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**Rule of Law Institutional  
Strengthening Program (ROLISP)**

# **ELECTRONIC STATISTICAL REPORTING MODULE DATA ANALYSIS**

**Rule of Law Institutional Strengthening Program (ROLISP)**

**USAID Contract No. AID-117-C-12-00002**

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## **A. BACKGROUND**

The Electronic Statistical Reporting Module (ESRM) is part of the Moldovan judiciary information system. It was developed at the end of 2011 by the USAID Moldova Rapid Governance Support Program (MRGSP). An electronic statistical reporting is required to improve the quality and efficiency of collecting statistics and of statistical data storage. Currently, the chancellery staff in each court fills-in by hand the statistical report forms and sends them quarterly to the Judicial Statistical Service within the Department of Judicial Administration (DJA) subordinated to the Ministry of Justice (MJ). The Judicial Statistical Service then verifies the correctness of each form data and manually consolidates every statistical report form into country-wide consolidated statistical reports. Given the high workload related to completion of statistical report forms, court chancellery offices are closed to citizens up to one week, depending on the size of the court. Thus, application of information technology to build an online reporting statistical system is an urgent requirement of the judiciary statistical system, as it overcomes the current limitation of the system and helps raise the quality of statistical work and, at the same time, improve the capacity and efficiency of human resources in the system.

In 2011 the Superior Council of Magistracy (SCM) established a working group to develop electronic statistical report forms. Members of the working group were representatives of the SCM, DJA, courts, and MRGSP. The ESRM was developed for first instance courts and courts of appeals. The list of statistical reports approved by the working group and generated by the ESRM is presented in Section C. The electronic statistical reports are mostly based on the paper statistical forms. However, the ESRM also generates additional statistical information as considered necessary by the working group members.

In 2012 the USAID Rule of Law Institutional Strengthening Program (ROLISP), under *Objective 1: Enhance the effectiveness, transparency and accountability of the Moldovan judiciary through strengthening the capacity of the SCM and the DJA*, took over the activities related to further development and improvement of the ESRM.

In December 2013, ROLISP conducted a preliminary testing of the ESRM. ROLISP sent the testing results (Annex 1) to the MJ and Center for Special Telecommunications (CST) to eliminate the detected errors and inconsistencies. No actions had been undertaken since then, therefore, the statements made in that report are still valid.

In March 2013, ROLISP conducted a second testing based on the comparison of the data contained in the electronic statistical reports and reports filled-in manually by court chancellery staff. The purpose of the statistical data comparative analysis was to identify the difference, if any, between the two methods of data collection and determine the reasons for the difference through a further detailed analysis of the ESRM code and its adjustment to the manually collected statistical report forms. The results of the statistical data comparative analysis will be used for either full implementation and use or further improvement of the ESRM.

## **B. METHODOLOGY**

In March 2013 ROLISP selected 4 courts to test the ESRM and to identify any possible errors and inconsistencies. The selected courts were Glodeni District Court, Nisporeni District Court, Rezina

District Court, and Balti Court of Appeals. In cooperation with SCM, ROLISP obtained from these courts the manually collected statistical data for the period of January 1, 2012 – December 21, 2012. At the same time, ROLISP generated in the ESRM the same electronic reports and compared the data received from the courts with the electronically generated information.

However, beside the statistical data that could be compared with the manual data, ESRM also includes twelve general reports. The information contained in these reports is not being currently collected manually. Therefore, ROLISP did not consider these reports for comparison. The testing results for general reports are described in Annex 1.

### ***C. LIST OF STATISTICAL REPORTS GENERATED IN ESRM FOR DISTRICT COURTS AND COURTS OF APPEALS***

#### ***District Courts:***

<b>No.</b>	<b>Name of Statistical Report</b>	<b>Document Name in Excel</b>
<b><i>Civil cases</i></b>		
1.	Statistical report on the activity of first instance courts related to hearing civil cases	001_civil121.02.2013 10_56_41
2.	Statistical report on administrative review cases according to the Law on Administrative Review No. 793-XIV of February 10, 2000	002_Civil221.02.2013 10_59_23
3.	Statistical report on simplified procedure cases	003_Civil321.02.2013 11_01_02
4.	Statistical report on revision of civil judgments	004_Civil421.02.2013 11_01_58
5.	Statistical report on requests related to enforcement of civil judgments	005_Civil521.02.2013 11_03_05
6.	Statistical report on complaint security measures	Error
<b><i>Criminal cases</i></b>		
7.	Statistical report on hearing criminal cases initiated in regard to individuals	007_Criminal121.02.2013 11_05_34
8.	Statistical report on hearing criminal cases initiated in regard to legal entities	008_Criminal221.02.2013 11_06_47
9.	Statistical report on motions to issue arrest warrants	009_Criminal321.02.2013 11_12_16
10.	Statistical report on motions to extend the arrest term	010_Criminal421.02.2013 11_13_09
11.	Statistical report on motions to authorize criminal investigative measures	011_Criminal521.02.2013 11_14_23
12.	Statistical report on complaints against the actions of the criminal investigative body	012_Criminal621.02.2013 11_15_32
13.	Statistical report on revision of sentences	013_Criminal721.02.2013 11_17_23
14.	Statistical report on the number of convicted individuals	014_Criminal821.02.2013 11_18_24
15.	Statistical report on the punishments and other measures applied to individuals	015_Criminal921.02.2013 11_20_03
16.	Statistical report on the number of persons in whose regard motions on punishment enforcement were filed	016_Criminal1021.02.2013 11_25_26
17.	Statistical report on convicted legal entities	017_Criminal1121.02.2013 11_26_27
<b><i>Contraventional cases</i></b>		
18.	Statistical report on contraventional cases initiated in regard of individuals	018_Contraventional121.02.2013 11_36_27
19.	Statistical report on contraventional cases initiated in regard of	019_Contraventional221.02.2013 11_44_12

	legal entities	
20.	Statistical report on sanctions applied to individuals	020_Contraventional321.02.2013 11_45_19
21.	Statistical report on appeals filed with the court in line with art. 448 of the Code for Contraventions	021_Contraventional421.02.2013 11_46_25
22.	Statistical report on revision of contraventional judgments	022_Contraventional621.02.2013 11_48_01

### ***Courts of Appeals:***

<b>No.</b>	<b>Name of Statistical Report</b>	<b>Document Name in Excel</b>
<b><i>Cases heard under first instance proceeding</i></b>		
1.	Statistical report on the activity of first instance courts related to hearing civil cases	001_AppealSimpleCivil119.02.2013 10_35_53.xls
2.	Statistical report on administrative review cases according to the Law on Administrative Review No. 793-XIV of February 10, 2000	002_AppealSimpleCivil219.02.2013 10_38_23.xls
3.	Statistical report on simplified procedure cases	Error
4.	Statistical report on revision of civil judgments	004_AppealSimpleCivil419.02.2013 10_45_26.xls
5.	Statistical report on requests related to enforcement of civil judgments	005_AppealSimpleCivil519.02.2013 10_48_14.xls
<b><i>Civil cases heard under appeals/cassation proceeding</i></b>		
6.	Statistical report on civil cases heard under the appeals proceeding. A. Progress of cases hearing	006_AppealCivil119.02.2013 10_52_39.xls
7.	Statistical report on civil cases heard under the appeals proceeding. B. Results of hearing appeals requests	007_AppealCivil219.02.2013 11_04_11.xls
8.	Statistical report on civil cases heard under the cassation proceeding. A. Progress of cases hearing	008_AppealCivil319.02.2013 11_14_55.xls
9.	Statistical report on civil cases heard under the cassation proceeding. B. Results of hearing cassation requests	009_AppealCivil419.02.2013 11_25_34.xls
10.	Statistical report on civil cases heard under the cassation proceeding. C. Cassations filed against court rulings	010_AppealCivil519.02.2013 11_31_17.xls
11.	Statistical report on administrative review cases heard under the cassation proceeding. A. Progress of cases hearing	011_AppealCivil619.02.2013 11_34_07.xls
12.	Statistical report on administrative review cases heard under the cassation proceeding B. Results of hearing cassation requests	012_AppealCivil719.02.2013 11_37_17.xls
13.	Statistical report on administrative review cases heard under the cassation proceeding C. Cassations filed against court rulings	013_AppealCivil819.02.2013 11_39_33.xls
<b><i>Criminal cases heard under the first instance proceeding</i></b>		
14.	Statistical report on hearing criminal cases initiated in regard to individuals	014_AppealSimpleCriminal119.02.2013 12_47_36.xls
15.	Statistical report on revision of sentences	015_AppealSimpleCriminal719.02.2013 13_02_33.xls
16.	Statistical report on the number of convicted individuals	016_AppealSimpleCriminal819.02.2013 13_05_47.xls
17.	Statistical report on the punishments and other measures applied to individuals	017_AppealSimpleCriminal919.02.2013 13_10_32.xls
<b><i>Criminal cases heard under appeals/cassation proceeding</i></b>		
18.	Statistical report on criminal cases heard under the appeals proceeding. A. Progress of cases hearing	018_AppealCriminal119.02.2013 13_19_42.xls
19.	Statistical report on criminal cases heard under the appeals	019_AppealCriminal219.02.2013

	proceeding. B. Results of hearing appeals requests	14_46_17.xls
20.	Statistical report on criminal cases heard under the cassation proceeding. A. Progress of cases hearing	020_AppealCriminal319.02.2013 14_51_43.xls
21.	Statistical report on criminal cases heard under the cassation proceeding. B. Results of hearing cassation requests	Error
22.	Statistical report on criminal cases heard under the cassation proceeding. C. Cassations filed against court rulings	022_AppealCriminal519.02.2013 17_06_43.xls
23.	Statistical report on cassations filed against the rulings of the investigative judge	023_AppealCriminal619.02.2013 17_09_58.xls
<b>Contraventional cases</b>		
24.	Statistical report on cassations against contraventional decisions. A. Progress of cases hearing	024_AppealContraventional119.02.2013 17_11_30.xls
25.	Statistical report on cassations against contraventional decisions. B. Results of hearing cassation requests	025_AppealContraventional219.02.2013 17_13_48.xls
26.	Statistical report on revision of contraventional decisions	026_AppealSimpleContraventional619.02.2 013_17_17_26.xls

**General reports:**

No.	Name of Statistical Report	Document Name in Excel
1.	General timeframes to examine cases	01
2.	Frequency of postponement reasons	02
3.	Frequency of suspension reasons	03
4.	Statistical report on state fee (civil cases)	04
5.	Statistics of recusals and self-recusals	05
6.	Legal assistance guaranteed by the state	06
7.	Trial language	07
8.	Number of judgments posted on the website	Error
9.	Conflicts of jurisdictional competence	09
10.	Dynamics of ICMS upgrade	10
11.	Statistics on cases assignment	
12.	Report on frequency of changing the assignment configuration	12

**D. ELECTRONIC STATISTICAL REPORTS DATA COMPARISON WITH MANUAL DATA**

**DISTRICT COURTS**

**1.1. Glodeni District Court**

**Report G-1**

**STATISTICAL REPORT**  
**on the activity of first instance courts related to hearing civil cases**

Court: Glodeni District Court  
 Reporting period: 01.01.2012 - 31.12.2012  
 Date electronic statistical report generated: 2/21/2013

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Number of civil cases filed during the reporting period	Civil cases closed during the reporting period								Cases heard in closed hearings
					Cases closed during the reporting period	Refusal to accept the complaint/returning the complaint	Dismissed complaints	Complaint accepted	Complaint rejected	Trial terminated	Cases transferred by competence	Other judgments	
1	Total in electronic statistical report form (including economic cases)	16	44	666	922	6	46	579	33	53	7	72	1471
2	Total in paper statistical report form (including economic cases)	128	59	735	804	0	86	606	0	0	7	0	0
3	<b>Difference</b>	<b>112</b>	<b>15</b>	<b>69</b>	<b>118</b>	<b>6</b>	<b>40</b>	<b>27</b>	<b>33</b>	<b>53</b>	<b>0</b>	<b>72</b>	<b>1471</b>

**Report G-2**

**STATISTICAL REPORT**

on administrative review cases according to the Law on Administrative Review No. 793-XIV of February 10, 2000

**Court:** Glodeni District Court

**Reporting period:** 01.01.2012 - 31.12.2012

**Date electronic statistical report generated:** 2/21/2013

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Number of cases filed during the reporting period	Refusal to accept the complaint/ returning the complaint	Complaints accepted for trial	Cases closed during the reporting period						Damage (in MDL)	
							Cases closed and judgment issued	Complaint accepted	Proceedings terminated	Complaints dismissed	Cases transferred by competence	Total closed	Material	Moral
1	Total in electronic statistical report form	0	1	15	0	15	11	10	3	1	0	15	0	0
2	Total in paper statistical report form	6	6	23	2	27	11	9	6	3	3	23	0	0
3	Difference	6	5	8	2	12	0	1	3	2	3	8	0	0

**Report G-3**

**STATISTICAL REPORT**

on simplified procedure cases

**Court:**

Glodeni District Court

Reporting period:

01.01.2012 - 31.12.2012

Date electronic statistical report generated:

2/21/2013

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Requests filed during the reporting period	Refusal to accept the request, returning the request	Requests heard during the reporting period	Cancelled court judgments issued in line with the simplified procedure during the reporting period
1	Total in electronic statistical report form	0	0	128	1	131	0
2	Total in paper statistical report form	0	0	158	3	155	51
3	Difference	0	0	30	2	124	51

The remaining 19 electronic statistical report forms do not contain any data either due to a data transmission error or to no data being entered by court staff or generate error when being opened.

## 1.2. Nisporeni District Court

### Report N-1

#### STATISTICAL REPORT

on the activity of first instance courts related to hearing civil cases

Court: Nisporeni District Court

Reporting period: 01.01.2012 - 31.12.2012

Date electronic statistical report generated: 2/21/2013

No.		Pending cases at the	Pending cases at the	Number of civil cases	Civil cases closed during the reporting period	Cases heard in
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		beginning of the reporting period	end of the reporting period	filed during the reporting period	Cases closed during the reporting period	Refusal to accept the complaint/returning the complaint	Dismissed complaints	Complaint accepted	Complaint rejected	Trial terminated	Cases transferred by competence	Other judgments	closed hearings Cases closed during the reporting period
1	Total in electronic statistical report form	52	123	546	589	17	72	363	21	47	7	26	1494
2	Total in paper statistical report form	118	117	663	664	0	104	0	0	53	19	0	0
3	Difference	66	6	117	75	17	32	363	21	6	12	26	1494

## Report N-2

### STATISTICAL REPORT

on administrative review cases according to the Law on Administrative Review No. 793-XIV of February 10, 2000

Court: Nisporeni District Court

Reporting period: 01.01.2012 - 31.12.2012

Date electronic statistical report generated: 2/21/2013

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Number of cases filed during the reporting period	Refusal to accept the complaint/returning the complaint	Complaints accepted for trial	Cases closed during the reporting period						Damage (in MDL)	
							Cases closed and judgment issued	Complaint accepted	Proceedings terminated	Complaints dismissed	Cases transferred by competence	Total closed	Material	Moral
1	Total in electronic statistical report form	6	12	54	0	54	16	17	11	7	1	51	0	0

2	Total in paper statistical report form	5	17	74	0	62	35	20	18	6	3	6	0	0
3	Difference	1	5	20	0	8	19	3	7	1	2	45	0	0

### Report N-3

#### STATISTICAL REPORT on simplified procedure cases

Court: Nisporeni District Court

Reporting period: 01.01.2012 - 31.12.2012

Date electronic statistical report generated: 2/21/2013

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Requests filed during the reporting period	Refusal to accept the request, returning the request	Requests heard during the reporting period	Cancelled court judgments issued in line with the simplified procedure during the reporting period
1	Total in electronic statistical report form	13	13	94	5	100	2
2	Total in paper statistical report form	0	0	183	9	176	7
3	Difference	13	13	89	4	76	5

### Report N-4

#### STATISTICAL REPORT on revision of civil judgments

Court: Nisporeni District Court

Reporting period: 01.01.2012 - 31.12.2012

Date electronic statistical report generated: 2/21/2013

No.		Pending requests at the beginning of the reporting period	Pending requests at the end of the reporting period	Requests filed during the reporting period	Filed by			Requests examined	Result	
					Parties and other trial participants	Persons who did not take part in the trial	Prosecutor General		Requests rejected as unacceptable	Requests accepted
1	Total in electronic statistical report form	0	0	2	0	0	0	1	1	0
2	Total in paper statistical report form	0	0	3	3	0	0	3	3	0
3	Difference	0	0	1	3	0	0	2	2	0

The remaining 18 electronic statistical report forms do not contain any data either due to a data transmission error or to no data being entered by court staff or generate error when being opened.

### 1.3. Rezina District Court

#### Report R-1

**STATISTICAL REPORT**  
on the activity of first instance courts related to hearing civil cases

Court: Rezina District Court

Reporting period: 01.01.2012 - 31.12.2012

Date electronic statistical report generated: 2/21/2013

No.	Pending cases at	Pending cases at	Number of civil	Civil cases closed during the reporting period	Cases heard in
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		the beginning of the reporting period	the end of the reporting period	cases filed during the reporting period	Cases closed during the reporting period	Refusal to accept the complaint/returning the complaint	Dismissed complaints	Complaint accepted	Complaint rejected	Trial terminated	Cases transferred by competence	Other judgments	closed hearings
1	Total in electronic statistical report form	88	131	1058	1011	84	0	0	0	0	0	0	0
2	Total in paper statistical report form	58	86	983	939	0	128	717	0	58	0	0	0
3	Difference	30	45	75	72	84	128	717	0	58	0	0	0

## Report R-2

### STATISTICAL REPORT

on administrative review cases according to the Law on Administrative Review No. 793-XIV of February 10, 2000

Court: Rezina District Court  
Reporting period: 01.01.2012 - 31.12.2012  
Date electronic statistical report generated: 2/21/2013

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Number of cases filed during the reporting period	Refusal to accept the complaint /returning the complaint	Complaints accepted for trial	Cases closed during the reporting period					Damage (in MDL)		
							Cases closed and judgment issued	Complaint accepted	Proceedings terminated	Complaints dismissed	Cases transferred by competence	Total closed	Material	Moral
1	Total in electronic statistical report	3	6	30	8	21	0	0	0	0	0	26	0	0

	form													
2	Total in paper statistical report form	6	10	43	10	33	22	17	3	2	1	28	0	0
3	Difference	3	4	13	18	12	22	17	3	2	1	2	0	0

**Report R-3**

**STATISTICAL REPORT  
on simplified procedure cases**

**Court:** Rezina District Court  
**Reporting period:** 01.01.2012 - 31.12.2012  
**Date electronic statistical report generated:** 2/21/2013

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Requests filed during the reporting period	Refusal to accept the request, returning the request	Requests heard during the reporting period	Cancelled court judgments issued in line with the simplified procedure during the reporting period
1	Total in electronic statistical report form	0	0	168	7	169	0
2	Total in paper statistical report form	0	0	226	8	217	3
3	Difference	0	0	58	1	48	3

**Report R-4**

**STATISTICAL REPORT**  
On enforcement of civil judgments

**Court:** Rezina District Court  
**Reporting period:** 01.01.2012 - 31.12.2012  
**Date electronic statistical report generated:** 2/21/2013

No.		Pending requests at the beginning of the reporting period	Pending requests at the end of the reporting period	Requests filed during the reporting period	Examined					
					Total	Including				
						Rejected	Accepted	Terminated	Dismissed	Transferred by competence
1	Total in electronic statistical report form	0	0	1	0	0	0	0	0	0
2	Total in paper statistical report form	0	0	118	114	2	110	3	2	0
3	Difference	0	0	117	114	2	110	3	2	0

**Report R-5**

**STATISTICAL REPORT**  
On motions to issue arrest warrants

**Court:** Rezina District Court  
**Reporting period:** 01.01.2012 - 31.12.2012  
**Date electronic statistical report generated:** 2/21/2013

No.		Total motions filed during the reporting period	Including repeated motions	Examined motions		Including repeated motions	
				Accepted	Rejected	Accepted	Rejected

1	Total in electronic statistical report form	23	0	0	0	0	0
2	Total in paper statistical report form	29	0	28	1	0	0
3	Difference	6	0	28	1	0	0

### Report R-6

#### STATISTICAL REPORT

On motions to authorize criminal investigation measures, operative investigation measures or procedural constraint measures (art. 300-306 CPC)

Court: Rezina District Court  
Reporting period: 01.01.2012 - 31.12.2012  
Date electronic statistical report generated: 2/21/2013

No.		Received	Examined	Result		Appealed	
				Accepted	Rejected	Accepted	Rejected
1	Total in electronic statistical report form	272	271	0	0	0	0
2	Total in paper statistical report form	299	299	287	12	0	0
3	Difference	27	28	287	12	0	0

### Report R-7

#### STATISTICAL REPORT

On complaints against the actions of the criminal investigative and operative investigative bodies (art.313 CPC)

Court: Rezina District Court  
Reporting period: 01.01.2012 - 31.12.2012

Date electronic statistical report generated:

2/21/2013

No.		Pending complaints at the beginning of the reporting period	Pending complaints at the end of the reporting period	Complaints filed during the reporting period	Received from				Examined complaints	Result	
					Suspect (accused)	Attorney	Injured party	Other persons		Accepted	Rejected
1	Total in electronic statistical report form	0	0	11	0	0	0	0	11	0	0
2	Total in paper statistical report form	0	0	11	3	5	3	0	11	7	4
3	Difference	0	0	0	3	5	3	0	0	7	4

The remaining 15 electronic statistical report forms do not contain any data either due to a data transmission error or to no data being entered by court staff or generated error when being opened.

#### 1.4. Balti Court of Appeals

##### *Report BCA-1*

#### STATISTICAL REPORT

on the activity of first instance courts related to hearing civil cases

Court: Balti Court of Appeals

Reporting period: 01.01.2012 - 31.12.2012

Date electronic statistical report generated:

2/19/2013

No.	Pending cases at	Pending cases at	Number of civil	Civil cases closed during the reporting period	Cases heard in
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		the beginning of the reporting period	the end of the reporting period	cases filed during the reporting period	Cases closed during the reporting period	Refusal to accept the complaint/returning the complaint	Dismissed complaints	Complaint accepted	Complaint rejected	Trial terminated	Cases transferred by competence	Other judgments	closed hearings
1	Total in electronic statistical report form	15	181	474	350	72	22	93	64	10	8	55	645
2	Total in paper statistical report form	25	150	265	128	12	0	29	0	3	20	0	0
3	Difference	10	31	209	222	60	22	64	64	7	12	55	645

## Report BCA-2

### STATISTICAL REPORT

on administrative review cases according to the Law on Administrative Review No. 793-XIV of February 10, 2000

Court: Balți Court of Appeals  
Reporting period: 01.01.2012 - 31.12.2012  
Date electronic statistical report generated: 2/19/2013

Nr. d/o		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Number of cases filed during the reporting period	Refusal to accept the complaint/returning the complaint	Complaints accepted for trial	Cases closed during the reporting period					Damage (in MDL)		
							Cases closed and judgment issued	Complaint accepted	Proceedings terminated	Complaints dismissed	Cases transferred by competence	Total closed	Material	Moral
1	Total in electronic	6	33	213	39	173	81	49	5	17	3	229	0	0

	statistical report form													
2	Total in paper statistical report form	46	28	217	41	176	135	70	8	27	24	194	0	0
3	<b>Difference</b>	<b>40</b>	<b>5</b>	<b>4</b>	<b>2</b>	<b>3</b>	<b>54</b>	<b>21</b>	<b>3</b>	<b>10</b>	<b>21</b>	<b>35</b>	<b>0</b>	<b>0</b>

### Report BCA-3

**STATISTICAL REPORT**  
on revision of civil judgments

Court: **Bağcı Court of Appeals**

Reporting period: **01.01.2012 - 31.12.2012**

Date electronic statistical report generated: **2/19/2013**

No.		Pending requests at the beginning of the reporting period	Pending requests at the end of the reporting period	Requests filed during the reporting period	Filed by			Requests examined	Result	
					Parties and other trial participants	Persons who did not take part in the trial	Prosecutor General		Requests rejected as unacceptable	Requests accepted
1	Total in electronic statistical report form	2	8	48	13	3	0	47	32	5
2	Total in paper statistical report form	3	16	52	42	10	0	36	31	5
3	<b>Difference</b>	<b>1</b>	<b>8</b>	<b>4</b>	<b>29</b>	<b>7</b>	<b>0</b>	<b>11</b>	<b>1</b>	<b>0</b>

### Report BCA-4

**STATISTICAL REPORT**  
On cases heard under the appeals proceeding

**A. Progress of cases hearing**

**Court:** Balti Court of Appeals  
**Reporting period:** 01.01.2012 - 31.12.2012  
**Date electronic statistical report generated:** 2/19/2013

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Cases filed during the reporting period	Number of cases where the appeal requests were withdrawn	Number of cases where the appeal requests were returned	Cases heard during the reporting period	Cases heard in closed hearings
1	Total in electronic statistical report form	35	428	1890	0	328	1712	2121
2	Total in paper statistical report form	509	671	1931	12	360	1378	0
3	Difference	474	243	41	12	32	334	2121

**Report BCA-5**

**STATISTICAL REPORT**

On cases heard under the appeals proceeding

**B. Result of hearing appeals requests**

**Court:** Balti Court of Appeals  
**Reporting period:** 01.01.2012 - 31.12.2012  
**Date electronic statistical report generated:** 2/19/2013

No.		Appeal rejected and first instance court judgment maintained	Appeals accepted and first instance court judgment maintained	Appeal accepted and first instance judgment fully or partially cancelled	Including						Total	
					New judgment issued	Trial terminated	Case dismissed	Case returned for rehearing	Reason			
									Case heard in absence of the party that was not legally summoned	Lack of competence		Case heard without examining the merits of the case

1	Total in electronic statistical report form	535	52	647	252	355	31	10	0	0	0	982
2	Total in paper statistical report form	593	54	745	310	19	23	393	79	36	278	1392
3	Difference	58	2	98	58	336	8	383	79	36	278	410

### Report BCA-6

STATISTICAL REPORT							
On cases heard under cassation proceeding							
A. Progress of cases hearing							
Court:		Balti Court of Appeals					
Reporting period:		01.01.2012 - 31.12.2012					
Date electronic statistical report generated:		2/19/2013					
No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Cases filed during the reporting period	Number of cases where the cassation requests were withdrawn	Number of cases where the cassation requests were returned	Cases closed during the reporting period
1	Total in electronic statistical report form	6	49	847	0	72	889
2	Total in paper statistical report form	124	140	935	11	97	811
3	Difference	118	91	88	11	25	78

### Report BCA-7

STATISTICAL REPORT  
On cases heard under cassation proceeding

B. Result of hearing cassation requests

**Court:** Balti Court of Appeals

**Reporting period:** 01.01.2012 - 31.12.2012

**Date electronic statistical report generated:** 2/19/2013

No.		Cassation rejected and first instance judgment maintained	Cassation accepted and first instance court judgment changed	Cassation accepted and first instance court judgment cancelled	Including								Total
					New judgment issued	Case examined	Trial terminated	Case dismissed	Case returned for rehearing	Including			
										Case heard in absence of the party that was not legally summoned	Lack of competence	Case heard without examining the merits of the case	
1	Total in electronic statistical report form	114	3	108	33	1	1	3	70	0	0	0	173
2	Total in paper statistical report form	0	0	0	0	0	0	0	0	0	0	0	0
3	<b>Difference</b>	<b>114</b>	<b>3</b>	<b>108</b>	<b>33</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>70</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>173</b>

**Report BCA-8**

**STATISTICAL REPORT**

On cases heard under cassation proceeding

**C. Cassations filed against court rulings**

**Court:** Balti Court of Appeals

**Reporting period:** 01.01.2012 - 31.12.2012

**Date electronic statistical report generated:** 2/19/2013

No.		Cassation rejected and ruling maintained	Cassation accepted and ruling cancelled	Including	
				Case returned for rehearing	Case solved on its merits
1	Total in electronic statistical report form	244	294	188	106
2	Total in paper statistical report form	322	357	0	0

3	Difference	78	63	188	108
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### Report BCA-9

#### STATISTICAL REPORT

On hearing administrative review cases under cassation proceeding

##### A. Progress of cases hearing

Court: Balti Court of Appeals

Reporting period: 01.01.2012 - 31.12.2012

Date electronic statistical report generated: 2/19/2013

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Cases filed during the reporting period	Number of cases where the cassation requests were withdrawn	Number of cases where the cassation requests were returned	Cases closed during the reporting period
1	Total in electronic statistical report form	2	28	186	0	12	194
2	Total in paper statistical report form	44	53	196	7	15	166
3	Difference	42	25	10	7	3	28

### Report BCA-10

#### STATISTICAL REPORT

On hearing administrative review cases under cassation proceeding

##### B. Results of hearing cases

Court: Balti Court of Appeals

Reporting period: 01.01.2012 - 31.12.2012

Date electronic statistical report generated: 2/19/2013

No.		Cassation	Cassation	Cassation	Including	Total
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		rejected and first instance court judgment maintained	accepted and first instance judgment changed	accepted and first instance judgment cancelled	New judgment issued	Case heard	Trial terminated	Case dismissed	Case returned for rehearing	Including			
										Case heard in absence of the party that was not legally summoned	Lack of competence	Case heard without examining the merits of the case	
1	Total in electronic statistical report form	68	1	92	41	1	6	3	41	0	0	0	4
2	Total in paper statistical report form	63	0	103	39	0	5	5	54	0	0	54	166
3	Difference	5	1	11	2	1	1	2	13	0	0	54	162

### Report BCA-11

STATISTICAL REPORT						
On hearing administrative review cases under cassation proceeding						
C. Cassations against court rulings						
Court:		Balti Court of Appeals				
Reporting period:		01.01.2012 - 31.12.2012				
Date electronic statistical report generated:		2/19/2013				
No.		Cassation rejected and ruling maintained	Cassation accepted and ruling cancelled	Including		
				Case returned for rehearing	Case solved on its merits	
1	Total in electronic statistical report form	0	4	3		1
2	Total in paper statistical report form	0	0	0		0
3	Difference	0	4	3		1

**Report BCA-12**

**STATISTICAL REPORT**

**On hearing criminal cases under appeals proceeding**

**A. Progress of cases hearing**

**Court:**

**Balti Court of Appeals**

**Reporting period:**

**01.01.2012 - 31.12.2012**

**Date electronic statistical report generated:**

**2/19/2013**

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Cases filed during the reporting period	Filed by					Appeal requests withdrawn	Cases solved	Cases heard in closed hearings
					Prosecutor	Convicts	Attorneys of defendants	Injured parties	Attorneys of injured parties			
1	Total in electronic statistical report form	46	334	764	144	117	47	10	0	0	567	1639
2	Total in paper statistical report form	106	201	500	249	230	0	21	0	0	398	39
3	<b>Difference</b>	<b>60</b>	<b>133</b>	<b>264</b>	<b>105</b>	<b>113</b>	<b>47</b>	<b>11</b>	<b>0</b>	<b>0</b>	<b>169</b>	<b>1600</b>

**Report BCA-13**

**STATISTICAL REPORT**

**On hearing criminal cases heard under appeals proceeding**

**B. Results of hearing appeals requests**

**Court:**

**Balti Court of Appeals**

**Reporting period:**

**01.01.2012 - 31.12.2012**

**Date electronic statistical report generated:**

**2/19/2013**

No.	Appeal	Appeal	Including	Partial	Including
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		rejected and judgment maintained	accepted and sentence cancelled	Defendant acquitted	Trial terminated	New judgments issued	Including					y cancelled	Related to certain facts	Related to civil complaint	Related to the type of prison
							Crime classification changed and punishment reduced	Crime classification not changed and punishment reduced	Crime classification changed and punishment not reduced	Severe punishment applied	Sentence cancelled				
1	Total in electronic statistical report form	285	216	107	4	54	3	7	0	20	31	2673	2916	3159	3402
2	Total in paper statistical report form	205	136	1	21	45	0	34	0	33	0	2	1	0	1
3	Difference	80	80	106	17	9	3	27	0	13	31	2671	2915	3159	3402

## Report BCA-14

### STATISTICAL REPORT

On hearing criminal cases under cassation proceeding

#### A. Progress of case

Court:

Balti Court of Appeals

Reporting period:

01.01.2012 - 31.12.2012

Date electronic statistical report generated:

2/19/2013

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Cases filed during the reporting period	Filed by					Cassation requests withdrawn	Cases solved during the reporting period
					Prosecutor	Convicts	Attorneys of convicts	Injured parties	Attorneys of injured parties		
1	Total in electronic statistical report form	8	56	683	90	167	22	19	7	0	692

2	Total in paper statistical report form	55	60	650	187	419	0	25	0	8	620
3	Difference	47	4	33	97	252	22	6	7	8	72

## Report BCA-15

### STATISTICAL REPORT

On hearing cassations against contraventional decisions

A. Progress of cases hearing

Court:

Balti Court of Appeals

Reporting period:

01.01.2012 - 31.12.2012

Date electronic statistical report generated:

2/19/2013

No.		Pending cases at the beginning of the reporting period	Pending cases at the end of the reporting period	Cases filed during the reporting period	Filed by						Cassation withdrawn	Transferred by competence
					Defendant	Representative of defendant	Stating agent	Injured party	Representative of injured party	Prosecutor		
1	Total in electronic statistical report form	3	20	510	124	8	93	37	1	12	0	0
2	Total in paper statistical report form	19	29	427	215	0	143	51	0	18	3	0
3	Difference	16	9	83	91	8	50	14	1	6	3	0

The remaining 11 electronic statistical reports do not contain any data because of either a data transmission error or no data entered by the court staff. When opening some reports, errors are generated.

## ***E. CONCLUSIONS***

### **I. Glodeni District Court:**

1. 13,6% of the electronic statistical reports contain data.
2. 81,9% of the electronic statistical reports do not contain any data.
3. 4,5% of the electronic statistical reports generate error.

### **II. Nisporeni District Court:**

1. 18,2% of the electronic statistical reports contain data.
2. 77,3% of the electronic statistical reports do not contain any data.
3. 4,5% of the electronic statistical reports generate error.

### **III. Rezina District Court:**

1. 31,8% of the electronic statistical reports contain data.
2. 63,7% of the electronic statistical reports do not contain any data.
3. 4,5% of the electronic statistical reports generate error.

### **IV. Balti Court of Appeals:**

1. 57,7% of the electronic statistical reports contain data.
2. 34,6% of the electronic statistical reports do not contain any data.
3. 7,7% of the electronic statistical reports generate error.

V. The percentage of electronic statistical reports mentioned above varies because the court staff uses ICMS functionalities to a different extent. For instance, it is obvious from the statistical data that in Nisporeni and Glodeni District Courts the staff does not enter into the ICMS information about the activity of the investigative judge, as different from Rezina District Court staff that enters such data and has the electronic statistical reports automatically completed. Hence, the electronic statistical reports containing data and accuracy of the data depends on the degree to which the ICMS functionalities are being used and the responsibility of each ICMS user.

VI. The lack of data in the electronic statistical reports is caused either by a data transmission error or by the fact that the court staff does not enter any data into the ICMS.

## ***F. RECOMMENDATIONS***

- I. The electronic statistical reports which contain data and have been compared to the manually collected statistical data need to be carefully analyzed by IT specialists (CTS or contracted by ROLISP). The programming code for those reports or columns illustrating a large discrepancy between electronically and manually generated data need to be revised and, if necessary, corrected.
- II. The electronic statistical reports which do not contain any data need to be analyzed by IT specialists to make sure that there is no data transmission error and the lack of data is caused exclusively by the court staff's not entering the data.
- III. The errors generated by uploading the electronic statistical reports need to be eliminated by IT specialists.
- IV. Court staff needs to be trained on ESRM to understand the dependence of ESRM on the data entered into ICMS.

## **Informative Note on the Results of the Preliminary Testing of the Integrated Case Management System Version 3**

**December 2012**

According to the Memorandum of Understanding signed with the Ministry of Justice of the Republic of Moldova on November 30, 2012, the USAID Rule of Law Institutional Strengthening Program (ROLISP) will work with the Ministry of Justice to improve ICMS on the basis of requests from the Ministry of Justice, the Superior Council of Justice and users from courts of law, will address the reasons for which courts do not use ICMS in full and will stimulate the actors of the judicial system and the public to use the system outputs. To achieve its commitments and to prioritize the directions of its work, ROLISP has carried out a preliminary test of ICMS Version 3, the Statistical module and the performance dashboard. The tests produced the following findings:

### ***I. Integrated Case Management System (ICMS)***

Test date: November 15, 2012

The preliminary test of ICMS Version 3 revealed the following issues:

1. Checking off the option “Confidential Data” in the menu “General Data” does not result in ensuring data confidentiality, leaving data accessible to all users.
2. Printing the defendant’s card and the injured party’s card in ICMS generates an error.
3. The ICMS version installed in Balti Court of Appeals lack the buttons “Defendant’s Card” and “Injured Party’s Card” in the menu “Participants in Court Proceedings.”
4. Clicking the option “Assignment Statistics” in the menu “Assignment” in ICMS generates an error.
5. Clicking the menu “Case Summary” in ICMS generates an error.
6. When the settings of the automated random case assignment (by complexity levels) are adjusted in the menu “Administration/Settings,” ISMC does not assign the registered cases and the cases do not appear in the list of the assigned cases but preserve the status “Registered.”
7. No data on the participants in court proceedings are entered into summons for administrative cases.
8. The inclusion of an additional menu—the Statistical module—in ICMS (<http://192.168.30.10/statistica>).
9. Internet Explorer 8.0 is incompatible with ICMS Version 3. It is recommended to use Mozilla Firefox and Google Chrome, versions 12.0 or 13.0.

### ***II. Statistical Module***

Test date: November 14, 2012

ROLISP tested the Statistical module in 3 courts of law: Drochia Court, Hincesti Court and Balti Court of Appeals. The tests revealed that many statistics are generated but they lack statistics. A check on the corresponding statistical information in ICMS revealed that it had been registered in ICMS by the proper user. Opening other statistics in the module generates an error. The following are

the concrete results of testing the statistical module in the 3 aforementioned courts of law. The colored rows show the following: green – data available, orange – no data, red – error.

**Court:** Drochia Court  
**Reporting period:** January 1, 2012—September 30, 2012

**Trial court:**

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No.	Name of the Report	Test Result
<i>Civil cases</i>		
1.	Statistical report on the activity of first instance courts related to hearing civil cases	The processing was successful—data available
2.	Statistical report on administrative review cases according to the Law on Administrative Review No. 793-XIV of February 10, 2000	The processing was successful—data available
3.	Statistical report on simplified procedure cases	The processing was successful— data available
4.	Statistical report on revision of civil judgments	The processing was successful—no data
5.	Statistical report on requests related to enforcement of civil judgments	The processing was successful—no data
6.	Statistical report on complaint security measures	The processing was successful— <i>an error on opening the Excel document</i>
<i>Criminal cases</i>		
7.	Statistical report on hearing criminal cases initiated in regard to individuals	The processing was successful—no data
8.	Statistical report on hearing criminal cases initiated in regard to legal entities	The processing was successful—no data
9.	Statistical report on motions to issue arrest warrants	The processing was successful— no data
10.	Statistical report on motions to extend the arrest term	The processing was successful— no data
11.	Statistical report on motions to authorize criminal investigative measures	The processing was successful— no data
12.	Statistical report on complaints against the actions of the criminal investigative body	The processing was successful— no data
13.	Statistical report on revision of sentences	The processing was successful— no data
14.	Statistical report on the number of convicted individuals	The processing was successful— no data
15.	Statistical report on the punishments and other measures applied to individuals	The processing was successful— no data
16.	Statistical report on the number of persons in whose regard motions on punishment enforcement were filed	The processing was successful— no data
17.	Statistical report on convicted legal entities	The processing was successful— no data
<i>Contraventional cases</i>		
18.	Statistical report on contraventional cases initiated in regard of individuals	The processing was successful— no data
19.	Statistical report on contraventional cases initiated in regard of legal entities	The processing was successful— no data
20.	Statistical report on sanctions applied to individuals	The processing was successful— no data
21.	Statistical report on appeals filed with the court in line with art. 448 of the Code for Contraventions	The processing was successful— no data
22.	Statistical report on revision of contraventional judgments	The processing was successful— no data

**General reports:**

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No.	Name of the Report	Test result
1.	General timeframes to examine cases	The processing was successful—data available
2.	Frequency of postponement reasons	The processing was successful—data available
3.	Frequency of suspension reasons	The processing was successful—data available
4.	Statistical report on state fee (civil cases)	The processing was successful—data available ( <i>a source code error in the list “Case Category”</i> )
5.	Statistics of recusals and self-recusals	The processing was successful—data available
6.	Legal assistance guaranteed by the state	The processing was successful—no data
7.	Trial language	The processing was successful—data available
8.	Number of judgments posted on the website	The processing failed—error
9.	Conflicts of jurisdictional competence	The processing was successful—no data
10.	Dynamics of ICMS upgrade	The processing was successful—data available
11.	Statistics on cases assignment	The processing was successful—data available
12.	Report on frequency of changing the assignment configuration	The processing was successful—data available

**Court:** Hincesti Court  
**Reporting period:** January 1, 2012—September 30, 2012

**First instance court:**

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No.	Name of the Report	Test Result
<i>Civil cases</i>		
1.	Statistical report on the activity of first instance courts related to hearing civil cases	The processing was successful—data available
2.	Statistical report on administrative review cases according to the Law on Administrative Review No. 793-XIV of February 10, 2000	The processing was successful—data available
3.	Statistical report on simplified procedure cases	The processing was successful—data available
4.	Statistical report on revision of civil judgments	The processing was successful—data available
5.	Statistical report on requests related to enforcement of civil judgments	The processing was successful—no data
6.	Statistical report on complaint security measures	The processing was successful— <i>an error on opening the Excel document</i>
<i>Criminal cases</i>		
7.	Statistical report on hearing criminal cases initiated in regard to individuals	The processing was successful—data available
8.	Statistical report on hearing criminal cases initiated in regard to legal entities	The processing was successful—data available
9.	Statistical report on motions to issue arrest warrants	The processing was successful—no data
10.	Statistical report on motions to extend the arrest term	The processing was successful—no data
11.	Statistical report on motions to authorize criminal investigative measures	The processing was successful—data available
12.	Statistical report on complaints against the actions of the criminal investigative body	The processing was successful—data available
13.	Statistical report on revision of sentences	The processing was successful—data available
14.	Statistical report on the number of convicted individuals	The processing was successful—no data
15.	Statistical report on the punishments and other	The processing was successful—no data

	measures applied to individuals	
16.	Statistical report on the number of persons in whose regard motions on punishment enforcement were filed	The processing was successful—no data
17.	Statistical report on convicted legal entities	The processing was successful—no data
<b>Contraventional cases</b>		
18.	Statistical report on contraventional cases initiated in regard of individuals	The processing was successful—no data
19.	Statistical report on contraventional cases initiated in regard of legal entities	The processing was successful—no data
20.	Statistical report on sanctions applied to individuals	The processing was successful—no data
21.	Statistical report on appeals filed with the court in line with art. 448 of the Code for Contraventions	The processing was successful—no data
22.	Statistical report on revision of contraventional judgments	The processing was successful—data available

### General reports:

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No.	Name of the Report	Test Result
1.	General timeframes to examine cases	The processing was successful—data available
2.	Frequency of postponement reasons	The processing was successful—data available
3.	Frequency of suspension reasons	The processing was successful—data available
4.	Statistical report on state fee (civil cases)	The processing was successful—data available ( <i>a source code error in the list “Case Category”</i> )
5.	Statistics of recusals and self-recusals	The processing was successful—data available
6.	Legal assistance guaranteed by the state	The processing was successful—no data
7.	Trial language	The processing was successful—data available
8.	Number of judgments posted on the website	The processing failed—error Error message: Cannot find table 0.
9.	Conflicts of jurisdictional competence	The processing was successful—no data
10.	Dynamics of ICMS upgrade	The processing was successful—data available (only 30 instances in the list)
11.	Statistics on cases assignment	The processing was successful—data available
12.	Report on frequency of changing the assignment configuration	The processing was successful—data available

**Court:** Balti Court of Appeals  
**Reporting period:** January 1, 2012--September 30, 2012

### Court of appeals:

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No.	Name of the Report	Test Result
<b>Civil cases heard under first instance proceedings</b>		
1.	Statistical report on the activity of first instance courts related to hearing civil cases	The processing was successful—data available
2.	Statistical report on administrative review cases according to the Law on Administrative Review No. 793-XIV of February 10, 2000	The processing was successful—data available
3.	Statistical report on simplified procedure cases	Error message: Could not find stored

		procedure, getReport_AppealSimpleCivil3'.
4.	Statistical report on revision of civil judgments	The processing was successful—data available
5.	Statistical report on requests related to enforcement of civil judgments	The processing was successful—no data
<b><i>Civil cases heard under appeals/cassation proceeding</i></b>		
6.	Statistical report on civil cases heard under the appeals proceeding. A. Progress of cases hearing	The processing was successful—data available
7.	Statistical report on civil cases heard under the appeals proceeding. B. Results of hearing appeals requests	The processing was successful—data available
8.	Statistical report on civil cases heard under the cassation proceeding. A. Progress of cases hearing	The processing was successful—data available
9.	Statistical report on civil cases heard under the cassation proceeding. B. Results of hearing cassation requests	The processing was successful— data available
10.	Statistical report on civil cases heard under the cassation proceeding. C. Cassations filed against court rulings	The processing was successful—data available
11.	Statistical report on administrative review cases heard under the cassation proceeding. A. Progress of cases hearing	The processing was successful—data available
12.	Statistical report on administrative review cases heard under the cassation proceeding B. Results of hearing cassation requests	The processing was successful—data available
13.	Statistical report on administrative review cases heard under the cassation proceeding C. Cassations filed against court rulings	The processing was successful—data available
<b><i>Criminal cases heard under first instance proceeding</i></b>		
14.	Statistical report on hearing criminal cases initiated in regard to individuals	The processing was successful—no data
15.	Statistical report on revision of sentences	The processing was successful— no data
16.	Statistical report on the number of convicted individuals	The processing was successful— no data
17.	Statistical report on the punishments and other measures applied to individuals	The processing was successful— no data
<b><i>Criminal cases heard under appeals/cassation proceeding</i></b>		
18.	Statistical report on criminal cases heard under the appeals proceeding. A. Progress of cases hearing	The processing was successful—data available
19.	Statistical report on criminal cases heard under the appeals proceeding. B. Results of hearing appeals requests	The processing was successful—data available
20.	Statistical report on criminal cases heard under the cassation proceeding. A. Progress of cases hearing	The processing was successful—data available
21.	Statistical report on criminal cases heard under the cassation proceeding. B. Results of hearing cassation requests	The processing was successful—data available
22.	Statistical report on criminal cases heard under the cassation proceeding. C. Cassations filed against court rulings	The processing was successful—data available
23.	Statistical report on cassations filed against the rulings of the investigative judge	The processing was successful—no data
<b><i>Contraventional cases</i></b>		
24.	Statistical report on cassations against contraventional decisions. A. Progress of cases hearing	The processing was successful—data available
25.	Statistical report on cassations against contraventional decisions. B. Results of hearing cassation requests	The processing was successful—data available
26.	Statistical report on revision of contraventional decisions	The processing was successful—no data

### General reports:

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No.	Name of the Report	Test Result
1.	General timeframes to examine cases	The processing was successful—no data
2.	Frequency of postponement reasons	The processing was successful—data available
3.	Frequency of suspension reasons	The processing was successful—data available
4.	Statistical report on state fee (civil cases)	The processing was successful—data available
5.	Statistics of recusals and self-recusals	The processing was successful—data available
6.	Legal assistance guaranteed by the state	The processing was successful—no data
7.	Trial language	The processing was successful—data available
8.	Number of judgments posted on the website	Error message: Cannot find table 0.
9.	Conflicts of jurisdictional competence	The processing was successful—no data
10.	Dynamics of ICMS upgrade	The processing was successful—data available
11.	Statistics on cases assignment	The processing was successful—data available
12.	Report on frequency of changing the assignment configuration	The processing was successful—no data

### III. Performance Dashboard

Test date: December 12, 2012

ROLISP tested the performance dashboard. The test revealed that the **connection to the performance dashboard is not stable and the data processing speed is low.** Other test results are shown in the table below.

Indicator	Test result
<i>Case clearance rate</i>	
	When a case type (civil, criminal or administrative) is selected, the diagram still has the old data.
	When a specific case category is selected, the diagram still has the old data.
	When a court is selected, the diagram still has the old data.
	The link “Show a Full Report” is inactive.
<i>Age of pending caseload</i>	
	When a court is selected, the diagram does not appear.
	When a court is selected, the data in the table is incomplete, that is the values in the section “Indicator, percent” and “Current” are all zero.
<i>On-time case processing</i>	
	When the option “All Courts” is selected, the diagram still has the old data.

**Note:** The lists above are not complete. ROLISP will work further on testing the aforementioned software applications.