalais, Centre Hospitalier de Lascahobas, CAL de Cerca La Source and CSL de Maïssade. The findings included the following:

- **Observed strengths:** Family planning services were available at all five facilities. With the exception of the stock manager of the Hôpital Mirebalais, all of the stock managers were trained in commodity logistics management and USAID directives regarding family planning. The family planning certificate was displayed at all facilities except for CAL Cerca La Source. The Patients’ Rights and FP methods posters were available and displayed at three sites. At Hopital Universitaire de Mirebalais, the posters are available but not displayed. At the Cerca La Source facility only the family planning methods poster was displayed. The storage conditions were satisfactory at all facilities.
- **Areas for improvement:** At most of the institutions, there were no calendars for the provision of IEC materials or family planning trainings; nor were the MSPP stock tools being used (except at the CSL de Maïssade, which was using them). The family planning action plan was not displayed at any of the facilities and family planning norms were not available. The stock manager of Hopital University of Mirebalais was not informed about the USAID directives regarding family planning. There was an overstock of Microlut at three of the sites.
- **Action plan:** The LMS/Haiti/DSC team assessed the family planning inventory, and demonstrated to the stock managers how to correctly fill out inventory logs. The LMS/Haiti staff brought a copy of the family planning action plan and certificates to certain stock

managers who had been trained on “Family Planning Legislative and Policy Requirements.” The team also transferred the surplus Microlut stock at Hôpital de Mirebalais, Maïssade and Lascahobas to the central LMS/Haiti warehouse. LMS/Haiti staff continue to meet with the site administrators to discuss the importance of posting the necessary family planning compliance materials.

Five supervisory visits were conducted within the Direction Sanitaire North West (DSNO), at the following USG sites: Dispensaire de Cote de Fer, Dispensaire Saint Gerard de Dupré, Dispensaire de Citerne Remy, Dispensaire de Petite Riviere and Clinique Mont des Oliviers. The findings included the following:

- **Observed strengths:** Family planning services were available at all five facilities and all of the stock managers were trained in commodity logistics management. All of the sites have staff informed about the USAID directives regarding family planning, and the family planning regulation certificates are displayed. The Patients’ Rights and family planning methods posters were available at Cote de Fer. They are available but not displayed at the four other sites. The storage conditions were satisfactory at all facilities.
- **Areas for improvement:** There were no calendars for the provision of IEC materials or family planning trainings at four of the institutions; calendars were available at the Dispensaire de Petite Riviere. The MSPP stock tools were used at four of the five facilities (except at the Clinique Mont des Oliviers). The family planning action plan was not displayed at any of the facilities and FP norms were not available.
- **Action plan:** The LMS/Haiti/DSNO team assessed the family planning inventory and demonstrated to the stock managers how to correctly fill out inventory logs.

Support provided to the MSPP/DSF for training on logistics and management:

- **Trainings on commodity logistics and management:** LMS/Haiti conducted three training/refresher workshops on commodity logistics and management for family planning service providers from the Nord-Ouest, Nord-Est and Sud-Est departments. In the Nord-Ouest workshop, held on July 15-18, 2013, participants included 27 stock managers (25 female, 2 male) from 26 institutions (14 USG and 12 non-USG sites). In Nord-Est, a workshop was held on August 20-22, 2013, for 25 stock managers (3 male, 21 female) from 21 institutions (15 USG). In the Sud-Est department, a workshop was held on September 3-6 2013, and participants included 25 stock managers (3 male, 22 female) from 25 institutions (14 USG and 11 non USG sites). Ongoing site visits will permit LMS/Haiti staff to track and monitor the outcomes of these workshops.
- **Alignment of training curriculum on commodity management under the leadership of the DPM:** LMS/Haiti participated in a working session with the DPM, SCMS and CMMB. As part of the implementation of an integrated PSM curriculum for commodity security, the DPM seeks to harmonize activities of the different partners involved in training on commodity management and logistics for service providers and commodities managers. The DPM/MT would like a standard training curriculum which includes tools and relevant appendices for different programs (HIV, laboratory, TB, vaccinations, etc.) at the end of the document. A working committee, including participants from other MSPP central directions, was established under LMS/Haiti to address this request. The objective of the working group is to develop and share a draft by October 2013 with DPM/MT leadership. The next steps in advancing this activity are as follows: (1) DPM/MT to collect and sort all existing

documentation (including partner's training modules) and tools. LMS/Haiti has already shared the GLI training curriculum used with the DSF; and (2) DPM/MT to schedule a follow-up meeting with the entire working group to develop a work schedule and form sub-committees to work on the standard curriculum.

Challenges Encountered Under Objective 2

- **Low capacity of stock managers:** The LMS/Haiti team has observed a low capacity of many stock managers in commodities logistics and management. The LMS/Haiti team will adapt the new GLI training curriculum to ensure comprehension among commodities managers and to foster understanding of the content of the DSF curriculum. In order to achieve this goal, a group of LMS/Haiti staff will be trained on the basics of GLI. In addition, these concepts will be reinforced during supervisory visits. The DSF was notified of comprehension issues by the departmental focal points and partners following trainings on family planning norms. The DSF Director stated that he had little control over staff recruitment as it is conducted at a higher, more strategic level.
- **Administrative delays during the planning of trainings and workshops:** LMS/Haiti experiences administrative delays from the departments and the DSF when planning training workshops. The delays are often caused by accounting problems, inconsistent internet access, problems scanning documents, and late submission of activities and queries. The team would like to meet with the administration of the DSF to strategize about how to avoid these challenges and increase efficiency.

Planned Activities for the Next Quarter

The following activities are scheduled to take place, pending USAID approval of the year five workplan:

Objective 1:

- **Commodity management and logistics trainings:**
 - Conduct 11 training and refresher workshops on commodity management and logistics for USG and non-USG sites in all departments.
- **Family planning supply to USG sites:** Provide USG sites with family planning commodities, as outlined in the LMS/Haiti mandate and program description.
- **Family planning compliance:** Revise Family Planning Compliance plan and training materials according to USAID feedback.
- **Family planning supply to non-USG/MSPP sites:** Provide MSPP sites with maternal health supplies including antibiotics, magnesium sulfate, and oxytocin, as well as UNFPA-funded family planning commodities, as requested by the MSPP.
- **Management tools supply to non-USG/MSPP and USG sites:** Provide MSPP sites and USG sites with management tools (stock cards, order forms, etc.) and family planning posters upon completion of training.
- **Transportation of cholera commodities:** Upon request from the DPM/MT, transport cholera commodities to the different departments.

- **LMS/Haiti will collaborate with SCMS to develop a guide for evaluating stock management** at USG-supported sites that includes the management of family planning and HIV and AIDS commodities.
- **Transfer of family planning commodities:** Transfer all family planning commodities to the USG identified warehouse.

Objective 2:

- **Joint supervision visits:** Conduct six joint integrated supervision visits with the DSF to review commodity management, PMP data in 18 health services in three departments (sites TBD).
- **USG policy and legislative requirements for family planning and national MSPP FP norms:** Conduct workshops/refresher courses on USG policy and legislative requirements for family planning for providers and national MSPP FP norms and disseminate norms in two departments (sites TBD).
- Conduct three commodity management and logistics training workshops, each in a different department, for MSPP and USG sites.
- Conduct three contraceptive technology training workshops, each in a different department, for MSPP and USG sites.
- Continue to support MSPP/DPM/MT, with other partners involved in commodity management and logistics, to establish the structure of the unique commodity management system.
- Support DPM/MT, in conjunction with SCMS, to create an integrated PSM curriculum to support the unique commodity management system.
- Support the DSF and DPM to facilitate reproductive health technical committee and sub-committee meetings (adolescent health).
- Support the DPM/MT, in collaboration with SCMS, to develop an advocacy plan for the SNADI and provide advocacy training for DPM officials in order to increase awareness of the SNADI throughout Haiti and support the eventual implementation of the system.

Project Management:

- **Project close-out planning:** LMS/Haiti is currently fully obligated. The project is regularly monitoring the project budget and will begin close-out preparations in October 2013 in the absence of an official modification to the award that would increase project funding.
- **Sustainability plan:** LMS/Haiti will conduct a joint work session with the project's AOR to prepare the sustainability plan. This document will incorporate three essential aspects of sustainability:
 - Support to the national unique commodity management system by consolidating the procurement, distribution and other logistical activities of all commodities under one USG supply chain initiative
 - Reinforce capacity of the MSPP in commodity logistics and FP norms
 - Training of trainers on commodity logistics and FP norms

Communication: Communication activities have been included in the year five workplan to increase the visibility of the LMS/Haiti project with key audiences, including the MSPP and USAID, as well as share the project's results. LMS/Haiti will promote the project's work externally through

events, promotional materials, etc. and internally through various MSH communication channels. LMS/ Haiti will also continue to build the capacity of all project staff to better communicate LMS/Haiti's objectives, activities and results with stakeholders. The following activities will be implemented in the subsequent quarter:

- Prepare and submit the first monthly project newsletter including activities, results, photos and next steps.
- Produce and print promotional materials including banners, pamphlets, and poster boards highlighting the main areas of intervention of the project.
- Update LMS/Haiti documents to share during project activities and meetings (folders, fact sheet and activity briefs).
- Hold an event in collaboration with the heads of the various departments and partners from the MSPP to present the LMS/Haiti project achievements.
- Post one new story on project achievements to the MSH web site and further share it via social media, reaching partners and other project stakeholders.

ANNEX I: PERFORMANCE MONITORING PLAN

This PMP was approved by USAID on March 20, 2013, for the project year October 2012-September 2013.

Performance Indicators	PY4 Targets	Result Q I	Result Q II	Result Q III	Result Q IV	Result PY4 ¹	Method of Collection	Explanation if year target not met
Intermediate Result 1: Increased availability of essential health medicines and products at service delivery points								
Sub IR1: Local capacity to manage the supply chain of USAID-donated condoms and family planning commodities is strengthened								
1.A Percentage of facilities that maintain acceptable storage conditions	90%	95.6%	94%	95%	95%	95%	Project staff LIAT/LSAT facility survey	
1.B Percentage of sites that have no stock outs	100%	96.3%	94%	95%	90%	90%	Project staff IMAT/ LIAT/LSAT facility survey	Staff turnover has recently increased at the site level, which has weakened site capacity as new staff require additional training on stock management. The DSF is aware of these challenges, and LMS/Haiti is supporting the sub-committee for commodity security to develop a strategy to address these issues. The decrease from quarter three can also be attributed to the disruptions in LMS/Haiti distributions, which were on hold from mid-July to mid-August. Staff were preparing for the move of FP commodities to the USAID-identified warehouse, which was then delayed by USAID. As a result, several sites that received commodities at the beginning of quarter three reported stock outs.
1.C Percentage of discrepancy between stock record balance (bin card) compared to physical inventory by product	7%	2%	8%	0.3%	1.4%	1.4%	Project staff IMAT/ LIAT/LSAT facility survey	See comment on staff turnovers in 1.B
1.D Percentage of USG sites with between 1.5 month (minimal stock)	100%	88%	83%	82%	49%	49%	Project staff IMAT/ LIAT/LSAT facility	See comment on staff turnovers in 1.B

¹ The year four result could represent a total of results from all quarters or the result at the end of the year, depending on the nature of the indicator.

Performance Indicators	PY4 Targets	Result Q I	Result Q II	Result Q III	Result Q IV	Result PY4 ¹	Method of Collection	Explanation if year target not met
and 4.5 months (fully stocked) on all products							survey	
1.E Percentage of products in stock between 6 months (minimal stock) and 12 months (fully stocked) on all products at the central warehouse	100%	100%	100%	86%	100%	100%	Project staff IMAT/ LIAT/LSAT facility survey	
1.F Percentage of accuracy between forecasts for the past six months and actual products and consumption data for the same six-month period	85%	NA ²	NA	NA	77%	77%	Project staff and sub-contractors	Workplan was approved on March 20, 2013, and LMS/Haiti staff are now implementing the activities to achieve indicator.
1.G Percentage of USG sites that keep accurate logistics data for inventory management with a percentage of error of 10% or less	100%	61%	61%	62%	59%	59%	Project staff IMAT/ LIAT/LSAT facility survey Site's monthly consumption report	See 1.B comment
1.H Percentage of USG sites that complete and submit accurate and timely LMIS reports for the most recent reporting period	40% ³	11%	41%	51%	53%	53%	Project staff and sub-contractors IMAT/ LIAT/LSAT facility survey	
1.I Percentage of USG sites with staff that have obtained a family planning legislative and policy requirements course certificate	100%	NA	NA	99%	100%	100%	Project staff	

² NA results correspond to activities that were on hold in the first quarter pending PY4 workplan approval. In the second quarter, activity implementation was launched following workplan approval on March 24, 2013, and results will be available in the next reporting period.

³ This result is measured based on submission of three accurate and timely LMIS reports during the reporting period.

Performance Indicators	PY4 Targets	Result Q I	Result Q II	Result Q III	Result Q IV	Result PY4¹	Method of Collection	Explanation if year target not met
1.J Percentage of USG sites with a written family planning legislative and policy requirements compliance plan (joint workplan-SDSH-LMS)	100%	NA	NA	99%	100%	100%	Project staff	
1.K Mean duration of stock out by commodity	6 days	0.16 day	0.42 day	0.4 day	1.4 day	1.4 day	Project Staff IMAT/ LIAT/LSAT facility survey	
1.L Percentage of health facilities that received their order(s) in full and on time in the previous 12 months	85%	94%	94%	95%	85%	85%	Project staff	
1.M Percentage of quantities of each product lost per total quantities procured for use in the previous 12 months at the central warehouse	3%	0%	0%	0%	0%	0%	Project staff	
1.N Percentage of non-USG public sector sites with a written family planning legislative and policy requirements compliance plan	100%	NA	NA	87%	88%	88%	Project staff	Progress towards the achievement of this indicator was hindered due to the delayed approval of the LMS/Haiti workplan.
1.O Percentage of non-USG public sector sites with staff that have obtained a family planning legislative and policy requirements certificate	100%	NA	NA	87%	87%	87%	Project staff	LMS/Haiti planned to conduct trainings on USG policy and legislative requirements for family planning in all 10 departments; however, the delay in obtaining approval of the LMS/Haiti workplan limited the time that the team had to conduct the trainings to 3 months.
1.P (PEPFAR indicator H2.3.D) Number of health care	310	NA	NA	86	170	256	Project staff	

Performance Indicators	PY4 Targets	Result Q I	Result Q II	Result Q III	Result Q IV	Result PY4 ¹	Method of Collection	Explanation if year target not met
workers who successfully completed an in-service training program								
Intermediate Result 2: Strengthened MOH governance in pharmaceutical management and supply chain system								
Sub IR2: Capacity of the MSPP's DPM and DSF Directorates to manage commodity logistics in order to facilitate the delivery of quality family planning and other health services at the major public sector hospitals is strengthened								
2.A Number of operational units (MSPP) receiving institutional capacity building support	2	2	2	2	2	2	Project staff	
2.B (PEPFAR indicator P8.4.D) Number of targeted condom service outlets	313	296	296	273	273	273	Project staff	More than 30 USG sites closed during the year due to the closure of the Family Health International Community Health and Aids Mitigation Project (FHI-CHAMP)
2.C Number of departmental supply warehouses ("dépôts périphériques") that have a functioning commodity logistics system	10	10	10	10	10	10	Project staff	
2.D Percentage of health facilities with tracer medicines and commodities ⁴ in stock on day of visit and in last three months in non-USG-supported sites	100% ⁵						Project staff LIAT/LSAT facility survey	
2.E Percentage of health facilities that submitted stock management reports on time for the previous 12 months	20%						Project staff	
2.F Percentage of facilities that	0%						Project staff IMAT/	

⁴ The final list of tracer medicines and health commodities to be distributed and reported on by LMS will be discussed and decided upon by the MSPP.

⁵ The result for indicators 2.D, E, F, and G are related to the unique commodity system and are not yet available.

Performance Indicators	PY4 Targets	Result Q I	Result Q II	Result Q III	Result Q IV	Result PY4 ¹	Method of Collection	Explanation if year target not met
had a stock out of a particular product during a defined period							LIAT/LSAT facility survey	
2.G Ratio of the quantities of contraceptives procured in the previous 12 months to the distribution in the same period ⁶	0.9						Project staff	
2.H Number of monitoring visits conducted in the departments by the MSPP with support from LMS	20 ⁷	NA	NA	7	14	21	Project staff	

⁶ This is an MSPP indicator; LMS/Haiti is not responsible for procurement.

⁷ This number refers to the number of the facilities visited.

ANNEX II: QUARTERLY TRAVEL PLAN

Traveler(s)	Itinerary	Dates	Purpose
Marie-Claude Rivière	Port-au-Prince/Boston/Port-au-Prince	TBD: 7 days in November	Capacity building in communications and training
Jeanne Evans	Boston/ Port-au-Prince/Boston	TBD: 7 days in November/December 2013	Project management and communications support
Christelle Celestin	Boston/ Port-au-Prince/Boston	November 18 – December 23, 2013	Financial management technical support



SUCCESS STORY

Improving Family Planning Commodity Management in Dity

Although the demand for family planning services was high in Dity, the local health facility struggled to meet community needs.



Photo: Courtesy of MSH

Nurse Odila Jeune Gens, hard at work in the Dity health center.

“The support of LMS/Haiti has been an enormous relief. We never have to turn anyone away due to shortages.”

-- Nurse Odila Jeune Gens

Located in the remote highlands of Haiti’s northwest region of Port-de-Paix, the Dity health center has not always been able to provide adequate family planning services to women in the 21 surrounding communities, despite the obvious need. Maternal and infant mortality is high in the region due to the high number of births, short intervals between pregnancies, and the lack of skilled birth attendants.

Nurse Odila Jeune Gens, responsible for family planning services at the Dity health center since 2007, describes the facility’s commodity management when she began working there as very poor. “We waited until the stock was empty before buying new commodities because we would have to go by foot to the pharmacy or commodity dispensers to buy them,” she says. “Also, staff only bought and distributed commodities. We did not know how to produce monthly reports or use stock management tools.” As a result, “patients would come to the center for family planning commodities, but there were none available.”

In 2008, the USAID-funded Leadership, Management and Sustainability Project in Haiti (LMS/Haiti) began supporting the Haitian Ministry of Public Health and Population to ensure the regular availability and effective management of family planning commodities. Since the time of the first LMS/Haiti distribution of these products in 2008, the health center has not had any stock-outs. In 2011, Nurse Odila participated in a LMS/Haiti-sponsored training on commodity logistics and management and U.S. family planning regulations.

“The support of LMS/Haiti has been an enormous relief,” Nurse Odila says. “We are now in the position to submit reports of our consumption so we can anticipate shortages and make appropriate preparations to ensure that the people of Dity always have access to family planning methods. All of our patients have, without any problems, access to all types of family planning methods. We never have to turn anyone away due to shortages.”

LMS/Haiti distributes family planning commodities to Dity on a quarterly basis. Between October 2012 and July 2013, LMS/Haiti delivered an additional 24,000 condoms, 2,400 vials of Depo-Provera, and 180 cycles of Microlut to the health center. In that same time period, the facility distributed 40,800 condoms, 1,965 units of Depo-Provera, and 140 cycles of Microlut.