



eLMIS Development Discussions Bring Together Tanzanian and Zambian Delegations



Zambian Deputy Minister of Health, Christopher Mulenga (left) and Tanzanian Deputy Minister of Health and Social Welfare, Dr. Seif Rashid (right) share laughs and information (inset).

The Zambian Ministry of Health, USAID DELIVER | PROJECT and Supply Chain Management System (SCMS) welcomed the Tanzanian Ministry of Health (MOH) delegation for a week of discussions in October 2012 concerning the development phase of the new electronic Logistics Management Information System (eLMIS) software—a joint collaboration between the two countries. One advantage of the eLMIS is it is open source, which means it is available to the public, and allows for future adjustments.

eLMIS will track the flow of commodities through a supply chain and calculate

reorder quantities for individual facilities using logistics data such as information on consumption and stock on hand. Zambia and Tanzania will be the first countries to utilize the new eLMIS software, which will serve as a platform for similar MOHs and non-governmental organizations managing health supply chains in other low-income countries.

The goal of the October meetings was to convene all stakeholders and the software development company to elicit the specific requirements for the vendor and define a clear communications plan, timeline and budget for the development

phase of the eLMIS project. Participants included Tanzanian Deputy Minister of Health and Social Welfare Dr. Seif Rashid, Zambian Deputy Minister of Health Christopher Mulenga, Tanzanian high commissioner, USAID | DELIVER PROJECT and SCMS representation from Tanzania and Zambia, USAID representation from the U.S., Tanzania, and Zambia, MSL managing director, Crown Agents, and programmers from India, PATH, and Village Reach. The system is expected to be launched in 2013.

Highlights: Started in 2012, and Looking Forward into 2013



The Ministry of Health (MOH) has taken the first step in developing the National Supply Chain Strategy to help provide vision, direction and coordination for all future forecasting responsibilities initiatives in Zambia. The MOH announced as part of the new strategy that MSL's mandate will be expanded to include procurement and forecasting responsibilities in the coming years. In addition, the MOH announced that MSL will establish hubs throughout the country and will take on responsibility for last mile delivery to health facilities.



Welcome back Dr. Mwango who has returned to his post as National ART Coordinator, and a special acknowledgment to Dr. Moyo who has returned to school to study public health in the United States.



Parliament approves significant increase in public health commodity procurement:

Procurement of ARVs and Malaria Commodities

2011
ARVs:
\$5 million

2012
ARVs:
\$10 million
Malaria ACTs: \$750,000
(stopgap measure*)

2013
ARVs:
\$35 million
Malaria ACTs:
\$24 million

Note: Figures expressed in U.S. dollars
*Short-term action to meet an urgent need

Two Ministries Join Forces to Improve Commodity Availability

Prior to the Zambian Defence Force Health System Strengthening Project (ZDFHSSP), managed by John Snow, Inc., the Zambian Defence Force (ZDF) only ordered HIV tests and ARV commodities through Medical Stores Limited (MSL). In October 2012, a letter of agreement was signed by the Ministry of Defence and the Ministry of Health to now formalize the ordering process of lab commodities from the MOH supply at MSL. This new agreement benefits over 54 health

facilities, which offer HIV testing services and/or antiretroviral therapy free of charge to military staff, their families, and to the civilians who live within their catchment areas. Approximately 80% of those accessing military health services are civilians.

Through ZDFHSSP, funded by PEPFAR and through the U.S. Department of Defense, ZDF staff continue to receive training and technical assistance in the National ARV,

HIV Test and Laboratory Commodity Logistics Systems (LS). To further capacitate its staff, ZDF has proactively requested pre-service training for students at the Defence School of Health Sciences.

The first four pre-service trainings, two in Lab LS and two in ARV LS, were held in November resulting in the training of 70 students.

Did You Know?: Ordering Non-Full Supply EMLIP Commodities

Non-full supply commodities are commodities not pre-printed on the Report for Essential Medicines and Medical Supplies (REMMS). Hospitals and health centers can place orders for these commodities using the MSL Order Form. Complete all columns in the blank spaces provided on the form. Health centers should reference the last pages of the REMMS book for a defined list of eligible non-full supply commodities that can be ordered. * Hospitals are able to order any essential medicines and medical supplies that are utilized at their facilities, provided there is stock available at MSL.

The MSL Order Form has different columns, such as the beginning balance, which will be "0" in most cases because health facilities will be ordering a particular non-full supply commodity for the first time. The district pharmacy personnel will estimate issues for facilities that have not previously ordered the commodity. The losses/adjustments column and the physical count will be "0" for the first order.

Reminder: Facilities should only order non-fully supply commodities as needed.

*Also listed on pages 110-112 of the *Standard Operating Procedures Manual for Essential Medicines Logistics Improvement Programme*.



Using the Remarks Section of the Usage Report, R&R and REMMS

Problem:

Your facility BD FACSCount machine has not been working for three months. It is now functional and your facility needs reagents.



What do you do?

Use your voice! Write to MSL in the Remarks section of the Usage Report explaining the machine has been fixed and request an order for reagents.



Note:

If you are ordering commodities and not receiving them, write a comment in the Remarks section on the Usage Report, R&R or REMMS and contact Medical Stores Limited at customercare@medstore.co.zm.

So Long, Farewell, Shannon Marsh and Walter Proper

Shannon Marsh has served as Senior HIV/AIDS Technical Advisor at USAID/Zambia since 2010 working with the Ministry of Health, USAID | DELIVER PROJECT and Supply Chain Management System staff. In her new position, Shannon is continuing her work on both projects with USAID/Mozambique. We would like to wish Shannon well in her new role and look forward to working with Lameck Kachali, who will be replacing her as Senior Supply Chain Advisor.



Shannon Marsh
Senior HIV/AIDS
Technical Advisor

John Snow, Inc. (JSI) Country Director Walter Proper opened the Lusaka, Zambia office in 2005. Currently, the office manages the USAID | DELIVER PROJECT, Supply Chain Management System and the Zambian Defence Force Health System Strengthening Project. Under his leadership, these projects have supported the government in creating strong ARV, HIV Test Kits, Essential Medicines, Laboratory and Prevention of Mother-to-Child Transmission Logistics Systems. After more than seven years of dedication, hard work and collaboration, we thank Walter and wish him well in his new role as the USAID | DELIVER PROJECT Task Order 4 Director based in Washington, D.C.!



Walter Proper
JSI Country Director

DMOs and PMOs Learn the Ins and Outs of Logistics

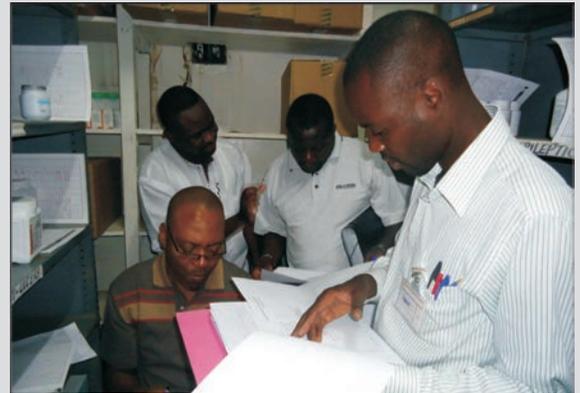
To better supervise facility staff, district medical officers (DMOs) and provincial medical officers (PMOs) requested USAID | DELIVER PROJECT hold supervisor trainings focused on effective and efficient supportive supervision and management of logistics systems. The training curriculum incorporates a review of the various commodity logistics systems including the roles and responsibilities of different staff, as well as a site visit to observe the systems in use. Two trainings have been held to date.

who attended the second training added, “We now know there is a lot that goes into the work to have the commodities in our health facilities and we will support our staff even better. It was good that we were also given an opportunity to visit sites to see the issues that facilities

So far, 17 DMOs from Luapula, Muchinga and Northern Provinces and 17 DMOs and two PMOs from North Western and Copperbelt Provinces have been trained.

“There is now a realization that on-the-job training and use of supportive supervision techniques are essential to make the system work.”

-Dr. Chandwe Ng’ambi



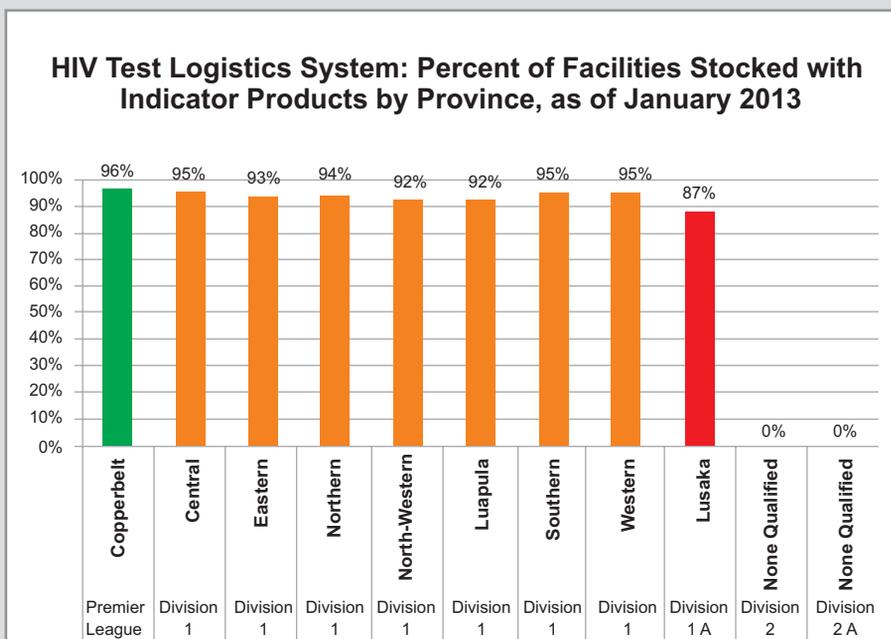
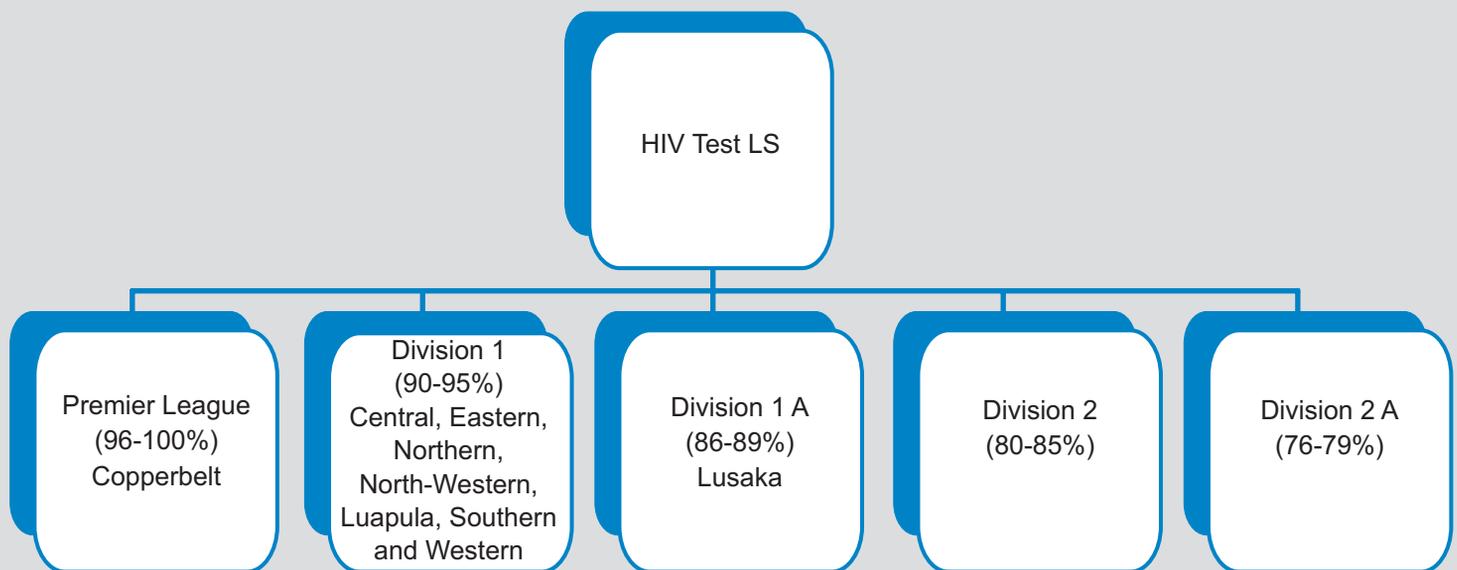
DMOs in Action: Learning Through Practice
Pictured (front-left to right): Chinsali Acting DMO Dr. Karmina, Mpika DMO Dr. Masina; (back) USAID | DELIVER PROJECT staff and Chilubi DMO Dr. Mutale

DMO Dr. Ernest Mutale for Chilubi District commented, “The training has helped me understand how to plan ahead and help pharmacy staff to ensure facilities are reporting. It has given me a good picture of how we are helping patients.” Dr. Chandwe Ng’ambi, PMO for Copperbelt Province,

face in managing logistics and the experience has opened our eyes to the fact that we can do better if staff is better supported. There is now a realization that on-the-job training and use of supportive supervision techniques are essential to make the system work.”

League Standings as of January 2013: Don’t get relegated, get promoted!

Facilities Stocked with Indicator Products



This graph shows facilities stocked with both indicator products--Determine and Unigold--for the HIV Test Logistics System. The data analyzed is from the most current data (September 2012) available from the Logistics Management Unit National Statistics.

To ensure your facility is stocked with indicator products it is necessary to:

1. Keep updated stock control cards
2. Report on a monthly basis using the Report and Requisition (R&R)

Spotlight Stories: Building Staff Capacity

On-the-Job-Training Makes a Difference



Busiku hard at work completing the PDRIV

Jacqueline Busiku is a dedicated classified daily employee (CDE) making a positive difference at Chilalantambo RHC. Busiku was oriented through on-the-job training (OJT) to the Prevention of Mother-to-Child Transmission (PMTCT) Logistics System (LS) by Nurse Kapapa to aid with the management of commodities at the facility. Busiku does an extraordinary job of managing and ordering all the commodities required by the facility each month. Even without formal training, Busiku has been able to effectively manage stock control cards (SCC) for PMTCT drugs, HIV tests and essential medicines, keep all SCC up-to-date, and submit a completed PMTCT Drug Report and Issue Voucher (PDRIV) each month. Busiku's commitment to providing quality service to her community shows through Chilalantambo RHC's performance. From July 2012 to September 2012, EMLIP, HIV Test, and PMTCT LS had 100% reporting rates. Busiku's hard work is making a dramatic impact in her community and shows an extraordinary initiative on her part to manage the logistics systems without formal training.

Bridget Mwewa, Nurse in-charge at Kapatu RHC, is a shining example of going above and beyond to excel in her work. She has demonstrated excellent logistics management skills in both the HIV Test Logistics System (LS) and Prevention of Mother-to-Child Transmission (PMTCT) LS. Though her formal training was in HIV Test LS last August, her dedication to mothers and children led her to seek out on-the-job (OJT) training in PMTCT LS from the pharmacy staff in Mporokoso District Hospital to better address the challenges she witnessed pregnant mothers facing in receiving routine care. Because of this training, Mwewa has been able to consistently report accurate data in both HIV Test LS and PMTCT LS and loves the calculations on the forms that help her plan for the right quantities of commodities. She has maintained a 100% reporting rate for HIV Test LS at Kapatu RHC since her training in August 2012. Due to her dedication to logistics management, Mwewa improvised the LMIS forms when her facility ran out just to ensure her reports were ready and submitted on time to the district by every means possible. Her excellent performance has led to her being recognized as a potential peer assessor and on-the-job trainer for nearby facilities.



Mwewa shows off her store room



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Upcoming Events

DATE	ACTIVITY	LOCATION
Feb. 4	PMTCT LS Training	Kabwe
Feb. 11	HIV Test LS Training	Livingstone
Feb. 14	P&D Supervisors Meeting	Solwezi (North-Western)
Feb. 18	PMTCT LS Training	Choma
Feb. 25	PMTCT LS Training	Mansa
Feb. 25	P&D Supervisors Meeting	Mpika (Northern)
Feb. 27	P&D Supervisors Meeting	Mpika (Muchinga)



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